

Workman John L  
Form 4  
October 18, 2011

**FORM 4**

**UNITED STATES SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549**

OMB APPROVAL

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Check this box if no longer subject to Section 16. Form 4 or Form 5 obligations may continue. See Instruction 1(b).

**STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES**

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934, Section 17(a) of the Public Utility Holding Company Act of 1935 or Section 30(h) of the Investment Company Act of 1940

(Print or Type Responses)

1. Name and Address of Reporting Person \*  
Workman John L

2. Issuer Name and Ticker or Trading Symbol  
APAC CUSTOMER SERVICES, INC [APAC]

5. Relationship of Reporting Person(s) to Issuer

(Check all applicable)

(Last) (First) (Middle)

3. Date of Earliest Transaction (Month/Day/Year)  
10/14/2011

Director  10% Owner  
 Officer (give title below)  Other (specify below)

C/O APAC CUSTOMER SERVICES, INC., 2201 WAUKEGAN ROAD, SUITE 300

(Street)

4. If Amendment, Date Original Filed(Month/Day/Year)

6. Individual or Joint/Group Filing(Check Applicable Line)  
 Form filed by One Reporting Person  
 Form filed by More than One Reporting Person

BANNOCKBURN, IL 60015

(City) (State) (Zip)

**Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned**

1. Title of Security (Instr. 3)	2. Transaction Date (Month/Day/Year)	2A. Deemed Execution Date, if any (Month/Day/Year)	3. Transaction Code (Instr. 8)	4. Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5)	5. Amount of Securities Beneficially Owned Following Reported Transaction(s) (Instr. 3 and 4)	6. Ownership Form: Direct (D) or Indirect (I) (Instr. 4)	7. Nature of Ownership (Instr. 4)
				(A) or (D)	Price		
			Code	V	Amount	(D)	
Common Stock	10/14/2011		D		\$ 55,000	D	
					8.55		
					0		

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

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SEC 1474 (9-02)

**Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)**

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1. Title of Derivative Security (Instr. 3)	2. Conversion or Exercise Price of Derivative Security	3. Transaction Date (Month/Day/Year)	3A. Deemed Execution Date, if any (Month/Day/Year)	4. Transaction Code (Instr. 8)	5. Number of Derivative Securities Acquired (A) or Disposed of (D) (Instr. 3, 4, and 5)	6. Date Exercisable and Expiration Date (Month/Day/Year)		7. Title and Underlying Security (Instr. 3 and 4)		
				Code	V	(A)	(D)	Date Exercisable	Expiration Date	Title
Non-Qualified Stock Option (right to buy)	\$ 1.49	10/14/2011		D		12,431		07/01/2009 <sup>(1)</sup>	07/01/2018	Common Stock
Non-Qualified Stock Option (right to buy)	\$ 2.15	10/14/2011		D		12,431		10/01/2009 <sup>(1)</sup>	10/01/2018	Common Stock
Non-Qualified Stock Option (right to buy)	\$ 1.38	10/14/2011		D		12,431		01/02/2010 <sup>(1)</sup>	01/02/2019	Common Stock
Non-Qualified Stock Option (right to buy)	\$ 3.39	10/14/2011		D		12,431		04/01/2010 <sup>(1)</sup>	04/01/2019	Common Stock
Non-Qualified Stock Option (right to buy)	\$ 4.89	10/14/2011		D		10,465		06/29/2010 <sup>(1)</sup>	06/29/2019	Common Stock
Non-Qualified Stock Option (right to buy)	\$ 6.05	10/14/2011		D		10,465		09/28/2010 <sup>(1)</sup>	09/28/2019	Common Stock
Non-Qualified Stock Option (right to buy)	\$ 5.96	10/14/2011		D		10,465		01/04/2011 <sup>(1)</sup>	01/04/2020	Common Stock
Non-Qualified Stock Option (right to buy)	\$ 5.75	10/14/2011		D		10,465		04/05/2011 <sup>(1)</sup>	04/05/2020	Common Stock
Non-Qualified Stock Option (right to buy)	\$ 5.49	10/14/2011		D		3,975		07/06/2011 <sup>(1)</sup>	07/06/2020	Common Stock
Non-Qualified Stock Option (right to buy)	\$ 5.69	10/14/2011		D		3,975		10/04/2011 <sup>(1)</sup>	10/04/2020	Common Stock
Non-Qualified Stock Option (right to buy)	\$ 6.12	10/14/2011		D		3,975		01/03/2012 <sup>(1)</sup>	01/03/2021	Common Stock
Non-Qualified Stock Option (right to buy)	\$ 5.95	10/14/2011		D		3,976		04/04/2012 <sup>(1)</sup>	04/04/2021	Common Stock

Stock Option  
(right to buy)

Stock

## Reporting Owners

Reporting Owner Name / Address	Relationships			
	Director	10% Owner	Officer	Other
Workman John L C/O APAC CUSTOMER SERVICES, INC. 2201 WAUKEGAN ROAD, SUITE 300 BANNOCKBURN, IL 60015	X			

## Signatures

Robert B. Nachwalter, Attorney-in-Fact /John L.  
Workman

10/18/2011

\_\_Signature of Reporting Person

Date

## Explanation of Responses:

\* If the form is filed by more than one reporting person, *see* Instruction 4(b)(v).

\*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations. *See* 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

(1) Per the Merger Agreement and Plan of Merger, at the effective time of the merger, each Director option to purchase shares of common stock vested in full and entitled the holder to receive at closing an amount in cash equal to the product of the total number of shares of common stock subject to such option multiplied by the amount, if any, by which \$8.55 exceeds the exercise price per share of such option, less any applicable withholding taxes.

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, *see* Instruction 6 for procedure. Potential persons who are to respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB number.