HAWKINS WILLIAM H II

Form 4

October 12, 2004

FORM 4

UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF

SECURITIES

OMB Number:

3235-0287

2005

0.5

January 31, Expires:

OMB APPROVAL

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may continue.

See Instruction

Check this box

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934, Section 17(a) of the Public Utility Holding Company Act of 1935 or Section

30(h) of the Investment Company Act of 1940

1(b).

(Print or Type Responses)

1. Name and Address of Reporting Person * 5. Relationship of Reporting Person(s) to 2. Issuer Name and Ticker or Trading HAWKINS WILLIAM H II Issuer Symbol CONVERGYS CORP [CVG] (Check all applicable) (Last) (First) (Middle) 3. Date of Earliest Transaction (Month/Day/Year) Director 10% Owner Other (specify X_ Officer (give title 201 EAST FOURTH STREET, PO 10/08/2004 below) **BOX 1638 SVP** General Counsel (Street) 4. If Amendment, Date Original 6. Individual or Joint/Group Filing(Check Filed(Month/Day/Year) Applicable Line) _X_ Form filed by One Reporting Person Form filed by More than One Reporting CINCINNATI, OH 45201 Person

| (City) | (State) (Z | Zip) Table | e I - Non-D | erivative Securities A | equired, Disposed | of, or Beneficia | lly Owned |
|--------------------------------------|---|-----------------------------------|--|-------------------------|--|----------------------------------|----------------------------------|
| 1.Title of Security (Instr. 3) | 2. Transaction Date (Month/Day/Year) | 2A. Deemed Execution Date, if any | 3. 4. Securities TransactionAcquired (A) or Code Disposed of (D) | | 5. Amount of Securities Beneficially | 6. Ownership Form: Direct (D) or | 7. Nature of Indirect Beneficial |
| (msu. 3) | | (Month/Day/Year) | (Instr. 8) | (A) or Amount (D) Price | Owned Following Reported Transaction(s) (Instr. 3 and 4) | Indirect (I) (Instr. 4) | Ownership (Instr. 4) |
| Common Shares | | | | | 91,008 | D | |
| Common Shares | | | | | 1,578.144 | I | By Trustee of RSP (1) |

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

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Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)

| 1. Title of Derivative Security (Instr. 3) | 2. Conversion or Exercise Price of Derivative Security | 3. Transaction Date (Month/Day/Year) | 3A. Deemed Execution Date, if any (Month/Day/Year) | 4. Transactic Code (Instr. 8) | 5. Number on Derivative Securities Acquired (A) or Disposed of (D) (Instr. 3, 4, and 5) | 6. Date Exer Expiration I (Month/Day | ate | 7. Title and A Underlying S (Instr. 3 and | Securities | 8. Pric Deriv Secur (Instr. |
|---|---|---|---|--|---|--|--------------------|---|--|--------------------------------------|
| | | | | Code V | (A) (D) | Date Exercisable | Expiration Date | Title | Amount or Number of Shares | |
| Option (2) | \$ 0 | | | | | <u>(4)</u> | <u>(4)</u> | Common Shares | 0 | |
| Phantom Share Unit (5) | \$ 0 (6) | 10/08/2004 | 10/08/2004 | P | 42.32 | (5) | (5) | Common Shares | 42.32 | <u>(5</u> |

Reporting Owners

| Reporting Owner Name / Address | Relationships | | | | | |
|--------------------------------|---------------|-----------|---------------------|-------|--|--|
| F | Director | 10% Owner | Officer | Other | | |
| HAWKINS WILLIAM H II | | | | | | |
| 201 EAST FOURTH STREET | | | SVP General Counsel | | | |

PO BOX 1638 CINCINNATI, OH 45201

Signatures

/s/ William H.
Hawkins II

**Signature of Reporting Person

Date

Explanation of Responses:

- * If the form is filed by more than one reporting person, see Instruction 4(b)(v).
- ** Intentional misstatements or omissions of facts constitute Federal Criminal Violations. See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).
- (1) Common shares balance held in Retirement Savings Plan.
- (2) Option shares granted under the Convergys 1998 Long Term Incentive Plan, which is a Rule 16b-3 Plan.
- (3) Right to buy.
- (4) Option shares granted on various dates under the Convergys 1998 Long Term Incentive Plan, which is a Rule 16b-3 Plan.
 - Acquired on various dates between January 1 and October 8, 2004 pursuant to the Convergys Corporation Executive Deferred
- (5) Compensation Plan, at prices ranging from \$12.30 and \$19.96 per share. Phantom shares are payable in cash or common shares of the Company upon termination of employment.

Reporting Owners 2

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(6) Security converts to common stock on a one-for-one basis.

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, *see* Instruction 6 for procedure. Potential persons who are to respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB number.