

APAC CUSTOMER SERVICE INC  
Form 8-K  
April 28, 2008

---

UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
WASHINGTON, D.C. 20549

FORM 8-K

CURRENT REPORT

Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (Date of Earliest Event Reported):

April 24, 2008

APAC Customer Services, Inc.

(Exact name of registrant as specified in its charter)

Illinois  

---

(State or other jurisdiction  
of incorporation)

0-26786  

---

(Commission  
File Number)

36-2777140  

---

(I.R.S. Employer  
Identification No.)

Six Parkway North, Deerfield, Illinois  

---

(Address of principal executive offices)

60015  

---

(Zip Code)

Registrant's telephone number, including area code:

847-374-4980

Not Applicable

---

Former name or former address, if changed since last report

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

- Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
  - Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
  - Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
  - Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))
-

**Top of the Form**

**Item 1.01 Entry into a Material Definitive Agreement.**

On April 24, 2008, APAC Customer Services, Inc. (the "Company") entered into a new five-year Master Services Agreement (the "Agreement") with United Parcel Services OASIS Supply Company ("UPS"). The Agreement supercedes the prior Master Services Agreement, dated October 25, 2002. A copy of the Agreement is attached hereto as Exhibit 10.1 and incorporated herein by reference in its entirety.

Pursuant to the Master Services Agreement, the Company will continue to provide in-bound and out-bound customer interaction services at UPS's facilities in Newport News, Virginia and Tampa, Florida. The Company has a twelve year relationship with UPS.

**Item 9.01 Financial Statements and Exhibits.**

Exhibit 10.1 Master Services Agreement, dated April 24, 2008, with United Parcel Services OASIS Supply Company.

---

**Top of the Form**

**SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

APAC Customer Services, Inc.

*April 28, 2008*

*By: George H. Hepburn III*

---

*Name: George H. Hepburn III*

*Title: Senior Vice President and Chief Financial Officer*

---

**Top of the Form**

Exhibit Index

<b>Exhibit No.</b>	<b>Description</b>
10.1	Master Services Agreement, dated April 24, 2008, with United Parcel Services OASIS Supply Company