

Edgar Filing: CONSUMERS FINANCIAL CORP - Form 10-K

CONSUMERS FINANCIAL CORP  
Form 10-K  
March 28, 2001

UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549

FORM 10-K

<X >Annual report pursuant to Section 13 or 15(d) of the Securities Exchange  
Act of 1934

FOR THE FISCAL YEAR ENDED DECEMBER 31, 2000

Commission File Number: 0-2616

CONSUMERS FINANCIAL CORPORATION  
1513 CEDAR CLIFF DRIVE  
CAMP HILL, PA 17011

PENNSYLVANIA  
(State or other jurisdiction of  
incorporation or organization)

23-1666392  
(I.R.S. Employer  
Identification No.)

Securities registered pursuant to Section 12(b) of the Act:

| Title of each class | Name of each exchange<br>on which registered |
|---------------------|--|
| None                | Not listed                                   |

Securities registered pursuant to Section 12(g) of the Act:

| Title of each class  | Name of each exchange<br>on which registered |
|--|--|
| Common stock (no par) (voting)   | Not listed                                   |
| 8 1/2% Preferred Stock Series A<br>(Par Value \$1.00 per share) (non-voting) | Not listed                                   |

Indicate by check mark whether the registrant (1) has filed all reports  
required to be filed by Section 13 or 15(d) of the Securities Exchange Act of  
1934 during the preceding 12 months (or for such shorter period that the  
registrant was required to file such reports), and (2) has been subject to  
filing such requirements for the past 90 days.

Yes    XX    No

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405  
of Regulation S-K is not contained herein, and will not be contained, to the  
best of registrant's knowledge, in definitive proxy or information statements  
incorporated by reference in Part III of this Form 10-K or any amendment to  
this Form 10-K.    XX

Based on the closing price on March 1, 2001, the aggregate market value of  
common stock held by non-affiliates of the registrant was \$33,518.

The number of outstanding common shares of the registrant as of March 1, 2001  
was 2,578,295.

PART I

ITEM 1.        BUSINESS

GENERAL

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Consumers Financial Corporation (the "Company") was formed in 1966 as 20th Century Corporation (a Pennsylvania corporation) and adopted its present name in 1980. The Company is an insurance holding company which, until late 1997, was a leading provider, through its subsidiaries, of credit life and credit disability insurance in the states of Pennsylvania, Delaware, Maryland, Nebraska, Ohio and Virginia. In connection with its credit insurance operations, the Company also marketed, as an agent, an automobile extended service warranty product. The Company operated through various wholly-owned subsidiaries since it was formed; however, all of these subsidiaries have either been sold or liquidated and dissolved except for Consumers Life Insurance Company, a Delaware life insurance company ( Consumers Life ).

On March 24, 1998, the Company's shareholders approved the sale of the Company's credit insurance and related products business, which was the Company's only remaining business operation following the previous sales, as discussed below, of its individual life insurance and its auto auction businesses. The credit insurance business was sold to Life of the South Corporation, a Georgia-based financial services holding company ( LOTS ).

Pursuant to the terms of the agreements the Company entered into with LOTS and American Republic Insurance Company ( American Republic ), LOTS financial partner in the transaction, the Company sold (i) its credit insurance and fee income accounts to LOTS, (ii) its September 30, 1997 inforce block of credit insurance business to American Republic and (iii) one of its wholly-owned subsidiaries to LOTS.

In addition to approving the sale of the inforce credit insurance business, at the Special Meeting on March 24, 1998, the Company's shareholders also approved a Plan of Liquidation and Dissolution (the Plan of Liquidation ), pursuant to which the Company is now liquidating its remaining assets and settling or providing for its liabilities. The Company eventually intends to distribute its remaining cash to its preferred shareholders. The Company does not expect to be able to make any distribution to its common shareholders. The Company's remaining assets and liabilities may at some point be transferred to a liquidating trust if the Board of Directors determines that the use of such a trust provides a better alternative for completing the liquidation process. If the assets and liabilities are transferred to a liquidating trust, all shareholder distributions would be made directly from the trust after the satisfaction of all liabilities. The Plan of Liquidation permits the Board of Directors to also consider other alternatives to liquidating the Company if such alternatives are deemed by the Board to be in the best interests of the Company and its shareholders.

In 1992, the Company sold all of its traditional whole-life, term and annuity business. In 1994, the Company reinsured substantially all of its universal life insurance business to a third party insurer and, effective January 1, 1997, it sold its remaining block of assumed universal life business back to the direct writer of the business. The Company, through a wholly-owned subsidiary, also conducted wholesale and retail automobile auctions of used vehicles for automobile dealers, banks and leasing companies. The Company sold the business and the related operating assets of the subsidiary in November 1996.

The term "Company", when used herein, refers to Consumers Financial Corporation and its subsidiaries unless the context requires otherwise. The Company's executive offices are located at 1513 Cedar Cliff Drive, Camp Hill, Pennsylvania 17011. Its telephone number is (717) 761-4230.

### OPERATIONS

Prior to the discontinuation of its business operations, as discussed above,

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the Company operated in three industry segments: the Automotive Resource Division, which marketed credit insurance and other products and services to its automobile dealer customers, the Individual Life Insurance Division and the Auto Auction Division. These segments did not include the corporate activities of Consumers Financial Corporation which previously were insignificant in relation to the three segments.

### INVESTMENTS

The Company's insurance subsidiaries historically invested primarily in fixed maturity securities (bonds) and, to a lesser extent, in mortgages with terms which were generally seven years or less. Investments in mortgages allowed the Company to obtain higher yields while maintaining maturities in the five to seven year range. The Company's only remaining fixed maturity securities are bonds and a certificate of deposit which Consumers Life is required to maintain on deposit with various state insurance departments. The Company's mortgage loan portfolio has declined significantly during the past six years, from \$9.9 million at the end of 1994 to \$50,000 at December 31, 2000. The remaining loan in the portfolio is scheduled to be paid in full by June 2002.

Since the approval of the Plan of Liquidation, the Company has maintained all of its remaining investable funds in short-term securities in order to provide the liquidity necessary to pay current expenses and dividends to preferred shareholders and to eliminate the market risk associated with bond investments. The Company also intends to invest the funds which arise from the eventual liquidation of its investment in Consumers Life in short-term securities. See Note 5 of the Notes to Consolidated Financial Statements appearing elsewhere in this Form 10-K for information concerning investment results for the years ended December 31, 2000, 1999 and 1998.

### COMPETITION

Inasmuch as the Company no longer conducts any insurance or other operations, it no longer competes with other organizations.

### REGULATION

Consumers Life is subject to regulation and supervision in the states in which it is licensed. The extent of such regulation varies from state to state, but, in general, each state has statutory restrictions and a supervisory agency which has broad discretionary administrative powers. Such regulation is designed primarily to protect policyholders and relates to the licensing of insurers and their agents, the approval of policy forms, the methods of computing financial statement reserves, the form and content of financial reports and the type and concentration of permitted investments. Consumers Life is also subject to periodic examination by the Delaware Department of Insurance. Although this subsidiary now has only a few direct policyholders, the Delaware Department continues to monitor the company's statutory capital and surplus and other aspects of its financial compliance with state insurance laws and regulations.

The dividends which a life insurance company may distribute are subject to regulatory requirements based upon minimum statutory capital and surplus and/or statutory earnings. In addition to regulatory considerations, the overall financial strength of each operating entity is considered before dividends are paid. Additionally, the amount of dividends a life insurance company can pay is subject to certain tax considerations. See Notes 3 and 15 of the Notes to Consolidated Financial Statements appearing elsewhere in this Form 10-K.

The Company is also subject to regulation under the insurance holding company laws of the state of Delaware. These laws generally require insurance holding

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companies and insurers that are subsidiaries of holding companies to register and file certain reports, including information concerning their capital structures, ownership, financial condition and general business operations, and require prior regulatory agency approval of changes in control of an insurer, most dividends and intercorporate transfers of assets within the holding company structure.

### EMPLOYEES AND AGENTS

As of March 1, 2001, the Company had only 2 full-time employees. On January 1, 1998, all of the Company's sales personnel resigned and became employees of LOTS in connection with the transactions discussed earlier in this Item 1, and certain other administrative employees were also terminated. Consumers Life no longer has any licensed agents.

The Company maintains insurance coverage against employee dishonesty, theft, forgery and alteration of checks and similar items. There can be no assurance that the Company will be able to continue to obtain such coverage in the future or that it will not experience uninsured losses.

### ITEM 2. PROPERTIES

From September 1989 to July 2000, the Company maintained its executive and business offices in a building located at 1200 Camp Hill By-Pass, Camp Hill, Pennsylvania. The office building contained approximately 44,000 square feet of office space (approximately 39,000 square feet of leasable space). Prior to 1994, the Company leased the entire facility at an annual rental of \$421,000, plus insurance, taxes and utilities. In March of 1994, the Company exercised its option to acquire a 50% interest in its home office building for \$1.75 million, which reduced the Company's annual rent on the portion of the building it did not own to \$204,000. The Company's lease terminated in July 1999.

As a result of the sale of all of its insurance operations and the adoption of the Plan of Liquidation, the Company occupied only a small portion of the leasable space in the office building. From 1998 to 2000, the Company subleased portions of the building to third party tenants pursuant to various short-term leases and received \$14,000, \$175,000 and \$87,000 in 2000, 1999 and 1998, respectively, from these subleases. In August 2000, the Company and its co-owner sold the office building. The Company reported a gain of approximately \$9,000 on the sale transaction and also collected approximately \$56,000 in penalties from the buyer as a result of the buyer's delays in closing on the transaction.

The Company now leases approximately 1,200 square feet of office space on a month-to-month basis at 1513 Cedar Cliff Drive, Camp Hill, Pennsylvania. The monthly rent for this facility is \$1,300.

### ITEM 3. LEGAL PROCEEDINGS

The Company is a party to various lawsuits which are ordinary and routine litigation incidental to the business operations it previously conducted. None of these lawsuits is expected to have a materially adverse effect on the Company's net assets in liquidation or changes in its net assets in liquidation. See Note 12 of the Notes to Consolidated Financial Statements appearing elsewhere in this Form 10-K for additional information concerning litigation matters.

### ITEM 4. SUBMISSION OF MATTERS TO A VOTE OF SECURITY HOLDERS

No matters were submitted during the fourth quarter of 2000 to the shareholders of the Company for their consideration through the solicitation

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of proxies or otherwise.

### PART II

#### ITEM 5. MARKET FOR REGISTRANT'S COMMON EQUITY AND RELATED STOCKHOLDER MATTERS

Consumers Financial Corporation common stock was traded on the NASDAQ National Market System with a ticker symbol of CFIN until June 1, 1998 when it was delisted by NASDAQ for non-compliance with NASDAQ's market value of public float requirements. The Company's Convertible Preferred Stock, Series A, was also traded on the NASDAQ National Market System until March 16, 1998, when it was also delisted by NASDAQ for non-compliance with the public float requirement of a minimum of 750,000 shares. Since the shareholders of the Company approved the Plan of Liquidation and Dissolution on March 24, 1998, the Company did not appeal the delisting decision for either the common or preferred stock, nor did it take any steps to come into compliance with the new rules or attempt to seek inclusion on the NASDAQ Small Cap Market.

Quarterly high and low bid prices for the Company's common and preferred stock, based on information provided by The National Association of Securities Dealers through the NASD OTC Bulletin Board, are presented below. Such prices do not reflect prices in actual transactions and exclude retail mark-ups and mark-downs and broker commissions.

#### 2000 QUARTERLY BID PRICES

|   | 1st<br>Quarter | 2nd<br>Quarter | 3rd<br>Quarter | 4th<br>Quarter |
|---|----------------|----------------|----------------|----------------|
| Common Stock                            |                |                |                |                |
| High                                    | 0.10           | 0.15           | 0.14           | 0.0            |
| Low                                     | 0.07           | 0.05           | 0.08           | 0.0            |
| Convertible Preferred Stock<br>Series A |                |                |                |                |
| High                                    | 2.75           | 4.00           | 4.00           | 3.8            |
| Low                                     | 2.00           | 2.50           | 2.50           | 3.0            |

As of December 31, 2000, there were 6,724 shareholders of record who collectively held 2,578,295 common shares and 107 shareholders of record of the Convertible Preferred Stock, Series A, who held 456,061 shares. The number of recordholders presented above excludes individual participants in securities positions listings.

Dividends on both the Company's common stock and Convertible Preferred Stock, Series A, are declared by the Board of Directors. No common stock dividends have been paid since 1994. See Note 13 of the Notes to Consolidated Financial Statements appearing elsewhere in this Form 10-K for a description of the restrictions on the Company's ability to pay dividends to common shareholders. The Convertible Preferred Stock, Series A dividends are paid quarterly and generally on the first day of January, April, July and October at an annual rate of \$.85 per share. Since the Company does not have sufficient liquid funds to pay the preferred dividends, it must rely on Consumers Life to provide it with the required funds. In that regard, all distributions to the Company from Consumers Life are subject to approval by the Delaware Insurance Department. See Note 3 of the Notes to Consolidated Financial Statements appearing elsewhere in this Form 10-K.

#### ITEM 6. SELECTED FINANCIAL DATA

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The following table summarizes certain information contained in or derived from the Consolidated Financial Statements and the Notes thereto.

(Not covered by Independent Auditor s Report)

| (dollar amounts in thousands,<br>except per share)                   | Years ended<br>December 31,<br>2000      1999 |          | For the<br>period from<br>March 25, 1998<br>to<br>December 31, 1998 | For<br>perio<br>January<br>t<br>March 2 |
|--|---|----------|---|---|
| Total revenues (excluding change<br>in unearned premiums)            |   |          |   |   |
| Premiums written   |   |          |   |   |
| Net investment income  |   |          |   |   |
| Net return on average investments                                    |   |          |   |   |
| Loss from continuing operations                                      |   |          |   |   |
| Discontinued operations  |   |          |   |   |
| Net income (loss)  |   |          |   |   |
| Basic and diluted income (loss) per<br>common share:                 |   |          |   |   |
| Loss from continuing operations                                      |   |          |   |   |
| Discontinued operations  |   |          |   |   |
| Net loss   |   |          |   |   |
| Increase (decrease) in net assets<br>in liquidation:                 |   |          |   |   |
| Net loss   | \$ (1,823)                                    | (\$252)  | (\$132)   |   |
| Decrease (increase) in<br>liability for under funded<br>pension plan | 1,122   | (388)    | (734)   |   |
| Adjustment of liabilities to<br>estimated settlement amounts         | 62  | 210      |   |   |
| Preferred stock dividends  | (391)   | (406)    | (307)   |   |
| Adjustment of preferred stock<br>to estimated liquidation value      | 938   | 303      | (175)   |   |
| Other  | 92  | 150      | 16  |   |
| Net decrease   | \$0   | \$ (383) | \$ (1,332)  |   |
|  |   | 2000     | 1999  | Dec<br>1                                |
| Total assets   |   | \$25,305 | \$44,748  | \$62,                                   |
| Net assets in liquidation  |   | 0        | 0   |   |
| Total debt   |   | 0        | 0   |   |
| Shareholders equity  |   |          |   |   |
| Shareholders equity per common share                                 |   |          |   |   |
| Cash dividends declared per common share                             |   | NONE     | NONE  | N                                       |

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### ITEM 7. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

A review of the significant factors which affected the Company's net assets in liquidation at December 31, 2000 and the changes in its net assets in liquidation for the year then ended is presented below. Information relating to 1999 and 1998 is also presented for comparative purposes. This analysis should be read in conjunction with the Consolidated Financial Statements and the related Notes appearing elsewhere in this Form 10-K.

The Private Securities Litigation Reform Act of 1995 provides a "safe harbor" for forward-looking statements. This Form 10-K may include forward-looking statements which reflect the Company's current views with respect to future events and financial performance. These forward-looking statements are identified by their use of such terms and phrases as "intends", "intend", "intended", "goal", "estimate", "estimates", "expects", "expect", "expected", "project", "projected", "projections", "plans", "anticipates", "anticipated", "should", "designed to", "foreseeable future", "believe", "believes" and "scheduled" and similar expressions. Readers are cautioned not to place undue reliance on these forward-looking statements which speak only as of the date the statement was made. The Company undertakes no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events or otherwise.

#### OVERVIEW

At the Special Meeting of Shareholders held on March 24, 1998, the Company's preferred and common shareholders approved the sale of the Company's credit insurance and related products business, which was the Company's only remaining business operation. In connection with the sale of its in force credit insurance business, the Company also sold its credit insurance customer accounts and one of its life insurance subsidiaries. At the Special Meeting, the shareholders also approved a Plan of Liquidation and Dissolution (the Plan of Liquidation), pursuant to which the Company is now liquidating its remaining assets so that it can pay or provide for all of its liabilities and distribute its remaining cash to its preferred shareholders. It is unlikely that any cash will be available for distribution to the common shareholders.

As a result of the approval of the Plan of Liquidation, the Company adopted a liquidation basis of accounting in its financial statements for periods subsequent to March 24, 1998. Under liquidation accounting rules, assets are stated at their estimated net realizable values and liabilities are stated at their anticipated settlement amounts. Prior to March 25, 1998, the Company reported the results of its operations and its asset and liability amounts using accounting principles applicable to going concern entities.

As discussed below, during 1999, the Company's net assets in liquidation, which represent the amount available for distribution to common shareholders, were reduced to zero, and the estimated liquidation value of the Company's preferred stock was reduced by \$303,000 from its full redemption price. For the year ended December 31, 2000, the estimated liquidation value of the preferred stock decreased by an additional \$938,000, primarily as a result of (i) a \$432,000 increase in the amount necessary to fully fund the Company's pension plan so the plan could be terminated and (ii) \$391,000 in preferred dividends. An excess of benefits and expenses (excluding pension expense) over revenues of \$269,000 also contributed to the decline in the liquidation value of the preferred stock, but this reduction was partially offset by miscellaneous increases in net assets during the year. All subsequent decreases in the Company's net assets during the remainder of the liquidation period will continue to reduce the estimated liquidation value of the preferred stock.

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During 1999, the Company's net assets in liquidation decreased from \$383,000 to zero and, as stated above, the estimated liquidation value of the preferred stock also declined by \$303,000. These reductions were principally due to a \$252,000 excess of benefits and expenses over revenues for the year, a \$388,000 increase in the liability for the Company's under funded pension plan and \$406,000 in preferred dividends. These reductions were partially offset by a \$210,000 adjustment of certain liabilities to their estimated settlement amounts and other miscellaneous increases in net assets.

In 1998, for the period following the adoption of the liquidation basis of accounting, the Company's net assets in liquidation declined by \$1.3 million, from \$1.7 million to \$383,000. As was the case in 1999, this decrease was also largely due to an excess of benefits and expenses over revenues for the period of \$132,000, an increase in the pension plan liability of \$374,000 and preferred shareholder dividends totaling \$307,000. For the period from January 1, 1998 to March 24, 1998, the Company reported net income of \$24,000 (a loss of \$.04 per share after giving consideration to preferred dividends), which included a \$112,000 gain related to the 1997 disposal of the discontinued credit insurance business.

### RESULTS OF OPERATIONS AND CHANGES IN NET ASSETS IN LIQUIDATION

Since the sale of the credit insurance business and the adoption of the Plan of Liquidation, the Company's revenues, benefits and expenses have consisted principally of (i) fee revenues from the sale of the Company's customer accounts, (ii) investment income on the remaining invested assets and (iii) corporate expenses, primarily salaries, professional fees and, pension expense and home office rent and related costs. A discussion of the material factors which affected the Company's changes in net assets in liquidation (for the years ended December 31, 2000 and 1999 and for the period from March 25, 1998 to December 31, 1998) and its results of operations (for the period from January 1, 1998 to March 24, 1998) is presented below.

Year Ended December 31, 2000

As indicated above, since the Company has no net assets available for common shareholders, all decreases in net assets must be deducted from the estimated liquidation value of the Company's preferred stock. During 2000, the estimated liquidation value of the preferred stock decreased by \$938,000. As a result, at December 31, 2000, the 456,061 shares of preferred stock outstanding have an estimated liquidation value of \$3,320,000, or \$7.28 per share.

The decrease in the liquidation value of the preferred stock in 2000 was primarily the result of a \$432,000 increase in the Company's liability for its under funded pension plan and \$391,000 in dividends to the preferred shareholders. An excess of expenses over revenues (excluding pension expense) also contributed to the decline in the liquidation value. Effective in March 2000, the Company terminated the pension plan as part of the Plan of Liquidation. Following the receipt of all regulatory approvals and each participant's election as to his or her form of benefit payment (lump sum or annuity), the plan's final liability was determined using a government-mandated interest rate to compute the lump sum benefits. Because the prescribed interest rate had declined from the rate used by the Company to estimate its December 31, 1999 liability to the plan, the total liability to participants, and the Company's corresponding liability to the plan, increased compared to the estimate at the end of 1999. Consequently, the Company had to contribute \$966,000 to the plan, or \$432,000 more than the \$534,000 which had been established at December 31, 1999 as the unfunded liability.

The liquidation value of the preferred stock also declined as a result of the \$391,000 in dividends paid to the preferred shareholders in 2000. Since the Company is in liquidation and cannot generate future value from its business



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operations, each dividend payment to the preferred shareholders reduces the amount ultimately distributable to those shareholders as a liquidation payment. The Company is currently unable to make any liquidating distributions to these shareholders because virtually all of the Company's liquid funds are held by the Company's insurance subsidiary and cannot be utilized until that subsidiary is sold.

For the year ended December 31, 2000, the Company reported an excess of benefits and expenses over revenues of \$1,823,000, which includes pension expense of \$1,554,000 (an offsetting increase in net assets of \$1,122,000 is stated separately on the Statements of Changes in Net Assets in Liquidation, resulting in the net reduction of \$432,000). Excluding pension expense, the excess expenses in 2000 totaled \$269,000. These excess expenses are largely attributable to a decrease in fee revenues received from the sale of the credit insurance accounts and to increased legal fees, as discussed more fully below.

The agreement with the purchaser of the Company's credit insurance operations provided that the proceeds from the sale of the customer accounts were to be received as fee revenues until September 2002, based on the amount of credit insurance premiums produced by those accounts. However, as discussed in Note 12 of the Notes to Consolidated Financial Statements appearing elsewhere in this Form 10-K, a dispute arose during 1999 between the Company and the purchaser regarding the payment of investment income on the assets which were transferred to the purchaser in connection with the sale of the in force credit insurance business. Because of the dispute, the purchaser began withholding the fee revenues from the Company to offset the investment income it believed it was due. At September 30, 2000, net fee revenues of \$421,000 had been withheld by the purchaser. In October 2000, the parties settled this dispute. Pursuant to the terms of the settlement agreement, the purchaser paid the Company \$250,000 in settlement of all prior amounts withheld and in lieu of any future fee revenue payments.

The Company incurred approximately \$169,000 in legal fees during 2000, principally in connection with the above-referenced dispute and other litigation matters. Although the settlement of the fee revenue dispute has eliminated future legal costs related to that issue, the Company will continue to incur legal expenses related to several other lawsuits in which it is a defendant and in connection with the completion of the Plan of Liquidation.

### Year Ended December 31, 1999

The Company's net assets in liquidation at December 31, 1999 were zero. The \$383,000 decline in net assets during 1999 was the result of an excess of benefits and expenses over revenues of \$252,000, a \$388,000 increase in the liability for the Company's under funded pension plan and \$406,000 in preferred stock dividends. These reductions were partially offset by a \$210,000 adjustment of certain liabilities to their estimated settlement amounts. The 1999 excess of expenses over revenues is principally due to (i) higher than expected audit, actuarial and legal fees and salary expenses (in part due to the Company's inability to sell its life insurance subsidiary), (ii) delays in selling the Company's home office building, which resulted in higher than anticipated rent and maintenance costs for the year and (iii) a loss from a terminated joint venture which was expected to generate income.

The Company's unfunded pension liability increased by \$388,000 in 1999 principally because of the Company's decision in early 2000 to terminate the plan. This decision resulted in the use of an interest rate in computing the December 31, 1999 plan liabilities which was intended to approximate the rate which would be in effect when the plan actually terminated. For continuing plans, different assumptions regarding interest rates are generally utilized. At December 31, 1999, the plan's estimated unfunded liability was \$534,000.

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Due to these reductions in net assets, the Company reduced the December 31, 1999 liquidation value of its preferred stock by \$303,000, from \$4,635,000 (\$10 per share - the redemption price) to \$4,332,000 (\$9.35 per share).

Year Ended December 31, 1998

For the period from March 25, 1998 to December 31, 1998, net assets in liquidation decreased by \$1.3 million. The reduction was primarily due to (i) a \$132,000 net loss, (ii) a \$734,000 increase in the liability for the underfunded pension plan and (iii) preferred shareholder dividends of \$307,000. The net loss for the period was attributable to the write-off of \$472,000 of deferred tax assets. Excluding the tax write-off, revenues for the period exceeded expenses by \$395,000 due to significant income from a now terminated joint venture and because of \$160,000 in realized investment gains. Profits from the joint venture totaled \$243,000 from March 25, 1998 to the end of the year. The unfunded liability in the Company's pension plan increased significantly because of a drop in long-term interest rates in 1998.

From January 1, 1998 to March 24, 1998, the period prior to the adoption of the liquidation basis of accounting, the Company reported net income of \$24,000 (a loss of \$.04 per share) as a result of a \$112,000 gain from the 1997 disposal of the discontinued credit insurance business. The gain represented an adjustment to certain estimates made in 1997 when a loss on the disposal was initially reported.

### Estimated Net Expenses and Other Changes in Net Assets During Liquidation Period

The time frame for completing the liquidation of the Company is dependent upon a number of factors, the most significant of which is the sale of the life insurance subsidiary, not only because most of the assets which will be available for distribution to the preferred shareholders are held by the subsidiary and are restricted as to their use by state insurance regulations, but also because of the additional shareholder value which is expected to be generated from the sale of the subsidiary's 25 state insurance licenses. In addition, the Company is a defendant in several lawsuits which must be settled or resolved in court. While management believes the plaintiffs' claims are without merit, the ultimate outcome of these matters cannot be determined at this time. Furthermore, the Company may be entitled to all or a portion of the assets in a contingency fund established by the Company and the purchaser of its credit insurance business based on the claims experience of the in force credit insurance business from October 1, 1997 to September 30, 2002. However, based on the claims experience to date, as provided by the purchaser, it does not appear likely that the Company will receive any portion of the contingency fund.

As a result of the foregoing, a final distribution cannot be made to the preferred shareholders until (i) the life subsidiary is sold and the time period of any required indemnifications given to the purchaser has expired, (ii) the Company has resolved all remaining litigation matters and (iii) a determination is made regarding the amount of any contingency fund distribution which might be payable to the Company.

The Board of Directors may determine during this period of time that the amount of funds available for ultimate distribution to the preferred shareholders would be increased by transferring all of the Company's remaining net assets into a liquidating trust, in which case the trustees of such trust would be responsible for liquidating all remaining assets, paying any remaining liabilities and making distributions to the preferred shareholders.

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Based on current estimates, management believes that the Company's future expenses and other changes in net assets, including preferred stock dividends, will exceed its revenues during the remainder of the liquidation period by approximately \$1,000,000 to \$1,200,000. Actual revenues and expenses and other net asset changes could vary significantly from the present estimates due to the uncertainties regarding (i) when the remaining non liquid assets, particularly the stock of the life insurance subsidiary, will be liquidated, (ii) when the distribution to the preferred shareholders occurs, (iii) the level of actual expenses which will be incurred and (iv) the ultimate resolution of all current contingencies and any contingencies which may arise in the future.

### FINANCIAL CONDITION

A discussion of the important elements affecting the Company's net assets in liquidation and its total invested assets at December 31, 2000 and 1999 is presented below.

#### Capital Resources

Given its plans to liquidate and eventually dissolve, the Company has made no commitments for capital expenditures and does not intend to make any such commitments in the future. For the year ended December 31, 2000, the Company's cash and invested assets declined by \$389,000 to \$3,479,000 at the end of the year. The reduction is primarily attributable to the \$966,000 payment to the Company's pension plan, in order to fully fund the plan, the payment of \$391,000 in preferred stock dividends and an excess of expenses paid over revenues collected. These decreases were partially offset by a \$1,150,000 increase in invested assets resulting from the sale of the Company's 50% interest in its home office building. The sale of the home office building also resulted in the payoff of a \$1,176,000 mortgage granted to the co-owner of the building. The mortgage proceeds along with the proceeds from the building sale were invested in short-term securities.

For the year ended December 31, 1999, the Company's cash and invested assets decreased by approximately \$754,000, from \$4,622,000 at the beginning of the year to \$3,868,000 at December 31, 1999. The decline is primarily attributable to the payment of \$625,000 to the Company's pension plan, the payment of \$406,000 in preferred dividends and an excess of expenses over revenues for the year. These decreases in invested assets were offset in part by a \$520,000 income tax refund and the proceeds from the sale of non-investment real estate.

Invested assets at December 31, 2000 consisted of (i) U.S. Treasury Notes, owned by the Company's insurance subsidiary, which are on deposit with numerous state insurance departments in connection with licensing requirements, (ii) one mortgage loan secured by commercial real estate, which is scheduled to be paid in full by June 2002 and (iii) short-term investments, principally money market funds and certificates of deposit. As stated above, during 2000, the mortgage loan on the former home office building was paid in full when the office building was sold. A second loan, whose mortgagor had been in bankruptcy since 1997, was also fully repaid during 2000 as a result of a sale of the property by the bankruptcy trustee. At December 31, 1999, the Company's investments consisted of (i) U.S. Treasury Notes, (ii) three mortgage loans, including the loan granted to the co-owner of the Company's former home office building and (iii) short-term investments, principally money market funds.

#### Liquidity

Historically, the Company's subsidiaries met most of their cash requirements from funds generated from operations, while the Company generally relied on

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those subsidiaries to provide it with sufficient cash funds to maintain an adequate liquidity position. As a result of the Company's decision to sell its remaining operations, liquidate all of its net assets and distribute cash to its shareholders, the Company's principal sources of cash funds are investment income and proceeds from the sales of non liquid assets. These funds must be used to settle all remaining liabilities as they become due, to pay expenses until the Company is dissolved and to pay dividends on the preferred stock until a final distribution is made to the preferred shareholders. The adequacy of the Company's liquidity position during the remainder of the liquidation period will be principally dependent on its ability to sell its remaining non liquid assets and the timing of such sales, as well as on the level of expenses the Company must incur during the liquidation period. The Company's liquidity is particularly dependent on its ability to sell its life insurance subsidiary, since all dividends and other distributions to the Company from that subsidiary must be approved by the Delaware Insurance Department.

Sinking Fund for Redeemable Preferred Stock

The terms of the Company's 8.5% redeemable preferred stock require the Company to make annual payments to a sinking fund. The first such payment was due in July 1998. The preferred stock terms also provide that any purchase of preferred shares by the Company will reduce the sinking fund requirements by the redemption value of the shares acquired. As a result of the Company's purchases of preferred stock prior to 1998, no sinking fund payment was due in 1998, and the required payment due for 1999 was reduced from \$550,000 to \$414,610. The purchase of 18,000 preferred shares in 1999 and 7,400 shares in 2000 further reduced the 1999 sinking fund deficiency to \$160,610. On July 1, 2000, an additional \$550,000 sinking fund payment became due but was not paid. Consequently, at December 31, 2000, the total sinking fund deficiency was \$710,610.

### Inflation

Because of the Company's current plans to liquidate its assets, pay all of its liabilities, distribute any remaining cash to its shareholders and ultimately dissolve within the next several years, the effects of inflation on the Company are not material.

### ITEM 7A. QUANTITATIVE AND QUALITATIVE DISCLOSURE ABOUT MARKET RISK

The requirements for certain market risk disclosures are not applicable to the Company because, at December 31, 2000, the Company qualifies as a small business issuer under Regulation S-B of the Federal Securities Laws. A small business issuer is defined as any United States or Canadian issuer with revenues or public float of less than \$25 million.

### ITEM 8. FINANCIAL STATEMENTS AND SUPPLEMENTARY DATA

#### MANAGEMENT'S RESPONSIBILITY FOR FINANCIAL STATEMENTS

The management of the Company is responsible for the preparation, integrity and objectivity of the financial information contained in this Form 10-K. The accompanying consolidated financial statements have been prepared in accordance with generally accepted accounting principles. Such statements include informed estimates and judgments of management for those transactions that are not yet complete or for which the ultimate effects cannot be precisely determined. Financial information presented in this annual report is consistent with that in the financial statements.

Accounting procedures and related systems of internal control have been established to provide reasonable assurance that the books and records reflect the transactions of the Company and that established policies and procedures are properly implemented by qualified personnel. Such systems are evaluated

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regularly to determine their effectiveness.

The consolidated financial statements for the years ended December 31, 2000 and 1999 have been audited by Stambaugh-Ness, P.C., independent auditors. The consolidated financial statements for the year ended December 31, 1998 have been audited by Arthur Andersen LLP, independent auditors. Such audits were conducted in accordance with generally accepted auditing standards, and included a review and evaluation of our internal accounting control structure, tests of the accounting records and other auditing procedures which the auditors considered necessary to express their informed professional opinions on the consolidated financial statements.

The Board of Directors monitors the financial and accounting operations of the Company. The Board meets periodically with representatives of its independent auditing firm to discuss the scope of the audit and related reports. The Company's independent auditors have at all times full and free access to the Board of Directors, without management present, to discuss any matter that they believe should be brought to the attention of the Board.

James C. Robertson  
Chairman, Chief Executive Officer  
and President

R. Fredric Zullinger  
Senior Vice President  
and Chief Financial Officer

### REPORT OF INDEPENDENT PUBLIC ACCOUNTANTS

Board of Directors  
Consumers Financial Corporation

We have audited the accompanying consolidated statements of net assets in liquidation of Consumers Financial Corporation and subsidiaries as of December 31, 2000 and 1999 and the related consolidated statements of changes in net assets in liquidation for the years then ended. These financial statements and the schedules referred to below are the responsibility of the Company's management. Our responsibility is to express an opinion on these financial statements and schedules based on our audits.

We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audits to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and the significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

As described in Note 4 to the financial statements, the shareholders of Consumers Financial Corporation approved a plan of liquidation on March 24, 1998, and the Company commenced liquidation shortly thereafter. As a result, the Company changed its basis of accounting for periods subsequent to March 24, 1998 from the going-concern basis to the liquidation basis. Accordingly, the carrying values of the remaining assets as of December 31, 2000 and 1999 are presented at estimated realizable values and all liabilities are presented at estimated settlement amounts.

In our opinion, the financial statements referred to above present fairly, in all material respects, the consolidated net assets in liquidation of Consumers Financial Corporation and subsidiaries as of December 31, 2000 and 1999 and the consolidated changes in their net assets in liquidation for the years then

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ended, in conformity with accounting principles generally accepted in the United States of America applied on the basis described in the preceding paragraph.

Our audits were made for the purpose of forming an opinion on the basic consolidated financial statements taken as a whole. The schedules listed in the index of financial statement schedules at Item 14(a) are presented for purposes of complying with the Securities and Exchange Commission's rules and are not part of the basic financial statements. The 2000 and 1999 amounts included in these schedules have been subjected to the auditing procedures applied in the audit of the basic consolidated financial statements and, in our opinion, fairly state in all material respects the financial data required to be set forth therein in relation to the basic financial statements taken as a whole.

STAMBAUGH NESS, PC

York, Pennsylvania  
March 19, 2001

### REPORT OF INDEPENDENT PUBLIC ACCOUNTANTS

Board of Directors  
Consumers Financial Corporation

We have audited the accompanying statements of operations, shareholders' equity and cash flows of Consumers Financial Corporation (a Pennsylvania corporation) and subsidiaries for the period from January 1, 1998 to March 24, 1998. In addition, we have audited the statement of changes in net assets in liquidation for the period from March 25, 1998 to December 31, 1998. These financial statements and the schedules referred to below are the responsibility of the Company's management. Our responsibility is to express an opinion on these financial statements and schedules based on our audit.

We conducted our audit in accordance with auditing standards generally accepted in the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and the significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audit provides a reasonable basis for our opinion.

As described in Note 4 to the financial statements, the shareholders of Consumers Financial Corporation approved a plan of liquidation on March 24, 1998, and the Company commenced liquidation shortly thereafter. As a result, the Company changed its basis of accounting for periods subsequent to March 24, 1998 from the going-concern basis to the liquidation basis.

In our opinion, the financial statements referred to above present fairly, in all material respects, the results of operations and cash flows of Consumers Financial Corporation and subsidiaries for the period from January 1, 1998 to March 24, 1998 and the changes in their net assets in liquidation for the period from March 25, 1998 to December 31, 1998, in conformity with accounting principles generally accepted in the United States applied on the bases described in the preceding paragraph.

Our audit was made for the purpose of forming an opinion on the basic consolidated financial statements taken as a whole. The schedules listed in the index of financial statement schedules at Item 14(a) are presented for purposes of complying with the Securities and Exchange Commission's rules and

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are not part of the basic financial statements. The 1998 amounts included in these schedules have been subjected to the auditing procedures applied in the audit of the basic consolidated financial statements and, in our opinion, fairly state in all material respects the financial data required to be set forth therein in relation to the basic financial statements taken as a whole.

ARTHUR ANDERSEN LLP

New York, New York  
March 16, 1999

### CONSUMERS FINANCIAL CORPORATION AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF NET ASSETS IN LIQUIDATION December 31, 2000 and 1999

| (dollar amounts in thousands)  | 2000 | 1999   |
|--|------|--------|
| <b>Assets</b>  |      |        |
| Investments:   |      |        |
| Fixed maturities   |      | \$951  |
| Mortgage loans on real estate  |      | 50     |
| Short-term investments   |      | 2,471  |
| Total investments  |      | 3,472  |
| Cash   |      | 7      |
| Accrued investment income  |      | 27     |
| Reinsurance recoverable  |      | 7,866  |
| Other receivables  |      | 307    |
| Prepaid reinsurance premiums   |      | 13,466 |
| Deferred policy acquisition costs  |      | 40     |
| Property and equipment   |      |        |
| Other assets   |      | 120    |
| Total assets   |      | 25,305 |
| <b>Liabilities</b>   |      |        |
| Future policy benefits   |      | 6,536  |
| Unearned premiums  |      | 13,466 |
| Other policy claims and benefits payable   |      | 1,369  |
| Pension plan liability   |      |        |
| Other liabilities  |      | 614    |
|  |      | 21,985 |
| <b>Redeemable preferred stock:</b>   |      |        |
| Series A, 8 1/2% cumulative convertible, authorized 632,500 shares; issued and outstanding 2000, 456,061 shares; 1999, 463,461 shares; net of \$1,241 reduction in 2000 and \$303 in 1999 to reflect estimated liquidation value |      | 3,320  |
| Total liabilities and redeemable preferred stock   |      | 25,305 |
| Net assets in liquidation  |      | \$0    |

See notes to consolidated financial statements.

### CONSUMERS FINANCIAL CORPORATION AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF CHANGES IN NET ASSETS IN LIQUIDATION

| (in thousands) | Year ended<br>December 31,<br>2000 | Year ended<br>December 31,<br>1999 | For the period<br>from March 25,<br>1998 to Decemb<br>31, 1998 |
|----------------|------------------------------------|------------------------------------|--|
|                |                                    |                                    |  |

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|   |         |       |
|---|---------|-------|
| Revenues:   |         |       |
| Earned premiums   |         | \$319 |
| Net investment income   | \$301   | 210   |
| Net realized investment gains (losses)                            |         | (5)   |
| Net fees from sale of customer accounts                           | 200     | 373   |
| Joint venture income (loss)                                       | 35      | (20)  |
| Gain on disposal of discontinued business                         |         |       |
| Gain on recapture of assumed business by direct writer            |         | 65    |
| Miscellaneous   | 142     | 131   |
|   | 678     | 1,073 |
| Benefits and expenses:  |         |       |
| Policyholder benefits   |         | 396   |
| Rent and related costs  | 46      | 121   |
| Salaries and employee benefits                                    | 214     | 285   |
| Pension expense   | 1,554   | 82    |
| Write-down of fee income receivable                               | 116     |       |
| Professional fees   | 254     | 197   |
| Taxes, licenses and fees  | 61      | 30    |
| Loss on sale of other assets                                      |         |       |
| Income taxes  |         |       |
| Miscellaneous   | 256     | 214   |
|   | 2,501   | 1,325 |
| Excess of benefits and expenses over revenues                     | (1,823) | (252) |
| Decrease (increase) in liability for under funded pension plan    | 1,122   | (388) |
| Adjustment of assets to estimated realizable value                |         | 88    |
| Adjustment of liabilities to estimated settlement amounts         | 62      | 210   |
| Increase (decrease) in unrealized appreciation of debt securities | 44      | (43)  |
| Preferred stock dividends   | (391)   | (406) |
| Adjustment of preferred stock to estimated liquidation value      | 938     | 303   |
| Retirement of treasury shares-preferred                           | 48      | 105   |
| Purchase of treasury shares-common                                |         |       |
| Decrease in net assets for the period                             | 0       | (383) |
| Net assets at beginning of period                                 | 0       | 383   |
| Net assets at end of period                                       | \$0     | \$0   |

See notes to consolidated financial statements.

CONSUMERS FINANCIAL CORPORATION AND SUBSIDIARIES  
(in process of liquidation)  
CONSOLIDATED BALANCE SHEET  
March 24, 1998  
(unaudited)

(dollar amounts in thousands)

Assets

Investments:



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|  |       |
|--|-------|
| Fixed maturities   | \$4   |
| Mortgage loans on real estate  | 1     |
| Other invested assets  |       |
| Short-term investments   | 31    |
| Total investments  | 38    |
| Cash   |       |
| Accrued investment income  |       |
| Receivables  | 23    |
| Prepaid reinsurance premiums   | 37    |
| Deferred policy acquisition costs  |       |
| Property and equipment   | 1     |
| Other real estate  |       |
| Other assets   |       |
|  | \$103 |
| Liabilities, Redeemable Preferred Stock and Shareholders Equity  |       |
| Liabilities:   |       |
| Future policy benefits   | \$1   |
| Unearned premiums  | 3     |
| Other policy claims and benefits payable   |       |
| Due to reinsurer on sale of credit insurance business  | 3     |
| Other liabilities  |       |
| Income taxes:  |       |
| Current  |       |
| Deferred   |       |
| Total liabilities  | 9     |
| Redeemable preferred stock:  |       |
| Series A, 8 1/2% cumulative convertible, authorized 632,500 shares;<br>issued 514,261 shares; outstanding 481,461 shares; redemption<br>amount \$4,815; net of treasure stock of \$271 |       |
| Shareholders equity:   |       |
| Common stock, \$.01 stated value authorized 10,00,000 shares;<br>issued 3,019,110 shares; outstanding 2,595,617 shares   |       |
| Capital in excess of stated value  |       |
| Net unrealized appreciation of debt securities, net of income taxes  |       |
| Deficit  | (     |
| Treasury stock   | (     |
| Total shareholders equity  | \$10  |

See notes to consolidated financial statements

CONSUMERS FINANCIAL CORPORATION AND SUBSIDIARIES  
(in process of liquidation)  
CONSOLIDATED STATEMENT OF OPERATIONS

(in thousands, except per share amounts)

Revenues:

Premiums written  
Decrease in unearned premiums  
Premium income  
Net investment income  
Realized investment gains  
Fees and other income

For the  
fr  
January  
t  
March

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Total revenues

Benefits and expenses:  
 Death and other benefits  
 Operating expenses  
 Total benefits and expenses

Loss from continuing operations before income tax benefit

Income tax benefit

Loss from continuing operations

Discontinued operations:  
 Gain on disposal of discontinued businesses (net of income taxes)

Net income

Basic and diluted income (loss) per common share:  
 Loss from continuing operations  
 Discontinued operations

Net loss

Weighted average number of shares outstanding

See notes to consolidated financial statements

2

CONSUMERS FINANCIAL CORPORATION AND SUBSIDIARIES  
 (in process of liquidation)  
 CONSOLIDATED STATEMENT OF SHAREHOLDERS EQUITY

| (in thousands)   | Shares | Amount | Common stock value | Capital in excess of stated maturities |
|--|--------|--------|--------------------|--|
| Balance, January 1, 1998   | 3,019  | \$30   | \$7,989            | \$54                                   |
| Net income for the period  |        |        |                    |  |
| Change in net unrealized appreciation for the period   |        |        |                    | 4                                      |
| Total comprehensive income   |        |        |                    |  |
| Preferred stock dividends  |        |        |                    |  |
| Accretion of difference between fair value and mandatory redemption value of preferred stock |        |        |                    |  |
| Balance, March 24, 1998  | 3,019  | \$30   | \$7,989            | \$58                                   |

See notes to consolidated financial statements.

CONSUMERS FINANCIAL CORPORATION AND SUBSIDIARIES  
 (in process of liquidation)

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## CONSOLIDATED STATEMENT OF SHAREHOLDERS EQUITY

| (in thousands)  | Retained<br>earnings<br>(deficit) | Treasury stock<br>Shares | Amount         |
|---|-----------------------------------|--------------------------|----------------|
| Balance, January 1, 1998  | \$(4,796)                         | (423)                    | \$1,471        |
| Net income for the period   | 24                                |                          |                |
| Change in net unrealized appreciation for the period  |                                   |                          |                |
| Total comprehensive income  |                                   |                          |                |
| Preferred stock dividends   | (109)                             |                          |                |
| Accretion of difference between fair value and<br>mandatory redemption value of preferred stock | (10)                              |                          |                |
| <b>BALANCE, MARCH 24, 1998</b>  | <b>(\$4,891)</b>                  | <b>(423)</b>             | <b>\$1,471</b> |

## CONSUMERS FINANCIAL CORPORATION AND SUBSIDIARIES (in process of liquidation) CONSOLIDATED STATEMENT OF CASH FLOWS

| (in thousands)   | For the period from<br>January 1, 1998 to<br>March 24, 1998 |
|--|---|
| Cash flows from operating activities:  |   |
| Net income   | \$24  |
| Adjustments to reconcile net income to cash<br>provided by operating activities: |   |
| Amortization and depreciation  | 24  |
| Change in amounts due reinsurers   | (142)   |
| Income taxes   | (15)  |
| Change in receivables  | 1,497   |
| Change in other liabilities  | (376)   |
| Other  | (434)   |
| Total adjustments  | 554   |
| Net cash provided by operating activities  | 578   |
| Cash flows from investing activities:  |   |
| Purchase of investments  | (3)   |
| Maturity of investments  | 1,000   |
| Sale of investments  | 1,829   |
| Net assets transferred in sale of insurance business                             | (3,647)   |
| Net cash used in investing activities  | (821)   |
| Cash flows from financing activities:  |   |
| Cash dividends to shareholders   | (109)   |
| Net cash used in financing activities  | (109)   |
| Net decrease in cash   | (352)   |
| Cash at beginning of year  | 641   |
| Cash at end of period  | \$289   |
| Supplemental disclosures of cash flow information:                               |   |
| Cash paid during the period for:   |   |
| Interest   | \$0   |
| Income taxes   | \$111   |

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See notes to consolidated financial statements

## CONSUMERS FINANCIAL CORPORATION AND SUBSIDIARIES NOTES TO CONSOLIDATED FINANCIAL STATEMENTS YEARS ENDED DECEMBER 31, 2000, 1999 AND 1998

### 1. Company Overview

The operating losses incurred by the Company from 1993 to 1997 significantly reduced its net worth and its liquidity position. As a result, in 1998, the Company sold its core credit insurance and related products business, which had been its only remaining business operation, following the sales in 1994 and 1997 of all of its universal life insurance business and the 1996 sale of its auto auction business. Since the sale of its credit insurance business, the Company's revenues, benefits and expenses have consisted principally of (i) fee revenues received from Life of the South Corporation, the Georgia-based company which acquired the Company's credit insurance business and its credit insurance accounts (LOTS), (ii) investment income on remaining assets and (iii) corporate expenses. However, see Note 12 for information concerning the discontinuation of the fee revenues.

On March 24, 1998, the Company's shareholders approved a Plan of Liquidation and Dissolution (the Plan of Liquidation) pursuant to which the Company is liquidating its remaining assets and paying or providing for all of its liabilities. The Company intends to eventually distribute all of its remaining cash to its preferred shareholders (see Note 4).

### 2. Summary of Significant Accounting Policies

#### Principles of consolidation

The consolidated financial statements include the accounts of Consumers Financial Corporation (the Company) and its wholly-owned subsidiaries, the most significant of which is Consumers Life Insurance Company (Consumers Life). At December 31, 2000, Consumers Life is the Company's only remaining subsidiary. All material intercompany accounts and transactions have been eliminated.

#### Liquidation basis of accounting

The financial statements have been prepared on the basis of generally accepted accounting principles (GAAP) which, as to Consumers Life, vary from reporting practices prescribed or permitted by regulatory authorities. As a result of the approval of the Plan of Liquidation and Dissolution referred to above and discussed in Note 4, the Company adopted a liquidation basis of accounting for the periods subsequent to March 24, 1998. Under the liquidation basis of accounting, assets are stated at their estimated net realizable values and liabilities are stated at their anticipated settlement amounts. Amounts determined in accordance with the liquidation basis of accounting do not differ significantly from the accounting policies discussed below.

Prior to March 25, 1998, the Company reported the results of its operations and its asset and liability amounts using accounting principles applicable to going concern entities, as discussed below. Certain prior year amounts have been reclassified to conform with classifications used for 2000.

#### Investments

Fixed maturities includes bonds, notes and certificates of deposit maturing after one year. Management determines the appropriate classification of bonds and notes at the time of purchase and reevaluates such designation as of each financial statement date. All bonds and notes are classified as available-for-

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sale. Available-for-sale securities are carried at fair value, with the unrealized appreciation and depreciation, net of income taxes, reported as a separate component of the changes in net assets in liquidation. All certificates of deposits maturing after one year are deemed to be held to maturity. Mortgage loans on real estate are carried at the unpaid principal balance. Short-term investments are carried at cost.

Interest on fixed maturities and short-term investments is credited to income as it accrues on the principal amounts outstanding, adjusted for amortization of premiums and discounts computed by the interest method. The accrual of interest on mortgage loans is generally discontinued when the full collection of principal is in doubt, or when the payment of principal or interest has become contractually 90 days past due.

Realized gains and losses and provisions for permanent losses on investments are included in the determination of the excess of benefits and expenses over revenues. The "specific identification" method is used in determining the cost of investments sold.

### Fair values of financial instruments

The following methods and assumptions were used by the Company in estimating its fair value disclosure for financial instruments:

**Cash and short-term investments:** The carrying amounts reported in the balance sheet for these instruments approximate their fair values.

**Investment securities:** Fair values for fixed maturity securities are based on quoted market prices, where available. For fixed maturity securities not actively traded, fair values are estimated using values obtained from independent pricing services or, in the case of private placements, are estimated by discounting expected future cash flows using a current market rate applicable to the yield, credit quality and maturity of the investments.

**Mortgage loans:** The fair values for mortgage loans are estimated using discounted cash flow analyses, using interest rates which would currently be offered for similar loans to borrowers with similar credit ratings.

### Deferred policy acquisition costs

Prior to the discontinuation of its insurance operations, the Company deferred the costs of acquiring new insurance business. The costs deferred consisted principally of commissions, certain sales salaries and other expenses that varied with and were primarily related to the production of new business. Acquisition costs relating to single premium credit insurance were amortized so as to charge each year's operations in direct proportion to premiums earned. Deferred policy acquisition costs were expensed when such costs were deemed not to be recoverable from future earned premiums and investment income or, when applicable, from the estimated proceeds to be received from the sale of the related insurance business. At December 31, 2000, the Company's only unamortized policy acquisition costs relate to commissions paid in connection with certain annuity business assumed during 2000 (see Note 10).

### Property and equipment and depreciation

Property and equipment are stated at estimated net realizable value. Depreciation has been provided on the straight-line method over the estimated useful lives of the assets.

### Future policy benefits

The liability for future policy benefits for individual life insurance has

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been provided on a net level premium method based on estimated investment yields, withdrawals, mortality and other assumptions which were appropriate at the time the policies were issued. Such estimates were based upon industry data and past experience, as adjusted to provide for possible adverse deviation from the estimates. Benefit reserves for universal life products represent policy account balances before applicable surrender charges plus certain deferred policy initiation fees that are recognized in income over the term of the policies. Except for the liability for three retained policies and the liability for certain annuity policies assumed from another insurer, the Company's liability for future policy benefits has been permanently reinsured to other insurance companies.

### Unearned premiums

Unearned premiums for credit life and disability insurance contracts have been computed based upon the original and remaining term of the related policies as follows: decreasing term credit life on the Rule of 78's method, level term credit life using the Pro Rata method and credit disability using a 65% - 35% weighted average of the Rule of 78's and Pro Rata methods. The Company's unearned premium liability has been permanently reinsured to other insurance companies.

### Income taxes

The Company and its subsidiary provide income taxes, for financial reporting purposes, on the basis of the liability method as required by Statement of Financial Accounting Standards No. 109.

### Earnings per share

For periods prior to the adoption of the liquidation basis of accounting, basic and diluted earnings per share were calculated in accordance with Statement of Financial Accounting Standards No. 128.

### Use of estimates

The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect the amounts reported in the financial statements and accompanying notes. Actual results could differ from these estimates.

## 3. Basis of Financial Statements

The more significant accounting principles applied in the preparation of the financial statements that differ from life insurance statutory accounting practices prescribed or permitted by regulatory authorities (which are primarily designed to demonstrate solvency) are as follows:

- (a) In accordance with requirements of the National Association of Insurance Commissioners (NAIC), all bonds eligible for amortization are reported at amortized value, whereas in the accompanying financial statements, only bonds which are classified as held-to-maturity securities are stated at amortized cost, and available-for-sale securities are carried at fair value. Other securities are carried at values prescribed by or deemed acceptable to the NAIC for statutory accounting purposes.
- (b) Deferred income taxes, if applicable, are provided as described in Note 15.
- (c) The statutory liabilities for the interest maintenance reserve and asset valuation reserve, designed to lessen the impact on surplus of market fluctuations of securities and mortgage loans, have not been provided in

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the financial statements.

- (d) Certain assets are reported as assets in the statements of net assets in liquidation rather than being charged directly to surplus and excluded from the statutory balance sheets.
- (e) Commission allowances pertaining to financing-type reinsurance agreements are not included in results of operations or changes in net assets in liquidation

Dividends and other distributions to the Company from Consumers Life are limited in that Consumers Life is required to maintain minimum capital and surplus in each of the states in which it is licensed, determined in accordance with regulatory accounting practices. The amount of minimum capital and surplus required is \$8.6 million. At December 31, 2000, Consumers Life does not meet the minimum capital and surplus requirements in eleven of the states in which it is licensed, and it has agreed to a temporary suspension of its insurance license in one of those states. No actions have been taken with respect to this matter by the insurance departments of the other states. Since the Company does not intend to write any new insurance business through Consumers Life and is currently attempting to sell the subsidiary, a temporary suspension of any of its licenses will have no material effect on the Company. However, if any of the licenses are revoked rather than suspended, the total consideration the Company would receive when Consumers Life is sold will be reduced.

Under Delaware insurance laws, distributions are subject to further restrictions relating to capital and surplus and operating earnings. Accordingly, under normal circumstances, at December 31, 2000, approximately \$3.2 million of Consumers Life's net assets cannot be transferred to the parent company and \$303,000 is available for transfer during 2001. However, because of its prior operating losses and its current capital and surplus position, the Company is not permitted to pay any dividends without prior approval from the Delaware Insurance Department. Also, any loans or advances to the Company must be reported to and approved by the Delaware Department. The Company may have limited cash funds available to pay dividends in excess of amounts transferred from Consumers Life.

The reported statutory capital and surplus of Consumers Life was \$3.0 million at December 31, 2000 and \$4.3 million at December 31, 1999. Consumers Life reported statutory net losses of \$316,000 in 2000 and \$1.5 million in 1999.

Insurance laws require Consumers Life to deposit certain amounts with various state insurance departments in order to maintain its licenses. The approximate carrying amounts of such deposits at December 31, 2000 and 1999 were \$1.4 million and \$1.0 million, respectively.

#### 4. Discontinued Operations and Plan of Liquidation

On December 30, 1997, the Company entered into agreements with LOTS and American Republic Insurance Company (American Republic), pursuant to which the Company (i) sold its credit insurance and fee income accounts to LOTS effective October 1, 1997, (ii) sold its September 30, 1997 in force block of credit insurance business to American Republic, LOTS financial partner in the transaction, effective January 1, 1998 and (iii) sold one of its wholly-owned reinsurance subsidiaries to LOTS as of August 31, 1998. LOTS and the Company also agreed that, with respect to new credit insurance business produced by Consumers Life's former customer accounts, which were transferred to LOTS, such business would continue to be written on the policy or certificate forms of Consumers Life until September 30, 1999. The parties subsequently modified their agreement to extend the September 30 date to November 15, 1999 with respect to Pennsylvania premiums only. This premium and the related insurance

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risk were also reinsured 100% to American Republic.

The sale of the in force block of business referred to in (ii) above was completed in May 1998 after the required approvals of the Company's preferred and common shareholders and state insurance regulators in the states of Delaware and Ohio were received. Settlement on the sale of the reinsurance subsidiary referred to in (iii) above occurred in September 1998.

In addition to approving the sale of the in force credit insurance business, at the Special Meeting of Shareholders held on March 24, 1998, the Company's shareholders also approved the Plan of Liquidation referred to in Note 1, pursuant to which the Company is now liquidating its remaining assets and paying or providing for all of its liabilities. The Company eventually intends to distribute its remaining cash to its preferred shareholders. The Company does not expect to be able to make any payment to its common shareholders.

As a result of the sale of the Company's credit insurance and related operations to LOTS, in the accompanying financial statements, the operating results of the credit insurance and related fee income business were reported as discontinued operations for the period from January 1, 1998 to March 24, 1998.

A summary of the results of operations of the discontinued segments for the period prior to adoption of the liquidation basis of accounting is presented below:

| (in thousands)                           | For the period from January 1, 1998 to |                                 |              |
|--|--|---------------------------------|--------------|
|  | Credit<br>Insurance                    | Individual<br>Life<br>Insurance | Aut<br>Aucti |
| Revenues (before reinsurance ceded)      | \$4,127                                | \$158                           | (a)          |
| Gain from operations before income taxes |  |                                 |              |
| Income taxes                             |  |                                 |              |
| Gain from operations                     |  |                                 |              |
| Gain on disposal before income taxes     | \$112                                  |                                 |              |
| Income taxes                             |  |                                 |              |
| Gain on disposal                         | 112                                    |                                 |              |
| Gain from discontinued operations        | \$112                                  |                                 |              |

(a) Includes renewal premiums which are 100% ceded under an indemnity reinsurance agreement with a third party reinsurer.

### 5. Investments and Investment Income

Investments, which are valued for financial statement purposes as described in Note 1, consist of the following at December 31, 2000:

| (in thousands)  | Amortized<br>cost | Quoted or<br>estimated<br>fair value | Balan<br>sheet<br>amo |
|---|-------------------|--------------------------------------|-----------------------|
| Fixed maturities:   |                   |                                      |                       |
| Bonds-United States government and<br>government agencies and authorities | \$873             | \$901                                | \$9                   |
| Certificates of deposit   | 50                | 50                                   |                       |
| Total fixed maturities  | 923               | 951                                  | 9                     |



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|                               |         |         |       |
|-------------------------------|---------|---------|-------|
| Mortgage loans on real estate | 50      | 50      |       |
| Short-term investments        | 2,471   | 2,471   | 2,4   |
| Total investments             | \$3,444 | \$3,472 | \$3,4 |

A portion of the Company's invested assets is restricted as to use in that deposits are required with various state insurance departments in order to maintain licenses in those states (see Note 3).

At December 31, 2000, the Company held only one mortgage loan, a first mortgage lien secured by income-producing real estate located in central Pennsylvania. This loan, which had a principal balance at the end of 2000 of \$50,212, exceeded 10% of the Company's net assets in liquidation at December 31, 2000.

At December 31, 1999, the Company held three mortgage loans, all of which exceeded 10% of its net assets in liquidation. The largest loan had a balance of \$1,175,760 and was granted to the co-owner of the Company's former home office building. This loan, which was secured by the co-owner's one-half interest in the building, was paid in full in August 2000 when the office building was sold. At December 31, 1999, another mortgage with a balance of \$295,360 was non-performing, in part, because the mortgagor filed a voluntary petition under Chapter 11 of the Bankruptcy Code in late 1997. Interest totaling \$39,965 and \$13,383 was excluded from investment income in 1999 and 1998, respectively, due to the non-performing status of this loan. As a result of an agreement reached with the bankruptcy trustee, from November 1999 to May 2000, the Company received approximately \$32,000 in lease payments from a tenant at the mortgaged property. Such payments were applied first to legal costs incurred by the Company and then to accrued late fees and unpaid interest. The trustee sold this property in June 2000, at which time the principal balance on this loan was paid in full along with \$47,000 in unpaid interest.

Net investment income is applicable to the following investments:

| (in thousands)   | Years ended December 31, |      | 1  |
|--|--------------------------|------|----|
|  | 2000                     | 1999 |    |
| <b>Interest:</b>   |                          |      |    |
| Fixed maturities   | \$55                     | \$60 | \$ |
| Mortgage loans   | 119                      | 109  |    |
| Short-term investments   | 127                      | 80   |    |
|  | 301                      | 249  | 1, |
| Investment expenses  |                          | (39) |    |
| Total net investment income  | 301                      | 210  |    |
| Less investment income for periods subsequent to adoption of liquidation basis of accounting | 301                      | 210  |    |
| Net investment income for period prior to adoption of liquidation basis of accounting        | 0                        | 0    |    |
| Less net investment income attributable to discontinued operations                           | 0                        | 0    |    |
| Net investment income attributable to continuing operations                                  | \$0                      | \$0  |    |

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The amortized cost and estimated fair values of investments in debt securities at December 31, 2000 and 1999 are as follows:

| 2000  |           |            |            |
|---|-----------|------------|------------|
| Available for sale  | Amortized | Gross      | Gross      |
| (In thousands)  | cost      | unrealized | unrealized |
|   |           | gains      | losses     |
| U.S. Treasury securities and obligations of U.S. government corporations and agencies | \$873     | \$28       | \$0        |
| Totals  | \$873     | \$28       | \$0        |

| 1999  |           |            |            |
|---|-----------|------------|------------|
| Available for sale  | Amortized | Gross      | Gross      |
| (in thousands)  | cost      | unrealized | unrealized |
|   |           | gains      | losses     |
| U.S. Treasury securities and obligations of U.S. government corporations and agencies | \$863     | \$3        | \$20       |
| Totals  | \$863     | \$3        | \$20       |

All debt securities held by the Company at December 31, 2000 have contractual maturities between 2003 and 2005. Actual maturities may differ from contractual maturities because borrowers may have the right to call or prepay obligations with or without call or prepayment penalties.

The Company did not sell any investments in debt securities during 2000. Proceeds from the sales of investments in debt securities during 1999 were \$850,000. There were no gains or losses on those sales. Proceeds from such sales in 1998 were \$3.7 million. Gross gains of \$58,000 and gross losses of \$6,000 were realized on those sales.

Realized investment gains (losses) are applicable to the following investments:

| (in thousands)  | Years ended December 31, |       |      | 1998 |
|---|--------------------------|-------|------|------|
|   | 2000                     | 1999  | 1998 |      |
| Fixed maturities  |                          |       |      | \$5  |
| Mortgage loans on real estate   |                          |       |      | 5    |
| Other invested assets   |                          | (\$5) |      | 8    |
| Total   | \$0                      | (5)   |      | 18   |
| Less realized investment gains (losses) for periods subsequent to adoption of liquidation basis of accounting |                          | (5)   |      | 16   |
| Realized investment gains (losses) for period prior to adoption of liquidation basis of accounting            | \$0                      | \$0   |      | \$2  |

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6. Other Receivables

| (in thousands)                               | December 31,<br>2000 | 1999  |
|--|----------------------|-------|
| Joint venture experience refund              | \$287                | \$287 |
| Fees due from purchaser of customer accounts |                      | 2     |
| Other  | 126                  | 1     |
|  | 413                  | 5     |
| Less allowance for uncollectible accounts    | (106)                | (106) |
| Balance                                      | \$307                | \$407 |

7. Deferred Policy Acquisition Costs

| (in thousands)   | Credit   | Individual<br>Life | Total    |
|--|----------|--------------------|----------|
| Balance, January 1, 1998   | \$13,570 | \$0                | \$13,570 |
| Costs deferred   |          | 133                |          |
| Amortization   | (25)     | (83)               |          |
| Write-off attributable to sale of in force credit insurance business | (13,545) |                    | (13,545) |
| Balance, December 31, 1998   | 0        | 50                 | 50       |
| Amortization   |          | (50)               |          |
| Balance, December 31, 1999   | 0        | 0                  | 0        |
| Costs deferred   |          | 50                 |          |
| Amortization   |          | (10)               |          |
| Balance, December 31, 2000   | \$0      | \$40               | \$40     |

8. Property and Equipment

| (in thousands)                               | 2000 | December 31,<br>1999 |
|--|------|----------------------|
| Property and equipment:                      |      |                      |
| Data processing equipment and software       | \$26 | \$73                 |
| Furniture and equipment                      | 31   | 151                  |
| Home office building, including improvements |      | 1,746                |
|  | 57   | 1,970                |
| Less accumulated depreciation                | (57) | (791)                |
| Balance                                      | \$0  | \$1,179              |

In August 2000, the Company sold its home office building at a price which

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exceeded the carrying value of the property by approximately \$9,000.

### 9. Policy Liabilities

The composition of future policy benefits and unearned premiums at December 31, 2000 and the assumptions pertinent thereto are as follows:

| (in thousands)    | Life<br>insurance<br>in force | Future<br>policy<br>benefits | Unearned<br>premiums | Inter-<br>rates:<br>of is |
|-------------------|-------------------------------|------------------------------|----------------------|---------------------------|
| Individual life   | \$16,677                      | \$1,062                      |                      | 4 1/2%<br>196             |
| Credit life       | 389,137                       |                              | \$5,161              | (a)<br>199                |
| Credit disability |                               | 5,474                        | 8,305                | (a)<br>199                |
| Balance           | \$405,814                     | \$6,536                      | \$13,466             |                           |

(a) There are no interest rate assumptions in the credit reserve factors.

Mortality and withdrawal assumptions generally are based on industry data. The mortality tables predominantly used in calculating benefit reserves are the 1955 - 1960 Basic Select and Ultimate for males (special graduation) and the 1965 - 1970 Basic Select and Ultimate for males (special graduation).

The withdrawal assumptions for individual life insurance are predominantly Linton B and Linton C.

Future policy benefits reported to regulatory authorities were less than the above total by approximately \$63,000 at December 31, 2000

Future policy benefits and unearned premiums do not include any deduction for reinsurance ceded to other companies. At December 31, 2000 and 1999, all but \$39,000 of the Company's future policy benefits liability was reinsured to other insurers in connection with the discontinuation of the Company's insurance operations. Similarly, all of the Company's unearned premiums liability at December 31, 2000 and 1999 was reinsured to other insurers.

Future policy benefits and unearned premiums related to reinsurance ceded are classified as Reinsurance Recoverable and Prepaid Reinsurance Premiums, respectively, as shown in the following table.

| (in thousands)  | December 31, |           |
|---|--------------|-----------|
|   | 2000         | 1999      |
| Future Policy Benefits and Other Policy Claims and Benefits Payable | 7,905        | \$ 11,443 |
| Reinsurance Recoverable   | 7,866        | 11,404    |
| Net liability   | \$ 39        | \$ 39     |

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|                              |    |        |  |    |        |
|------------------------------|----|--------|--|----|--------|
| Unearned Premiums            | \$ | 13,466 |  | \$ | 27,644 |
| Prepaid Reinsurance Premiums |    | 13,466 |  |    | 27,644 |
|                              |    |        |  |    |        |
| Net liability                | \$ | 0      |  | \$ | 0      |

Life insurance in force net of reinsurance ceded was \$58,000 at December 31, 2000 and 1999.

### 10. Reinsurance

Prior to the 1998 sale of its credit insurance business, as discussed in Note 4, and the sales of its individual life insurance business in 1992 through 1997, the Company routinely ceded and, in some instances, assumed reinsurance. The sale of the credit insurance business of Consumers Life was completed pursuant to an indemnity reinsurance agreement with American Republic. The reinsurance transactions through which the Company sold its individual life insurance business included the use of both indemnity and assumption agreements. The insurance companies remain contingently liable for insurance risks ceded under indemnity agreements, while such risks are legally transferred to the reinsurer when assumption agreements are utilized.

Historically, the insurance companies also entered into various financing-type reinsurance agreements with unaffiliated reinsurers. Such agreements, which primarily involved credit insurance, were designed to minimize the reduction of statutory capital and surplus arising at the time premiums were written. These financing-type agreements were terminated as of January 1, 1998 when the American Republic agreements became effective. During 1998, Consumers Life entered into another financing-type reinsurance agreement in which it assumed approximately \$2 million in individual life insurance premiums and an equal amount of policy liabilities. This agreement terminated in January 2000. During 2000, the Company entered into a similar agreement with another insurer in which it assumed approximately \$2.5 million of annuity premiums and policy liabilities. The effects of all financing-type agreements have been removed from the financial statements except for the cost of the financing, which amounted to \$10,000 in 2000 and \$25,000 in both 1999 and 1998. These costs are presented with Miscellaneous Expenses on the Consolidated Statements of Changes in Net Assets in Liquidation for the years ended December 31, 2000 and 1999 and for the period from March 25, 1998 to December 31, 1998 and are included with Operating Expenses on the Consolidated Statement of Operations for the period from January 1, 1998 to March 24, 1998.

In 2000, refunds (negative premiums) ceded to other companies totaled approximately \$1.8 million. Premiums ceded in 1999 were approximately \$11.9 million, while premiums ceded in 1998 were approximately \$17.7 million. The negative premiums in 2000 are the result of the termination in late 1999 of the fronting arrangement whereby, following the sale of the credit insurance operations to LOTS in early 1998, credit insurance business continued to be written on Consumers Life's certificate forms in 1998 and most of 1999 and ceded 100% to American Republic. Once all new business ceased, the refund of unearned premiums was the only premium activity which remained.

Incurred benefits and losses reinsured in 2000 were \$9.0 million compared to \$12.6 million in 1999 and \$16.4 million in 1998. These amounts have been deducted in arriving at Policyholder Benefits in the Consolidated Statements of Changes in Net Assets in Liquidation and in computing Death and Other Benefits in the Consolidated Statement of Operations. However, Future Policy Benefits and Unearned Premiums at December 31, 2000 and 1999 do not include any deduction for reinsurance ceded. Instead, the amounts related to such reinsurance are classified as Reinsurance Recoverable and Prepaid Reinsurance Premiums (see Note 9).

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### 11. Pension and Other Retirement Plans

At December 31, 1999, the Company had a defined benefit pension plan and two defined contribution plans in effect. As of March 22, 2000, the pension plan was terminated, and, following approval from the Pension Benefit Guaranty Corporation and receipt of a favorable determination letter from the Internal Revenue Service, all benefits due under the plan were distributed to the plan participants in November and December 2000. Benefits under this plan had been frozen as of July 31, 1996. The Company contributed approximately \$966,000 to the plan during 2000 so that the plan could pay the required benefits to the participants.

Effective October 1, 1999, the Company also terminated its employee stock ownership plan. In October 2000, after receiving a favorable determination letter from the Internal Revenue Service, the plan assets, consisting principally of common stock of the Company, were distributed to the participants.

The Company's remaining defined contribution plan covers all current employees and provides for annual contributions in amounts determined by the Board of Directors. Such contributions are based upon the annual compensation of each employee. Company contributions were \$10,500 in 2000 and \$11,100 in 1999. No contributions were made in 1998.

The funded status of the defined benefit pension plan is as follows:

| (in thousands)   | December 31,<br>2000 | 1999  |
|--|----------------------|-------|
| Actuarial present value of:  |                      |       |
| Vested benefit obligation  | \$0                  | \$3,4 |
| Accumulated benefit obligation   | \$0                  | \$3,4 |
| Actuarial present value of projected   |                      |       |
| benefit obligation   | \$0                  | \$3,4 |
| Plan assets at fair value  | 0                    | 2,9   |
| Projected benefit obligation in excess of plan assets  | 0                    | 5     |
| Unrecognized net loss arising from difference between actual experience and assumed experience |                      | 1,1   |
| Unrecognized net liability at transition   |                      | (1,1) |
| Unrecognized prior service cost  |                      | (1,1) |
| Unamortized prior year loss  |                      | \$5   |
| Unfunded projected benefit obligation  | \$0                  | \$5   |

A reconciliation of beginning and ending balances of the pension plan's projected benefit obligation is presented below.

| (in thousands)                                  | December 31,<br>2000 | 1999  |
|---|----------------------|-------|
| Projected benefit obligation, beginning of year | \$3,499              | \$3,1 |
| Increase due to changes in assumptions          | 247                  | 4     |
| Benefits to participants                        | (3,965)              | (2,1) |
| Interest cost                                   | 219                  | 2     |
| Projected benefit obligation, end of year       | \$0                  | \$3,4 |

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A reconciliation of beginning and ending balances of the pension plan's assets is as follows.

| (in thousands)  | December 31,<br>2000 | 1999    |
|---|----------------------|---------|
| Fair value of plan assets, beginning of year                  | \$2,965              | \$2,419 |
| Employer contributions  | 966                  | 6       |
| Investment income   | 176                  | 1       |
| Benefits to participants                                      | (3,965)              | (2)     |
| Market value adjustment related to liquidation of plan assets | (131)                |         |
| Administrative expenses                                       | (11)                 | (       |
| Fair value of plan assets, end of year                        | \$0                  | \$2,9   |

Net periodic pension cost is computed below:

| (in thousands)  | 2000    | 1999  | 1998 |
|---|---------|-------|------|
| Net periodic pension cost consists of the following components: |         |       |      |
| Interest cost on projected benefit obligation                   | \$219   | \$216 | \$   |
| Expected return on plan assets                                  | (189)   | (150) | (    |
| Amortization of prior year losses                               | 1,594   | 38    |      |
| Other amortization and deferral                                 | (70)    | 3     |      |
| Net periodic pension cost                                       | \$1,554 | \$107 | \$   |

Rates used in determining pension expense for the years ended December 31, 2000, 1999 and 1998 and the related pension obligations at December 31, 1999 and 1998 were as follows:

|   | 2000  | 1999  | 1998 |
|---|-------|-------|------|
| Discount rate (pre-retirement period)   | 6.35% | 6.35% |      |
| Discount rate (post-retirement period)  | 6.35% | 6.35% |      |
| Annual rate of return on plan assets    | 6.35% | 6.35% |      |
| Annual rate of increase in compensation | N/A   | N/A   |      |

### 12. Commitments and Contingencies

Rental expense in 2000, 1999 and 1998 was approximately \$57,000, \$138,000 and \$245,000, respectively.

From March 1994 until August 2000, the Company owned a 50% interest in its home office building, which it sold in August 2000. The Company leased the portion of the building it did not own at a rate of \$17,000 per month until July 1999 when its lease expired. The building lease was classified as an operating lease. The Company also subleased a portion of the unused space in the building to third party tenants until April 2000. Income from these subleases totaled \$14,000 in 2000, \$175,000 in 1999 and \$87,000 in 1998. The Company has no other significant leases.

Reinsurance risks would give rise to liability to the insurance companies only in the event that the reinsuring company might be unable to meet its obligations under the reinsurance agreements in force.

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In November 1997, the Company and a third party reinsurer were sued by a former general agency with whom the Company had a partnership agreement. The partnership agreement provided that the agency would market universal life insurance business for the Company, pursuant to specific criteria established by the Company, and would also be entitled to a share of the profits, if any, which arose from the business produced. The claimant is seeking monetary damages to compensate it for the Company's alleged failure to share profits and for other alleged losses resulting from the Company's rejection of policy applications involving unacceptable risks. While management believes this claim is without merit and intends to vigorously defend itself in this matter, the ultimate outcome of this claim cannot be determined at this time. The Company has filed two counterclaims against this agency seeking damages for losses the Company sustained as a result of the agency's alleged breach of the partnership agreement and to recover an unpaid loan made to the agency.

Following the trial in December 2000 for the Company's claim for recovery of the unpaid loan, in January 2001, the court awarded a \$90,000 judgment in favor of the Company.

During 1999, a dispute arose between the Company and the purchaser of its credit insurance business relating to the payment of investment income on the assets which were transferred to the purchaser. Subsequent to the closing of the transaction, the purchaser claimed that the Company owed it approximately \$1,400,000 for investment earnings on the amount transferred for the period from October 1, 1997, the effective date of the agreement, to May 13, 1998, the date of settlement on the sale transaction. In October 1999, the purchaser informed the Company that it would begin withholding from the Company the fee revenue payments which were contractually due to the Company from the sale of the credit insurance accounts. At December 31, 1999, fee revenues totaling \$176,000 had been withheld by the purchaser. The amount withheld through September 30, 2000 had increased to \$421,000. In October 2000, the parties settled this dispute. Pursuant to the terms of the settlement agreement, the purchaser paid the Company \$250,000 in settlement of all prior amounts withheld and in lieu of any future fee revenue payments. In addition, the Company agreed to permit the purchaser to withdraw \$500,000 from a contingency fund established by the parties at the time of the sale. The total balance in the fund at the time of withdrawal was approximately \$1,500,000. Although the Company may be entitled to receive all or a portion of the contingency fund in late 2002 (based on the claims experience of the in force block of business sold to the purchaser), the Company agreed to the partial withdrawal following its review of the claims experience to date, which showed that it is unlikely the Company will ultimately receive any portion of the fund.

Certain claims, suits and complaints arising in the ordinary course of business have been filed or are pending against the Company or its subsidiaries. In the opinion of management, based on opinions of legal counsel, adequate reserves, if deemed necessary, have been established for these matters and their outcome will not have a significant effect on the Company's net assets in liquidation or its changes in net assets in liquidation. The Company has taken certain income tax positions in previous years that it believes are appropriate. If such positions were to be successfully challenged by the Internal Revenue Service, the Company could incur additional income taxes as well as interest and penalties. Management believes that the ultimate outcome of any such challenges will not have a material effect on the Company's financial statements.

### 13. Redeemable Preferred Stock

The Redeemable Convertible Preferred Stock (the Preferred Stock) has a liquidation preference of \$10.00 per share and is convertible at any time, unless previously redeemed, into shares of common stock at the rate of



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1.482 shares of common stock for each share of Preferred Stock (equivalent to a conversion price of \$6.75 per share). The Preferred Stock is redeemable at the option of the Company at a redemption price of \$10.00 per share.

Annual dividends at the rate of \$.85 per share are cumulative from the date of original issue and are payable quarterly on the first day of January, April, July and October. At December 31, 2000, the Company was not in arrears with respect to payment of dividends on the Preferred Stock. Except in certain limited instances, the holders of the Preferred Stock have no voting rights.

The terms of the Preferred Stock require the Company to make annual payments to a sinking fund. The first such payment was due in July 1998. The Preferred Stock terms also provide that any purchase of preferred shares by the Company will reduce the sinking fund requirements by the redemption value of the shares purchased. As a result of the Company's purchases of Preferred Stock prior to 1998, no sinking fund payment was due in 1998, and the required payment for 1999 was reduced from \$550,000 to \$414,610. The purchase of 18,000 preferred shares in 1999 and 7,400 shares in 2000 has further reduced the 1999 sinking fund deficiency to \$160,610. On July 1, 2000, an additional \$550,000 sinking fund payment became due but was not paid.

Consequently, at December 31, 2000, the total sinking fund deficiency was \$710,610.

When the Company is in arrears as to preferred dividends or sinking fund appropriations for the Preferred Stock, dividends to holders of the Company's common stock as well as purchases, redemptions or acquisitions by the Company of shares of the Company's common stock are restricted. If the Company is in default in an aggregate amount equal to four quarterly preferred dividends, the holders of the Preferred Stock shall be entitled, only while such arrearage exists, to elect two additional members to the then existing Board of Directors.

Prior to March 25, 1998, the difference between the fair value of the Preferred Stock at the date of issue and the mandatory redemption value was recorded through periodic accretions, using the interest method, resulting in a charge to retained earnings (\$9,000 in 1998). Upon the adoption of the liquidation basis of accounting in March 1998, the remaining difference of \$175,000 was recorded as a reduction in the Company's net assets. At December 31, 2000 and 1999, the redemption value of the Preferred Stock exceeded the net assets available to redeem these shares by \$1,241,000 and \$303,000, respectively. Accordingly, the carrying amount for the Preferred Stock has been reduced to reflect the net assets available.

At December 31, 2000 and 1999, 675,646 and 686,608 shares of common stock, respectively, were reserved for the conversion of the Preferred Stock.

### 14. Stock Options

At December 31, 1998, the Company had 132,000 outstanding stock options which were exercisable at \$2.25 per share. During 1999, all of these options expired. No options were exercised during the three year period ended December 31, 2000.

### 15. Income Taxes

Under tax laws in effect prior to 1984, a portion of the gain from operations of Consumers Life was not taxed when incurred but was accumulated in a memorandum "Policyholders' Surplus Account." As a result of the Tax Reform Act of 1984, the balance in the Policyholders' Surplus Account of Consumers Life was frozen as of December 31, 1983 and additional amounts are no longer accumulated in this account. However, distributions from the account continue to be taxed, as under previous laws, if any of the following conditions occur:

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- (a) The Policyholders' Surplus Account exceeds a prescribed maximum, or
- (b) Distributions, other than stock dividends, are made by Consumers Life to the Company in excess of Shareholders' Surplus, as defined by prior law, or
- (c) Consumers Life ceases to qualify for taxation as a life insurance company.

At December 31, 2000 and 1999, the Policyholders' Surplus Account for Consumers Life was approximately \$439,000. Based on its current plans, the Company does not believe it is probable that Consumers Life will incur any additional taxes with regard to its Policyholders Surplus Account.

There are currently no significant amounts of retained earnings in excess of statutory surplus upon which neither current nor deferred income taxes have been provided.

Deferred income taxes reflect the net tax effects of temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for income tax purposes. Significant components of the Company's deferred tax liabilities and assets as of December 31, 2000 and 1999 are as follows:

| (in thousands)                              | 2000    | 1999 |
|---|---------|------|
| Deferred tax liabilities:                   |         |      |
| Fixed maturities                            |         |      |
| Deferred policy acquisition costs           |         |      |
| Other                                       | \$0     |      |
| Deferred tax assets:                        |         |      |
| Future policy benefits                      |         |      |
| Net operating loss carry forwards           | 1,869   | 2,3  |
| Other                                       |         | 3    |
|   | 1,869   | 2,6  |
| Valuation allowance for deferred tax assets | (1,869) | (2,6 |
|   | 0       |      |
| Net deferred tax asset                      | \$0     |      |

Significant components of income tax expense (benefit) are as follows:

| (in thousands)  | 2000 | 1999 | 1998   |
|---|------|------|--------|
| Current:  |      |      |        |
| Federal   |      |      | (\$18) |
| State   |      |      | 2      |
| Total current   |      |      | (16)   |
| Deferred  |      |      | 1      |
| Income tax benefit related to continuing operations       |      |      | (15)   |
| Income tax benefit included with discontinued operations: |      |      |        |
| Current   |      |      |        |
| Deferred  |      |      |        |

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|   |     |       |
|---|-----|-------|
| Income tax benefit for period prior to adoption of liquidation basis of accounting        |     | (15)  |
| Income tax expense for periods subsequent to adoption of liquidation basis of accounting: |     |       |
| Current   |     | 55    |
| Deferred  |     | 472   |
|   |     | 527   |
| Total income tax expense  | \$0 | \$0   |
|   |     | \$512 |

The provision for federal income taxes is not proportional to pre-tax financial statement income or loss due to the exclusions and special deductions afforded life insurance companies under the Internal Revenue Code, as amended, and the exclusion of non-taxable and non-deductible items. A reconciliation between actual income tax benefits and the expected Federal income tax benefits at the applicable statutory rates for the period prior to the adoption of the liquidation basis of accounting is as follows:

|   |  | For the period<br>from January 1,<br>1998 to March 24,<br>1998 |
|---|--|--|
| Loss from continuing operations before income tax benefit   |  | (\$103)  |
| Income tax benefit at 34% statutory rate on pre-tax loss    |  | (35)   |
| Dividends received deduction                                |  | (4)  |
| State income taxes  |  | 2  |
| Other, net  |  | 22   |
| Actual income tax benefit relating to continuing operations |  | (\$15)   |

The Company files a consolidated Federal income tax return. At December 31, 2000, Consumers Life has available approximately \$5.5 million of Federal net operating losses. These losses will be carried forward to future years, and may only be used to offset the taxable income of the life insurance company sub-group. The net operating losses will expire at various times from 2009 to 2015.

### 16. Per Share Information

Basic loss per common share data for the period prior to the adoption of the liquidation basis of accounting was computed based upon the weighted average number of common shares outstanding. Diluted per share information is equivalent to basic per share information because the Company had no potential common shares which were dilutive.

The following table sets forth the computation of basic and diluted per share data for continuing operations for the period prior to the adoption of the liquidation basis of accounting.

|  |   |
|--|---|
|  | For the period from<br>January 1, 1998 to<br>March 24, 1998 |
| (in thousands, except per share amounts) |   |

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|  |              |
|--|--------------|
| Loss from continuing operations  | (\$88)       |
| Preferred stock dividends  | (109)        |
| Accretion of carrying value of preferred stock                                     | (10)         |
| <br>Numerator for basic loss of per share-loss attributable to common shareholders | <br>(207)    |
| Effect of dilutive securities  | 0            |
| Numerator for diluted loss per share   | (\$207)      |
| <br>Demoninator for basic loss per share-weighted average shares                   | <br>2,596    |
| Effect of dilutive securities  | 0            |
| Denominator for diluted loss per share   | 2,596        |
| <br>Basic and diluted loss per common share  | <br>(\$0.08) |

None of the common shares contingently issuable upon the conversion of the Preferred Stock were included in the above computation of diluted per share information because the effect would have been antidilutive.

### 17. Segment Information

As a result of the disposal of its auto auction business in 1996, the disposal of its remaining block of individual life insurance business in early 1997 and the disposal of its credit insurance business in 1998, the Company has no remaining business segments.

As discussed in Note 4, following the sale of its credit insurance business, the Company began liquidating its remaining assets and paying or providing for its liabilities. The Company intends to eventually distribute all of its remaining cash to its preferred shareholders pursuant to the Plan of Liquidation. The Company's revenues, benefits and expenses now consist principally of investment income on remaining assets and corporate expenses.

### 18. Regulatory Matters

In August 2000, Consumers Life signed a Consent Order issued by the Delaware Insurance Department in which the Department claimed that Consumers Life had violated certain provisions of the Delaware Holding Company statutes in that it had not obtained prior approval from the Department for certain intercompany transactions. The Department did not impose any fines or other sanctions but did require that Consumers Life obtain prior approval from the Department for all transactions with the Company and for any disbursements in excess of \$10,000.

In August 2000, Consumers Life surrendered its certificate of authority to write insurance business in the state of Idaho because it did not meet that state's statutory deposit requirements. Since Consumers Life is no longer writing any insurance business, the surrender of the Idaho license will have no material adverse effect. However, the loss of this license may reduce the consideration the Company will receive when Consumers Life is sold.

In July 1999, Investors Fidelity Life Assurance Corp. (IFLAC), a subsidiary of Consumers Life, filed an application with the Ohio Department of Insurance to formally discontinue its business as a life insurance company. In September 1999, the Ohio Department issued an order accepting the surrender of IFLAC's certificate of authority.

The NAIC has established certain minimum capitalization requirements based

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on risk-based capital (RBC) formulas. The formulas are designed to identify companies which are undercapitalized and require specific regulatory action based on requirements relating to insurance, business, asset and interest rate risks. At December 31, 2000, Consumers Life has more than sufficient capital to meet the NAIC's RBC requirements.

### ITEM 9. CHANGES IN AND DISAGREEMENTS WITH ACCOUNTANTS ON ACCOUNTING AND FINANCIAL DISCLOSURE

The firm of Stambaugh Ness, PC serves as the Company's independent auditors and has served in that capacity since November 29, 1999. No information relating to this Item is required to be included in the Company's Form 10-K for the year ended December 31, 2000.

### PART III

### ITEM 10. DIRECTORS AND EXECUTIVE OFFICERS OF THE REGISTRANT

Historically, the Board of Directors of the Company was divided into three (3) groups, with the directors in each group serving terms of three (3) years. However, due to the Directors' efforts over the past five years to merge, sell or otherwise dispose of the Company or its assets, and the eventual approval by the shareholders of the Plan of Liquidation in 1998, there has been no election of Directors since 1995.

Following the approval of the Plan of Liquidation, three of the Company's Directors, Leon A. Guida, Dr. Robert G. Little, Jr. and Rev. Sterling P. Martz, resigned. On November 17, 1999, Edward J. Kremer also resigned. The two remaining Directors are expected to continue to serve as Directors for a limited period of time in order to oversee the liquidation of the Company in accordance with the Plan of Liquidation.

The table below sets forth the period for which the current Directors have served as Directors of the Company, their principal occupation or employment for the last five(5) years, and their other major affiliations and age as of March 1, 2001.

| Name<br>(Age)              | Principle Occupation for the Past Five Years, Office (if any) Held in the Company and Other Information                             | Director Since |
|----------------------------|---|----------------|
| James C. Robertson<br>(69) | Chairman of the Board, President and Chief Executive Officer of the Company   | 1967           |
| John E. Groninger<br>(74)  | President, John E. Groninger, Inc., Juniata Concrete, Inc., Republic Development Corp., and Juniata Lumber & Supply Co., Mexico, PA | 1968           |

The following information is provided as of March 1, 2001 for each executive officer of the Company. Both of the executive officers listed also serve as executive officers of Consumers Life. The executive officers are appointed annually by the Board of Directors and serve at the discretion of the Board.

| NAME | AGE | OFFICE |
|------|-----|--------|
|------|-----|--------|

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|                      |    |  |
|----------------------|----|--|
| James C. Robertson   | 69 | President and Chief Executive Officer                                      |
| R. Fredric Zullinger | 52 | Senior Vice President, Chief Financial Officer,<br>Treasurer and Secretary |

Mr. Robertson joined the Company in 1967 as General Counsel and was elected a director and President of the Company in 1968. Mr. Robertson currently serves as Chairman of the Board, President and Chief Executive Officer of the Company.

Mr. Zullinger joined the Company in 1977 as Vice President-Accounting of the Company's life insurance subsidiaries. He was appointed Treasurer of the Company in 1979, and Vice President and Chief Financial Officer in 1985. Mr. Zullinger currently serves as Senior Vice President, Chief Financial Officer, Treasurer and Secretary of the Company.

### ITEM 11. EXECUTIVE COMPENSATION

The following table sets forth information regarding the annual compensation for services in all capacities to the Company for the fiscal years ended December 31, 2000, 1999 and 1998 of the Chief Executive Officer and any executive officers whose annual compensation exceeded \$100,000 (hereinafter referred to as "named executive officers").

#### SUMMARY COMPENSATION TABLE

| Name and Principal Position   | Year | Annual Compensation |       | Other Annual Compensation | All Other Compensation |
|---|------|---------------------|-------|---------------------------|------------------------|
|   |      | Salary              | Bonus |                           |                        |
| James C. Robertson,<br>Chairman, President and<br>Chief Executive Officer | 2000 | - 0 -               | (1)   | - 0 -                     | \$3,300 (2)            |
|   | 1999 | - 0 -               | (1)   | - 0 -                     | \$2,100 (2)            |
|   | 1998 | - 0 -               | (1)   | - 0 -                     | \$3,975 (2)            |

(1) Mr. Robertson's status as a salaried employee of the Company terminated effective July 19, 1996. Mr. Robertson was not compensated for any services performed in his capacity as President and CEO of the Company in either 2000, 1999 or 1998.

(2) Represents Retainer and Board Fees earned by Mr. Robertson as Chairman of the Board of the Company.

#### OPTION/SAR GRANTS IN LAST FISCAL YEAR

No stock options or stock appreciation rights were granted by the Company to the named executive officers in 2000.

#### AGGREGATED OPTIONS/SAR EXERCISES IN LAST FISCAL YEAR AND FISCAL YEAR-END OPTIONS/SAR TABLE

At December 31, 2000, the Company had no stock options or stock appreciation rights outstanding. Furthermore, as a result of the adoption of the Plan of Liquidation in 1998, the Company does not intend to grant any options or stock appreciation rights.

#### COMPENSATION COMMITTEE REPORT ON EXECUTIVE COMPENSATION

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The Personnel Committee of the Board of Directors (the "Committee") has historically administered and approved all forms of compensation for the Chief Executive Officer ("CEO"), the executive officers and other officers of the Company. The members of the Committee were independent, non-employee directors who annually reviewed with the Board all aspects of compensation, management succession and the implementation and administration of the Company's various incentive plans.

### Compensation Philosophy

Historically, the compensation policy of the Company was based upon the philosophy that an important portion of the annual compensation of each officer should relate to and be contingent upon the performance of the Company, as well as the individual contribution of each officer. In the past, the Company relied to a large degree on the annual and longer term incentive compensation plans to attract and retain corporate officers of outstanding abilities and to motivate them to perform to the full extent of their abilities. However, with the adoption of the Plan of Liquidation, the Committee implemented a compensation policy to allow an orderly and timely reduction of the officers and employees of the Company. As a result, the Company's Chief Financial Officer, R. Fredric Zullinger, is currently the only executive officer employed by the Company. Mr. Zullinger is expected to serve in that capacity until the sale of Consumers Life is completed. Thereafter, he is expected to provide consulting services as needed during the remainder of the liquidation period. Mr. Zullinger is entitled to a severance payment equal to approximately fifteen months of salary when his full-time employment with the Company terminates.

### CEO Compensation

Mr. Robertson continues to serve as Chairman of the Board, President and CEO of the Company. However, his status as a salaried employee of the Company was terminated effective July 19, 1996. From that time and until December 31, 1996, Mr. Robertson was compensated at the rate of \$150 per day for any work performed for the Company in his capacity as a non-salaried employee while serving as President and CEO. Beginning in 1997 and continuing through 2000, Mr. Robertson did not receive any compensation in his capacity as a non-salaried employee while serving as President and CEO, although he continued to receive the standard retainer and board meeting fees in his role as Chairman of the Board.

This report is submitted by the Personnel Committee of the Company's Board of Directors.

John A. Groninger, Chairman

### STOCK PRICE PERFORMANCE COMPARISON

|                                  | CUMULATIVE TOTAL RETURN ** |          |          |          |          |
|----------------------------------|----------------------------|----------|----------|----------|----------|
|                                  | 12/31/95                   | 12/31/96 | 12/31/97 | 12/31/98 | 12/31/99 |
| Consumers Financial Corp. (CFIN) | 100.00                     | 100.82   | 26.64    | 3.28     | 2.57     |
| Peer Group (1)                   | 100.00                     | 100.00   | 131.82   | 104.55   | 36.36    |
| NASDAQ Stock Market (U.S.)       | 100.00                     | 123.04   | 150.69   | 212.51   | 394.92   |

\*\* Assumes \$100 invested on December 31, 1995 in the Company's common stock, the Peer Group's common stock and the NASDAQ Stock Index. Total shareholder returns assume reinvestment of dividends.

(1) The peer group companies are primarily in the same segment of the insurance industry as the Company when it conducted its insurance

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operations. While none of the companies offer all of the products and services that the Company offered, each was considered a competitor of the Company. The members of the peer group are as follows: ACCEL International Corporation, CNL Financial Corporation, American Bankers Insurance Group and US Life Corporation.

### PENSION PLAN BENEFITS

At December 31, 1999, the Company had a defined benefit pension plan, the Consumers Financial Corporation and Subsidiaries Employees Retirement Plan. Effective March 22, 2000, the pension plan was terminated, and, following approval from the Pension Benefit Guaranty Corporation and receipt of a favorable determination letter from the Internal Revenue Service, all benefits due under the plan were distributed to the plan participants in November and December 2000. Participants, including retirees already receiving benefits, could elect to receive their termination benefits either in a lump sum payment or in the form of an annuity purchased from a third party insurer. Benefits under this plan had been frozen as of July 31, 1996. The Company contributed approximately \$966,000 to the plan during 2000 so that the plan could pay the required benefits to the participants.

In connection with the termination of the pension plan, Mr. Robertson and Mr. Zullinger both elected a lump sum payment and received distributions of approximately \$427,000 and \$114,000, respectively, from the plan.

### ITEM 12. SECURITY OWNERSHIP OF CERTAIN BENEFICIAL OWNERS AND MANAGEMENT

The following table sets forth as of March 1, 2001, the number of shares of voting stock owned by any person who is known to the Company to be the beneficial owner of more than 5% of the Company's Common Stock, the only class of voting securities outstanding.

| Title of Class | Name and Address of Beneficial Owner                                 | Amount and<br>Nature of<br>Beneficial<br>Ownership (1) | Percent<br>of<br>Class |
|----------------|--|--|------------------------|
| Common         | Peter H. Kamin<br>One Financial Center, Suite 1600, Boston, MA 02111 | 205,100  | 7.95%                  |

(1) Mr. Kamin exercises sole voting and investment power

Until October 31, 2000, the Company's Employee Stock Ownership Plan (the ESOP) owned approximately 9% of the Company's common stock. On that date, all of the shares in the ESOP were distributed to the plan's participants in connection with the termination of the plan. These shares are now owned individually by the former plan participants.

The following table sets forth as of March 1, 2001, the number of shares of the Company's Common and Preferred Stock beneficially owned by (a) each director; (b) each executive officer who is not a director; and (c) all directors and executive officers as a group.

| TITLE OF<br>CLASS | Name of<br>Beneficial Owner | Amount and<br>Nature of<br>Beneficial<br>Ownership (1) | Percent<br>of<br>Class |
|-------------------|-----------------------------|--|------------------------|
|-------------------|-----------------------------|--|------------------------|



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|           |  |            |       |
|-----------|--|------------|-------|
|           | (a)  |            |       |
| Common    | Groninger, John E.                               | 57,521 (2) | 2.23% |
| Preferred |  | 22,410 (3) | 4.91% |
| Common    | Robertson, James C.                              | 99,775     | 3.87% |
| Preferred |  | 5,235 (4)  | 1.15% |
|           | (b)  |            |       |
| Common    | Zullinger, R. Fredric                            | 29,522     | 1.15% |
|           | (c)  |            |       |
| Common    | Directors and                                    | 186,818    | 7.25% |
| Preferred | Executive Officers as<br>a Group (3 individuals) | 27,645     | 6.06% |

- (1) Except where otherwise indicated, the beneficial owner of the shares exercises sole voting and investment power.
- (2) Includes 42,542 shares owned by Mr. Groninger's wife.
- (3) Includes 1,000 shares owned by Mr. Groninger's wife.
- (4) Includes 700 shares of 8 1/2% Preferred Stock owned by Mr. Robertson's wife.

ITEM 13. CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS

During the year ended December 31, 2000, the Company did not enter into any transactions in which the amount involved exceeded \$60,000, with any of its directors, executive officers, security holders known to the Company to own more than 5% of the Company's common stock or any member of the immediate family of any of the foregoing persons.

PART IV

ITEM 14. EXHIBITS, FINANCIAL STATEMENT SCHEDULES AND REPORTS  
ON FORM 8-K

a) Listing of Documents filed:

1. Financial Statements (included in Part II of this report):

Reports of Independent Public Accountants  
Consolidated Statements of Net Assets in Liquidation - December 31, 2000  
and 1999  
Consolidated Statements of Changes in Net Assets in Liquidation - For  
the years ended December 31, 2000 and 1999 and for the period from  
March 25, 1998 to December 31, 1998  
Consolidated Balance Sheet-March 24, 1998 (unaudited)  
Consolidated Statement of Operations - For the period from January 1,  
1998 to March 24, 1998  
Consolidated Statement of Shareholders' Equity - For the period from  
January 1, 1998 to March 24, 1998  
Consolidated Statement of Cash Flows - For the period from January 1,  
1998 to March 24, 1998  
Notes to Consolidated Financial Statements

2. Financial Statement Schedules (included in Part IV of this report):

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- (II) Condensed Financial Information of Registrant
- (III) Supplementary Insurance Information
- (IV) Reinsurance
- (V) Valuation and Qualifying Accounts

Schedules other than those listed above have been omitted because they are not required, not applicable or the required information is set forth in the financial statements or notes thereto.

### 3. Exhibits:

- (2) Plan of acquisition, reorganization, arrangement, liquidation or succession (i)
- (3) Articles of incorporation and by-laws (i)
- (4) Instruments defining the rights of security holders, including indentures (i)
- (9) Voting trust agreement (ii)
- (10) Material contracts (ii)
- (11) Statement re computation of per share earnings (iii)
- (12) Statement re computation of ratios (ii)
- (13) Annual report to security holders (ii)
- (16) Letter re change in certifying accountant (ii)
- (18) Letter re change in accounting principles (ii)
- (21) Subsidiaries of the registrant (iv)
- (22) Published report regarding matters submitted to a vote of security holders (ii)
- (23) Consents of experts and counsel (ii)
- (24) Power of attorney (ii)
- (99) Additional exhibits (ii)
  
- (i) Information or document provided in previous filing with the Commission
- (ii) Information or document not applicable to registrant
- (iii) See Note 16 of the Notes to Consolidated Financial Statements appearing elsewhere in this Form 10-K.
- (iv) Information or document included as exhibit to this Form 10-K

### b) Reports on Form 8-K:

No reports on Form 8-K were filed by the Company during the quarter ended December 31, 2000.

SCHEDULE II  
 CONDENSED FINANCIAL INFORMATION OF REGISTRANT  
 CONSUMERS FINANCIAL CORPORATION  
 STATEMENTS OF NET ASSETS IN LIQUIDATION  
 December 31, 2000 and 1999

| (dollar amounts in thousands) | 2000  | 1999  |
|-------------------------------|-------|-------|
| <b>Assets</b>                 |       |       |
| Short-term investments        | \$98  | \$251 |
| Cash                          | 2     | 22    |
| Investment in affiliate       | 3,630 | 5,540 |
| Receivables                   | 265   | 301   |
| Other assets                  | 11    | 10    |
| Total assets                  | 4,006 | 6,124 |

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|   |       |       |
|---|-------|-------|
| Liabilities   |       |       |
| Indebtedness to affiliates  | 395   | 590   |
| Dividend payable  | 97    | 99    |
| Pension plan liability  |       | 922   |
| Other liabilities   | 194   | 181   |
|   | 686   | 1,792 |
| Redeemable preferred stock:   |       |       |
| Series A, 8 1/2% cumulative convertible, authorized 632,500 shares;<br>issued and outstanding 2000, 456,061 shares; 1999, 463,461 shares;<br>net of \$1,241 reduction in 2000 and \$303 in 1999 to reflect<br>estimated liquidation value | 3.320 | 4,332 |
| Total liabilities and redeemable preferred stock  | 4,006 | 6,124 |
| Net assets in liquidation   | \$0   | \$0   |

See notes to condensed financial statements

SCHEDULE II  
CONDENSED FINANCIAL INFORMATION OF REGISTRANT  
  
CONSUMERS FINANCIAL CORPORATION  
STATEMENTS OF CHANGES IN NET ASSETS IN LIQUIDATION

| (in thousands)   | Year ended<br>December 31,<br>2000 | Year ended<br>December 31,<br>1999 | For t<br>from<br>to De |
|--|------------------------------------|------------------------------------|------------------------|
| Revenues:  |                                    |                                    |                        |
| Net investment income  | \$5                                | \$3                                |                        |
| Fees from sale of customer accounts                                  | 51                                 | 156                                |                        |
| Joint venture income   | 11                                 | 30                                 |                        |
| Net realized investment gains  |                                    |                                    |                        |
| Miscellaneous  | 10                                 | 122                                |                        |
|  | 77                                 | 311                                |                        |
| Expenses:  |                                    |                                    |                        |
| Salaries and employee benefits                                       | 9                                  | 26                                 |                        |
| Taxes, licenses and fees   | 5                                  | (9)                                |                        |
| Income tax benefit   |                                    |                                    | (                      |
| Miscellaneous  | 30                                 | 21                                 | (                      |
|  | 44                                 | 38                                 | (                      |
| Excess of revenues over expenses                                     | 33                                 | 273                                |                        |
| Equity in decrease in net assets of unconsolidated<br>subsidiaries   | (1,794)                            | (227)                              | (                      |
| Decrease (increase) in liability for under funded<br>pension plan    | 1,122                              | (388)                              | (                      |
| Increase (decrease) in unrealized appreciation of<br>debt securities | 44                                 | (43)                               |                        |
| Preferred stock dividends  | (391)                              | (406)                              | (                      |
| Adjustment of preferred stock to estimated<br>liquidation value      | 938                                | 303                                | (                      |
| Retirement of treasury shares - preferred                            | 48                                 | 105                                |                        |

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|                                       |     |       |     |
|---------------------------------------|-----|-------|-----|
| Purchase of treasury shares - common  |     |       |     |
| Decrease in net assets for the period | 0   | (383) | (1, |
| Net assets at beginning of period     | 0   | 383   | 1,  |
| Net assets at end of period           | \$0 | \$0   | \$  |

See notes to condensed financial statements

SCHEDULE II  
CONDENSED FINANCIAL INFORMATION OF REGISTRANT  
CONSUMERS FINANCIAL CORPORATION  
(in process of liquidation)  
BALANCE SHEET  
March 24, 1998  
(unaudited)

(in thousands)

| Assets   |         | Liabilities, Redeemable Preferred Stock<br>and Shareholders Equity       |    |
|--|---------|--|----|
| Investments, other than investments in affiliates      | \$68    | Liabilities:   |    |
| Cash   | 227     | Indebtedness to affiliates   |    |
| Investments in affiliates                              | 2,138   | Dividend payable   |    |
| Indebtedness of affiliates                             | 4,850   | Accrued severance pay  |    |
| Property and equipment net of accumulated depreciation | 7       | Miscellaneous  |    |
| Other assets   | 201     | Income taxes   |    |
|  | \$7,491 | Total liabilities  | 1  |
|  |         | Redeemable preferred stock:  |    |
|  |         | Series A, 8 1/2% cumulative convertible                                  | 4  |
|  |         | Shareholders equity:   |    |
|  |         | Common stock   |    |
|  |         | Capital in excess of stated value  |    |
|  |         | Equity in net unrealized appreciation of debt securities of subsidiaries |    |
|  |         | Deficit  | (  |
|  |         | Treasury stock   | (  |
|  |         | Total shareholders equity  | \$ |

See notes to condensed financial statements

SCHEDULE II

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## CONDENSED FINANCIAL INFORMATION OF REGISTRANT CONSUMERS FINANCIAL CORPORATION (in process of liquidation) STATEMENT OF OPERATIONS

| (in thousands)  | For the period<br>from January 1,<br>1998 to<br>March 24, 1998 |
|---|--|
| <b>Revenues:</b>  |  |
| Net investment income   | \$9  |
| Other income  | 48   |
| Total revenues  | 57   |
| <b>Expenses:</b>  |  |
| General expenses  | 98   |
| Taxes, licenses and fees  | 7  |
| Total expenses  | 105  |
| Loss before income taxes  | (48)   |
| Income taxes  | 3  |
| Loss before equity in income (loss) of<br>unconsolidated subsidiaries | (51)   |
| <b>Equity in income (loss) of unconsolidated<br/>subsidiaries:</b>    |  |
| Continuing operations   | (37)   |
| Discontinued operations   | 112  |
| Net income  | \$24   |

See notes to condensed financial statements

## SCHEDULE II CONDENSED FINANCIAL INFORMATION OF REGISTRANT CONSUMERS FINANCIAL CORPORATION (in process of liquidation) STATEMENT OF CASH FLOWS

| (in thousands)   | For the period<br>from January 1, 1998<br>to March 24, 1998 |
|--|---|
| <b>Cash flows from operating activities:</b>                                     |   |
| Net income   | \$24  |
| Adjustments to reconcile net income to net<br>cash used in operating activities: |   |
| Income taxes   | 12  |
| Change in other liabilities  | (11)  |
| Equity in income of unconsolidated subsidiaries                                  | (793)   |
| Amortization of intangibles  | 781   |
| Other  | (107)   |
| Total adjustments  | (118)   |

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|   |       |
|---|-------|
| Net cash used in operating activities         | (94)  |
| Cash flows from investing activities:         |       |
| Purchase of investments                       | (1)   |
| Investments in and indebtedness to affiliates | (1)   |
| Net cash used in investing activities         | (2)   |
| Cash flows from financing activities:         |       |
| Purchase of treasury stock                    | (1)   |
| Cash dividends to preferred shareholders      | (109) |
| Net cash used in financing activities         | (110) |
| Net decrease in cash                          | (206) |
| Cash at beginning of year                     | 433   |
| Cash at end of period                         | \$227 |

See notes to condensed financial statements

SCHEDULE II  
CONDENSED FINANCIAL INFORMATION OF REGISTRANT  
CONSUMERS FINANCIAL CORPORATION  
NOTES TO CONDENSED FINANCIAL STATEMENTS  
YEARS ENDED DECEMBER 31, 2000, 1999 AND 1998

1. The accompanying condensed financial statements should be read in conjunction with the consolidated financial statements and notes thereto of Consumers Financial Corporation and subsidiaries.
  
2. In 2000, the Company received dividends in the amount of \$160,000 from its subsidiary, Consumers Life Insurance Company. The Company received no cash dividends from its subsidiaries in 1999. In 1998, the Company received dividends of \$10,000. During 1999, the Company received \$1.3 million from an affiliate as a partial repayment of a \$4.7 intercompany note. This payment represented substantially all of the affiliate's remaining assets. Accordingly, the note was canceled and this affiliate was then dissolved. In addition, during 1999, the Company repaid \$1.3 million on a \$1.58 million note payable to Consumers Life. This note was also canceled, since the Company did not have sufficient funds to repay the remaining \$268,000.  
  
In 1998, the Company received certain assets and assumed certain liabilities from several of its subsidiaries in connection with the liquidation of those companies. The book value of the net assets received was \$679,000.
  
3. The Company files a consolidated Federal income tax return with Consumers Life. Tax expense and tax benefits are allocated proportionately between the two companies.

SCHEDULE III  
SUPPLEMENTARY INSURANCE INFORMATION  
CONSUMERS FINANCIAL CORPORATION AND SUBSIDIARIES

(in thousands)

|  | Deferred<br>policy<br>acquisition<br>costs | Future<br>policy<br>benefits | Other<br>Unearned<br>premiums | policy<br>claims a<br>benefits<br>payable |
|--|--|------------------------------|-------------------------------|---|
| Segment                                  |  |                              |                               |   |
| Year ended December 31, 2000:            |  |                              |                               |   |
| Automotive Resource Division:            |  |                              |                               |   |
| Credit insurance and fee income business |  | \$5,474                      | \$13,466                      | \$1,366                                   |

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|                                    |      |         |          |        |
|------------------------------------|------|---------|----------|--------|
| Assumed warranty business          |      |         |          |        |
| Individual Life Insurance Division | \$40 | 1,062   |          |        |
| Other                              |      |         |          |        |
| Total                              | \$40 | \$6,536 | \$13,466 | \$1,36 |

Year ended December 31, 1999:

|  |     |         |          |        |
|--|-----|---------|----------|--------|
| Automotive Resource Division:            |     |         |          |        |
| Credit insurance and fee income business |     | \$7,629 | \$27,644 | \$2,35 |
| Assumed warranty business                |     |         |          |        |
| Individual Life Insurance Division       |     | 1,449   |          |        |
| Other                                    |     |         |          |        |
| Total                                    | \$0 | \$9,078 | \$27,644 | \$2,36 |

Year ended December 31, 1998:

|  |         |          |          |        |
|--|---------|----------|----------|--------|
| Automotive Resource Division:            |         |          |          |        |
| Credit insurance and fee income business | \$8,291 | \$34,840 | \$2,837  |        |
| Assumed warranty business                |         | 323      |          |        |
| Individual Life Insurance Division       | \$50    | 9,354    |          | 4      |
| Other                                    |         |          |          |        |
| Total                                    | \$50    | \$17,645 | \$35,163 | \$2,88 |

SCHEDULE III  
SUPPLEMENTARY INSURANCE INFORMATION (continued)  
CONSUMERS FINANCIAL CORPORATION AND SUBSIDIARIES

|                |          |            |          |           |
|----------------|----------|------------|----------|-----------|
| (in thousands) | Premium  |            |          | Amortizat |
|                | income,  |            |          | of deferr |
|                | fees and | Net        | Death    | policy    |
|                | other    | investment | and      | acquisiti |
| Segment        | income   | income     | other    | costs     |
|                | (a)      |            | benefits |           |

Year ended December 31, 2000:

|  |       |       |  |    |
|--|-------|-------|--|----|
| Automotive Resource Division:            |       |       |  |    |
| Credit insurance and fee income business |       |       |  |    |
| Assumed warranty business                |       |       |  |    |
| Individual Life Insurance Division       |       |       |  |    |
| Other                                    | \$377 | \$301 |  | \$ |
| Total                                    | \$377 | \$301 |  | \$ |

Year ended December 31, 1999:

|  |       |       |       |
|--|-------|-------|-------|
| Automotive Resource Division:            |       |       |       |
| Credit insurance and fee income business |       |       |       |
| Assumed warranty business                | \$384 | \$11  | \$394 |
| Individual Life Insurance Division       |       |       |       |
| Other                                    | 484   | 199   | 2     |
| Total                                    | \$868 | \$210 | \$396 |

Year ended December 31, 1998:

Amounts attributable to period prior  
to adoption of liquidation basis of accounting:  
Automotive Resource Division:  
Credit insurance and fee income business

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|                                    |      |      |      |
|------------------------------------|------|------|------|
| Assumed warranty business          | \$83 |      | \$83 |
| Individual Life Insurance Division |      |      |      |
| Other                              | 181  | \$60 |      |
| Total                              | 264  | 60   | 83   |

Amounts attributable to period subsequent to adoption of liquidation basis of accounting:

Automotive Resource Division:

Credit insurance and fee income business

|                           |     |    |     |
|---------------------------|-----|----|-----|
| Assumed warranty business | 504 | 46 | 177 |
|---------------------------|-----|----|-----|

Individual Life Insurance Division

|       |     |     |  |
|-------|-----|-----|--|
| Other | 919 | 441 |  |
|-------|-----|-----|--|

|       |       |     |     |
|-------|-------|-----|-----|
| Total | 1,423 | 487 | 177 |
|-------|-------|-----|-----|

|             |         |       |       |
|-------------|---------|-------|-------|
| Grand total | \$1,687 | \$547 | \$260 |
|-------------|---------|-------|-------|

(a) Excludes realized investment gains and losses.

(b) Includes pension expense of \$1,554 in 2000 due to termination of plan in December 2000.

SCHEDULE IV  
REINSURANCE  
CONSUMERS FINANCIAL CORPORATION AND SUBSIDIARIES

| Segment                       | Gross amount | Assumed Ceded to other companies | from other companies | Net amount | Percentage of amount assumed to net |
|-------------------------------|--------------|----------------------------------|----------------------|------------|-------------------------------------|
| Year ended December 31, 2000: |              |                                  |                      |            |                                     |
| Life insurance in force       | \$58         |                                  |                      | \$58       |                                     |
| Premium income                | \$0          |                                  |                      | \$0        |                                     |
| Year ended December 31, 1999: |              |                                  |                      |            |                                     |
| Life insurance in-force       | \$58         |                                  |                      | \$58       |                                     |
| Premium income:               |              |                                  |                      |            |                                     |
| Assumed warranty              |              |                                  | \$319                | \$319      | 100                                 |
|                               |              |                                  | \$319                | \$319      | 100                                 |
| Year ended December 31, 1998: |              |                                  |                      |            |                                     |
| Life insurance in-force       | \$58         |                                  |                      | \$58       |                                     |
| Premium income:               |              |                                  |                      |            |                                     |
| Assumed warranty              |              |                                  | \$604                | \$604      | 100                                 |
|                               |              |                                  | \$604                | \$604      | 100                                 |

NOTE:

This schedule excludes premiums ceded for discontinued lines of business.

SCHEDULE V  
VALUATION AND QUALIFYING ACCOUNTS  
CONSUMERS FINANCIAL CORPORATION AND SUBSIDIARIES



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| (in thousands)  | Additions                            |                                     | Charged to                     | Charged to | Deductio |
|---|--------------------------------------|-------------------------------------|--------------------------------|------------|----------|
| Description   | Balance at<br>beginning<br>of period | Charged to<br>costs and<br>expenses | other<br>accounts,<br>describe | describe   | describe |
| Year ended December 31, 2000  |                                      |                                     |                                |            |          |
| Provision for permanent decrease in market value of property and equipment          | \$753                                |                                     |                                |            | \$753    |
| Provision for uncollectible receivables   | 106                                  |                                     |                                | \$859      |          |
| Year ended December 31, 1999  |                                      |                                     |                                |            |          |
| Provision for permanent decrease in market value of:                                |                                      |                                     |                                |            |          |
| Property and equipment  | \$962                                |                                     |                                |            | \$209    |
| Other real estate   | 92                                   |                                     |                                |            | 92       |
| Other invested assets   | 55                                   |                                     |                                |            | 55       |
| Provision for uncollectible receivables   | 106                                  |                                     |                                |            |          |
|   | \$1,215                              |                                     |                                |            | \$356    |
| Year ended December 31, 1998  |                                      |                                     |                                |            |          |
| Provision for permanent decrease in market value of:                                |                                      |                                     |                                |            |          |
| Mortgage loans  | \$50                                 |                                     |                                |            | \$50     |
| Property and equipment  | 713                                  | \$249                               |                                |            |          |
| Other real estate   | 357                                  |                                     |                                |            | 265      |
| Other invested assets   | 163                                  |                                     |                                |            | 108      |
| Provision for uncollectible receivables   | 542                                  |                                     |                                |            | 436      |
|   | \$1,825                              | \$249                               |                                |            | \$859    |
| (a) Write-off of valuation allowance for assets sold.                               |                                      |                                     |                                |            |          |
| (b) Reduction in valuation allowance related to adjustment to net realizable value. |                                      |                                     |                                |            |          |
| (c) Write-off of asset against valuation allowance.                                 |                                      |                                     |                                |            |          |

### SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

CONSUMERS FINANCIAL CORPORATION

By: /S/  
James C. Robertson  
Chairman of the Board and President

Date: March 19, 2001

SIGNATURES

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Pursuant to the requirements of the Securities Act of 1934, this report has been signed below by the following persons on behalf of the registrant and in the capacities and on the dates indicated:

| Signature                   | Title   | Date          |
|-----------------------------|---|---------------|
| /S/<br>James C. Robertson   | Director, President and<br>Chairman of the Board<br>(Chief Executive Officer) | March 6, 2001 |
| /S/<br>R. Fredric Zullinger | Senior Vice President<br>and Treasurer<br>(Chief Financial Officer)           | March 6, 2001 |
| /S/<br>John E. Groninger    | Director  | March 6, 2001 |

### EXHIBIT 21 SUBSIDIARIES OF CONSUMERS FINANCIAL CORPORATION

At December 31, 2000, Consumers Financial Corporation (EIN #23-1666392) owns 100% of the outstanding common stock of Consumers Life Insurance Company (EIN #21-0706531).