

EL PASO ELECTRIC CO /TX/
Form 10-K
February 27, 2012

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

Form 10-K
(Mark One)

ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the fiscal year ended December 31, 2011

OR
 TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from _____ to _____

Commission file number 001-14206

El Paso Electric Company

(Exact name of registrant as specified in its charter)

Texas

(State or other jurisdiction

of incorporation or organization)

74-0607870

(I.R.S. Employer

Identification No.)

Stanton Tower, 100 North Stanton, El Paso, Texas

(Address of principal executive offices)

79901

(Zip Code)

Registrant's telephone number, including area code: (915) 543-5711

Securities Registered Pursuant to Section 12(b) of the Act:

Title of each class

Common Stock, No Par Value

Name of each exchange on which registered

New York Stock Exchange

Securities Registered Pursuant to Section 12(g) of the Act:

None

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act.

YES NO

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Act.

YES NO

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. YES NO

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Website, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). YES NO

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K.

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 126-2 of the Exchange Act.

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DEFINITIONS

The following abbreviations, acronyms or defined terms used in this report are defined below:

Abbreviations, Acronyms or Defined Terms Terms

| | |
|--------------------------------------|--|
| ANPP Participation Agreement | Arizona Nuclear Power Project Participation Agreement dated August 23, 1973, as amended |
| APS | Arizona Public Service Company |
| ASU | Accounting Standards Updates |
| Company | El Paso Electric Company |
| DOE | United States Department of Energy |
| El Paso | City of El Paso, Texas |
| FASB | Financial Accounting Standards Board |
| FERC | Federal Energy Regulatory Commission |
| Fort Bliss | Fort Bliss the United States Army post next to El Paso, Texas |
| Four Corners | Four Corners Generating Station |
| kV | Kilovolt(s) |
| kW | Kilowatt(s) |
| kWh | Kilowatt-hour(s) |
| Las Cruces | City of Las Cruces, New Mexico |
| MW | Megawatt(s) |
| MWh | Megawatt-hour(s) |
| NERC | North American Electric Reliability Corporation |
| NMPRC | New Mexico Public Regulation Commission |
| Net dependable generating capability | The maximum load net of plant operating requirements which a generating plant can supply under specified conditions for a given time interval, without exceeding approved limits of temperature and stress |
| NRC | Nuclear Regulatory Commission |
| Palo Verde | Palo Verde Nuclear Generating Station |
| Palo Verde Participants | Those utilities who share in power and energy entitlements, and bear certain allocated costs, with respect to Palo Verde pursuant to the ANPP Participation Agreement |
| PNM | Public Service Company of New Mexico |
| PUCT | Public Utility Commission of Texas |
| RGEC | Rio Grande Electric Cooperative |
| RGRT | Rio Grande Resources Trust II |
| TEP | Tucson Electric Power Company |
| TNP | Texas-New Mexico Power Company |

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FORWARD-LOOKING STATEMENTS

Certain matters discussed in this Annual Report on Form 10-K other than statements of historical information are “forward-looking statements.” The Private Securities Litigation Reform Act of 1995 has established that these statements qualify for safe harbors from liability. Forward-looking statements may include words like we “believe”, “anticipate”, “target”, “expect”, “pro forma”, “estimate”, “intend” and words of similar meaning. Forward-looking statements describe our future plans, objectives, expectations or goals. Such statements address future events and conditions concerning and include, but are not limited to, such things as:

- capital expenditures,
- earnings,
- liquidity and capital resources,
- ratemaking/regulatory matters,
- litigation,
- accounting matters,
- possible corporate restructurings, acquisitions and dispositions,
- compliance with debt and other restrictive covenants,
- interest rates and dividends,
- environmental matters,
- nuclear operations, and
- the overall economy of our service area.

These forward-looking statements involve known and unknown risks that may cause our actual results in future periods to differ materially from those expressed in any forward-looking statement. Factors that would cause or contribute to such differences include, but are not limited to, such things as:

- our rates in Texas following the rate case filed on February 1, 2012 pursuant to the El Paso City Council's resolution ordering us to show cause why our base rates for El Paso customers should not be lower,
- our ability to recover our costs and earn a reasonable rate of return on our invested capital through rates,
- ability of our operating partners to maintain plant operations and manage operation and maintenance costs at the Palo Verde and Four Corners plants, including costs to comply with any potential new or expanded regulatory requirements,
- reductions in output at generation plants operated by us,
- unscheduled outages including outages at Palo Verde,
- the size of our construction program and our ability to complete construction on budget and on a timely basis,
- electric utility deregulation or re-regulation,
- regulated and competitive markets,
- ongoing municipal, state and federal activities,
- economic and capital market conditions,
- changes in accounting requirements and other accounting matters,
- changing weather trends and the impact of severe weather conditions,
- rates, cost recovery mechanisms and other regulatory matters including the ability to recover fuel costs on a timely basis,
- changes in environmental laws and regulations and the enforcement or interpretation thereof, including those related to air, water or greenhouse gas emissions or other environmental matters,
- political, legislative, judicial and regulatory developments,

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the impact of lawsuits filed against us,
the impact of changes in interest rates,
changes in, and the assumptions used for, pension and other post-retirement and post-employment benefit liability calculations, as well as actual and assumed investment returns on pension plan and other post-retirement plan assets,
the impact of recent U.S. health care reform legislation,
the impact of changing cost escalation and other assumptions on our nuclear decommissioning liability for Palo Verde,
Texas, New Mexico and electric industry utility service reliability standards,
homeland security considerations, including those associated with the U.S./Mexico border region,
coal, uranium, natural gas, oil and wholesale electricity prices and availability, and
other circumstances affecting anticipated operations, sales and costs.

These lists are not all-inclusive because it is not possible to predict all factors. A discussion of some of these factors is included in this document under the headings “Risk Factors” and “Management’s Discussion and Analysis” “–Summary of Critical Accounting Policies and Estimates” and “–Liquidity and Capital Resources.” This report should be read in its entirety. No one section of this report deals with all aspects of the subject matter. Any forward-looking statement speaks only as of the date such statement was made, and we are not obligated to update any forward-looking statement to reflect events or circumstances after the date on which such statement was made, except as required by applicable laws or regulations.

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PART I

Item 1. Business

General

El Paso Electric Company (the "Company") is a public utility engaged in the generation, transmission and distribution of electricity in an area of approximately 10,000 square miles in west Texas and southern New Mexico. The Company also serves a full requirements wholesale customer in Texas. The Company owns or has significant ownership interests in six electrical generating facilities providing it with a net dependable generating capability of approximately 1,785 MW. For the year ended December 31, 2011, the Company's energy sources consisted of approximately 45% nuclear fuel, 30% natural gas, 6% coal, 19% purchased power and less than 1% generated by wind turbines.

The Company serves approximately 380,000 residential, commercial, industrial, public authority and wholesale customers. The Company distributes electricity to retail customers principally in El Paso, Texas and Las Cruces, New Mexico (representing approximately 63% and 11%, respectively, of the Company's retail revenues for the year ended December 31, 2011). In addition, the Company's wholesale sales include sales for resale to other electric utilities and power marketers. Principal industrial, public authority and other large retail customers of the Company include United States military installations, including Fort Bliss in Texas and White Sands Missile Range and Holloman Air Force Base in New Mexico, oil refining, two large universities, steel production and copper refining facilities.

The Company's principal offices are located at the Stanton Tower, 100 North Stanton, El Paso, Texas 79901 (telephone 915-543-5711). The Company was incorporated in Texas in 1901. As of January 31, 2012, the Company had approximately 1,000 employees, 41% of whom are covered by a collective bargaining agreement.

The Company makes available free of charge through its website, www.epelectric.com, its annual report on Form 10-K, quarterly reports on Form 10-Q, current reports on Form 8-K, and all amendments to those reports as soon as reasonably practicable after such material is electronically filed with or furnished to the Securities and Exchange Commission ("SEC"). In addition, copies of the annual report will be made available free of charge upon written request. The SEC also maintains an internet site that contains reports, proxy and information statements and other information for issuers that file electronically with the SEC. The address of that site is www.sec.gov. The information on the internet site is not incorporated into this document by reference.

Facilities

As of December 31, 2011, the Company's net dependable generating capability of 1,785 MW consists of the following:

| Station | Primary Fuel Type | Net Dependable Generating Capability * (MW) |
|---------------------------|-------------------|---|
| Palo Verde Station | Nuclear | 633 |
| Newman Power Station | Natural Gas | 752 |
| Rio Grande Power Station | Natural Gas | 229 |
| Four Corners Station | Coal | 108 |
| Copper Power Station | Natural Gas | 62 |
| Hueco Mountain Wind Ranch | Wind | 1 |
| Total | | 1,785 |

* During summer peak period.

Palo Verde Station

The Company owns a 15.8% interest, or approximately 633 MW, in the three nuclear generating units and common facilities ("Common Facilities") at Palo Verde, in Wintersburg, Arizona. The Palo Verde Participants include the Company and six other utilities: APS, Southern California Edison Company ("SCE"), PNM, Southern California Public Power Authority, Salt River Project Agricultural Improvement and Power District ("SRP") and the Los Angeles Department of Water and Power. APS serves as operating agent for Palo Verde, and under the Arizona Nuclear Power Project ("ANPP") Participation Agreement, the Company has limited ability to influence operations and costs at Palo Verde.

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Pursuant to the ANPP Participation Agreement, the Palo Verde Participants share costs and generating entitlements in the same proportion as their percentage interests in the generating units, and each participant is required to fund its share of fuel, other operations, maintenance and capital costs. The ANPP Participation Agreement provides that, if a participant fails to meet its payment obligations, each non-defaulting participant shall pay its proportionate share of the payments owed by the defaulting participant.

NRC. The NRC regulates the operation of all commercial nuclear power reactors in the United States, including Palo Verde. The NRC periodically conducts inspections of nuclear facilities and monitors performance indicators to enable the agency to arrive at objective conclusions about a licensee's safety performance.

License Extension. On April 21, 2011, the Company, along with the other Palo Verde Participants, was notified that the NRC had renewed the operating licenses for all three units at Palo Verde. The renewed licenses for Units 1, 2 and 3 will now expire in 2045, 2046 and 2047, respectively. For the last three quarters of 2011 combined, the extension of the operating licenses had the effect of reducing depreciation and amortization expense by approximately \$8.2 million and reducing the accretion expense on the Palo Verde asset retirement obligation by approximately \$3.1 million.

Decommissioning. Pursuant to the ANPP Participation Agreement and federal law, the Company must fund its share of the estimated costs to decommission Palo Verde Units 1, 2 and 3, including the Common Facilities, through the term of their respective operating licenses. The Company is required to maintain a minimum accumulation and a minimum funding level in its decommissioning account at the end of each annual reporting period during the life of the plant. The Company has established external trusts with an independent trustee, which enables the Company to record a current deduction for federal income tax purposes for most of the amounts funded. At December 31, 2011, the Company's decommissioning trust fund had a balance of \$168.0 million, and the Company was above its minimum funding level. The Company will continue to monitor the status of its decommissioning funds and adjust its deposits, if necessary, to remain at or above its minimum accumulation requirements in the future.

Decommissioning costs are estimated every three years based upon engineering cost studies performed by outside engineers retained by APS. On March 30, 2011, the Palo Verde Participants approved the 2010 Palo Verde decommissioning study (the "2010 Study"). The 2010 Study reflects the increase in the license life from 40 years to 60 years. The 2010 Study estimated that the Company must fund approximately \$357.4 million (stated in 2010 dollars) to cover its share of decommissioning costs which was an increase in decommissioning costs of \$33.0 million (stated in 2010 dollars) from the 2007 Palo Verde decommissioning study (the "2007 Study"). The net effect of these changes lowered the asset retirement obligation by \$41.7 million and will lower annual expenses in the future. Although the 2010 Study was based on the latest available information, there can be no assurance that decommissioning cost estimates will not increase in the future or that regulatory requirements will not change. In addition, until a new low-level radioactive waste repository opens and operates for a number of years, estimates of the cost to dispose of low-level radioactive waste are subject to significant uncertainty. See "Spent Fuel Storage" and "Disposal of Low-Level Radioactive Waste" below.

Spent Fuel Storage. The original spent fuel storage facilities at Palo Verde had sufficient capacity to store all fuel discharged from normal operation of all three Palo Verde units through 2003. Alternative on-site storage facilities and casks have been constructed to supplement the original facilities. In March 2003, APS began removing spent fuel from the original facilities as necessary, and placing it in special storage casks which will be stored at the on-site facilities until accepted by the DOE for permanent disposal. The 2010 Study assumed that costs to store fuel on-site will become the responsibility of the DOE after 2057. APS believes that spent fuel storage or disposal methods will be available to allow each Palo Verde unit to continue to operate through the current term of its operating license.

Pursuant to the Nuclear Waste Policy Act of 1982, as amended in 1987 (the "Waste Act"), the DOE is legally obligated to accept and dispose of all spent nuclear fuel and other high-level radioactive waste generated by all domestic power reactors. In accordance with the Waste Act, the DOE entered into a spent nuclear fuel contract with the Company and all other Palo Verde Participants. The DOE has previously reported that its spent nuclear fuel disposal facilities would not be in operation in the near future. In November 1997, the United States Court of Appeals for the District of Columbia Circuit issued a decision preventing the DOE from excusing its own delay but refused to order the DOE to begin accepting spent nuclear fuel. The Company cannot predict when spent fuel shipments to the DOE will commence.

The Company expects to incur significant costs for on-site spent fuel storage during the life of Palo Verde that the Company believes are the responsibility of the DOE. These costs are assigned to fuel requiring the additional on-site storage and amortized as that fuel is burned until an agreement is reached with the DOE for recovery of these costs. In December 2003, APS, in conjunction with other nuclear plant operators, filed suit against the DOE on behalf of the Palo Verde Participants to recover monetary damages associated with the delay in the DOE's acceptance of spent fuel. APS pursued a damages claim for costs incurred through December 2006 in a trial that began on January 28, 2009. On June 18, 2010, the court

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awarded APS and the other Palo Verde Participants approximately \$30 million. In October 2010, the Company received \$4.8 million, representing its share of the award. The majority of the award was refunded to customers through the applicable fuel adjustment clauses. APS is continuing to pursue settlement of damage claims for costs incurred after 2006.

Disposal of Low-level Radioactive Waste. Congress has established requirements for the disposal by each state of low-level radioactive waste generated within its borders. The construction and opening of low-level radioactive waste disposal sites have been delayed due to extensive public hearings, disputes over environmental issues and review of technical issues related to the proposed sites. The opposition, delays, uncertainty and costs that have been experienced demonstrate possible roadblocks that may be encountered when Arizona seeks to open its own waste repository. APS currently believes that interim low-level waste storage methods are or will be available to allow each Palo Verde unit to continue to operate and to store safely low-level waste until a permanent disposal facility is available.

Oversight of the Nuclear Energy Industry in the Wake of the Earthquake and Tsunami in Japan. On March 11, 2011, a 9.0 magnitude earthquake occurred off the northeastern coast of Japan. The earthquake produced a tsunami that caused significant damage to the Fukushima Daiichi Nuclear Power Station in Japan. Preliminary data available from the Fukushima Daiichi plant operator and Japanese government have each indicated that the earthquake and tsunami were beyond the plant's required licensing and design parameters. Validation of that data will continue as more information becomes available.

Following the March 11, 2011 earthquake and tsunami in Japan, the NRC launched a two-pronged review of U.S. nuclear power plant safety. The NRC supported the establishment of an agency task force to conduct both a near- and long-term analysis of the lessons that can be learned from the situation in Japan. The near-term task force issued a report on July 12, 2011, and on October 3, 2011, the NRC staff issued a plan for implementing the near-term task force's recommendations.

On October 18, 2011, the NRC Commissioners directed the NRC staff to implement, without delay, the near-term task force recommendations, subject to certain conditions. One such condition is that the agency should strive to complete and implement lessons learned from the earthquake and tsunami in Japan within five years. A second condition is that the staff should designate the recommendation for a rulemaking to address extended loss of offsite power to be completed within 24 to 30 months.

Until further action is taken by the NRC as a result of this event, the Company cannot predict any financial or operational impacts on Palo Verde.

Liability and Insurance Matters. The Palo Verde participants have insurance for public liability resulting from nuclear energy hazards to the full limit of liability under federal law, which is currently at \$12.6 billion. This potential liability is covered by primary liability insurance provided by commercial insurance carriers in the amount of \$375 million, and the balance is covered by an industry-wide retrospective assessment program. If a loss at a nuclear power plant covered by the programs exceeds the accumulated funds in the primary level of protection, the Company could be assessed retrospective premium adjustments on a per incident basis. Under federal law, the maximum assessment per reactor under the program for each nuclear incident is approximately \$117.5 million, subject to an annual limit of \$17.5 million. Based upon the Company's 15.8% interest in the three Palo Verde units, the Company's maximum potential assessment per incident for all three units is approximately \$55.7 million, with an annual payment limitation of approximately \$8.3 million.

The Palo Verde Participants maintain "all risk" (including nuclear hazards) insurance for property damage to, and decontamination of, property at Palo Verde in the aggregate amount of \$2.75 billion, a substantial portion of which must first be applied to stabilization and decontamination. The Company has also secured insurance against portions of any increased cost of generation or purchased power and business interruption resulting from a sudden and unforeseen outage of any of the three units. The insurance coverage discussed in this and the previous paragraph is subject to certain policy conditions and exclusions. A mutual insurance company whose members are utilities with nuclear facilities issues these policies. If losses at any nuclear facility covered by this mutual insurance company were

to exceed the accumulated funds for these insurance programs, the Company could be assessed retrospective premium adjustments of up to \$9.57 million for the current policy period.

Newman Power Station

The Company's Newman Power Station, located in El Paso, Texas, consists of three steam electric generating units and two combined cycle generating units, including a 278 MW combined cycle generating unit designated as Newman Unit 5. Construction of Newman Unit 5 began in July 2008 and was completed in two phases. The first phase, consisting of two 70 MW gas turbine generators, was completed in May 2009. The second phase consisted of the addition of two heat recovery steam generators and a steam turbine with a net peak period capability of 138 MW and was made commercially available in April 2011. The current aggregate net capability of the Newman Power Station is approximately 752 MW. The station operates primarily on natural gas but can also operate on fuel oil.

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Rio Grande Power Station

The Company's Rio Grande Power Station, located in Sunland Park, New Mexico, adjacent to El Paso, Texas, consists of three steam-electric generating units with an aggregate net peak period capability of approximately 229 MW. The units operate on natural gas. Construction has begun on Rio Grande Unit 9 to add an aeroderivative unit with a net dependable generating capacity of 87MW that should reach commercial operation by May 2013.

Four Corners Station

The Company owns a 7% interest, or approximately 108 MW, in Units 4 and 5 at Four Corners, located in northwestern New Mexico. Each of the two coal-fired generating units has a total net peak period capability of 770 MW. The Company shares power entitlements and certain allocated costs of the two units with APS (the Four Corners operating agent) and the other participants, PNM, TEP, SCE and SRP.

Four Corners is located on land under easements from the federal government and a lease from the Navajo Nation that expires in 2016, with a one-time option to extend the term for an additional 25 years. Certain of the facilities associated with Four Corners, including transmission lines and almost all of the contracted coal sources, are also located on Navajo land. Units 4 and 5 are located adjacent to a surface-mined supply of coal.

APS, on behalf of the Four Corners participants, has negotiated amendments to the existing facility lease with the Navajo Nation that would extend the Four Corners leasehold interest to 2041. Execution by the Navajo Nation of the lease amendments is a condition to closing of a purchase by APS of SCE's interests in Four Corners. The execution of these amendments by the Navajo Nation require the approval of the Navajo Nation Council and the Nation's President, which occurred in February and March 2011. The effectiveness of the amendments also requires the approval of the Department of the Interior ("DOI"), as does a related Federal rights-of-way grant which the Four Corners participants will pursue. A Federal environmental review will be conducted as part of the DOI review process.

Copper Power Station

The Company's Copper Power Station, located in El Paso, Texas, consists of a 62 MW combustion turbine used primarily to meet peak demand. The unit operates on natural gas.

Hueco Mountain Wind Ranch

The Company's Hueco Mountain Wind Ranch, located in Hudspeth County, east of El Paso County and adjacent to Horizon City, currently consists of two wind turbines with a total capacity of 1.32 MW of which a portion, currently 10%, is used as net capability for resource planning purposes.

Transmission and Distribution Lines and Agreements

The Company owns or has significant ownership interests in four 345 kV transmission lines in New Mexico, three 500 kV lines in Arizona, and owns the transmission and distribution network within its New Mexico and Texas retail service area and operates these facilities under franchise agreements with various municipalities. The Company is also a party to various transmission and power exchange agreements that, together with its owned transmission lines, enable the Company to deliver its energy entitlements from its remote generation sources at Palo Verde and Four Corners to its service area. Pursuant to standards established by the North American Electric Reliability Corporation and the Western Electricity Coordinating Council, the Company operates its transmission system in a way that allows it to maintain system integrity in the event that any one of these transmission lines is out of service. Springerville-Macho Springs-Luna-Diablo Line. The Company owns a 310-mile, 345 kV transmission line from TEP's Springerville Generating Plant near Springerville, Arizona, to the Company's Diablo Substation near Sunland Park, New Mexico. This line also contains two other substations; the Macho Springs Substation near Hatch, New Mexico, and the Luna Substation near Deming, New Mexico. This transmission line provides an interconnection with TEP for delivery of the Company's generation entitlements from Palo Verde and, if necessary, Four Corners. The Macho Springs Substation was commissioned in 2011 to interconnect a wind farm that provides renewable power to TEP.

West Mesa-Arroyo Line. The Company owns a 202-mile, 345 kV transmission line from PNM's West Mesa Substation located near Albuquerque, New Mexico, to the Company's Arroyo Substation located near Las Cruces, New Mexico. West Mesa Substation is the primary delivery point for the Company's generation entitlement from Four Corners, which is transmitted from Four Corners to the West Mesa Substation over approximately 150 miles of transmission lines owned by PNM.

Greenlee-Hidalgo-Luna-Newman Line. The Company owns 40% of a 60-mile, 345 kV transmission line between TEP's

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Greenlee Substation near Duncan, Arizona to the Hidalgo Substation near Lordsburg, New Mexico, approximately 57% of a 50-mile, 345 kV transmission line between the Hidalgo Substation and the Luna Substation and 100% of an 86-mile, 345 kV transmission line between the Luna Substation and the Newman Power Station. These lines provide an interconnection with TEP for delivery of the Company's entitlements from Palo Verde and, if necessary, Four Corners. The Company owns the Afton 345 kV Substation located approximately 57 miles from the Luna Substation on the Luna-to-Newman portion of the line. The Afton Substation interconnects a generator owned and operated by PNM.

Eddy County-AMRAD Line. The Company owns 66.7% of a 125 mile, 345 kV transmission line from the Company's and PNM's high voltage direct current terminal at the Eddy County Substation near Artesia, New Mexico to the AMRAD Substation near Oro Grande, New Mexico. The Company also owns 66.7% of the terminal. This terminal enables the Company to connect its transmission system to that of SPS (a subsidiary of Xcel Energy), providing the Company with access to purchased and emergency power from SPS and power markets to the east.

Palo Verde Transmission and Switchyard. The Company owns 18.7% of two 45-mile, 500 kV lines from Palo Verde to the Westwing Substation located northwest of Phoenix near Peoria, Arizona. The Company also owns 18.7% of a 75-mile, 500 kV line from Palo Verde to the Jojoba Substation, then to the Kyrene Substation located near Tempe, Arizona. These lines provide the Company with a transmission path for delivery of power from Palo Verde. The Company owns 14.94% and 9.35% respectively of two 500 kV switchyards connected to the Palo Verde-Kyrene 500 kV line: the Hassayampa switchyard, adjacent to the southern edge of the Palo Verde 500 kV switchyard and the Jojoba switchyard approximately 24 miles from Palo Verde. These switchyards were built to accommodate the addition of new generation and transmission in the Palo Verde area.

Environmental Matters

General. The Company is subject to laws and regulations with respect to air, soil and water quality, waste disposal and other environmental matters by federal, state, regional, tribal and local authorities. Those authorities govern facility operations and have continuing jurisdiction over facility modifications. Failure to comply with these requirements can result in actions by regulatory agencies or other authorities that might seek to impose on the Company administrative, civil and/or criminal penalties or other sanctions. In addition, releases of pollutants or contaminants into the environment can result in costly cleanup liabilities. These laws and regulations are subject to change and, as a result of those changes, the Company may face additional capital and operating costs to comply. Certain key environmental issues, laws and regulations facing the Company are described further below.

Air Emissions. The U.S. Clean Air Act ("CAA") and comparable state laws and regulations relating to air emissions impose, among other obligations, limitations on pollutants generated during the Company's operations, including sulfur dioxide ("SO₂"), particulate matter ("PM"), nitrogen oxides ("NO_x") and mercury.

Clean Air Interstate Rule. The U.S. Environmental Protection Agency's ("EPA") Clean Air Interstate Rule ("CAIR"), as applied to the Company, involves requirements to limit emissions of NO_x from the Company's power plants in Texas and/or purchase allowances representing other parties' emissions reductions starting in 2009. The U.S. Court of Appeals for the District of Columbia voided CAIR in 2008; however, the Company has complied with CAIR since 2009, and such rule is binding. The annual reconciliation to comply with CAIR is due by March 31 of the following year. The Company has purchased allowances and expensed the following costs to meet its annual requirements (in thousands):

| Compliance Year | Amount | |
|-----------------|--------|-------|
| 2010 | | \$370 |
| 2011 | | 62 |

Cross-State Air Pollution Rule. In July 2011, the EPA finalized the Cross-State Air Pollution Rule ("CSAPR") which is intended to replace CAIR. CSAPR requires 28 states, including Texas, to further reduce power plant emissions of SO₂ and NO_x. Under CSAPR, reductions in annual SO₂ and NO_x emissions were required to begin January 1, 2012, with further reductions required beginning January 1, 2014. On December 30, 2011, the U.S. Court of Appeals for the District of Columbia Circuit issued its ruling to stay CSAPR, including the supplemental final rule, pending judicial review, which delays CSAPR's implementation date beyond January 1, 2012. The court is scheduled to hear the cases against the rule in April 2012. Under this timeframe, the court could issue its decision by summer or early fall 2012. As the outcome of the judicial review and any other legal or Congressional challenges are uncertain, the Company is unable to determine what impact CSAPR may ultimately have on its operations and consolidated financial results, but it could be material. Until the legal challenges to CSAPR are resolved, the Company's obligations under CAIR remains in effect.

National Ambient Air Quality Standards. Under the CAA, the EPA sets National Ambient Air Quality Standards ("NAAQS") for six criteria emissions considered harmful to public health and the environment, including PM, NO_x, CO and SO₂.

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Areas meeting the NAAQS are designated attainment areas while those that do not meet the NAAQS are considered nonattainment areas. Each state must develop a plan to bring nonattainment areas into compliance with the NAAQS. NAAQS must be reviewed by the EPA at five-year intervals. In 2010, the EPA strengthened the NAAQS for both NO_x and SO₂. The Company is currently evaluating what impact this could have on its operations. If the Company is required to install additional equipment to control emissions at its facilities, the revised NAAQS could have a material impact on its operations and consolidated financial results. In addition, the EPA is currently reviewing the PM NAAQS. The Company cannot at this time predict the impact of this review and any possible new standards on its operations or consolidated financial results, but it could be material. The EPA had been in the process of revising the NAAQS for ozone. However, in September 2011, President Obama ordered the EPA to withdraw its proposal. Work, however, is underway to support EPA's planned reconsideration of the standards in 2013.

Utility MACT. The operation of coal-fired power plants, such as the Company's Four Corners plant, results in emissions of mercury and other air toxics. In December 2011, the EPA finalized Mercury and Air Toxics Standards (known as the "Utility MACT") for power plants, which replaces the prior federal Clean Air Mercury Rule and requires significant reductions in emissions of mercury and other air toxics. Companies impacted by the new standards will have up to four (and in certain cases five) years to comply. The Company is currently evaluating the new standards and cannot at this time determine the impact they may have on its Four Corners plant, but the cost of compliance could be material.

Climate Change. A significant portion of the Company's generation assets are nuclear or gas-fired, and as a result, the Company believes that its greenhouse gas ("GHG") emissions are low relative to electric power companies who rely on more coal-fired generation. However, regulations governing the emission of GHGs, such as carbon dioxide, could impose significant costs or limitations on the Company. In recent years, the U.S. Congress has considered new legislation to restrict or regulate GHG emissions, although federal efforts directed at enacting comprehensive climate change legislation stalled in 2010 and appear unlikely to recommence in the near future. Nonetheless, it is possible that federal legislation related to GHG emissions will be considered by Congress in the future. The EPA has also proposed using the CAA to limit carbon dioxide and other GHG emissions, and other measures are being imposed or offered by individual states, municipalities and regional agreements with the goal of reducing GHG emissions.

In September 2009, the EPA adopted a rule requiring approximately 10,000 facilities comprising a substantial percentage of annual U.S. GHG emissions to inventory their emissions starting in 2010 and to report those emissions to the EPA beginning in 2011. The Company's fossil fuel-fired power generating assets are subject to this rule, and the first report containing 2010 emissions was submitted to the EPA prior to the September 30, 2011 due date. The Company also has inventoried and implemented procedures for electrical equipment containing sodium hexafluoride ("SF6"), another GHG. The Company is tracking these GHG emissions pursuant to the EPA's new SF6 reporting rule that was finalized in late 2010 and became effective January 1, 2011. The first report to EPA under this rule was originally due on March 31, 2012, but in November 2011, EPA delayed its submittal to September 26, 2012.

The EPA has also proposed and finalized other rulemakings on GHG emissions that affect electric utilities. Under EPA regulations finalized in May 2010 (referred to as the "Tailoring Rule"), the EPA began regulating GHG emissions from certain stationary sources in January 2011. The regulations are being implemented pursuant to two CAA programs: the Title V Operating Permit program and the program requiring a permit if undergoing construction or major modifications (referred to as the "PSD" program). Obligations relating to Title V permits will include recordkeeping and monitoring requirements. With respect to PSD permits, projects that cause a significant increase in GHG emissions (currently defined to be more than 75,000 tons or 100,000 tons per year, depending on various factors), will be required to implement "best available control technology," or "BACT". Pursuant to the rule, the EPA may reduce the 75,000 tons threshold referenced above in 2012 or thereafter. The EPA has issued guidance on what BACT entails for the control of GHGs, and individual states are now required to determine what controls are required for facilities within their jurisdiction on a case-by-case basis. The ultimate impact of these new regulations on the

Company's operations cannot be determined at this time, but the cost of compliance with new regulations could be material. Also, on December 23, 2010, the EPA announced a settlement agreement with states and environmental groups regarding setting new source performance standards for GHG emissions from new and existing coal-, gas- and oil-based power plants. Pursuant to this agreement, and certain agreed upon extensions, the EPA intends to issue proposed rules for new and modified electric generating units ("EGUs") in 2012. It is unclear when the EPA will propose a GHG New Source Performance Standard ("NSPS") for existing EGUs and how stringent it would be, but this rule is expected. The impact of these rules on the Company is unknown at this time, but they could result in significant costs.

In addition, almost half of the states, either individually or through multi-state regional initiatives, have begun to consider how to address GHG emissions and are actively considering the development of emission inventories or regional GHG cap and trade programs.

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It is not currently possible to predict with confidence how any pending, proposed or future GHG legislation by Congress, the states, or multi-state regions or regulations adopted by EPA or the state environmental agencies will impact the Company's business. However, any such legislation or regulation of GHG emissions or any future related litigation could result in increased compliance costs or additional operating restrictions or reduced demand for the power the Company generates, could require the Company to purchase rights to emit GHG, and could have a material adverse effect on the Company's business, financial condition, reputation or results of operations.

Climate change also has potential physical effects that could be relevant to the Company's business. In particular, some studies suggest that climate change could affect the Company's service area by causing higher temperatures, less winter precipitation and less spring runoff, as well as by causing more extreme weather events. Such developments could change the demand for power in the region and could also impact the price or ready availability of water supplies or affect maintenance needs and the reliability of Company equipment.

The Company believes that material effects on the Company's business or operations may result from the physical consequences of climate change, the regulatory approach to climate change ultimately selected and implemented by governmental authorities, or both. Substantial expenditures may be required for the Company to comply with such regulations in the future and, in some instances, those expenditures may be material. Given the very significant remaining uncertainties regarding whether and how these issues will be regulated, as well as the timing and severity of any physical effects of climate change, the Company believes it is impossible at present to meaningfully quantify the costs of these potential impacts.

Contamination Matters. The Company has a provision for environmental remediation obligations of approximately \$0.3 million at December 31, 2011, related to compliance with federal and state environmental standards. However, unforeseen expenses associated with environmental compliance or remediation may occur and could have a material adverse effect on the future operations and financial condition of the Company.

The EPA has investigated releases or potential releases of hazardous substances, pollutants or contaminants at the Gila River Boundary Site, on the Gila River Indian Community reservation in Arizona and designated it as a Superfund site. The Company currently owns 16.29% of the site and will share in the cost of cleanup of this site. The Company has an agreement with the EPA and a former property owner to resolve this matter and on June 30, 2011, the Company entered into a consent decree with the EPA at a cost to the Company of less than \$0.1 million.

Environmental Litigation and Investigations. On April 6, 2009, APS received a request from the EPA under Section 114 of the CAA seeking detailed information regarding projects and operations at Four Corners. The EPA has taken the position that many utilities have made certain physical or operational changes at their plants that should have triggered additional regulatory requirements under the New Source Review provisions of the CAA. APS responded to this request in 2009. The Company is unable to predict the timing or content of the EPA's response, if any, or any resulting actions.

The Company received word that Earthjustice filed a lawsuit in the United States District Court for New Mexico on October 4, 2011 for alleged violations of the Prevention of Significant Deterioration provisions of the CAA. Subsequent to filing its original Complaint, on January 6, 2012, Earthjustice filed a First Amended Complaint adding claims for violations of the CAA's NSPS program. Among other things, the plaintiffs seek to have the court enjoin operations at Four Corners until APS applies for and obtains any required PSD permits and complies with the NSPS. The plaintiffs further request the court to order the payment of civil penalties, including a beneficial mitigation project. APS advised that it believes the claims in this matter are without merit and will vigorously defend against them. The Company is unable to predict the outcome of these alleged violations.

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Construction Program

Utility construction expenditures reflected in the following table consist primarily of local generation, expanding and updating the transmission and distribution systems, and the cost of capital improvements and replacements at Palo Verde. Studies indicate that the Company will need additional power generation resources to meet increasing load requirements on its system and to replace retiring plants, the costs of which are included in the table below. The Company's estimated cash construction costs for 2012 through 2016 are approximately \$1.4 billion. Actual costs may vary from the construction program estimates shown. Such estimates are reviewed and updated periodically to reflect changed conditions.

| By Year (1)(2) (in millions) | | By Function (in millions) | |
|---------------------------------|---------|------------------------------|---------|
| 2012 | \$242 | Production (1)(2) | \$892 |
| 2013 | 232 | Transmission | 120 |
| 2014 | 267 | Distribution | 281 |
| 2015 | 311 | General | 96 |
| 2016 | 337 | | |
| Total | \$1,389 | Total | \$1,389 |

(1) Does not include acquisition costs for nuclear fuel. See "Energy Sources – Nuclear Fuel."

\$700 million has been allocated for new generating capacity including \$38 million to complete Rio Grande Unit 9, \$186 million to construct two 87 MW gas-fired LMS-100 units that are scheduled to come on line in 2014 and 2015, \$174 million for two 87 MW gas-fired LMS-100 units scheduled to come on line in 2016, and \$284 million

(2) of initial expenditures for two additional 292 MW combined cycle generating units that are anticipated to come on line in 2018 and 2019 and \$18 million for anticipated renewable projects to be built in El Paso. Total production expenditures also include \$24 million for other local generation, \$14 million for the Four Corners Station and \$154 million for the Palo Verde Station.

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Energy Sources

General

The following table summarizes the percentage contribution of nuclear fuel, natural gas, coal and purchased power to the total kWh energy mix of the Company. Energy generated by wind turbines accounted for less than 1% of the total kWh energy mix.

| Power Source | Years Ended December 31, | | | |
|-----------------|--------------------------|-------|-------|---|
| | 2011 | 2010 | 2009 | |
| Nuclear | 45 | % 45 | % 45 | % |
| Natural gas | 30 | 27 | 22 | |
| Coal | 6 | 6 | 7 | |
| Purchased power | 19 | 22 | 26 | |
| Total | 100 | % 100 | % 100 | % |

Allocated fuel and purchased power costs are generally recoverable from customers in Texas and New Mexico pursuant to applicable regulations. Historical fuel costs and revenues are reconciled periodically in proceedings before the PUCT and the NMPRC. See "Regulation – Texas Regulatory Matters" and "– New Mexico Regulatory Matters."

Nuclear Fuel

The nuclear fuel cycle for Palo Verde consists of the following stages: the mining and milling of uranium ore to produce uranium concentrates; the conversion of the uranium concentrates to uranium hexafluoride ("conversion services"); the enrichment of uranium hexafluoride ("enrichment services"); the fabrication of fuel assemblies ("fabrication services"); the utilization of the fuel assemblies in the reactors; and the storage and disposal of the spent fuel.

Pursuant to the ANPP Participation Agreement, the Company owns an undivided interest in nuclear fuel purchased in connection with Palo Verde. The Palo Verde participants are continually identifying their future nuclear fuel resource needs and negotiating arrangements to fill those needs. The Palo Verde participants have contracted for 95% of Palo Verde's requirements for uranium concentrates through 2015, 90% of its requirements in 2016-2017 and 80% of its requirements in 2018. The participants have also contracted for all of Palo Verde's conversion services through 2015 and 95% of its requirements in 2016-2018, all of Palo Verde's enrichment services through 2020 and all of Palo Verde's fuel assembly fabrication services through 2016.

Nuclear Fuel Financing. The Company's financing of nuclear fuel is accomplished through Rio Grande Resources Trust ("RGRT"), a Texas grantor trust, which is consolidated in the Company's financial statements. RGRT has \$110 million aggregate principal amount borrowed through senior notes. The Company guarantees the payment of principal and interest on the senior notes. The nuclear fuel financing requirements of RGRT are met with a combination of the senior notes and amounts borrowed under the revolving credit facility (the "RCF").

The Company maintains a \$200 million RCF for the financing of nuclear fuel and for working capital and general corporate purposes. On November 15, 2011, the Company, along with RGRT, refinanced and extended the credit facility, which includes an option, subject to lenders' approval, to expand the size to \$300 million. The amended facility reduces our borrowing costs and extends the maturity from September 2014 to September 2016. The total amount borrowed for nuclear fuel by RGRT at December 31, 2011 was \$123.4 million of which \$13.4 million had been borrowed under the RCF, and \$110 million was borrowed through the senior notes. Interest costs on borrowings to finance nuclear fuel are accumulated by RGRT and charged to the Company as fuel is consumed and recovered from customers through fuel recovery charges.

Natural Gas

The Company manages its natural gas requirements through a combination of a long-term supply contract and spot market purchases. The long-term supply contract provides for firm deliveries of gas at market-based index prices. In 2011, the Company's natural gas requirements at the Newman and Rio Grande Power Stations were met with both

short-term and long-term natural gas purchases from various suppliers, and this practice is expected to continue in 2012. Interstate gas is delivered under a base firm transportation contract. The Company anticipates it will continue to purchase natural gas at spot market prices on a monthly basis for a portion of the fuel needs for the Newman and Rio Grande Power Stations. The Company will continue to evaluate the availability of short-term natural gas supplies versus long-term supplies to maintain a reliable and economical supply for the Newman and Rio Grande Power Stations.

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Natural gas for the Newman and Copper Power Stations is also supplied pursuant to an intrastate natural gas contract that became effective October 1, 2009 and continues through 2017. The intrastate natural gas agreement was amended effective September 1, 2010.

Coal

APS, as operating agent for Four Corners, purchases Four Corners' coal requirements from a supplier with a long-term lease of coal reserves owned by the Navajo Nation. In June 2010, the Four Corners coal contract was renegotiated with the coal supplier, resulting in reduced coal prices for the remaining term of the agreement. The Four Corners coal contract expires in mid-2016. Based upon information from APS, the Company believes that Four Corners has sufficient reserves of coal to meet the plant's operational requirements through mid-2016.

Purchased Power

To supplement its own generation and operating reserves and to meet required renewable portfolio standards, the Company engages in firm power purchase arrangements which may vary in duration and amount based on evaluation of the Company's resource needs, the economics of the transactions and specific renewable portfolio requirements. The Company has a Power Purchase and Sale Agreement with Freeport-McMoran Copper and Gold Energy Services LLC ("Freeport") which provides for Freeport to deliver energy to the Company from its ownership interest in the Luna Energy Facility (a natural gas fired combined cycle generation facility located in Luna County, New Mexico) and for the Company to deliver a like amount of energy at Greenlee, Arizona. The Company may purchase up to 125 MW at a specified price at times when energy is not exchanged under the Power Purchase and Sale Agreement. Upon mutual agreement, the contract allows the parties to increase the amount of energy that is purchased and sold under the Power Purchase and Sale Agreement. The parties have agreed to increase the amount to 125 MW through December 2013. The contract was approved by the FERC and continues through December 31, 2021.

The Company entered into an agreement in 2009 to purchase capacity of up to 40 MW and unit contingent energy during 2010 from Shell Energy North America ("Shell"). Under the agreement, the Company provides natural gas to Pyramid Unit No. 4 where Shell has the right to convert natural gas to electric energy. The Company entered into a contract with Shell on May 17, 2010 to extend the term of the capacity and unit contingent energy purchase from January 1, 2011 through September 30, 2014.

The Company entered into a 20-year contract with NRG Solar Roadrunner, LLC ("NRG") for the purchase of all of the output of a solar photovoltaic plant built in southern New Mexico which began commercial operation in August 2011. (See "Regulation - New Mexico Regulatory Matters.") The Company has a 25-year purchase power agreement with NextEra Energy Resource for a solar photovoltaic project located in southern New Mexico which began commercial operation in July 2011. The Company has 25-year purchase power agreements for two additional solar photovoltaic projects located in southern New Mexico, SunEdison 1 and SunEdison 2 which commercial operation is estimated to begin in 2012. The Company entered into these contracts to help meet its renewable portfolio requirements.

Other purchases of shorter duration were made during 2011 to supplement the Company's generation resources during planned and unplanned outages and for economic reasons as well as to supply off system sales.

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Operating Statistics

| | Years Ended December 31, | | |
|---|--------------------------|------------|------------|
| | 2011 | 2010 | 2009 |
| Operating revenues (in thousands): | | | |
| Non-fuel base revenues: | | | |
| Retail: | | | |
| Residential | \$234,086 | \$217,615 | \$195,798 |
| Commercial and industrial, small | 196,093 | 188,390 | 175,328 |
| Commercial and industrial, large | 45,407 | 43,844 | 34,804 |
| Sales to public authorities | 94,370 | 86,460 | 77,370 |
| Total retail base revenues | 569,956 | 536,309 | 483,300 |
| Wholesale: | | | |
| Sales for resale | 2,122 | 1,943 | 2,037 |
| Total non-fuel base revenues | 572,078 | 538,252 | 485,337 |
| Fuel revenues: | | | |
| Recovered from customers during the period | 145,130 | 170,588 | 196,081 |
| Under (over) collection of fuel | 13,917 | (35,408) | (66,608) |
| New Mexico fuel in base rates | 73,454 | 71,876 | 69,026 |
| Total fuel revenues | 232,501 | 207,056 | 198,499 |
| Off-system sales: | | | |
| Fuel cost | 74,736 | 93,516 | 101,665 |
| Shared margins | 3,883 | 6,114 | 3,596 |
| Retained margins | (560) | 5,687 | 10,803 |
| Total off-system sales | 78,059 | 105,317 | 116,064 |
| Other | 35,375 | 26,626 | 28,096 |
| Total operating revenues | \$918,013 | \$877,251 | \$827,996 |
| Number of customers (end of year): | | | |
| Residential | 337,659 | 334,729 | 328,553 |
| Commercial and industrial, small | 37,942 | 37,202 | 36,306 |
| Commercial and industrial, large | 49 | 50 | 48 |
| Other | 4,596 | 4,841 | 4,964 |
| Total | 380,246 | 376,822 | 369,871 |
| Average annual kWh use per residential customer | 7,832 | 7,560 | 7,244 |
| Energy supplied, net, kWh (in thousands): | | | |
| Generated | 8,936,776 | 8,465,659 | 7,979,290 |
| Purchased and interchanged | 2,112,596 | 2,420,869 | 2,745,500 |
| Total | 11,049,372 | 10,886,528 | 10,724,790 |
| Energy sales, kWh (in thousands): | | | |
| Retail: | | | |
| Residential | 2,633,390 | 2,508,834 | 2,361,650 |
| Commercial and industrial, small | 2,352,218 | 2,295,537 | 2,251,399 |
| Commercial and industrial, large | 1,096,040 | 1,087,413 | 1,024,186 |
| Sales to public authorities | 1,579,565 | 1,542,389 | 1,482,448 |
| Total retail | 7,661,213 | 7,434,173 | 7,119,683 |
| Wholesale: | | | |
| Sales for resale | 62,656 | 53,637 | 56,931 |
| Off-system sales | 2,687,631 | 2,822,732 | 2,995,984 |
| Total wholesale | 2,750,287 | 2,876,369 | 3,052,915 |
| Total energy sales | 10,411,500 | 10,310,542 | 10,172,598 |

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| | | | |
|---|------------|------------|------------|
| Losses and Company use | 637,872 | 575,986 | 552,192 |
| Total | 11,049,372 | 10,886,528 | 10,724,790 |
| Native system: | | | |
| Peak load, kW | 1,711,000 | 1,616,000 | 1,571,000 |
| Net dependable generating capability for peak, kW (1) | 1,785,000 | 1,643,000 | 1,643,000 |
| Total system: | | | |
| Peak load, kW (2) | 1,965,000 | 1,889,000 | 1,723,000 |
| Net dependable generating capability for peak, kW (1) (3) | 1,785,000 | 1,643,000 | 1,643,000 |

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- 2011 includes a 138,000 kW increase in net generating capability at Newman related to the completion of the
- (1) second phase of the Newman Unit 5 construction which consists of two heat recovery steam generators and a steam turbine.
 - (2) Includes spot sales and net losses of 254,000 kW, 273,000 kW and 152,000 kW for 2011, 2010 and 2009, respectively.
 - (3) Excludes spot firm purchases, as well as 65,000 kW, 100,000 kW and 233,000 kW for 2011, 2010 and 2009, respectively, of long-term firm on-peak purchases.

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Regulation

General

The rates and services of the Company are regulated by incorporated municipalities in Texas, the PUCT, the NMPRC, and the FERC. The PUCT and the NMPRC have jurisdiction to review municipal orders, ordinances and utility agreements regarding rates and services within their respective states and over certain other activities of the Company. The FERC has jurisdiction over the Company's wholesale transactions and compliance with federally-mandated reliability standards. The decisions of the PUCT, NMPRC and the FERC are subject to judicial review.

Texas Regulatory Matters

2009 Texas Retail Rate Case. On December 9, 2009, the Company filed an application with the PUCT for authority to change rates, to reconcile fuel costs, to establish formula-based fuel factors and to establish an energy efficiency cost-recovery factor. This case was assigned PUCT Docket No. 37690. The filing included a base rate increase which was based upon an adjusted test year ended June 30, 2009.

On July 30, 2010, the PUCT approved a settlement in the 2009 Texas retail rate case in PUCT Docket No. 37690. The settlement called for an annual non-fuel base rate increase of \$17.15 million effective for usage beginning July 1, 2010. The new rate structure resulted in net increases in base rates during the peak summer season of May through October and net decreases in base rates during November through April. This increase was partially offset by the provision that, consistent with a prior rate agreement, effective July 1, 2010, the Company shares 90% of off-system sales margins with customers and retains 10% of such margins. Previously, the Company retained 75% of off-system sales margins. All additions to electric plant in service since June 30, 1993 through June 30, 2009 were deemed to be reasonable and necessary with the exception of one small addition. The Company's new customer information system completed in April 2010 was also included in base rates with a 10-year amortization. The settlement provided for the reconciliation of fuel costs incurred through June 30, 2009 except for the recovery of final Four Corners' coal mine reclamation costs. The fuel reconciliation (Docket No. 38361, discussed below) was bifurcated from the rate case to allow for litigation of the final coal mine reclamation costs. The PUCT also approved the use of a formula-based fuel factor which provides for more timely recovery of fuel costs. The PUCT approved a \$19.7 million or 11% reduction in the Company's fixed fuel factor as the initial rate under the approved fuel factor formula. The PUCT also approved an energy efficiency cost-recovery factor that includes the recovery of deferred energy efficiency costs over a three-year period.

2012 Texas Retail Rate Case. The Company filed a request with the PUCT (Docket No. 40094), the City of El Paso, and other Texas cities on February 1, 2012 for a \$26.3 million increase in rates charged to customers in Texas. The rate filing was made in response to a resolution adopted by the El Paso City Council requiring the Company to show cause why its base rates for customers in the El Paso city limits should not be reduced. The City has until August 4, 2012 to make a determination regarding the Company's base rates in the City of El Paso. The rate filing used a historical test year ended September 30, 2011, adjusted for known and measurable items, and a return on equity of 10.6%. The filing at the PUCT also includes a request to reconcile \$356.5 million of fuel expense for the period July 1, 2009 through September 30, 2011.

On November 15, 2011, the El Paso City Council adopted a resolution which established current rates as temporary rates for the Company's customers residing within the city limits of El Paso. Temporary rates will be effective from November 15, 2011 until a final determination is made by the PUCT on the Company's rates in the rate proceeding initiated by the City's Show Cause Order. Upon a final determination by the PUCT, the PUCT may order a refund to customers of money collected in excess of the rate finally ordered, including interest, or shall authorize the Company to surcharge bills to recover the amount, including interest, by which the money collected under the temporary rates is less than the money that would have been collected under the rate finally ordered. The rates proposed by the Company in the Texas rate case included increases for some customer classes and decreases for other customer classes. As a result, consistent implementation of the proposed rates may require the PUCT to reflect the differences in temporary and final rates from November 15, 2011 for each affected class.

While cities in Texas have jurisdiction over rates in their city limits, the PUCT has appellate authority over city rate decisions on a “de novo” basis; therefore, the ultimate authority to set the Company's Texas electric rates is vested in the PUCT. The Company cannot predict the outcome of this proceeding. If the rate case results in implementing lower rates, the resulting lower rates would have a negative impact on the Company's revenues, net income and cash from operations.

Fuel Reconciliation Case (Severed from 2009 Rate Case). Pursuant to the stipulation in the Company's 2009 rate case, the PUCT established Docket No. 38361 to address the one fuel reconciliation issue not settled by the parties. That single issue was a determination of the proper amount of the Four Corners' coal mine final reclamation costs to be recovered from the Company's Texas retail customers. The hearing on the merits of the case was held on August 11, 2010. On November 23, 2010 the Administrative Law Judge (the “ALJ”) issued the Proposal for Decision which approved the Company's request. The PUCT issued a final order approving the Proposal for Decision on January 27, 2011.

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Fuel and Purchased Power Costs. The Company's actual fuel costs, including purchased power energy costs, are recoverable from its customers. The PUCT has adopted a fuel cost recovery rule ("Texas Fuel Rule") that allows the Company to seek periodic adjustments to its fixed fuel factor. The Company received approval on July 30, 2010 in PUCT Docket No. 37690 (discussed above), to implement a formula to determine its fuel factor which adjusts natural gas and purchased power to reflect natural gas futures prices. The Company can seek to revise its fixed fuel factor based upon the approved formula at least four months after its last revision except in the month of December. The Texas Fuel Rule requires the Company to request to refund fuel costs in any month when the over-recovery balance exceeds a threshold material amount and it expects fuel costs to continue to be materially over-recovered. The Texas Fuel Rule also permits the Company to seek to surcharge fuel under-recoveries in any month the balance exceeds a threshold material amount and it expects fuel cost recovery to continue to be materially under-recovered. Fuel over and under-recoveries are considered material when they exceed 4% of the previous twelve months' fuel costs. All such fuel revenue and expense activities are subject to periodic final review by the PUCT in fuel reconciliation proceedings.

The Company has filed the following petitions with the PUCT to refund recent fuel cost over-recoveries, due primarily to fluctuations in natural gas markets and consumption levels. The table summarizes the docket number assigned by the PUCT, the dates the Company filed the petitions and the dates a final order was issued by the PUCT approving the refunds to customers. The fuel cost over-recovery periods represent the months in which the over-recoveries took place and the refund periods represent the billing month(s) in which customers received the refund amounts shown, including interest:

| Docket No. | Date Filed | Date Approved | Recovery Period | Refund Period | Refund Amount (In thousands) |
|------------|-------------------|-------------------|----------------------------|--------------------|------------------------------|
| 37788 | December 17, 2009 | February 11, 2010 | September – November 2009 | February 2010 | \$11,800 |
| 38253 | May 12, 2010 | July 15, 2010 | December 2009 – March 2010 | July – August 2010 | 11,100 |
| 38802 | October 20, 2010 | December 16, 2010 | April – September 2010 | December 2010 | 12,800 |
| 39159 | February 18, 2011 | May 3, 2011 | October – December 2010 | April 2011 | 11,800 |

The Company has filed the following petitions with the PUCT to revise its fixed fuel factor pursuant to the fuel factor formula authorized in PUCT Docket No. 37690:

| Docket No. | Date Filed | Date Approved | Increase (Decrease) in Fuel Factor | Effective Billing Month |
|------------|-------------------|-----------------|------------------------------------|-------------------------|
| 38895 | November 23, 2010 | January 6, 2011 | (14.7) | % January 2011 |
| 39599 | July 15, 2011 | August 30, 2011 | 9.4 | % August 2011 |

As noted above, the rate filing filed with the PUCT on February 1, 2012 (Docket No. 40094), includes a request to reconcile \$356.5 million of fuel expense for the period July 1, 2009 through September 30, 2011. However, this filing does not request a change in the fixed fuel factor.

Application for Approval to Revise Energy Efficiency Cost Recovery Factor for 2012. On May 2, 2011, the Company filed with the PUCT an application for approval to revise its energy efficiency cost recovery factor ("EECRF"), which was assigned PUCT Docket No. 39376. A unanimous settlement resolving all issues was filed with the PUCT on July 15, 2011. The settlement allows the Company to recover \$8.3 million and supports the Company's request to revise its demand and energy goals and EECRF cost caps as well as the Company's request to increase its 2012 EECRF, effective beginning with the first billing cycle of its January 2012 billing month. A final order in the case was issued August 23, 2011, approving the settlement.

Petition for Approval to Revise Military Base Discount Recovery Factor. On July 14, 2011, the Company filed with the PUCT a petition requesting approval to revise its Military Base Discount Recovery Factor (“MBDRF”) tariff to account for under-recovery of discount charges during 2010 and for 2011 discounts. A final order was issued January 12, 2012 revising the MBDRF to 0.936% and allowing \$3.9 million dollars of under-recovered discount charges to begin February 1, 2012.

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Application for a Certificate of Convenience and Necessity (“CCN”) for Rio Grande Unit 9. On September 30, 2010, the Company filed a petition seeking a CCN to construct an 87 MW natural gas-fired combustion turbine unit at the Company's existing Rio Grande Generating Station in the City of Sunland Park in southeast New Mexico. This case was assigned PUCT Docket No. 38717. A unanimous settlement to approve the CCN was filed on March 2, 2011, and a final order granting the CCN was approved on April 8, 2011.

Project to Investigate Early February 2011 Outages and Curtailments. On February 8, 2011, the PUCT opened Project No. 39134, Investigation into Power Outages in El Paso Electric's Service Territory. In this project, the PUCT is investigating the Company's power plant outages and customer curtailments that occurred February 2-4, 2011, as a result of the extreme cold weather in the El Paso area. The PUCT Staff conducted discovery in the investigation. On February 14, 2011, the Company also filed a report on this weather event. On May 13, 2011, the PUCT Staff issued a report stating that, as of then, it had not identified violations by the Company of the Texas electric utility regulatory statute or PUCT rules. The report also stated that the PUCT Staff would continue to monitor the extreme cold weather event results and subsequent forthcoming information as the Company and other regulatory agencies complete their ongoing investigations.

On February 15, 2011, the City Council of El Paso passed a motion that, upon the conclusion of other hearings and investigations into the extreme cold weather event, the Mayor would call for Special City Council meetings or public hearings to evaluate how the three utility companies operating within the city, including the Company, performed during the extreme weather event. The El Paso City Council retained a consultant to assess the Company's activities during the weather event and the Company's subsequent actions to prevent outages during a similar future event. The El Paso City Council's consultant presented the following three recommendations to the El Paso City Council on December 20, 2011: (i) request the Company to prepare and present an updated reliability study; (ii) request the Company and El Paso Water Utilities to present their coordinated plans for power and water supply to critical loads during severe weather events; and (iii) request the Company to file an updated emergency operations plan with both the PUCT and the El Paso City Council which will be completed in 2012. The El Paso City Council unanimously passed a motion to approve the three recommendations. At the January 10, 2012 El Paso City Council Meeting, the Company presented information requested in recommendations (i) and (ii) above.

Application of El Paso Electric Company to Amend its Certificate of Convenience and Necessity for Five Solar Power Generation Projects. On December 9, 2011, the Company filed a petition seeking a CCN to construct five solar powered generation projects, totaling approximately 2.6 MW, at four locations within the City of El Paso and one location in the Town of Van Horn. This case was assigned PUCT Docket No. 39973 and is still pending.

New Mexico Regulatory Matters

2009 New Mexico Stipulation. On May 29, 2009, the Company filed a general rate case using a test year ended December 31, 2008. The 2009 rate case was docketed as NMPRC Case No. 09-00171-UT. A comprehensive unopposed stipulation (the “2009 New Mexico Stipulation”) was reached in this general rate case and filed on October 8, 2009. The 2009 New Mexico Stipulation provided for an increase in New Mexico jurisdictional non-fuel and purchased power base rate revenues of \$5.5 million. The new rate structure resulted in net increases in base rates during the peak summer season of May through October and net decreases in base rates during November through April. The 2009 New Mexico Stipulation provided for the revision of depreciation rates for the Palo Verde nuclear generating plant to reflect a 20-year life extension and a revision of depreciation rates for other plant in service. The 2009 New Mexico Stipulation also provided for the continuation of the Company's Fuel and Purchased Power Cost Adjustment Clause (“FPPCAC”) without conditions or variance. In addition, it modified the market pricing of capacity and energy provided by Palo Verde Unit 3 using a methodology based upon a previous purchased power contract with Credit Suisse Energy, LLC. On December 10, 2009, the NMPRC issued a final order conditionally approving and clarifying the unopposed stipulation, and the stipulated rates went into effect with January 2010 bills.

Application for Approval to Recover Regulatory Disincentives and Incentives. On August 31, 2010, the Company filed an application for approval of its proposed rate design methodology to recover regulatory disincentives and incentives associated with the Company's energy efficiency and load management programs in New Mexico. On March 18, 2011, the Company entered into an uncontested stipulation which would provide for a rate per kWh of energy efficiency savings that would be recovered through the efficient use of energy rider. A hearing on the uncontested stipulation was held on April 26, 2011 and briefs were filed on September 26, 2011. A final order was issued on November 22, 2011 in which the NMPRC did not adopt the unopposed stipulation, but modified the structure of the energy rider to reduce the return to two percent and made the mechanism temporary. The Company filed a Notice of Appeal with the Supreme Court of the State of New Mexico on January 20, 2012 on the grounds that the NMPRC's decision is arbitrary and without substantial evidence.

Application for a CCN for Rio Grande Unit 9. On September 30, 2010, the Company filed a petition seeking a CCN to construct an 87 MW natural gas-fired combustion turbine unit at the Company's existing Rio Grande Generating Station in the

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City of Sunland Park in southeast New Mexico. This case was assigned NMPRC Case No. 10-00301-UT. On April 13, 2011 an unopposed stipulation was filed in this case seeking approval of a CCN for the Company to construct, own and operate the 87 MW generating unit. A final order on this case approving the CCN was issued on June 23, 2011.

Application for Approval of 2011 New and Modified Energy Efficiency Programs. On February 15, 2011, the Company filed its Application for Approval of New and Modified Energy Efficiency Programs for 2011 with the NMPRC. On June 22, 2011, parties to this case entered into a partial stipulation, agreeing on all issues, except for a military base free-ridership issue. On June 24, 2011, the New Mexico Attorney General filed a statement in opposition to the proposed partial stipulation. On January 25, 2012, a hearing examiner issued a recommended decision modifying the stipulation by approving the Energy Efficiency programs and budgets with the exception of the Commercial Lighting Program, approving the adder for 2011 but not for 2012 or 2013 and excluding the Military Research & Development Class from participation in the rate rider and reducing the Company's required saving goals accordingly. On February 2, 2012, the Company filed certain exceptions to the recommended decision and requested an interim order related to this matter.

2011 Renewable Procurement Plan Pursuant to the Renewable Energy Act. On July 1, 2011, the Company filed its Application for Approval of its 2011 Renewable Procurement Plan with the NMPRC, which was assigned NMPRC Case No. 11-00263-UT. The filing identified renewable resources intended to meet the Company's Renewable Portfolio Standard ("RPS") requirements in 2012 and 2013. The renewable resources in the 2011 Renewable Procurement Plan which were previously approved by the NMPRC, will allow the Company to meet the full RPS requirement of 10% of the Company's jurisdictional retail energy sales for 2012 and 2013. The Company's 2011 Renewable Procurement Plan also addresses the diversity targets in 2012 and 2013 required by NMPRC Rule 572 and demonstrates that the Company will meet those targets. The 2011 Renewable Procurement Plan also demonstrates that the Company will meet its solar diversity target in 2012 and comply with the terms of a previously-approved variance for 2011. A hearing in this case was held on October 13, 2011. A final order was issued on December 15, 2011 approving the 2011 Renewable Procurement Plan.

Investigation into Rates for Church Customers. On July 12, 2011, the NMPRC initiated an investigation into the rates the Company charges its church customers which were approved in Case No. 09-00171-UT. The investigation, Case No. 11-00276-UT, was ordered to determine whether the Company's rates to its church customers are unjust and unreasonable and should be revised. The Company filed a response on August 1, 2011. A mediation conference was held on August 23, 2011 which resulted in an Unopposed Joint Stipulation, filed on October 14, 2011. The stipulation limits billing impacts to religious organizations that take service under the Company's standard small commercial rate. The stipulation was approved by the NMPRC on October 27, 2011.

Revolving Credit Facility and Guarantee of Debt. On October 13, 2011, the Company received final approval from the NMPRC in Case No. 11-00349-UT to amend and restate the Company's \$200 million revolving credit facility ("RCF"), which includes an option, subject to lender's approval, to expand the size to \$300 million, and to incrementally issue up to \$300 million of long-term debt as and when needed. Obtaining the ability to issue up to \$300 million of new long-term debt, from time to time, provides the Company with the flexibility to access the debt capital markets when needed and when conditions are favorable.

On November 15, 2011, the Company and Rio Grande Resources Trust ("RGRT") amended and restated the \$200 million unsecured RCF with JP Morgan Chase Bank, N.A., as administrative agent and issuing bank, and Union Bank, N.A., as syndication agent, and various lending banks party thereto. The amended and restated RCF reduces borrowing costs and extends the maturity from September 2014 to September 2016. The Company still has the ability to request that the RCF be increased to \$300 million during the term of the RCF, subject to lender's approval. All other terms remain substantially the same.

Federal Regulatory Matters

Transmission Dispute with Tucson Electric Power Company (“TEP”). In January 2006, the Company filed a complaint with the FERC to interpret the terms of a Power Exchange and Transmission Agreement (the “Transmission Agreement”) entered into with TEP in 1982. TEP filed a complaint with the FERC one day later raising virtually identical issues. TEP claimed that, under the Transmission Agreement, it was entitled to up to 400 MW of firm transmission rights on the Company's transmission system that would enable it to transmit power from the Luna Energy Facility (“LEF”) located near Deming, New Mexico to Springerville or Greenlee in Arizona. The Company asserted that TEP's rights under the Transmission Agreement do not include transmission rights necessary to transmit such power as contemplated by TEP and that TEP must acquire any such rights in the open market from the Company at applicable tariff rates or from other transmission providers. On April 24, 2006, the FERC ruled in the Company's favor, finding that TEP does not have transmission rights under the Transmission Agreement to transmit power from the LEF to Arizona. The ruling was based on written evidence presented and without an evidentiary hearing. TEP's request for a rehearing of the FERC's decision was granted in part and denied in part in an order issued October 4, 2006, and hearings on the disputed issues were held before an administrative law judge. In the initial decision dated September 6, 2007, the administrative

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law judge found that the Transmission Agreement allows TEP to transmit power from the LEF to Arizona but limits that transmission to 200 MW on any segment of the circuit and to non-firm service on the segment from Luna to Greenlee. The Company and TEP filed exceptions to the initial decision.

On November 13, 2008, the FERC issued an order on the initial decision finding that the transmission rights given to TEP in the Transmission Agreement are firm and are not restricted for transmission of power from Springerville as the receipt point to Greenlee as the delivery point. Therefore, pursuant to the order, TEP can use its transmission rights granted under the Transmission Agreement to transmit power from the LEF to either Springerville or Greenlee so long as it transmits no more than 200 MW over all segments at any one time.

The FERC also ordered that the Company refund to TEP all sums with interest that TEP had paid it for transmission under the applicable transmission service agreements since February 2006 for service relating to the LEF. On December 3, 2008, the Company refunded \$9.7 million to TEP. The Company had established a reserve for the rate refund of approximately \$7.2 million as of September 30, 2008, resulting in a pre-tax charge to earnings of approximately \$2.5 million in 2008. The Company also paid TEP interest on the refunded balance of approximately \$0.9 million, which was also charged to earnings in 2008. The Company filed a request for rehearing of the FERC's decision on December 15, 2008, seeking reversal of the order on the merits and a return of any refunds made in the interim, as well as compensation for all service that the Company may provide to TEP from the LEF over the Company's transmission system on a going forward basis. On July 7, 2010, the FERC denied the Company's request for rehearing. On July 23, 2010, the Company filed a petition for review in the United States Court of Appeals for the District of Columbia Circuit (the "Court of Appeals") and on August 18, 2010, TEP filed a motion to intervene in the proceeding. On January 14, 2011, the Company and TEP filed a joint consent motion, asking the Court to hold the proceedings in abeyance while the parties engaged in settlement discussions. The Court granted the motion on January 19, 2011.

On August 31, 2011, the FERC issued an order approving a settlement between TEP and the Company that became effective November 1, 2011. The settlement reduces TEP's transmission rights under the Transmission Agreement from 200 MW to 170 MW, and TEP and the Company have entered into two new firm transmission capacity agreements at applicable tariff rates for a total of 40 MW. Those two new service agreements were entered into and became effective November 1, 2011. Also under the terms of the settlement, TEP made a lump-sum cash payment to the Company of approximately \$5.4 million for the period February 1, 2006 through September 30, 2011, including interest income. This adjustment was recorded in the three months ended September 30, 2011. The Company shared with its customers 25% of the transmission revenues earned before July 1, 2010, or approximately \$0.7 million, through a credit to Texas fuel recoveries. As part of the settlement, the Company withdrew its appeal before the Court of Appeals.

In an ancillary proceeding, TEP filed a lawsuit in the United States District Court for the District of Arizona in December 2008, seeking reimbursement for amounts TEP paid a third party transmission provider for purchases of transmission capacity between April 2006 and May 2007, allegedly totaling approximately \$1.5 million, plus accrued interest. TEP alleges that the Company was obligated to provide TEP with that transmission capacity without charge under the Transmission Agreement. As part of the settlement, this lawsuit was dismissed.

With the implementation of the settlement effective November 1, 2011, these matters between the Company and TEP were fully resolved.

Inquiry into Early February 2011 Outages and Curtailments. On February 14, 2011, the FERC directed its staff to initiate an inquiry into power plant outages and customer curtailments by power generators and gas suppliers in the Southwestern United States, including the Company, in early February 2011, as a result of the extreme cold weather. The FERC specifically stated that its inquiry is not an enforcement investigation. On August 16, 2011, the FERC

released its staff report, Docket No. AD11-9-000, where it made recommendations to help prevent a recurrence of such outages in the future, and making no finding of violations or assessments of penalties.

Revolving Credit Facility and Guarantee of Debt. On October 13, 2011, the Company received final approval from the FERC in Docket No. ES11-43-000 to amend and restate the Company's \$200 million RCF, which includes an option, subject to lender's approval, to expand the size to \$300 million, and to incrementally issue up to \$300 million of long-term debt as and when needed. Obtaining the ability to issue up to \$300 million of new long-term debt, from time to time, provides the Company with the flexibility to access the debt capital markets when needed and when conditions are favorable.

On November 15, 2011, the Company and Rio Grande Resources Trust ("RGRT") amended and restated the \$200 million unsecured RCF with JP Morgan Chase Bank, N.A., as administrative agent and issuing bank, and Union Bank, N.A., as syndication agent, and various lending banks party thereto. The amended and restated RCF reduces borrowing costs and extends the maturity from September 2014 to September 2016. The Company still has the ability to request that the RCF be increased to \$300 million,

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subject to lender's approval. All other terms remain substantially the same. See "Energy Sources - Nuclear Fuel - Nuclear Fuel Financing."

Department of Energy. The DOE regulates the Company's exports of power to the Comisión Federal de Electricidad in Mexico pursuant to a license granted by the DOE and a presidential permit.

The DOE is authorized to assess operators of nuclear generating facilities a share of the costs of decommissioning the DOE's uranium enrichment facilities and for the ultimate costs of disposal of spent nuclear fuel. See "Facilities-Palo Verde Station-Spent Fuel Storage" for discussion of spent fuel storage and disposal costs.

Nuclear Regulatory Commission ("NRC"). The NRC has jurisdiction over the Company's licenses for Palo Verde and regulates the operation of nuclear generating stations to protect the health and safety of the public from radiation hazards. The NRC also has the authority to grant license extensions pursuant to the Atomic Energy Act of 1954, as amended.

Sales for Resale

The Company provides firm capacity and associated energy to the RGEC pursuant to an ongoing contract with a two-year notice to terminate provision. The Company also provides network integrated transmission service to RGEC pursuant to the Company's Open Access Transmission Tariff ("OATT"). The contract includes a formula-based rate that is updated annually to recover non-fuel generation costs and a fuel adjustment clause designed to recover all eligible fuel and purchased power costs allocable to RGEC.

Power Sales Contracts

The Company has entered into several short-term (three months or less) off-system sales contracts throughout 2012.

Franchises and Significant Customers

El Paso and Las Cruces Franchises

The Company has a franchise agreement with El Paso, the largest city it serves. The franchise agreement allows the Company to utilize public rights-of-way necessary to serve its retail customers within El Paso. The Company also provides electric distribution service to Las Cruces under an implied franchise by satisfying all obligations under the franchise agreement that expired April 30, 2009.

The franchise agreements held between the Company and the cities of El Paso and Las Cruces are detailed below:

| City | Period | Franchise Fee | (a) |
|------------|-------------------------------|---------------|-----|
| El Paso | July 1, 2005 - August 1, 2010 | 3.25% | |
| El Paso | August 1, 2010 - Present | 4.00% | (b) |
| Las Cruces | February 1, 2000 - Present | 2.00% | |

(a) Based on a percentage of revenue.

(b) The additional fee of 0.75% is to be placed in a restricted fund to be used solely for economic development and renewable energy purposes.

Military Installations

The Company currently serves Holloman Air Force Base ("Holloman"), White Sands Missile Range ("White Sands") and Fort Bliss. The Company's sales to the military bases represent approximately 5% of annual retail revenues. The Company entered into a contract with Fort Bliss in October 2008, under which Fort Bliss takes retail electric service from the Company. The contract with Fort Bliss expired in 2010, and the Company is serving Fort Bliss under the applicable Texas tariffs. In April 1999, the Army and the Company entered into a ten-year contract to provide retail electric service to White Sands. The contract with White Sands expired in 2009, and the Company is serving White Sands under the applicable New Mexico tariffs. In March 2006, the Company signed a contract with Holloman for the Company to provide retail electric service and limited wheeling services to Holloman for a ten-year term expiring in January 2016.

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Item 1A. Risk Factors

Like other companies in our industry, our consolidated financial results will be impacted by weather, the economy of our service territory, market prices for power, fuel prices, and the decisions of regulatory agencies. Our common stock price and creditworthiness will be affected by local, regional and national macroeconomic trends, general market conditions and the expectations of the investment community, all of which are largely beyond our control. In addition, the following statements highlight risk factors that may affect our consolidated financial condition and results of operations. These are not intended to be an exhaustive discussion of all such risks, and the statements below must be read together with factors discussed elsewhere in this document and in our other filings with the SEC.

Our Revenues and Profitability Depend upon Regulated Rates

Our retail rates are subject to regulation by incorporated municipalities in Texas, the PUCT, the NMPRC and the FERC. The settlement approved in the Company's 2009 Texas rate case, PUCT Docket No. 37690, established the Company's current retail base rates in Texas, effective July 1, 2010. In addition, the settlement in the Company's 2009 New Mexico rate case, NMPRC Case No. 09 00171 UT, established rates in New Mexico that became effective January 2010. On February 1, 2012, we filed a request with the PUCT (Docket No. 40094), the City of El Paso and other Texas cities, for a \$26.3 million increase in rates charged to customers in Texas. The rate filing was made in response to a resolution adopted by the El Paso City Council requiring us to show cause why our base rates for customers in El Paso should not be reduced.

Our profitability depends on our ability to recover the costs, including a reasonable return on invested capital, of providing electric service to our customers through base rates approved by our regulators. These rates are generally established based on an analysis of the expenses we incur in a historical test year, and as a result, the rates ultimately approved by our regulators may or may not match our expenses at any given time. Rates in New Mexico may be established using projected costs and investment for a future test year period in certain instances. While rate regulation is based on the assumption that we will have a reasonable opportunity to recover our costs and earn a reasonable rate of return on our invested capital, there can be no assurance that our current and future Texas rate cases or our future rate cases in New Mexico will result in base rates that will allow us to fully recover our costs including a reasonable return on invested capital. There can be no assurance that regulators will determine that all of our costs are reasonable and have been prudently incurred. It is also likely that third parties will intervene in any rate cases and challenge whether our costs are reasonable and necessary. If all of our costs are not recovered through the retail base rates ultimately approved by our regulators, our profitability and cash flow could be adversely affected which, over time, could adversely affect our ability to meet our financial obligations.

We May Not Be Able To Recover All Costs of New Generation

The construction of our next generating plant addition, Rio Grande Unit 9, will add an aeroderivative unit with a generating capacity of 87 MW. It should reach commercial operation by May 2013. We have risk related to recovering all costs associated with the completion of the construction of Rio Grande Unit 9 and other new units.

In 2011, we refinanced and extended our revolving credit facility which could help fund the construction of this and other new units. The costs of financing and constructing these units will be reviewed in future rate cases in both Texas and New Mexico. To the extent that the PUCT or NMPRC determines that the costs of construction are not reasonable because of cost overruns, delays or other reasons, we may not be allowed to recover these costs from customers in base rates.

In addition, if this unit is not completed on time, we may be required to purchase power or operate less efficient generating units to meet customer requirements. Any replacement purchased power or fuel costs will be subject to regulatory review by the PUCT and NMPRC. We face financial risks to the extent that recovery is not allowed for any replacement fuel costs resulting from delays in the completion of this unit.

Continuing Weakness in the Economy and Uncertainty in the Financial Markets Could Reduce Our Sales, Hinder Our Capital Programs and Increase Our Funding Obligations for Pensions and Decommissioning

In recent years, the global credit and equity markets and the overall economy have been through a state of turmoil. These and future events could have a number of effects on our operations and our capital programs. For example, tight credit and capital markets could make it difficult and more expensive to raise capital to fund our operations and capital programs. If we are unable to access the credit markets, we could be required to defer or eliminate important capital projects in the future. In addition, recent stock market performance has provided returns that are below historic average for our financial assets and decommissioning trust investments. Such market results may also increase our funding obligations for our pension plans, other post-retirement benefit plans and nuclear decommissioning trusts. Changes in the corporate interest rates which we use as the discount rate to determine our pension and other post-retirement liabilities may have an impact on our funding obligations for such plans and trusts. Further, the continued volatile economy may result in reduced customer demand, both in the retail and wholesale markets, and increases

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in customer delinquencies and write-offs. The credit markets and overall economy may also adversely impact the financial health of our suppliers. If that were to occur, our access to and prices for inventory, supplies and capital equipment could be adversely affected. Our power trading counterparties could also be adversely impacted by the market and economic conditions which could result in reduced wholesale power sales or increased counterparty credit risk. This is not intended to be an exhaustive list of possible effects, and we may be adversely impacted in other ways. Our Costs Could Increase or We Could Experience Reduced Revenues if

There are Problems at the Palo Verde Nuclear Generating Station

A significant percentage of our generating capacity, off-system sales margins, assets and operating expenses is attributable to Palo Verde. Our 15.8% interest in each of the three Palo Verde units totals approximately 633 MW of generating capacity. Palo Verde represents approximately 35% of our available net generating capacity and provided approximately 45% of our energy requirements for the twelve months ended December 31, 2011. Palo Verde comprises approximately 32% of our total net plant-in-service and Palo Verde expenses comprise a significant portion of operation and maintenance expenses. APS is the operating agent for Palo Verde, and we have limited ability under the ANPP Participation Agreement to influence operations and costs at Palo Verde. Palo Verde operated at a capacity factor of 90.7% and 90.4% in the twelve months ended December 31, 2011 and 2010, respectively.

Our ability to increase retail base rates in Texas and New Mexico is limited. We cannot assure that revenues will be sufficient to recover any increased costs, including any increased costs in connection with Palo Verde or other operations, whether as a result of inflation, changes in tax laws, regulatory requirements, or other causes.

We May Not Be Able to Recover All of Our Fuel Expenses from Customers

In general, by law, we are entitled to recover our reasonable and necessary fuel and purchased power expenses from our customers in Texas and New Mexico. NMPRC Case No. 09-00171-UT provides for energy delivered to New Mexico customers from the deregulated Palo Verde Unit 3 to be recovered through fuel and purchased power costs based upon a previous purchased power contract with Credit Suisse Energy, LLC. Fuel and purchased power expenses in New Mexico and Texas are subject to reconciliation by the PUCT and the NMPRC. Prior to the completion of a reconciliation, we record fuel and purchased power costs such that fuel revenues equal recoverable fuel and purchased power expense including the repriced energy costs for Palo Verde Unit 3 in New Mexico. Our current rate filing at the PUCT (Docket No. 40094) includes a request to reconcile \$356.6 million of fuel expense for the period July 1, 2009 through September 30, 2011. In the event that recovery of fuel and purchased power expenses is denied in a reconciliation proceeding, the amounts recorded for fuel and purchased power expenses could differ from the amounts we are allowed to collect from our customers, and we would incur a loss to the extent of the disallowance.

In New Mexico, the FPPCAC allows us to reflect current fuel and purchased power expenses in the FPPCAC and to adjust for under-recoveries and over-recoveries with a two-month lag. In Texas, fuel costs are recovered through a fixed fuel factor. In Texas, we can seek to revise our fixed fuel factor based upon our approved formula at least four months after our last revision except in the month of December. If we materially under-recover fuel costs, we may seek a surcharge to recover those costs at any time the balance exceeds a threshold material amount and is expected to continue to be materially under-recovered. During periods of significant increases in natural gas prices, the Company realizes a lag in the ability to reflect increases in fuel costs in its fuel recovery mechanisms in Texas. As a result, cash flow is impacted due to the lag in payment of fuel costs and collection of fuel costs from customers. To the extent the fuel and purchased power recovery processes in Texas and New Mexico do not provide for the timely recovery of such costs, we could experience a material negative impact on our cash flow. At December 31, 2011 and 2010, the Company had a net under-collection balance of \$7.0 million and a net over-collection balance of \$19.0 million, respectively.

Equipment Failures and Other External Factors Can Adversely Affect Our Results

The generation and transmission of electricity require the use of expensive and complex equipment. While we have a maintenance program in place, generating plants are subject to unplanned outages because of equipment failure and severe weather conditions. The advanced age of several of our gas-fired generating units in or near El Paso increases the vulnerability of these units. In addition, we are seeking to extend the lives of these plants. In the event of unplanned outages, we must acquire power from others at unpredictable costs in order to supply our customers and

comply with our contractual agreements. This additional purchased power cost would be subject to review and approval of the PUCT and the NMPRC in reconciliation proceedings. As noted above, in the event that recovery for fuel and purchased power expenses could differ from the amounts we are allowed to collect from our customers, we would incur a loss to the extent of the disallowance. This can materially increase our costs and prevent us from selling excess power at wholesale, thus reducing our profits. In addition, actions of other utilities may adversely affect our ability to use transmission lines to deliver or import power, thus subjecting us to unexpected expenses or to the cost and uncertainty of public policy initiatives. We are particularly vulnerable to this because a significant portion of our available energy

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(at Palo Verde and Four Corners) is located hundreds of miles from El Paso and Las Cruces and must be delivered to our customers over long distance transmission lines. In addition, Palo Verde's availability is an important factor in realizing off-system sales margins. These factors, as well as interest rates, economic conditions, fuel prices and price volatility, are largely beyond our control, but may have a material adverse effect on our consolidated earnings, cash flow and financial position.

Competition and Deregulation Could Result in a Loss of Customers and Increased Costs

As a result of changes in federal law, our wholesale and large retail customers already have, in varying degrees, alternative sources of power, including co-generation of electric power. Deregulation legislation is in effect in Texas requiring us to separate our transmission and distribution functions, which would remain regulated, from our power generation and energy services businesses, which would operate in a competitive market, in the future. In 2004, the PUCT approved a rule delaying retail competition in our Texas service territory. This rule was codified in the Public Utility Regulatory Act ("PURA") in June 2011. PURA identifies various milestones that we must reach before retail competition can begin. The first milestone calls for the development, approval by the FERC, and commencement of independent operation of a regional transmission organization in the area that includes our service territory. This and other milestones are not likely to be achieved for a number of years, if they are achieved at all. There is substantial uncertainty about both the regulatory framework and market conditions that would exist if and when retail competition is implemented in our Texas service territory, and we may incur substantial preparatory, restructuring and other costs that may not ultimately be recoverable. There can be no assurance that deregulation would not adversely affect our future operations, cash flow and financial condition.

Future Costs of Compliance with Environmental Laws and Regulations Could Adversely Affect Our Operations and Consolidated Financial Results

We are subject to extensive federal, state and local environmental statutes, rules and regulations relating to discharges into the air, air quality, discharges of effluents into water, water quality, the use of water, the handling, disposal and clean-up of hazardous and non-hazardous substances and wastes, natural resources, and health and safety.

Compliance with these legal requirements, which change frequently and often become more restrictive, could require us to commit significant capital and operating resources toward permitting, emission fees, environmental monitoring, installation and operation of air quality control equipment and purchases of air emission allowances and/or offsets. Costs of compliance with environmental laws and regulations or fines or penalties resulting from non-compliance, if not recovered in our rates, could adversely affect our operations and/or consolidated financial results, especially if emission and/or discharge limits are tightened, more extensive permitting requirements are imposed, additional substances become regulated and the number and types of assets we operate increases. We cannot estimate our compliance costs or any possible fines or penalties with certainty, or the degree to which such costs might be recovered in our rates, due to our inability to predict the requirements and timing of implementation of environmental rules or regulations. For example, the EPA has issued in the recent past various final and proposed regulations regarding air emissions from our operations as well as the rest of the utility sector, including the CSAPR and the Utility MACT. If these regulations survive legal and Congressional challenges, the cost to us to comply could adversely affect our operations and consolidated financial results.

Climate Change and Related Legislation and Regulatory Initiatives Could Affect Demand for Electricity or Availability of Resources, and Could Result in Increased Compliance Costs

The Company emits GHGs through the operation of its power plants. Federal legislation had been introduced in both houses of Congress to regulate the emission of GHGs and numerous states have adopted programs to stabilize or reduce GHG emissions. Additionally, the EPA is proceeding with regulation of GHG under the CAA. Under EPA regulations finalized in May 2010, the EPA began regulating GHG emissions from certain stationary sources, such as power plants, in January 2011. In 2012, EPA plans to publish draft rules to regulate GHG from new or modified power plants. Further, state regulation may precede federal GHG legislation. In the State of New Mexico, where we operate one facility and have an interest in another facility, the New Mexico Environmental Improvement Board approved two separate rulemakings in November and December 2010 to limit GHG emissions. To date, one of these rulemakings has been repealed by the New Mexico Environmental Improvement Board. There are various uncertainties relating to the remaining regulation, including whether current legal challenges to it will be successful,

but as drafted, we do not expect this regulation to result in significant costs to us.

It is not currently possible to predict how any pending, proposed or future GHG legislation by Congress, the states or multi-state regions or any such regulations adopted by the EPA or state environmental agencies will impact our business. However, any legislation or regulation of GHG emissions or any future related litigation could result in increased compliance costs or additional operating restrictions or increased or reduced demand for our services, could require us to purchase rights to emit GHG, and could have a material adverse effect on our business, financial condition, reputation or results of operations.

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Item 1B. Unresolved Staff Comments

None.

Executive Officers of the Registrant

The executive officers of the Company are elected annually and serve at the discretion of the Board of Directors. The executive officers of the Company as of February 24, 2012, were as follows:

| Name | Age | Current Position and Business Experience |
|------------------------|-----|---|
| Thomas V. Shockley III | 66 | Interim Chief Executive Officer since January 2012; Vice – Chairman and Chief Operating Officer for American Electric Power from June 2000 to August 2004; retired in 2004. |
| David W. Stevens * | 52 | Chief Executive Officer since November 2008; Principal of Professional Consulting Services, LLC from December 2007 to November 2008; President, Chief Executive Officer and Board Member for Cascade Natural Gas Corporation from April 2005 to July 2007. |
| David G. Carpenter | 56 | Senior Vice President and Chief Financial Officer since August 2009; Vice President – Regulatory Services and Controller from September 2008 to August 2009; Vice President – Corporate Planning and Controller from August 2005 to September 2008. |
| Richard G. Fleager | 61 | Senior Vice President – Customer Care and External Affairs since April 2009; Vice President for Texas Gas Service from September 1997 to March 2009. |
| Mary E. Kipp | 44 | Senior Vice President, General Counsel and Chief Compliance Officer since June 2010; Vice President – Legal and Chief Compliance Officer from December 2009 to December 2010; Assistant General Counsel and Director of FERC Compliance from December 2007 to December 2009; Senior Enforcement Attorney – FERC from January 2004 to December 2007. |
| Rocky R. Miracle | 58 | Senior Vice President – Corporate Planning and Development since August 2009; Vice President – Corporate Planning from September 2008 to August 2009; Director of Business Operations Support – Texas Operations for American Electric Power Services Corporation from August 2004 to August 2008. |
| Hector R. Puente | 55 | Senior Vice President – Operations since May 2011; Vice President – Transmission and Distribution from May 2006 to May 2011. |
| Steven T. Buraczyk | 44 | Vice President – System Operations and Planning since January 2011; Vice President – Power Marketing and Fuels from July 2008 to January 2011; Director of Power Marketing and Fuels from August 2006 to July 2008. |
| Steven P. Busser | 43 | Vice President – Treasurer since January 2011; Vice President – Treasurer and Chief Risk Officer from May 2006 to January 2011. |
| Robert C. Doyle | 52 | Vice President – Transmission and Distribution since June 2011; Vice President – New Mexico Affairs from February 2007 to June 2011; Director – New Mexico Affairs from January 2007 to February 2007. |
| Nathan T. Hirschi | 48 | Vice President and Controller since March 2010; Vice President – Special Projects from December 2009 to February 2010; Partner for KPMG LLP from October 2003 to April 2009. |
| Kerry B. Lore | 52 | Vice President – Customer Care since December 2008; Vice President – Administration from May 2003 to December 2008. |

| | | |
|----------------------|----|---|
| Andres R. Ramirez | 51 | Vice President – Power Generation since February 2006. |
| Guillermo Silva, Jr. | 58 | Corporate Secretary since February 2006. |
| John A. Whitacre | 62 | Vice President – Power Marketing and Fuels since January 2011; Vice President – System Operations and Planning from May 2006 to January 2011. |

* On January 30, 2012, Mr. Stevens resigned from his position as Chief Executive Officer of the Company, effective March 2, 2012, and as a Director immediately. The Board of Directors appointed Mr. Shockley to serve as interim Chief Executive Officer initially during a transition period until Mr. Stevens' departure and thereafter while a search is conducted to replace Mr. Stevens.

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Item 2. Properties

The principal properties of the Company are described in Item 1, “Business,” and such descriptions are incorporated herein by reference. Transmission lines are located either on private rights-of-way, easements, or on streets or highways by public consent.

The Company owns an executive and administrative office building in El Paso. The Company leases land in El Paso adjacent to the Newman Power Station under a lease which expires in June 2033 with a renewal option of 25 years.

The Company also leases certain warehouse facilities in El Paso under a lease which expires in December 2014. The Company has several other leases for office and parking facilities which expire within the next five years.

Item 3. Legal Proceedings

The Company is a party to various legal actions. In many of these matters, the Company has excess casualty liability insurance that covers the various claims, actions and complaints. Based upon a review of these claims and applicable insurance coverage, to the extent that the Company has been able to reach a conclusion as to its ultimate liability, it believes that none of these claims will have a material adverse effect on the financial position, results of operations or cash flows of the Company.

See “Environmental Matters” and “Regulation” for discussion of the effects of government legislation and regulation on the Company.

Item 4. Removed and Reserved

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PART II

Item 5. Market for Registrant's Common Equity, Related Stockholder Matters and Issuer Purchases of Equity Securities.

The Company's common stock trades on the New York Stock Exchange ("NYSE") under the symbol "EE." The high, low and close sales prices for the Company's common stock, as reported in the consolidated reporting system of the New York Stock Exchange, and quarterly dividends per share paid by the Company for the periods indicated below were as follows:

| | Sales Price High | Low | Close (End of period) | Dividends |
|----------------|---------------------|---------|--------------------------|-----------|
| 2010 | | | | |
| First Quarter | \$20.98 | \$18.74 | \$20.60 | \$— |
| Second Quarter | 22.15 | 18.76 | 19.35 | — |
| Third Quarter | 23.82 | 18.81 | 23.78 | — |
| Fourth Quarter | 28.65 | 23.51 | 27.53 | — |
| 2011 | | | | |
| First Quarter | \$30.68 | \$26.65 | \$30.40 | \$— |
| Second Quarter | 32.40 | 29.09 | 32.30 | 0.22 |
| Third Quarter | 35.65 | 29.82 | 32.09 | 0.22 |
| Fourth Quarter | 35.71 | 30.29 | 34.64 | 0.22 |

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Performance Graph

The following graph compares the performance of the Company's Common Stock to the performance of the NYSE Composite, and the Edison Electric Institute's Index of investor-owned electric utilities setting the value of each at December 31, 2006 to a base of 100. The table sets forth the relative yearly percentage change in the Company's cumulative total shareholder return as compared to the NYSE, and the EEI, as reflected in the graph.

| | 12/31/2006 | 12/31/2007 | 12/31/2008 | 12/31/2009 | 12/31/2010 | 12/31/2011 |
|---------|------------|------------|------------|------------|------------|------------|
| EE | 100 | 105 | 74 | 83 | 113 | 142 |
| EEI | 100 | 117 | 86 | 96 | 102 | 123 |
| NYSE US | 100 | 107 | 63 | 79 | 87 | 82 |

As of January 31, 2012, there were 3,335 holders of record of the Company's common stock. The Company has been paying quarterly dividends on its common stock since June 30, 2011 and paid a total of \$27.2 million in cash dividends during the twelve months ended December 31, 2011. On January 26, 2012, our Board of Directors declared a quarterly cash dividend of \$0.22 per share payable on March 30, 2012 to shareholders of record on March 15, 2012. At the current payout rate, we would expect to pay total cash dividends of approximately \$35.2 million during 2012. The Board of Directors plans to review the Company's dividend policy annually, in conjunction with the annual shareholders meeting held in the second quarter of each year. Our current expectation is that our payout ratio will trend upward from its current level, with a payout ratio of approximately 45% being the anticipated target for 2012. Since 1999, the Company has returned cash to stockholders through a stock repurchase program pursuant to which the Company has bought approximately 25.4 million shares at an aggregate cost of \$423.6 million, including commissions. Under the Company's program, purchases can be made at open market prices or in private transactions and repurchased shares are available for issuance under employee benefit and stock incentive plans, or may be retired. On March 21, 2011, the Board of Directors authorized a repurchase of up to 2.5 million shares of the Company's outstanding common stock (the "2011 Plan"). During the twelve months ended December 31, 2011, the Company repurchased 2,782,455 shares of common stock in the open market at an aggregate cost of \$86.5 million under both a previously authorized program and under the 2011 Plan. As of December 31, 2011, 393,816 shares remain eligible for repurchase under the 2011 Plan. During the fourth quarter of 2011, the Company repurchased 280,389 shares at an aggregate cost of \$9.2 million. The table below provides the amount of the fourth quarter repurchases on a monthly basis.

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| Period | Total Number of Shares Purchased | Average Price Paid per Share (Including Commissions) | Total Number of Shares Purchased as Part of a Publicly Announced Program | Maximum Number of Shares that May Yet Be Purchased Under the Plans or Programs |
|---------------------------------|---|---|---|---|
| October 1 to October 31, 2011 | — | \$— | — | 674,205 |
| November 1 to November 30, 2011 | 162,435 | 32.86 | 162,435 | 511,770 |
| December 1 to December 31, 2011 | 117,954 | 33.03 | 117,954 | 393,816 |

For Equity Compensation Plan Information see Part III, Item 12 – Security Ownership of Certain Beneficial Owners and Management.

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Item 6. Selected Financial Data

As of and for the following periods (in thousands except for share and per share data):

| | Years Ended December 31, | | | | |
|---|--------------------------|-------------|-------------|-------------|-------------|
| | 2011 | 2010 | 2009 | 2008 | 2007 |
| Operating revenues | \$918,013 | \$877,251 | \$827,996 | \$1,038,930 | \$877,427 |
| Operating income | \$190,803 | \$168,962 | \$133,165 | \$145,736 | \$128,321 |
| Income before extraordinary items | \$103,539 | \$90,317 | \$66,933 | \$77,621 | \$74,753 |
| Extraordinary gain, net of tax (a) | \$— | \$10,286 | \$— | \$— | \$— |
| Net income | \$103,539 | \$100,603 | \$66,933 | \$77,621 | \$74,753 |
| Basic earnings per share: | | | | | |
| Income before extraordinary items | \$2.49 | \$2.08 | \$1.50 | \$1.73 | \$1.64 |
| Extraordinary gain (a) | \$— | \$0.24 | \$— | \$— | \$— |
| Net income | \$2.49 | \$2.32 | \$1.50 | \$1.73 | \$1.64 |
| Weighted average number of shares outstanding | 41,349,883 | 43,129,735 | 44,524,146 | 44,777,765 | 45,563,858 |
| Diluted earnings per share: | | | | | |
| Income before extraordinary items | \$2.48 | \$2.07 | \$1.50 | \$1.72 | \$1.63 |
| Extraordinary gain (a) | \$— | \$0.24 | \$— | \$— | \$— |
| Net income | \$2.48 | \$2.31 | \$1.50 | \$1.72 | \$1.63 |
| Weighted average number of shares and dilutive | | | | | |
| potential shares outstanding | 41,587,059 | 43,294,419 | 44,595,067 | 44,930,109 | 45,873,018 |
| Dividends declared per share of common stock | \$0.66 | \$— | \$— | \$— | \$— |
| Cash additions to utility property, plant and equipment | \$178,041 | \$169,966 | \$209,974 | \$198,711 | \$144,588 |
| Total assets | \$2,396,851 | \$2,364,766 | \$2,226,152 | \$2,069,083 | \$1,853,888 |
| Long-term debt and financing obligations, net of | | | | | |
| current portion | \$816,497 | \$849,745 | \$804,975 | \$809,718 | \$655,111 |
| Common stock equity | \$760,251 | \$810,375 | \$722,729 | \$694,229 | \$666,459 |

(a) Extraordinary gain for 2010 includes a \$10.3 million extraordinary gain or \$0.24 earnings per share related to Texas regulatory assets.

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Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations

As you read this Management's Discussion and Analysis, please refer to our Consolidated Financial Statements and the accompanying notes, which contain our operating results.

Summary of Critical Accounting Policies and Estimates

Our consolidated financial statements have been prepared in conformity with Generally Accepted Accounting Principles ("GAAP"). Note A to the consolidated financial statements contains a summary of our significant accounting policies, many of which require the use of estimates and assumptions. We believe that of our significant accounting policies, the following are noteworthy because they are based on estimates and assumptions that require complex, subjective assumptions by management, which can materially impact reported results. Changes in these estimates or assumptions, or actual results that are different, could materially impact our financial condition and results of operation.

Regulatory Accounting

We apply accounting standards that recognize the economic effects of rate regulation in our Texas, New Mexico and FERC jurisdictions. As a result, we record certain costs or obligations as either assets or liabilities on our balance sheet and amortize them in subsequent periods as they are reflected in regulated rates. The deferral of costs as regulatory assets is appropriate only when the future recovery of such costs is probable. In assessing probability, we consider such factors as specific regulatory orders, regulatory precedent and the current regulatory environment. As of December 31, 2011, we had recorded regulatory assets currently subject to recovery in future rates of approximately \$101.0 million and regulatory liabilities of approximately \$21.0 million as discussed in greater detail in Note D of the Notes to the Consolidated Financial Statements. In the event we determine that we can no longer apply the FASB guidance for regulated operations to all or a portion of our operations or to the individual regulatory assets recorded, we could be required to record a charge against income in the amount of the remaining unamortized net regulatory assets. Such an action could materially reduce our shareholders' equity.

Collection of Fuel Expense

In general, by law and regulation, our actual fuel and purchased power expenses are recovered from our customers. In times of rising fuel prices, we experience a lag in recovery of higher fuel costs. These costs are subject to reconciliation by the PUCT and the NMPRC. Prior to the completion of a reconciliation proceeding, we record fuel transactions such that fuel revenues, including fuel costs recovered through base rates in New Mexico, equal fuel expense. In the event that a disallowance of fuel cost recovery occurs during a reconciliation proceeding, the amounts recorded for fuel and purchased power expenses could differ from the amounts we are allowed to collect from our customers, and we could incur a loss to the extent of the disallowance.

Decommissioning Costs and Estimated Asset Retirement Obligation

Pursuant to the ANPP Participation Agreement and federal law, we must fund our share of the estimated costs to decommission Palo Verde Units 1, 2 and 3 and associated common areas. The determination of the estimated liability requires the use of various assumptions pertaining to decommissioning costs, escalation and discount rates. We determine how we will fund our share of those estimated costs by making assumptions about future investment returns and future decommissioning cost escalations. Decommissioning costs will be adjusted prospectively for future changes in estimated decommissioning costs and when actual costs are incurred to decommission the plant. If the rates of return earned by the trusts fail to meet expectations or if estimated costs to decommission the plant increase, we could be required to increase our funding to the decommissioning trust accounts. Historically, we have been permitted to collect in rates in Texas and New Mexico the costs of nuclear decommissioning.

Future Pension and Other Postretirement Obligations

Our obligations to retirees under various benefit plans are recorded as a liability on the consolidated balance sheets. Our liability is calculated on the basis of significant assumptions regarding discount rates, expected return on plan assets, rate of compensation increase, life expectancy of retirees and health care cost inflation. Changes in these

assumptions could have a material impact on both net income and on the amount of liabilities reflected on the consolidated balance sheets.

Tax Accruals

We use the asset and liability method of accounting for income taxes. Under this method, we recognize deferred tax assets and liabilities for the future tax consequences attributable to temporary differences between the financial statement carrying

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amounts and the tax basis of existing assets and liabilities. The application of income tax law and regulations is complex and we must make judgments regarding income tax exposures. Changes in these judgments, due to changes in law, regulation, interpretation, or audit adjustments can materially affect amounts we recognize in our consolidated financial statements.

Overview

The following is an overview of our results of operations for the years ended December 31, 2011, 2010 and 2009. Income before extraordinary item for the years ended December 31, 2011, 2010 and 2009 is shown below:

| | Years Ended December 31, | | |
|--|--------------------------|----------|----------|
| | 2011 | 2010 | 2009 |
| Income before extraordinary item (in thousands) | \$103,539 | \$90,317 | \$66,933 |
| Basic earnings per share before extraordinary item | 2.49 | 2.08 | 1.50 |

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The following table and accompanying explanations show the primary factors affecting the after-tax change in income before extraordinary item between the calendar years ended 2011 and 2010, 2010 and 2009, and 2009 and 2008 (in thousands):

| | 2011 | | 2010 | | 2009 |
|--|-----------|-----|----------|-----|-------------|
| Prior year December 31 income before extraordinary item | \$90,317 | | \$66,933 | | \$77,621 |
| Change in (net of tax): | | | | | |
| Increased retail non-fuel base revenues | 21,198 | (a) | 33,395 | (b) | 8,292 (c) |
| Elimination of Medicare Part D tax benefit | 4,787 | (d) | (4,787) | (d) | — |
| Increased transmission wheeling revenue | 3,197 | (e) | 1,446 | | 1,887 |
| Decreased (increased) Palo Verde operations and maintenance expense | 640 | | 2,753 | (f) | (2,266) (g) |
| Decreased (increased) operations and maintenance at fossil fuel generating plants | (3,725) | (h) | (1,120) | | 517 |
| Increased (decreased) off-system sales margins retained | (3,935) | (i) | (3,224) | (j) | (7,140) (k) |
| Decreased (increased) customer care expense | (2,069) | (l) | (2,445) | (m) | (483) |
| Increased interest on long-term debt (net of capitalized interest) | (377) | | 775 | | (3,518) (n) |
| Increased (decreased) AFUDC | (3,804) | (o) | 1,909 | (p) | 2,327 (p) |
| Decreased (increased) transmission and distribution operations and maintenance expense | (1,964) | (q) | 1,200 | | 378 |
| Decreased (increased) administrative and general expense | (1,342) | | (3,502) | (r) | (2,544) (s) |
| Increased taxes other than income taxes | (678) | | (2,830) | (t) | (121) |
| Increased (decreased) deregulated Palo Verde Unit 3 revenues | (808) | | 1,235 | | (7,121) (u) |
| Decreased (increased) depreciation and amortization | (202) | | (3,821) | (v) | 393 |
| Other | 2,304 | | 2,400 | | (1,289) |
| Current year December 31 income before extraordinary item | \$103,539 | | \$90,317 | | \$66,933 |

(a) Retail non-fuel base revenues increased in 2011 compared to 2010 primarily due to a 3.1% increase in kWh sales to retail customers reflecting hotter summer weather with higher non-fuel base summer rates and 1.4% growth in the average number of retail customers served in 2011. Retail non-fuel base revenues exclude fuel recovered through New Mexico base rates.

(b) Retail non-fuel base revenues increased in 2010 compared to 2009 primarily due to new non-fuel base rates in New Mexico and Texas to recover capital investments to meet customer growth and a 4.4% increase in retail kWh sales.

(c) Retail non-fuel base revenues increased in 2009 compared to 2008 primarily due to increased kWh sales to residential customers and public authorities partially offset by a decrease in kWh sales to large commercial and industrial customers.

(d) A one-time charge to income tax expense was incurred in 2010 to recognize a change in tax law enacted in the Patient Protection and Affordable Care Act to eliminate the tax benefit related to the Medicare Part D subsidies with no comparable tax expense in 2011.

(e) Transmission revenues increased in 2011 primarily due to a settlement agreement with Tucson Electric Power Company resolving a transmission dispute that resulted in a one-time adjustment to income of \$3.9 million, pre-tax and annual revenue of \$1.1 million per year.

(f) Palo Verde non-fuel operations and maintenance expense decreased in 2010 compared to 2009 primarily due to decreased maintenance costs at Units 2 and 3 as the result of reduced costs for scheduled refueling outages.

(g) Palo Verde non-fuel operations and maintenance expense increased for 2009 compared to 2008 due to increased employee benefit expense and increased operating costs, partially offset by decreased maintenance costs in 2009.

(h)

Operations and maintenance at gas-fired fuel generating stations increased largely as a result of weather-related damage during severe winter weather in February 2011 and freeze protection upgrades.

Off-system sales margins decreased in 2011 compared to 2010 primarily due to lower average market prices for (i) power and an increase in sharing of off-system sales margins with customers from 25% to 90% effective in July 2010.

Off-system sales margins decreased in 2010 compared to 2009 due to increased sharing of off-system sales margins (j) with customers from 25% to 90% effective July 1, 2010 consistent with prior rate agreements in Texas and New Mexico.

(k) Lower retained margins on off-system sales in 2009 compared to 2008 are primarily the result of reduced margins per MWh due to lower market prices and a decline in MWh sales.

(l) Customer care expense increased in 2011 compared to 2010 primarily due to increased costs for customer-related activities, an increase in uncollectible customer accounts, and an increase in payroll costs.

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- (m) Customer care expense increased in 2010 compared to 2009 primarily due to the transition to our new customer billing system and increased uncollectible customer accounts.
- (n) Interest expense on long-term debt increased for 2009 compared to 2008 due to the issuance of \$150 million of 7.5% Senior Notes in June 2008 and higher interest rates on auction rate pollution control bonds in 2008.
- (o) AFUDC (allowance for funds used during construction) decreased in 2011 compared to 2010 primarily due to lower balances of construction work in progress subject to AFUDC.
- (p) AFUDC increased primarily due to higher balances of construction work in progress subject to AFUDC.
Transmission and distribution operations and maintenance expense increased in 2011 compared to 2010 primarily
- (q) due to increased wheeling expense, a reliability study for the North American Electric Reliability Corporation, and an increase in payroll costs.
- (r) Administrative and general expenses increased in 2010 compare to 2009 primarily due to increased pension and benefits expense as a result of changes in actuarial assumptions used to calculate expenses for our pension plan.
Administrative and general expenses increased in 2009 compared to 2008 primarily due to increased accruals for
- (s) employee incentive compensation and increased pension and benefits expenses reflecting a lower discount rate used to determine postretirement benefit costs.
- (t) Taxes other than income taxes increased in 2010 compared to 2009 due to revenue-related taxes and increased property taxes.
Deregulated Palo Verde Unit 3 revenues in 2009 reflect lower proxy market prices and lower sales of the
- (u) deregulated portion of Palo Verde Unit 3 to retail customers due mostly to its planned refueling outage in April and May 2009.
- (v) Depreciation and amortization expense increased in 2010 compared to 2009 due to increased depreciable plant balances and increased depreciation rates.

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Historical Results of Operations

The following discussion includes detailed descriptions of factors affecting individual line items in the results of operations. The amounts presented below are presented on a pre-tax basis.

Operating revenues

We realize revenue from the sale of electricity to retail customers at regulated rates and the sale of energy in the wholesale power market generally at market-based prices. Sales for resale (which are wholesale sales within our service territory) accounted for less than 1% of revenues. Off-system sales are wholesale sales into markets outside our service territory. Off-system sales are primarily made in off-peak periods when we have competitive generation capacity available after meeting our regulated service obligations. We shared 25% of off-system sales margins with our Texas and New Mexico customers and retained 75% of off-system sales margins through June 30, 2010. Pursuant to rate agreements in prior years, effective July 1, 2010, we share 90% of off-system sales margins with our Texas and New Mexico customers, and we retain 10% of off-system sales margins. We are sharing 25% of our off-system sales margins with our sales for resale customer under the terms of a contract which was effective April 1, 2008.

Revenues from the sale of electricity include fuel costs that are recovered from our customers through fuel adjustment mechanisms. A significant portion of fuel costs are also recovered through base rates in New Mexico. We record deferred fuel revenues for the difference between actual fuel costs and recoverable fuel revenues until such amounts are collected from or refunded to customers. "Non-fuel base revenues" refers to our revenues from the sale of electricity excluding such fuel costs.

Retail non-fuel base revenue percentages by customer class are presented below:

| | Twelve Months Ended December 31, | | | | | |
|-------------------------------------|-------------------------------------|---|------|------|-----|---|
| | 2011 | | 2010 | 2009 | | |
| Residential | 41 | % | 41 | % | 41 | % |
| Commercial and industrial, small | 34 | | 35 | | 36 | |
| Commercial and industrial, large | 8 | | 8 | | 7 | |
| Sales to public authorities | 17 | | 16 | | 16 | |
| Total retail non-fuel base revenues | 100 | % | 100 | % | 100 | % |

No retail customer accounted for more than 4% of our non-fuel base revenues during such periods. As shown in the table above, residential and small commercial customers comprise 75% or more of our revenues. While this customer base is more stable, it is also more sensitive to changes in weather conditions. The current rate structure in New Mexico and Texas reflects higher base rates during the peak summer season of May through October and lower base rates during November through April for our residential and small commercial and industrial customers. As a result, our business is seasonal, with higher kWh sales and revenues during the summer cooling season. The following table sets forth the percentage of our retail non-fuel base revenues derived during each quarter for the periods presented:

| | Years Ended December 31, | | | | | |
|--------------------------|--------------------------|---|------|------|-----|---|
| | 2011 | | 2010 | 2009 | | |
| January 1 to March 31 | 18 | % | 21 | % | 21 | % |
| April 1 to June 30 | 27 | | 24 | | 26 | |
| July 1 to September 30 | 34 | | 33 | | 30 | |
| October 1 to December 31 | 21 | | 22 | | 23 | |
| Total | 100 | % | 100 | % | 100 | % |

Weather significantly impacts our residential, small commercial and industrial customers, and to a lesser extent, our sales to public authorities. Heating and cooling degree days can be used to evaluate the effect of weather on energy use. For each degree the average outdoor temperature varies from a standard of 65 degrees Fahrenheit a degree day is recorded. The table below shows heating and cooling degree days compared to a 30-year average for 2011, 2010 and 2009.

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| | 2011 | 2010 | 2009 | 30-year Average |
|---------------------|-------|-------|-------|--------------------|
| Heating degree days | 2,402 | 2,273 | 2,144 | 2,426 |
| Cooling degree days | 3,135 | 2,738 | 2,768 | 2,410 |

Customer growth is a key driver in the growth of retail sales. The average number of retail customers grew 1.4% in 2011 and 1.7% in 2010. See the tables presented on pages 35 and 36 which provide detail on the average number of retail customers and the related revenues and kWh sales.

Retail non-fuel base revenues. The rate structure in New Mexico, effective January 1, 2010, and in Texas, effective July 1, 2010, results in net increases in base rates during the peak summer season of May through October and net decreases in base rates during November through April. As a result, our revenues are more seasonal than prior to July 2010.

Retail non-fuel base revenues increased by \$33.6 million, or 6.3% for the twelve months ended December 31, 2011 when compared to the same period in 2010. The increase was primarily due to a 3.1% increase in kWh sales to retail customers, reflecting hotter summer weather with higher non-fuel base summer rates, and 1.4% growth in the average number of retail customers served. During the twelve months ended December 31, 2011, cooling degree days were 14% above the same period in 2010 and 30% above the 30-year average. kWh sales to residential customers and small commercial and industrial customers increased 5.0% and 2.5%, respectively, during the twelve months ended December 31, 2011 compared to the same period last year. Sales to other public authorities increased due to increased sales to military bases at higher non-fuel base rates.

Retail non-fuel base revenues increased by \$53.0 million or 11.0% for the twelve months ended December 31, 2010 when compared to the same period in 2009. The increase was primarily due to the non-fuel base rates implemented in 2010 in New Mexico and Texas and a 4.4% increase in retail kWh sales driven by improving local economic conditions. kWh sales to residential customers increased 6.2% reflecting a 1.8% growth in the average number of customers served and colder winter weather in the first quarter of 2010. During the twelve months ended December 31, 2010, heating degree days were 6% above the same period in 2009. kWh sales to small commercial and industrial customers increased 2.0% reflecting a 1.4% increase in the average number of small commercial and industrial customers served. Retail non-fuel base revenues also increased due to a 26% increase in non-fuel base revenues from large commercial and industrial customers attributable to increased kWh sales to large commercial and industrial customers of 6.2% and the implementation of higher rates in new contracts and tariff rates with several large customers whose contracts had expired. kWh sales to public authorities increased 4.0% largely due to increased sales to military bases.

Fuel revenues. Fuel revenues consist of: (i) revenues collected from customers under fuel recovery mechanisms approved by the state commissions and the FERC, (ii) deferred fuel revenues which are comprised of the difference between fuel costs and fuel revenues collected from customers and (iii) fuel costs recovered in base rates in New Mexico. In New Mexico and with our sales for resale customer, the fuel adjustment clause allows us to recover under-recoveries or refund over-recoveries of current fuel costs above the amount recovered in base rates with a two-month lag. In Texas, fuel costs are recovered through a fixed fuel factor. We can seek to revise our fixed fuel factor based upon our approved formula at least four months after our last revision except in the month of December. In addition, if we materially over-recover fuel costs, we must seek to refund the over-recovery, and if we materially under-recover fuel costs, we may seek a surcharge to recover those costs. Fuel over and under recoveries are considered material when they exceed 4% of the previous twelve months' fuel costs.

We under-recovered fuel costs by \$13.9 million in the twelve months ended December 31, 2011. In the twelve months ended December 31, 2010 and 2009, we over-recovered fuel costs by \$35.4 million and \$66.6 million, respectively. Refunds of \$12.0 million and \$34.8 million were returned to our Texas customers in the twelve months ended December 31, 2011 and 2010, respectively. Refunds net of surcharges of \$0.5 million were returned to our Texas customers in the twelve months ended December 31, 2009. At December 31, 2011, we had a fuel under-recovery balance of \$7.0 million, including an under-recovery balance of \$9.1 million in Texas partially offset by an over-recovery balance of \$2.1 million in New Mexico. Over-recoveries in New Mexico will be refunded through our

fuel adjustment clause during 2012.

Off-system sales. Off-system sales are primarily made in off-peak periods when we have competitive generation capacity available after meeting our regulated service obligations. Typically, we realize a significant portion of our off-system sales margins in the first quarter of each calendar year when our native load is lower than at other times of the year, allowing for the sale in the wholesale market of relatively larger amounts of off-system energy generated from lower cost generating resources. Palo Verde's availability is an important factor in realizing these off-system sales margins. We shared 25% of off-system sales margins with customers and retained 75% of off-system sales margins through June 30, 2010 pursuant to rate agreements in prior years. Effective July 1, 2010, we share 90% of off-system sales margins with customers and retain 10% of off-system sales margins.

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The table below shows MWhs, sales revenue, fuel costs, total margins, and retained margins made on off-system sales for the twelve months ended December 31, 2011, 2010 and 2009 (in thousands except for MWhs).

| | Twelve Months Ended | | |
|------------------|---------------------|-----------|-----------|
| | December 31, | | |
| | 2011 | 2010 | 2009 |
| MWh sales | 2,687,631 | 2,822,732 | 2,995,984 |
| Sales revenues | \$78,059 | \$105,317 | \$116,064 |
| Fuel cost | \$74,736 | \$93,516 | \$101,665 |
| Total margins | \$3,323 | \$11,801 | \$14,399 |
| Retained margins | \$(560 |) \$5,687 | \$10,803 |

Off-system sales revenues decreased \$27.3 million, or 25.9% for the twelve months ended December 31, 2011 when compared to 2010 as a result of lower average market prices for power and a 4.8% decline in MWh sales. For the twelve months ended December 31, 2011, retained margins decreased \$6.2 million when compared to the same period in 2010. Off-system margins were negatively affected by lower costs of natural gas which impact the average market prices in the wholesale power markets. Off-system sales margins were also negatively impacted by power purchases required for system reliability during extremely cold weather in February 2011. Off-system sales revenues decreased \$10.7 million or 9.3% for the twelve months ended December 31, 2010 when compared to 2009 as a result of lower average market prices for power and a 5.8% decline in MWh sales. For the twelve months ended December 31, 2010, retained margins decreased \$5.1 million or 47.4% when compared to the same period in 2009. Customers were credited with 25% of the off-system sales margins through fuel recovery mechanisms through June 30, 2010. In July 2010, off-system sales margins shared with customers in Texas and New Mexico increased to 90%.

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Comparisons of kWh sales and operating revenues are shown below (in thousands):

| Years Ended December 31: | 2011 | 2010 | Increase (Decrease) | | |
|--|------------|------------|---------------------|---------|-------|
| | | | Amount | Percent | |
| kWh sales: | | | | | |
| Retail: | | | | | |
| Residential | 2,633,390 | 2,508,834 | 124,556 | 5.0 | % |
| Commercial and industrial, small | 2,352,218 | 2,295,537 | 56,681 | 2.5 | |
| Commercial and industrial, large | 1,096,040 | 1,087,413 | 8,627 | 0.8 | |
| Sales to public authorities | 1,579,565 | 1,542,389 | 37,176 | 2.4 | |
| Total retail sales | 7,661,213 | 7,434,173 | 227,040 | 3.1 | |
| Wholesale: | | | | | |
| Sales for resale | 62,656 | 53,637 | 9,019 | 16.8 | |
| Off-system sales | 2,687,631 | 2,822,732 | (135,101) | (4.8) |) |
| Total wholesale sales | 2,750,287 | 2,876,369 | (126,082) | (4.4) |) |
| Total kWh sales | 10,411,500 | 10,310,542 | 100,958 | 1.0 | |
| Operating revenues: | | | | | |
| Non-fuel base revenues: | | | | | |
| Retail: | | | | | |
| Residential | \$234,086 | \$217,615 | \$16,471 | 7.6 | % |
| Commercial and industrial, small | 196,093 | 188,390 | 7,703 | 4.1 | |
| Commercial and industrial, large | 45,407 | 43,844 | 1,563 | 3.6 | |
| Sales to public authorities | 94,370 | 86,460 | 7,910 | 9.1 | |
| Total retail non-fuel base revenues | 569,956 | 536,309 | 33,647 | 6.3 | |
| Wholesale: | | | | | |
| Sales for resale | 2,122 | 1,943 | 179 | 9.2 | |
| Total non-fuel base revenues | 572,078 | 538,252 | 33,826 | 6.3 | |
| Fuel revenues: | | | | | |
| Recovered from customers during the period | 145,130 | 170,588 | (25,458) | (14.9) |) (1) |
| Under (over) collection of fuel | 13,917 | (35,408) | 49,325 | N/A | |
| New Mexico fuel in base rates | 73,454 | 71,876 | 1,578 | 2.2 | |
| Total fuel revenues | 232,501 | 207,056 | 25,445 | 12.3 | (2) |
| Off-system sales: | | | | | |
| Fuel cost | 74,736 | 93,516 | (18,780) | (20.1) |) |
| Shared margins | 3,883 | 6,114 | (2,231) | (36.5) |) |
| Retained margins | (560) | 5,687 | (6,247) | N/A |) |
| Total off-system sales | 78,059 | 105,317 | (27,258) | (25.9) |) |
| Other | 35,375 | 26,626 | 8,749 | 32.9 | (3) |
| Total operating revenues | \$918,013 | \$877,251 | \$40,762 | 4.6 | |
| Average number of retail customers: | | | | | |
| Residential | 336,219 | 331,869 | 4,350 | 1.3 | |
| Commercial and industrial, small | 37,652 | 36,536 | 1,116 | 3.1 | |
| Commercial and industrial, large | 50 | 49 | 1 | 2.0 | |
| Sales to public authorities | 4,626 | 4,701 | (75) | (1.6) |) |
| Total | 378,547 | 373,155 | 5,392 | 1.4 | |

(1) Excludes \$12.0 million and \$34.8 million of refunds in 2011 and 2010, respectively, related to prior periods' Texas deferred fuel revenues.

(2)

Includes deregulated Palo Verde Unit 3 revenues for the New Mexico jurisdiction of \$14.8 million and \$16.1 million, respectively.

(3) Represents revenues with no related kWh sales. 2011 includes a one-time \$3.9 million settlement of a transmission dispute with Tucson Electric Power Company.

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| Years Ended December 31: | 2010 | 2009 | Increase (Decrease) | | |
|--|------------|------------|---------------------|---------|-------|
| | | | Amount | Percent | |
| kWh sales: | | | | | |
| Retail: | | | | | |
| Residential | 2,508,834 | 2,361,650 | 147,184 | 6.2 | % |
| Commercial and industrial, small | 2,295,537 | 2,251,399 | 44,138 | 2.0 | |
| Commercial and industrial, large | 1,087,413 | 1,024,186 | 63,227 | 6.2 | |
| Sales to public authorities | 1,542,389 | 1,482,448 | 59,941 | 4.0 | |
| Total retail sales | 7,434,173 | 7,119,683 | 314,490 | 4.4 | |
| Wholesale: | | | | | |
| Sales for resale | 53,637 | 56,931 | (3,294) | (5.8) |) |
| Off-system sales | 2,822,732 | 2,995,984 | (173,252) | (5.8) |) |
| Total wholesale sales | 2,876,369 | 3,052,915 | (176,546) | (5.8) |) |
| Total kWh sales | 10,310,542 | 10,172,598 | 137,944 | 1.4 | |
| Operating revenues: | | | | | |
| Non-fuel base revenues: | | | | | |
| Retail: | | | | | |
| Residential | \$217,615 | \$195,798 | \$21,817 | 11.1 | % |
| Commercial and industrial, small | 188,390 | 175,328 | 13,062 | 7.5 | |
| Commercial and industrial, large | 43,844 | 34,804 | 9,040 | 26.0 | |
| Sales to public authorities | 86,460 | 77,370 | 9,090 | 11.7 | |
| Total retail non-fuel base revenues | 536,309 | 483,300 | 53,009 | 11.0 | |
| Wholesale: | | | | | |
| Sales for resale | 1,943 | 2,037 | (94) | (4.6) |) |
| Total non-fuel base revenues | 538,252 | 485,337 | 52,915 | 10.9 | |
| Fuel revenues: | | | | | |
| Recovered from customers during the period | 170,588 | 196,081 | (25,493) | (13.0) |) (1) |
| Under (over) collection of fuel | (35,408) | (66,608) | 31,200 | (46.8) |) |
| New Mexico fuel in base rates | 71,876 | 69,026 | 2,850 | 4.1 | |
| Total fuel revenues | 207,056 | 198,499 | 8,557 | 4.3 | (2) |
| Off-system sales: | | | | | |
| Fuel cost | 93,516 | 101,665 | (8,149) | (8.0) |) |
| Shared margins | 6,114 | 3,596 | 2,518 | 70.0 | |
| Retained margins | 5,687 | 10,803 | (5,116) | (47.4) |) |
| Total off-system sales | 105,317 | 116,064 | (10,747) | (9.3) |) |
| Other | 26,626 | 28,096 | (1,470) | (5.2) |) (3) |
| Total operating revenues | \$877,251 | \$827,996 | \$49,255 | 5.9 | |
| Average number of retail customers: | | | | | |
| Residential | 331,869 | 326,002 | 5,867 | 1.8 | |
| Commercial and industrial, small | 36,536 | 36,040 | 496 | 1.4 | |
| Commercial and industrial, large | 49 | 49 | — | — | |
| Sales to public authorities | 4,701 | 4,940 | (239) | (4.8) |) |
| Total | 373,155 | 367,031 | 6,124 | 1.7 | |

(1) Excludes \$34.8 million refunds in 2010 and refunds net of surcharges of \$0.5 million in 2009 related to prior periods' Texas deferred fuel revenues.

(2) Includes deregulated Palo Verde Unit 3 revenues for the New Mexico jurisdiction of \$16.1 million and \$14.1 million, respectively.

(3) Represents revenues with no related kWh sales.

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Energy expenses

Our sources of energy include electricity generated from our nuclear, natural gas and coal generating plants and purchased power. Palo Verde represents approximately 35% of our available net generating capacity and approximately 55% of our Company-generated energy for the twelve months ended December 31, 2011. Fluctuations in the price of natural gas, which also is the primary factor influencing the price of purchased power, have had a significant impact on our cost of energy.

Average costs per MWh were flat while energy expenses increased \$6.9 million or 2.4% for the twelve months ended December 31, 2011 due to increased energy requirements. Energy expenses in 2011, compared to 2010, increased primarily due to: (i) an increase of \$10.7 million in natural gas costs due to a 16% increase in MWh generated with natural gas partially offset by a 6% decrease in the average price of natural gas; (ii) an increase of \$8.7 million in the cost of nuclear fuel primarily due to a 14% increase in the cost of nuclear fuel consumed and a \$3.3 million DOE settlement related to spent nuclear fuel received in 2010 with no comparable activity in 2011; and (iii) an increase of \$4.3 million in coal expense due to a \$2.3 million adjustment for the amortization of final coal reclamation costs in accordance with the final order in PUCT Docket No. 38361, a favorable adjustment related to a contract renegotiation of \$0.5 million in 2010, and a 12% increase in the cost of coal burned. These increases were partially offset by a \$16.8 million decrease in purchased power cost due to a 13% decrease in MWhs purchased and a 6% decrease in the average price of purchased power. Total energy requirements increased 0.2 million MWhs in 2011 compared to 2010 due to increased retail sales.

Energy expenses decreased \$2.7 million or 1% for the twelve months ended December 31, 2010 compared to 2009, primarily due to decreased costs of purchased power of \$16.7 million resulting from a 12% decrease in MWhs purchased and a 4% decrease in the average price of power purchased. This decrease was partially offset by: (i) an increase of \$9.6 million in natural gas costs due to a 21% increase in MWhs generated with natural gas partially offset by a 12% decrease in the average price of natural gas, and (ii) an increase of \$6.2 million in the cost of nuclear fuel due to a 33% increase in the cost of nuclear fuel consumed partially offset by a \$3.3 million DOE settlement related to spent nuclear fuel. Total energy requirements increased 0.2 million MWhs in 2010 compared to 2009 due to increased retail sales.

The table below details the sources and costs of energy for 2011, 2010 and 2009.

| Fuel Type | 2011 | | | 2010 | | |
|-----------------|------------------------|---------------|-----------------|------------------------|---------------|-----------------|
| | Cost (in thousands) | MWh | Cost per MWh | Cost (in thousands) | MWh | Cost per MWh |
| Natural Gas | \$164,260 | (a) 3,346,789 | \$50.02 | \$153,568 | 2,890,110 | \$53.14 |
| Coal | 15,273 | (b) 647,932 | 19.97 | 11,011 | 650,236 | 17.79 |
| Nuclear | 43,974 | 4,942,055 | 8.90 | 35,250 | (c) 4,925,313 | 7.82 |
| Total | 223,507 | 8,936,776 | 25.10 | 199,829 | 8,465,659 | 24.06 |
| Purchased power | 75,149 | 2,112,596 | 35.57 | 91,916 | 2,420,869 | 37.97 |
| Total energy | \$298,656 | 11,049,372 | 27.10 | \$291,745 | 10,886,528 | 27.15 |

| Fuel Type | 2009 | | |
|-----------------|------------------------|------------|-----------------|
| | Cost (in thousands) | MWh | Cost per MWh |
| Natural Gas | \$143,943 | 2,385,632 | \$60.34 |
| Coal | 12,838 | 744,858 | 17.24 |
| Nuclear | 29,056 | 4,848,800 | 5.99 |
| Total | 185,837 | 7,979,290 | 23.29 |
| Purchased power | 108,603 | 2,745,500 | 39.56 |
| Total energy | \$294,440 | 10,724,790 | 27.45 |

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- (a) Natural gas costs exclude \$3.2 million of energy expenses capitalized related to Newman Unit 5 pre-commercial testing recorded in 2011.
 - (b) Coal costs include \$2.3 million adjustment for final coal reclamation amortization in accordance with PUCT Docket No. 38361 recorded in 2011.
 - (c) Includes a DOE refund of \$3.3 million recorded in 2010.

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Other operations expense

Other operations expense increased \$5.3 million or 2.4% in 2011 compared to 2010 primarily due to: (i) increased customer care expenses of \$3.3 million related to increased costs for customer-related activities, an increase in uncollectible customer accounts, and an increase in payroll costs; and (ii) increased transmission operations expense of \$2.5 million primarily due to increased wheeling expense and a reliability study for the North American Electric Reliability Corporation.

Other operations expense increased \$8.4 million or 3.9% in 2010 compared to 2009 primarily due to: (i) increased customer care expenses related to the transition to our new customer billing system and increased uncollectible customer accounts of \$3.9 million, and (ii) increased administrative and general expense of \$5.2 million due to increased pension and benefits expense reflecting changes in actuarial assumptions used to calculate expenses for our pension plans.

Maintenance expense

Maintenance expenses increased \$5.3 million or 9.3% in 2011 compared to 2010 due to an increase in maintenance expense largely as a result of weather-related damage during severe winter weather in February 2011 and freeze protection upgrades at our fossil-fuel generating plants.

Maintenance expenses decreased \$2.8 million or 4.7% in 2010 compared to 2009 due primarily to decreased maintenance expense at Palo Verde of \$3.0 million as a result of decreased maintenance during refueling outages in 2010 compared to refueling outages in 2009.

Depreciation and amortization expense

Depreciation and amortization expense increased \$0.3 million or 0.4% in 2011 compared to 2010 primarily due to increases in depreciable plant balances including Phase II of Newman Unit 5 and increased depreciation rates, largely offset by a reduction in depreciation rates related to Palo Verde resulting from the approval of the license extension for Palo Verde by the NRC in April 2011. Depreciation and amortization expense increased \$6.1 million or 8.1% in 2010 compared to 2009 primarily due to increased depreciable plant balances including the new customer information system, increased amortization of New Mexico rate case costs, and increased depreciation rates.

Taxes other than income taxes

Taxes other than income taxes increased \$1.1 million or 2.0% in 2011 compared to 2010 primarily due to increased revenue-related taxes and increased property taxes in Texas. Taxes other than income taxes increased \$4.5 million or 9.0% in 2010 compared to 2009 primarily due to increased revenue-related taxes and increased property taxes.

Other income (deductions)

Other income (deductions) decreased \$2.8 million or 19.4% in 2011 compared to 2010 due to decreased allowance for equity funds used during construction (“AEFUDC”) due to lower balances of construction work in progress in 2011. Also during 2011, we incurred net unrealized and realized losses on equity investments in our decommissioning trust of \$1.4 million compared to \$0.1 million in 2010. The losses on equity investments were offset by increased interest income.

Other income (deductions) increased \$3.5 million or 33% in 2010 compared to 2009 primarily as a result of: (i) increased AEFUDC of \$1.5 million due to higher balances of construction work in progress in 2010, and (ii) increased investment and interest income primarily as a result of \$2.2 million in impairment and net realized losses on investments in our Palo Verde decommissioning trusts in 2009 compared to \$0.1 million impairment and net realized losses in 2010.

Interest charges (credits)

Interest charges (credits) increased \$3.2 million or 7.5% in 2011 compared to 2010 primarily due to: (i) decreased allowance for borrowed funds used during construction (“ABFUDC”) as a result of lower balances of construction work in progress in 2011; and (ii) increased commitment fees on our revolving credit facility.

Interest charges (credits) decreased \$2.0 million or 4.6% in 2010 compared to 2009 primarily due to: (i) lower interest rates on pollution control bonds and (ii) increased ABFUDC as a result of higher balances of construction work in progress in 2010. Two series of pollution control bonds were refunded in March 2009 at a fixed interest rate of 7.25% which was lower than the variable interest rates applied to these bonds before refunding.

Income tax expense

Income tax expense, before extraordinary item, increased by \$2.7 million or 5.3% in 2011 compared to 2010 primarily due to increased pre-tax income partially offset by the recognition of a one-time non-cash charge to tax expense related to the impact

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of the tax deduction for the Medicare Part D subsidies from the Patient Protection and Affordable Care Act (“PPACA”) in March 2010 with no comparable amount in 2011. Income tax expense, before extraordinary item, increased by \$18.0 million or 54.4% in 2010 compared to 2009 primarily due to an increase in pre-tax income and a one-time non-cash charge to tax expense related to the PPACA. A provision of the law is that, beginning in 2013, the income tax deductions for the cost of providing certain prescription drug coverage will be reduced by the amount of the Medicare Part D subsidies received. The Company was required to recognize the impacts of the tax law change at the time of enactment and recorded a one-time non-cash charge to income tax expense of approximately \$4.8 million in the first quarter of 2010.

Extraordinary Item

As a regulated electric utility, we prepare our financial statements in accordance with the FASB guidance for regulated operations. FASB guidance for regulated operations requires us to show certain items as assets or liabilities on our balance sheet when the regulator provides assurance that these items will be charged to and collected from our customers or refunded to our customers. In the final order for PUCT Docket No. 37690, we were allowed to include the previously expensed loss on reacquired debt associated with the refinancing of first mortgage bonds in 2005 in our calculation of the weighted cost of debt to be recovered from our customers. We recorded the impacts of the re-application of FASB guidance for regulated operations to our Texas jurisdiction in 2006 as an extraordinary item. In order to establish this regulatory asset, we recorded an extraordinary gain of \$10.3 million, net of income tax expense of \$5.8 million, in our 2010 statements of operations. This item was recorded as a regulatory asset during the quarter ended September 30, 2010 pursuant to the final order received from the PUCT and will be amortized over the remaining life of our 6% Senior Notes due in 2035.

New accounting standards

In June 2011, the FASB issued new guidance to improve the comparability, consistency and transparency of financial reporting and to increase the prominence of items reported in other comprehensive income. The new guidance requires an entity to present the total of comprehensive income either in a single continuous statement of comprehensive income or in two separate but consecutive statements. In both presentations, an entity would have been required to present on the face of the financial statements reclassification adjustments for items that are reclassified from other comprehensive income to net income in the statement(s) where the components of net income and the components of other comprehensive income are presented. Historically, we have used the consecutive two-statement approach; however, this new guidance could require additional disclosure on our statement of operations and related notes. In December 2011, the FASB issued new guidance to defer the effective date for amendments to the presentation of reclassification of items out of accumulated other comprehensive income. Deferring the effective date will allow the FASB time to redeliberate whether to present on the face of the financial statements the effects of reclassifications out of accumulated other comprehensive income on the components of net income and other comprehensive income for all periods presented. While the FASB is considering the operational concerns about the presentation requirements for reclassification adjustments and the needs of financial statement users for additional information about reclassification adjustments, we will continue to report reclassifications out of accumulated other comprehensive income consistent with the presentation requirements in effect before the guidance issued in June 2011 until further guidance becomes available.

In January 2010, the FASB issued new guidance to improve disclosure requirements related to fair value measurements and disclosures. The new requirements include: (i) disclosure of significant transfers in and out of Level 1 and Level 2 fair value measurements and the reasons for the transfers and (ii) disclosure in the reconciliation for Level 3 fair value measurements of information about purchases, sales, issuances, and settlements on a gross basis. The new guidance also clarifies existing disclosures and requires: (i) an entity to provide fair value measurement disclosures for each class of assets and liabilities and (ii) disclosures about inputs and valuation techniques. The provisions of this new guidance were adopted in the first quarter of 2010 except for the reconciliation for the Level 3 fair value measurements on a gross basis which was adopted during the first quarter of 2011. This guidance requires additional disclosure on fair value measurements but did not impact our consolidated financial statements.

Inflation

For the last several years, inflation has been relatively low and, therefore, has had little impact on our results of operations and financial condition.

Liquidity and Capital Resources

We continue to maintain a strong balance of common stock equity in our capital structure which supports our bond ratings, allowing us to obtain financing from the capital markets at a reasonable cost. At December 31, 2011, our capital structure, including common stock, long-term debt, current maturities of long-term debt, and short-term borrowings under the revolving credit facility, consisted of 46.3% common stock equity and 53.7% debt. At December 31, 2011, we had on hand \$8.2 million in cash and cash equivalents.

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Our principal liquidity requirements in the near-term are expected to consist of capital expenditures to expand and support electric service obligations, expenditures for nuclear fuel inventory, interest payments on our indebtedness, and operating expenses including fuel costs, maintenance costs, dividends and taxes.

Capital Requirements. During the twelve months ended December 31, 2011, our capital requirements primarily consisted of expenditures for the construction and purchase of electric utility plant, the repurchase of common stock, purchases of nuclear fuel, and the payment of common stock dividends. Projected utility construction expenditures are to expand and update our transmission and distribution systems, add new generation, and make capital improvements and replacements at Palo Verde and other generating facilities. Newman Unit 5, a 288 MW gas-fired combined cycle combustion turbine generating unit, was completed in two phases. The first phase of Newman Unit 5 was completed in May 2009, and the second phase was completed in April 2011. In total, we expended \$235.2 million on Newman Unit 5, including \$25.4 million in 2011. These amounts include AFUDC. Estimated construction expenditures for all capital projects for 2012 are approximately \$242 million, and we expect cash from operations to continue to be a primary source of funds for these capital expenditures. See Part I, Item 1, "Business - Construction Program". Cash capital expenditures for new electric plant were \$178.0 million in the twelve months ended December 31, 2011 and \$170.0 million in the twelve months ended December 31, 2010.

On December 30, 2011, we paid \$8.8 million of quarterly dividends to shareholders. We paid a total of \$27.2 million in cash dividends during the twelve months ended December 31, 2011. On January 26, 2012, our Board of Directors declared a quarterly cash dividend of \$0.22 per share payable on March 30, 2012 to shareholders of record on March 15, 2012. At the current payout rate, we would expect to pay total cash dividends of approximately \$35.2 million during 2012. The Board of Directors plans to review the Company's dividend policy annually, in conjunction with the annual shareholders meeting held in the second quarter of each year. Our current expectation is that our payout ratio will trend upward from its current level, with a payout ratio of approximately 45% being the anticipated target for 2012. In addition, we may repurchase common stock in the future. Since 1999, we have returned cash to stockholders through a stock repurchase program pursuant to which we have bought approximately 25.4 million shares at an aggregate cost of \$423.6 million, including commissions. Under our program, purchases can be made at open market prices or in private transactions, and repurchased shares are available for issuance under employee benefit and stock incentive plans, or may be retired. On March 21, 2011, the Board of Directors authorized repurchases of up to 2.5 million additional shares of the Company's outstanding common stock ("2011 Plan"). During the twelve months ended December 31, 2011, we repurchased 2,782,455 shares of common stock in the open market at an aggregate cost of \$86.5 million. As of December 31, 2011, 393,816 shares remain eligible for purchase under the 2011 Plan. We continue to utilize a combination of dividends and share repurchases to return capital to our shareholders, while maintaining a balanced capital structure. We will also continue to maintain a prudent level of liquidity as well as take market conditions for debt and equity securities into account. With the initiation of a dividend in early 2011, we are moving toward primarily utilizing the dividend to maintain a balanced capital structure, supplemented by share repurchases when appropriate. Our liquidity needs can fluctuate quickly based on fuel prices and other factors and we are continuing to make investments in new electric plant and other assets in order to reliably serve our customers. In light of these factors, we expect it will be a number of years before we achieve a dividend payout equivalent to industry average.

Our cash requirements for federal and state income taxes vary from year to year based on taxable income, which is influenced by the timing of revenues and expenses recognized for income tax purposes. Due to accelerated tax deductions and net operating loss carryforwards, tax payments are expected to be minimal in 2012.

We continually evaluate our funding requirements related to our retirement plans, other postretirement benefit plans, and decommissioning trust funds. We contributed \$13.8 million and \$8.5 million to our retirement plans during the twelve months ended December 31, 2011 and 2010, respectively. We expect our funding requirements to increase in 2012. We also contributed \$2.2 million and \$4.6 million to our other postretirement benefit plan during the twelve months ended December 31, 2011 and 2010, respectively. We contributed \$8.3 million and \$8.2 million to our decommissioning trust funds for 2011 and 2010, respectively. We are in compliance with the funding requirements of the federal government for our benefit plans and decommissioning trust. We will continue to review our funding for these plans in order to meet our future obligations.

Capital Resources. During the twelve months ended December 31, 2011, we had increased cash from operations when compared to the same period in 2010, which reflects the increase in net income before a non-cash extraordinary gain in 2010. Cash flows were also impacted by an increase in deferred income taxes and an increase in accounts payable, offset by the timing of collection of fuel revenues to recover actual fuel expenses in 2011 compared to 2010. During the twelve months ended December 31, 2011, the Company had an under-recovery of fuel costs, net of refunds, of \$26.0 million as compared to an over-recovery, net of refunds, of \$1.0 million during the twelve months ended December 31, 2010. At December 31, 2011, we had a net fuel under-recovery balance of \$7.0 million, including an under-recovery balance of \$9.1 million in Texas partially offset by an over-recovery balance of \$2.1 million in New Mexico.

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Cash from operations has been impacted by the timing of the recovery of fuel costs through fuel recovery mechanisms in Texas and New Mexico and our sales for resale customer. We recover actual fuel costs from customers through fuel adjustment mechanisms in Texas, New Mexico, and from our sales for resale customer. We record deferred fuel revenues for the under-recovery or over-recovery of fuel costs until they can be recovered from or refunded to customers. In Texas, fuel costs are recovered through a fixed fuel factor. Effective July 1, 2010, we can seek to revise our fixed fuel factor at least four months after our last revision except in the month of December based upon our approved formula which allows us to adjust fuel rates to reflect changes in costs of natural gas.

We filed a request with the PUCT, the City of El Paso and other Texas cities on February 1, 2012 for a \$26.3 million increase in rates charged to customers in Texas. The rate filing was made in response to a resolution adopted by the El Paso City Council requiring us to show cause why our base rates for customers in the El Paso city limits should not be reduced. The City has until August 4, 2012 to make a determination regarding our base rates in the City of El Paso. The rate filing used a historical test year ended September 30, 2011, adjusted for known and measurable items, and a return on equity of 10.6%. The filing at the PUCT also includes a request to reconcile \$356.5 million of fuel expense for the period July 1, 2009 through September 30, 2011.

On November 15, 2011, the El Paso City Council adopted a resolution which established current rates as temporary rates for our customers residing within the city limits of El Paso. Temporary rates will be effective from November 15, 2011 until a final determination is made by the PUCT on our rates in the rate proceeding initiated by the City's Show Cause Order. Upon a final determination by the PUCT, the PUCT may order a refund to customers of money collected in excess of the rate finally ordered, including interest, or shall authorize us to surcharge bills to recover the amount, including interest, by which the money collected under the temporary rates is less than the money that would have been collected under the rate finally ordered. The rates proposed by the Company in the Texas rate case included increases for some customer classes and decreases for other customer classes. As a result, consistent implementation of the proposed rates may require the PUCT to reflect the differences in temporary and final rates from November 15, 2011 for each affected class.

While cities in Texas have jurisdiction over rates in their city limits, the PUCT has appellate authority over city rates decisions on a "de novo" basis, therefore, the ultimate authority to set our Texas electric rates is vested in the PUCT. We cannot predict the outcome of this proceeding. If the filed rate case results in implementing lower rates, the resulting lower rates would have a negative impact on our revenues, net income and cash from operations.

We cannot predict the outcome of the February 1, 2012 rate filing, and we are unable to predict the effect, if any, this would have on our future operations, cash flows and financial condition.

We maintain a \$200 million revolving credit facility for working capital and general corporate purposes and the financing of nuclear fuel through the RGRT. RGRT is the trust through which we finance our portion of nuclear fuel for Palo Verde and is consolidated in the Company's financial statements. In November 2011, we refinanced and extended our \$200 million revolving credit facility, which includes an option, subject to lenders' approval, to expand the size to \$300 million. The amended facility reduces our borrowing costs and extends the maturity from September 2014 to September 2016. The total amount borrowed for nuclear fuel by RGRT was \$123.4 million at December 31, 2011 of which \$13.4 million had been borrowed under the revolving credit facility and \$110 million was borrowed through senior notes. At December 31, 2010, the total amount borrowed for nuclear fuel by RGRT was \$114.7 million of which \$4.7 million was borrowed under the revolving credit facility and \$110 million was borrowed through senior notes. Interest costs on borrowings to finance nuclear fuel are accumulated by RGRT and charged to us as fuel is consumed and recovered from customers through fuel recovery charges. At December 31, 2011, \$20.0 million was outstanding under the revolving credit facility for working capital and general corporate purposes.

We believe we have adequate liquidity through our current cash balances, cash from operations and our revolving credit facility to meet all of our anticipated cash requirements for the next twelve months. In addition, we anticipate issuing long-term debt in the capital markets to finance capital requirements. In October 2011, we received approval from the NMPRC and the FERC to incrementally issue up to \$300 million of long-term debt as and when needed. Obtaining the ability to issue up to \$300 million of new long-term debt, from time to time, provides us with the flexibility to access the debt capital markets when needed and when conditions are favorable.

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Contractual Obligations. Our contractual obligations as of December 31, 2011 are as follows (in thousands):

| | Payments due by period | | | | |
|--|------------------------|-----------|------------------|------------------|--------------------|
| | Total | 2012 | 2013 and 2014 | 2015 and 2016 | 2017 and Beyond |
| Long-Term Debt (including interest): | | | | | |
| Senior notes (1) | \$1,406,844 | \$35,250 | \$70,500 | \$70,500 | \$1,230,594 |
| Pollution control bonds (2) | 480,458 | 44,214 | 20,274 | 20,274 | 395,696 |
| RGRT Senior notes (3) | 144,129 | 5,054 | 10,107 | 24,350 | 104,618 |
| Financing Obligations (including interest): | | | | | |
| Revolving credit facility (4) | 33,893 | 33,893 | — | — | — |
| Purchase Obligations: | | | | | |
| Power contracts | 5,730 | 3,042 | 2,688 | — | — |
| Fuel contracts: | | | | | |
| Coal (5) | 45,623 | 10,111 | 20,221 | 15,291 | — |
| Gas (5) | 281,054 | 41,465 | 62,898 | 64,556 | 112,135 |
| Nuclear fuel (6) | 139,505 | 30,542 | 29,324 | 31,310 | 48,329 |
| Retirement Plans and Other Postretirement benefits (7) | 18,344 | 18,344 | — | — | — |
| Decommissioning trust funds (8) | 163,016 | 4,636 | 9,272 | 9,272 | 139,836 |
| Operating leases (9) | 11,575 | 1,030 | 1,870 | 915 | 7,760 |
| Total | \$2,730,171 | \$227,581 | \$227,154 | \$236,468 | \$2,038,968 |

We have two issuances of Senior Notes. In May 2005, we issued \$400.0 million aggregate principal amount of 6% Senior Notes due May 15, 2035. In June 2008, we issued \$150.0 million aggregate principal amount of 7.5% Senior Notes due March 15, 2038.

(2) We have four series of pollution control bonds which are scheduled for remarketing and/or mandatory tender, one in 2012 and the other three in 2040.

In 2010, the Company and RGRT entered into a Note Purchase Agreement for \$110 million aggregate principal amount of senior notes consisting of: (a) \$15 million aggregate principal amount of 3.67% RGRT Senior Notes, Series A, due August 15, 2015, (b) \$50 million aggregate principal amount of 4.47% RGRT Senior Notes, Series B, due August 15, 2017 and (c) \$45 million aggregate principal amount of 5.04% RGRT Senior Notes, Series C, due August 15, 2020.

This reflects obligations outstanding under the \$200 million RCF used for, among other things, working capital and general corporate purposes. At December 31, 2011, \$20 million was outstanding under this facility for working capital and general corporate purposes. Amounts borrowed by RGRT may be used, among other things, to finance nuclear fuel. At December 31, 2011, \$13.4 million was borrowed for nuclear fuel. The balance includes interest based on actual interest rates at the end of 2011.

(5) Amount is based on the minimum volumes per the contract and market and/or contract price at the end of 2011. Gas obligation includes a gas storage contract and a gas transportation contract.

(6) Some of the nuclear fuel contracts are based on a fixed price, adjusted for a market index. The index used here is the index at the end of 2011.

(7) These obligations include our minimum contractual funding requirements for the non-qualified retirement income plan and the other postretirement benefits for 2012. We have a minimum funding requirement of \$14 million related to our retirement income plan for 2012. However, we may decide to fund at higher levels and expect to contribute \$19.8 million and \$2.5 million to our retirement plans and postretirement benefit plan, respectively, in 2012, as disclosed in Part II, Item 8, Notes to Consolidated Financial Statements, Note M, Employee Benefits. Minimum funding requirements for 2012 and beyond are not included due to the uncertainty of interest rates and

the related return on assets.

(8) These obligations represent funding estimates based on amounts requested in PUCT Docket No. 40094 which was filed February 1, 2012. Decommissioning trust funding could be adjusted based on the final outcome of this case.

(9) We lease land in El Paso adjacent to the Newman Power Station under a lease which expires in June 2033 with a renewal option of 25 years. In addition, we lease certain warehouse facilities in El Paso under a lease which expires in December 2014. We also have several other leases for office and parking facilities which expire within the next five years.

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Off-Balance Sheet Arrangements

We have no off-balance sheet arrangements that have or are reasonably likely to have a current or future effect on our financial condition, changes in financial condition, revenues or expenses, results of operations, liquidity, capital expenditures or capital resources.

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Item 7A. Quantitative and Qualitative Disclosures About Market Risk

The following discussion regarding our market-risk sensitive instruments contains forward-looking information involving risks and uncertainties. The statements regarding potential gains and losses are only estimates of what could occur in the future. Actual future results may differ materially from those estimates presented due to the characteristics of the risks and uncertainties involved.

We are exposed to market risk due to changes in interest rates, equity prices and commodity prices. Substantially all financial instruments and positions we hold are for purposes other than trading and are described below.

Interest Rate Risk

Our long-term debt obligations are all fixed-rate obligations, except for our revolving credit facility which is based on floating rates.

To the extent the revolving credit facility is utilized for nuclear fuel purchases, interest rate risk, if any, related to the revolving credit facility is substantially mitigated through the operation of the PUCT and NMPRC rules which establish energy cost recovery clauses. Under these rules, actual energy costs, including interest expense on nuclear fuel financing, are recovered from our customers.

Our decommissioning trust funds consist of equity securities and fixed income instruments and are carried at fair value. We face interest rate risk on the fixed income instruments, which consist primarily of municipal, federal and corporate bonds and which were valued at \$89.3 million and \$82.9 million as of December 31, 2011 and 2010, respectively. A hypothetical 10% increase in interest rates would reduce the fair values of these funds by \$0.8 million and \$1.2 million based on their fair values at December 31, 2011 and 2010, respectively.

Equity Price Risk

Our decommissioning trust funds include marketable equity securities of approximately \$74.9 million and \$68.0 million at December 31, 2011 and 2010, respectively. A hypothetical 20% decrease in equity prices would reduce the fair values of these funds by \$15.0 million and \$13.6 million based on their fair values at December 31, 2011 and 2010, respectively. Declines in market prices could require that additional amounts be contributed to our decommissioning trusts to maintain minimum funding requirements. We will not have a requirement to expend monies held in trust before 2044 or a later period when we begin to decommission Palo Verde.

Commodity Price Risk

We utilize contracts of various durations for the purchase of natural gas, uranium concentrates and coal to effectively manage our available fuel portfolio. These agreements contain variable pricing provisions and are settled by physical delivery. The fuel contracts with variable pricing provisions, as well as substantially all of our purchased power requirements, are exposed to fluctuations in prices due to unpredictable factors, including weather and various other worldwide events, which impact supply and demand. However, our exposure to fuel and purchased power price risk is substantially mitigated through the operation of the PUCT and NMPRC rules and our fuel clauses, as discussed previously.

In the normal course of business, we enter into contracts of various durations for the forward sales and purchases of electricity to effectively manage our available generating capacity and supply needs. Such contracts include forward contracts for the sale of generating capacity and energy during periods when our available power resources are expected to exceed the requirements of our retail native load and sales for resale. We also enter into forward contracts for the purchase of wholesale capacity and energy during periods when the market price of electricity is below our expected incremental power production costs or to supplement our generating capacity when demand is anticipated to exceed such capacity. As of January 31, 2012, we had entered into forward sales and purchase contracts for energy as discussed in Part I, Item 1, "Business – Energy Sources – Purchased Power" and "Regulation – Power Sales Contracts." These agreements are generally fixed-priced contracts which qualify for the "normal purchases and normal sales" exception provided in FASB guidance for accounting for derivative instruments and hedging activities and are not recorded at their fair value in our financial statements. Because of the operation of the PUCT and NMPRC rules and our fuel clauses, these contracts do not expose us to significant commodity price risk.

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Management Report on Internal Control Over Financial Reporting

The Company's management is responsible for establishing and maintaining adequate internal control over financial reporting. Internal control over financial reporting is defined in Rule 13a-15(f) or 15d-15(f) promulgated under the Securities Exchange Act of 1934 as a process designed by, or under the supervision of, the Company's principal executive and principal financial officers and affected by the Company's board of directors, management and other personnel, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles and includes those policies and procedures that:

- Pertain to the maintenance of records that in reasonable detail accurately and fairly reflect the transactions and dispositions of the assets of the Company;
- Provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and the receipts and expenditures of the Company are being made only in accordance with authorizations of management and directors of the Company; and
- Provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use or disposition of the Company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

The Company's management assessed the effectiveness of the Company's internal control over financial reporting as of December 31, 2011. In making this assessment, the Company's management used the criteria set forth by the Committee of Sponsoring Organizations of the Treadway Commission in Internal Control-Integrated Framework. Based on its assessment, management believes that, as of December 31, 2011, the Company's internal control over financial reporting is effective based on those criteria.

The Company's independent registered public accounting firm, KPMG LLP, has issued an audit report on the Company's internal control over financial reporting. This report appears on page 47 of this report.

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Item 8. Financial Statements and Supplementary Data
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| <u>Consolidated Statements of Comprehensive Operations for the years ended December 31, 2011, 2010 and 2009</u> | <u>51</u> |
| <u>Consolidated Statements of Changes in Common Stock Equity for the years ended December 31, 2011, 2010 and 2009</u> | <u>52</u> |
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| <u>Notes to Consolidated Financial Statements</u> | <u>54</u> |

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Report of Independent Registered Public Accounting Firm

The Board of Directors and Shareholders

El Paso Electric Company:

We have audited the accompanying consolidated balance sheets of El Paso Electric Company and subsidiary as of December 31, 2011 and 2010, and the related consolidated statements of operations, comprehensive operations, changes in common stock equity, and cash flows for each of the years in the three-year period ended December 31, 2011. We also have audited El Paso Electric Company's internal control over financial reporting as of December 31, 2011, based on criteria established in Internal Control - Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO). El Paso Electric Company's management is responsible for these consolidated financial statements, for maintaining effective internal control over financial reporting, and for its assessment of the effectiveness of internal control over financial reporting, included in the accompanying Management Report on Internal Control over Financial Reporting. Our responsibility is to express an opinion on these consolidated financial statements and an opinion on the Company's internal control over financial reporting based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audits to obtain reasonable assurance about whether the financial statements are free of material misstatement and whether effective internal control over financial reporting was maintained in all material respects. Our audits of the consolidated financial statements included examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements, assessing the accounting principles used and significant estimates made by management, and evaluating the overall financial statement presentation. Our audit of internal control over financial reporting included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. Our audits also included performing such other procedures as we considered necessary in the circumstances. We believe that our audits provide a reasonable basis for our opinions.

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of El Paso Electric Company and subsidiary as of December 31, 2011 and 2010, and the results of their operations and their cash flows for each of the years in the three-year period ended December 31, 2011, in conformity with U.S. generally accepted accounting principles. Also in our opinion, El Paso Electric Company maintained, in all material respects, effective internal control over financial reporting as of December 31, 2011, based on criteria established in Internal Control - Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission.

/s/ KPMG LLP

Houston, Texas

February 24, 2012

Table of ContentsEL PASO ELECTRIC COMPANY AND SUBSIDIARY
CONSOLIDATED BALANCE SHEETS

| ASSETS (In thousands) | December 31, | |
|---|--------------|--------------|
| | 2011 | 2010 |
| Utility plant: | | |
| Electric plant in service | \$2,789,773 | \$2,522,862 |
| Less accumulated depreciation and amortization | (1,121,653) | (1,047,498) |
| Net plant in service | 1,668,120 | 1,475,364 |
| Construction work in progress | 167,394 | 285,086 |
| Nuclear fuel; includes fuel in process of \$49,545 and \$47,746, respectively | 171,433 | 150,774 |
| Less accumulated amortization | (59,882) | (45,471) |
| Net nuclear fuel | 111,551 | 105,303 |
| Net utility plant | 1,947,065 | 1,865,753 |
| Current assets: | | |
| Cash and cash equivalents | 8,208 | 79,184 |
| Accounts receivable, principally trade, net of allowance for doubtful accounts of \$3,015 and \$2,885, respectively | 76,348 | 71,685 |
| Accumulated deferred income taxes | 13,752 | 25,818 |
| Inventories, at cost | 40,222 | 36,132 |
| Income taxes receivable | 2,269 | 12,656 |
| Undercollection of fuel revenues | 9,130 | — |
| Prepayments and other | 4,810 | 4,543 |
| Total current assets | 154,739 | 230,018 |
| Deferred charges and other assets: | | |
| Decommissioning trust funds | 167,963 | 153,878 |
| Regulatory assets | 101,027 | 88,557 |
| Other | 26,057 | 26,560 |
| Total deferred charges and other assets | 295,047 | 268,995 |
| Total assets | \$2,396,851 | \$2,364,766 |
| See accompanying notes to consolidated financial statements. | | |

Table of ContentsEL PASO ELECTRIC COMPANY AND SUBSIDIARY
CONSOLIDATED BALANCE SHEETS (Continued)

| CAPITALIZATION AND LIABILITIES (In thousands except for share data) | December 31, | |
|---|--------------|-------------|
| | 2011 | 2010 |
| Capitalization: | | |
| Common stock, stated value \$1 per share, 100,000,000 shares authorized, 65,295,888 and 65,121,689 shares issued, and 156,185 and 143,371 restricted shares, respectively | \$65,452 | \$65,265 |
| Capital in excess of stated value | 309,777 | 305,068 |
| Retained earnings | 887,174 | 810,858 |
| Accumulated other comprehensive loss, net of tax | (77,505) | (33,177) |
| | 1,184,898 | 1,148,014 |
| Treasury stock, 25,492,919 and 22,693,995 shares, respectively, at cost | (424,647) | (337,639) |
| Common stock equity | 760,251 | 810,375 |
| Long-term debt | 816,497 | 849,745 |
| Total capitalization | 1,576,748 | 1,660,120 |
| Current liabilities: | | |
| Current maturities of long-term debt | 33,300 | — |
| Short-term borrowings under the revolving credit facility | 33,379 | 4,704 |
| Accounts payable, principally trade | 51,704 | 41,795 |
| Taxes accrued | 30,700 | 29,172 |
| Interest accrued | 12,123 | 12,099 |
| Overcollection of fuel revenues | 2,105 | 18,976 |
| Other | 21,921 | 24,207 |
| Total current liabilities | 185,232 | 130,953 |
| Deferred credits and other liabilities: | | |
| Accumulated deferred income taxes | 299,475 | 286,730 |
| Accrued pension liability | 129,627 | 93,471 |
| Accrued postretirement benefit liability | 100,455 | 61,594 |
| Asset retirement obligation | 56,140 | 92,911 |
| Regulatory liabilities | 21,049 | 14,489 |
| Other | 28,125 | 24,498 |
| Total deferred credits and other liabilities | 634,871 | 573,693 |
| Commitments and contingencies | | |
| Total capitalization and liabilities | \$2,396,851 | \$2,364,766 |
| See accompanying notes to consolidated financial statements. | | |

Table of ContentsEL PASO ELECTRIC COMPANY AND SUBSIDIARY
CONSOLIDATED STATEMENTS OF OPERATIONS

(In thousands except for share data)

| | Years Ended December 31, | | |
|---|--------------------------|------------|------------|
| | 2011 | 2010 | 2009 |
| Operating revenues | \$918,013 | \$877,251 | \$827,996 |
| Energy expenses: | | | |
| Fuel | 223,507 | 199,829 | 185,837 |
| Purchased and interchanged power | 75,149 | 91,916 | 108,603 |
| | 298,656 | 291,745 | 294,440 |
| Operating revenues net of energy expenses | 619,357 | 585,506 | 533,556 |
| Other operating expenses: | | | |
| Other operations | 229,570 | 224,221 | 215,841 |
| Maintenance | 62,092 | 56,823 | 59,606 |
| Depreciation and amortization | 81,331 | 81,011 | 74,946 |
| Taxes other than income taxes | 55,561 | 54,489 | 49,998 |
| | 428,554 | 416,544 | 400,391 |
| Operating income | 190,803 | 168,962 | 133,165 |
| Other income (deductions): | | | |
| Allowance for equity funds used during construction | 8,161 | 10,816 | 9,311 |
| Investment and interest income, net | 5,664 | 5,315 | 3,813 |
| Miscellaneous non-operating income | 885 | 1,368 | 1,107 |
| Miscellaneous non-operating deductions | (3,187) | (3,206) | (3,483) |
| | 11,523 | 14,293 | 10,748 |
| Interest charges (credits): | | | |
| Interest on long-term debt and revolving credit facility | 54,115 | 50,826 | 50,512 |
| Other interest | 989 | 254 | 396 |
| Capitalized interest | (5,177) | (2,487) | (943) |
| Allowance for borrowed funds used during construction | (4,848) | (6,671) | (6,029) |
| | 45,079 | 41,922 | 43,936 |
| Income before income taxes and extraordinary item | 157,247 | 141,333 | 99,977 |
| Income tax expense | 53,708 | 51,016 | 33,044 |
| Income before extraordinary item | 103,539 | 90,317 | 66,933 |
| Extraordinary gain related to Texas regulatory assets, net of tax | — | 10,286 | — |
| Net income | \$103,539 | \$100,603 | \$66,933 |
| Basic earnings per share: | | | |
| Income before extraordinary item | \$2.49 | \$2.08 | \$1.50 |
| Extraordinary gain related to Texas regulatory assets, net of tax | — | 0.24 | — |
| Net income | \$2.49 | \$2.32 | \$1.50 |
| Diluted earnings per share: | | | |
| Income before extraordinary item | \$2.48 | \$2.07 | \$1.50 |
| Extraordinary gain related to Texas regulatory assets, net of tax | — | 0.24 | — |
| Net income | \$2.48 | \$2.31 | \$1.50 |
| Dividends declared per share of common stock | \$0.66 | \$— | \$— |
| Weighted average number of shares outstanding | 41,349,883 | 43,129,735 | 44,524,146 |
| Weighted average number of shares and dilutive potential shares outstanding | 41,587,059 | 43,294,419 | 44,595,067 |

See accompanying notes to consolidated financial statements.

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CONSOLIDATED STATEMENTS OF COMPREHENSIVE OPERATIONS

(In thousands)

| | Years Ended December 31, | | |
|---|--------------------------|------------|-----------|
| | 2011 | 2010 | 2009 |
| Net income | \$ 103,539 | \$ 100,603 | \$ 66,933 |
| Other comprehensive income (loss): | | | |
| Unrecognized pension and postretirement benefit costs: | | | |
| Net loss arising during period | (77,678 |) (9,874 |) (48,580 |
| Prior service benefit | — | 26,605 | — |
| Reclassification adjustments included in net income for amortization of: | | | |
| Prior service cost | (5,812 |) (2,754 |) (2,754 |
| Net loss | 6,505 | 3,374 | 1,625 |
| Net unrealized gains on marketable securities: | | | |
| Net holding gains arising during period | 1,570 | 6,665 | 12,816 |
| Reclassification adjustments for net losses included in net income | 1,358 | 122 | 2,218 |
| Net losses on cash flow hedges: | | | |
| Reclassification adjustment for interest expense included in net income | 361 | 338 | 317 |
| Total other comprehensive income (loss) before income taxes | (73,696 |) 24,476 | (34,358 |
| Income tax benefit (expense) related to items of other comprehensive income (loss): | | | |
| Unrecognized pension and postretirement benefit costs | 30,134 | (6,287 |) 16,957 |
| Net unrealized gains on marketable securities | (563 |) (1,357 |) (3,007 |
| Losses on cash flow hedges | (203 |) (122 |) (115 |
| Total income tax benefit (expense) | 29,368 | (7,766 |) 13,835 |
| Other comprehensive income (loss), net of tax | (44,328 |) 16,710 | (20,523 |
| Comprehensive income | \$ 59,211 | \$ 117,313 | \$ 46,410 |
| See accompanying notes to consolidated financial statements. | | | |

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EL PASO ELECTRIC COMPANY AND SUBSIDIARY
CONSOLIDATED STATEMENTS OF CHANGES IN COMMON STOCK EQUITY

(In thousands except for share data)

| | Common Stock | | Capital in Excess of Stated Value | Retained Earnings | Accumulated Other Comprehensive Loss, Net of Tax | Treasury Stock | | Common Stock Equity |
|---|--------------|----------|--|----------------------|--|----------------|-------------|---------------------------|
| | Shares | Amount | | | | Shares | Amount | |
| Balances at December 31, 2008 | 64,732,652 | \$64,733 | \$295,346 | \$643,322 | \$ (29,364) | 19,848,900 | \$(279,808) | \$694,229 |
| Restricted common stock grants and deferred compensation | 114,703 | 115 | 2,162 | | | | | 2,277 |
| Stock awards withheld for taxes | (8,249) | (8) | (157) | | | | | (165) |
| Forfeitures and lapsed restricted common stock | (12,850) | (13) | | | | | | (13) |
| Deferred taxes on stock incentive plan | | | 328 | | | | | 328 |
| Stock options exercised | 267,900 | 267 | 3,501 | | | | | 3,768 |
| Net income | | | | 66,933 | | | | 66,933 |
| Other comprehensive loss | | | | | (20,523) | | | (20,523) |
| Treasury stock acquired, at cost | | | | | | 1,320,384 | (24,105) | (24,105) |
| Balances at December 31, 2009 | 65,094,156 | 65,094 | 301,180 | 710,255 | (49,887) | 21,169,284 | (303,913) | 722,729 |
| Restricted common stock grants and deferred compensation | 112,891 | 113 | 2,302 | | | | | 2,415 |
| Performance share awards vested | 9,525 | 10 | 653 | | | | | 663 |
| Stock awards withheld for taxes | (10,261) | (11) | (236) | | | | | (247) |
| Forfeitures and lapsed restricted common stock | (37,993) | (38) | (463) | | | | | (501) |
| Deferred taxes on stock incentive plan | | | 350 | | | | | 350 |
| Stock options exercised | 96,742 | 97 | 1,282 | | | | | 1,379 |
| Net income | | | | 100,603 | | | | 100,603 |
| Other comprehensive income | | | | | 16,710 | | | 16,710 |

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| | | | | | | | | |
|---|------------|----------|-----------|-----------|--------------|------------|-------------|-----------|
| Treasury stock acquired, at cost | | | | | | 1,524,711 | (33,726) | (33,726) |
| Balances at December 31, 2010 | 65,265,060 | 65,265 | 305,068 | 810,858 | (33,177) | 22,693,995 | (337,639) | 810,375 |
| Restricted common stock grants and deferred compensation | 118,110 | 118 | 3,087 | | | | | 3,205 |
| Performance share awards vested | 40,895 | 41 | 587 | | | | | 628 |
| Stock awards withheld for taxes | (23,702) | (24) | (715) | | | | | (739) |
| Forfeitures and lapsed restricted common stock | (2,200) | (2) | | | | | | (2) |
| Deferred taxes on stock incentive plan | | | 1,112 | | | | | 1,112 |
| Stock options exercised | 53,910 | 54 | 638 | | | | | 692 |
| Net income | | | | 103,539 | | | | 103,539 |
| Other comprehensive loss | | | | | (44,328) | | | (44,328) |
| Dividends declared | | | | (27,223) | | | | (27,223) |
| Treasury stock acquired, at cost | | | | | | 2,798,924 | (87,008) | (87,008) |
| Balances at December 31, 2011 | 65,452,073 | \$65,452 | \$309,777 | \$887,174 | \$ (77,505) | 25,492,919 | \$(424,647) | \$760,251 |

See accompanying notes to consolidated financial statements.

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EL PASO ELECTRIC COMPANY AND SUBSIDIARY
CONSOLIDATED STATEMENTS OF CASH FLOWS
(In thousands)

| | Years Ended December 31, | | |
|--|--------------------------|-------------|-------------|
| | 2011 | 2010 | 2009 |
| Cash Flows From Operating Activities: | | | |
| Net income | \$ 103,539 | \$ 100,603 | \$ 66,933 |
| Adjustments to reconcile net income to net cash provided by operating activities: | | | |
| Depreciation and amortization of electric plant in service | 81,331 | 81,011 | 74,946 |
| Amortization of nuclear fuel | 37,018 | 31,316 | 22,305 |
| Extraordinary gain related to Texas regulatory assets, net of tax | — | (10,286) |) — |
| Deferred income taxes, net | 45,688 | 27,456 | 40,846 |
| Allowance for equity funds used during construction | (8,161) |) (10,816) |) (9,311) |
| Other amortization and accretion | 19,875 | 16,740 | 14,440 |
| Other operating activities | 1,036 | (881) |) 1,154 |
| Change in: | | | |
| Accounts receivable | (4,663) |) (1,303) |) 26,125 |
| Inventories | (3,750) |) 1,143 | 2,135 |
| Net overcollection (undercollection) of fuel revenues | (26,001) |) 958 | 64,875 |
| Prepayments and other | (2,538) |) (544) |) (790) |
| Accounts payable | 4,401 | (9,634) |) (1,988) |
| Taxes accrued | 11,915 | 18,523 | (17,704) |
| Interest accrued | 24 | 1,816 | 2,764 |
| Other current liabilities | (2,286) |) (689) |) 750 |
| Deferred charges and credits | (5,911) |) (6,063) |) (18,370) |
| Net cash provided by operating activities | 251,517 | 239,350 | 269,110 |
| Cash Flows From Investing Activities: | | | |
| Cash additions to utility property, plant and equipment | (178,041) |) (169,966) |) (209,974) |
| Cash additions to nuclear fuel | (39,551) |) (34,277) |) (34,904) |
| Capitalized interest and AFUDC: | | | |
| Utility property, plant and equipment | (13,009) |) (17,487) |) (15,340) |
| Nuclear fuel | (5,177) |) (2,487) |) (943) |
| Allowance for equity funds used during construction | 8,161 | 10,816 | 9,311 |
| Decommissioning trust funds: | | | |
| Purchases, including funding of \$8.3 million, \$8.2 million and \$7.9 million, respectively | (95,441) |) (73,192) |) (90,118) |
| Sales and maturities | 82,926 | 61,656 | 79,935 |
| Proceeds from sale of investments in debt securities | 2,000 | — | — |
| Other investing activities | 727 | 286 | 1,695 |
| Net cash used for investing activities | (237,405) |) (224,651) |) (260,338) |
| Cash Flows From Financing Activities: | | | |
| Repurchases of common stock | (86,508) |) (33,726) |) (24,105) |
| Dividends paid | (27,223) |) — | — |
| Proceeds from issuance of long-term debt | — | 110,000 | — |
| Borrowings under the revolving credit facility: | | | |
| Proceeds | 120,450 | 37,628 | 186,471 |
| Payments | (91,775) |) (139,922) |) (173,126) |
| Other financing activities | (32) |) (1,285) |) 2,136 |

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| | | | | |
|--|---------|-----------|----------|---|
| Net cash used for financing activities | (85,088 |) (27,305 |) (8,624 |) |
| Net increase (decrease) in cash and cash equivalents | (70,976 |) (12,606 |) 148 | |
| Cash and cash equivalents at beginning of period | 79,184 | 91,790 | 91,642 | |
| Cash and cash equivalents at end of period | \$8,208 | \$79,184 | \$91,790 | |
| See accompanying notes to consolidated financial statements. | | | | |

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EL PASO ELECTRIC COMPANY AND SUBSIDIARY
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A. Summary of Significant Accounting Policies

General. El Paso Electric Company is a public utility engaged in the generation, transmission and distribution of electricity in an area of approximately 10,000 square miles in west Texas and southern New Mexico. El Paso Electric Company also serves a full requirements wholesale customer in Texas.

Principles of Consolidation. The consolidated financial statements include the accounts of El Paso Electric Company and its wholly-owned subsidiary, MiraSol Energy Services, Inc. ("MiraSol") (collectively, the "Company"). MiraSol, which began operations as a separate subsidiary in March 2001, provided energy efficiency products and discontinued these activities in 2002. All intercompany transactions and balances have been eliminated in consolidation.

Use of Estimates. The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

Basis of Presentation. The Company maintains its accounts in accordance with the Uniform System of Accounts prescribed by the Federal Energy Regulatory Commission (the "FERC").

Application of FASB Guidance for Regulated Operations. Regulated electric utilities typically prepare their financial statements in accordance with the Financial Accounting Standards Board ("FASB") guidance for regulated operations. FASB guidance for regulated operations requires the Company to include an allowance for equity and borrowed funds used during construction ("AEFUDC" and "ABFUDC") as a cost of construction of electric plant in service. AEFUDC is recognized as income and ABFUDC is shown as capitalized interest charges in the Company's statement of operations. FASB guidance for regulated operations also requires the Company to show certain recoverable costs as either assets or liabilities on a utility's balance sheet if the regulator provides assurance that these costs will be charged to and collected from the utility's customers (or has already permitted such cost recovery) or will be credited or refunded to the utility's customers. The resulting regulatory assets or liabilities are amortized in subsequent periods based upon the respective amortization periods reflected in a utility's regulated rates. See Note D. The Company applies FASB guidance for regulated operations for all three of the jurisdictions in which it operates.

Extraordinary item. As discussed in the previous paragraph, FASB guidance for regulated operations requires the Company to show certain items as assets or liabilities on its balance sheet when the regulator provides assurance that these items will be charged to and collected from customers or refunded to customers. In the final order for the Public Utility Commission of Texas ("PUCT") Docket No. 37690, the Company was allowed to include the previously expensed loss on reacquired debt associated with the refinancing of first mortgage bonds in 2005 in its calculation of the weighted cost of debt to be recovered from its customers. The Company recorded the impacts of the re-application of FASB guidance for regulated operations to its Texas jurisdiction in 2006 as an extraordinary item. In order to establish this regulatory asset, the Company recorded an extraordinary gain of \$10.3 million, net of income tax expense of \$5.8 million, pursuant to the final order received from the PUCT, in its statements of operations for the quarter ended September 30, 2010. The regulatory asset will be amortized over the remaining life of the Company's 6% Senior Notes due in 2035.

Comprehensive Income. Certain gains and losses that are not recognized currently in the consolidated statements of operations are reported as other comprehensive income in accordance with FASB guidance for reporting comprehensive income.

Utility Plant. Utility plant is generally reported at cost. The cost of renewals and betterments are capitalized and the costs of repairs and minor replacements are charged to the appropriate operating expense accounts. Depreciation is provided on a straight-line basis over the estimated remaining lives of the assets (ranging in average from 5 to 48 years). The average composite depreciation rate utilized in 2011, 2010 and 2009 was 2.80%, 3.21%, and 3.22%, respectively. When property subject to composite depreciation is retired or otherwise disposed of in the normal course of business, its cost – together with the cost of removal, less salvage – is charged to accumulated depreciation. For other property dispositions, the applicable cost and accumulated depreciation is removed from the balance sheet accounts and a gain or loss is recognized.

The cost of nuclear fuel is amortized to fuel expense on a units-of-production basis. A provision for spent fuel disposal costs is charged to expense based on the funding requirements of the Department of Energy (the “DOE”) for disposal cost of approximately one-tenth of one cent on each kWh generated. The Company is also amortizing its share of costs associated with on-site spent fuel storage casks at Palo Verde over the burn period of the fuel that will necessitate the use of the storage casks.

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See Note E.

Impairment of Long-Lived Assets. Long-lived assets are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount of an asset may not be recoverable. Recoverability of assets to be held and used is measured by a comparison of the carrying amount of an asset to estimated undiscounted future cash flows expected to be generated by the asset. If the carrying amount of an asset exceeds its estimated undiscounted future cash flows, an impairment charge is recognized for the amount by which the carrying amount of the asset exceeds the fair value of the asset.

AFUDC and Capitalized Interest. The Company capitalizes interest (ABFUDC) and common equity (AEFUDC) costs to construction work in progress and capitalizes interest to nuclear fuel in process in accordance with the FERC Uniform System of Accounts as provided for in FASB guidance. AFUDC is a non-cash component of income and is calculated monthly and charged to all new eligible construction and capital improvement projects. AFUDC is compounded on a monthly basis. The AFUDC rate used in 2011 was 8.54% . The AFUDC rate utilized for the first six months of 2010 was 9.01% and 8.47% thereafter. The AFUDC rate utilized in 2009 was 8.94%.

Asset Retirement Obligation. FASB guidance sets forth accounting requirements for the recognition and measurement of liabilities associated with the retirement of tangible long-lived assets. An asset retirement obligation (“ARO”) associated with long-lived assets included within the scope of FASB guidance is that for which a legal obligation exists under enacted laws, statutes, written or oral contracts, including obligations arising under the doctrine of promissory estoppel and legal obligations to perform an asset retirement activity even if the timing and/or settlement are conditioned on a future event that may or may not be within the control of an entity. See Note F. Under FASB guidance, these liabilities are recognized as incurred if a reasonable estimate of fair value can be established and are capitalized as part of the cost of the related tangible long-lived assets. The Company records the increase in the ARO due to the passage of time as an operating expense (accretion expense).

Cash and Cash Equivalents. All temporary cash investments with an original maturity of three months or less are considered cash equivalents.

Investments. The Company’s marketable securities, included in decommissioning trust funds in the balance sheets, are reported at fair value and consist of cash, equity securities and municipal, federal and corporate bonds in trust funds established for decommissioning of its interest in Palo Verde. Such marketable securities are classified as “available-for-sale” securities and, as such, unrealized gains and losses are included in accumulated other comprehensive income (loss) as a separate component of common stock equity. However, if declines in fair value of marketable securities below original cost basis are determined to be other than temporary, then the declines are reported as losses in the consolidated statement of operations and a new cost basis is established for the affected securities at fair value. Gains and losses are determined using the cost of the security based on the specific identification basis. See Note O.

Derivative Accounting. Accounting for derivative instruments and hedging activities requires the recognition of derivatives as either assets or liabilities in the balance sheet with measurement of those instruments at fair value. Any changes in the fair value of these instruments are recorded in earnings or other comprehensive income. See Note O.

Inventories. Inventories, primarily parts, materials, supplies, fuel oil and natural gas are stated at average cost not to exceed recoverable cost.

Operating Revenues Net of Energy Expenses. The Company accrues revenues for services rendered, including unbilled electric service revenues. Energy expenses are stated at actual cost incurred. The Company's Texas retail customers are billed under base rates and a fixed fuel factor approved by the PUCT. The Company's New Mexico retail customers and its sales for resale customer are billed under base rates and a fuel adjustment clause which is adjusted monthly, as approved by the New Mexico Public Regulation Commission ("NMPRC") and the FERC. The Company's recovery of energy expenses is subject to periodic reconciliations of actual energy expenses incurred to actual fuel revenues collected. The difference between energy expenses incurred and fuel revenues charged to customers is reflected as over/undercollection of fuel revenues in the consolidated balance sheets. See Note C.

Revenues. Revenues related to the sale of electricity are generally recorded when service is rendered or electricity is delivered to customers. The billing of electricity sales to retail customers is based on the reading of their meters, which occurs on a systematic basis throughout the month. Unbilled revenues are estimated based on monthly generation volumes and by applying an average revenue/kWh to the number of estimated kWhs delivered but not billed. Accounts receivable included accrued unbilled

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revenues of \$19.6 million and \$16.6 million at December 31, 2011 and 2010, respectively. The Company presents revenues net of sales taxes in its consolidated statements of operations.

Allowance for Doubtful Accounts. The allowance for doubtful accounts represents the Company's estimate of existing accounts receivable that will ultimately be uncollectible. The allowance is calculated by applying estimated write-off factors to various classes of outstanding receivables. The write-off factors used to estimate uncollectible accounts are based upon consideration of both historical collections experience and management's best estimate of future collections success given the existing collections environment. Additions, deductions and balances for allowance for doubtful accounts for 2011, 2010 and 2009 are as follows (in thousands):

| | 2011 | 2010 | 2009 |
|---------------------------------------|---------|---------|---------|
| Balance at beginning of year | \$2,885 | \$1,191 | \$3,123 |
| Additions: | | | |
| Charged to costs and expense | 6,209 | 4,756 | 3,289 |
| Recovery of previous write-offs | 2,034 | 852 | 1,316 |
| Uncollectible receivables written off | 8,113 | 3,914 | 6,537 |
| Balance at end of year | \$3,015 | \$2,885 | \$1,191 |

Income Taxes. The Company accounts for federal and state income taxes under the asset and liability method of accounting for income taxes. Deferred income taxes are recognized for the estimated future tax consequences of "temporary differences" by applying enacted statutory tax rates for each taxable jurisdiction applicable to future years to differences between the financial statement carrying amounts and the tax basis of existing assets and liabilities. The effect on deferred tax assets and liabilities of a change in tax rate is recognized in income in the period that includes the enactment date. The Company recognizes tax assets and liabilities for uncertain tax positions in accordance with the recognition and measurement criteria of FASB guidance for uncertainty in income taxes. See Note J.

Earnings per Share. The Company's restricted stock awards are participating securities and earnings per share must be calculated using the two-class method in both the basic and diluted earnings per share calculations. For the basic earnings per share calculation, net income is allocated to the weighted average number of restricted stock awards and to the weighted average number of shares outstanding. The net income allocated to the weighted average number of shares outstanding is then divided by the weighted average number of shares outstanding to derive the basic earnings per share. For the diluted earnings per share, net income is allocated to the weighted average number of restricted stock awards and to the weighted average number of shares and dilutive potential shares outstanding. The Company's dilutive potential shares outstanding amount is calculated using the treasury stock method for the unvested performance shares and outstanding stock options. Net income allocated to the weighted average number of shares and dilutive potential shares is then divided by the weighted average number of shares and dilutive potential shares outstanding to derive the diluted earnings per share. See Note G.

Stock-Based Compensation. The Company has a stock-based long-term incentive plan. The Company is required under FASB guidance to measure the cost of employee services received in exchange for an award of equity instruments based on the grant-date fair value of the award. Such costs are recognized over the period during which an employee is required to provide service in exchange for the award (the "requisite service period") which typically is the vesting period. Compensation cost is not recognized for anticipated forfeitures prior to vesting of equity instruments. See Note G.

Pension and Postretirement Benefit Accounting. For a full discussion of the Company's accounting policies for its employee benefits. See Note M.

Reclassification. Certain amounts in the consolidated financial statements for 2010 and 2009 have been reclassified to conform with the 2011 presentation.

B. New Accounting Standards

In June 2011, the FASB issued new guidance to improve the comparability, consistency and transparency of financial reporting and to increase the prominence of items reported in other comprehensive income. The new guidance requires an entity

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to present the total of comprehensive income either in a single continuous statement of comprehensive income or in two separate but consecutive statements. In both presentations, an entity would have been required to present on the face of the financial statements reclassification adjustments for items that are reclassified from other comprehensive income to net income in the statement(s) where the components of net income and the components of other comprehensive income are presented. Historically, the Company has used the consecutive two-statement approach; however, this new guidance could require additional disclosure on the Company's statement of operations and related notes. In December 2011, the FASB issued new guidance to defer the effective date for amendments to the presentation of reclassification of items out of accumulated other comprehensive income. Deferring the effective date will allow the FASB time to redeliberate whether to present on the face of the financial statements the effects of reclassifications out of accumulated other comprehensive income on the components of net income and other comprehensive income for all periods presented. While the FASB is considering the operational concerns about the presentation requirements for reclassification adjustments and the needs of financial statement users for additional information about reclassification adjustments, the Company will continue to report reclassifications out of accumulated other comprehensive income consistent with the presentation requirements in effect before the guidance issued in June 2011 until further guidance becomes available.

In January 2010, the FASB issued new guidance to improve disclosure requirements related to fair value measurements and disclosures. The new requirements include: (i) disclosure of significant transfers in and out of Level 1 and Level 2 fair value measurements and the reasons for the transfers; and (ii) disclosure in the reconciliation for Level 3 fair value measurements of information about purchases, sales, issuances and settlements on a gross basis. The new guidance also clarifies existing disclosures and requires: (i) an entity to provide fair value measurement disclosures for each class of assets and liabilities and (ii) disclosures about inputs and valuation techniques. The provisions of this new guidance were adopted in the first quarter of 2010 except for the reconciliation for the Level 3 fair value measurements on a gross basis which was adopted during the first quarter of 2011. This guidance requires additional disclosure on fair value measurements but did not impact the Company's consolidated financial statements.

C. Regulation

General

The rates and services of the Company are regulated by incorporated municipalities in Texas, the PUCT, the NMPRC, and the FERC. The PUCT and the NMPRC have jurisdiction to review municipal orders, ordinances and utility agreements regarding rates and services within their respective states and over certain other activities of the Company. The FERC has jurisdiction over the Company's wholesale transactions and compliance with federally-mandated reliability standards. The decisions of the PUCT, NMPRC and the FERC are subject to judicial review.

Texas Regulatory Matters

2009 Texas Retail Rate Case. On December 9, 2009, the Company filed an application with the PUCT for authority to change rates, to reconcile fuel costs, to establish formula-based fuel factors and to establish an energy efficiency cost-recovery factor. This case was assigned PUCT Docket No. 37690. The filing included a base rate increase which was based upon an adjusted test year ended June 30, 2009.

On July 30, 2010, the PUCT approved a settlement in the 2009 Texas retail rate case in PUCT Docket No. 37690. The settlement called for an annual non-fuel base rate increase of \$17.15 million effective for usage beginning July 1,

2010. The new rate structure resulted in net increases in base rates during the peak summer season of May through October and net decreases in base rates during November through April. This increase was partially offset by the provision that, consistent with a prior rate agreement, effective July 1, 2010, the Company shares 90% of off-system sales margins with customers and retains 10% of such margins. Previously, the Company retained 75% of off-system sales margins. All additions to electric plant in service since June 30, 1993 through June 30, 2009 were deemed to be reasonable and necessary with the exception of one small addition. The Company's new customer information system completed in April 2010 was also included in base rates with a 10-year amortization. The settlement provided for the reconciliation of fuel costs incurred through June 30, 2009 except for the recovery of final Four Corners' coal mine reclamation costs. The fuel reconciliation (Docket No. 38361, discussed below) was bifurcated from the rate case to allow for litigation of the final coal mine reclamation costs. The PUCT also approved the use of a formula-based fuel factor which provides for more timely recovery of fuel costs. The PUCT approved a \$19.7 million or 11% reduction in the Company's fixed fuel factor as the initial rate under the approved fuel factor formula. The PUCT also approved an energy efficiency cost-recovery

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factor that includes the recovery of deferred energy efficiency costs over a three-year period.

2012 Texas Retail Rate Case. The Company filed a request with the PUCT (Docket No. 40094), the City of El Paso, and other Texas cities on February 1, 2012 for a \$26.3 million increase in rates charged to customers in Texas. The rate filing was made in response to a resolution adopted by the El Paso City Council requiring the Company to show cause why its base rates for customers in the El Paso city limits should not be reduced. The City has until August 4, 2012 to make a determination regarding the Company's base rates in the City of El Paso. The rate filing used a historical test year ended September 30, 2011, adjusted for known and measurable items, and a return on equity of 10.6%. The filing at the PUCT also includes a request to reconcile \$356.5 million of fuel expense for the period July 1, 2009 through September 30, 2011.

On November 15, 2011, the El Paso City Council adopted a resolution which established current rates as temporary rates for the Company's customers residing within the city limits of El Paso. Temporary rates will be effective from November 15, 2011 until a final determination is made by the PUCT on the Company's rates in the rate proceeding initiated by the City's Show Cause Order. Upon a final determination by the PUCT, the PUCT may order a refund to customers of money collected in excess of the rate finally ordered, including interest, or shall authorize the Company to surcharge bills to recover the amount, including interest, by which the money collected under the temporary rates is less than the money that would have been collected under the rate finally ordered. The rates proposed by the Company in the Texas rate case included increases for some customer classes and decreases for other customer classes. As a result, consistent implementation of the proposed rates may require the PUCT to reflect the differences in temporary and final rates from November 15, 2011 for each affected class.

While cities in Texas have jurisdiction over rates in their city limits, the PUCT has appellate authority over city rate decisions on a "de novo" basis; therefore, the ultimate authority to set the Company's Texas electric rates is vested in the PUCT. The Company cannot predict the outcome of this proceeding. If the rate case results in implementing lower rates, the resulting lower rates would have a negative impact on the Company's revenues, net income and cash from operations.

Fuel Reconciliation Case (Severed from 2009 Rate Case). Pursuant to the stipulation in the Company's 2009 rate case, the PUCT established Docket No. 38361 to address the one fuel reconciliation issue not settled by the parties. That single issue was a determination of the proper amount of the Four Corners' coal mine final reclamation costs to be recovered from the Company's Texas retail customers. The hearing on the merits of the case was held on August 11, 2010. On November 23, 2010 the Administrative Law Judge (the "ALJ") issued the Proposal for Decision which approved the Company's request. The PUCT issued a final order approving the Proposal for Decision on January 27, 2011.

Fuel and Purchased Power Costs. The Company's actual fuel costs, including purchased power energy costs, are recoverable from its customers. The PUCT has adopted a fuel cost recovery rule ("Texas Fuel Rule") that allows the Company to seek periodic adjustments to its fixed fuel factor. The Company received approval on July 30, 2010 in PUCT Docket No. 37690 (discussed above), to implement a formula to determine its fuel factor which adjusts natural gas and purchased power to reflect natural gas futures prices. The Company can seek to revise its fixed fuel factor based upon the approved formula at least four months after its last revision except in the month of December. The Texas Fuel Rule requires the Company to request to refund fuel costs in any month when the over-recovery balance exceeds a threshold material amount and it expects fuel costs to continue to be materially over-recovered. The Texas Fuel Rule also permits the Company to seek to surcharge fuel under-recoveries in any month the balance exceeds a threshold material amount and it expects fuel cost recovery to continue to be materially under-recovered. Fuel over

and under-recoveries are considered material when they exceed 4% of the previous twelve months' fuel costs. All such fuel revenue and expense activities are subject to periodic final review by the PUCT in fuel reconciliation proceedings.

The Company has filed the following petitions with the PUCT to refund recent fuel cost over-recoveries, due primarily to fluctuations in natural gas markets and consumption levels. The table summarizes the docket number assigned by the PUCT, the dates the Company filed the petitions and the dates a final order was issued by the PUCT approving the refunds to customers. The fuel cost over-recovery periods represent the months in which the over-recoveries took place and the refund periods represent the billing month(s) in which customers received the refund amounts shown, including interest:

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| Docket No. | Date Filed | Date Approved | Recovery Period | Refund Period | Refund Amount (In thousands) |
|------------|-------------------|-------------------|----------------------------|--------------------|------------------------------|
| 37788 | December 17, 2009 | February 11, 2010 | September – November 2009 | February 2010 | \$11,800 |
| 38253 | May 12, 2010 | July 15, 2010 | December 2009 – March 2010 | July – August 2010 | 11,100 |
| 38802 | October 20, 2010 | December 16, 2010 | April – September 2010 | December 2010 | 12,800 |
| 39159 | February 18, 2011 | May 3, 2011 | October – December 2010 | April 2011 | 11,800 |

The Company has filed the following petitions with the PUCT to revise its fixed fuel factor pursuant to the fuel factor formula authorized in PUCT Docket No. 37690:

| Docket No. | Date Filed | Date Approved | Increase (Decrease) in Fuel Factor | Effective Billing Month |
|------------|-------------------|-----------------|------------------------------------|-------------------------|
| 38895 | November 23, 2010 | January 6, 2011 | (14.7 |)% January 2011 |
| 39599 | July 15, 2011 | August 30, 2011 | 9.4 | % August 2011 |

As noted above, the rate filing filed with the PUCT on February 1, 2012 (Docket No. 40094), includes a request to reconcile \$356.5 million of fuel expense for the period July 1, 2009 through September 30, 2011. However, this filing does not request a change in the fixed fuel factor.

Application for Approval to Revise Energy Efficiency Cost Recovery Factor for 2012. On May 2, 2011, the Company filed with the PUCT an application for approval to revise its energy efficiency cost recovery factor (“EECRF”), which was assigned PUCT Docket No. 39376. A unanimous settlement resolving all issues was filed with the PUCT on July 15, 2011. The settlement allows the Company to recover \$8.3 million and supports the Company's request to revise its demand and energy goals and EECRF cost caps as well as the Company's request to increase its 2012 EECRF, effective beginning with the first billing cycle of its January 2012 billing month. A final order in the case was issued August 23, 2011, approving the settlement.

Petition for Approval to Revise Military Base Discount Recovery Factor. On July 14, 2011, the Company filed with the PUCT a petition requesting approval to revise its Military Base Discount Recovery Factor (“MBDRF”) tariff to account for under-recovery of discount charges during 2010 and for 2011 discounts. A final order was issued January 12, 2012 revising the MBDRF to 0.936% and allowing \$3.9 million dollars of under-recovered discount charges to begin February 1, 2012.

Application for a Certificate of Convenience and Necessity (“CCN”) for Rio Grande Unit 9. On September 30, 2010, the Company filed a petition seeking a CCN to construct an 87 MW natural gas-fired combustion turbine unit at the Company's existing Rio Grande Generating Station in the City of Sunland Park in southeast New Mexico. This case was assigned PUCT Docket No. 38717. A unanimous settlement to approve the CCN was filed on March 2, 2011, and a final order granting the CCN was approved on April 8, 2011.

Project to Investigate Early February 2011 Outages and Curtailments. On February 8, 2011, the PUCT opened Project No. 39134, Investigation into Power Outages in El Paso Electric's Service Territory. In this project, the PUCT is investigating the Company's power plant outages and customer curtailments that occurred February 2-4, 2011, as a result of the extreme cold weather in the El Paso area. The PUCT Staff conducted discovery in the investigation. On February 14, 2011, the Company also filed a report on this weather event. On May 13, 2011, the PUCT Staff issued a report stating that, as of then, it had not identified violations by the Company of the Texas electric utility regulatory

statute or PUCT rules. The report also stated that the PUCT Staff would continue to monitor the extreme cold weather event results and subsequent forthcoming information as the Company and other regulatory agencies complete their ongoing investigations.

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On February 15, 2011, the City Council of El Paso passed a motion that, upon the conclusion of other hearings and investigations into the extreme cold weather event, the Mayor would call for Special City Council meetings or public hearings to evaluate how the three utility companies operating within the city, including the Company, performed during the extreme weather event. The El Paso City Council retained a consultant to assess the Company's activities during the weather event and the Company's subsequent actions to prevent outages during a similar future event. The El Paso City Council's consultant presented the following three recommendations to the El Paso City Council on December 20, 2011: (i) request the Company to prepare and present an updated reliability study; (ii) request the Company and El Paso Water Utilities to present their coordinated plans for power and water supply to critical loads during severe weather events; and (iii) request the Company to file an updated emergency operations plan with both the PUCT and the El Paso City Council which will be completed in 2012. The El Paso City Council unanimously passed a motion to approve the three recommendations. At the January 10, 2012 El Paso City Council Meeting, the Company presented information requested in recommendations (i) and (ii) above.

Application of El Paso Electric Company to Amend its Certificate of Convenience and Necessity for Five Solar Power Generation Projects. On December 9, 2011, the Company filed a petition seeking a CCN to construct five solar powered generation projects, totaling approximately 2.6MW, at four locations within the City of El Paso and one location in the Town of Van Horn. This case was assigned PUCT Docket No. 39973 and is still pending.

New Mexico Regulatory Matters

2009 New Mexico Stipulation. On May 29, 2009, the Company filed a general rate case using a test year ended December 31, 2008. The 2009 rate case was docketed as NMPRC Case No. 09-00171-UT. A comprehensive unopposed stipulation (the "2009 New Mexico Stipulation") was reached in this general rate case and filed on October 8, 2009. The 2009 New Mexico Stipulation provided for an increase in New Mexico jurisdictional non-fuel and purchased power base rate revenues of \$5.5 million. The new rate structure resulted in net increases in base rates during the peak summer season of May through October and net decreases in base rates during November through April. The 2009 New Mexico Stipulation provided for the revision of depreciation rates for the Palo Verde nuclear generating plant to reflect a 20-year life extension and a revision of depreciation rates for other plant in service. The 2009 New Mexico Stipulation also provided for the continuation of the Company's Fuel and Purchased Power Cost Adjustment Clause ("FPPCAC") without conditions or variance. In addition, it modified the market pricing of capacity and energy provided by Palo Verde Unit 3 using a methodology based upon a previous purchased power contract with Credit Suisse Energy, LLC. On December 10, 2009, the NMPRC issued a final order conditionally approving and clarifying the unopposed stipulation, and the stipulated rates went into effect with January 2010 bills.

Application for Approval to Recover Regulatory Disincentives and Incentives. On August 31, 2010, the Company filed an application for approval of its proposed rate design methodology to recover regulatory disincentives and incentives associated with the Company's energy efficiency and load management programs in New Mexico. On March 18, 2011, the Company entered into an uncontested stipulation which would provide for a rate per kWh of energy efficiency savings that would be recovered through the efficient use of energy rider. A hearing on the uncontested stipulation was held on April 26, 2011 and briefs were filed on September 26, 2011. A final order was issued on November 22, 2011 in which the NMPRC did not adopt the unopposed stipulation, but modified the structure of the energy rider to reduce the return to two percent and made the mechanism temporary. The Company filed a Notice of Appeal with the Supreme Court of the State of New Mexico on January 20, 2012 on the grounds that the NMPRC's decision is arbitrary and without substantial evidence.

Application for a CCN for Rio Grande Unit 9. On September 30, 2010, the Company filed a petition seeking a CCN to construct an 87 MW natural gas-fired combustion turbine unit at the Company's existing Rio Grande Generating Station in the City of Sunland Park in southeast New Mexico. This case was assigned NMPRC Case No. 10-00301-UT. On April 13, 2011 an unopposed stipulation was filed in this case seeking approval of a CCN for the Company to construct, own and operate the 87 MW generating unit. A final order on this case approving the CCN was issued on June 23, 2011.

Application for Approval of 2011 New and Modified Energy Efficiency Programs. On February 15, 2011, the Company filed its Application for Approval of New and Modified Energy Efficiency Programs for 2011 with the NMPRC. On June 22, 2011, parties to this case entered into a partial stipulation, agreeing on all issues, except for a military base free-ridership issue. On June 24, 2011, the New Mexico Attorney General filed a statement in opposition to the proposed partial stipulation. On January 25, 2012, a hearing examiner issued a recommended decision modifying the stipulation by approving the Energy Efficiency programs and budgets with the exception of the Commercial Lighting Program, approving the adder for 2011 but not for 2012 or 2013 and excluding the Military Research & Development Class from participation in the rate rider and reducing the Company's required saving goals accordingly. On February 2, 2012, the Company filed certain exceptions to the recommended decision and

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requested an interim order related to this matter.

2011 Renewable Procurement Plan Pursuant to the Renewable Energy Act. On July 1, 2011, the Company filed its Application for Approval of its 2011 Renewable Procurement Plan with the NMPRC, which was assigned NMPRC Case No. 11-00263-UT. The filing identified renewable resources intended to meet the Company's Renewable Portfolio Standard ("RPS") requirements in 2012 and 2013. The renewable resources in the 2011 Renewable Procurement Plan, which were previously approved by the NMPRC, will allow the Company to meet the full RPS requirement of 10% of the Company's jurisdictional retail energy sales for 2012 and 2013. The Company's 2011 Renewable Procurement Plan also addresses the diversity targets in 2012 and 2013 required by NMPRC Rule 572 and demonstrates that the Company will meet those targets. The 2011 Renewable Procurement Plan also demonstrates that the Company will meet its solar diversity target in 2012 and comply with the terms of a previously-approved variance for 2011. A hearing in this case was held on October 13, 2011. A final order was issued on December 15, 2011 approving the 2011 Renewable Procurement Plan.

Investigation into Rates for Church Customers. On July 12, 2011, the NMPRC initiated an investigation into the rates the Company charges its church customers which were approved in Case No. 09-00171-UT. The investigation, Case No. 11-00276-UT, was ordered to determine whether the Company's rates to its church customers are unjust and unreasonable and should be revised. The Company filed a response on August 1, 2011. A mediation conference was held on August 23, 2011 which resulted in an Unopposed Joint Stipulation, filed on October 14, 2011. The stipulation limits billing impacts to religious organizations that take service under the Company's standard small commercial rate. The stipulation was approved by the NMPRC on October 27, 2011.

Revolving Credit Facility and Guarantee of Debt. On October 13, 2011, the Company received final approval from the NMPRC in Case No. 11-00349-UT to amend and restate the Company's \$200 million revolving credit facility ("RCF"), which includes an option, subject to lender's approval, to expand the size to \$300 million, and to incrementally issue up to \$300 million of long-term debt as and when needed. Obtaining the ability to issue up to \$300 million of new long-term debt, from time to time, provides the Company with the flexibility to access the debt capital markets when needed and when conditions are favorable.

On November 15, 2011, the Company and Rio Grande Resources Trust ("RGRT") amended and restated the \$200 million unsecured RCF with JP Morgan Chase Bank, N.A., as administrative agent and issuing bank, and Union Bank, N.A., as syndication agent, and various lending banks party thereto. The amended and restated RCF reduces borrowing costs and extends the maturity from September 2014 to September 2016. The Company still has the ability to request that the RCF be increased to \$300 million during the term of the RCF, subject to lender's approval. All other terms remain substantially the same.

Federal Regulatory Matters

Transmission Dispute with Tucson Electric Power Company ("TEP"). In January 2006, the Company filed a complaint with the FERC to interpret the terms of a Power Exchange and Transmission Agreement (the "Transmission Agreement") entered into with TEP in 1982. TEP filed a complaint with the FERC one day later raising virtually identical issues. TEP claimed that, under the Transmission Agreement, it was entitled to up to 400 MW of firm transmission rights on the Company's transmission system that would enable it to transmit power from the Luna Energy Facility ("LEF") located near Deming, New Mexico to Springerville or Greenlee in Arizona. The Company asserted that TEP's rights under the Transmission Agreement do not include transmission rights necessary to transmit such power as contemplated by TEP and that TEP must acquire any such rights in the open market from the Company at applicable tariff rates or from other transmission providers. On April 24, 2006, the FERC ruled in the Company's

favor, finding that TEP does not have transmission rights under the Transmission Agreement to transmit power from the LEF to Arizona. The ruling was based on written evidence presented and without an evidentiary hearing. TEP's request for a rehearing of the FERC's decision was granted in part and denied in part in an order issued October 4, 2006, and hearings on the disputed issues were held before an administrative law judge. In the initial decision dated September 6, 2007, the administrative law judge found that the Transmission Agreement allows TEP to transmit power from the LEF to Arizona but limits that transmission to 200 MW on any segment of the circuit and to non-firm service on the segment from Luna to Greenlee. The Company and TEP filed exceptions to the initial decision.

On November 13, 2008, the FERC issued an order on the initial decision finding that the transmission rights given to TEP in the Transmission Agreement are firm and are not restricted for transmission of power from Springerville as the receipt point to Greenlee as the delivery point. Therefore, pursuant to the order, TEP can use its transmission rights granted under the Transmission Agreement to transmit power from the LEF to either Springerville or Greenlee so long as it transmits no more than 200 MW over all segments at any one time.

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The FERC also ordered that the Company refund to TEP all sums with interest that TEP had paid it for transmission under the applicable transmission service agreements since February 2006 for service relating to the LEF. On December 3, 2008, the Company refunded \$9.7 million to TEP. The Company had established a reserve for the rate refund of approximately \$7.2 million as of September 30, 2008, resulting in a pre-tax charge to earnings of approximately \$2.5 million in 2008. The Company also paid TEP interest on the refunded balance of approximately \$0.9 million, which was also charged to earnings in 2008. The Company filed a request for rehearing of the FERC's decision on December 15, 2008, seeking reversal of the order on the merits and a return of any refunds made in the interim, as well as compensation for all service that the Company may provide to TEP from the LEF over the Company's transmission system on a going forward basis. On July 7, 2010, the FERC denied the Company's request for rehearing. On July 23, 2010, the Company filed a petition for review in the United States Court of Appeals for the District of Columbia Circuit (the "Court of Appeals") and on August 18, 2010, TEP filed a motion to intervene in the proceeding. On January 14, 2011, the Company and TEP filed a joint consent motion, asking the Court to hold the proceedings in abeyance while the parties engaged in settlement discussions. The Court granted the motion on January 19, 2011.

On August 31, 2011, the FERC issued an order approving a settlement between TEP and the Company that became effective November 1, 2011. The settlement reduces TEP's transmission rights under the Transmission Agreement from 200 MW to 170 MW, and TEP and the Company have entered into two new firm transmission capacity agreements at applicable tariff rates for a total of 40 MW. Those two new service agreements were entered into and became effective November 1, 2011. Also under the terms of the settlement, TEP made a lump-sum cash payment to the Company of approximately \$5.4 million for the period February 1, 2006 through September 30, 2011, including interest income. This adjustment was recorded in the three months ended September 30, 2011. The Company shared with its customers 25% of the transmission revenues earned before July 1, 2010, or approximately \$0.7 million, through a credit to Texas fuel recoveries. As part of the settlement, the Company withdrew its appeal before the Court of Appeals.

In an ancillary proceeding, TEP filed a lawsuit in the United States District Court for the District of Arizona in December 2008, seeking reimbursement for amounts TEP paid a third party transmission provider for purchases of transmission capacity between April 2006 and May 2007, allegedly totaling approximately \$1.5 million, plus accrued interest. TEP alleges that the Company was obligated to provide TEP with that transmission capacity without charge under the Transmission Agreement. As part of the settlement, this lawsuit was dismissed.

With the implementation of the settlement effective November 1, 2011, these matters between the Company and TEP were fully resolved.

Inquiry into Early February 2011 Outages and Curtailments. On February 14, 2011, the FERC directed its staff to initiate an inquiry into power plant outages and customer curtailments by power generators and gas suppliers in the Southwestern United States, including the Company, in early February 2011, as a result of the extreme cold weather. The FERC specifically stated that its inquiry is not an enforcement investigation. On August 16, 2011, the FERC released its staff report, Docket No. AD11-9-000, where it made recommendations to help prevent a recurrence of such outages in the future, and making no finding of violations or assessments of penalties.

Revolving Credit Facility and Guarantee of Debt. On October 13, 2011, the Company received final approval from the FERC in Docket No. ES11-43-000 to amend and restate the Company's \$200 million RCF, which includes an option, subject to lender's approval, to expand the size to \$300 million, and to incrementally issue up to \$300 million of long-term debt as and when needed. Obtaining the ability to issue up to \$300 million of new long-term debt, from

time to time, provides the Company with the flexibility to access the debt capital markets when needed and when conditions are favorable.

On November 15, 2011, the Company and RGRT amended and restated the \$200 million unsecured RCF with JP Morgan Chase Bank, N.A., as administrative agent and issuing bank, and Union Bank, N.A., as syndication agent, and various lending banks party thereto. The amended and restated RCF reduces borrowing costs and extends the maturity from September 2014 to September 2016. The Company still has the ability to request that the RCF be increased to \$300 million, subject to lender's approval. All other terms remain substantially the same.

Department of Energy. The DOE regulates the Company's exports of power to the Comisión Federal de Electricidad in Mexico pursuant to a license granted by the DOE and a presidential permit.

The DOE is authorized to assess operators of nuclear generating facilities a share of the costs of decommissioning the DOE's uranium enrichment facilities and for the ultimate costs of disposal of spent nuclear fuel. See Note E for discussion of

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spent fuel storage and disposal costs.

Nuclear Regulatory Commission ("NRC"). The NRC has jurisdiction over the Company's licenses for Palo Verde and regulates the operation of nuclear generating stations to protect the health and safety of the public from radiation hazards. The NRC also has the authority to grant license extensions pursuant to the Atomic Energy Act of 1954, as amended.

Sales for Resale

The Company provides firm capacity and associated energy to the RGEC pursuant to an ongoing contract with a two-year notice to terminate provision. The Company also provides network integrated transmission service to RGEC pursuant to the Company's Open Access Transmission Tariff ("OATT"). The contract includes a formula-based rate that is updated annually to recover non-fuel generation costs and a fuel adjustment clause designed to recover all eligible fuel and purchased power costs allocable to RGEC.

D. Regulatory Assets and Liabilities

The Company's operations are regulated by the PUCT, the NMPRC and the FERC. Regulatory assets represent probable future recovery of previously incurred costs, which will be collected from customers through the ratemaking process. Regulatory liabilities represent probable future reductions in revenues associated with amounts that are to be credited to customers through the ratemaking process. Regulatory assets and liabilities reflected in the Company's consolidated balance sheets are presented below (in thousands):

| | Amortization Period Ends | December 31, 2011 | December 31, 2010 |
|--|-----------------------------|----------------------|----------------------|
| Regulatory assets | | | |
| Regulatory tax assets (a) | (b) | \$52,281 | \$37,230 |
| Loss on reacquired debt (c) | May 2035 | 20,044 | 20,897 |
| Final coal reclamation (a) | July 2016 | 6,655 | 10,282 |
| Nuclear fuel postload daily financing charge | (d) | 3,470 | 2,007 |
| Unrecovered issuance costs due to reissuance of PCBs (c) | April 2040 | 578 | 599 |
| Texas energy efficiency | (e) | 4,497 | 5,460 |
| Texas 2009 rate case costs (f) | June 2012 | 1,146 | 3,298 |
| Texas 2012 rate case costs | (g) | 648 | — |
| Texas military base discount and recovery factor | (h) | 2,526 | 761 |
| New Mexico 2009 rate case procurement plan costs (f) | December 2011 | — | 232 |
| New Mexico procurement plan costs | (g) | 139 | 122 |
| New Mexico 2009 rate case renewable energy credits (f) | December 2011 | — | 1,139 |
| New Mexico renewable energy credits | (g) | 2,884 | 930 |
| New Mexico 2009 rate case costs (f) | December 2012 | 253 | 506 |
| New Mexico 2010 FPPCAC audit | (g) | 427 | — |
| New Mexico Palo Verde deferred depreciation | (b) | 5,176 | 4,773 |
| New Mexico energy efficiency | (e) | 303 | 321 |
| Total regulatory assets | | \$101,027 | \$88,557 |
| Regulatory liabilities | | | |
| Regulatory tax liabilities (a) | (b) | \$16,138 | \$9,326 |
| Accumulated deferred investment tax credit (i) | (b) | 4,911 | 5,163 |

| | | |
|------------------------------|----------|----------|
| Total regulatory liabilities | \$21,049 | \$14,489 |
|------------------------------|----------|----------|

(a) No specific return on investment is required since related assets and liabilities, including accumulated deferred income taxes and reclamation liability, offset.

(b) The amortization period for this asset is based upon the life of the associated assets.

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- (c) This item is recovered as a component of the weighted cost of debt and amortized over 30 years beginning in 2005.
- (d) This item is recovered through fuel recovery mechanisms.
- (e) This asset is recovered through an annual recovery factor.
- (f) This item is included in rate base which earns a return on investment.
- (g) Amortization period is anticipated to be established in next general rate case.
- (h) This item represents the net asset related to the military discount which is recovered from non-military customers through a recovery factor.
- (i) This item is excluded from rate base.

E. Utility Plant, Palo Verde and Other Jointly-Owned Utility Plant

The table below presents the balance of each major class of depreciable assets at December 31, 2011 (in thousands):

| | Gross Plant | Accumulated Depreciation | Net Plant |
|--------------------|----------------|-----------------------------|--------------|
| Nuclear production | \$768,284 | \$(240,862) | \$527,422 |
| Steam and other | 557,286 | (223,109) | 334,177 |
| Total production | 1,325,570 | (463,971) | 861,599 |
| Transmission | 394,385 | (238,940) | 155,445 |
| Distribution | 864,746 | (308,644) | 556,102 |
| General | 141,921 | (78,323) | 63,598 |
| Intangible | 63,151 | (31,775) | 31,376 |
| Total | \$2,789,773 | \$(1,121,653) | \$1,668,120 |

Amortization of intangible plant (software) is provided on a straight-line basis over the estimated useful life of the asset (ranging from 5 to 10 years). The table below presents the actual and estimated amortization expense for intangible plant for the previous three years and for the next five years (in thousands):

| | |
|------------------|---------|
| 2009 | \$4,542 |
| 2010 | 6,312 |
| 2011 | 6,668 |
| 2012 (estimated) | 6,124 |
| 2013 (estimated) | 5,403 |
| 2014 (estimated) | 4,292 |
| 2015 (estimated) | 3,542 |
| 2016 (estimated) | 3,045 |

The Company owns a 15.8% interest in each of the three nuclear generating units and common facilities at Palo Verde, in Wintersburg, Arizona. The Palo Verde Participants include the Company and six other utilities: Arizona Public Service Company (“APS”), Southern California Edison Company (“SCE”), Public Service Company of New Mexico (“PNM”), Southern California Public Power Authority, Salt River Project Agricultural Improvement and Power District (“SRP”) and the Los Angeles Department of Water and Power.

Other jointly-owned utility plant includes a 7% interest in Units 4 and 5 at Four Corners Generating Station (“Four Corners”) and certain other transmission facilities. A summary of the Company’s investment in jointly-owned utility plant, excluding fuel inventories, at December 31, 2011 and 2010 is as follows (in thousands):

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| | December 31, 2011 | | December 31, 2010 | |
|-------------------------------|-------------------|------------|-------------------|------------|
| | Palo Verde | Other | Palo Verde | Other |
| Electric plant in service | \$768,284 | \$211,983 | \$772,710 | \$209,427 |
| Accumulated depreciation | (240,862) | (164,622) | (225,461) | (159,679) |
| Construction work in progress | 53,822 | 1,634 | 48,703 | 1,940 |
| Total | \$581,244 | \$48,995 | \$595,952 | \$51,688 |

Palo Verde

The operation of Palo Verde and the relationship among the Palo Verde Participants is governed by the Arizona Nuclear Power Project Participation Agreement (the "ANPP Participation Agreement"). APS serves as operating agent for Palo Verde, and under the ANPP Participation Agreement, the Company has limited ability to influence operations and costs at Palo Verde. Pursuant to the ANPP Participation Agreement, the Palo Verde Participants share costs and generating entitlements in the same proportion as their percentage interests in the generating units, and each participant is required to fund its share of fuel, other operations, maintenance and capital costs. The Company's share of direct expenses in Palo Verde and other jointly-owned utility plants is reflected in fuel expense, other operations expense, maintenance expense, miscellaneous other deductions, and taxes other than income taxes in the Company's consolidated statements of operations. The ANPP Participation Agreement provides that if a participant fails to meet its payment obligations, each non-defaulting participant shall pay its proportionate share of the payments owed by the defaulting participant. Because it is impracticable to predict defaulting participants, the Company cannot estimate the maximum potential amount of future payment, if any, which could be required under this provision.

NRC. The NRC regulates the operation of all commercial nuclear power reactors in the United States, including Palo Verde. The NRC periodically conducts inspections of nuclear facilities and monitors performance indicators to enable the agency to arrive at objective conclusions about a licensee's safety performance.

License Extension. On April 21, 2011, the Company, along with the other Palo Verde Participants, was notified that the NRC had renewed the operating licenses for all three units at Palo Verde. The renewed licenses for Units 1, 2 and 3 will now expire in 2045, 2046 and 2047, respectively. For the last three quarters of 2011 combined, the extension of the operating licenses had the effect of reducing depreciation and amortization expense by approximately \$8.2 million and reducing the accretion expense on the Palo Verde asset retirement obligation by approximately \$3.1 million.

Decommissioning. Pursuant to the ANPP Participation Agreement and federal law, the Company must fund its share of the estimated costs to decommission Palo Verde Units 1, 2 and 3, including the Common Facilities, through the term of their respective operating licenses. The Company is required to maintain a minimum accumulation and a minimum funding level in its decommissioning account at the end of each annual reporting period during the life of the plant. The Company has established external trusts with an independent trustee, which enables the Company to record a current deduction for federal income tax purposes for most of the amounts funded. At December 31, 2011, the Company's decommissioning trust fund had a balance of \$168.0 million, and the Company was above its minimum funding level. The Company will continue to monitor the status of its decommissioning funds and adjust its deposits, if necessary, to remain at or above its minimum accumulation requirements in the future.

Decommissioning costs are estimated every three years based upon engineering cost studies performed by outside engineers retained by APS. On March 30, 2011, the Palo Verde Participants approved the 2010 Palo Verde decommissioning study (the "2010 Study"). The 2010 Study reflects the increase in the license life from 40 years to 60 years. The 2010 Study estimated that the Company must fund approximately \$357.4 million (stated in 2010 dollars) to cover its share of decommissioning costs which was an increase in decommissioning costs of \$33.0 million (stated in 2010 dollars) from the 2007 Palo Verde decommissioning study (the "2007 Study"). The net effect of these changes lowered the asset retirement obligation by \$41.7 million and will lower annual expenses in the future. Although the 2010 Study was based on the latest available information, there can be no assurance that decommissioning cost

estimates will not increase in the future or that regulatory requirements will not change. In addition, until a new low-level radioactive waste repository opens and operates for a number of years, estimates of the cost to dispose of low-level radioactive waste are subject to significant uncertainty. See “Spent Fuel Storage” and “Disposal of Low-Level Radioactive Waste” below.

Spent Fuel Storage. The original spent fuel storage facilities at Palo Verde had sufficient capacity to store all fuel discharged from normal operation of all three Palo Verde units through 2003. Alternative on-site storage facilities and casks have been constructed to supplement the original facilities. In March 2003, APS began removing spent fuel from the original facilities as necessary, and placing it in special storage casks which will be stored at the on-site facilities until accepted by the DOE for

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permanent disposal. The 2010 Study assumed that costs to store fuel on-site will become the responsibility of the DOE after 2057. APS believes that spent fuel storage or disposal methods will be available to allow each Palo Verde unit to continue to operate through the current term of its operating license.

Pursuant to the Nuclear Waste Policy Act of 1982, as amended in 1987 (the "Waste Act"), the DOE is legally obligated to accept and dispose of all spent nuclear fuel and other high-level radioactive waste generated by all domestic power reactors. In accordance with the Waste Act, the DOE entered into a spent nuclear fuel contract with the Company and all other Palo Verde Participants. The DOE has previously reported that its spent nuclear fuel disposal facilities would not be in operation in the near future. In November 1997, the United States Court of Appeals for the District of Columbia Circuit issued a decision preventing the DOE from excusing its own delay but refused to order the DOE to begin accepting spent nuclear fuel. The Company cannot predict when spent fuel shipments to the DOE will commence.

The Company expects to incur significant costs for on-site spent fuel storage during the life of Palo Verde that the Company believes are the responsibility of the DOE. These costs are assigned to fuel requiring the additional on-site storage and amortized as that fuel is burned until an agreement is reached with the DOE for recovery of these costs. In December 2003, APS, in conjunction with other nuclear plant operators, filed suit against the DOE on behalf of the Palo Verde Participants to recover monetary damages associated with the delay in the DOE's acceptance of spent fuel. APS pursued a damages claim for costs incurred through December 2006 in a trial that began on January 28, 2009. On June 18, 2010, the court awarded APS and the other Palo Verde Participants approximately \$30 million. In October 2010, the Company received \$4.8 million, representing its share of the award. The majority of the award was refunded to customers through the applicable fuel adjustment clauses. APS is continuing to pursue settlement of damage claims for costs incurred after 2006.

Disposal of Low-level Radioactive Waste. Congress has established requirements for the disposal by each state of low-level radioactive waste generated within its borders. The construction and opening of low-level radioactive waste disposal sites have been delayed due to extensive public hearings, disputes over environmental issues and review of technical issues related to the proposed sites. The opposition, delays, uncertainty and costs that have been experienced demonstrate possible roadblocks that may be encountered when Arizona seeks to open its own waste repository. APS currently believes that interim low-level waste storage methods are or will be available to allow each Palo Verde unit to continue to operate and to store safely low-level waste until a permanent disposal facility is available.

Oversight of the Nuclear Energy Industry in the Wake of the Earthquake and Tsunami in Japan. On March 11, 2011, a 9.0 magnitude earthquake occurred off the northeastern coast of Japan. The earthquake produced a tsunami that caused significant damage to the Fukushima Daiichi Nuclear Power Station in Japan. Preliminary data available from the Fukushima Daiichi plant operator and Japanese government have each indicated that the earthquake and tsunami were beyond the plant's required licensing and design parameters. Validation of that data will continue as more information becomes available.

Following the March 11, 2011 earthquake and tsunami in Japan, the NRC launched a two-pronged review of U.S. nuclear power plant safety. The NRC supported the establishment of an agency task force to conduct both a near- and long-term analysis of the lessons that can be learned from the situation in Japan. The near-term task force issued a report on July 12, 2011, and on October 3, 2011, the NRC staff issued a plan for implementing the near-term task force's recommendations.

On October 18, 2011, the NRC Commissioners directed the NRC staff to implement, without delay, the near-term task force recommendations, subject to certain conditions. One such condition is that the agency should strive to complete and implement lessons learned from the earthquake and tsunami in Japan within five years. A second condition is that the staff should designate the recommendation for a rulemaking to address extended loss of offsite power to be completed within 24 to 30 months.

Until further action is taken by the NRC as a result of this event, the Company cannot predict any financial or operational impacts on Palo Verde.

Liability and Insurance Matters. The Palo Verde participants have insurance for public liability resulting from nuclear energy hazards to the full limit of liability under federal law, which is currently at \$12.6 billion. This potential liability is covered by primary liability insurance provided by commercial insurance carriers in the amount of \$375 million, and the balance is covered by an industry-wide retrospective assessment program. If a loss at a nuclear power plant covered by the programs exceeds the accumulated funds in the primary level of protection, the Company could be assessed retrospective premium adjustments on a per incident basis. Under federal law, the maximum assessment per reactor under the program for each nuclear incident is approximately \$117.5 million, subject to an annual limit of \$17.5 million. Based upon the Company's 15.8% interest in the three Palo Verde

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units, the Company's maximum potential assessment per incident for all three units is approximately \$55.7 million, with an annual payment limitation of approximately \$8.3 million.

The Palo Verde Participants maintain “all risk” (including nuclear hazards) insurance for property damage to, and decontamination of, property at Palo Verde in the aggregate amount of \$2.75 billion, a substantial portion of which must first be applied to stabilization and decontamination. The Company has also secured insurance against portions of any increased cost of generation or purchased power and business interruption resulting from a sudden and unforeseen outage of any of the three units. The insurance coverage discussed in this and the previous paragraph is subject to certain policy conditions and exclusions. A mutual insurance company whose members are utilities with nuclear facilities issues these policies. If losses at any nuclear facility covered by this mutual insurance company were to exceed the accumulated funds for these insurance programs, the Company could be assessed retrospective premium adjustments of up to \$9.57 million for the current policy period.

F. Accounting for Asset Retirement Obligations

The Company complies with FASB guidance for asset retirement obligations (“ARO”). This guidance affects the accounting for the decommissioning of the Company’s Palo Verde and Four Corners Stations and the method used to report the decommissioning obligation. The Company also complies with FASB guidance for conditional asset retirements which primarily affects the accounting for the disposal obligations of the Company’s fuel oil storage tanks, water wells, evaporative ponds and asbestos found at the Company’s gas-fired generating plants. The Company’s AROs are subject to various assumptions and determinations such as: (i) whether a legal obligation exists to remove assets; (ii) estimation of the fair value of the costs of removal; (iii) when final removal will occur; (iv) future changes in decommissioning cost escalation rates; and (v) the credit-adjusted interest rates to be utilized in discounting future liabilities. Changes that may arise over time with regard to these assumptions and determinations will change amounts recorded in the future as an expense for AROs. The Company records the increase in the ARO due to the passage of time as an operating expense (accretion expense). If the Company incurs or assumes any liability in retiring any asset at the end of its useful life without a legal obligation to do so, it will record such retirement costs as incurred.

The 2011 ARO liability for Palo Verde is based upon the estimated cost of decommissioning the plant from the 2010 Palo Verde decommissioning study. See Note E. The ARO liability is calculated by adjusting the estimated decommissioning costs for spent fuel storage and a profit margin and market-risk premium factor. The resulting costs are escalated over the remaining life of the plant and finally discounted using a credit-risk adjusted discount rate. As Palo Verde approaches the end of its estimated useful life, the difference between the ARO liability and future current cost estimates will narrow over time due to the accretion of the ARO liability. Because the DOE is obligated to assume responsibility for the permanent disposal of spent fuel, spent fuel costs have not been included in the ARO calculation. The Company has six external trust funds with an independent trustee that are legally restricted to settling its ARO at Palo Verde. The fair value of the funds at December 31, 2011 is \$168.0 million.

FASB guidance requires the Company to revise its previously recorded ARO for any changes in estimated cash flows including changes in estimated probabilities related to timing of settlements. Any changes that result in an upward revision to estimated cash flows shall be treated as a new liability. Any downward revisions to the estimated cash flows result in a reduction to the previously recorded ARO. In April 2011, the Company implemented the 2010 Palo Verde decommissioning study, and as a result, revised its ARO related to Palo Verde to (i) increase estimated cash flows from the 2007 Study to the 2010 Study, and (ii) change estimated probabilities due to Palo Verde license extension (see Note E). The assumptions used to calculate the original ARO liability and the revised ARO liability are as follows:

| | |
|--------------------|--|
| Escalation Rate | Credit-Risk Adjusted Discount Rate |
|--------------------|--|

| | | | | |
|---------------------------|------|---|------|---|
| Original ARO liability | 3.60 | % | 9.50 | % |
| Incremental ARO liability | 3.60 | % | 6.20 | % |

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A roll forward of the Company's ARO liability is presented below and revisions to estimates include both the increase to estimated cash flows and the change in estimated probabilities due to Palo Verde license extension.

| | | | |
|------------------------------------|----------|----------|----------|
| | 2011 | 2010 | 2009 |
| ARO liability at beginning of year | \$92,911 | \$85,358 | \$78,037 |
| Liabilities incurred | — | — | — |
| Liabilities settled | (793 |) (85 |) — |
| Revisions to estimate | (41,670 |) (377 |) — |
| Accretion expense | 5,692 | 8,015 | 7,321 |
| ARO liability at end of year | \$56,140 | \$92,911 | \$85,358 |

The Company has transmission and distribution lines which are operated under various property easement agreements. If the easements were to be released, the Company may have a legal obligation to remove the lines; however, the Company has assessed the likelihood of this occurring as remote. The majority of these easements include renewal options which the Company routinely exercises.

G. Common Stock

Overview

The Company's common stock has a stated value of \$1 per share, with no cumulative voting rights or preemptive rights. Holders of the common stock have the right to elect the Company's directors and to vote on other matters.

Long-Term Incentive Plan

On May 2, 2007, the Company's shareholders approved a stock-based long-term incentive plan (the "2007 LTIP") and authorized the issuance of up to one million shares of common stock for the benefit of directors and employees. Under the 2007 LTIP, common stock may be issued through the award or grant of non-statutory stock options, incentive stock options, stock appreciation rights, restricted stock, bonus stock, performance stock, cash-based awards and other stock-based awards. The Company may issue new shares, purchase shares on the open market, or issue shares from shares the Company has repurchased to meet the share requirements of the 2007 LTIP. As discussed in Note A, the Company accounts for its stock-based long-term incentive plan under FASB guidance for stock-based compensation. Stock Options. Stock options have been granted at exercise prices equal to or greater than the market value of the underlying shares at the date of grant. The fair value for these options was estimated at the grant date using the Black-Scholes option pricing model. The options expire ten years from the date of grant unless terminated earlier by the Board of Directors (the "Board"). Stock options have not been granted since 2003.

The following table summarizes the transactions in the Company's stock options for 2011:

| | Shares | Weighted Average Exercise Price | Weighted Average Remaining Contractual Term | Aggregate Intrinsic Value | Cash Received | Realized Current Tax Benefits |
|--|---------|--|---|---------------------------------|------------------|-------------------------------------|
| | | | | (In thousands) | (In thousands) | (In thousands) |
| Options outstanding at December 31, 2010 | 101,246 | \$ 12.82 | | | | |
| Options exercised | 53,910 | 12.83 | | | \$ 692 | \$ 327 |

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| | | | | |
|--|--------|-------|------|----------|
| Options outstanding at December 31, 2011 | 47,336 | 12.80 | 0.99 | \$ 1,034 |
| Exercisable at December 31, 2011 | 47,336 | 12.80 | 0.99 | 1,034 |

The intrinsic value of stock options exercised in 2011, 2010 and 2009 were \$1.0 million, \$1.3 million and \$1.5 million, respectively. No options were forfeited, vested or expired during 2011 and 2010.

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All stock options outstanding have vested. No compensation cost was recognized in 2009, 2010 and 2011 for stock options and there is no unrecognized compensation expense related to stock options.

Restricted Stock. The Company has awarded restricted stock under its long-term incentive plan. Restrictions from resale generally lapse and awards vest over periods of one to three years. The market value of the unvested restricted stock at the date of grant is amortized to expense over the restriction period net of anticipated forfeitures.

The expense, deferred tax benefit, and current tax expense recognized related to restricted stock awards in 2011, 2010 and 2009 is presented below (in thousands):

| | 2011 | 2010 | 2009 |
|--|---------|---------|---------|
| Expense | \$2,258 | \$1,589 | \$1,537 |
| Deferred tax benefit | 790 | 556 | 538 |
| Current tax expense (benefit) recognized (a) | (518 |) (169 |) 134 |

(a) Any capitalized costs related to these expenses would be less than \$0.1 million for all years.

The aggregate intrinsic value and fair value at grant date of restricted stock which vested in 2011, 2010 and 2009 is presented below (in thousands):

| | 2011 | 2010 | 2009 |
|----------------------------|---------|---------|---------|
| Aggregated intrinsic value | \$3,279 | \$1,749 | \$1,331 |
| Fair value at grant date | 1,799 | 1,265 | 1,714 |

The unvested restricted stock transactions for 2011 are presented below:

| | Total Shares | Weighted Average Grant Date Fair Value | Unrecognized Compensation Expense (a) (In thousands) | Aggregate Intrinsic Value (In thousands) |
|--|-----------------|---|---|--|
| Restricted shares outstanding at December 31, 2010 | 143,371 | \$ 18.30 | | |
| Restricted stock awards | 118,110 | 28.98 | | |
| Lapsed restrictions and vesting | (103,096) | 17.45 | | |
| Forfeitures | (2,200) | 23.20 | | |
| Restricted shares outstanding at December 31, 2011 | 156,185 | 26.87 | \$2,136 | \$5,410 |

(a) The unrecognized compensation expense is expected to be recognized over the weighted average remaining contractual term of the outstanding restricted stock of approximately two years.

The weighted average fair values per share at grant date for restricted stock awarded during 2011, 2010 and 2009 were:

| | 2011 | 2010 | 2009 |
|---------------------------------------|---------|---------|---------|
| Weighted average fair value per share | \$28.98 | \$20.03 | \$14.59 |

The holder of a restricted stock award has rights as a shareholder of the Company, including the right to vote and receive cash dividends on restricted stock.

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Performance Shares. The Company has granted performance share awards to certain officers under the Company's existing long-term incentive plan, which provides for issuance of Company stock based on the achievement of certain performance criteria over a three-year period. The payout varies between 0% to 200% of performance share awards.

Detail of performance shares vested follows:

| Date Vested | Payout Ratio | Performance Shares Awarded | Compensation Costs Expended (In thousands) | Compensation Costs Expended Period | Aggregated Intrinsic Value (In thousands) |
|-------------------|--------------|----------------------------|---|------------------------------------|--|
| January 1, 2012 | 175.0 % | 174,038 | \$ 1,193 | 2009-2011 | \$ 6,029 |
| July 9, 2011 | 112.5 % | 2,250 | 23 | 2008-2011 | 75 |
| September 3, 2011 | 112.5 % | 3,825 | 40 | 2008-2011 | 129 |
| January 1, 2011 | 112.5 % | 34,820 | 565 | 2008-2010 | 959 |
| January 1, 2010 | 30.0 % | 9,525 | 662 | 2007-2009 | 193 |

In 2012, 2013 and 2014, subject to meeting certain performance criteria, additional performance shares could be awarded. In accordance with FASB guidance related to stock-based compensation, the Company recognizes the related compensation expense by ratably amortizing the grant date fair value of awards over the requisite service period and the compensation expense is only adjusted for forfeitures. Excluding the 174,038 shares that vested on January 1, 2012, the actual number of shares to be issued can range from zero to 392,328 shares.

The fair value at the date of each separate grant of performance shares was based upon a Monte Carlo simulation. The Monte Carlo simulation reflected the structure of the performance plan which calculates the share payout on performance of the Company relative to a defined peer group over a three-year performance period based upon total return to shareholders. The fair value was determined as the average payout of one million simulation paths discounted to the grant date using a risk-free interest rate based upon the constant maturity treasury rate yield curve at the grant date. The expected volatility of total return to shareholders is calculated in accordance with the plan's term structure and includes the volatilities of all members of the defined peer group.

The outstanding performance share awards at the 100% performance level is summarized below:

| | Number Outstanding | Weighted Average Grant Date Fair Value | Unrecognized Compensation Expense (a) (in thousands) | Aggregate Intrinsic Value (in thousands) |
|---|--------------------|--|--|--|
| Performance shares outstanding at December 31, 2010 | 219,800 | \$ 15.86 | | |
| Performance share awards | 112,164 | 23.45 | | |
| Performance shares vested | (36,350) | 17.27 | | |
| Performance shares lapsed | — | — | | |
| Performance shares forfeited | — | — | | |
| Performance shares outstanding at December 31, 2011 | 295,614 | 18.57 | \$ 1,825 | \$ 10,240 |

(a) The unrecognized compensation expense is expected to be recognized over the weighted average remaining contractual term of the awards of approximately one year.

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A summary of information related to performance shares for 2011, 2010 and 2009 is presented below:

| | 2011 | 2010 | 2009 |
|--|---------|---------|---------|
| Weighted average per share grant date fair value per share of performance shares awarded | \$23.45 | \$19.82 | \$12.00 |
| Fair value of performance shares vested (in thousands) | 628 | 663 | — |
| Intrinsic value of performance shares vested (in thousands) | 1,032 | 193 | — |
| Compensation expense (in thousands) (a) | 1,573 | 988 | 727 |
| Deferred tax expense related to compensation expense (in thousands) | 551 | 346 | 254 |

(a) Includes cumulative adjustments for forfeiture of performance share awards by certain executives.

Repurchase Program

Detail regarding the Company's stock repurchase program are presented below:

| | Since 1999 (a) | Twelve Months Ended December 31, | Authorized Shares |
|--|-------------------|--|----------------------|
| Shares repurchased | 25,406,184 | 2,782,455 | |
| Cost, including commission (in thousands) | \$423,647 | \$86,508 | |
| 2010 Plan balance at December 31, 2010 | | | 676,271 |
| 2011 Plan repurchase shares authorized (b) | | | 2,500,000 |
| Total remaining shares available for repurchase at December 31, 2011 | | | 393,816 |

(a) Represents repurchased shares and cost since inception of the stock repurchase program in 1999.

(b) On March 21, 2011, the Board of Directors authorized an additional repurchase of the Company's common stock (the "2011 Plan").

The Company may in the future make purchases of its common stock pursuant to its authorized program in open market transactions at prevailing prices and may engage in private transactions where appropriate. The repurchased shares will be available for issuance under employee benefit and stock incentive plans, or may be retired.

Dividend Policy

On December 30, 2011, the Company paid \$8.8 million of quarterly dividends to shareholders. The Company paid a total of \$27.2 million in cash dividends during the twelve months ended December 31, 2011. On January 26, 2012, the Board of Directors declared a quarterly cash dividend of \$0.22 per share payable on March 30, 2012 to shareholders of record on March 15, 2012.

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Basic and Diluted Earnings Per Share

FASB guidance which requires the Company to include share-based compensation awards that qualify as participating securities in both basic and diluted earnings per share to the extent they are dilutive. A share-based compensation award is considered a participating security if it receives non-forfeitable dividends or may participate in undistributed earnings with common stock. The Company awards unvested restricted stock which qualifies as a participating security. The basic and diluted earnings per share are presented below:

| | Years Ended December 31, | | |
|---|--------------------------|------------|------------|
| | 2011 | 2010 | 2009 |
| Weighted average number of common shares outstanding: | | | |
| Basic number of common shares outstanding | 41,349,883 | 43,129,735 | 44,524,146 |
| Dilutive effect of unvested performance awards | 206,658 | 101,780 | 27,876 |
| Dilutive effect of stock options | 30,518 | 62,904 | 43,045 |
| Diluted number of common shares outstanding | 41,587,059 | 43,294,419 | 44,595,067 |
| Basic net income per common share: | | | |
| Net income | \$ 103,539 | \$ 100,603 | \$ 66,933 |
| Income allocated to participating restricted stock | (471) |) (403 |) (240 |
| Net income available to common shareholders | \$ 103,068 | \$ 100,200 | \$ 66,693 |
| Diluted net income per common share: | | | |
| Net income | \$ 103,539 | \$ 100,603 | \$ 66,933 |
| Income reallocated to participating restricted stock | (469) |) (401 |) (240 |
| Net income available to common shareholders | \$ 103,070 | \$ 100,202 | \$ 66,693 |
| Basic net income per common share: | | | |
| Distributed earnings | \$0.66 | \$— | \$— |
| Undistributed earnings | 1.83 | 2.32 | 1.50 |
| Basic net income per common share | \$2.49 | \$2.32 | \$1.50 |
| Diluted net income per common share: | | | |
| Distributed earnings | \$0.66 | \$— | \$— |
| Undistributed earnings | 1.82 | 2.31 | 1.50 |
| Diluted net income per common share | \$2.48 | \$2.31 | \$1.50 |

The amount of restricted stock awards, performance shares and stock options excluded from the calculation of the diluted number of common shares outstanding because their effect was antidilutive is presented below:

| | Year Ended December 31, | | |
|-------------------------|-------------------------|--------|---------|
| | 2011 | 2010 | 2009 |
| Restricted stock awards | 81,653 | 75,270 | 66,628 |
| Performance shares (a) | — | 24,225 | 161,842 |
| Stock options | — | — | 53,610 |

Performance shares were excluded from the computation of diluted earnings per share as no payouts would have (a) been required based upon performance at the end of each corresponding period. These amounts assume a 100% performance level payout.

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H. Accumulated Other Comprehensive Loss

Accumulated other comprehensive loss consists of the following components (in thousands):

| | Net Unrealized Gains (Losses) on Marketable Securities | Unrecognized Pension and Postretirement Benefit Costs | Net Losses on Cash Flow Hedges | Accumulated Other Comprehensive Loss |
|-----------------------------------|--|---|--------------------------------|--------------------------------------|
| Balance at December 31, 2008 | \$ (6,159) | \$ (9,834) | \$ (13,371) | \$ (29,364) |
| Other comprehensive income (loss) | 15,034 | (49,709) | 317 | (34,358) |
| Income tax benefit (expense) | (3,007) | 16,957 | (115) | 13,835 |
| Balance at December 31, 2009 | 5,868 | (42,586) | (13,169) | (49,887) |
| Other comprehensive income | 6,787 | 17,351 | 338 | 24,476 |
| Income tax expense | (1,357) | (6,287) | (122) | (7,766) |
| Balance at December 31, 2010 | 11,298 | (31,522) | (12,953) | (33,177) |
| Other comprehensive income (loss) | 2,928 | (76,985) | 361 | (73,696) |
| Income tax benefit (expense) | (563) | 30,134 | (203) | 29,368 |
| Balance at December 31, 2011 | \$ 13,663 | \$ (78,373) | \$ (12,795) | \$ (77,505) |

I. Long-Term Debt and Financing Obligations

Outstanding long-term debt and financing obligations are as follows:

| | December 31, | |
|---|----------------|-----------|
| | 2011 | 2010 |
| | (In thousands) | |
| Long-Term Debt: | | |
| Pollution Control Bonds (1): | | |
| 7.25% 2009 Series A refunding bonds, due 2040 (7.46% effective interest rate) | \$63,500 | \$63,500 |
| 4.80% 2005 Series A refunding bonds, due 2040 (5.32% effective interest rate) | 59,235 | 59,235 |
| 7.25% 2009 Series B refunding bonds, due 2040 (7.49% effective interest rate) | 37,100 | 37,100 |
| 4.00% 2002 Series A refunding bonds, due 2032 (5.07% effective interest rate) | 33,300 | 33,300 |
| Total Pollution Control Bonds | 193,135 | 193,135 |
| Senior Notes (2): | | |
| 6.00% Senior Notes, net of discount, due 2035 (7.12% effective interest rate) | 397,894 | 397,856 |
| 7.50% Senior Notes, net of discount, due 2038 (7.67% effective interest rate) | 148,768 | 148,754 |
| Total Senior Notes | 546,662 | 546,610 |
| RGRT Senior Notes (3): | | |
| 3.67% Senior Notes, Series A, due 2015 (3.87% effective interest rate) | 15,000 | 15,000 |
| 4.47% Senior Notes, Series B, due 2017 (4.62% effective interest rate) | 50,000 | 50,000 |
| 5.04% Senior Notes, Series C, due 2020 (5.16% effective interest rate) | 45,000 | 45,000 |
| Total RGRT Senior Notes | 110,000 | 110,000 |
| Total long-term debt | 849,797 | 849,745 |
| Financing Obligations: | | |
| Revolving Credit Facility (\$33,379 due in 2012) (4) | 33,379 | 4,704 |
| Total long-term debt and financing obligations | 883,176 | 854,449 |
| Current Portion (amount due within one year): | | |
| Current maturities of long-term debt | (33,300) | — |
| Short-term borrowings under the revolving credit facility | (33,379) | (4,704) |
| | \$816,497 | \$849,745 |

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(1) Pollution Control Bonds (“PCBs”)

The Company has four series of tax exempt unsecured PCBs in aggregate principal amount of \$193.1 million. The 4.00% 2002 Series A must be remarketed in August 2012 and is shown as current maturities of long-term debt on the Company's 2011 balance sheet.

(2) Senior Notes

The Senior Notes are unsecured obligations of the Company. They were issued pursuant to bond covenants that provide limitations on the Company's ability to enter into certain transactions. The 6.00% senior notes have an aggregate principal amount of \$400.0 million and were issued in May 2005. The proceeds, net of a \$2.3 million discount, were used to fund the retirement of the Company's first mortgage bonds. The Company amortizes the loss associated with a cash flow hedge recorded in accumulated other comprehensive income to earnings as interest expense over the life of the 6.00% senior notes. See Note O, "Financial Instruments and Investments - Treasury Rate Locks". This amortization is included in the effective interest rate of the 6.00% senior notes.

The 7.50% senior notes have an aggregate principal amount of \$150.0 million and were issued in June 2008. The proceeds, net of a \$1.3 million discount, were used to repay short-term borrowings of \$44.0 million, fund capital expenditures and for other general corporate purposes.

(3) RGRT Senior Notes

On August 17, 2010, the Company and RGRT, a Texas grantor trust through which the Company finances its portion of fuel for Palo Verde, entered into a Note Purchase Agreement (the “Agreement”) with various institutional purchasers. Under the terms of the Agreement, RGRT sold to the purchasers \$110 million aggregate principal amount of senior notes (the "Notes"). The Company guarantees the payment of principal and interest on the Notes. In the Company's financial statements, the assets and liabilities of the RGRT are reported as assets and liabilities of the Company.

RGRT will pay interest on the Notes on February 15 and August 15 of each year until maturity. RGRT may redeem the Notes, in whole or in part, at any time at a redemption price equal to 100% of the principal amount to be redeemed together with the interest on such principal amount accrued to the date of redemption, plus a make-whole amount based on the prevailing market interest rates. The Agreement requires compliance with certain covenants, including a total debt to capitalization ratio. The Company was in compliance with these requirements throughout 2011.

The sale of the Notes was made by RGRT in reliance on a private placement exemption from registration under the Securities Act of 1933, as amended.

The proceeds of \$109.4 million, net of issuance costs, from the sale of the Notes was used by RGRT to repay amounts borrowed under the revolving credit facility and will enable future nuclear fuel financing requirements of RGRT to be met with a combination of the Notes and amounts borrowed from the revolving credit facility.

(4) Revolving Credit Facility

Prior to November 15, 2011, the Company had available a \$200 million credit facility with a four-year term ending September 2014. The credit facility provided for the financing of nuclear fuel, which was accomplished through the

RGRT that borrowed under the facility to acquire and process nuclear fuel. The Company was obligated to repay the RGRT's borrowings with interest. Any amounts not borrowed by the RGRT could have been borrowed by the Company for working capital needs.

On November 15, 2011, the Company and RGRT entered into an amended and restated revolving credit agreement (the "RCF") with JP Morgan Chase Bank, N.A., as administrative agent and issuing bank, and Union Bank, N.A., as syndication agent, and various lending banks party thereto. Under the terms of the RCF, the Company and RGRT have available \$200 million of credit for a term ending September 23, 2016. The Company may request that the RCF be increased up to a total of \$300 million during the term of the RCF, subject to lender approval.

The RCF provides that amounts borrowed by the Company may be used for, among other things, working capital and general

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corporate purposes. Any amounts borrowed by RGRT may be used, among other things, to finance the acquisition and processing of nuclear fuel. Amounts borrowed by RGRT are guaranteed by the Company and the balance borrowed under the RCF is recorded as short-term borrowings on the consolidated balance sheet. The RCF is unsecured. The RCF requires compliance with certain covenants, including a total debt to capitalization ratio. The Company was in compliance with these requirements throughout 2011. As of December 31, 2011, the total amount borrowed by RGRT was \$13.4 million for nuclear fuel under the RCF, and \$20.0 million was outstanding under this facility for working capital and general corporate purposes. The weighted average interest rate on the RCF was 1.5% as of December 31, 2011.

As of December 31, 2011, the scheduled maturities for the next five years of long-term debt are as follows (in thousands):

| | |
|------|----------|
| 2012 | \$33,300 |
| 2013 | — |
| 2014 | — |
| 2015 | 15,000 |
| 2016 | — |

The \$33.4 million outstanding on the RCF for working capital and general corporate purposes is anticipated to be paid in 2012.

J. Income Taxes

The tax effects of temporary differences that give rise to significant portions of the deferred tax assets and liabilities at December 31, 2011 and 2010 are presented below (in thousands):

| | December 31, | |
|--|--------------|-------------|
| | 2011 | 2010 |
| Deferred tax assets: | | |
| Benefit of tax loss carryforwards | \$21,737 | \$286 |
| Alternative minimum tax credit carryforward | 19,863 | 18,370 |
| Pensions and benefits | 87,946 | 62,821 |
| Asset retirement obligation | 20,100 | 33,904 |
| Deferred fuel | — | 7,317 |
| Other | 20,524 | 21,093 |
| Total gross deferred tax assets | 170,170 | 143,791 |
| Deferred tax liabilities: | | |
| Plant, principally due to depreciation and basis differences | (424,319) | (359,838) |
| Decommissioning | (22,633) | (37,936) |
| Deferred fuel | (2,493) | — |
| Other | (6,448) | (6,929) |
| Total gross deferred tax liabilities | (455,893) | (404,703) |
| Net accumulated deferred income taxes | \$(285,723) | \$(260,912) |

Based on the average annual book income before taxes for the prior three years, excluding the effects of extraordinary and unusual or infrequent items, the Company believes that the deferred tax assets will be fully realized at current

levels of book and taxable income.

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The Company recognized income tax expense for 2011, 2010 and 2009 as follows (in thousands):

| | Years Ended December 31, | | |
|--|--------------------------|----------|-------------|
| | 2011 | 2010 | 2009 |
| Income tax expense: | | | |
| Federal: | | | |
| Current | \$5,084 | \$19,251 | \$(10,123) |
| Deferred | 46,612 | 31,279 | 39,537 |
| Total federal income tax | 51,696 | 50,530 | 29,414 |
| State: | | | |
| Current | 2,936 | 4,308 | 2,321 |
| Deferred | (924) | 1,947) | 1,309 |
| Total state income tax | 2,012 | 6,255 | 3,630 |
| Total income tax expense | 53,708 | 56,785 | 33,044 |
| Tax expense classified as extraordinary gain | — | (5,769) | — |
| Total income tax expense before extraordinary item | \$53,708 | \$51,016 | \$33,044 |

Current federal income tax expense for 2010 reflects taxes accrued under the alternative minimum tax (“AMT”). Deferred federal income tax for 2010 includes an offsetting AMT benefit of \$10.2 million. There was no offsetting AMT benefit for 2011 or 2009. As of December 31, 2011, the Company had \$19.9 million of AMT credit carryforwards that have an unlimited life. As of December 31, 2011, the Company had tax loss carryforwards of \$21.1 million and \$0.6 million that have lives of 20 years and 5 years, respectively.

Income tax provisions differ from amounts computed by applying the statutory federal income tax rate of 35% to book income before federal income tax as follows (in thousands):

| | Years Ended December 31, | | |
|---|--------------------------|----------|----------|
| | 2011 | 2010 | 2009 |
| Federal income tax expense computed on income at statutory rate | \$55,036 | \$55,086 | \$34,992 |
| Difference due to: | | | |
| State taxes, net of federal benefit | 1,308 | 4,066 | 2,360 |
| AEFUDC | (2,295) | (3,578) | (3,051) |
| Permanent tax differences | (303) | (3,103) | (618) |
| Patient Protection and Affordable Care Act | — | 4,787 | — |
| Other | (38) | (473) | (639) |
| Total income tax expense | 53,708 | 56,785 | 33,044 |
| Tax expense classified as extraordinary gain | — | (5,769) | — |
| Total income tax expense before extraordinary item | \$53,708 | \$51,016 | \$33,044 |
| Effective income tax rate | 34.2 | % 36.1 | % 33.1 |
| Effective income tax rate without PPACA | 34.2 | % 33.0 | % 33.1 |

The Company files income tax returns in the U.S. federal jurisdiction and in the states of Texas, New Mexico and Arizona. The Company is no longer subject to tax examination by the taxing authorities in the federal jurisdiction for years prior to 2007 and in the state jurisdictions for years prior to 1998. A deficiency notice relating to the Company’s 1998 through 2003 income tax returns in Arizona contests a pollution control credit, a research and development credit and the sales and property apportionment factors. The Company is contesting these adjustments.

On March 23, 2010, the Patient Protection and Affordable Care Act (“PPACA”) was signed into law. A major provision of the law is that, beginning in 2013, the income tax deductions for the cost of providing certain prescription drug coverage will be reduced by the amount of the Medicare Part D subsidies received. The Company was required to recognize the impacts of the tax law change at the time of enactment and recorded a one-time non-cash charge to income tax expense of approximately \$4.8 million in the first quarter of 2010.

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FASB guidance prescribes a recognition threshold and measurement attribute for the financial statement recognition and measurement of a tax position taken or expected to be taken in a tax return. In January 2010, the Company filed for a change of accounting method with the IRS related to the way in which units of property are determined for purposes of determining capitalized tax assets. The change was included in the 2009 federal income tax return, with additional amounts included in the 2010 federal income tax return. The Company recorded an additional unrecognized tax position of \$2.2 million and \$6.3 million, respectively, related to the change in accounting method in 2011 and 2010. An additional unrecognized tax position may be recognized after the IRS audits the 2009 and 2010 tax returns. A reconciliation of the December 31, 2011, 2010 and 2009 amount of unrecognized tax benefits is as follows (in thousands):

| | 2011 | 2010 | 2009 |
|---|---------|---------|-------|
| Balance at January 1 | \$7,300 | \$600 | \$500 |
| Additions/(reductions) based on tax positions related to the current year | 2,200 | 6,300 | — |
| Additions for tax positions of prior years | — | 400 | 400 |
| Reductions for tax positions of prior years | — | — | (300) |
| Balance at December 31 | \$9,500 | \$7,300 | \$600 |

If recognized, \$1.1 million of the unrecognized tax position at December 31, 2011, would affect the effective tax rate. The Company recognized income tax expense for an unrecognized tax position of \$0.1 million for the year ended December 31, 2009.

The Company recognizes in tax expense interest and penalties related to tax benefits that have not been recognized. During the years ended December 31, 2011, 2010 and 2009, the Company recognized expense of \$0.2 million and benefits of approximately \$0.1 million and \$0.2 million, respectively, in interest. The Company had approximately \$0.4 million and \$0.2 million for the payment of interest and penalties accrued at December 31, 2011 and 2010, respectively.

K. Commitments, Contingencies and Uncertainties

Power Purchase and Sale Contracts

To supplement its own generation and operating reserves and to meet required renewable portfolio standards, the Company engages in firm power purchase arrangements which may vary in duration and amount based on evaluation of the Company's resource needs, the economics of the transactions, and specific renewable portfolio requirements. The Company had entered into the following significant agreements with various counterparties for forward firm purchases and sales of electricity:

| Type of Contract | Counterparty | Quantity | Term | Commercial Operation Date |
|-----------------------------------|--------------|-------------|-------------------------------------|---------------------------|
| Power Purchase and Sale Agreement | Freeport | 125 MW | December 2008 through December 2013 | N/A |
| Power Purchase and Sale Agreement | Freeport | 100 MW | January 2014 through December 2021 | N/A |
| Power Purchase Agreement | Shell | Up to 40 MW | January 2011 through September 2014 | N/A |
| Power Purchase Agreement | NRG | 20 MW | | August 2011 |

| | | | | | |
|--------------------------|--------------------------|----|----|---------------------------------------|-----------|
| | | | | August 2011 through July 2031 | |
| Power Purchase Agreement | Sun Edison 1 | 12 | MW | 25 years after operational start date | 2012 |
| Power Purchase Agreement | Sun Edison 2 | 10 | MW | 25 years after operational start date | 2012 |
| Power Purchase Agreement | NextEra Energy Resources | 5 | MW | July 2011 through June 2036 | July 2011 |

The Company has a Power Purchase and Sale Agreement with Freeport-McMoran Copper and Gold Energy Services LLC ("Freeport") which provides for Freeport to deliver energy to the Company from its ownership interest in the Luna Energy Facility (a natural gas-fired combined cycle generation facility located in Luna County, New Mexico) and for the Company to deliver a like amount of energy at Greenlee, Arizona. The Company may purchase the quantities noted in the table above at a specified price at times when energy is not exchanged under the Power Purchase and Sale Agreement. Upon mutual agreement, the contract allows the parties to increase the amount of energy that is purchased and sold under the Power Purchase and Sale Agreement. The parties have agreed to increase the amount to 125 MW through December 2013. The contract was approved by the FERC and continues through December 31, 2021.

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The Company entered into an agreement in 2009 to purchase capacity and unit contingent energy during 2010 from Shell Energy North America (“Shell”). Under the agreement, the Company provides natural gas to Pyramid Unit No. 4 where Shell has the right to convert natural gas to electric energy. The Company entered into a contract with Shell on May 17, 2010 to extend the term of the capacity and unit contingent energy purchase from January 1, 2011 through September 30, 2014.

The Company entered into a 20-year contract with NRG Solar Roadrunner LLC (“NRG”) for the purchase of all of the output of a solar photovoltaic plant built in southern New Mexico which began commercial operation in August 2011. The Company has a 25-year purchase power agreement with NextEra Energy Resource for a solar photovoltaic project located in southern New Mexico which began commercial operation in July 2011. The Company has 25-year purchase power agreements for two additional solar photovoltaic projects located in southern New Mexico, SunEdison 1 and SunEdison 2 which commercial operation is estimated to begin in 2012. The Company entered into these contracts to help meet its renewable portfolio requirements.

The Company provides firm capacity and associated energy to the RGEC pursuant to an ongoing contract which requires a two-year notice to terminate. The Company also provides network integrated transmission service to RGEC pursuant to the Company’s Open Access Transmission Tariff (“OATT”). The contract includes a formula-based rate that is updated annually to recover non-fuel generation costs and a fuel adjustment clause designed to recover all eligible fuel and purchased power costs allocable to RGEC.

Environmental Matters

General. The Company is subject to laws and regulations with respect to air, soil and water quality, waste disposal and other environmental matters by federal, state, regional, tribal and local authorities. Those authorities govern facility operations and have continuing jurisdiction over facility modifications. Failure to comply with these requirements can result in actions by regulatory agencies or other authorities that might seek to impose on the Company administrative, civil and/or criminal penalties or other sanctions. In addition, releases of pollutants or contaminants into the environment can result in costly cleanup liabilities. These laws and regulations are subject to change and, as a result of those changes, the Company may face additional capital and operating costs to comply. Certain key environmental issues, laws and regulations facing the Company are described further below.

Air Emissions. The U.S. Clean Air Act (“CAA”) and comparable state laws and regulations relating to air emissions impose, among other obligations, limitations on pollutants generated during the Company's operations, including sulfur dioxide (“SO₂”), particulate matter (“PM”), nitrogen oxides (“NO_x”) and mercury.

Clean Air Interstate Rule. The U.S. Environmental Protection Agency's (“EPA”) Clean Air Interstate Rule (“CAIR”), as applied to the Company, involves requirements to limit emissions of NO_x from the Company's power plants in Texas and/or purchase allowances representing other parties' emissions reductions starting in 2009. The U.S. Court of Appeals for the District of Columbia voided CAIR in 2008; however, the Company has complied with CAIR since 2009, and such rule is binding. The annual reconciliation to comply with CAIR is due by March 31 of the following year. The Company has purchased allowances and expensed the following costs to meet its annual requirements (in thousands):

| Compliance Year | Amount |
|-----------------|--------|
| 2010 | \$370 |
| 2011 | 62 |

Cross-State Air Pollution Rule. In July 2011, the EPA finalized the Cross-State Air Pollution Rule (“CSAPR”) which is intended to replace CAIR. CSAPR requires 28 states, including Texas, to further reduce power plant emissions of SO₂ and NO_x. Under CSAPR, reductions in annual SO₂ and NO_x emissions were required to begin January 1, 2012, with further reductions required beginning January 1, 2014. On December 30, 2011, the U.S. Court of Appeals for the District of Columbia Circuit issued its ruling to stay CSAPR, including the supplemental final rule, pending judicial review, which delays CSAPR's implementation date beyond January 1, 2012. The court is scheduled to hear the cases against the rule in April 2012. Under this timeframe, the court could issue its decision by summer or early fall 2012. As the outcome of the judicial review and any other legal or Congressional challenges are uncertain, the Company is unable to determine what impact CSAPR may ultimately have on its operations and consolidated financial results, but it could be material. Until the legal challenges to CSAPR are resolved, the Company's obligations under CAIR remains in effect.

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National Ambient Air Quality Standards. Under the CAA, the EPA sets National Ambient Air Quality Standards ("NAAQS") for six criteria emissions considered harmful to public health and the environment, including PM, NO_x, CO and SO₂. Areas meeting the NAAQS are designated attainment areas while those that do not meet the NAAQS are considered nonattainment areas. Each state must develop a plan to bring nonattainment areas into compliance with the NAAQS. NAAQS must be reviewed by the EPA at five-year intervals. In 2010, the EPA strengthened the NAAQS for both NO_x and SO₂. The Company is currently evaluating what impact this could have on its operations. If the Company is required to install additional equipment to control emissions at its facilities, the revised NAAQS could have a material impact on its operations and consolidated financial results. In addition, the EPA is currently reviewing the PM NAAQS. The Company cannot at this time predict the impact of this review and any possible new standards on its operations or consolidated financial results, but it could be material. The EPA had been in the process of revising the NAAQS for ozone. However, in September 2011, President Obama ordered the EPA to withdraw its proposal. Work, however, is underway to support EPA's planned reconsideration of the standards in 2013.

Utility MACT. The operation of coal-fired power plants, such as the Company's Four Corners plant, results in emissions of mercury and other air toxics. In December 2011, the EPA finalized Mercury and Air Toxics Standards (known as the "Utility MACT") for power plants, which replaces the prior federal Clean Air Mercury Rule and requires significant reductions in emissions of mercury and other air toxics. Companies impacted by the new standards will have up to four (and in certain cases five) years to comply. The Company is currently evaluating the new standards and cannot at this time determine the impact they may have on its Four Corners plant, but the cost of compliance could be material.

Climate Change. A significant portion of the Company's generation assets are nuclear or gas-fired, and as a result, the Company believes that its greenhouse gas ("GHG") emissions are low relative to electric power companies who rely on more coal-fired generation. However, regulations governing the emission of GHGs, such as carbon dioxide, could impose significant costs or limitations on the Company. In recent years, the U.S. Congress has considered new legislation to restrict or regulate GHG emissions, although federal efforts directed at enacting comprehensive climate change legislation stalled in 2010 and appear unlikely to recommence in the near future. Nonetheless, it is possible that federal legislation related to GHG emissions will be considered by Congress in the future. The EPA has also proposed using the CAA to limit carbon dioxide and other GHG emissions, and other measures are being imposed or offered by individual states, municipalities and regional agreements with the goal of reducing GHG emissions.

In September 2009, the EPA adopted a rule requiring approximately 10,000 facilities comprising a substantial percentage of annual U.S. GHG emissions to inventory their emissions starting in 2010 and to report those emissions to the EPA beginning in 2011. The Company's fossil fuel-fired power generating assets are subject to this rule, and the first report containing 2010 emissions was submitted to the EPA prior to the September 30, 2011 due date. The Company also has inventoried and implemented procedures for electrical equipment containing sodium hexafluoride ("SF₆"), another GHG. The Company is tracking these GHG emissions pursuant to the EPA's new SF₆ reporting rule that was finalized in late 2010 and became effective January 1, 2011. The first report to EPA under this rule was originally due on March 31, 2012, but in November 2011, EPA delayed its submittal to September 26, 2012.

The EPA has also proposed and finalized other rulemakings on GHG emissions that affect electric utilities. Under EPA regulations finalized in May 2010 (referred to as the "Tailoring Rule"), the EPA began regulating GHG emissions from certain stationary sources in January 2011. The regulations are being implemented pursuant to two CAA programs: the Title V Operating Permit program and the program requiring a permit if undergoing construction or major modifications (referred to as the "PSD" program). Obligations relating to Title V permits will include recordkeeping and monitoring requirements. With respect to PSD permits, projects that cause a significant increase in

GHG emissions (currently defined to be more than 75,000 tons or 100,000 tons per year, depending on various factors), will be required to implement “best available control technology,” or “BACT”. Pursuant to the rule, the EPA may reduce the 75,000 tons threshold referenced above in 2012 or thereafter. The EPA has issued guidance on what BACT entails for the control of GHGs, and individual states are now required to determine what controls are required for facilities within their jurisdiction on a case-by-case basis. The ultimate impact of these new regulations on the Company's operations cannot be determined at this time, but the cost of compliance with new regulations could be material. Also, on December 23, 2010, the EPA announced a settlement agreement with states and environmental groups regarding setting new source performance standards for GHG emissions from new and existing coal-, gas- and oil-based power plants. Pursuant to this agreement, and certain agreed upon extensions, the EPA intends to issue proposed rules for new and modified electric generating units ("EGUs") in 2012. It is unclear when the EPA will propose a GHG New Source Performance Standard ("NSPS") for existing EGUs and how stringent it would be, but this rule is expected. The impact of these rules on the Company is unknown at this time, but they could result in significant costs.

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In addition, almost half of the states, either individually or through multi-state regional initiatives, have begun to consider how to address GHG emissions and are actively considering the development of emission inventories or regional GHG cap and trade programs.

It is not currently possible to predict with confidence how any pending, proposed or future GHG legislation by Congress, the states, or multi-state regions or regulations adopted by EPA or the state environmental agencies will impact the Company's business. However, any such legislation or regulation of GHG emissions or any future related litigation could result in increased compliance costs or additional operating restrictions or reduced demand for the power the Company generates, could require the Company to purchase rights to emit GHG, and could have a material adverse effect on the Company's business, financial condition, reputation or results of operations.

Climate change also has potential physical effects that could be relevant to the Company's business. In particular, some studies suggest that climate change could affect the Company's service area by causing higher temperatures, less winter precipitation and less spring runoff, as well as by causing more extreme weather events. Such developments could change the demand for power in the region and could also impact the price or ready availability of water supplies or affect maintenance needs and the reliability of Company equipment.

The Company believes that material effects on the Company's business or operations may result from the physical consequences of climate change, the regulatory approach to climate change ultimately selected and implemented by governmental authorities, or both. Substantial expenditures may be required for the Company to comply with such regulations in the future and, in some instances, those expenditures may be material. Given the very significant remaining uncertainties regarding whether and how these issues will be regulated, as well as the timing and severity of any physical effects of climate change, the Company believes it is impossible at present to meaningfully quantify the costs of these potential impacts.

Contamination Matters. The Company has a provision for environmental remediation obligations of approximately \$0.3 million at December 31, 2011, related to compliance with federal and state environmental standards. However, unforeseen expenses associated with environmental compliance or remediation may occur and could have a material adverse effect on the future operations and financial condition of the Company.

The Company incurred the following expenditures to comply with federal environmental statutes (in thousands):

| | Years Ended December 31, | | |
|---------------------|--------------------------|---------|-------|
| | 2011 | 2010 | 2009 |
| Clean Air Act (1) | \$ 716 | —\$ 615 | \$810 |
| Clean Water Act (2) | 264 | 178 | 597 |

(1)Includes \$0.3 million related to alleged excess emissions at the Rio Grande generating station discussed below for the twelve months ended December 31, 2009.

(2)2011 excludes a reduction of approximately \$0.1 million related to an adjustment for estimated remediation costs for Copper generating station. 2009 also excludes a reduction of \$0.6 million related to an adjustment for estimated remediation costs for a property previously owned by the Company.

The EPA has investigated releases or potential releases of hazardous substances, pollutants or contaminants at the Gila River Boundary Site, on the Gila River Indian Community reservation in Arizona and designated it as a Superfund site. The Company currently owns 16.29% of the site and will share in the cost of cleanup of this site. The Company has an agreement with the EPA and a former property owner to resolve this matter and on June 30, 2011, the

Company entered into a consent decree with the EPA at a cost to the Company of less than \$0.1 million.

Environmental Litigation and Investigations. On April 6, 2009, APS received a request from the EPA under Section 114 of the CAA seeking detailed information regarding projects and operations at Four Corners. The EPA has taken the position that many utilities have made certain physical or operational changes at their plants that should have triggered additional regulatory requirements under the New Source Review provisions of the CAA. APS responded to this request in 2009. The Company is unable to predict the timing or content of the EPA's response, if any, or any resulting actions.

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The Company received word that Earthjustice filed a lawsuit in the United States District Court for New Mexico on October 4, 2011 for alleged violations of the Prevention of Significant Deterioration provisions of the CAA. Subsequent to filing its original Complaint, on January 6, 2012, Earthjustice filed a First Amended Complaint adding claims for violations of the CAA's NSPS program. Among other things, the plaintiffs seek to have the court enjoin operations at Four Corners until APS applies for and obtains any required PSD permits and complies with the NSPS. The plaintiffs further request the court to order the payment of civil penalties, including a beneficial mitigation project. APS advised that it believes the claims in this matter are without merit and will vigorously defend against them. The Company is unable to predict the outcome of these alleged violations.

Lease Agreements

The Company leases land in El Paso adjacent to the Newman Power Station under a lease which expires in June 2033 with a renewal option of 25 years. In addition, the Company leases certain warehouse facilities in El Paso under a lease which expires in December 2014. The Company also has several other leases for office and parking facilities which expire within the next five years. These lease agreements do not impose any restrictions relating to issuance of additional debt, payment of dividends or entering into other lease arrangements. The Company has no significant capital lease agreements.

The Company's total annual rental expense related to operating leases was \$1.1 million for 2011, 2010 and 2009. As of December 31, 2011, the Company's minimum future rental payments for the next five years are as follows (in thousands):

| | |
|------|---------|
| 2012 | \$1,030 |
| 2013 | 951 |
| 2014 | 919 |
| 2015 | 477 |
| 2016 | 438 |

L. Litigation

The Company is a party to various legal actions. In many of these matters, the Company has excess casualty liability insurance that covers the various claims, actions and complaints. Based upon a review of these claims and applicable insurance coverage, to the extent that the Company has been able to reach a conclusion as to its ultimate liability, it believes that none of these claims will have a material adverse effect on the financial position, results of operations or cash flows of the Company.

See Note C and Note K for discussion of the effects of government legislation and regulation on the Company.

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M. Employee Benefits

Retirement Plans

The Company's Retirement Income Plan (the "Retirement Plan") covers employees who have completed one year of service with the Company and work at least a minimum number of hours each year. The Retirement Plan is a qualified noncontributory defined benefit plan. Upon retirement or death of a vested plan participant, assets of the Retirement Plan are used to pay benefit obligations under the Retirement Plan. Contributions from the Company are at least the minimum funding amounts required by the IRS under provisions of the Retirement Plan, as actuarially calculated. The assets of the Retirement Plan are invested in equity securities, debt securities and cash equivalents and are managed by professional investment managers appointed by the Company.

The Company has two non-qualified retirement plans that are non-funded defined benefit plans. The Company's Supplemental Retirement Plan covers certain former employees and directors of the Company. The other plan, the Excess Benefit Plan was adopted in 2004 and covers certain active and former employees of the Company. The benefit cost for the non-qualified retirement plans are based on substantially the same actuarial methods and economic assumptions as those used for the Retirement Plan. The Company complies with FASB guidance on disclosure for pension and other post-retirement plans that requires disclosure of investment policies and strategies, categories of investment and fair value measurements of plan assets, and significant concentrations of risk.

The obligations and funded status of the plans are presented below (in thousands):

| | December 31, | | | |
|--|--------------|---------------|------------|---------------|
| | 2011 | Non-Qualified | 2010 | Non-Qualified |
| | Retirement | Retirement | Retirement | Retirement |
| | Income | Plans | Income | Plans |
| | Plan | | Plan | |
| Change in projected benefit obligation: | | | | |
| Benefit obligation at end of prior year | \$242,718 | \$24,008 | \$215,944 | \$21,767 |
| Service cost | 6,590 | 260 | 5,888 | 176 |
| Interest cost | 12,871 | 1,116 | 12,507 | 1,122 |
| Amendments | — | — | — | 838 |
| Actuarial loss | 42,508 | 2,980 | 16,008 | 1,822 |
| Benefits paid | (8,394) | (1,817) | (7,629) | (1,717) |
| Benefit obligation at end of year | 296,293 | 26,547 | 242,718 | 24,008 |
| Change in plan assets: | | | | |
| Fair value of plan assets at end of prior year | 171,341 | — | 155,140 | — |
| Actual return on plan assets | 16,422 | — | 17,030 | — |
| Employer contribution | 12,000 | 1,817 | 6,800 | 1,717 |
| Benefits paid | (8,394) | (1,817) | (7,629) | (1,717) |
| Fair value of plan assets at end of year | 191,369 | — | 171,341 | — |
| Funded status at end of year | \$(104,924) | \$(26,547) | \$(71,377) | \$(24,008) |

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Amounts recognized in the Company's consolidated balance sheets consist of the following (in thousands):

| | December 31, | | | |
|------------------------|------------------------------|--------------------------------------|------------------------------|--------------------------------------|
| | 2011 | | 2010 | |
| | Retirement Income Plan | Non-Qualified Retirement Plans | Retirement Income Plan | Non-Qualified Retirement Plans |
| Current liabilities | \$— | \$ (1,844) | \$— | \$ (1,914) |
| Noncurrent liabilities | (104,924) | (24,703) | (71,377) | (22,094) |
| Total | \$(104,924) | \$(26,547) | \$(71,377) | \$(24,008) |

The accumulated benefit obligation in excess of plan assets is as follows (in thousands):

| | December 31, | | | |
|--------------------------------|------------------------------|--------------------------------------|------------------------------|--------------------------------------|
| | 2011 | | 2010 | |
| | Retirement Income Plan | Non-Qualified Retirement Plans | Retirement Income Plan | Non-Qualified Retirement Plans |
| Projected benefit obligation | \$(296,293) | \$(26,547) | \$(242,718) | \$(24,008) |
| Accumulated benefit obligation | (250,753) | (26,547) | (205,167) | (23,538) |
| Fair value of plan assets | 191,369 | — | 171,341 | — |

Amounts recognized in accumulated other comprehensive income consist of the following (in thousands):

| | Years Ended December 31, | | | |
|--------------------|------------------------------|--------------------------------------|------------------------------|--------------------------------------|
| | 2011 | | 2010 | |
| | Retirement Income Plan | Non-Qualified Retirement Plans | Retirement Income Plan | Non-Qualified Retirement Plans |
| Net loss | \$129,820 | \$8,990 | \$95,828 | \$6,364 |
| Prior service cost | 24 | 408 | 46 | 502 |
| Total | \$129,844 | \$9,398 | \$95,874 | \$6,866 |

The following are the weighted-average actuarial assumptions used to determine the benefit obligations:

| | December 31, | | | 2010 | | |
|----------------------------------|------------------------------|------------------------------------|---------------------------|------------------------------|------------------------------------|---------------------------|
| | 2011 | Non-Qualified | | 2010 | Non-Qualified | |
| | Retirement Income Plan | Supplemental Retirement Plan | Excess Benefit Plan | Retirement Income Plan | Supplemental Retirement Plan | Excess Benefit Plan |
| Discount rate | 4.3 | % 3.6 | % 4.1 | % 5.4 | % 4.6 | % 5.3 |
| Rate of compensation increase | 5.0 | % N/A | 5.0 | % 5.0 | % N/A | 5.0 |

The Company reassesses various actuarial assumptions at least on an annual basis. The discount rate is changed at each measurement date based on projected cash flows of the benefit plans using the spot rates in the Citigroup Pension Discount Curve and then solving for a single discount rate that produces the same present value of cash flows for each plan. A 1% increase in the discount rate would decrease the December 31, 2011 retirement plans' projected benefit

obligation by 12.7%. A 1% decrease in the discount rate would increase the December 31, 2011 retirement plans' projected benefit obligation by 15.8%.

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The components of net periodic benefit cost are presented below (in thousands):

| | Years Ended December 31, | | | | | |
|-----------------------------------|------------------------------|--------------------------------------|------------------------------|--------------------------------------|------------------------------|--------------------------------------|
| | 2011 | | 2010 | | 2009 | |
| | Retirement Income Plan | Non-Qualified Retirement Plans | Retirement Income Plan | Non-Qualified Retirement Plans | Retirement Income Plan | Non-Qualified Retirement Plans |
| Service cost | \$6,590 | \$260 | \$5,888 | \$176 | \$5,414 | \$120 |
| Interest cost | 12,871 | 1,116 | 12,507 | 1,122 | 11,942 | 1,241 |
| Amendments | — | — | — | 838 | — | — |
| Expected return on plan assets | (14,095 |) — | (13,867 |) — | (15,439 |) — |
| Amortization of: | | | | | | |
| Net loss | 6,190 | 354 | 3,331 | 218 | 1,549 | 76 |
| Prior service cost | 21 | 94 | 21 | 94 | 21 | 94 |
| Net periodic benefit cost | \$11,577 | \$1,824 | \$7,880 | \$2,448 | \$3,487 | \$1,531 |

The changes in benefit obligations recognized in other comprehensive income are presented below (in thousands):

| | Years Ended December 31, | | | | | |
|--|------------------------------|--------------------------------------|------------------------------|--------------------------------------|------------------------------|--------------------------------------|
| | 2011 | | 2010 | | 2009 | |
| | Retirement Income Plan | Non-Qualified Retirement Plans | Retirement Income Plan | Non-Qualified Retirement Plans | Retirement Income Plan | Non-Qualified Retirement Plans |
| Net loss | \$40,181 | \$2,980 | \$12,844 | \$1,822 | \$48,531 | \$1,892 |
| Amortization of: | | | | | | |
| Net loss | (6,190 |) (354 |) (3,331 |) (218 |) (1,549 |) (76 |
| Prior service cost | (21 |) (94 |) (21 |) (94 |) (21 |) (94 |
| Total expense recognized in other comprehensive income | \$33,970 | \$2,532 | \$9,492 | \$1,510 | \$46,961 | \$1,722 |

The total amount recognized in net periodic benefit costs and other comprehensive income are presented below (in thousands):

| | Years Ended December 31, | | | | | |
|---|------------------------------|--------------------------------------|------------------------------|--------------------------------------|------------------------------|--------------------------------------|
| | 2011 | | 2010 | | 2009 | |
| | Retirement Income Plan | Non-Qualified Retirement Plans | Retirement Income Plan | Non-Qualified Retirement Plans | Retirement Income Plan | Non-Qualified Retirement Plans |
| Total recognized in net periodic benefit cost and other comprehensive income | \$45,547 | \$4,356 | \$17,372 | \$3,958 | \$50,448 | \$3,253 |

The following are amounts in accumulated other comprehensive income that are expected to be recognized as components of net periodic benefit cost during 2012 (in thousands):

| | Retirement | Non-Qualified |
|--|------------|---------------|
|--|------------|---------------|

| | Income Plan | Retirement Plans |
|--------------------|----------------|---------------------|
| Net loss | \$11,300 | \$560 |
| Prior service cost | 20 | 90 |

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The following are the weighted-average actuarial assumptions used to determine the net periodic benefit cost for the twelve months ended December 31:

| | 2011 | | | 2010 | | | 2009 | | | |
|---|------------------------------|---|---------------------------|------------------------------|---|---------------------------|------------------------------|---|---------------------------|---|
| | Retirement Income Plan | Non-Qualified Supplemental Retirement Plan | Excess Benefit Plan | Retirement Income Plan | Non-Qualified Supplemental Retirement Plan | Excess Benefit Plan | Retirement Income Plan | Non-Qualified Supplemental Retirement Plan | Excess Benefit Plan | |
| Discount rate | 5.4 | % 4.6 | % 5.3 | % 5.9 | % 5.2 | % 6.0 | % 6.1 | % 6.3 | % 6.3 | % |
| Expected long-term return on plan assets | 7.5 | % N/A | N/A | 7.5 | % N/A | N/A | 8.5 | % N/A | N/A | |
| Rate of compensation increase | 5.0 | % N/A | 5.0 | % 5.0 | % N/A | 5.0 | % 5.0 | % N/A | 5.0 | % |

The Company reassesses various actuarial assumptions at least on an annual basis. The discount rate is changed at each measurement date based on projected cash flows of the benefit plans using the spot rates in the Citigroup Pension Discount Curve and then solving for a single discount rate that produces the same present value of cash flows for each plan.

The Company's overall expected long-term rate of return on assets is 7.5% effective January 1, 2011, which is both a pre-tax and after-tax rate as pension funds are generally not subject to income tax. The expected long-term rate of return is based on the weighted average of the expected returns on investments based upon the target asset allocation of the pension fund. The Company's target allocations for the plan's assets are presented below:

| | December 31, 2011 | |
|-------------------------|-------------------|---|
| Equity securities | 50 | % |
| Fixed income | 45 | % |
| Alternative investments | 5 | % |
| Total | 100 | % |

The Retirement Plan fund includes a diversified portfolio of funds investing in equity securities including large and small capital funds and international funds. The Retirement Plan fund also invests in fixed income securities and a real estate limited partnership. The expected returns for fund investments are based on historical risk premiums above the current fixed income rate, while the expected returns for the fixed income securities are based on the portfolio's yield to maturity.

FASB guidance on disclosure for pension plans requires disclosure of fair value measurements of plan assets. To increase consistency and comparability in fair value measurements FASB guidance on fair value measurements established a fair value hierarchy that prioritizes the inputs to valuation techniques used to measure fair value into three levels as follows:

Level 1 – Observable inputs that reflect quoted market prices for identical assets and liabilities in active markets. Prices for securities held in the underlying portfolios of the Retirement Plan are primarily obtained from independent pricing services. These prices are based on observable market data for the same or similar securities.

Level 2 – Inputs other than quoted market prices included in Level 1 that are observable for the asset or liability either directly or indirectly. The fair value of the Guaranteed Investment Contract is based on market interest rates of investments with similar terms and risk characteristics.

Level 3 – Unobservable inputs using data that is not corroborated by market data. The fair value of the real estate limited partnership is reported at the net asset value of the investment.

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The fair value of the Company's Retirement Plan assets at December 31, 2011 and 2010, and the level within the three levels of the fair value hierarchy defined by FASB guidance on fair value measurements are presented in the table below (in thousands):

| Description of Securities | Fair Value as of December 31, 2011 | Quoted Prices in Active Markets for Identical Assets (Level 1) | Significant Other Observable Inputs (Level 2) | Significant Unobservable Inputs (Level 3) |
|---|------------------------------------|--|---|---|
| Cash and Cash Equivalents | \$ 6,708 | \$ 6,708 | \$— | \$— |
| U.S. Treasury Securities | 24,178 | 24,178 | — | — |
| Guaranteed Investment Contract | 608 | — | 608 | — |
| Common Stock | 70,893 | 70,893 | — | — |
| Mutual Funds - Fixed Income | 53,598 | 53,598 | — | — |
| Mutual Funds - Equity | 26,873 | 26,873 | — | — |
| Limited Partnership Interest in Real Estate (a) | 8,511 | — | — | 8,511 |
| Total Plan Investments | \$ 191,369 | \$ 182,250 | \$ 608 | \$8,511 |

| Description of Securities | Fair Value as of December 31, 2010 | Quoted Prices in Active Markets for Identical Assets (Level 1) | Significant Other Observable Inputs (Level 2) | Significant Unobservable Inputs (Level 3) |
|---|------------------------------------|--|---|---|
| Cash and Cash Equivalents | \$ 4,975 | \$ 4,975 | \$— | \$— |
| U.S. Treasury Securities | 83,601 | 83,601 | — | — |
| Guaranteed Investment Contract | 550 | — | 550 | — |
| Common Stock | 54,957 | 54,957 | — | — |
| Mutual Funds | 19,501 | 19,501 | — | — |
| Limited Partnership Interest in Real Estate (a) | 7,757 | — | — | 7,757 |
| Total Plan Investments | \$ 171,341 | \$ 163,034 | \$ 550 | \$ 7,757 |

This investment is a commercial real estate partnership that purchases land, develops limited infrastructure, and sells it for commercial development. The Company is restricted from selling its partnership interest during the life (a) of the partnership which is generally 5-7 years. Return of investment is realized as land is sold. The fair value of the limited partnership interest in real estate is based on the net asset value of the partnership which reflects the appraised value of the land.

The table below reflects the changes in the fair value of investments in real estate during the period (in thousands):

| | | |
|-------------------------------|--|---------|
| Balance at December 31, 2009 | Fair Value of Investments in Real Estate | \$8,288 |
| Unrealized loss in fair value | (531 |) |
| Balance at December 31, 2010 | 7,757 | |
| Sale of land | (102 |) |

| | |
|-------------------------------|---------|
| Unrealized gain in fair value | 856 |
| Balance at December 31, 2011 | \$8,511 |

There were no purchases, issuances, and settlements related to the assets in the Level 3 fair value measurement category during the twelve month periods ending December 31, 2011 and 2010.

The Company adheres to the traditional capital market pricing theory which maintains that over the long term, the risk of owning equities should be rewarded with a greater return than available from fixed income investments. The Company seeks to

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minimize the risk of owning equity securities by investing in funds that pursue risk minimization strategies and by diversifying its investments to limit its risks during falling markets. The investment managers have full discretionary authority to direct the investment of plan assets held in trust within the guidelines prescribed by the Company through the plan's investment policy statement including the ability to hold cash equivalents. The investment guidelines of the investment policy statement are in accordance with the Employee Retirement Income Security Act of 1974 ("ERISA") and Department of Labor ("DOL") regulations.

The Company contributes at least the minimum funding amounts required by the IRS for the Retirement Plan, as actuarially calculated. The Company expects to contribute \$19.8 million to its retirement plans in 2012.

The following benefit payments, which reflect expected future service, as appropriate, are expected to be paid (in thousands):

| | Retirement Income Plan | Non-Qualified Retirement Plans |
|-----------|------------------------------|--------------------------------------|
| 2012 | \$9,132 | \$1,844 |
| 2013 | 9,967 | 1,813 |
| 2014 | 10,932 | 1,777 |
| 2015 | 11,924 | 1,758 |
| 2016 | 13,021 | 1,801 |
| 2017-2021 | 83,027 | 9,430 |

Other Postretirement Benefits

The Company provides certain health care benefits for retired employees and their eligible dependents and life insurance benefits for retired employees only. Substantially all of the Company's employees may become eligible for those benefits if they retire while working for the Company. Contributions from the Company are currently based on the funding amounts established in PUCT Docket No. 37690. The assets of the plan are invested in equity securities, debt securities, and cash equivalents and are managed by professional investment managers appointed by the Company.

The Company determined that the prescription drug benefits of its plan were actuarially equivalent to the Medicare Part D benefit provided for in the Medicare Prescription Drug, Improvement, and Modernization Act of 2003. FASB guidance on accounting and disclosure requirements related to the Medicare Prescription Drug, Improvement and Modernization Act of 2003 requires measurement of the postretirement benefit obligation, the plan assets, and the net periodic postretirement benefit cost to reflect the effects of the subsidy. In March 2010, the President signed into law comprehensive health care reform legislation under the Patient Protection and Affordable Care Act and the Health Care Education and Affordability Reconciliation Act (the "Acts"). The Company modified the operations of the plan to conform to the effective provisions of the Acts.

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The following table contains a reconciliation of the change in the benefit obligation, the fair value of plan assets, and the funded status of the plans (in thousands):

| | December 31, | |
|--|--------------|-------------|
| | 2011 | 2010 |
| Change in benefit obligation: | | |
| Benefit obligation at end of prior year | \$95,254 | \$118,267 |
| Service cost | 2,988 | 3,558 |
| Interest cost | 5,379 | 6,664 |
| Actuarial loss | 32,694 | (3,807) |
| Amendments (a) | — | (26,605) |
| Benefits paid | (4,180) | (3,598) |
| Retiree contributions | 941 | 584 |
| Medicare Part D subsidy | 196 | 191 |
| Benefit obligation at end of year | 133,272 | 95,254 |
| Change in plan assets: | | |
| Fair value of plan assets at end of prior year | 33,660 | 29,348 |
| Actual return on plan assets | — | 2,514 |
| Employer contribution | 2,200 | 4,621 |
| Benefits paid | (4,180) | (3,598) |
| Retiree contributions | 941 | 584 |
| Medicare Part D subsidy | 196 | 191 |
| Fair value of plan assets at end of year | 32,817 | 33,660 |
| Funded status (b) | \$(100,455) | \$(61,594) |

The amendments that occurred during the twelve months ended December 31, 2010 primarily related to (a) modifications to the required copayment levels, deductibles and out-of-pocket maximum responsibilities retained by the retired employees.

(b) These amounts are recognized in the Company's consolidated balance sheets as a non-current liability.

Amounts recognized in accumulated other comprehensive income that have not been recognized as a component of net periodic cost consist of the following (in thousands):

| | December 31, | |
|----------------------|--------------|-------------|
| | 2011 | 2010 |
| Net loss (gain) | \$20,144 | \$(14,411) |
| Prior service credit | (30,647) | (36,574) |
| | \$(10,503) | \$(50,985) |

The following are the weighted-average actuarial assumptions used to determine the accrued postretirement benefit obligations:

| | December 31, | | |
|-------------------------------|--------------|------|-----|
| | 2011 | 2010 | |
| Discount rate at end of year | 4.3 | % | 5.5 |
| Health care cost trend rates: | | | % |

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| | | | |
|-----------------------|------|-------|---|
| Initial | 8.0 | % 8.5 | % |
| Ultimate | 5.0 | % 5.0 | % |
| Year ultimate reached | 2026 | 2018 | |

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The discount rate is changed at each measurement date based on projected cash flows of the benefit plans using the spot rates in the Citigroup Pension Discount Curve and then solving for a single discount rate that produces the same present value of cash flows for each plan. A 1% increase in the discount rate would decrease the December 31, 2011 accumulated postretirement benefit obligation by 14.1%. A 1% decrease in the discount rate would increase the December 31, 2011 accumulated postretirement benefit obligation by 17.9%.

Net periodic benefit cost is made up of the components listed below (in thousands):

| | Years Ended December 31, | | |
|--------------------------------|--------------------------|---------|---------|
| | 2011 | 2010 | 2009 |
| Service cost | \$2,988 | \$3,558 | \$3,395 |
| Interest cost | 5,379 | 6,664 | 6,492 |
| Expected return on plan assets | (1,823) | (1,529) | (1,499) |
| Amortization of: | | | |
| Prior service benefit | (5,927) | (2,869) | (2,869) |
| Net gain | (39) | (175) | — |
| Net periodic benefit cost | \$578 | \$5,649 | \$5,519 |

The changes in benefit obligations recognized in other comprehensive income are presented below (in thousands):

| | Years Ended December 31, | | |
|--|--------------------------|------------|-----------|
| | 2011 | 2010 | 2009 |
| Net loss (gain) | \$34,517 | \$(4,792) | \$(1,843) |
| Prior service benefit | — | (26,605) | — |
| Amortization of: | | | |
| Prior service benefit | 5,927 | 2,869 | 2,869 |
| Net gain | 39 | 175 | — |
| Total recognized in other comprehensive income | \$40,483 | \$(28,353) | \$1,026 |

The total recognized in net periodic benefit cost and other comprehensive income are presented below (in thousands):

| | Years Ended December 31, | | |
|--|--------------------------|------------|---------|
| | 2011 | 2010 | 2009 |
| Total recognized in net periodic benefit cost and other comprehensive income | \$41,061 | \$(22,704) | \$6,545 |

The amounts in accumulated other comprehensive income that are expected to be recognized as a component of net periodic benefit cost during 2012 is a prior service benefit of \$5.9 million and a net gain of \$0.6 million.

The following are the weighted-average actuarial assumptions used to determine the net periodic benefit cost for the twelve months ended December 31:

| | 2011 | 2010 | 2009 | |
|--|------|-------|-------|---|
| Discount rate at beginning of year | 5.5 | % 5.9 | % 6.0 | % |
| Expected long-term return on plan assets | 5.2 | % 5.2 | % 5.9 | % |
| Health care cost trend rates: | | | | |
| Initial | 8.5 | % 8.5 | % 9.0 | % |
| Ultimate | 5.0 | % 5.0 | % 5.0 | % |
| Year ultimate reached | 2018 | 2017 | 2017 | |

The discount rate is changed at each measurement date based on projected cash flows of the benefit plans using the spot rates in the Citigroup Pension Discount Curve and then solving for a single discount rate that produces the same present value of cash flows for each plan.

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For measurement purposes, an 8.5% annual rate of increase in the per capita cost of covered health care benefits was assumed for 2011. The rate was assumed to decrease gradually to 5% for 2018 and remain at that level thereafter. Assumed health care cost trend rates have a significant effect on the amounts reported for the health care plan. The effect of a 1% change in these assumed health care cost trend rates would increase or decrease the December 31, 2011 benefit obligation by \$22.8 million or \$18.3 million, respectively. In addition, such a 1% change would increase or decrease the aggregate 2011 service and interest cost components of the net periodic benefit cost by \$1.6 million or \$1.2 million, respectively.

The Company's overall expected long-term rate of return on assets, on an after-tax basis, is 5.2% effective January 1, 2011. The expected long-term rate of return is based on the after-tax weighted average of the expected returns on investments based upon the target asset allocation. The Company's target allocations for the plan's assets are presented below:

| | December 31, 2011 | |
|-------------------------|-------------------|---|
| Equity securities | 65 | % |
| Fixed income | 30 | % |
| Alternative investments | 5 | % |
| Total | 100 | % |

The asset portfolio includes a diversified mix of funds investing in equity securities including large and small capital funds and international funds. The asset portfolio also includes fixed income securities, cash equivalents, and a real estate limited partnership. The expected returns for fund investments are based on historical risk premiums above the current fixed income rate, while the expected returns for the fixed income securities are based on the portfolio's yield to maturity.

FASB guidance on disclosure for other postretirement plans requires disclosure of fair value measurements of plan assets. To increase consistency and comparability in fair value measurements, FASB guidance on fair value measurements established a fair value hierarchy that prioritizes the inputs to valuation techniques used to measure fair value into three levels as follows:

Level 1 – Observable inputs that reflect quoted market prices for identical assets and liabilities in active markets. Prices for securities held in the underlying portfolios of the Other Postretirement Benefits Plan are primarily obtained from independent pricing services. These prices are based on observable market data for the same or similar securities.

Level 2 – Inputs other than quoted market prices included in Level 1 that are observable for the asset or liability either directly or indirectly. The fair value of municipal securities – tax-exempt are reported at fair value based on evaluated prices that reflect observable market information, such as actual trade information of similar securities, adjusted for observable differences.

Level 3 – Unobservable inputs using data that is not corroborated by market data. The fair value of the real estate limited partnership is reported at the net asset value of the investment.

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The fair value of the Company's Other Postretirement Benefits Plan assets at December 31, 2011 and 2010, and the level within the three levels of the fair value hierarchy defined by FASB guidance on fair value measurements are presented in the table below (in thousands):

| Description of Securities | Fair Value as of December 31, 2011 | Quoted Prices in Active Markets for Identical Assets (Level 1) | Significant Other Observable Inputs (Level 2) | Significant Unobservable Inputs (Level 3) |
|---|------------------------------------|--|---|---|
| Cash and Cash Equivalents | \$ 3,000 | \$ 3,000 | \$— | \$— |
| Municipal Securities – Tax Exempt | 12,062 | — | 12,062 | — |
| Common Stock | 16,159 | 16,159 | — | — |
| Limited Partnership Interest in Real Estate (a) | 1,596 | — | — | 1,596 |
| Total Plan Investments | \$ 32,817 | \$ 19,159 | \$ 12,062 | \$ 1,596 |

| Description of Securities | Fair Value as of December 31, 2010 | Quoted Prices in Active Markets for Identical Assets (Level 1) | Significant Other Observable Inputs (Level 2) | Significant Unobservable Inputs (Level 3) |
|---|------------------------------------|--|---|---|
| Cash and Cash Equivalents | \$ 4,122 | \$ 4,122 | \$— | \$— |
| Municipal Securities – Tax Exempt | 11,348 | — | 11,348 | — |
| Common Stock | 16,735 | 16,735 | — | — |
| Limited Partnership Interest in Real Estate (a) | 1,455 | — | — | 1,455 |
| Total Plan Investments | \$ 33,660 | \$ 20,857 | \$ 11,348 | \$ 1,455 |

This investment is a commercial real estate partnership that purchases land, develops limited infrastructure, and sells it for commercial development. The Company is restricted from selling its partnership interest during the life (a) of the partnership which is generally 5-7 years. Return of investment is realized as land is sold. The fair value of the limited partnership interest in real estate is based on the net asset value of the partnership which reflects the appraised value of the land.

The table below reflects the changes in the fair value of the investments in real estate during the period (in thousands):

| | Fair Value of Investments in Real Estate | |
|-------------------------------|--|---|
| Balance at December 31, 2009 | \$ 1,554 | |
| Unrealized loss in fair value | (99) |) |
| Balance at December 31, 2010 | 1,455 | |
| Sale of land | (19) |) |
| Unrealized gain in fair value | 160 | |
| Balance at December 31, 2011 | \$ 1,596 | |

There were no purchases, issuances, and settlements related to the assets in the Level 3 fair value measurement category during the twelve month periods ending December 31, 2011 and 2010.

The Company adheres to the traditional capital market pricing theory which maintains that over the long term, the risk of owning equities should be rewarded with a greater return than available from fixed income investments. The Company seeks to minimize the risk of owning equity securities by investing in mutual funds that pursue risk minimization strategies and by diversifying its investments to limit its risks during falling markets. The investment managers have full discretionary authority to direct the investment of plan assets held in trust within the guidelines prescribed by the Company through the plan's investment policy statement including the ability to hold cash equivalents. The investment guidelines of the investment policy statement are in accordance with the ERISA and DOL regulations.

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The Company expects to contribute \$2.5 million to its other postretirement benefits plan in 2012. The following benefit payments, which reflect expected future service, as appropriate, are expected to be paid (in thousands):

| | |
|-----------|---------|
| 2012 | \$3,519 |
| 2013 | 4,006 |
| 2014 | 4,507 |
| 2015 | 5,058 |
| 2016 | 5,614 |
| 2017-2021 | 35,367 |

401(k) Defined Contribution Plans

The Company sponsors 401(k) defined contribution plans covering substantially all employees. Historically, the Company has provided a 50 percent matching contribution up to 6 percent of the employee's compensation subject to certain other limits and exclusions. Annual matching contributions made to the savings plans for the years 2011, 2010 and 2009 were \$1.7 million, \$1.7 million, and \$1.6 million, respectively.

Annual Short-Term Incentive Plan

The Annual Short-Term Incentive Plan (the "Incentive Plan") provides for the payment of cash awards to eligible Company employees, including each of its named executive officers. Payment of awards is based on the achievement of performance measures reviewed and approved by the Company's Board of Directors' Compensation Committee. Generally, these performance measures are based on meeting certain financial, operational and individual performance criteria. The financial performance goals are based on earnings per share and the operational performance goals are based on safety, regulatory compliance, and customer satisfaction. If a specified level of earnings per share is not attained, no amounts will be paid under the Incentive Plan. The Company reached the required levels of earnings per share, safety, and regulatory compliance goals for an incentive payment of \$7.3 million and \$7.4 million in 2011 and 2010, respectively. In 2009, the Company reached the required levels of earnings per share, customer satisfaction, and safety goals for an incentive payment of \$8.6 million, respectively. The Company has renewed the Incentive Plan in 2012 with similar goals.

N. Franchises and Significant Customers

El Paso and Las Cruces Franchises

The Company has a franchise agreement with El Paso, the largest city it serves. The franchise agreement allows the Company to utilize public rights-of-way necessary to serve its retail customers within El Paso. The Company is also providing electric distribution service to Las Cruces under an implied franchise by satisfying all obligations under the franchise agreement that expired April 30, 2009.

The franchise agreements held between the Company and the cities of El Paso and Las Cruces are detailed below:

| City | Period | Franchise Fee | (a) |
|------------|-------------------------------|---------------|-----|
| El Paso | July 1, 2005 - August 1, 2010 | 3.25% | |
| El Paso | August 1, 2010 - Present | 4.00% | (b) |
| Las Cruces | February 1, 2000 - Present | 2.00% | |

(a) Based on a percentage of revenue.

(b) The additional fee of 0.75% is to be placed in a restricted fund to be used solely for economic development and renewable energy purposes.

Military Installations

The Company currently serves Holloman Air Force Base (“Holloman”), White Sands Missile Range (“White Sands”) and Fort Bliss. The Company’s sales to the military bases represent approximately 5% of annual retail revenues. The Company signed a contract with Fort Bliss in October 2008 under which Fort Bliss takes retail electric service from the Company. The contract

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with Fort Bliss expired in 2010 and the Company is serving Fort Bliss under the applicable Texas tariffs. In April 1999, the Army and the Company entered into a ten-year contract to provide retail electric service to White Sands. The contract with White Sands expired in 2009 and the Company is serving White Sands under the applicable New Mexico tariffs. In March 2006, the Company signed a contract with Holloman that provides for the Company to provide retail electric service and limited wheeling services to Holloman for a ten-year term which expires in January 2016.

O. Financial Instruments and Investments

FASB guidance requires the Company to disclose estimated fair values for its financial instruments. The Company has determined that cash and temporary investments, investment in debt securities, accounts receivable, decommissioning trust funds, long-term debt, short-term borrowings under the RCF, accounts payable and customer deposits meet the definition of financial instruments. The carrying amounts of cash and temporary investments, accounts receivable, accounts payable and customer deposits approximate fair value because of the short maturity of these items.

Investments in debt securities and decommissioning trust funds are carried at fair value.

Long-Term Debt and Short-Term Borrowings Under the RCF. The fair values of the Company's long-term debt and short-term borrowings under the RCF are based on estimated market prices for similar issues and are presented below (in thousands):

| | December 31, | | 2010 | |
|-------------------------|-----------------|----------------------|-----------------|----------------------|
| | 2011 | | 2010 | |
| | Carrying Amount | Estimated Fair Value | Carrying Amount | Estimated Fair Value |
| Pollution Control Bonds | \$193,135 | \$206,756 | \$193,135 | \$192,924 |
| Senior Notes | 546,662 | 700,371 | 546,610 | 574,700 |
| RGRT Senior Notes (1) | 110,000 | 116,985 | 110,000 | 110,371 |
| RCF (1) | 33,379 | 33,379 | 4,704 | 4,704 |
| Total | \$883,176 | \$1,057,491 | \$854,449 | \$882,699 |

(1) Nuclear fuel financing as of December 31, 2011 is funded through the \$110.0 million RGRT Senior Notes and \$13.4 million under the RCF and \$20.0 million was outstanding under the RCF for working capital and general corporate purposes. The interest rate on the Company's borrowings under the RCF is reset throughout the quarter reflecting current market rates. Consequently, the carrying value approximates fair value.

Treasury Rate Locks. The Company entered into treasury rate lock agreements in 2005 to hedge against potential movements in the treasury reference interest rate pending the issuance of the 6% Senior Notes. The treasury rate lock agreements met the criteria for hedge accounting and were designated as a cash flow hedge. In accordance with cash flow hedge accounting, the Company recorded the loss associated with the fair value of the cash flow hedge, net of tax, as a component of accumulated other comprehensive loss and amortizes the accumulated comprehensive loss to earnings as interest expense over the life of the 6% Senior Notes. In 2012, approximately \$0.4 million of this accumulated other comprehensive loss item will be reclassified to interest expense.

Contracts and Derivative Accounting. The Company uses commodity contracts to manage its exposure to price and availability risks for fuel purchases and power sales and purchases and these contracts generally have the characteristics of derivatives. The Company does not trade or use these instruments with the objective of earning financial gains on the commodity price fluctuations. The Company has determined that all such contracts outstanding at December 31, 2011, except for certain natural gas commodity contracts with optionality features, that had the characteristics of derivatives met the "normal purchases and normal sales" exception provided in FASB guidance for accounting for derivative instruments and hedging activities, and, as such, were not required to be accounted for as

derivatives.

The Company determined that certain of its natural gas commodity contracts with optionality features are not eligible for the normal purchases exception and, therefore, are required to be accounted for as derivative instruments pursuant to FASB guidance for accounting for derivative instruments and hedging activities. However, as of December 31, 2011, the variable, market-based pricing provisions of existing gas contracts are such that these derivative instruments have no significant fair value.

Marketable Securities. The Company's marketable securities, included in decommissioning trust funds in the balance sheets, are reported at fair value which was \$168.0 million and \$153.9 million at December 31, 2011 and 2010, respectively. These securities are classified as available for sale under FASB guidance for certain investments in debt and equity securities and are

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valued using prices and other relevant information generated by market transactions involving identical or comparable securities. The reported fair values include gross unrealized losses on marketable securities whose impairment the Company has deemed to be temporary. The tables below present the gross unrealized losses and the fair value of these securities, aggregated by investment category and length of time that individual securities have been in a continuous unrealized loss position (in thousands):

| Description of Securities (1): | December 31, 2011 | | | | | |
|---|---------------------|-------------------|---------------------|-------------------|------------|-------------------|
| | Less than 12 Months | | 12 Months or Longer | | Total | |
| | Fair Value | Unrealized Losses | Fair Value | Unrealized Losses | Fair Value | Unrealized Losses |
| Federal Agency Mortgage Backed Securities | \$515 | \$(8) | \$1,233 | \$(23) | \$1,748 | \$(31) |
| U.S. Government Bonds | 100 | (1) | 2,413 | (38) | 2,513 | (39) |
| Municipal Obligations | 2,275 | (31) | 4,731 | (144) | 7,006 | (175) |
| Corporate Obligations | 3,525 | (118) | 1,234 | (43) | 4,759 | (161) |
| Total Debt Securities | 6,415 | (158) | 9,611 | (248) | 16,026 | (406) |
| Common Stock | 10,688 | (2,065) | 1,740 | (489) | 12,428 | (2,554) |
| Total Temporarily Impaired Securities | \$17,103 | \$(2,223) | \$11,351 | \$(737) | \$28,454 | \$(2,960) |

(1)Includes approximately 96 securities.

| Description of Securities (2): | December 31, 2010 | | | | | |
|---|---------------------|-------------------|---------------------|-------------------|------------|-------------------|
| | Less than 12 Months | | 12 Months or Longer | | Total | |
| | Fair Value | Unrealized Losses | Fair Value | Unrealized Losses | Fair Value | Unrealized Losses |
| Federal Agency Mortgage Backed Securities | \$2,290 | \$(51) | \$441 | \$(27) | \$2,731 | \$(78) |
| U.S. Government Bonds | 9,583 | (124) | — | — | 9,583 | (124) |
| Municipal Obligations | 13,145 | (278) | 3,763 | (145) | 16,908 | (423) |
| Corporate Obligations | 1,855 | (18) | — | — | 1,855 | (18) |
| Total Debt Securities | 26,873 | (471) | 4,204 | (172) | 31,077 | (643) |
| Common stock | 6,943 | (774) | 4,303 | (420) | 11,246 | (1,194) |
| Total Temporarily Impaired Securities | \$33,816 | \$(1,245) | \$8,507 | \$(592) | \$42,323 | \$(1,837) |

(2)Includes approximately 96 securities.

The Company monitors the length of time the security trades below its cost basis along with the amount and percentage of the unrealized loss in determining if a decline in fair value of marketable securities below recorded cost is considered to be other than temporary. In addition, the Company will research the future prospects of individual securities as necessary. As a result of these factors, as well as the Company's intent and ability to hold these securities until their market price recovers, these securities are considered temporarily impaired. The Company will not have a requirement to expend monies held in trust before 2044 or a later period when the Company begins to decommission Palo Verde.

The reported fair values also include gross unrealized gains on marketable securities which have not been recognized in the Company's net income. The table below presents the unrecognized gross unrealized gains and the fair value of these securities, aggregated by investment category (in thousands):

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| Description of Securities: | December 31, 2011 | | December 31, 2010 | |
|---|-------------------|------------------|-------------------|------------------|
| | Fair Value | Unrealized Gains | Fair Value | Unrealized Gains |
| Federal Agency Mortgage Backed Securities | \$25,077 | \$1,220 | \$18,472 | \$793 |
| U.S. Government Bonds | 10,263 | 972 | 10,450 | 183 |
| Municipal Obligations | 30,310 | 1,792 | 15,633 | 592 |
| Corporate Obligations | 7,641 | 459 | 7,223 | 362 |
| Total Debt Securities | 73,291 | 4,443 | 51,778 | 1,930 |
| Common Stock | 62,479 | 15,681 | 56,770 | 14,142 |
| Cash and Cash Equivalents | 3,739 | — | 3,007 | — |
| Total | \$139,509 | \$20,124 | \$111,555 | \$16,072 |

The Company's marketable securities include investments in municipal, corporate and federal debt obligations. Substantially all of the Company's mortgage backed securities, based on contractual maturity, are due in 10 years or more. The mortgage backed securities have an estimated weighted average maturity which generally range from 3 to 7 years and reflects anticipated future prepayments. The contractual year for maturity for these available-for-sale securities as of December 31, 2011 is as follows (in thousands):

| | Total | 2012 | 2013 through 2016 | 2017 through 2021 | 2022 and Beyond |
|----------------------------|----------|---------|-------------------|-------------------|-----------------|
| Municipal Debt Obligations | \$37,316 | \$1,009 | \$12,892 | \$14,252 | \$9,163 |
| Corporate Debt Obligations | 12,400 | 1,368 | 3,630 | 4,338 | 3,064 |
| U.S. Government Bonds | 12,776 | 1,316 | 1,685 | 6,844 | 2,931 |

The Company recognizes impairment losses on certain of its securities deemed to be other than temporary. In accordance with FASB guidance, these impairment losses are recognized in net income, and a lower cost basis is established for these securities. For the twelve months ended December 31, 2011, 2010, and 2009 the Company recognized other than temporary impairment losses on its available-for-sale securities as follows (in thousands):

| | 2011 | 2010 | 2009 |
|--|-----------|---------|-----------|
| Gross unrealized holding losses included in pre-tax income | \$(2,116) | \$(263) | \$(5,594) |

The Company's marketable securities in its decommissioning trust funds are sold from time to time, and the Company uses the specific identification basis on which to determine the amount to reclassify out of accumulated other comprehensive income and into net income. The proceeds from the sale of these securities during the twelve months ended December 31, 2011, 2010, and 2009 and the related effects on pre-tax income are as follows (in thousands):

| | 2011 | 2010 | 2009 |
|---|-----------|----------|-----------|
| Proceeds from sales of available-for-sale securities | \$82,926 | \$61,656 | \$79,935 |
| Gross realized gains included in pre-tax income | \$1,479 | \$1,030 | \$3,614 |
| Gross realized losses included in pre-tax income | (721) | (889) | (238) |
| Gross unrealized losses included in pre-tax income | (2,116) | (263) | (5,594) |
| Net losses in pre-tax income | \$(1,358) | \$(122) | \$(2,218) |
| Net unrealized holding gains included in accumulated other comprehensive income | \$1,570 | \$6,665 | \$12,816 |
| Net losses reclassified out of accumulated other comprehensive income | 1,358 | 122 | 2,218 |
| Net gains in other comprehensive income | \$2,928 | \$6,787 | \$15,034 |

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Investment in Debt Securities. As of December 31, 2011, the Company had a \$2.0 million investment in an auction rate security maturing in 2044. The Company classifies this debt security as a trading security which is included in deferred charges and other assets on the Company's consolidated balance sheets.

Fair Value Measurements. FASB guidance requires the Company to provide expanded quantitative disclosures for financial assets and liabilities recorded on the balance sheet at fair value. Financial assets carried at fair value include the Company's decommissioning trust investments and investments in debt securities which are included in deferred charges and other assets on the consolidated balance sheets. The Company has no liabilities that are measured at fair value on a recurring basis. The FASB guidance establishes a fair value hierarchy that prioritizes the inputs to valuation techniques used to measure fair value into three levels as follows:

Level 1 - Observable inputs that reflect quoted market prices for identical assets and liabilities in active markets.

Financial assets utilizing Level 1 inputs include the nuclear decommissioning trust investments in active exchange-traded equity securities and U.S. Treasury securities that are in a highly liquid and active market.

Level 2 - Inputs other than quoted market prices included in Level 1 that are observable for the asset or liability either directly or indirectly. Financial assets utilizing Level 2 inputs include the nuclear decommissioning trust investments in fixed income securities. The fair value of these financial instruments is based on evaluated prices that reflect observable market information, such as actual trade information of similar securities, adjusted for observable differences.

Level 3 - Unobservable inputs using data that is not corroborated by market data and primarily based on internal Company analysis using models and various other analyses. Financial assets utilizing Level 3 inputs include the Company's investments in debt securities.

The securities in the Company's decommissioning trust funds are valued using prices and other relevant information generated by market transactions involving identical or comparable securities. FASB guidance identifies this valuation technique as the "market approach" with observable inputs. The Company analyzes available-for-sale securities to determine if losses are other than temporary.

The fair value of the Company's decommissioning trust funds and investments in debt securities, at December 31, 2011 and 2010, and the level within the three levels of the fair value hierarchy defined by FASB guidance are presented in the table below (in thousands):

| Description of Securities | Fair Value as of December 31, 2011 | Quoted Prices in Active Markets for Identical Assets (Level 1) | Significant Other Observable Inputs (Level 2) | Significant Unobservable Inputs (Level 3) |
|---|------------------------------------|--|---|---|
| Trading Securities: | | | | |
| Investments in Debt Securities | \$1,120 | \$ — | \$— | \$1,120 |
| Available for sale: | | | | |
| U.S. Government Bonds | \$12,776 | \$ 12,776 | \$— | \$— |
| Federal Agency Mortgage Backed Securities | 26,825 | — | 26,825 | — |
| Municipal Bonds | 37,316 | — | 37,316 | — |
| Corporate Asset Backed Obligations | 12,400 | — | 12,400 | — |
| Subtotal, Debt Securities | 89,317 | 12,776 | 76,541 | — |
| Common Stock | 74,907 | 74,907 | — | — |
| Cash and Cash Equivalents | 3,739 | 3,739 | — | — |
| Total available for sale | \$167,963 | \$ 91,422 | \$76,541 | \$— |

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| Description of Securities | Fair Value as of December 31, 2010 | Quoted Prices in Active Markets for Identical Assets (Level 1) | Significant Other Observable Inputs (Level 2) | Significant Unobservable Inputs (Level 3) |
|---|------------------------------------|--|---|---|
| Trading Securities: | | | | |
| Investments in Debt Securities | \$2,909 | \$ — | \$— | \$2,909 |
| Available for sale: | | | | |
| U.S. Government Bonds | \$20,033 | \$ 20,033 | \$— | \$— |
| Federal Agency Mortgage Backed Securities | 21,204 | — | 21,204 | — |
| Municipal Bonds | 32,541 | — | 32,541 | — |
| Corporate Asset Backed Obligations | 9,077 | — | 9,077 | — |
| Subtotal, Debt Securities | 82,855 | 20,033 | 62,822 | — |
| Common Stock | 68,016 | 68,016 | — | — |
| Cash and Cash Equivalents | 3,007 | 3,007 | — | — |
| Total available for sale | \$153,878 | \$ 91,056 | \$62,822 | \$— |

Below is a reconciliation of the beginning and ending balance of the fair value in investment in debt securities (in thousands):

| | 2011 | 2010 |
|--|----------|---------|
| Balance at January 1 | \$2,909 | \$2,510 |
| Sale of debt security | (2,000) |) — |
| Realized gain on sale of debt security (a) | 431 | — |
| Net unrealized gains (losses) in fair value recognized in income on debt securities still held (a) | (220) |) 399 |
| Balance at December 31 | \$ 1,120 | \$2,909 |

(a) These amounts are reflected in the Company's consolidated statement of operations as investment and interest income.

There were no transfers in and out of Level 1 and Level 2 fair value measurements categories during the twelve month periods ending December 31, 2011 and 2010. There were no purchases, issuances, and settlements related to the assets in the Level 3 fair value measurement category during the twelve month periods ending December 31, 2011 and 2010.

P. Supplemental Statements of Cash Flows Disclosures

| | Years Ended December 31, | | |
|--|--------------------------|----------|----------|
| | 2011 | 2010 | 2009 |
| (In thousands) | | | |
| Cash paid for: | | | |
| Interest on long-term debt and borrowing under the revolving credit facility | \$48,664 | \$47,783 | \$46,836 |
| Income taxes paid (refund), net | (6,260) |) 7,343 | 8,596 |
| Non-cash financing activities: | | | |
| Grants of restricted shares of common stock | 3,268 | 2,098 | 1,592 |
| Issuance of performance shares | 628 | 663 | — |
| Acquisition of treasury stock for options exercised | 500 | — | — |

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Q. Selected Quarterly Financial Data (Unaudited)

The following table summarizes the Company's unaudited results of operations on a quarterly basis. The quarterly earnings per share amounts for a year will not add to the earnings per share for that year due to the weighting of shares used in calculating per share data.

| | 2011 Quarters | | | | 2010 Quarters | | | |
|---|--------------------------------------|------------|------------|------------|---------------|------------|------------|------------|
| | 4th | 3rd | 2nd | 1st | 4th | 3rd | 2nd | 1st |
| | (In thousands except for share data) | | | | | | | |
| Operating revenues (1) | \$ 191,663 | \$ 307,633 | \$ 242,605 | \$ 176,112 | \$ 181,344 | \$ 280,342 | \$ 211,397 | \$ 204,168 |
| Operating income | 15,994 | 102,215 | 58,121 | 14,473 | 13,784 | 84,098 | 40,477 | 30,603 |
| Income before extraordinary gain | 5,453 | 58,321 | 32,990 | 6,775 | 7,466 | 49,896 | 21,507 | 11,449 |
| Extraordinary gain related to Texas regulatory assets, net of tax | — | — | — | — | — | 10,286 | — | — |
| Net income | 5,453 | 58,321 | 32,990 | 6,775 | 7,466 | 60,182 | 21,507 | 11,449 |
| Basic earnings per share: | | | | | | | | |
| Income before extraordinary gain | 0.14 | 1.41 | 0.78 | 0.16 | 0.18 | 1.16 | 0.49 | 0.26 |
| Extraordinary gain related to Texas regulatory assets, net of tax | — | — | — | — | — | 0.24 | — | — |
| Net income | 0.14 | 1.41 | 0.78 | 0.16 | 0.18 | 1.40 | 0.49 | 0.26 |
| Diluted earnings per share: | | | | | | | | |
| Income before extraordinary gain | 0.13 | 1.40 | 0.78 | 0.16 | 0.17 | 1.15 | 0.49 | 0.26 |
| Extraordinary gain related to Texas regulatory assets, net of tax | — | — | — | — | — | 0.24 | — | — |
| Net income | 0.13 | 1.40 | 0.78 | 0.16 | 0.17 | 1.39 | 0.49 | 0.26 |
| Dividends declared per share of common stock | 0.22 | 0.22 | 0.22 | — | — | — | — | — |

(1) Operating revenues are seasonal in nature, with the peak sales periods generally occurring during the summer months. Comparisons among quarters of a year may not represent overall trends and changes in operations.

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Item 9. Changes in and Disagreements with Accountants on Accounting and Financial Disclosure

None.

Item 9A. Controls and Procedures

Evaluation of disclosure controls and procedures. Under the supervision and with the participation of our management, including our chief executive officer and our chief financial officer, we conducted an evaluation pursuant to Rule 13a-15(b) under the Securities Exchange Act of 1934 of our disclosure controls and procedures as defined in Rule 13a-15(e) under the Securities and Exchange act of 1934. Based on that evaluation, our chief executive officer and our chief financial officer concluded that, as of December 31, 2011, our disclosure controls and procedures are effective.

Management's Annual Report on Internal Control Over Financial Reporting. Management's Annual Report on Internal Control over Financial Reporting is included herein under the caption "Management Report on Internal Control Over Financial Reporting" on page 45 of this report.

Changes in internal control over financial reporting. There were no changes in our internal control over financial reporting in connection with the evaluation required by paragraph (d) of the Securities Exchange Act of 1934 Rules 13a-15 or 15d-15, that occurred during the quarter ended December 31, 2011, that materially affected, or that were reasonably likely to materially affect, our internal control over financial reporting.

Item 9B. Other Information

None.

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PART III

Item 10. Directors, Executive Officers of the Registrant and Corporate Governance

Information regarding directors is incorporated herein by reference from our definitive proxy statement for the 2012 Annual Meeting of Shareholders (the “2012 Proxy Statement”) under the heading “Nominees and Directors of the Company.” Information regarding executive officers, included herein under the caption “Executive Officers of the Registrant” in Part I, Item 1 above, is incorporated herein by reference.

The information concerning the identification of our standing audit committee required by this Item is incorporated by reference from the 2012 Proxy Statement under the caption “Committees” under the heading “Directors’ Meetings, Compensation and Committees,” and under the heading “Audit Committee Report.”

The information concerning our audit committee financial experts required by this Item is incorporated by reference from the 2012 Proxy Statement under the caption “Committees” under the heading “Directors’ Meetings, Compensation and Committees.”

The information concerning compliance with Section 16(a) of the Exchange Act required by this Item is incorporated by reference from the 2012 Proxy Statement under the heading “Section 16(a) Beneficial Ownership Reporting Compliance.”

We have adopted a Code of Ethics that is incorporated by reference from the 2012 Proxy Statement under the caption “Business Conduct Policies” under the heading “Corporate Governance.”

Item 11. Executive Compensation

Incorporated herein by reference from the 2012 Proxy Statement under the heading “Summary of Compensation.”

Item 12. Security Ownership of Certain Beneficial Management

Incorporated herein by reference from the 2012 Proxy Statement under the heading “Security Ownership of Certain Beneficial Owners and Management.”

Equity Compensation Plan Information

| Plan Category | Number of securities to be issued upon exercise of outstanding options, warrants and rights (a) | Weighted-average exercise price of outstanding options, warrants and rights (b) | Number of securities remaining available for future issuance under equity compensation plans (excluding securities reflected in column (a)) (c) |
|--|--|--|--|
| Equity compensation plans approved by security holders | 47,336 | \$ 12.80 | 453,358 |
| Equity compensation plans not approved by security holders | — | — | — |
| Total | 47,336 | \$ 12.80 | 453,358 |

Item 13. Certain Relationships and Related Transactions, and Director Independence

Incorporated herein by reference from the 2012 Proxy Statement under the heading “Certain Relationships and Related Party Transactions.”

Item 14. Principal Accounting Fees and Services

Incorporated herein by reference from the 2012 Proxy Statement under the heading “Independent Registered Public Accounting Firm.”

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PART IV

Item 15. Exhibits and Financial Statement Schedules

(a) Documents filed as a part of this report:

| | Page |
|--|-----------|
| 1. Financial Statements: | |
| See Index to Financial Statements | <u>46</u> |
| 2. Financial Statement Schedules: | |
| All schedules are omitted as the required information is not applicable or is included in the financial statements or related notes thereto. | |
| 3. Exhibits | |

Certain of the following documents are filed herewith. Certain other of the following exhibits have heretofore been filed with the Securities and Exchange Commission, and, pursuant to Rule 12b-32 and Regulation 201.24, are incorporated herein by reference.

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| Exhibit Number | Title |
|--|---|
| Exhibit 3 – Articles of Incorporation and Bylaws: | |
| 3.01 | – Restated Articles of Incorporation of the Company, dated February 7, 1996 and effective February 12, 1996. (Exhibit 3.01 to the Company’s Annual Report on Form 10-K for the year ended December 31, 1995) |
| 3.02 | – Bylaws of the Company, dated February 6, 1996. (Exhibit 3.02 to the Company’s Annual Report on Form 10-K for the year ended December 31, 1995) |
| Exhibit 4 – Instruments Defining the Rights of Security Holders, including Indentures: | |
| 4.01 | – General Mortgage Indenture and Deed of Trust, dated as of February 1, 1996, and First Supplemental Indenture, dated as of February 1, 1996, including form of Series A through H First Mortgage Bonds. (Exhibit 4.01 to the Company’s Annual Report on Form 10-K for the year ended December 31, 1995) |
| 4.01-01 | – Second Supplemental Indenture, dated as of August 19, 1997, to Exhibit 4.01. (Exhibit 4.01 to the Company’s Quarterly Report on Form 10-Q for the quarter ended September 30, 1997) |
| 4.01-02 | – Fifth Supplemental Indenture, dated as of December 17, 2004, to Exhibit 4.01. (Exhibit 4.01-02 to the Company’s Annual Report on Form 10-K for the year ended December 31, 2004) |
| 4.01-03 | – Sixth Supplemental Indenture to Exhibit 4.01, dated as of May 5, 2005 to General Mortgage Indenture and Deed of Trust dated as of February 1, 1996 between the Company and U.S. Bank National Association as trustee. (Exhibit 4.01 to the Company’s Quarterly Report on Form 10-Q for the quarter ended March 31, 2005) |
| 4.02 | – Bond Purchase Agreement dated March 19, 2009, among El Paso Electric Company, J.P. Morgan Securities, Inc., BNY Mellon Capital Markets, LLC, Maricopa County, Arizona Pollution Control Corporation, relating to the Pollution Control Bonds referred to in Exhibit 4.06 and 4.08. (Exhibit 4.05 to the Company’s Quarterly Report on Form 10-Q for the quarter ended March 31, 2009) |
| 4.03 | – Indenture of Trust between Maricopa County, Arizona Pollution Control Corporation and Union Bank of California, N.A. as Trustee dated as of July 1, 2005 relating to \$59,235,000 Maricopa County, Arizona Pollution Control Corporation Pollution Control Refunding Revenue Bonds 2005 Series A (El Paso Electric Company Palo Verde Project). (Exhibit 4.30 to the Company’s Quarterly Report on Form 10-Q for the quarter ended June 30, 2005) |
| 4.04 | – Loan Agreement dated July 1, 2005 between Maricopa County, Arizona Pollution Control Corporation and El Paso Electric Company relating to the Pollution Control Bonds referred to in Exhibit 4.03. (Exhibit 4.31 to the Company’s Quarterly Report on Form 10-Q for the quarter ended June 30, 2005) |
| 4.05 | – Representation and Indemnity Agreement dated July 27, 2005 among El Paso Electric Company, Citigroup Global Markets Inc., BNY Capital Markets, Inc., J.P. Morgan Securities Inc., and the Maricopa County, Arizona Pollution Control Corporation, relating to the Pollution Control Bonds referred to in Exhibit 4.03. (Exhibit 4.32 to the Company’s Quarterly Report on Form 10-Q for the quarter ended June 30, 2005) |
| 4.06 | – Indenture of Trust between Maricopa County, Arizona Pollution Control Corporation and Union Bank, N.A. as Trustee dated as of March 1, 2009 relating to \$63,500,000 Maricopa County, Arizona Pollution Control Corporation Pollution Control Refunding Revenue Bonds 2009 Series A (El Paso Electric Company Palo Verde Project). (Exhibit 4.01 to the Company’s Quarterly Report on Form 10-Q for the quarter ended March 31, 2009) |
| 4.07 | – Loan Agreement dated March 1, 2009 between Maricopa County, Arizona Pollution Control Corporation and El Paso Electric Company relating to the Pollution Control Bonds referred to in Exhibit 4.06. (Exhibit 4.02 to the Company’s Quarterly Report on Form 10-Q for the quarter ended March 31, 2009) |
| 4.08 | – |

Indenture of Trust between Maricopa County, Arizona Pollution Control Corporation and Union Bank, N.A. as Trustee dated as of March 1, 2009 relating to \$37,100,000 Maricopa County, Arizona Pollution Control Corporation Pollution Control Refunding Revenue Bonds 2009 Series B (El Paso Electric Company Palo Verde Project). (Exhibit 4.03 to the Company's Quarterly Report on Form 10-Q for the quarter ended March 31, 2009)

- 4.09 – Loan Agreement dated March 1, 2009 between Maricopa County, Arizona Pollution Control Corporation and El Paso Electric Company relating to the Pollution Control Bonds referred to in Exhibit 4.08. (Exhibit 4.04 to the Company's Quarterly Report on Form 10-Q for the quarter ended March 31, 2009)
- 4.10 – Remarketing Agreement dated August 1, 2005 between El Paso Electric Company and Citigroup Global Markets Inc. relating to the Pollution Control Bonds referred to in Exhibit 4.03. (Exhibit 4.37 to the Company's Quarterly Report on Form 10-Q for the quarter ended June 30, 2005)
- 4.11 – Tender Agreement dated August 1, 2005 between El Paso Electric Company and Citigroup Global Markets Inc. relating to the Pollution Control Bonds referred to in Exhibit 4.03. (Exhibit 4.38 to the Company's Quarterly Report on Form 10-Q for the quarter ended June 30, 2005)

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| Exhibit Number | Title |
|----------------------------------|--|
| 4.12 | – Reserved |
| 4.13 | – Reserved |
| 4.14 | – Reserved |
| 4.15 | – Remarketing and Purchase Agreement dated July 27, 2005 among El Paso Electric Company and Citigroup Global Markets Inc., as remarketing agent, and Citigroup Global Markets Inc., BNY Capital Markets, Inc., and J.P. Morgan Securities Inc. relating to the Pollution Control Bonds referred to in Exhibit 4.18. (Exhibit 4.42 to the Company’s Quarterly Report on Form 10-Q for the quarter ended June 30, 2005) |
| 4.16 | – Tender Agreement dated August 1, 2005 between El Paso Electric Company and Citigroup Global Markets Inc. relating to the Pollution Control Bonds referred to in Exhibit 4.18. (Exhibit 4.43 to the Company’s Quarterly Report on Form 10-Q for the quarter ended June 30, 2005) |
| 4.17 | – Remarketing Agreement dated August 1, 2005 between El Paso Electric Company and Citigroup Global Markets Inc. relating to the Pollution Control Bonds referred to in Exhibit 4.18. (Exhibit 4.44 to the Company’s Quarterly Report on Form 10-Q for the quarter ended June 30, 2005) |
| 4.18 | – Ordinance No. 2002-1134 adopted by the City Council of Farmington, New Mexico on July 9, 2002 authorizing and providing for the issuance by the City of Farmington, New Mexico of \$33,300,000 principal amount of its Pollution Control Revenue Refunding Bonds, 2002 Series A (El Paso Electric Company Four Corners Project). (Exhibit 4.22 to the Company’s Quarterly Report on Form 10-Q for the quarter ended September 30, 2002) |
| Exhibit 10 – Material Contracts: | |
| 10.01 | – Co-Tenancy Agreement, dated July 19, 1966, and Amendments No. 1 through 5 thereto, between the Participants of the Four Corners Project, defining the respective ownerships, rights and obligations of the Parties. (Exhibit 10.01 to the Company’s Annual Report on Form 10-K for the year ended December 31, 1995) |
| 10.01-01 | – Amendment No. 6, dated February 3, 2000, to Exhibit 10.01. (Exhibit 10.01-01 to the Company’s Annual Report on Form 10-K for the year ended December 31, 2002) |
| 10.02 | – Supplemental and Additional Indenture of Lease, dated May 27, 1966, including amendments and supplements to original Lease Four Corners Units 1, 2 and 3, between the Navajo Tribe of Indians and Arizona Public Service Company, and including new Lease Four Corners Units 4 and 5, between the Navajo Tribe of Indians and Arizona Public Service Company, the Company, Public Service Company of New Mexico, Salt River Project Agricultural Improvement and Power District, Southern California Edison Company and Tucson Gas & Electric Company. (Exhibit 4-e to Registration Statement No. 2-28692 on Form S-9) |
| 10.02-01 | – Amendment and Supplement No. 1, dated March 21, 1985, to Exhibit 10.02. (Exhibit 19.3 to the Company’s Quarterly Report on Form 10-Q for the quarter ended June 30, 1985) |
| 10.03 | – El Paso Electric Company 1996 Long-Term Incentive Plan. (Exhibit 4.1 to Registration Statement No. 333-17971 on Form S-8) |
| 10.04 | – Four Corners Project Operating Agreement, dated May 15, 1969, between Arizona Public Service Company, the Company, Public Service Company of New Mexico, Salt River Project Agricultural Improvement and Power District, Southern California Edison Company and Tucson Gas & Electric Company, and Amendments 1 through 10 thereto. (Exhibit 10.04 to the Company’s Annual Report on Form 10-K for the year ended December 31, 1995) |
| 10.04-01 | – Amendment No. 11, dated May 23, 1997, to Exhibit 10.04. (Exhibit 10.04-01 to the Company’s Quarterly Report on Form 10-Q for the quarter ended June 30, 1997) |
| 10.04-02 | – Amendment No. 12, dated February 3, 2000, to Exhibit 10.04. (Exhibit 10.04-02 to the Company’s Annual Report on Form 10-K for the year ended December 31, 2002) |
| 10.05 | – |

Arizona Nuclear Power Project Participation Agreement, dated August 23, 1973, between Arizona Public Service Company, Public Service Company of New Mexico, Salt River Project Agricultural Improvement and Power District, Tucson Gas & Electric Company and the Company, describing the respective participation ownerships of the various utilities having undivided interests in the Arizona Nuclear Power Project and in general terms defining the respective ownerships, rights, obligations, major construction and operating arrangements of the Parties, and Amendments No. 1 through 13 thereto. (Exhibit 10.05 to the Company's Annual Report on Form 10-K for the year ended December 31, 1995)

- 10.05-01 – Amendment No. 14, dated June 20, 2000, to Exhibit 10.05. (Exhibit 10.05-01 to the Company's Annual Report on Form 10-K for the year ended December 31, 2002)
- 10.06 – ANPP Valley Transmission System Participation Agreement, dated August 20, 1981, and Amendments No. 1 and 2 thereto. APS Contract No. 2253-419.00. (Exhibit 10.06 to the Company's Annual Report on Form 10-K for the year ended December 31, 1995)

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|-----------|--|
| | Arizona Nuclear Power Project High Voltage Switchyard Participation Agreement, dated August |
| 10.07 | – 20, 1981. APS Contract No. 2252-419.00. (Exhibit 20.14 to the Company’s Annual Report on Form 10-K for the year ended December 31, 1981) |
| 10.07-01 | – Amendment No. 1, dated November 20, 1986, to Exhibit 10.07. (Exhibit 10.11-01 to the Company’s Annual Report on Form 10-K for the year ended December 31, 1986) |
| | Firm Palo Verde Nuclear Generating Station Transmission Service Agreement, between Salt River |
| 10.08 | – Project Agricultural Improvement and Power District and the Company, dated October 18, 1983. (Exhibit 19.12 to the Company’s Annual Report on Form 10-K for the year ended December 31, 1983) |
| | Interconnection Agreement, as amended, dated December 8, 1981, between the Company and |
| 10.09 | – Southwestern Public Service Company, and Service Schedules A through F thereto. (Exhibit 10.13 to the Company’s Annual Report on Form 10-K for the year ended December 31, 1995) |
| | Amrad to Artesia 345 KV Transmission System and DC Terminal Participation Agreement, dated |
| 10.10 | – December 8, 1981, between the Company and Texas-New Mexico Power Company, and the First through Third Supplemental Agreements thereto. (Exhibit 10.14 to the Company’s Annual Report on Form 10-K for the year ended December 31, 1995) |
| | El Paso Electric Company Excess Benefit Plan, dated as of December 31, 2008. (Exhibit 10.04 to |
| 10.11 | – the Company’s Quarterly Report on Form 10-Q for the quarter ended March 31, 2009) |
| | Interconnection Agreement and Amendment No. 1, dated July 19, 1966, between the Company and |
| 10.12 | – Public Service Company of New Mexico. (Exhibit 19.01 to the Company’s Annual Report on Form 10-K for the year ended December 31, 1982) |
| | Southwest New Mexico Transmission Project Participation Agreement, dated April 11, 1977, |
| 10.13 | – between Public Service Company of New Mexico, Community Public Service Company and the Company, and Amendments 1 through 5 thereto. (Exhibit 10.16 to the Company’s Annual Report on Form 10-K for the year ended December 31, 1995) |
| 10.13-01 | – Amendment No. 6, dated as of June 17, 1999, to Exhibit 10.13. (Exhibit 10.09 to the Company’s Quarterly Report on Form 10-Q for the quarter ended June 30, 1999) |
| | Tucson-El Paso Power Exchange and Transmission Agreement, dated April 19, 1982, between |
| 10.14 | – Tucson Electric Power Company and the Company. (Exhibit 19.26 to the Company’s Annual Report on Form 10-K for the year ended December 31, 1982) |
| *10.14-01 | – Settlement Agreement between TEP and the Company, dated April 26, 2011, to Exhibit 10.14. |
| | Southwest Reserve Sharing Group Participation Agreement, dated January 1, 1998, between the |
| 10.15 | – Company, Arizona Electric Power Cooperative, Arizona Public Service Company, City of Farmington, Los Alamos County, Nevada Power Company, Plains Electric G&T Cooperative, Inc., Public Service Company of New Mexico, Tucson Electric Power and Western Area Power Administration. (Exhibit 10.18 to the Company’s Annual Report on Form 10-K for the year ended December 31, 1997) |
| | Arizona Nuclear Power Project Transmission Project Westwing Switchyard Amended |
| 10.16 | – Interconnection Agreement, dated August 14, 1986, between The United States of America; Arizona Public Service Company; Department of Water and Power of the City of Los Angeles; Nevada Power Company; Public Service Company of New Mexico; Salt River Project Agricultural Improvement and Power District; Tucson Electric Power Company; and the Company. (Exhibit 10.72 to the Company’s Annual Report on Form 10-K for the year ended December 31, 1986) |
| 10.17 | – Form of Indemnity Agreement, between the Company and its directors and officers. (Exhibit 10.22 to the Company’s Annual Report on Form 10-K for the year ended December 31, 1995) |
| 10.18 | – Interchange Agreement, executed April 14, 1982, between Comisión Federal de Electricidad and the Company. (Exhibit 19.2 to the Company’s Quarterly Report on Form 10-Q for the quarter ended June 30, 1991) |
| 10.19 | – |

Trust Agreement, dated as of February 12, 1996, between the Company and Texas Commerce Bank National Association, as Trustee of the Rio Grande Resources Trust II. (Exhibit 10.34 to the Company's Annual Report on Form 10-K for the year ended December 31, 1995)

10.20 – Purchase Contract, dated as of February 12, 1996, between the Company and Texas Commerce Bank National Association, as Trustee of the Rio Grande Resources Trust II. (Exhibit 10.35 to the Company's Annual Report on Form 10-K for the year ended December 31, 1995)

10.20-01 – Second Amendment, dated as of July 12, 2007, to the Purchase Contract referred to in Exhibit 10.20 to the Company's Annual Report on Form 10-K for the year ended December 31, 2006. (Exhibit 10.09 to the Company's Quarterly Report on Form 10-Q for the quarter ended June 30, 2007)

10.20-02 – Third Amendment, dated as of August 17, 2010, to the Purchase Contract referred to in Exhibit 10.20 to the Company's Annual Report on Form 10-K for the year ended December 31, 2009. (Exhibit 10.05 to the Company's Quarterly Report on Form 10-Q for the quarter ended September 30, 2010)

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|-----------|---|--|
| 10.20-03 | – | Fourth Amendment, dated as of September 23, 2010, to the Purchase Contract referred to in Exhibit 10.20 to the Company’s Annual Report on Form 10-K for the year ended December 31, 2009. (Exhibit 10.06 to the Company’s Quarterly Report on Form 10-Q for the quarter ended September 30, 2010) |
| 10.21 | – | Note Purchase Agreement, dated as of August 17, 2010, between El Paso Electric Company, Rio Grande Resources Trust II and the purchasers named therein. (Exhibit 10.1 to the Company’s Form 8-K, dated as of August 17, 2010) |
| 10.22 | – | Decommissioning Trust Agreement, dated as of April 1, 2006, between the Company and Wells Fargo Bank, N.A., as decommissioning trustee for Palo Verde Unit 1. (Exhibit 10.02 to the Company’s Quarterly Report on Form 10-Q for the quarter ended March 31, 2006) |
| 10.23 | – | Decommissioning Trust Agreement, dated as of April 1, 2006, between the Company and Wells Fargo Bank, N.A., as decommissioning trustee for Palo Verde Unit 2. (Exhibit 10.03 to the Company’s Quarterly Report on Form 10-Q for the quarter ended March 31, 2006) |
| 10.24 | – | Decommissioning Trust Agreement, dated as of April 1, 2006, between the Company and Wells Fargo Bank, N.A., as decommissioning trustee for Palo Verde Unit 3. (Exhibit 10.04 to the Company’s Quarterly Report on Form 10-Q for the quarter ended March 31, 2006) |
| 10.25 | – | Credit agreement dated as of September 23, 2010, among the Company, The Bank of New York Mellon Trust Company, N.A., not in its individual capacity, but solely in its capacity as successor trustee of the Rio Grande Resources Trust II, the lenders party hereto, JPMorgan Chase Bank, N.A., as administrative agent and issuing bank and Union Bank, N.A., as syndication agent. (Exhibit 10.07 to the Company’s Quarterly Report on Form 10-Q for the quarter ended September 30, 2010) |
| *10.25-01 | – | Amended and Restated Credit Agreement dated as of November 15, 2011, among the Company, The Bank of New York Mellon Trust Company, N.A., not in its capacity, but solely in its capacity as successor trustee of the Rio Grande Resources Trust II, the lenders party hereto, JP Morgan Chase Bank, N.A., as administrative agent and issuing bank and Union Bank, N.A., as syndication agent. |
| †10.26 | – | Amended and Restated Change in Control Agreement between the Company and certain key officers of the Company. (Exhibit 9.1 to the Company’s Form 8-K as of March 20, 2007) |
| 10.27 | – | Reserved |
| ††10.28 | – | Form of Stock Option Agreement between the Company and certain key officers of the Company. (Exhibit 99.01 to the Company’s Quarterly Report on Form 10-Q for the quarter ended March 31, 1998) |
| †††10.29 | – | Form of Directors’ Restricted Stock Award Agreement between the Company and certain directors of the Company. (Exhibit 10.07 to the Company’s Quarterly Report on Form 10-Q for the quarter ended June 30, 1999) |
| ††††10.30 | – | Form of Directors’ Stock Option Agreement between the Company and certain directors of the Company. (Exhibit 99.17 to the Company’s Annual Report on Form 10-K for the year ended December 31, 1997) |
| 10.31 | – | El Paso Electric Company 1999 Long-Term Incentive Plan. (Exhibit 4.1 to Registration Statement No. 333-82129 on Form S-8) |
| 10.32 | – | Settlement Agreement, dated as of February 24, 2000, with the City of Las Cruces. (Exhibit 10.01 to the Company’s Quarterly Report on Form 10-Q for the quarter ended March 31, 2000) |
| 10.33 | – | Franchise Agreement, dated April 3, 2000, between the Company and the City of Las Cruces. (Exhibit 10.02 to the Company’s Quarterly Report on Form 10-Q for the quarter ended March 31, 2000) |
| 10.34 | – | Employment Agreement for Hector Puente, dated April 23, 2001. (Exhibit 10.07 to the Company’s Quarterly Report on Form 10-Q for the quarter ended June 30, 2001) |

- 10.35 – Shiprock – Four Corners Project 345 kV Switchyard Interconnection Agreement, dated March 6, 2002. APS Contract No. 51999. (Exhibit 10.06 to the Company’s Quarterly Report on Form 10-Q for the quarter ended March 31, 2002)
- 10.36 – Interconnection Agreement dated as of May 23, 2002, between the Company and the Public Service Company of New Mexico. (Exhibit 10.09 to the Company’s Quarterly Report on Form 10-Q for the quarter ended June 30, 2002)
- 10.36-01 – First Amended and Restated Interconnection Agreement, dated October 9, 2003, to Exhibit 10.36. (Exhibit 10.52.01 to the Company’s Annual Report on Form 10-K for the year ended December 31, 2003)
- 10.37 – Reserved
- 10.38 – Credit agreement dated as of April 11, 2006, among the Company, JPMorgan Chase Bank, N.A., not in its individual capacity, but solely in its capacity as trustee of the Rio Grande Resources Trust II, the lenders party hereto, JPMorgan Chase Bank, N.A., as administrative agent and issuing bank and Union Bank of California, N.A., as syndication agent. (Exhibit 10.04 to the Company’s Quarterly Report on Form 10-Q for the quarter ended September 30, 2010)

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| 10.38-01 | – | Incremental Facility Assumption Agreement, dated as of July 12, 2007, related to the Credit Agreement referred to in Exhibit 10.38 to the Company’s Annual Report on Form 10-K for the year ended December 31, 2006. (Exhibit 10.10 to the Company’s Quarterly Report on Form 10-Q for the quarter ended June 30, 2007) |
| 10.39 | – | Eight Treasury Rate Lock agreements between the Company and Credit Suisse First Boston International. (Exhibit 10.02 to the Company’s Quarterly Report on Form 10-Q for the quarter ended March 31, 2005) |
| †††††10.40 | – | Master Power Purchase and Sale Agreement and Transaction Agreement, dated as of July 7, 2004, between the Company and Southwestern Public Service Company. (Exhibit 10.03 to the Company’s Quarterly Report on Form 10-Q for the quarter ended March 31, 2005) |
| 10.41 | – | Rate Agreement between the Company and the City of El Paso, Texas, dated as of July 1, 2005. (Exhibit 10.05 to the Company’s Quarterly Report on Form 10-Q for the year ended June 30, 2005) |
| 10.42 | – | Power Purchase and Sale Agreement, dated as of December 16, 2005, between the Company and Phelps Dodge Energy Services, LLC. (Exhibit 10.42 to the Company’s Annual Report on Form 10-K for the year ended December 31, 2005) |
| 10.42-01 | – | Letter Agreement, dated June 3, 2008, to Exhibit 10.42. |
| 10.42-02 | – | Letter Agreement, dated November 26, 2008, to Exhibit 10.42. |
| 10.42-03 | – | Letter Agreement, dated November 12, 2010, to Exhibit 10.42. |
| 10.42-04 | – | Letter Agreement, dated April 29, 2011, to Exhibit 10.42. (Exhibit 10.04 to the Company's Quarterly Report on Form 10-Q for the quarter ended June 30, 2011) |
| 10.43 | – | Settlement Agreement between the State of Texas and the Company, dated as of October 17, 2006. (Exhibit 10.08 to the Company’s Quarterly Report on Form 10-Q for the quarter ended September 30, 2006) |
| †††††10.44 | – | Confirmation of Power Purchase Transaction, dated April 18, 2007, between the Company and Credit Suisse Energy LLC. (Exhibit 10.03 to the Company’s Quarterly Report on Form 10-Q for the quarter ended March 31, 2007) |
| †††††10.44-01 | – | Amended Confirmation of Power Purchase Transaction, dated September 3, 2008, between the Company and Credit Suisse Energy LLC. (Exhibit 10.05 to the Company’s Quarterly Report on Form 10-Q for the quarter ended September 30, 2008) |
| †††††10.44-02 | – | Amended Confirmation of Power Purchase Transaction, dated March 30, 2009, between the Company and Credit Suisse Energy LLC. (Exhibit 10.02 to the Company’s Quarterly Report on Form 10-Q for the quarter ended March 31, 2009) |
| †††††10.45 | – | Confirmation of Power Sales Transaction, dated April 18, 2007, between the Company and Imperial Irrigation District. (Exhibit 10.04 to the Company’s Quarterly Report on Form 10-Q for the quarter ended March 31, 2007) |
| †††††10.45-01 | – | Amended Confirmation of Power Sales Transaction, dated August 29, 2008, between the Company and Imperial Irrigation District. (Exhibit 10.06 to the Company’s Quarterly Report on Form 10-Q for the quarter ended September 30, 2008) |
| †††††10.45-02 | – | Amended Confirmation of Power Sales Transaction, dated March 31, 2009, between the Company and Imperial Irrigation District. (Exhibit 10.03 to the Company’s Quarterly Report on Form 10-Q for the quarter ended March 31, 2009) |
| 10.46 | – | Reserved |
| 10.47 | – | Reserved |
| 10.48 | – | El Paso Electric Company 2007 Long-Term Incentive Plan. (Exhibit 10.1 to the Company’s Form 8-K, dated as of May 2, 2007) |
| 10.49-01 | – | Employment Agreement between the Company and David W. Stevens, dated November 12, 2008. Amended and Restated Employment Agreement between the Company and David W. Stevens, dated March 2, 2011. Amendment to Exhibit 10.49 to the Company's Annual Report on Form 10-K |

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for the year ended December 31, 2010. (Exhibit 10.02 to the Company's Quarterly Report on Form 10-Q for the quarter ended March 31, 2011).

Exhibit 12 – Computation of Ratios:

*12.01 – Computation of Ratios of Earnings to Fixed Charges

Exhibit 21 – Subsidiaries of the Company:

21.01 – MiraSol Energy Services, Inc., a Delaware corporation

Exhibit 23 – Consent of Experts:

*23.01 – Consent of KPMG LLP (set forth on page 113 of this report)

Exhibit 24 – Power of Attorney:

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- *24.01 – Power of Attorney (set forth on page 111 of the Original Form 10-K)
- *24.02 – Certified copy of resolution authorizing signatures pursuant to power of attorney
- Exhibit 31 and 32 – Certifications:
 - *31.01 – Certifications pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
 - *32.01 – Certifications pursuant to Section 906 of the Sarbanes-Oxley Act of 2002
- Exhibit 99 – Additional Exhibits:
 - 99.01 – Agreed Order, entered August 30, 1995, by the Public Utility Commission of Texas. (Exhibit 99.31 to Registration Statement No. 33-99744 on Form S-1)
 - 99.02 – Reserved
 - 99.03 – Final Order, entered September 24, 1998, by the New Mexico Public Utility Commission. (Exhibit 99.31 to the Company’s Annual Report on Form 10-K for the year ended December 31, 1998)
 - 99.04 – Final Order, entered June 8, 1999, by the Public Utility Commission of Texas. (Exhibit 99.01 to the Company’s Quarterly Report on Form 10-Q for the quarter ended June 30, 1999)
 - 99.05 – Final Order, entered January 8, 2002, by the New Mexico Public Utility Commission. (Exhibit 99.05 to the Company’s Annual Report on Form 10-K for the year ended December 31, 2002) News Release, dated as of December 5, 2002, by the El Paso Electric Company announcing
 - 99.06 – settlement with the FERC Trial Staff. (Exhibit 99.01 to the Company’s Form 8-K, dated as of December 6, 2002) “Stipulated Facts and Remedies,” dated as of December 5, 2002, to be filed by the FERC Trial Staff
 - 99.07 – as part of its written testimony. (Exhibit 99.02 to the Company’s Form 8-K, dated as of December 6, 2002)
- Exhibit 101 – XBRL – Related Documents:
 - *101.INS – XBRL Instance Linkbase Document
 - *101.SCH – XBRL Taxonomy Extension Schema Linkbase Document
 - *101.CAL – XBRL Taxonomy Extension Calculation Linkbase Document
 - *101.DEF – XBRL Taxonomy Extension Definition Linkbase Document
 - *101.LAB – XBRL Taxonomy Extension Label Linkbase Document
 - *101.PRE – XBRL Taxonomy Extension Presentation Linkbase Document
- * Filed herewith.
 - † Fourteen agreements, substantially identical in all material respects to this exhibit, have been entered into with David W. Stevens; David G. Carpenter; Steven P. Busser; Steven T. Buraczyk; Robert C. Doyle; Richard G. Fleager; Nathan T. Hirschi; Mary E. Kipp; Kerry B. Lore; Rocky R. Miracle; Hector R. Puente; Andres R. Ramirez; Guillermo Silva, Jr.; and John A. Whitacre; officers of the Company.
 - †† One agreement, dated as of July 15, 2002, identical in all material respects to this Exhibit, has been entered into with John A. Whitacre; officer of the Company.
 - ††† One agreement, dated as of December 4, 2003, identical in all material respects to this Exhibit, has been entered into with Steven P. Busser; officer of the Company.
 - ††† In lieu of non-employee director cash compensation, twelve agreements, dated as of January 1, 2010, April 1, 2010, July 1, 2010 and October 1, 2010, substantially identical in all material respects to this Exhibit, have been entered into with Catherine A. Allen; Kenneth R. Heitz; and Patricia Z. Holland Branch; directors of the Company.
 - ††† In lieu of non-employee director cash compensation, twelve agreements, dated as of January 1, 2011, April 1, 2011, and July 1, 2011, substantially identical in all material respects to this Exhibit have been entered into with Catherine A. Allen, Kenneth R. Heitz, and Patricia Z. Holland-Branch; directors of the Company.

In lieu of non-employee director cash compensation, twelve agreements, dated as of October 1, 2011, substantially identical in all material respects to this Exhibit have been entered into with Catherine A. Allen, Patricia Z. Holland-Branch, and Stephen N. Wertheimer; directors of the Company.

In lieu of non-employee director cash compensation, eleven agreements, dated as of May 26, 2010, substantially identical in all material respects to this Exhibit, were entered into with Catherine A. Allen; J. Robert Brown; James W. Cicconi; James W. Harris; Kenneth R. Heitz; Patricia Z. Holland Branch; Michael K. Parks; Thomas V. Shockley, III; Eric B. Siegel; Stephen N. Wertheimer; and Charles A. Yamarone; directors of the Company.

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In lieu of non-employee director cash compensation, eleven agreements, dated as of May 26, 2011, substantially identical in all material respects to this Exhibit, were entered into with Catherine A. Allen; J. Robert Brown; James W. Cicconi; James W. Harris; Kenneth R. Heitz; Patricia Z. Holland Branch; Michael K. Parks; Thomas V. Shockley, III; Eric B. Siegel; Stephen N. Wertheimer; and Charles A. Yamarone; directors of the Company.

†††† In lieu of non-employee director cash compensation, two agreements, dated as of July 1, 2002 and October 1, 2002, substantially identical in all material respects to this Exhibit, have been entered into with Kenneth R. Heitz; director of the Company.

In lieu of non-employee director cash compensation, two agreements, dated as of January 1, 2003 and April 1, 2003, substantially identical in all material respects to this Exhibit, have been entered into with Kenneth R. Heitz; director of the Company.

††††† Confidential treatment has been requested and received for the redacted portions of these Exhibits. The copies filed omit the information subject to the confidentiality request. Omissions are designated as “****.” A complete version of these Exhibits has been filed separately with the Securities and Exchange Commission.

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UNDERTAKING

Insofar as indemnification for liabilities arising under the Securities Act of 1933 may be permitted to directors, officers and controlling persons of the registrant pursuant to the foregoing provisions, or otherwise, the registrant has been advised that in the opinion of the Securities and Exchange Commission such indemnification is against public policy as expressed in the Securities Act of 1933 and is, therefore, unenforceable. In the event that a claim for indemnification against such liabilities (other than the payment by the registrant of expenses incurred or paid by a director, officer or controlling person of the registrant in the successful defense of any action, suit or proceeding) is asserted by such director, officer or controlling person in connection with the securities being registered, the registrant will, unless in the opinion of its counsel the matter has been settled by controlling precedent, submit to a court of appropriate jurisdiction the question of whether such indemnification by it is against public policy as expressed in the Act and will be governed by the final adjudication of such issue.

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POWER OF ATTORNEY

KNOW ALL MEN BY THESE PRESENTS, that each of El Paso Electric Company, a Texas corporation, and the undersigned directors and officers of El Paso Electric Company, hereby constitutes and appoints David W. Stevens, David G. Carpenter and Mary E. Kipp, its, his or her true and lawful attorneys-in-fact and agents, for it, him or her and its, his or her name, place and stead, in any and all capacities, with full power to act alone, to sign this report and any and all amendments to this report, and to file each such amendment to this report, with all exhibits thereto, and any and all documents in connection therewith, with the Securities and Exchange Commission, hereby granting unto said attorneys-in-fact and agents, and each of them, full power and authority to do and perform any and all acts and things requisite and necessary to be done in and about the premises, as fully to all intents and purposes as it, he or she might or could do in person, hereby ratifying and confirming all that said attorneys-in-fact and agents, or any of them, may lawfully do or cause to be done by virtue hereof.

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SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized, on the 24th day of February 2012.

EL PASO ELECTRIC COMPANY

By: /s/ DAVID W. STEVENS
David W. Stevens
Chief Executive Officer
(Principal Executive Officer)

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed below by the following persons on behalf of the registrant and in the capacities and on the date indicated.

| Signature | Title | Date |
|--|--|-------------------|
| /s/ DAVID W. STEVENS (David W. Stevens) | Chief Executive Officer (Principal Executive Officer) | February 24, 2012 |
| /s/ DAVID G. CARPENTER (David G. Carpenter) | Senior Vice President and Chief Financial Officer (Principal Financial Officer) | February 24, 2012 |
| /s/ NATHAN T. HIRSCHI (Nathan T. Hirschi) | Vice President and Controller | February 24, 2012 |
| /s/ CATHERINE A. ALLEN (Catherine A. Allen) | Director | February 24, 2012 |
| /s/ J. ROBERT BROWN (J. Robert Brown) | Director | February 24, 2012 |
| /s/ JAMES W. CICCONI (James W. Cicconi) | Director | February 24, 2012 |
| /s/ JAMES W. HARRIS (James W. Harris) | Director | February 24, 2012 |
| /s/ KENNETH R. HEITZ (Kenneth R. Heitz) | Director | February 24, 2012 |
| /s/ PATRICIA Z. HOLLAND-BRANCH (Patricia Z. Holland-Branch) | Director | February 24, 2012 |
| /s/ MICHAEL K. PARKS (Michael K. Parks) | Director | February 24, 2012 |
| /s/ THOMAS V. SHOCKLEY (Thomas V. Shockley) | Director | February 24, 2012 |

| | | |
|--|----------|-------------------|
| /s/ ERIC B. SIEGEL (Eric B. Siegel) | Director | February 24, 2012 |
| /s/ STEPHEN N. WERTHEIMER (Stephen N. Wertheimer) | Director | February 24, 2012 |
| /s/ CHARLES A. YAMARONE (Charles A. Yamarone) | Director | February 24, 2012 |