BANK ONE CORP Form 10-Q August 14, 2001

BANK ONE CORPORATION Financial Supplement and Form 10-Q

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BANK ONE CORPORATION and Subsidiaries

| | | Thr | ee Months |
|---|-----------------|--------------------|------------------|
| | June 30 2001 | March 31 2001 | December 2000 |
| (In millions, except per share data) | | | |
| Income Statement Data: | | | |
| Total revenue, net of interest expense | \$ 3,846 | \$ 3,792 | \$ 3,4 |
| Net interest incomefully taxable-equivalent ("FTE") basis | 2,085 | 2,218 | 2,2 |
| Noninterest income | 1,791 | 1,607 | 1,2 |
| Provision for credit losses | 540 | 585 | 1,5 |
| Noninterest expense Income (loss) before cumulative effect of change | 2,306 | 2,236 | 2,8 |
| in accounting principle | 708 | 679 | (5 |
| Net income (loss) | 664 | 679 | (5 |
| Per Common Share Data: | | | |
| Income (loss) before cumulative effect of change | | | |
| in accounting principle: | | | |
| Basic | \$ 0.60 | \$ 0.58 | \$ (0. |
| Diluted (1) Net income (loss): | 0.60 | 0.58 | (0. |
| Basic | 0.57 | 0.58 | (0. |
| Diluted (1) | 0.56 | 0.58 | (0. |
| Cash dividends declared | 0.21 | 0.21 | 0. |
| Book value | 16.49 | 16.20 | 15. |
| Balance Sheet Data - Ending Balances: Loans: | | | |
| Managed | \$223,390 | \$229 , 942 | \$236,4 |
| Reported | 166,576 | 171,427 | 174,2 |
| Deposits | 164,299 | 163,555 | 167,0 |
| Long-term debt (2) | 41,693 | 42,197 | 40,9 |
| Total assets: | | | |
| Managed | 312,244 | 315,104 | 309,0 |
| Reported | 272,412 | 274,352 | 269 , 3 |
| Common stockholders' equity | 19,261 | 18,876 | 18,4 |
| Total stockholders' equity | 19,451 | 19,066 | 18 , 6 |
| Credit Quality Ratios: | | | |
| Net charge-offs to average loans - managed (3) | 2.50% | 2.40% | 2. |
| Allowance for credit losses to period end loans | 2.54 | 2.45 | 2. |
| Nonperforming assets to related assets | 1.77 | 1.55 | 1. |
| Financial Performance Ratios: | | | |
| Return (loss) on average assets | 0.99% | 1.02% | (0. |
| Return (loss) on average common equity Net interest margin: | 13.9 | 14.6 | (10 |
| Managed | 4.65 | 4.76 | 4. |
| Reported | 3.50 | 3.71 | 3. |
| Efficiency ratio: | | | |
| Managed | 48.5 | 47.6 | 66 |
| Reported | 59.5 | 58.5 | 81 |

Five-Quarter Summary of Selected Financial Information BANK ONE CORPORATION and Subsidiaries - Continued

| | | Thr | ree Months |
|--|-----------------|------------------|------------------|
| | June 30 2001 | March 31 2001 | December 2000 |
| (In millions, except per share data) | | | |
| Capital Ratios: | | | |
| Risk-based capital: | | | |
| Tier 1 | 8.2% | 7.8% | 7.3 |
| Total | 11.6 | 11.2 | 10.8 |
| Tangible common equity/tangible managed assets | 5.8 | 5.6 | 5.5 |
| Common Stock Data: | | | |
| Average shares outstanding: | | | |
| Basic | 1,166 | 1,163 | 1,158 |
| Diluted (4) | 1,176 | 1,173 | 1,158 |
| Stock price, quarter-end | \$ 35.80 | \$ 36.18 | \$ 36.63 |
| Employees (5) | 78,491 | 79 , 157 | 80 , 778 |

⁽¹⁾ Common equivalent shares and related income were excluded from the computation of diluted loss per share for the three months ended December 31, 2000 and June 30, 2000 as the effect would be antidilutive.

- (4) Common equivalent shares and related income were excluded from the computation of diluted loss per share for the three months ended December 31, 2000 and June 30, 2000 as the effect would be antidilutive.
- (5) Beginning in the first quarter of 2001, employees on long-term disability and employees of unconsolidated subsidiaries are excluded. Prior period data have not been restated for this change.

Business Segments

Bank One Corporation ("Bank One" or the "Corporation") is managed on a line of business basis. The business segments' financial results presented reflect the current organization of the Corporation. The following tables summarize certain financial information (as reported) by line of business for the periods indicated:

| | Net Income (Loss) (In millions) | | | |
|----------------------------|---------------------------------------|----|------|--|
| Three Months Ended June 30 | 2001 200 | | 000 | |
| Retail | \$ 322 | \$ | (81) | |

⁽²⁾ Includes trust preferred capital securities.

⁽³⁾ Second quarter 2001 and first quarter 2001 amounts include \$24 million and \$40 million, respectively, of charge-offs which are not so classified as such in the Corporation's GAAP financial information because they are part of a portfolio which has been accounted for as loans held at a discount. The inclusion of these amounts in charge-offs more accurately reflects the performance of the portfolio. In the Corporation's financial statements, these items result in a higher provision in excess of net charge-offs.

| Commercial Banking | 167 | (213) |
|-------------------------------|--------|-----------|
| First USA | 193 | (379) |
| Investment Management | 83 | 73 |
| Corporate Investments | 30 | 61 |
| Corporate/Unallocated | (87) | (730) |
| | | |
| Total Corporation - operating | 708 | (1,269) |
| | | |
| Accounting change | (44) | |
| | | |
| Total Corporation - reported | \$ 664 | \$(1,269) |
| | | |

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| | (Lo | Income oss) Illions) |
|---|---|-----------------------------|
| Six Months Ended June 30 | 2001 | 2000 |
| Retail. Commercial Banking. First USA. Investment Management. Corporate Investments Corporate/Unallocated. | \$ 671 326 341 165 1 (117) | (13) (312) 154 202 |
| Total Corporation - operating | | |
| Accounting change | (44) | |
| Total Corporation - reported | \$1,343 ===== | \$(580) ==== |

The information provided in the line of business tables beginning with the caption entitled "Financial Performance" is included herein for analytical purposes only and is based on management information systems, assumptions and methodologies that are under continual review. For a detailed discussion of the various business activities of Bank One's business segments, see pages 4 -13 of the Corporation's 2000 Annual Report on Form 10-K.

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The financial information and supplemental data presented for the respective line-of-business sections for both the second quarter and six-month periods ended June 30, 2000 are reported on an actual basis. However, for analytical purposes and to better understand underlying trends, the following line of business discussion excludes the impact of the second quarter 2000 significant items noted in tables 1-4 on pages 22-24.

Retail

Retail includes consumer and small business banking, auto and consumer lending, and interactive banking and financial management through bankone.com.

| | Three Months Ended Ju | | | |
|--|------------------------------|--------------------------------|-----------------------|--|
| (Dollars in millions) | 2001 | 2000 | _ | |
| Net interest incomeFTE basis | \$ 1,236 | \$ 1,196 | 3 % | |
| Non-deposit service charges | 83 41 198 29 | 84 37 205 28 | (1) 11 (3) 4 | |
| Other income (loss) | 8 | (449) | N/M | |
| Noninterest income (loss) | 359 | (95) | N/M | |
| Total revenue | 1,595 | 1,101 | 45 | |
| Provision for credit losses | 201 | 132 | 52 | |
| Salaries and employee benefits Other expense | 328 562 | 333 764 | (2) (26) | |
| Noninterest expense | 890 | 1,097 | (19) | |
| Pretax income (loss) FTE basis Tax expense (benefit) and FTE basis adjustment | 504 182 | (128) (47) | N/M N/M | |
| Net income (loss) | \$ 322 ====== | \$ (81) ====== | N/M | |
| FINANCIAL PERFORMANCE: | | | | |
| Return (loss) on equity | 21% 56 35 , 570 | (6)% N/M 36 , 700 | (3)% | |
| ENDING BALANCES (in billions): Commercial loans | \$ 12.4 30.3 21.4 | \$ 11.8 27.3 24.1 | 5 % 11 | |
| Indirect auto loans / leases Other personal loans | 10.9 | 10.8 | (11) | |
| Total loans | \$ 75.0 | \$ 74.0 | 1 | |
| Assets | 78.9 | 76.3 | 3 | |
| Demand deposits | 24.4 33.8 29.7 | 24.8 33.0 30.4 | (2) 2 (2) | |
| Total deposits | 87.9 | 88.2 | | |
| Common equity | 6.3 | 6.0 | 5 | |

| | | Three Months Ended June 30 | | Six Mon | |
|--|---------------------------------------|----------------------------|---|--------------------------|---------------------------------------|
| | | | 2000 | % Change | 2001 |
| AVERAGE BALANCES (in billions): | | - | | | |
| Commercial loans | \$ 12.2 30.5 21.7 10.9 | \$ | 11.8 26.3 24.4 11.1 | 3 % 16 (11) (2) | \$ 12.1 \$ 30.8 22.1 11.0 |
| Total loans | 75.3 | | 73.6 | 2 | 76.0 |
| Assets | 79.4 | | 77.9 | 2 | 80.2 |
| Demand deposits | 24.1 33.5 30.6 | | 25.3 33.8 30.3 | (5) (1) 1 | 24.1 33.0 31.3 |
| Total deposits | 88.2 | | 89.4 | (1) | 88.4 |
| Common equity | 6.2 | | 5.9 | 5 | 6.1 |
| CREDIT QUALITY (in millions): Net charge-offs: Small business commercial | \$ 17 | \$ | 8 | N/M | \$ 27 |
| Home equity loans | 93 72 19 | | 52 44 30 | 79 % 64 (37) | 166 161 53 |
| Total consumer (2) | 184 | | 126 | 46 | 380 |
| Total net charge-offs (2) | 201 | | 134 | 50 | 407 |
| Net charge-off ratios: Small business commercial | 0.56% 1.22 1.33 0.70 1.17 | | 0.26% 0.80 0.73 1.09 0.82 0.73 | | 0.45% 1.08 1.46 0.95 1.19 |
| Nonperforming assets: Commercial Consumer | \$ 246 | \$ | 187 369 | 32 N/M | |
| Total nonperforming loans | 1,050 69 | | 556 66 | 8 <i>9</i> 5 | |
| Total nonperforming assets | 1,119 | \$ | 622 | 80 | |
| Allowance for loan losses | \$ 949 1.26% 90 1.49 | | N/A N/A N/A 0.83% | N/A | |
| DISTRIBUTION: Banking centers | 1,808 5,703 1,035 | | 1,832 6,530 690 | (1)% (13) 50 | |

| # Households (in thousands) | 7,499 | 7,926 | (5) |
|-------------------------------------|-------|-------|-----|
| # Business customers (in thousands) | 530 | 545 | (3) |
| # Debit cards issued (in thousands) | 4,256 | 4,215 | 1 |

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| | Three M | onths Ende | d June 30 | Six Mont |
|----------------------------|---------|------------|-----------|----------|
| | 2001 | 2000 | % Change | 2001 |
| INVESTMENTS: | | | | |
| Sales volume (in millions) | \$1,142 | \$1,112 | 3% | \$2,280 |

N/M--Not meaningful.

- (1) Beginning in the first quarter of 2001, employees on long-term disability and employees of unconsolidated subsidiaries are excluded.
- (2) First quarter 2001 and six-months ended June 30, 2001 amounts include \$24 million and \$64 million, respectively, of charge-offs which are not so classified in the Corporation's GAAP financials because they are part of a portfolio which has been accounted for as loans held at a discount. The inclusion of these amounts in charge-offs more accurately reflects the performance of the portfolio. In the Corporation's financial statements, this item results in a higher provision in excess of net charge-offs.

Quarterly Results - Adjusted Basis

Retail reported second quarter net income of \$322 million, up \$75 million, or 30%, from the year-ago quarter. The year-over-year improvement reflected higher revenue and lower noninterest expense, partially offset by higher provision for credit losses. Compared to the 2001 first quarter, net income declined \$27 million, or 8%, primarily reflecting lower net interest income partially offset by lower provision.

Net interest income was \$1.236 billion, up \$31 million, or 3%, from the year-ago quarter. This increase was driven by wider loan spreads and a 2% increase in average loans, partially offset by deposit margin compression and a shift in deposit product mix toward certificates of deposit. Average home equity loans increased 16% from a year ago. In contrast, average auto loans / leases decreased 11%, reflecting a deliberate reduction in the level of new auto leases. Current quarter net interest income was relatively unchanged from the first quarter when adjusted for seasonal tax-refund lending in that period.

Noninterest income was \$359 million, up \$29 million, or 9%, from a year ago. This primarily reflected the absence of auto lease residual losses in the current quarter, compared with \$64 million of such losses a year ago. Noninterest income was essentially unchanged from the first quarter.

Provision for credit losses was \$201 million, up \$80 million from the year-ago quarter. Compared to the first quarter, the provision for credit losses decreased \$43 million. Managed net charge-offs totaled \$201 million, up from \$134 million in the year-ago quarter, but down from \$206 million in the first quarter. The year-over-year increase in net charge-offs reflected anticipated charge-offs related to brokered home equity loans and certain portions of the

 $[\]rm N/A--Not$ available due to changes in segment composition; see Note 5 on page 59 of the Corporation's 2000 Annual Report on Form 10-K.

auto lending portfolio. The second quarter net charge-off ratio was 1.07%, up from 0.73% in the year-ago period, but down from 1.08% in the first quarter.

Nonperforming assets increased \$497 million from a year ago, largely driven by a \$435 million increase in consumer nonperforming loans. Compared with the first quarter, nonperforming assets increased \$83 million, or 8%, reflecting an increase in both consumer and small business nonperforming loans. The allowance for credit losses expressed as a percent of loans increased to 1.26% at June 30, 2001, up from 1.21% at March 31, 2001, reflecting lower end-of-period loans.

Noninterest expense was \$890 million, down \$134 million, or 13%, from the year-ago quarter, reflecting the positive impacts from waste-reduction initiatives and reduced headcount in lending and staff units. Compared with the first quarter, noninterest expense was essentially unchanged. The efficiency ratio in the current quarter was 56%, compared with 67% a year ago.

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Year-to-Date Results - Adjusted Basis

For the first six months of 2001, Retail reported net income of \$671 million, up \$188 million from the 2000 period. The \$112 million, or 5%, increase in net interest income for the first six months of 2001 from the prior year is due to wider loan spreads and a 4% increase in average loan balances, partially offset by deposit margin compression. The higher provision was primarily driven by increased net charge-offs. Noninterest income increased by \$83 million in the first six months of 2001, to \$719 million on an adjusted basis from the prior year, reflecting \$120 million in realized auto lease residual losses in the 2000 period. Noninterest expense was down \$249 million, or 12%, due to the impacts of waste-reduction initiatives and reduced headcount in lending and staff units.

Commercial Banking

Commercial Banking offers a broad array of products, including cash management, capital markets and lending, to Corporate Banking and Middle Market Banking customers.

| | Three N | Months Ende | d June 30 | |
|--|----------------|-------------|-----------|----|
| (Dollars in millions) | 2001 | 2000 | % Change | 1 |
| Net interest incomeFTE basis | \$ 660 | \$ 694 | (5)% | \$ |
| Non-deposit service charges | 171 | 140 | 22 | |
| Credit card revenue | 22 | 19 | 16 | |
| Service charges on deposits | 151 | 130 | 16 | |
| Fiduciary and investment management fees | 2 | 3 | (33) | |
| Trading | 67 | (4) | N/M | |
| Other income (loss) | (21) | 24 | N/M | |
| Noninterest income | 392 | 312 | 26 | _ |
| Total revenue | 1 , 052 | 1,006 | 5 | |

| Provision for credit losses | 239 | 778 | (69) | |
|--|-----------------|--------------------|------|-------------|
| Salaries and employee benefits | 270 | 278 | (3) | |
| Other expense | 274 | 286 | (4) | |
| Noninterest expense | 544 | 564 | (4) | - |
| Pretax income (loss) FTE basis | 269 | (336) | N/M | - |
| Tax expense (benefit) and FTE basis adjustment | 102 | (123) | N/M | |
| Net income (loss) | \$ 167 ===== | \$ (213) ====== | N/M | - - - |
| Memo: Revenue by activity (4) | | | | |
| Lending-related revenue | 495 | 544 | (9) | |
| Treasury management services (1) | 292 | 257 | 14 | |
| Capital markets (2) | 169 | 75 | N/M | |
| Other | 96 | 130 | (26) | |
| FINANCIAL PERFORMANCE: | | | | |
| Return (loss) on equity | 10% | (13)% | | |
| Efficiency ratio | 52 | 56 | | |
| Corporate Banking (including Capital Markets) | 4,591 | N/A | N/A | |
| Middle Market | , | N/A | N/A | |
| Treasury management services | • | N/A | N/A | |
| Support and other administration (3) | 43 | N/A | N/A | |
| Total headcount - full-time | 15 , 802 | 16,394 | (4)% | |

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| | | Three M | Six Mo | | | |
|---------------------------------------|----|---------------|------------------|-------------|----|---------------|
| | _ | 2001 | 2000 | % Change | | 001 |
| ENDING BALANCES (in billions): Loans | \$ | 73.9 | \$ 83.3 | (11)% | | |
| Assets | | 101.4 | 110.8 | (8) | | |
| Demand deposits | | 21.8 | 20.8 N/A | 5 N/A | | |
| Time (+ Savings in 2000) | | 8.2 | 8.9 | (8) | | |
| Foreign offices | | 9.9 | 11.1 | (11) | | |
| Total deposits | _ | 42.8 | 40.8 | 5 | | |
| Common equity | | 7.0 | 6.8 | 3 | | |
| AVERAGE BALANCES (in billions): Loans | \$ | 76.4 101.7 | \$ 82.1 110.2 | (7)% (8) | \$ | 78.5 101.9 |
| Demand deposits | | 20.5 | 21.9 | (6) | | 20.4 |
| Savings | | 2.7 | N/A | N/A | | 2.7 |
| Time (+ Savings in 2000) | | 6.6 | 8.9 | (26) | | 6.2 |

| Foreign offices | 9.5 | 10.1 | (6) | | 8.3 |
|---|--------------------------------------|------------------------------------|---------------|----|-----------------|
| Total deposits | 39.3 | 40.9 | (4) | | 37.6 |
| Common equity | 7.0 | 6.7 | 4 | | 6.9 |
| CREDIT QUALITY (in millions): Net commercial charge-offs | \$ 239 | \$ 110 | N/M | \$ | 488 |
| Net commercial charge-off ratios | 1.25% | 0.54% | | | 1.24% |
| Nonperforming assets: Commercial nonperforming loans Other including OREO | 1,752 18 | \$1,010 11 | 73% 64 | | |
| Total nonperforming assets | 1,770 | \$1,021 | 73 | | |
| Allowance for loan losses | \$ 3,032 4.10% 173 2.40% | N/A N/A N/A 1.23% | N/A | | |
| CORPORATE BANKING (in billions): Loansending balanceaverage balance | \$ 39.6 42.0 | \$ 50.8 50.1 | (22)% (16) | i | \$ 44.1 |
| Depositsending balance | \$ 23.1 20.8 | \$ 21.0 22.1 | 10 (6) | | \$ 19.4 |
| Credit Quality (in millions): Net commercial charge-offs Net commercial charge-off ratio Nonperforming loans Nonperforming loans to loans | 155 1.48% 1,050 2.65% | \$ 101 0.81% \$ 730 1.44% | 53% 44 | | \$ 341 1.55% |

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| | | Three Months Ended June 30 | | | | |
|--------------------------------------|--------|----------------------------|----------|--------|--|--|
| | | 2000 | % Change | 2001 | | |
| | | | | | | |
| SYNDICATIONS: | | | | | | |
| Lead Arranger Deals: | | | | | | |
| Volume (in billions) | \$12.8 | \$17.7 | (28)% | \$27.3 | | |
| Number of transactions | 56 | 61 | (8) | 105 | | |
| League table standingrank | 4 | 4 | | | | |
| League table standingmarket share | 3% | 5% | | | | |
| MIDDLE MARKET BANKING (in billions): | | | | | | |
| Loansending balance | \$34.3 | \$32.5 | 6% | | | |
| average balance | 34.4 | 32.0 | 8 | \$34.4 | | |
| Depositsending balance | \$19.7 | \$19.8 | (1) | | | |
| average balance | 18.6 | 18.8 | (1) | \$18.3 | | |
| 0 111 | | | | | | |

Credit Quality (in millions):

| Net commercial charge-offs | \$ 84 | \$ 9 | N/M | \$ 147 |
|---------------------------------|--------|--------|-----|--------|
| Net commercial charge-off ratio | 0.98% | 0.11% | | 0.85% |
| Nonperforming loans | \$ 702 | \$ 280 | N/M | |
| Nonperforming loans to loans | 2.05% | 0.86% | | |

⁽¹⁾ Treasury Management Services includes both fees and fee equivalent from compensating balances.

Quarterly Results - Adjusted Basis

Commercial Banking reported second quarter net income of \$167 million, down \$47 million, or 22%, from the year-ago quarter. Results continued to reflect ongoing efforts to review all relationships in the portfolio to manage overall exposure as well as relationship profitability.

At June 30, 2001, loans were \$73.9 billion, down \$9.4 billion, or 11%, from the end of the year-ago quarter and \$4.6 billion, or 6%, from the end of the first quarter. Corporate Banking loans were \$39.6 billion at June 30, down \$11.2 billion, or 22% from a year ago and down \$4.5 billion, or 10%, from the end of the first quarter. The Corporate Banking decline from the first quarter included \$232 million related to problem loan sales, of which \$147 million were classified as nonperforming. Middle Market loans were \$34.3 billion at quarter end, up \$1.8 billion, or 6%, from last year but down slightly from the end of the first quarter.

Revenue totaled \$1.052 billion, up slightly from the year-ago quarter with growth in noninterest income partially offset by a decline in net interest income. Revenue decreased \$11 million from the first quarter.

Net interest income was \$660 million, down \$34 million, or 5%, from the year-ago quarter and \$5 million from the first quarter. This reflected lower average loan balances following efforts to reduce credit risk exposure, the cost of carrying a higher level of nonperforming loans, and the impact of lower rates on customer compensating deposit balances. Second quarter average loans were \$76.4 billion, down \$5.7 billion, or 7%, from the prior year and \$4.2 billion, or 5%, from the first quarter.

Noninterest income was \$392 million, up \$36 million, or 10%, from the year-ago quarter. Non-deposit service charges increased \$31 million, or 22%, reflecting better underwriting and asset backed finance activities. Trading revenue increased \$27 million. Service charges on deposits increased \$21 million, or 16%, reflecting growth in the Treasury Management business. Other income declined \$45 million, including a net loss on the sale of assets.

Compared with the first quarter, noninterest income declined \$6 million. Non-deposit service charges increased \$13 million, or \$%, reflecting improved loan syndication activity from depressed first quarter levels and continued growth in the asset backed finance business. Trading revenue declined \$10 million, or 13%, due to a lower level of

⁽²⁾ Capital Markets includes trading revenues and underwriting, syndicated lending and advisory fees.

⁽³⁾ Full-time headcount for June 30, 2000 has been restated to reflect the movement of Support and Other Administrative personnel into the respective business units reported.

⁽⁴⁾ Second quarter 2000 amounts restated.

activity. Service charges on deposits increased \$19 million, or 14%, reflecting the seasonality of the Treasury Management business. Other income decreased \$29 million, reflecting the net loss on the sale of assets.

The provision for credit losses was \$239 million, up \$89 million, or 59%, from the year-ago quarter but down \$25 million, or 9%, from the first quarter. Total net charge-offs were \$239 million in the second quarter, including \$68 million related to problem loan sales. This represented 1.25% of average loans, up significantly from 0.54% in the year-ago quarter, but up only slightly from 1.23% in the first quarter. Corporate Banking net charge-offs were \$155 million, or 1.48% of average loans, up from 0.81% a year ago, but down from 1.61% in the first quarter. Middle Market net charge-offs were \$84 million, or 0.98% of average loans, up from 0.11% in the year-ago quarter and 0.73% in the first quarter.

The allowance for credit losses at June 30, 2001, was \$3.032 billion, essentially unchanged from the first quarter. This represented 4.10% of period-end loans and 173% of nonperforming loans, compared with 3.86% and 197%, respectively, at March 31, 2001. At June 30, 2001, nonperforming loans were \$1.752 billion, up \$208 million from the first quarter. Corporate Banking nonperforming loans at quarter end were \$1.050 billion, up \$98 million, or 10%, from the end of the first quarter. Adjusting for the impact of second quarter nonperforming loan sales, Corporate Banking nonperforming loans increased \$245 million, compared to increases on a comparable basis of about \$270 million in the prior two quarters. Middle Market nonperforming loans were \$702 million at June 30, 2001, up \$110 million from the end of the first quarter.

Noninterest expense totaled \$544 million, down \$19 million, or 3%, from the year-ago quarter, and was flat with the first quarter. The decline from the year-ago quarter reflected the impact of waste-reduction efforts and lower headcount. The efficiency ratio in the current quarter was 52%, down from 54% a year ago, but up slightly from 51% in the first quarter.

Year-to-Date Results - Adjusted Basis

Commercial Banking reported year-to-date net income of \$326 million, down \$88 million, or 21%, from the prior year reflecting higher credit costs and the initiative to more actively manage the credit risk profile and profitability of our relationships.

Net interest income was \$1.325 billion, down \$33 million, or 2%, for the same reasons mentioned in the quarterly results.

Noninterest income was \$790 million, up \$80 million, or 11%, reflecting an increase in fixed income and asset backed finance underwriting activities, growth in the Treasury Management business, and improved fixed income trading results. These were partially offset by losses on asset sales.

The provision for credit losses was \$503 million, up \$221 million, or 78%, from 2000. Total net charge-offs were \$488 million in the first half of 2001, including \$157 million related to problem loan sales. This represented 1.24% of average loans, up significantly from 0.48% in the prior year. Nonperforming loans at June 30, 2001, were \$1.752 billion, up \$742 million, or 73%, from the prior year period reflecting the deterioration in the Commercial portfolio.

Noninterest expense totaled \$1.088 billion, down \$45 million, or 4%, reflecting the impact of waste-reduction efforts and lower headcount.

First USA

First USA is the third largest credit card company in the United States and is the largest Visa(R) credit card issuer in the world, with \$63\$ billion in managed credit card receivables and 50.4 million cardmembers.

| | Three | Months Ende | ed June 30 | |
|--|---|---|----------------------|----|
| (Dollars in millions) | 2001 | 2000 | % Change | - |
| Net interest incomeFTE basis | \$ 1,458 | \$ 1,451 | % | \$ |
| Non-deposit service charges. Credit card revenue. Fiduciary and investment management fees. Investment securities gains. Other income (loss). | 1 278 21 36 | 2 108 20 (283) | (50) N/M 5 | |
| Noninterest income (loss) | 336 | (153) | N/M | |
| Total revenue | 1,794 | 1,298 | 38 | |
| Provision for credit losses | 962 | 935 | 3 | |
| Salaries and employee benefits | 124 398 | 132 829 | (6) (52) | |
| Noninterest expense | 522 | 961 | (46) | |
| Pretax income (loss)FTE basis | 310 117 | (598) (219) | N/M N/M | |
| Net income (loss) | \$ 193 ====== | \$ (379) ===== | N/M | \$ |
| Memo: Net securitization gains (amortization) | \$ (19) | \$ (30) | 37 | \$ |
| FINANCIAL PERFORMANCE: % of average outstandings: Net interest income FTE basis. Provision for credit losses. Noninterest income (loss). Risk adjusted margin. Noninterest expense. Pretax income FTE basis Return on outstandings. Net income (loss). | 9.25% 6.11 2.13 5.27 3.31 1.97 1.22 | 8.83% 5.69 (0.93) 2.21 5.85 (3.64) (2.31) | | |
| Return (loss) on equity | 12% 29 10,785 | (25)% 74 11,009 | (2)% | |

| | Three Months Ended June 30 | | | | Six |
|---|--------------------------------|------------------------------|-------------------------|----|-------------|
| | 2001 | | % Change | | 200 |
| ENDING BALANCES (in billions): | | | | | |
| Owned Seller's interest | \$ 6.2 17.0 | \$ 4.5 18.5 | 38 % (8) | | |
| Loans on balance sheet | 23.2 39.8 | 23.0 43.3 | 1 (8) | | |
| Loans - managed | \$ 63.0 | \$ 66.3 | (5) | | |
| Assets - managed Common equity | 64.9 6.3 | 69.7 6.1 | (7) 3 | | |
| AVERAGE BALANCES (in billions): | | | | | _ |
| Owned Seller's interest | \$ 6.0 16.6 | \$ 5.1 17.3 | 18 % (4) | \$ | 5. 18. |
| Loans on balance sheet | 22.6 40.6 | 22.4 43.7 | 1 (7) | | 24. 40. |
| Loans - managed | \$ 63.2 | \$ 66.1 | (4) | \$ | 64. |
| Assets - managed | 65.3 6.3 | 70.6 6.1 | (8) | | 66. 6. |
| CREDIT QUALITY (in millions): Net charge-offs: | 6 062 | ć 000 | 7 % | ć | 1 01 |
| Credit cardmanaged | \$ 962 | \$ 900 | 1 8 | \$ | 1,91 |
| Net charge-off ratios: Credit cardmanaged | 6.09% 5.82 | 5.44% 5.22 | | | 5.9 5.7 |
| Delinquency ratio30+ days | 4.10 1.78 | 3.83 1.69 | | | |
| Allowance for loan losses | \$ 197 3.18% | N/A N/A | N/A | | |
| OTHER DATA: Charge volume (in billions) New accounts opened (in thousands) Cards issued (in thousands) Number of FUSA.com customers (in millions) | 34.4 1,003 50,449 2.6 | 36.8 826 54,648 1.6 | (7)% 21 (8) 63 | \$ | 66. 1,77 |

Quarterly Results - Adjusted Basis

First USA reported second quarter net income of \$193 million, up \$80 million, or 71%, from the year-ago quarter, reflecting higher noninterest income and reduced expenses partially offset by increased credit costs. Net income increased \$45 million, or 30%, from the first quarter, driven primarily by higher net interest income. Second quarter results represented a 1.97% pre-tax return on outstandings, up from 1.46% in the prior quarter.

Net interest income was \$1.458 billion, up \$7 million from the year-ago quarter and \$67 million, or 5%, from the first quarter. Current period net interest income benefited from lower interest rates, partially offset by lower average outstandings.

Average managed outstandings for the second quarter were \$63.2 billion, down \$2.9 billion, or 4%, from the year-ago period and \$2.2 billion, or 3%, from the first quarter. End of period managed loans declined to \$63.0 billion. First USA opened 1 million new accounts during the quarter, up 21% and 29% from the year-ago and first quarters, respectively. At June 30, 2001, 50.4 million cards were issued. First USA continues to be a leader in online

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card marketing and customer service with over 2.6 million registered users of its website, FirstUSA.com, up 63% from a year ago.

Noninterest income was \$336 million, up \$29 million, or 9%, from the year-ago period, reflecting higher fee income. Noninterest income increased \$27 million, or 9%, from the first quarter due to seasonally higher net interchange revenue partially offset by a reduction in securitization activity.

The managed provision for credit losses was \$962 million, up \$62 million, or 7%, from the year-ago quarter. The managed charge-off rate increased to 6.09% from 5.44% over the same time period, reflecting the impact of both lower average outstandings and higher net charge-offs. The provision increased \$12 million from the first quarter, reflecting increased bankruptcy losses. The managed 30-day and 90-day delinquency rates were 4.10% and 1.78%, respectively, up from 3.83% and 1.69% in the year-ago quarter but down from 4.33% and 2.02% in the first quarter.

Noninterest expense totaled \$522 million, down \$157 million, or 23%, from the year-ago quarter, reflecting lower headcount, reduced operating losses and a decrease in internally allocated costs related to a mid-year 2000 change in methodology. The decline from a year ago also reflected the sale of the international operations in the 2000 second quarter. Noninterest expense increased slightly from the first quarter. The efficiency ratio for the current period was 29%, down from 39% in the prior year and 30% in the first quarter.

Year-to-Date Results - Adjusted Basis

First USA reported net income of \$341 million, up \$161 million, or 89%, from the 2000 period, reflecting reduced expenses and higher noninterest income partially offset by lower net interest income. Net interest income was \$2.849 billion, down \$127 million from the 2000 period due to lower average outstandings partially offset by lower interest rates and loan fee income. The managed provision for credit losses was \$1.912 billion, up \$43 million, or 2%, from the 2000 period.

Noninterest income was \$645 million, up \$74 million, or 13%, from the 2000 period, primarily reflecting increased securitization activity.

Noninterest expense totaled \$1.036 billion, down \$358 million, or 26%, from the 2000 period, reflecting lower headcount, reduced operating losses, improved operating efficiencies and a decrease in internally allocated costs related to a mid-year 2000 change in methodology. The decline from a year ago also reflected the sale of the international operations in the 2000 second quarter.

Investment Management

The Investment Management Group (IMG) provides investment, insurance, trust and private banking services to individuals. The Group also provides investment-related services, including retirement and custody services, securities lending and corporate trust to institutions.

| | Th | Three Months Ended June 30 | | | | | |
|--|------|----------------------------|----|------|----------|----|--------|
| (Dollars in millions) | | | | | % Change | | 2001 |
| Net interest incomeFTE basis | \$ | 107 | \$ | 101 | 6% | \$ | 21 |
| Non-deposit service charges | | 172 | | 134 | 28 | | 33 |
| Service charges on deposits | | 4 | | 4 | | | |
| Fiduciary and investment management fees | | 131 | | 150 | (13) | | 26 |
| Other income | | 1 | | | | | |
| Noninterest income | | 308 | | 288 | 7 | | 61 |
| Total revenue | | 415 | | 389 | 7 | | 82 |
| Provision for credit losses | | 13 | | 2 | N/M | | 1 |
| Salaries and employee benefits | | 142 | | 144 | (1) | | 28 |
| Other expense | | 126 | | 128 | (2) | | 26 |
| Noninterest expense | | 268 | | 272 | (1) | | 54 |
| Pretax income - FTE basis | | 134 | | 115 | 17 | | 26 |
| Tax expense and FTE basis adjustment | | 51 | | 42 | 21 | | 10 |
| Net income | | 83 | \$ | 73 | 14 | \$ | 16 |
| Memo: Insurance revenues | \$ 1 | .03.3 | \$ | 87.0 | 19 | \$ | 203. |

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| | Three I | Six Mo | | |
|--------------------------------|---------|--------|----------|------|
| | 2001 | | % Change | 2001 |
| FINANCIAL PERFORMANCE: | | | | |
| Return on equity | 33% | 33% | | 33% |
| Efficiency ratio | 65 | 70 | | 66 |
| Headcountfull-time | 6,371 | 6,645 | (4)% | |
| ENDING BALANCES (in billions): | | | | |
| Loans | \$ 7.1 | \$ 6.7 | 6 | |
| Assets | 8.4 | 7.7 | 9 | |
| Demand deposits | 2.3 | 3.1 | (26) | |

| Savings Time Foreign offices | 2.5 3.3 0.1 | 1.9 3.8 0.2 | 32 (13) (50) | | |
|---|-------------------|-------------------|--------------------|----|------------|
| Total deposits | 8.2 | 9.0 | (9) | | |
| Common equity | 1.0 | 0.9 | 11 | | |
| AVERAGE BALANCES (in billions): | | | | | |
| Loans | \$ 6.9 8.1 | \$ 6.5 7.5 | 6 % 8 | \$ | 6.9 8.1 |
| Demand deposits | 1.9 | 2.5 | (24) | | 2.0 |
| Savings | 2.7 | 2.0 | 35 | | 2.7 |
| Time | 3.3 | 3.9 | (15) | | 3.3 |
| Foreign offices | 0.2 | 0.2 | | | 0.2 |
| Total deposits | 8.1 | 8.6 | (6) | | 8.2 |
| Common equity | 1.0 | 0.9 | 11 | | 1.0 |
| <pre>CREDIT QUALITY (in millions): Net charge-offs:</pre> | | | | | |
| Commercial | \$ 10 | N/A | N/A | \$ | 10 |
| Consumer | 3 | N/A | N/A | _ | 3 |
| Total net charge-offs | \$ 13 | N/A | N/A | \$ | 13 |
| Net charge-off ratios: | | | | | |
| Commercial | 1.07% | N/A | | | 0.61% |
| Consumer | 0.37 | N/A | | | 0.17 |
| Total net charge-offs | 0.72 | N/A | | | 0.38 |
| Nonperforming assets: | | | | | |
| Commercial | \$ 37 | N/A | N/A | | |
| Consumer | 5 | N/A | N/A | | |
| Total nonperforming assets | \$ 42 | N/A | N/A | | |
| Allowance for loan losses | \$ 25 | N/A | N/A | | |
| Allowance to period end loans | 0.35% | N/A | | | |
| Allowance to nonperforming loans | 60 | N/A | | | |
| Nonperforming assets to related assets | 0.59% | N/A | | | |

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| | Three | Three Months Ended June 30 | | | |
|---|----------|----------------------------|----------|------|--|
| | 2001 | 2000 | % Change | 2001 | |
| ASSETS UNDER MANAGEMENT ENDING BALANCES (in billions): Mutual funds | • | \$ 67.4 63.8 | | | |
| Total | \$ 132.3 | \$ 131.2 | 1 | | |

| By type: Money market Equity Fixed income. | \$ 47.8 49.8 34.7 | \$ 40.4 57.2 33.6 | 18 (13) 3 | |
|--|--------------------------------------|--------------------------------------|-----------------------------|-------------------|
| Total | \$ 132.3 | \$ 131.2 | 1 | |
| By channel: Private client services. Retail brokerage. Institutional. Commercial cash sweep. All other. | \$ 52.0 9.5 54.3 8.9 7.6 | \$ 59.9 9.2 48.3 6.9 6.9 | (13) 3 12 29 10 | |
| Total | \$ 132.3 | \$ 131.2 | 1 | |
| Morningstar Rankings: Percentage of customer assets in 4 and 5 ranked funds Percentage of customer assets in 3+ ranked funds | 54% 95 | 62% 90 | | |
| TRUST ASSETS ENDING BALANCES: Trust assets under administration (in billions) | \$ 342.3 \$ 892.3 | N/A N/A | N/A N/A | |
| pillions) | \$ 892.3 | N/A | N/A | |
| RETAIL BROKERAGE: Mutual fund sales (in millions) Annuity sales | \$ 559 582 | \$ 652 460 | (14)% 27 | \$ 1,173 1,106 |
| Total sales Number of accountsend of period | \$ 1,141 | \$ 1,112 | 3 | \$ 2 , 279 |
| (in thousands) Market value customer assets-end of | 393 | 370 | 6 | |
| period (in billions) | \$ 23.6 | \$ 23.6 | | |
| Number of registered sales representatives Number of licensed retail bankers | 704 2 , 904 | 674 2 , 520 | 4 15 | |

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| | Three I | Six Mor | | |
|---|------------|------------|------------|------|
| | 2001 | 2000 | % Change | 2001 |
| PRIVATE CLIENT SERVICES: Number of Private Client advisors Number of Private Client offices | 682 105 | 815 104 | (16)% 1 | |
| Client Assets: Assets under management (in billions) | \$ 52.0 | \$ 59.9 | (13) | |
| Ending Balances (in billions): | | | | |

| Loans | \$ 6.9 | \$ 6.5 | 6 | |
|---------------------------------|-----------|-----------|-----|-----------|
| Deposits | 6.6 | 6.8 | (3) | |
| Average Balances (in billions): | | | | |
| Loans | \$ 6.9 | \$ 6.4 | 8 | \$ 6.9 |
| Deposits | 6.9 | 7.2 | (4) | 7.0 |

Quarterly Results - Adjusted Basis

Investment Management reported second quarter net income of \$83 million, up \$4 million, or 5%, from the year-ago quarter, reflecting a \$26 million, or 7%, increase in revenue partially offset by higher provision expense. Net income increased slightly from the first quarter, reflecting modest revenue growth and lower expenses, offset by higher provision expense.

Period-end assets under management increased slightly to \$132.3 billion from both the year-ago and first quarters. One Group(R) mutual fund assets under management increased to \$74.4 billion in the second quarter, up 10% year-over-year and 5% from the first quarter. Overall, One Group net fund flows remained positive. In the second quarter, the mix of assets under management shifted to equities from money market and fixed income assets as equity markets improved. Equity assets increased 5% from the first quarter, while fixed income assets declined 4% and money market assets remained relatively flat.

Net interest income totaled \$107 million, up \$6 million, or 6%, from the year-ago period. Higher spread income associated with a 6% increase in average loans was partially offset by a 6% decrease in average deposits. Compared to the first quarter, net interest income was up \$3 million, or 3%, primarily as a result of wider deposit spreads.

Noninterest income was \$308 million, up \$20 million, or 7%, from the year-ago quarter. Beginning in the 2000 fourth quarter, fees associated with the in-house administration of the One Group mutual funds were recorded as revenue, with a corresponding increase in expense. Prior to that, a third-party administrator incurred such fees and expenses, which totaled \$24 million in the second quarter. Excluding the impact of this change, noninterest income was essentially flat from the year-ago and first quarters.

Retail brokerage sales of mutual funds and annuities were \$1.1 billion in the second quarter, an increase of \$29 million, or 3%, from the year-ago quarter and essentially unchanged from the first quarter.

Noninterest expense of \$268 million was up \$5 million, or 2%, from the year-ago quarter. Excluding the expenses associated with the administration of the One Group, noninterest expense declined 7%, driven by lower headcount and waste-reduction initiatives. Noninterest expense decreased \$9 million, or 3%, from the first quarter due to lower operating losses.

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Year-to-Date Results - Adjusted Basis

Investment Management reported year-to-date net income of \$165 million, up \$5 million, or 3%, from the year-ago period. Net interest income was \$211 million, up \$10 million, or 5%, from the year-ago period. Noninterest income was \$615 million, up \$40 million, or 7%, from the year-ago period. Excluding the impact of the in-house administration of the One Group mutual funds, noninterest income was essentially flat from the year-ago period. For the

six-month period, retail brokerage sales of mutual funds and annuities were \$2.3 billion, a decrease of \$26 million, or 1%, from the year-ago period reflecting slower mutual fund sales partially offset by an increase in annuity sales. Noninterest expense was \$545 million, \$25 million or up 5% from the year-ago period. Excluding the expenses associated with the administration of the One Group, noninterest expense declined 4%, driven by lower headcount and wastereduction initiatives.

Corporate Investments

The Corporate Investments Group engages in proprietary investment activities for the account of Bank One.

| | Three | Three Months Ended June 30 | | | | |
|---|----------------------|----------------------------|-------------------|----------------------|--|--|
| (Dollars in millions) | 2001 | 2001 2000 | | 2001 | | |
| Net interest incomeFTE basis | \$ 28 | \$ 30 | (7)% | \$ 54 | | |
| Investment securities gains (losses) Trading gains (losses) Other income (losses) | 4 (5) | 62 (4) (6) | (94) 100 17 | (93) (1) 6 | | |
| Noninterest income (loss) | (1) | 52 | N/M | (88) | | |
| Total revenue (loss) | 27 | 82 | (67) | (34) | | |
| Provision for credit losses | | 1 | (100) | | | |
| Salaries and employee benefits Other expense | 7 12 | 11 20 | (36) (40) | 13 25 | | |
| Noninterest expense | 19 | 31 | (39) | 38 | | |
| Pretax incomeFTE basis Tax expense (benefit) and FTE basis adjustment | 8 (22) | 50 (11) | (84) (100) | (72) (73) | | |
| Net income (1) | \$ 30 ===== | \$ 61 ===== | (51) | \$ 1 ===== | | |
| FINANCIAL PERFORMANCE: Return on equity Efficiency ratio Headcountfull time | 10% 70 186 | 20% 38 318 | (42)% | N/M | | |
| ENDING BALANCES (in billions): Loans | \$ 3.9 9.3 1.2 | \$ 3.6 8.6 1.2 | 8% 8 | | | |
| AVERAGE BALANCES (in billions): Loans Assets Common equity | \$ 3.9 9.3 1.2 | \$ 3.5 8.4 1.2 | 11% 11 | \$ 3.9 9.3 1.2 | | |

| | Three Months Ended June 30 | | | Six N | |
|--|----------------------------|-------|----------|-------|--|
| | 2001 | 2000 | % Change | 2001 | |
| CREDIT QUALITY (in millions) | | | | | |
| Nonperforming assets: | | | | | |
| Commercial nonperforming loans | \$ 10 | N/A | N/A | | |
| Other, including OREO | 10 | N/A | N/A | | |
| | | | | | |
| Total nonperforming assets | 20 | N/A | N/A | | |
| 711 | ۵ ۵ ۵ | 27.72 | DT / 7 | | |
| Allowance for loan losses | \$ 25 | N/A | N/A | | |
| Allowance to period end loans | 0.64% | N/A | | | |
| Allowance to nonperforming loans | 250 | N/A | | | |
| Nonperforming assets to related assets | 0.51% | N/A | | | |

⁽¹⁾ Excludes accounting change.

Quarterly Results - Adjusted Basis

Corporate Investments reported net income of \$30 million, excluding the impact of the accounting change related to the way collateralized debt obligations (CDOs) are valued and recorded. This compared with \$61 million net income in the year-ago quarter and a net loss of \$29 million in the first quarter. The decline in net income from the year-ago quarter reflected weaker capital markets, which resulted in lower market valuations. Tax-oriented and leasing activities continued to produce expected results and, while profitable, market-driven activities continued to be impacted by unfavorable market conditions.

Year-to-Date Results - Adjusted Basis

Net income for the six months ended June 30 was \$1 million, compared to \$202 million for the year-ago period. The change in net income from the prior year was primarily the result of a decline in market-driven revenue.

Net interest income for the year-to-date period was \$54 million, a decline of \$11 million, or 17%, versus the prior year. Lower interest income on the portfolio and the growth in volume of non-interest yielding investments contributed to the decline.

Noninterest income for the six months was an \$88 million loss compared to income of \$237 million in the year ago period. The weaker capital markets in 2001 resulted in lower market valuations compared to a year ago. Gains from venture capital and private equity investments declined by \$207 million while other market driven investments declined by \$106 million.

Noninterest expense decreased \$32 million or 46%, to \$38 million in the current year. Lower incentive compensation and a reduction in headcount were primary drivers to the lower expense levels.

During the third quarter, Corporate Investments will be reorganized. The tax-oriented business will move to Commercial Banking and the remainder (direct investments and fixed income investments) will be included in

Corporate/Unallocated. Prior periods will be restated for this reorganization.

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Corporate/Unallocated

Corporate/Unallocated includes certain items that are not allocated to the lines of business.

| | Three | Si | | | |
|--|--------------------|--------------------------|--------------------------|----|----------|
| (Dollars in millions) | 2001 | | % Change | | 20 |
| Net interest expenseFTE basis | \$ (246) | \$ (75) | N/M | \$ | (4 |
| Non-deposit service charges | 4 (2) 7 1 | N/A N/A N/A N/A | N/A N/A N/A N/A | | |
| Investment securities gains | 65 (7) 47 | N/A N/A N/A | N/A N/A N/A | | (1 |
| Noninterest income (loss) | 115 | (422) | N/M | | 2 |
| Total revenue (loss) | (131) | (497) | 74% | | (2 |
| Provision for credit losses | | | | | |
| Salaries and employee benefits Other expense | 141 (78) | N/A N/A | N/A N/A | | 2 |
| Noninterest expense | 63 | 582 | (89) | | |
| Pretax lossFTE basis Tax benefit and FTE basis adjustment | (194) (107) | (1,079) (349) | 82 69 | | (2 (1 |
| Net loss | \$ (87) ====== | \$ (730) ===== | 88 | \$ | (1 |
| FINANCIAL PERFORMANCE: Headcount - full-time | 9,777 | 11,377 | (14)% | | |
| ENDING BALANCES (in billions): Loans | \$ 0.5 49.4 | \$ 0.5 42.9 | 15% | | |
| Deposits | 25.4 | 25.2 | 1 | | |
| Common equity | (2.5) | (2.4) | (4) | | |
| AVERAGE BALANCES (in billions): Loans | \$ 0.7 45.0 | \$ 42.0 | 7% | \$ | 0 42 |
| Deposits | 26.2 | 25.0 | 5 | | 27 |

-2.0-

Quarterly Results - Adjusted Basis

Corporate/Unallocated includes Treasury, unallocated corporate expenses and any gains or losses from corporate transactions. Corporate/Unallocated reported a second quarter net loss of \$87 million, compared with net losses of \$70 million in the year-ago quarter and \$30 million in the first quarter. The first quarter had \$73 million of pre-tax gains on corporate transactions.

Year-to-Date Results - Adjusted Basis

Corporate/Unallocated reported a year-to-date net loss of \$117 million, compared with a net loss of \$106 million in the prior year. Included in the current results were gains of \$150 million pre-tax (\$95 million after tax) on corporate transactions and \$79 million pre-tax (\$50 million after tax) in the prior year.

2000 Second Quarter Significant Items

Results in the year-ago second quarter included the negative impact of \$1.913 billion after tax (\$2.940 billion pre-tax), or \$1.66 per share, of significant items. Excluding the impact of these items, operating earnings in the year-ago quarter and six months ended June 30, 2000 were \$644 million, or \$0.55 per dilited share, and \$1.333 billion, or \$1.15 per diluted share, respectively. The tables below reconciles 2000 actual results with results adjusted for the significant items.

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2000 Quarterly Significant Items - Table 1

| | 2nd Qtr 2001 | | 2nd Qtr. 2000 | 2nd Qtr. 20 | | |
|-----------------------------|------------------|------------------|---------------|------------------|----------|----|
| (Dollars in millions) | Actual | | Adjustments | | V 2 | |
| Consolidated | | | | | | |
| Net interest income | \$3 , 243 | \$3 , 396 | \$ (9) | \$3 , 405 | \$ (153) | (|
| Noninterest income | 1,508 | (18) | (1,361) | 1,343 | 1,526 | N/ |
| Provision for credit losses | 1,415 | 1,846 | 674 | 1,172 | (431) | (2 |
| Noninterest expense | 2,306 | 3,507 | 896 | 2,611 | (1,201) | (3 |
| Net income (loss) | 664 | (1,269) | (1,913) | 644 | 1,933 | N/ |
| Retail | | | | | | |
| Net interest income | \$1 , 236 | \$1 , 196 | \$ (9) | \$1 , 205 | \$ 40 | |
| Noninterest income | 359 | (95) | (425) | 330 | 454 | N/ |
| Provision for credit losses | 201 | 132 | 11 | 121 | 69 | 5 |
| Noninterest expense | 890 | 1,097 | 73 | 1,024 | (207) | (1 |
| Net income (loss) | 322 | (81) | (328) | 247 | 403 | N/ |

(2

| Commercial Banking | | | | | | |
|--|-------------------------------------|---|-----------------------------------|-------------------------------------|---------------------------------------|-------------------------|
| Net interest income Noninterest income Provision for credit losses Noninterest expense Net income (loss) | \$ 660 392 239 544 167 | \$ 694 312 778 564 (213) | \$ (44) 628 1 (427) | \$ 694 356 150 563 214 | \$ (34) 80 (539) (20) 380 | (2 (6 (N/ |
| First USA | | | | | | |
| Net interest income Noninterest income Provision for credit losses Noninterest expense Net income (loss) | \$1,458 336 962 522 193 | \$1,451 (153) 935 961 (379) | \$ (460) 35 282 (492) | \$1,451 307 900 679 113 | \$ 7 489 27 (439) 572 | - N/ (4 N/ |
| Investment Management | | | | | | |
| Net interest income Noninterest income Provision for credit losses Noninterest expense Net income | \$ 107 308 13 268 83 | \$ 101 288 2 272 73 | \$ 9 (6) | \$ 101 288 2 263 79 | \$ 6 20 11 (4) 10 | N/ (1 |
| Corporate Investments | | | | | | |
| Net interest income Noninterest income Provision for credit losses Noninterest expense Net income | \$ 28 (1) 19 30 | \$ 30 52 1 31 61 | \$ | \$ 30 52 1 31 61 | \$ (2) (53) (1) (12) (31) | (10 (10 (3 |
| Corporate / Unallocated | | | | | | |
| Net interest income | \$ (246) 115 | \$ (75) (422) | \$ (432) | \$ (75) 10 | \$ (171) 537 | N/ |
| Provision for credit losses Noninterest expense Net income (loss) | 63 (87) | 582 (730) | 531 (660) | 51 (70) | (519) 643 | - 3) 3 |

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2000 Year to Date Significant Items - Table 2

| | Six Months Ended June 30, 2001 | Six Mont | hs Ended June | 30, 2000 | Six Months June 30, 2001 vs. |
|-----------------------------|--------------------------------|----------|---------------|----------|-------------------------------|
| (Dollars in millions) | Actual | Actual | Adjustments | Adjusted | - Six Months June 30, 2000 |
| Consolidated | | | | | |
| Net interest income | \$6,551 | \$6,841 | \$ (9) | \$6,850 | \$ (290) |
| Noninterest income | 2,901 | 1,496 | (1,361) | 2,857 | 1,405 |
| Provision for credit losses | 2,876 | 3,118 | 674 | 2,444 | (242) |
| Noninterest expense | 4,542 | 6,168 | 896 | 5,272 | (1,626) |

| Net income (loss) | 1,343 | (580) | (1,913) | 1,333 | 1,923 |
|---|---|---|--------------------------------------|---|--|
| Retail | | | | | |
| Net interest income Noninterest income Provision for credit losses Noninterest expense Net income Commercial Banking | \$2,553 719 445 1,777 671 | \$2,432 211 299 2,099 155 | \$ (9) (425) 11 73 (328) | \$2,441 636 288 2,026 483 | \$ 121 508 146 (322) 516 |
| Net interest income Noninterest income Provision for credit losses Noninterest expense Net income (loss) | \$1,325 790 503 1,088 326 | \$1,358 666 910 1,134 (13) | \$ (44) 628 1 (427) | \$1,358 710 282 1,133 414 | \$ (33) 124 (407) (46) 339 |
| First USA Net interest income Noninterest income Provision for credit losses Noninterest expense Net income (loss) | \$2,849 645 1,912 1,036 341 | \$2,976 111 1,904 1,676 (312) | \$ (460) 35 282 (492) | \$2,976 571 1,869 1,394 180 | \$ (127) 534 8 (640) 653 |
| Investment Management | | | | | |
| Net interest income Noninterest income Provision for credit losses Noninterest expense Net income | \$ 211 615 16 545 165 | \$ 201 575 4 529 154 | \$ 9 (6) | \$ 201 575 4 520 160 | \$ 10 40 12 16 11 |
| Corporate Investments | | | | | |
| Net interest income Noninterest income Provision for credit losses Noninterest expense Net income | \$ 54 (88) 38 1 | \$ 65 237 2 70 202 | \$ | \$ 65 237 2 70 202 | \$ (11) (325) (2) (32) (201) |
| Corporate / Unallocated | | | | | |
| Net interest income Noninterest income Provision for credit losses Noninterest expense Net income (loss) | \$ (441) 221 58 (117) | \$ (190) (304) 660 (766) | \$ (432) 531 (660) | \$ (190) 128 129 (106) | \$ (251) 525 (602) 649 |

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The significant items recorded in the second quarter 2000 by each business segment and income statement line are summarized as follows:

Business Segments--Table 3

| (In millions) | Retail | Commercial | First USA | Management |
|--|-----------------|-----------------|-----------------|---------------|
| | | | | |
| Pretax expense (income): Provision for credit losses Writedown of auto lease residuals Repositioning of investment | \$ 307 | \$ 647 | \$ | \$ |
| securities portfolio | 44 | 26 | 27 354 | 9 |
| relationship intangibles Writedowns primarily related to planned loan sales (1) | 167 | | 275 | |
| Writedown of marketing partnership agreements | | | 121 | |
| Total | \$ 518 ===== | \$ 673 ===== | \$ 777 ===== | \$ 9 ===== |
| After tax | \$ 328 ===== | \$ 427 ===== | \$ 492 ===== | \$ 6 ===== |
| <pre>Income Statement lineTable 4 (In millions) Pretax expense (income):</pre> | | | | |
| Net interest income Provision for credit losses Noninterest income: | \$ 9 11 | \$ 628 | \$ 35 | \$ |
| Credit card revenue Investment securities losses Trading | | 30 14 | 152 | |
| Other income | 425 | | 308 | |
| Total noninterest income Noninterest expense: | 425 | 44 | 460 | |
| Salaries and employee benefits Other intangible amortization Other | 12 | 1 | 275 7 | 9 |
| Merger-related and restructuring charges | 61 | | | |
| Total noninterest expense | 73 | 1 | 282 | 9 |
| Pretax expense | \$ 518 ===== | \$ 673 ===== | \$ 777 ===== | \$ 9 ===== |

⁽¹⁾ At December 31, 2000, Management discontinued its plan to dispose of these loans, and as such, are now considered part of the general portfolio.

Consolidated Results

Summary of Financial Results

The Corporation reported net income of \$664 million, or \$0.56 per diluted share, for the second quarter of 2001, compared to a net loss of \$1.269 billion, or \$1.11 per diluted share, for the second quarter of 2000. The second quarter 2001 results included a \$44 million after tax (\$69 million pre-tax) charge, or \$0.04 per diluted share, for the cumulative effect of the change in accounting

principle (see Note 2 to the consolidated financial statements). Results in the year-ago second quarter included the negative impact of \$1.913 billion after tax (\$2.940 billion pre-tax), or \$1.66 per share, of significant items noted in tables 1-4 above.

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For the six months ended June 30, 2001, the Corporation reported net income of \$1.343 billion, or \$1.14 per diluted share, compared to a net loss of \$580 million, or \$0.51 per diluted share, for the six months ended June 30, 2000. Excluding the impact of the cumulative effect of the change in accounting principle noted above in the 2001 period, the Corporation earned \$1.387 billion or \$1.18 per diluted share. The impact of the 2000 significant items noted in tables 1-4 above amounted to \$1.66 per diluted share for the six months ended June 30, 2000.

Net Interest Income

Net interest income includes spreads on earning assets as well as items such as loan fees, cash interest collections on problem loans, dividend income, interest reversals, and income or expense on derivatives used to manage interest rate risk. Net interest margin measures how efficiently the Corporation uses its earning assets and underlying capital.

In order to understand fundamental trends in net interest income, average earning assets and net interest margins, it is useful to analyze financial performance on a managed portfolio basis, which adds data on securitized loans to reported data on loans as presented below:

| | Three Months Ended June 30 | | | | | Six M |
|------------------------------|----------------------------|----|---------|----------|----|---------------|
| (Dollars in millions) | 2001 | | 2000 | % Change | | 2001 |
| Managed: | | | | | | |
| Net interest incomeFTE basis | \$ 3,243 | \$ | 3,396 | (5)% | \$ | 6 , 55 |
| Average earning assets | 279,561 | | 284,607 | (2) | | 280,73 |
| Net interest margin | 4.65% | | 4.80% | | | 4.7 |
| Reported: | | | | | | |
| Net interest incomeFTE basis | \$ 2,085 | \$ | 2,257 | (8) | \$ | 4,30 |
| Average earning assets | 238,971 | | 240,826 | (1) | | 240,64 |
| Net interest margin | 3.50% | | 3.77% | | | 3.6 |

The decline in net interest income and net interest margin for the second quarter 2001 and six-months ended 2001 reflected reduced loan volumes, shifts in the deposit mix and the cost of carrying a higher level of nonperforming loans.

Noninterest Income

The components of managed noninterest income for the periods indicated are:

| | Three Months June 30 | Three Months Ended June 30 | | Six Mon Ju |
|-----------------------|-------------------------|-------------------------------|------------|---------------|
| | | | | |
| (Dollars in millions) | 2001 | 2000 | (Decrease) | 2001 |

| Non-deposit service charges | \$ 431 | \$ 363 | 19% | \$ 842 |
|--|-------------------|---------|-----|----------|
| Credit card revenue (1) | 338 | 171 | 98 | 645 |
| Service charges on deposits | 360 | 331 | 9 | 691 |
| Fiduciary and investment management fees | 184 | 200 | (8) | 371 |
| Investment securities gains (losses) | 69 | (354) | N/M | (27) |
| Trading | 61 | (3) | N/M | 126 |
| Other income | 65 | (726) | N/M | 253 |
| | | | | |
| Managed noninterest income (loss) | \$ 1 , 508 | \$ (18) | N/M | \$ 2,901 |
| | ====== | ===== | | |

⁽¹⁾ Excludes net credit card revenue due to securitization totaling \$283 million in 2001 and \$306 million in 2000 for the three months ended June 30. For the six months ended June 30, the amounts totaled \$497 million in 2001 and \$613 million in 2000.

In order to provide more meaningful trend analysis, credit card fee revenue and total noninterest income in the above table are shown on a managed basis. Credit card fee revenue excludes the net interest revenue associated with securitized credit card receivables. Components of noninterest income that are primarily related to a single business segment are discussed within that business segment rather than the consolidated section.

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Managed non-deposit service charges increased from both the year-ago quarter and prior six-months by 19% and 12%, respectively. These increases were primarily the result of increased annuity sales and in fees associated with the in-house administration of the One Group mutual funds, which the Corporation began recording as revenue in the 2000 fourth quarter.

Managed credit card revenue in the second quarter of 2001 increased \$167 million, or 98% over the prior year period. For the first six months of 2001, credit card revenue increased \$203 million, or 46%, compared to the previous period. These increases are the result of significant items recorded in the 2000 second quarter, (see table 4 on page 24).

Investment securities in the second quarter of 2001 generated gains of \$69 million, compared to a loss of \$354 million in the second quarter of 2000. Significant items charges taken in the second quarter of 2000, (see table 4 page 24), contributed to most of this increase. However, for the first six months of 2001 there was a loss of \$27 million reflecting first quarter 2001 losses due to market valuation.

Other income totaled \$65 million, a \$791 million increase compared to the year-ago quarter. The majority of these increases reflect significant items recorded in the second quarter of 2000, (see table 4 page 24).

Noninterest Expense

The components of noninterest expense for the periods indicated are:

| | | 30 | Increase | Ju | |
|--|----------|--------|------------|-----------------|--|
| (Dollars in millions) | 2001 | 2000 | (Decrease) | 2001 | |
| Salaries and employee benefits: | | | | | |
| Salaries | \$ 870 | \$ 967 | (10)% | \$ 1,707 | |
| Employee benefits | 142 | 165 | (14) | 287 | |
| Total salaries and employee benefits | 1,012 | 1,132 | (11) | 1,994 | |
| Occupancy expense | 164 | 172 | (5) | 331 | |
| Equipment expense | 119 | 155 | (23) | 240 | |
| Outside service fees and processing | 311 | 375 | (17) | 566 | |
| Marketing and development | 201 | 245 | (18) | 406 | |
| Telecommunications | 95 | 96 | (1) | 204 | |
| Other intangible amortization | 19 | 317 | (94) | 39 | |
| Goodwill amortization | 18 | 18 | | 35 | |
| Other | 370 | 768 | (52) | 730 | |
| Total noninterest expense before merger- | | | | | |
| related and restructuring charges | 2,309 | 3,278 | (30) | 4,545 | |
| Merger-related and restructuring charges | (3) | 229 | N/M | (3 | |
| Total noninterest expense | \$ 2,306 | | (34) | \$ 4,542 | |
| Employees | 78,491 | 82,443 | (5) | 78 , 491 | |
| Efficiency ratiomanaged basis | 48.5% | 103.8% | 5 | 48.1 | |
| | ======= | | | | |

Components of noninterest expense that are primarily related to a single business segment are discussed within that business segment rather than the consolidated section.

Salary and benefit costs, including severance charges, in the second quarter and first six months of 2001 declined 11% from the year-ago periods. These decreases reflected significant items recorded in June of 2000, as outlined in table 4 on page 24, and expense savings from reduced headcount, lower incentive compensation and cost reductions associated with the modification of the Corporation's medical benefit plan.

Equipment expense for both the second quarter and first six months of 2001 decreased 23% from the year-ago periods, primarily due to reduced furniture and equipment rental and lower maintenance and depreciation expense.

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Outside service fees and processing expense decreased \$64 million, or 17%, in the second quarter of 2001 and \$217 million, or 28%, for the first six months of 2001 compared to the year-ago periods. These decreases reflected lower consulting expenses and other benefits from the continuation of the Corporation's waste-reduction initiatives.

Marketing and development expense decreased for both the second quarter and first six months of 2001 compared with the prior periods as continued expense reductions in the Retail line of business more than offset increased expenditures for First USA.

Other intangible amortization expense significantly decreased for both the second quarter and first six months of 2001 when compared with previous periods, mainly due to significant items recorded in second quarter 2000, (see table 4 on page 24).

Other operating expense in the second quarter and first six months of 2001 also significantly decreased compared to the year ago periods. The decrease in the second quarter is attributed to reduced legal provisions and fraud expense and the continuation of the Corporation's waste-reduction initiatives to lower expenses for such items as travel and entertainment and other miscellaneous items. The six-month decrease is due to significant items recorded in the second quarter of 2000, (see table 4 on page 24).

In July, the Corporation announced the acceleration of the four remaining major deposit system conversions, following the successful conversion of Texas/Louisiana. Over the last year this conversion required 90,000 hours of development time and \$75 million to convert 1.2 million customer accounts. Also announced was the planned acceleration of streamlining programs across the Corporation, which may require restructuring charges of up to \$200 million in the second half of 2001.

Applicable Income Taxes

The Corporation's income before income taxes and the cumulative effect of a change in accounting principle (see Note 2 to the consolidated financial statements), as well as applicable income tax expense and effective tax rate for each of the periods indicated are:

| | Three Months | Ended June 30 | Six Month |
|--|-------------------------|-----------------------------|-------------------------|
| (Dollars in millions) | 2001 | 2000 | 2001 |
| <pre>Income (loss) before income taxes and the cumulative effect of change in accounting principle</pre> | \$1,000 292 29.2% | \$(2,011) (742) 36.9% | \$1,971 584 29.6% |

Applicable income tax expense or (benefit) for both periods included benefits for tax-exempt income, tax-advantaged investments and general business tax credits, offset by the effect of nondeductible expenses, including goodwill. In the case of a loss before income taxes, the effect of the net benefits described above is to increase, rather than decrease, the effective rate of tax. This is the primary reason for the difference in effective tax rates between the 2001 and 2000 periods.

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Risk Management

The Corporation's various business activities generate liquidity, market, credit and operating risks:

Liquidity risk is the possibility of being unable to meet all current

and future financial obligations in a timely manner.

- . Market risk is the possibility that changes in future market rates or prices will make the Corporation's positions less valuable.
- Credit risk is the possibility of loss from borrowers and counterparties failing to perform according to the terms of a transaction.
- . Operating risk, among other things, includes the risk of fraud by employees or persons outside the Corporation, the execution of unauthorized transactions by employees, and errors relating to transaction processing and systems.

The following discussion of the Corporation's risk management processes focuses primarily on developments since March 31, 2001. The Corporation's risk management processes for liquidity, market, credit and operating risks are described in detail in the Corporation's 2000 Annual Report on Form 10-K, beginning on page 20.

Liquidity Risk Management

Liquidity is managed in order to preserve stable, reliable and cost-effective sources of cash to meet all current and future financial obligations in a timely manner. The Corporation considers strong capital ratios, credit quality and core earnings essential to retaining high credit ratings and, consequently, cost-effective access to market liquidity. In addition, a portfolio of liquid assets, consisting of federal funds sold, deposit placements and selected highly marketable investment securities, is maintained to meet short-term demands on liquidity.

The Corporation's ability to attract wholesale funds on a regular basis and at a competitive cost is fostered by strong ratings from the major credit rating agencies. The Corporation and its principal banks had the following long- and short-term debt ratings:

| | | | Se | nior |
|--------------------------|---------|----------|--------|----------|
| | Short-I | erm Debt | Long-T | erm Debt |
| | S & P | Moody's | S & P | Moody's |
| The Corporation (Parent) | A-1 | P-1 | А | Aa3 |
| Principal Banks | A-1 | P - 1 | A+ | Aa2 |

The Corporation's funding source mix at June 30, 2001 was consistent with that at March 31, 2001.

Market Risk Management

Overview

Market risk refers to potential losses arising from changes in interest rates, foreign exchange rates, equity prices and commodity prices, as well as the correlation among these factors and their volatility. The portfolio effect of engaging in diverse trading activities helps reduce the potential impact of market risk on earnings. Through its trading activities, the Corporation strives to take advantage of profit opportunities available in interest and exchange rate movements. In asset and liability management activities, policies are in place that are designed to closely manage structural interest rate and foreign exchange rate risk.

Value-At-Risk - Trading Activities

The Corporation has developed policies and procedures to manage market risk through a value-at-risk measurement and control system, through a stress testing process and through dollar trading limits. The objective of this process is to quantify and manage market risk in order to limit single and aggregate exposures.

Value-at-risk is intended to measure the maximum fair value the Corporation could lose on a trading position, given a specified confidence level and time horizon. Value-at-risk limits and exposure are monitored on a daily basis for each significant trading portfolio. Stress testing is similar to value-at-risk except that the confidence level is geared to capture more extreme, less frequent market events.

The Corporation's value-at-risk calculation measures potential losses in fair value using a 99% confidence level and a one-day time horizon. This equates to 2.33 standard deviations from the mean under a normal distribution. This means that, on average, daily profits and losses are expected to exceed value-at-risk one out of every 100 overnight trading days. Value-at-risk is calculated using various statistical models and techniques for cash and derivative positions, including options.

The value-at-risk at June 30, 2001 and March 31, 2001 (in millions) is as follows:

| Risk Type | June 30, 2001 | March 31, 2001 |
|---------------------------------|------------------|-------------------|
| | | |
| Interest rate | \$ 11 | \$ 8 |
| Currency exchange rate | | |
| Equity | 1 | 1 |
| | | |
| Aggregate portfolio market risk | \$ 12 | \$ 9 |
| | ===== | ==== |

The activities covered by the table above reflect trading and other activities, including certain overseas balance sheet positions that are managed principally as trading risk. Value-at-risk from commodity price risk was immaterial.

Interest rate risk was the predominant type of market risk incurred during the second quarter of 2001. At June 30, 2001, approximately 90% of primary market risk exposures were related to interest rate risk. Exchange rate, equity and commodity risks accounted for 10% of primary market risk exposures.

Structural Interest Rate Risk Management

Interest rate risk exposure in the Corporation's "core" business (non-trading) activities, i.e., asset/liability management ("ALM") position, is a result of reprice, option and basis risks associated with on- and off-balance sheet positions. The ALM position is measured and monitored using sophisticated and detailed risk management tools, including earnings simulation modeling and economic value of equity sensitivity analysis, to capture both near-term and longer-term interest rate risk exposures.

Earnings simulation analysis, or earnings-at-risk, measures the sensitivity

of pretax earnings to various interest rate movements. The base-case scenario is established using the implied forward curve. The comparative scenarios assume an immediate parallel shock of the forward curve in increments of +/- 100 basis point rate movements. Numerous other scenarios are analyzed, including more gradual rising or declining rate changes and non-parallel rate shifts. Estimated earnings for each scenario are calculated over a 12-month and 24-month horizon. The interest rate scenarios are used for analytical purposes and do not necessarily represent Management's view of future market movements. Rather, these are intended to provide a measure of the degree of volatility interest rate movements may introduce into the earnings and economic value of the Corporation.

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The Corporation's pretax earnings sensitivity profile as of June 30, 2001 and March 31, 2001 is as follows:

| | Immediat in R | _ |
|----------------|------------------|-------------------|
| (In millions) | -100 bp | +100 bp |
| June 30, 2001 | \$155 ==== | \$(163) ===== |
| March 31, 2001 | \$128 ==== | \$ (150) ===== |

The increase in earnings sensitivity during the quarter is primarily due to a longer duration of the Corporation's earning assets.

Modeling the sensitivity of earnings to interest rate risk is highly dependent on the numerous assumptions embedded in the model. While the earnings sensitivity analysis incorporates Management's best estimate of interest rate and balance sheet dynamics under various market rate movements, the actual behavior and resulting earnings impact will likely differ from that projected.

Foreign Exchange Risk Management

Whenever possible, foreign currency-denominated assets are funded with liability instruments denominated in the same currency. If a liability denominated in the same currency is not immediately available or desired, a forward foreign exchange or cross-currency swap contract is used to fully hedge the risk due to cross-currency funding.

To minimize the capital impact of translation gains or losses measured on an after-tax basis, the Corporation uses forward foreign exchange contracts to hedge the exposure created by investments in overseas branches and subsidiaries.

Credit Risk Management

In conducting its business operations, the Corporation is exposed to the risk that borrowers or counterparties may default on their obligations to the Corporation. These transactions create credit exposure that is reported both on and off the balance sheet. On-balance sheet credit exposure includes such items as loans. Off-balance sheet credit exposure includes unfunded credit commitments and other credit-related financial instruments.

In order to meet its credit risk management objectives, the Corporation

maintains a risk profile that is diverse in terms of borrower concentrations, product type, and industry and geographic concentrations. Additional diversification of the Corporation's exposure is accomplished through syndication of credits, participations, loan sales, securitizations and other risk-reduction measures.

Operating Risk Management

In addition to being exposed to liquidity, market and credit risk, the Corporation is also exposed to numerous types of operating risk. Operating risk generally refers to the risk of loss resulting from the Corporation's operations, including, but not limited to, the risk of fraud by employees or persons outside the Corporation, the execution of unauthorized transactions by employees, errors relating to transaction processing and systems, and other breaches of the internal control system and compliance requirements. This risk of loss also includes the potential legal actions that could arise as a result of the operational deficiency or as a result of noncompliance with applicable regulatory standards.

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Credit Portfolio Composition

Selected Statistical Information

The significant components of credit risk and the related ratios, presented on a reported basis, for the periods indicated are as follows:

| (Dollars in millions) | June 30 2001 | March 31 2001 | December 31 2000 | Septe 2 |
|--|-------------------------------------|-------------------------------------|-------------------------------------|------------|
| Loans outstanding | \$166,576 169,140 | \$171,427 173,677 | • | \$17 17 |
| Nonperforming loans Other, including other real estate owned | 2,854 97 | 2,559 106 | 2,475 98 | |
| Nonperforming assets | 2 , 951 | 2,665 | 2,573 | |
| Allowance for credit losses Net charge-offs | 4,229 516 | 4,205 489 | 4,110 487 | |
| Nonperforming assets to related assets | 1.77% 2.54 148 1.22 205 | 1.55% 2.45 164 1.13 215 | 1.48% 2.36 166 1.11 211 | |

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Loan Composition

For analytical purposes, the Corporation's loan portfolio is divided into commercial, consumer and credit card loan categories as follows for the periods indicated:

| | June 200 | | | March 31 December 31 2001 2000 | | | Se | |
|------------------------------------|---------------------|-----------|---------------------|--------------------------------|----------------------|-----------|-----------------------|--|
| (Dollars in millions) | Amount | % (1) | Amount | , , | Amount | % (1) | Am | |
| Loan Product | | | | | | | | |
| Commercial: | | | | | | | | |
| Domestic: | | | | | | | | |
| Commercial | \$ 59,308 | 26% | \$ 63,071 | 28% | \$ 65,270 | 28% | \$ 6 | |
| Construction | 6,029 | 3 | 5 , 775 | 3 | 5,757 | 2 | | |
| Other | 15,923 | | 16,710 | | 16,778 | | 1 | |
| Lease financing | 5,634 | | | | , | | | |
| Foreign | 6,726 | 3 | 6,689 | 3 | 6,837 | 3 | | |
| Total commercial | 93,620 | 42 | 97 , 979 | 43 | 100,460 | 43 | 10 | |
| Consumer: | | | | | | | | |
| Residential real estate Automotive | 40,581 | 18 | 40,561 | 18 | 40,596 | 17 | 3 | |
| loans/leases | 19.707 | 9 | 19,955 | 8 | 20,741 | 9 | 2 | |
| Other | 6,467 | 3 | | | 7,710 | 3 | | |
| Total consumer | 66,755 | 30 | 67 , 931 | 29 | 69,047 | 29 | 6 | |
| On balance sheet | 6,201 | 3 | 5,517 | 2 | 4,744 | 2 | | |
| Securitized | 56,814 | 25 | 58,515 | 26 | 62,241 | 26 | 6 | |
| Managed credit card | 63,015 | 28 | 64,032 | 28 | 66,985 | 28 | 6 | |
| Total managed | \$223 , 390 | 100% | \$229,942 | 100% | \$ 236,492 | | \$ 23 | |
| Total reported | \$166,576 ====== | ==== | \$171,427 ====== | | \$ 174,251 ====== | === | ==== \$ 17 ==== | |

⁽¹⁾ Percentages shown for loan type are determined as a percentage of total managed loans.

For management purposes, the Corporation's loan portfolio is divided into Retail, Commercial Banking, First USA and other lines of business as follows for the periods indicated:

| | June 3 | | March 2001 | 31 | December 2000 | 31 | September 2000 |
|---|-------------------------------|----------------|-------------------------------|----------------|-------------------------------|----------------|-------------------------------|
| (Dollars in millions) | Amount | % (1) | Amount | % (1) | Amount | % (1) | Amount |
| Line of Business | | | | | | | |
| Retail Commercial Banking Other lines of business First USA: | \$ 75,063 73,866 11,446 | 34% 33 5 | \$ 76,102 78,527 11,281 | 33% 34 5 | \$ 77,301 81,435 10,771 | 33% 34 5 | \$ 76,798 84,300 10,523 |

| On balance sheet | 6,201 | 3 | 5 , 517 | 2 | 4,744 | 2 | 4,798 |
|---------------------|--------------------|--------|--------------------|------|--------------------|------|-----------------|
| Securitized | 56,814 | 25 | 58 , 515 | 26 | 62 , 241 | 26 | 61 , 086 |
| Managed credit card | 63,015 | 28 | 64,032 | 28 | 66,985 | 28 | 65,884 |
| Total managed | \$223,390 | 100% | \$229,942 | 100% | \$236,492 | 100% | \$237,505 |
| | ====== | ==== | ====== | ==== | ====== | ==== | ====== |
| Total reported | \$166 , 576 | | \$171 , 427 | | \$174 , 251 | | \$176,419 |
| | ====== | | ======= | | ======= | | ======= |

(1) Percentages shown for line of business are determined as a percentage of total managed loans.

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Commercial Portfolio Concentrations

The Corporation's commercial loan portfolio primarily comprises Corporate Banking (including syndicated credits) and Middle Market Banking loans within Commercial Banking, and also includes small business loans originated by Retail.

The more significant borrower industry concentrations of the commercial loan portfolio as of June 30, 2001, March 31, 2001 and December 31, 2000 are as follows:

| | June 30, 2001 | | March 31, 2001 | | |
|--|--------------------|---------|-------------------|---------|--|
| (Dollars in millions) | Carrying Amount | Percent | Carrying Amount | Percent | |
| (0.000,000,000,000,000,000,000,000,000,0 | | | | | |
| Commercial real estate | \$21 , 952 | 23.4% | \$22 , 485 | 23.0% | |
| Wholesale trade | 5 , 874 | 6.3 | 5 , 783 | 5.9 | |
| Industrial materials | 5,064 | 5.4 | 5,125 | 5.2 | |
| Oil and gas | 3,745 | 4.0 | 4,040 | 4.1 | |
| Metals and products | 3,793 | 4.1 | 3,841 | 3.9 | |
| Consumer staples | 4,311 | 4.6 | 4,308 | 4.4 | |
| Other | 48,881 | 52.2 | 52 , 397 | 53.5 | |
| Total commercial | \$93 , 620 | 100.0% | \$97 , 979 | 100.0% | |
| | ====== | ===== | ====== | ===== | |

Commercial Real Estate

The commercial real estate segment of the portfolio is the largest product category and consists primarily of loans secured by real estate as well as certain loans that are real estate-related. This exposure includes loans and commitments that finance both owner-occupied and investment properties/projects.

Commercial real estate lending is conducted in several lines of business, with the majority of these loans originated by Corporate Banking primarily through its specialized National Commercial Real Estate Group. This group's focus is lending to targeted regional and national real estate developers, homebuilders and REITs/REOCs. As of June 30, 2001, this group's loan outstandings totaled \$9.2 billion, or 42%, of the commercial real estate portfolio. Middle Market Banking originates primarily owner-occupied real estate

loans located in the Middle Market footprint. At June 30, 2001, commercial real estate loans totaled \$22.0 billion, or 23.4% of total commercial loans, compared with \$22.5 billion, or 23.0% of commercial loans, at March 31, 2001.

The commercial real estate loans for the National Commercial Real Estate Group by property type as of June 30, 2001, March 31, 2001 and December 31, 2000 are as follows:

| | June 30 | , 2001 | March 31 | De | |
|--|-------------------|---------|-------------------|---------|----------|
| PROPERTY-TYPE (National Commercial | | | | | |
| Real Estate Group only) | Carrying | | Carrying | | Ca |
| (Dollars in millions) | Amount | Percent | Amount | Percent | A |
| Retail | \$ 1 , 618 | 17.5% | \$ 1 , 582 | 16.8% | \$ 1 |
| Apartment complexes | 1,504 | 16.3 | 1,520 | 16.1 | 1 |
| Office buildings | 1,342 | | 1,364 | | 1 |
| REIT/REOC | 938 | 10.2 | 991 | 10.5 | 1 |
| Industrial | 515 | 5.6 | 523 | 5.6 | |
| Lodging | 337 | 3.6 | 375 | 4.0 | |
| Other | 2,989 | 32.3 | 3,060 | 32.5 | 2 |
| Total National Commercial | | | | | |
| Real Estate Group loans | 9,243 | | 9,415 | 100.0% | 9 |
| Other commercial real estate loans (1) | 12,709 | ===== | 13,070 | ==== | 13 |
| Total commercial real estate loans | \$21 , 952 | | \$22 , 485 | | \$22 |
| | ====== | | ====== | | === |

(1) Comprised primarily of Middle Market Banking loans secured by real estate.

The National Commercial Real Estate Group real estate portfolio is diverse, with no geographic concentrations greater than 10% of the portfolio at June 30, 2001.

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Asset Quality

Nonperforming Assets

The Corporation defines nonperforming loans as commercial loans that are impaired and/or on nonaccrual status, consumer loans (i.e., non-credit card) greater than 90 days past due and restructured loans. These loans, along with assets primarily consisting of foreclosed real estate, represent nonperforming assets.

The Corporation's nonperforming loans by line of business and total nonperforming assets for the periods indicated are as follows:

| (Dollars in millions) | 2001 | 2001 | 2000 | 200 |
|-----------------------|---------|----------|-------------|--------|
| | June 30 | March 31 | December 31 | Septem |

| Nonperforming Loans: | | | | |
|---|------------------|------------------|------------------|--------------|
| Retail | \$1,050 | \$ 959 | \$ 912 | \$ |
| Commercial Banking | 1,752 | 1,544 | 1,523 | 1, |
| Other lines of business | 52 | 56 | 40 | |
| Total | 2,854 | 2,559 | 2,475 | 2, |
| Other, primarily other real estate owned | 97 | 106 | 98 | |
| m + 1 | | | 40 570 | |
| Total nonperforming assets | \$2 , 951 | \$2 , 665 | \$2 , 573 | \$2 , |
| | === | === | === | |
| Nonperforming assets/related assets | 1.77% | 1.55% | 1.48% | 1 |
| | ===== | ===== | ===== | === |
| Loans 90 days or more past due and accruing interest: | | | | |
| Credit Card | \$ 59 | \$ 63 | \$ 57 | \$ |
| Other | 9 | 7 | 5 | |
| Total | \$ 68 | \$ 70 | \$ 62 | \$ |
| | ===== | ===== | ===== | === |

The Corporation has experienced credit quality deterioration in a number of distinct market segments. A weakening economy, among other things, has led to an increase in nonperforming loans. The Corporation has established processes for identifying potential problem areas of the portfolio, which currently include exposure to leveraged lending and acquisition finance activities, healthcare, automotive parts and manufacturing, business finance and leasing, professional services, miscellaneous transportation services, selected utilities, telecommunications, and companies engaged in ongoing asbestos litigation. The Corporation will continue to monitor of these potential risks.

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The Corporation's net charge-offs by line of business for the proceeds indicated are as follows:

| (Dollars in millions) | Ju | ine 30, 2001 | 1 | М | March 31, 2001 | | | |
|-----------------------|----------------------------|---|---------------------------|------------------------|---|----------------------------------|--|--|
| | Net charge- offs | | Net charge-off rate | Net charge- offs | Average balance | Net Net Net charge-off charge of | | |
| Retail (1) | \$ 177 239 962 13 | \$ 75,279 76,400 63,179 11,494 | 1.25 | \$ 166 249 950 | \$ 76,746 80,628 65,443 11,065 | | | |
| TotalManaged (1)(2) | 1,391 | 226,352 | 2.50% | 1,365 | 233,882 | 2.33% 1 ==== | | |
| Securitized | (875) | (57,212) |) | (876) | (60,205) | | | |
| TotalReported | \$ 516 ===== | \$ 169,140 ====== | 1.22% | \$ 489 ===== | \$173,677 ====== | 1.13% \$ | | |

| (Dollars in millions) | Sep | tember 30, | 2000 | | June 30, 2000 | | | |
|-----------------------|---------------------------|------------|-----------------------|---------------------------|---|---------------------------|--|--|
| | Net charge- offs | _ | Net charge-off rate | Net charge- | Average | Net charge-off rate | | |
| Retail (1) | \$ 151 109 828 3 | 83,400 | 0.81% 0.52 5.03 | \$ 134 110 900 8 | \$ 73,771 81,867 66,148 10,035 | 0.73% 0.54 5.44 | | |
| TotalManaged (1)(2) | 1,091 | 234,404 | 1.86% | 1,152 | 231,821 | 1.99% | | |
| Securitized | (772) | (61,145) | | (833) | (61,078) | | | |
| TotalReported | \$ 319 | \$173,259 | 0.74% | \$ 319 | \$170 , 743 | 0.75% | | |

⁽¹⁾ June 30, 2001 and March 31, 2001 amounts exclude \$24 million and \$40 million, respectively, of charge-offs relating to part of a portfolio that has been accounted for as loans held at a discount, but viewed for management purposes as charge-offs. In Management's view, the inclusion of these amounts in charge-offs more accurately reflects the performance of the portfolio. See Retail LOB discussion on page 4 for further detail.

Allowance for Credit Losses

The allowance for credit losses is maintained at a level that in Management's judgment is adequate to provide for estimated probable credit losses inherent in various on- and off-balance sheet financial instruments. This process includes deriving probable loss estimates that are based on historical loss ratios and portfolio stress testing and Management's judgment. The allowance is based on ranges of estimates and is intended to be adequate but not excessive. Each quarter, reserves are formally estimated by each line of business and reviewed by the Corporate Risk Management Department and Senior Management.

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The following table shows the components of, by line of business, the change in the Corporation's allowance for credit losses for the periods indicated:

| (In millions) | June 30 2001 | March 31 2001 | December 31 2000 |
|------------------------------|-----------------|------------------|---------------------|
| Line of Business | | | |
| Balance, beginning of period | \$4,205 | \$4,110 | \$3,090 |
| Charge-offs: | | | |
| Retail | 222 | 216 | 199 |
| Commercial Banking | 266 | 287 | 284 |

Sept

⁽²⁾ Reported on a managed basis.

| First USA (1) | 94 14 | 78 5 | 69 6 |
|-----------------------------------|------------------|------------------|------------------|
| Total charge-offs | 596 | 586 | 558 |
| Recoveries: | | | |
| Retail | 45 | 50 | 40 |
| Commercial Banking | 27 | 38 | 25 |
| First USA (1) | 7 | 4 | 4 |
| Other lines of business | 1 | 5 | 2 |
| Total recoveries | 80 | 97 | 71 |
| Net charge-offs: | | | |
| Retail | 177 | 166 | 159 |
| Commercial Banking | 239 | 249 | 259 |
| First USA (1) | 87 | 74 | 65 |
| Other lines of business | 13 | _ | 4 |
| Total net charge-offs | 516 | 489 | 487 |
| Provision for credit losses: | | | |
| Retail | 201 | 244 | 364 |
| Commercial Banking | 239 | 264 | 1,078 |
| First USA (1) | 87 | 74 | 65 |
| Other lines of business | 13 | 3 | _ |
| Total provision for credit losses | 540 | 585 | 1,507 |
| Transfers / other (2) | - | (1) | - |
| Balance, end of period | \$4 , 229 | \$4 , 205 | \$4,110 ===== |

⁽¹⁾ On a reported basis.

The composition of the Corporation's allowance for credit losses by line of business is as follows:

| (Dollars in millions) | June 30, | 2001 | March 33 | Dec | |
|---|--------------------------|-------------------------------|------------------|-------------------------------|-------------|
| Retail Commercial Banking | \$ 949 3 , 032 | 22% 72 | \$ 924 3,034 | 22% 72 | \$ 3, |
| First USA Other lines of business | 197 51 | 5 1 | 197 50 | 5 1 | |
| Total | \$ 4,229 ====== | 100% | \$4,205 ===== | 100% | \$4, === |
| Allowance as a % of total loans: Retail | | 1.26% 4.10 3.18 0.44 | | 1.21% 3.86 3.58 0.44 | |

⁽²⁾ Transfers from the allowance for credit losses primarily represent allocable credit reserves associated with consumer loan sale transactions, including securitization transactions.

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Derivative Financial Instruments

The Corporation uses a variety of derivative financial instruments in its trading, asset and liability management, and corporate investment activities, as well as to manage certain currency translation exposures of foreign operations. These instruments include interest rate, currency, equity and commodity swaps, forwards, spot, futures, options, caps, floors, forward rate agreements, and other conditional or exchange contracts, and include both exchange-traded and over-the-counter contracts.

Accounting for Derivative Financial Instruments

Effective January 1, 2001, the Corporation adopted Statement of Financial Accounting Standards ("SFAS") No. 133 "Accounting for Derivative Instruments and Hedging Activities" as amended. The new standard significantly changed the accounting treatment for interest rate and foreign exchange derivatives the Corporation uses in its asset and liability management ("ALM") activities. The new accounting treatment for ALM derivatives is described below. Cash flows from derivative financial instruments are reported net as operating activities.

Trading Derivative Instruments

The Corporation's accounting policies for derivatives used in trading activities have not changed as the result of SFAS No. 133. A detailed discussion of accounting for trading derivative instruments is presented in the Corporation's 2000 Annual Report on Form 10-K.

ALM Derivative Instruments

Derivative financial instruments used in ALM activities, principally interest rate swaps, are classified as fair value hedges or cash flow hedges and are required to meet specific criteria. Such interest rate swaps are designated as ALM derivatives, and are linked to and adjust the interest rate sensitivity of a specific asset, liability, firm commitment, or anticipated transaction or a specific pool of transactions with similar risk characteristics. Interest rate swaps that do not meet these and the following criteria are designated as derivatives used in trading activities and are accounted for at estimated fair value.

Fair Value Hedge (primarily hedges of fixed rate interest-bearing instruments) -- The change in fair value of both the hedging derivative and hedged item is recorded in current earnings. If a hedge is dedesignated prior to maturity, previous adjustments to the carrying value of the hedged item are recognized in earnings to match the earnings recognition pattern of the hedged item (e.g., level yield amortization if hedging an interest-bearing instrument).

Cash Flow Hedge (primarily hedges of variable rate interest-bearing instruments) — The effective portion of the change in fair value of the hedging derivative is recorded in Accumulated Other Adjustments to Stockholders' Equity ("AOASE") and the ineffective portion directly in earnings. Amounts in "AOASE" are reclassified into earnings in a manner consistent with the earnings pattern of the underlying hedged item (generally, reflected in interest expense). The total amount of such reclassification into earnings is projected to be charges of \$92 million after-tax (\$143 million pre-tax) over the next twelve months. If a hedge is dedesignated prior to maturity, previous adjustments to "AOASE" are recognized in earnings to match the earnings recognition pattern of the hedged

item (e.g., level yield amortization if hedging an interest-bearing instrument) or immediately recognized in current earnings if the hedged item is sold.

Interest income or expense on most ALM derivatives used to manage interest rate exposure is recorded on an accrual basis, as an adjustment to the yield of the linked exposures over the periods covered by the contracts. This matches the income recognition treatment of that exposure, generally assets or liabilities carried at historical cost, that are recorded on an accrual basis. If all or part of a linked position is terminated, e.g., a linked asset is sold or prepaid, or if the amount of an anticipated transaction is likely to be less than originally expected, then the related pro rata portion of any unrecognized gain or loss on the swap is recognized in earnings at that time, and the related pro rata portion of the swap is subsequently accounted for at estimated fair value.

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Hedges of the Net Investment in Foreign Operations

In order to minimize the capital impact of translation gains or losses measured on an after-tax basis, the Corporation uses forward foreign exchange contracts to hedge the exposure relating to the net investment in foreign operations. The effective portion of the change in fair value of the hedging derivatives is recorded in "AOASE" as part of the cumulative translation adjustment. The amount of after-tax gains included in the cumulative translation adjustment during the six months ended June 30, 2001, related to hedges of the foreign currency exposures of net investments in foreign operations, totaled \$6 million.

Income Resulting from Derivative Financial Instruments

The Corporation uses interest rate derivative financial instruments to reduce structural interest rate risk and the volatility of net interest margin. Net interest margin reflects the effective use of these derivatives. Without their use, net interest income would have been lower by \$14 million in the second quarter 2001 and higher by \$2 million in the second quarter of 2000. For six month ended June 30 2001 and 2000, net interest income would have been lower by \$21 million and \$9 million, respectively.

The amount of hedge ineffectiveness recognized for cash flow and fair value hedges in the quarter ended June 30, 2001 was insignificant. No component of a hedging derivative instrument's gain or loss is excluded from the assessment of fair value and cash flow hedge effectiveness.

Credit Exposure Resulting from Derivative Financial Instruments

Credit exposure from derivative financial instruments arises from the risk of a counterparty default on the derivative contract. The amount of loss created by the default is the replacement cost or current fair value of the defaulted contract. The Corporation utilizes master netting agreements whenever possible to reduce its credit exposure from counterparty defaults. These agreements allow the netting of contracts with unrealized losses against contracts with unrealized gains to the same counterparty, in the event of a counterparty default.

The table below shows the impact of these master netting agreements:

(In millions)

June 30, 2001 March 31, 2001

| Gross replacement cost | \$ 10,535 (7,390) | \$ 12,334 (8,426) |
|-------------------------------|----------------------|----------------------|
| Balance sheet credit exposure | \$ 3,145 ====== | \$ 3,908 ====== |

Asset and Liability Management Derivatives

Access to the derivatives market is an important element in maintaining the Corporation's desired interest rate risk position. In general, the assets and liabilities generated through ordinary business activities do not naturally create offsetting positions with respect to repricing, basis or maturity characteristics. Using derivative instruments, principally plain vanilla interest rate swaps (ALM swaps), interest rate sensitivity is adjusted to maintain the desired interest rate risk profile.

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At June 30, 2001, the notional value of ALM interest rate swaps tied to specific assets or liabilities, firm commitments and forecasted transactions totaled \$13.0 billion as follows:

| (In millions) | Receive Fixed Pay Floating | Pay Fixed Receive Floating | | |
|---|-------------------------------|-------------------------------|-----------|--|
| | Fair Value | Fair Value | Cash Flow | |
| <pre>Interest rate swaps associated with: Investment securities Funds borrowed (including long-term debt)</pre> | \$ | \$50 | \$ | |
| | 8,380 | | 4,522 | |
| Total | \$8,380 | \$50 | \$4,522 | |
| | ===== | === | ===== | |

Interest rate swaps used to adjust the interest rate sensitivity of securities and funds borrowed will not need to be replaced at maturity, since the corresponding asset or liability will mature along with the swap. Interest rate swaps designated as an interest rate related hedge of an existing fixed rate asset or liability are fair value type hedges. Conversely, interest rate swaps designated as an interest rate hedge of an existing variable rate asset or liability are cash flow type hedges. Management designates interest rate swaps as hedges of both fixed and variable rate assets and liabilities interchangeably. The type of hedge for accounting purposes is not a strategic consideration. The Corporation has an insignificant amount of hedges involving forecasted transactions and firm commitments, and no non-derivative instruments are designated as a hedge.

Loan Securitizations

Investors in the beneficial interests of the securitized loans have no recourse against the Corporation if cash flows generated from the securitized loans are inadequate to service the obligations of the SPE. To help ensure that adequate funds are available in the event of a shortfall, the Corporation is required to deposit funds into cash spread accounts if excess spread falls below certain minimum levels. Spread accounts are funded from excess spread that would

normally be returned to the Corporation. In addition, various forms of other credit enhancement are provided to protect more senior investor interests from loss. Credit enhancements associated with credit card securitizations, such as cash collateral or spread accounts, totaled \$205 million at June 30, 2001, and are classified on the balance sheet as other assets.

For further discussion of Bank One's loan securitization process and other related disclosures, see pages 41-42 and pages 63-65 of the Corporation's 2000 Annual Report on Form 10-K.

The following comprised the Corporation's managed credit card loans at June $30,\ 2001$:

| (In millions) |
|--|
| Owned credit card loans - held in portfolio |
| Total credit card loans reflected on balance sheet |
| Managed credit card loans |
| |

At June 30, 2001, the estimated fair value of seller's interest and interest-only strip from credit card securitizations were as follows:

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For analytical purposes only, income statement line items adjusted for the net impact of securitization of credit card receivables for the periods indicated are as follows:

| (Dollars in millions) | Rep | orted | | edit Card ıritizati | | Managed |] | Reported | Cr Se |
|---|-----|-----------------------|----------|------------------------|-----|-------------------------|----|-----------------------|----------|
| | | Three | Mont | ths Ended | Jun | ie 30 | | Three | Mon |
| | | | | 2001 | | | | | |
| Net interest incomeFTE basis Provision for credit losses Noninterest income | \$ | 2,085 540 1,791 | | 1,158 875 (283) | \$ | 3,243 1,415 1,508 | \$ | 2,257 1,013 288 | |

Noninterest expense.....

2,306

2,306 3,507

| Net income | 664 | | 664 | (1,269) |
|--|---|--|---|--|
| Total average loans Total average earning assets Total average assets Net interest margin | \$ 169,140 238,971 268,259 3.50% | 57,212 40,590 40,590 11.44% | \$ 226,352 279,561 308,849 4.65% | \$ 170,743 240,826 272,823 3.77% |
| Delinquency and charge-off rates: Credit card delinquencies over 30 days as a percentage of ending credit card loan balances | 2.23% | 4.30% | 4.10% | 2.70% |
| as a percentage of ending credit card loan balances Net credit card charge-offs as a percentage of average credit card | 0.94% | 1.87% | 1.78% | 1.17% |
| loan balances | 5.78% | 6.12% | 6.09% | 5.25% |
| | | hs Ended | e 30 | Six Mont |
| | | 2001 | | |
| Net interest incomeFTE basis | \$ 1,125 3,398 | 2,248 1,751 (497) | 6,551 2,876 2,901 | \$ 4,485 1,375 2,109 |
| Net income | 4,542 1,343 | _ | 4,542 1,343 | 6 , 168 (580) |
| Net income Total average loans Total average earning assets Total average assets Net interest margin | \$ • | \$ - 58,701 40,090 | • | • |
| Total average loans | \$ 1,343 171,395 240,645 268,883 3.61% | \$ 58,701 40,090 40,090 11.31% | 1,343 230,096 280,735 308,973 4.71% | (580) \$ 169,083 239,070 270,770 3.77% |
| Total average loans | \$ 1,343 171,395 240,645 268,883 | \$ 58,701 40,090 40,090 | 1,343 230,096 280,735 308,973 | (580) \$ 169,083 239,070 270,770 |
| Total average loans | \$ 1,343 171,395 240,645 268,883 3.61% | \$ 58,701 40,090 40,090 11.31% | 1,343 230,096 280,735 308,973 4.71% | (580) \$ 169,083 239,070 270,770 3.77% |

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CAPITAL MANAGEMENT

Capital represents the stockholders' investment on which the Corporation strives to generate attractive returns. It is the foundation of a cohesive risk management framework and links return with risk. Capital supports business growth and provides protection to depositors and creditors.

In conjunction with the annual financial planning process, a capital plan is established to ensure that the Corporation and all of its subsidiaries have capital structures consistent with prudent management principles and regulatory requirements.

Economic Capital

An important aspect of risk management and performance measurement is the ability to evaluate the risk and return of a business unit, product or customer consistently across all lines of business. The Corporation's economic capital framework facilitates this standard measure of risk and return. Business units are assigned capital consistent with the underlying risks of their product set, customer base and delivery channels. For a more detailed discussion of Bank One's economic capital framework, see page 44 of the Corporation's 2000 Annual Report on Form 10-K.

Selected Capital Ratios

The Corporation aims to maintain regulatory capital ratios, including those of the principal banking subsidiaries, in excess of the well-capitalized guidelines under federal banking regulations. The Corporation has maintained a well-capitalized regulatory position for the past several years.

The tangible common equity to tangible managed assets ratio is also monitored. This ratio adds securitized credit card loans to reported total assets and is calculated net of total intangible assets. The tangible common equity to tangible managed assets ratio was 5.8% at June 30, 2001, up from 5.6% at March 31, 2001. Tier 1 and Total Capital ratios were 8.2% and 11.6% and 7.8% and 11.2%, respectively, at June 30, 2001, and March 31, 2001.

The Corporation's capital ratios that adhere to regulatory guidelines appear in the table below:

| | June 30 2001 | March 31 2001 | December 31 2000 | September 30 2000 | Ju 2 |
|---------------------------------|-----------------|------------------|------------------|----------------------|-------------|
| Risk-based capital ratios (1) | | | | | |
| Tier 1 | 8.2% | 7.8% | 7.3% | 7.5% | |
| Total | 11.6 | 11.2 | 10.8 | 10.9 | 1 |
| Common equity/managed assets | 6.2 | 6.0 | 6.0 | 5.9 | |
| Tangible common equity/tangible | | | | | |
| managed assets | 5.8 | 5.6 | 5.5 | 5.4 | |
| Double leverage ratio (1) | 105 | 106 | 108 | 109 | |
| Dividend payout ratio | 37 | 36 | N/M | 42 | |

N/M--Not meaningful.

The components of the Corporation's regulatory risk-based capital and risk-weighted assets are as follows:

| (In millions) | June 30 2001 | March 31 2001 | December 31 2000 | Septemb 200 |
|---|-----------------|------------------|------------------|----------------|
| | | | | |
| Regulatory risk-based capital: Tier 1 capital | \$ 21,243 | \$ 20.727 | \$ 19,824 | \$ 20 |

⁽¹⁾ Includes trust preferred capital securities.

| | ======= | ======= | | ===== |
|----------------------------|----------------|--------------------|------------|--------|
| Total risk-weighted assets | \$ 259,372 | \$ 266,077 | \$ 270,182 | \$ 272 |
| | ======= | ======= | ======= | ===== |
| Total capital | \$ 30,173 | \$ 29 , 875 | \$ 29,140 | \$ 29 |
| | | | | |
| Tier 2 capital | 8 , 930 | 9,148 | 9,316 | 9 |

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In deriving Tier 1 and total capital, goodwill and other nonqualifying intangible assets are deducted as indicated:

| (In millions) | June 30 2001 | March 31 2001 | December 31 2000 | Sept |
|--|-----------------|------------------|---------------------|------|
| Goodwill Other nonqualifying intangibles | \$ 824 273 | \$ 841 299 | \$ 858 375 | \$ |
| SubtotalQualifying intangibles | 1,097 205 | 1,140 205 | 1,233 214 | |
| Total intangibles | \$ 1,302 | \$ 1,345 | \$ 1,447 | \$ |

Dividend Policy

The Corporation's common stock dividend policy reflects its earnings outlook, desired payout ratios, the need to maintain an adequate capital level and alternative investment opportunities. The common stock dividend payout ratio is targeted in the range of 25% - 30% of earnings over time. On July 17, 2001, the Corporation declared its quarterly common cash dividend of 21 cents per share, payable on October 1, 2001. The common stock dividend declared for the second quarter of 2000 was 42 cents per share. The decrease from the year-ago period reflects a 50% reduction of the quarterly dividend rate from 42 cents per share to 21 cents per share commencing in the third quarter of 2000.

Double Leverage

Double leverage is the extent to which the Corporation's resources are used to finance investments in subsidiaries. Double leverage was 105% at June 30, 2001, 106% at March 31, 2001 and 108% at December 31, 2000. Trust Preferred Capital Securities of \$2.790 billion for the first and second quarter of 2001 and \$1.578 billion in the prior year quarter were included in capital for purposes of this calculation.

FORWARD-LOOKING STATEMENTS

Management's Discussion and Analysis included herein contains certain forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. In addition, the Corporation may make or approve certain statements in future filings with the Securities and Exchange Commission, in press releases, and in oral and written statements made by or with the Corporation's approval that are not statements of historical fact and may constitute forward-looking statements. Forward-looking statements may relate to, without limitation, the Corporation's financial condition, results of operations, plans, objectives, future performance or business.

Forward-looking statements can be identified by the fact that they do not relate strictly to historical or current facts. They often include the words "believes", "anticipates", "expects", "intends", "plans", "estimates", "targets" or words of similar meaning or future or conditional verbs such as "will", "would", "should", "could" or "may".

Forward-looking statements involve risks and uncertainties. Actual conditions, events or results may differ materially from those contemplated by a forward-looking statement. Factors that could cause this difference — many of which are beyond the Corporation's control — include the following, without limitation:

- Local, regional and international business or economic conditions may differ from those expected.
- The effects of and changes in trade, monetary and fiscal policies and laws, including the Federal Reserve Board's interest rate policies may adversely affect the Corporation's business.
- The timely development and acceptance of new products and services may be different than anticipated.
- Technological changes instituted by the Corporation and by persons who may affect the Corporation's business may be more difficult to accomplish or more expensive than anticipated or may have unforeseen consequences.
- . Acquisitions and integration of acquired businesses may be more difficult or expensive than expected.
- The ability to increase market share and control expenses may be more difficult than anticipated.

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- . Changes in laws and regulations (including laws and regulations concerning taxes, banking, securities and insurance) may adversely affect the Corporation or its business.
- . Changes in accounting policies and practices, as may be adopted by regulatory agencies and the Financial Accounting Standards Board, may affect expected financial reporting.
- . The costs, effects and outcomes of litigation may adversely affect the Corporation or its business.
- . The Corporation may not manage the risks involved in the foregoing as well as anticipated.
- . Forward-looking statements speak only as of the date they are made. The Corporation undertakes no obligation to update any forward-looking statement to reflect subsequent circumstances or events.

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Consolidated Balance Sheets
BANK ONE CORPORATION and Subsidiaries

| (Dollars in millions) | June 30 2001 |
|---|---------------------|
| | |
| Assets Cash and due from banks Interest-bearing due from banks | \$ 18,453 2,106 |
| Federal funds sold and securities under resale agreements | 11,600 7,177 |
| Derivative product assets | 3,145 49,732 |
| Loans | 166,576 (4,229) |
| Loans, net | 162,347 |
| Premises and equipment, net | 2,645 343 |
| Other assets | 14,864 |
| Total assets | \$272 , 412 |
| Liabilities | |
| Deposits: Demand | \$ 30,662 |
| Savings Time: | 66,974 |
| Under \$100,000 | 23,289 |
| \$100,000 and over Foreign offices | 20,973 22,401 |
| Total deposits | 164,299 |
| Federal funds purchased and securities under repurchase agreements Other short-term borrowings | 17,779 13,310 |
| Long-term debt Guaranteed preferred beneficial interest in the Corporation's junior | 38,903 |
| subordinated debt Acceptances outstanding | 2,790 343 |
| Derivative product liabilities | 3,051 |
| Other liabilities | 12,486 |
| Total liabilitiesStockholders' Equity | 252,961 |
| Preferred stock | 190 12 |
| Number of common shares (in thousands): | 6/30/01 |
| Authorized | 4,000,000 |
| Issued Surplus | 1,181,382 10,329 |
| Retained earnings | 9,907 |
| Accumulated other adjustments to stockholders' equity Deferred compensation | (207) (156) |
| Treasury stock, at cost, 13,587,000, 21,557,000, and 25,872,000 shares, | (624) |
| respectively Total stockholders' equity | 19,451 |
| Total liabilities and stockholders' equity | \$272 , 412 |
| | ======= |

The accompanying notes are an integral part of this statement.

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Consolidated Income Statements BANK ONE CORPORATION and Subsidiaries

| | Three Mont June |
|---|--------------------|
| (In millions, except per share data) | 2001 |
| Net Interest Income: | |
| Interest income. | \$ 4,385 |
| Interest expense | 2,330 |
| Interest expense | |
| Total net interest income | 2,055 |
| Noninterest Income: | |
| Non-deposit service charges | 431 |
| Credit card revenue | 621 |
| Service charges on deposits | 360 |
| Fiduciary and investment management fees | 184 |
| Investment securities gains (losses) | 69 |
| Trading | 61 |
| Other income (losses) | 65 |
| Total noninterest income | 1,791 |
| Total revenue, net of interest expense | 3,846 |
| Provision for credit losses | 540 |
| Salaries and employee benefits | 1,012 |
| Occupancy expense | 164 |
| Equipment expense | 119 |
| Outside service fees and processing | 311 |
| Marketing and development | 201 |
| Telecommunications | 95 |
| Other intangible amortization | 19 |
| Goodwill amortization | 18 |
| Other | 370 |
| Total noninterest expense before merger and restructuring charges | 2,309 |
| Merger-related and restructuring charges | (3) |
| Total noninterest expense | 2,306 |
| Income (loss) before income taxes and cumulative effect of change in | |
| accounting principle | 1,000 |
| Applicable income taxes (benefit) | 292 |
| Income (loss) before cumulative effect of change in accounting principle Cumulative effect of change in accounting principle, net of taxes of \$25 | 708 (44) |
| Net Income (Loss) | \$ 664 |
| Net Income (Loss) Attributable to Common Stockholders' Equity | ====== \$ 661 |

| | ====== |
|---|---------|
| Earnings (loss) per share before cumulative effect of change in accounting principle: | |
| Basic | \$ 0.60 |
| Diluted | \$ 0.60 |
| | |
| Earnings (loss) per share: | |
| Basic | \$ 0.57 |
| | ====== |
| Diluted | \$ 0.56 |
| | ====== |

The accompanying notes are an integral part of this statement.

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Consolidated Statement of Stockholders' Equity BANK ONE CORPORATION and Subsidiaries

| (In millions) | Preferred Stock | | | Retained Earnings | Accumulated Other Adjustments to Stockholders' Equity |
|--|--------------------|-------------|-------------------|----------------------------|---|
| P. L P | ¢100 | <u> </u> | ¢10.700 | ¢11 027 | ¢ (262) |
| BalanceDecember 31, 1999 Net income (loss) | \$190 | \$12 | \$10 , 799 | \$11 , 037 (580) | \$ (263) |
| Change in fair value, investment securities—available for sale, net of taxes Translation gain, net of hedge results | - | | | | 127 1 |
| and taxes | | | | | |
| Net income and changes in accumulated other adjustments to stockholders' equity Cash dividends declared: | | | | (580) | 128 |
| Common stock | | | | (967) (6) | |
| Issuance of stockPurchase of common stock | | | (129) | | |
| Employee Stock Program | | | (59) | | |
| amortizationOther | | | (6) | | |
| BalanceJune 30, 2000 | \$190 ==== | \$12 === | \$10,605 ===== | \$ 9,484 | \$ (135) ==== |
| BalanceDecember 31, 2000 Net income | \$190 | \$12 | \$10,487 | \$ 9,060 1,343 | \$ (5) |
| securities available for sale, net of taxes Change in fair value of cash-flow type hedge | | | | | (62) |

| derivative securities net of taxes Translation loss, net of hedge results and | | | | | (137) |
|--|---------------|-------------|--------------------|----------|-------------------|
| taxes | | | | | (3) |
| adjustments to stockholders' equity Cash dividends declared: | | | | 1,343 | (202) |
| Common stock | | | | (490) | |
| Preferred stock | | | | (6) | |
| Issuance of stock | | | (159) | | |
| Awards granted, net of forfeitures and | | | | | |
| amortization | | | | | |
| Other | | | 1 | | |
| BalanceJune 30, 2001 | \$190 ==== | \$12 === | \$10,329 ====== | \$ 9,907 | \$ (207) ===== |

The accompanying notes are an integral part of this statement.

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Consolidated Statement of Cash Flows BANK ONE CORPORATION and Subsidiaries

(In millions) Cash Flows from Operating Activities Net income(loss)..... Adjustments to reconcile net income to net cash (used in) provided by operating activities: Depreciation and amortization..... Cumulative effect of accounting change..... Provision for credit losses..... Investment securities losses..... Net decrease (increase) in net derivative product assets..... Net (increase) decrease in trading assets..... Net (increase) decrease in other assets..... Net increase (decrease) in other liabilities..... Merger-related and restructuring charges..... Other operating adjustments..... Net cash (used in) provided by operating activities..... Cash Flows from Investing Activities Net increase in federal funds sold and securities under resale agreements..... Securities available for sale: Purchases....

Maturities...
Sales...
Credit card receivables securitized...
Net decrease (increase) in loans
Loan recoveries...
Additions to premises and equipment.

| Proceeds from sales of premises and equipment |
|--|
| Net cash provided by (used in) investing activities |
| Cash Flows from Financing Activities Net (decrease) increase in deposits Net increase (decrease) in federal funds purchased and securities under repurchase agreements |
| Net (decrease) increase in other short-term borrowings |
| Proceeds from issuance of trust preferred capital securities |
| Net cash (used in) provided by financing activities |
| Net (Decrease) Increase in Cash and Cash Equivalents |
| Cash and Cash Equivalents at End of Period |

The accompanying notes are an integral part of this statement.

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Notes to Consolidated Financial Statements BANK ONE CORPORATION and Subsidiaries

Note 1--Summary of Significant Accounting Policies

Consolidated financial statements of BANK ONE CORPORATION and Subsidiaries (the "Corporation" or "Bank One") have been prepared in conformity with generally accepted accounting principles. Management is required to make estimates and assumptions that affect the amounts reported in the financial statements and accompanying notes that could differ from actual results. Certain prior-year financial statement information has been reclassified to conform to the current year's financial statement presentation.

Although the interim amounts are unaudited, they do reflect all adjustments that, in the opinion of management, are necessary for a fair presentation of the results of operations for the interim periods. All such adjustments are of a normal, recurring nature. Because the results from commercial banking operations are so closely related and responsive to changes in economic conditions, fiscal policy and monetary policy, and because the results for the investment security and trading portfolios are largely market-driven, the results for any interim period are not necessarily indicative of the results that can be expected for the entire year.

These financial statements should be read in conjunction with the consolidated financial statements and related notes included in the Corporation's Annual Report on Form 10-K for the year ended December 31, 2000.

Note 2--New and Pending Accounting Pronouncements

Accounting for Transfers and Servicing of Financial Assets and Liabilities

Effective April 1, 2001, the Corporation adopted SFAS No. 140, "Accounting for Transfers and Servicing of Financial Assets and Liabilities" ("SFAS No. 140"). On July 23, 2001, the FASB issued a Technical Bulletin that will delay the effective date of certain provisions of SFAS No. 140 relating to isolation in bankruptcy for banks subject to FDIC receivership and for certain other financial institutions. For these entities, the isolation provisions would be effective for transfers of financial assets occurring after December 31, 2001, except for transfers involving revolving credits such as credit card securitizations. An additional transition period was granted for securitizations involving revolving credits that ends three months after the earliest date at which sufficient approvals can be obtained to permit the necessary changes to existing master trusts to meet the isolation provisions, but in no event extend later than June 30, 2006. The new standard also provides revised guidance for an entity to be considered a qualifying special purpose entity ("QSPE") and requires additional disclosures concerning securitization activities and collateral. The impact of adopting SFAS No. 140 was not significant to the Corporation's financial position or net income.

Accounting for Derivative Instruments and Hedging Activities

Effective January 1, 2001, the Corporation adopted SFAS No. 133 "Accounting for Derivative Instruments and Hedging Activities ("SFAS No. 133")", as amended. The new standard significantly changed the accounting treatment for interest rate and foreign exchange derivatives the Corporation uses in its asset and liability management activities. The Corporation's accounting for derivatives used in trading activities has not changed as the result of SFAS No. 133. Hedging derivatives are now recognized on the balance sheet at fair value as either assets or liabilities. Hedge ineffectiveness, if any, is calculated and recorded in current earnings. The accounting for the effective portion of the change in value of a hedging derivative is based on the nature of the hedge. See "Derivative Financial Instruments" on page 37 for detailed information on the Corporation's strategy in using derivative instruments in its asset and liability management and trading activities, as well as the new accounting principles and disclosure for derivative instruments pursuant to SFAS No. 133.

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Recognition and Impairment of Certain Investments

Effective April 1, 2001, the Corporation adopted Emerging Issues Task Force (EITF) Issue No. 99-20, "Recognition of Interest Income and Impairment on Purchased and Retained Beneficial Interests in Securitized Financial Assets" ("EITF No. 99-20"). Under EITF No. 99-20, impairment on certain beneficial interests in securitized assets must be recognized when the asset's fair value is below its carrying value and there has been an adverse change in estimated cash flows. The effect of adopting EITF No. 99-20 was a one-time, non-cash charge to earnings of \$44 million after-tax (\$69 million pre-tax) or \$0.04 per diluted share. This charge has been presented as a cumulative effect of a change in accounting principle in the income statement. The securities impacted by EITF No. 99-20 primarily involved collateralized debt obligations held by the Corporate Investments line of business.

Business Combinations and Goodwill and Other Intangible Assets

In July 2001, SFAS No. 141, "Business Combinations" ("SFAS No. 141") and SFAS No. 142, "Goodwill and Other Intangible Assets" ("SFAS No. 142") were

issued. SFAS No. 141 requires that all business combinations initiated after June 30, 2001 be accounted for under the purchase method and addresses the initial recognition and measurement of goodwill and other intangible assets acquired in a business combination. SFAS No. 142 addresses the initial recognition and measurement of intangible assets acquired outside of a business combination and the accounting for goodwill and other intangible assets subsequent to their acquisition. SFAS No. 142 provides that intangible assets with finite useful lives be amortized and that goodwill and intangible assets with indefinite lives will not be amortized, but will rather be tested at least annually for impairment. SFAS No. 142 is effective January 1, 2002 for calendar year companies, however, any acquired goodwill or intangible assets recorded in transactions closed subsequent to June 30, 2001 will be subject immediately to the nonamortization and amortization provisions of SFAS No. 142. As required under SFAS No. 142, the Company will discontinue the amortization of goodwill with an expected net carrying value of \$789 million at the date of adoption and annual amortization of \$70 million that resulted from business combinations prior to the adoption of SFAS No. 141. However, the Company continues to evaluate the additional effect, if any, that adoption of SFAS No. 141 and SFAS No. 142 will have on the Company's consolidated financial statements.

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Note 3--Earnings per Share

Basic EPS is computed by dividing income available to common stockholders by the average number of common shares outstanding for the period. Except when the effect would be antidilutive, the diluted EPS calculation includes shares that could be issued under outstanding stock options and the employee stock purchase plan, and common shares that would result from the conversion of convertible preferred stock.

| | | nths Ended ne 30 |
|--|-----------------|----------------------|
| (In millions, except per share data) | 2001 | |
| asic: | | |
| ncome before cumulative effect of accounting change Cumulative effect of accounting change | \$ 708 (44) | \$(1,269) |
| Net income (loss) Preferred stock dividends | 664 (3) | |
| Net income (loss) attributable to common stockholder equity | \$ 661 ===== | \$(1,272) ====== |
| iluted: ncome before cumulative effect of accounting change Cumulative effect of accounting change | \$ 708 (44) | \$ (1,269) |
| Net income (loss) Preferred stock dividends | 664 (3) | (1,269) (3) |
| Diluted income (loss) available to common stockholders | \$ 661 ===== | \$ (1,272) ====== |
| Average shares outstanding | 1,166 | 1,153 |

| Stock options | 10 | _ | |
|---|---------|-----------|-------|
| | | | |
| Average shares outstanding assuming full dilution | 1,176 | 1,153 | 1,17 |
| | ===== | | ===== |
| Earnings (loss) per share before cumulative effect of change in accounting principle: | | | |
| Basic | \$ 0.60 | \$ (1.11) | \$ 1. |
| | | | ===== |
| Diluted | \$ 0.60 | \$ (1.11) | \$ 1. |
| | ====== | ====== | ===== |
| Earnings (loss) per share: | | | |
| Basic | \$ 0.57 | \$ (1.11) | \$ 1. |
| | ===== | ====== | |
| Diluted | \$ 0.56 | \$ (1.11) | \$ 1. |
| | ===== | ======= | ===== |
| | | | F |

Note 4--Acquisition

On July 27, 2001, the Corporation completed its cash purchase of Wachovia Corporation's ("Wachovia") approximately \$7.5 billion portfolio of consumer credit card receivables. The acquisition will be accounted for under the provisions of SFAS No. 141, Business Combinations and SFAS No. 142, Goodwill and other Intangible Assets. The portfolio includes 2.6 million active customer accounts. There are two components to the transaction. The first component is the primary portfolio of \$6.2 billion in receivables of card holders who are not customers of Wachovia's retail bank. The second component is the agent bank portfolio of \$1.3 billion. The transaction includes an agent bank relationship under which Wachovia will offer its branded credit cards to retail customers, with servicing provided by First USA. Flexibility and protections exist for both parties to adapt the relationship to changes in circumstances

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Note 5--Second Quarter 2000 Restructuring Charge

Actions under this restructuring plan have been completed, with only payments of identified obligations remaining, which consist primarily of lease obligations. Unpaid amounts totaled \$82 million as of June 30, 2001, and will be paid as required over the contract period.

Note 6--Business Segments

The information presented on page 2 is consistent with the content of operating segments data provided to the Corporation's management. The Corporation's management currently does not use product group revenues to assess consolidated results. Aside from investment management and insurance products, product offerings are tailored to specific customer segments. As a result, the aggregation of product revenues and related profit measures across lines of business is not available.

Aside from the United States, no single country or geographic region generates a significant portion of the Corporation's revenues or assets. In addition, there are no single customer concentrations of revenue or profitability.

Data presented in the line of business tables prior to the caption entitled

"Financial Performance" are included in the "Business Segments" section (see pages $2\,-\,24$ for details).

Note 7--Interest Income and Interest Expense

Details of interest income and expense are as follows:

| | Three Months E June 30 | | |
|---|------------------------------------|--------------------------------------|--|
| (In millions) | | 2000 | |
| Interest Income Loans, including fees Bank balances Federal funds sold and securities under resale agreements Trading assets Investment securities. | \$ 3,395 36 136 85 733 | \$ 3,750 131 145 100 840 | |
| Total | 4,385 | 4,966 | |
| Interest Expense Deposits Federal funds purchased and securities under repurchase agreements Other short-term borrowings Long-term debt Total | 177 198 | , - | |
| Net Interest Income Provision for credit losses | 2,055 540 | 2,221 1,013 | |
| Net Interest Income After Provision for Credit Losses | \$ 1,515 ====== | \$ 1,208 ====== | |

Note 8--Fair Value of Financial Instruments

The carrying values and estimated fair values of financial instruments as of June 30, 2001 have not materially changed on a relative basis from the carrying values and estimated fair values of financial instruments disclosed as of December 31, 2000.

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Note 9--Guaranteed Preferred Beneficial Interest in the Corporation's Junior Subordinated Debt

As of June 30, 2001 the Corporation has sponsored nine trusts with a total aggregate issuance of \$2.790 billion in trust preferred securities as follows:

| Trust | Preferred | | Junior | Subordina |
|-------|------------------------|--------------|----------------------|-----------|
| | Initial Liquidation | Distribution | Initial Principal | |

| (Dollars in millions) | Issuance Date | | Rate | Amount | Maturi |
|-----------------------|--------------------|-------|-----------------------|---------|--------------|
| | | | | | |
| Capital V | January 30, 2001 | \$300 | 8.00% | \$309.3 | January 30, |
| Capital IV | August 30, 2000 | 160 | 3-mo LIBOR plus 1.50% | 164.9 | September 1, |
| Capital III | August 30, 2000 | 475 | 8.75% | 489.7 | September 1, |
| Capital II | August 8, 2000 | 280 | 8.50% | 288.7 | August 15, 2 |
| Capital I | September 20, 1999 | 575 | 8.00% | 593 | September 15 |
| First Chicago | | | | | |
| NBD Capital 1 | January 31, 1997 | 250 | 3-mo LIBOR | | |
| | | | plus 0.55% | 258 | February 1, |
| First USA | | | | | |
| Capital Trust I (2) | December 20, 1996 | 200 | 9.33% | 206.2 | January 15, |
| First Chicago | | | | | |
| NBD Institutional | | | | | |
| Capital A | December 3, 1996 | 500 | 7.95% | 515 | December 1, |
| First Chicago | | | | | |
| NBD Institutional | | | | | |
| Capital B | December 5, 1996 | 250 | 7.75% | 258 | December 1, |
| | | | | | |

⁽¹⁾ Redeemable at any time subject to approval by the Federal Reserve Board.

These trust preferred securities are tax-advantaged issues that qualify for Tier 1 capital treatment. Distributions on these securities are included in interest expense on long-term debt. Each of the trusts is a statutory business trust organized for the sole purpose of issuing trust securities and investing the proceeds thereof in junior subordinated debentures of the Corporation, the sole asset of each trust. The preferred trust securities of each trust represent preferred beneficial interests in the assets of the respective trusts and are subject to mandatory redemption upon payment of the junior subordinated debentures held by the trust. The common securities of each trust are wholly owned by the Corporation. Each trust's ability to pay amounts due on the trust preferred securities is solely dependent upon the Corporation making payment on the related junior subordinated debentures. The Corporation's obligations under the junior subordinated securities and other relevant trust agreements, in aggregate, constitute a full and unconditional guarantee by the Corporation of each respective trust's obligations under the trust securities issued by such trust.

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Note 10--Supplemental Disclosures for Accumulated Other Adjustments to Stockholders' Equity

Accumulated other adjustments to stockholders' equity is as follows:

⁽²⁾ The Corporation paid a premium of \$36 million to repurchase \$193 million of these securities in 1997.

| | Reclassification adjustment, net of taxes of \$8 and \$(140), for the six months ended June 30, 2001 and 2000, respectively |
|----|--|
| | Balance, end of period |
| Fa | ir value adjustment on derivative instrumentscash flow type hedges: Balance, beginning of period |
| | Transition adjustment at January 1, 2001, net of taxes of \$56 Net change in fair value associated with current period hedging activities, net of taxes of \$39, for the six months ended June 30, 2001 Net reclassification into earnings, net of taxes of \$17, for the six months ended June 30, 2001 |
| | Balance, end of period |
| А | ccumulated translation adjustment: Balance, beginning of period Translation gain (losses), net of hedge results and taxes |
| | Balance, end of period |
| Го | tal accumulated other adjustments to stockholders' equity |

Note 11--Contingent Liabilities

The Corporation and certain of its subsidiaries have been named as defendants in various legal proceedings, including certain class actions, arising out of the normal course of business or operations. In certain of these proceedings, which are based on alleged violations of consumer protection, securities, banking, insurance and other laws, rules or principles, substantial money damages are asserted against the Corporation and its subsidiaries. Since the Corporation and certain of its subsidiaries, which are regulated by one or more federal and state regulatory authorities, are the subject of numerous examinations and reviews by such authorities, the Corporation also is and will be, from time to time, normally engaged in various disagreements with regulators, related primarily to its financial services businesses. The Corporation has also received certain tax deficiency assessments. In view of the inherent difficulty of predicting the outcome of such matters, the Corporation cannot state what the eventual outcome of pending matters will be; however, based on current knowledge and after consultation with counsel, Management does not believe that liabilities arising from these matters, if any, will have a material adverse effect on the consolidated financial position of the Corporation.

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Note 12--Investment Securities

The following table is a summary of the available for sale investment portfolio:

| June 30, 2001 (In millions) | Amortized Cost | Gross Unrealized Gains | Gross Un Lo |
|-----------------------------|----------------|---------------------------|----------------|
| U.S. Treasury | \$ 1,602 | \$ 5 | \$ (|
| | 20,469 | 15 | (1 |

| States and political subdivisions | 1,293 | 31 | |
|--|----------|-------|-----|
| Interests in credit card securitized receivables | 16,985 | 80 | |
| Other debt securities | 5,490 | 23 | |
| Equity securities (1) | 2,237 | 20 | |
| | | | |
| Total available for sale securities | \$48,076 | \$174 | \$(|
| | ====== | ==== | == |
| | | | |

Venture capital and other investments (2).....

Total investment securities.....

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Selected Statistical Information BANK ONE CORPORATION and Subsidiaries

Average Balances/Net Interest Margin/Rates

Three Months Ended

June 30, 2001

(Income and rates on tax-equivalent basis)

Average
(Dollars in millions)

Balance Interest Rate

Assets

| Assets | | | |
|---------------------------------------|--------------------|---------|-------|
| Short-term investments | \$ 15,050 | \$ 172 | 4.58% |
| Trading assets | 7,276 | 85 | 4.69 |
| Investment securities: | | | |
| U.S. government and federal agencies | 20,013 | 314 | 6.29 |
| States and political subdivisions | 1,265 | 23 | 7.29 |
| Other | 26 , 227 | | 6.32 |
| | 45.505 | | |
| Total investment securities | 47,505 | 750 | 6.33 |
| Loans: (1) | 169,140 | 3,408 | 8.08 |
| Loans. (1) | 109,140 | | |
| Total earning assets (2) | 238,971 | \$4,415 | 7.41% |
| , , , , , , , , , , , , , , , , , , , | , . | ===== | ===== |
| Allowance for credit losses | (4,255) | | |
| Other assets | 33,543 | | |
| | | | |
| Total assets | \$268 , 259 | | |
| | ====== | | |
| | | | |
| Liabilities and Stockholders' Equity | | | |
| Deposits-interest-bearing: Savings | \$ 15,888 | \$ 45 | 1.14% |
| Money market | 48,914 | 330 | 2.71 |
| rioney market | 40, 314 | 330 | 2.71 |

⁽¹⁾ The fair values of certain securities for which market quotations were not available were estimated.

⁽²⁾ The fair values of certain securities reflect liquidity and other marketrelated factors, and includes investments accounted for at fair value consistent with specialized industry practice.

| Time Foreign offices (3) | 45,649 22,782 | 688 249 | 6.05 4.38 |
|--|---------------------|------------------|---------------|
| Total deposits-interest-bearing Federal funds purchased and securities under repurchase | 133,233 | 1,312 | 3.95 |
| agreements | 16,890 | 177 | 4.20 |
| Other short-term borrowings | 15,024 | 198 | 5.26 |
| Long-term debt (4) | 42,191 | 643 | 6.11 |
| Total interest-bearing liabilities | 207,338 | \$2,330 | 4.51% |
| Demand deposits | 28,575 | | |
| Other liabilities | 13,039 | | |
| Preferred stock | 190 | | |
| Common stockholders' equity | 19,117 | | |
| Total liabilities and stockholders' equity | \$268,259 ====== | | |
| Interest income/earning assets (2) | | \$4,415 2,330 | 7.41% 3.91 |
| Net interest margin | | \$2 , 085 | 3.50% |
| | | ===== | ===== |

⁻⁻⁻⁻⁻

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| December 31, 2000 S | | | | ptember 30, 20 | 000 | Ju | ine 3 |
|------------------------------|------------------|----------------------|------------------------------|------------------|----------------------|------------------------------|--------------|
| Average Balance | Interest | _ | Average Balance | Interest | Average Rate | | In |
| \$ 16,272 6,140 | \$ 272 101 | | \$ 18,673 8,252 | \$ 306 138 | 6.52% 6.65 | \$ 17,356 6,442 | \$ |
| 14,765 1,283 29,485 | 25 | 6.14 7.75 8.37 | 12,163 1,308 28,861 | 212 25 603 | 6.93 7.60 8.31 | 15,074 1,398 29,813 | |
| 45,533 | 873 | 7.63 | 42,332 | 840 | 7.89 | 46,285 | _ |
| 175 , 588 | • | | 173 , 259 | • | 9.04 | 170,743 | |
| 243,533 (3,499) 33,319 | \$5,207 ===== | 8.51% ===== | 242,516 (3,036) 33,534 | \$5,219 ===== | 8.56% ===== | 240,826 (2,531) 34,528 | - \$ = |
| \$273 , 353 | | | \$273 , 014 | | | \$272 , 823 | |

⁽¹⁾ Nonperforming loans are included in average balances used to determine the average rate.

⁽²⁾ Includes tax-equivalent adjustments based on federal income tax rate of 35%.

⁽³⁾ Includes international banking facilities' deposit balances in domestic offices and balances of Edge Act and overseas offices.

⁽⁴⁾ Includes trust preferred capital securities.

| ====== | | | ====== | | | ====== | |
|--------------------|-------------|-----------|-----------------|----------------------|-----------|--------------------|--|
| | | | | | | | |
| \$ 15,543 | \$ 57 | 1.46% | \$ 16,287 | \$ 62 | 1.51% | \$ 16 , 973 | |
| 47,084 | 429 | 3.62 | 47,080 | 419 | 3.54 | 48,450 | |
| 47,480 | 759 | 6.36 | 45,906 | 728 | 6.31 | 41,946 | |
| 25 , 950 | 397 | 6.09 | 26 , 228 | 410 | 6.22 | 28,848 | |
| | | 4.80 | | | 4.75 | | |
| 18,564 | 284 | 6.09 | 19,331 | 311 | 6.40 | 18,632 | |
| 17,833 | 292 | 6.51 | 18,933 | 319 | 6.70 | 19,248 | |
| • | 742 | 7.13 | 41,018 | | 7.06 | 38,642 | |
| 213,849 | \$2,960 | 5.51% | 214,783 | \$2 , 977 | 5.51% | 212,739 | |
| | ===== | | | ===== | | 27,692 | |
| 12,943 | | | 12,706 | | | 12,503 | |
| 190 | | | 190 | | | 190 | |
| 19 , 177 | | | 18 , 879 | | | 19,699 | |
| \$273 , 353 | | | \$273,014 | | | \$272 , 823 | |
| | ¢E 207 | 0 510 | | ¢E 210 | 0 560 | | |
| | | 8.51% | | • | 8.56% | | |
| | 2,960 | 4.04 | | 2 , 977 | 4.88 | | |
| | \$2,247 | 3.67% | | \$2,242 | 3.68% | | |
| | ====== | ===== | | ====== | ===== | | |

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Selected Statistical Information Bank One Corporation And Subsidiaries

Average Balances/Net Interest Margin/Rates

| Six Months Ended | June 30, 2001 | | | | |
|--|------------------|----------|-------|--|--|
| (Income and rates on tax-equivalent basis) (Dollars in millions) | Average | Interest | _ | | |
| Assets | | | | | |
| Short-term investments | \$ 13,644 | \$ 358 | 5.29% | | |
| Trading assets | 6,494 | 167 | 5.19 | | |
| Investment securities: | | | | | |
| U.S. government and federal agencies | 19 , 672 | 616 | 6.31 | | |
| States and political subdivisions | 1,267 | 47 | 7.48 | | |
| Other | 28,173 | 957 | 6.85 | | |
| Total investment securities | 49,112 | 1,620 | 6.65 | | |
| Loans: (1) | 171 , 395 | 7,225 | 8.50 | | |
| Total earning assets (2) | 240,645 | \$ 9,370 | 7.85% | | |

| | | ====== | ==== |
|---|--------------------|-------------------|-------|
| Allowance for credit losses | (4,235) | | |
| Other assets | 32,473 | | |
| | | | |
| Total assets | \$268,883 | | |
| 10041 433603 | ======= | | |
| | | | |
| Liabilities and Stockholders' Equity | | | |
| | | | |
| Deposits-interest-bearing: | ÷ 15 601 | | 1 000 |
| Savings | \$ 15 , 691 | \$ 96 | 1.23% |
| Money market | 47 , 965 | 714 | 3.00 |
| Time | 46,454 | 1,431 | 6.21 |
| Foreign offices (3) | 23,427 | 591 | 5.09 |
| | | | |
| Total deposits-interest-bearing | 133,537 | 2,832 | 4.28 |
| Federal funds purchased and securities under repurchase | , | , | |
| agreements | 17,009 | 408 | 4.84 |
| | 16,629 | 481 | 5.83 |
| Other short-term borrowings | • | | |
| Long-term debt (4) | 41 , 987 | 1,345 | 6.46 |
| m + 1 + 1 + 1 + 1 + 1 + 1 + 1 + 1 + 1 + | | | |
| Total interest-bearing liabilities | 209,162 | \$ 5 , 066 | 4.88% |
| | | ====== | ==== |
| Demand deposits | 27 , 706 | | |
| Other liabilities | 12 , 858 | | |
| Preferred stock | 190 | | |
| Common stockholders' equity | 18,967 | | |
| * * | | | |
| Total liabilities and stockholders' equity | \$268,883 | | |
| rocar reading and becommended equity | ======= | | |
| | | | |
| Interest income/earning assets (2) | | \$ 9,370 | 7.85% |
| | | | 4.24 |
| Interest expense/earning assets | | 5 , 066 | 4.24 |
| Material transfer and the | | \$ 4,304 | |
| Net interest margin | | | 3.61% |
| | | ====== | ==== |

⁻⁻⁻⁻⁻

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FORM 10-Q

SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

(Mark One)

[X] QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended June 30, 2001

⁽¹⁾ Nonperforming loans are included in average balances used to determine the average rate.

⁽²⁾ Includes tax-equivalent adjustments based on federal income tax rate of 35%.

⁽³⁾ Includes international banking facilities' deposit balances in domestic offices and balances of Edge Act and overseas offices.

⁽⁴⁾ Includes trust preferred capital securities.

OR

| [_] | | T PURSUANT TO SECTION TIES EXCHANGE ACT O | ON 13 or 15(d) OF THE F 1934 | | | |
|--|--|--|--|--|--|--|
| | For the transition | on period from | to | | | |
| | Commission file | number 001-15323 | | | | |
| | | BANK ONE COR | PORATION | | | |
| | (exact name | e of registrant as | specified in its charter) | | | |
| | DELA | WARE | 31-0738296 | | | |
| | (State or other incorporation of | - | (I.R.S. Employer Identification No.) | | | |
| | 1 BANK ONE PLAZA | CHICAGO, ILLINOI | S 60670 | | | |
| | (Ad | ddress of principal (Zip Code | executive offices) | | | |
| | 312-732-4000 | | | | | |
| | (Registrant's telephone number, including area code) | | | | | |
| | | | | | | |
| | (Former name, fo | rmer address and fo since last re | ermer fiscal year, if changed port) | | | |
| required to be 1934 during th registrant was | filed by Section e preceding 12 ma | n 13 or 15(d) of the onths (or for such e such reports), and | t (1) has filed all reports e Securities Exchange Act of shorter period that the d (2) has been subject to such | | | |
| Yes X No | _ | | | | | |
| | the number of shak, as of July 31 | | each of the issuer's classes | | | |
| Clas | s | | Number of Shares Outstanding | | | |
| Common Stock \$ | 0.01 par value | | 1,167,967,503 | | | |
| | | -58- | | | | |
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| | PART I | - FINANCIAL INFORM | MATION | | | |
| | | | | | | |

ITEM 1. Financial Statements

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PART II - OTHER INFORMATION

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----None

ITEM 2. Changes in Securities

None

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ITEM 3. Defaults Upon Senior Securities ----Not applicable

ITEM 4. Submission of Matters to a Vote of Security Holders

BANK ONE CORPORATION held its Annual Meeting of Stockholders on Tuesday, May 15, 2001. A total of 986,403,417 shares were represented in person or by proxy, or nearly 85% of the total shares outstanding.

Proposal 1--Stockholders elected the fourteen Director nominees named in the Proxy Statement. Each of the nominees received more than 967 million votes, in excess of 98% of the shares voted at the meeting. The particulars are:

| Name | For | Withheld |
|----------------------------|-------------|-----------|
| | | |
| John H. Bryan | 973,001,031 | 13,402,38 |
| James S. Crown | 973,117,545 | 13,285,87 |
| James Dimon | 973,700,571 | 12,702,84 |
| Maureen A. Fay, O.P. | 972,406,379 | 13,997,03 |
| John R. Hall | 967,381,142 | 19,022,27 |
| Laban P. Jackson, Jr. | 972,744,318 | 13,659,09 |
| John W. Kessler | 972,601,935 | 13,801,48 |
| Richard A. Manoogian | 973,011,030 | 13,392,38 |
| William T. McCormick, Jr. | 968,171,803 | 18,231,61 |
| Heidi G. Miller | 969,037,285 | 17,366,13 |
| David C. Novak | 973,439,032 | 12,964,38 |
| John W. Rogers, Jr. | 973,412,108 | 12,991,30 |
| Frederick P. Stratton, Jr. | 968,117,601 | 18,285,81 |
| Robert D. Walter | 973,414,426 | 12,988,99 |

2. Proposal 2--the ratification of the appointment of KPMG LLP as Bank One's independent auditor for 2001--received votes as follows:

| FOR: | 975,621,289 | (98.907% of the shares present and entitled to vote o |
|----------|-----------------|---|
| AGAINST: | 5,469,036 | (0.554% of the shares present and entitled to vote on |
| ABSTAIN: | 5,313,092 | (0.539% of the shares present and entitled to vote on |

3. Proposal 3--approval of an amendment to Bank One's Restated Certificate of Incorporation to increase the number of shares of authorized common stock--received votes as follows:

| FOR: | 904,601,308 | (91.707% of the shares present and entitled to vot |
|------|-------------|--|
| | | |
| | | of the total shares outstanding) |

| ABSTAIN: | 7,847,687 | (0.796% | of the shares | present | and | entitled | to vo |
|----------|------------|----------|----------------|-------------|-----|----------|-------|
| | | of the t | otal shares ou | itstanding) |) | | |
| | | | | | | | |
| AGAINST: | 73,954,422 | (7.497% | of the shares | present | and | entitled | to vo |

of the total shares outstanding)

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4. Proposal 4--approval of the performance goals under Bank One's Stock Performance Plan--received votes as follows:

| FOR: | 915,654,440 | (92.828% of the shares present and entitled to vote o |
|----------|-------------|---|
| | | |
| AGAINST: | 59,548,790 | (6.037% of the shares present and entitled to vote on |
| | | |
| ABSTAIN: | 11,200,187 | (1.135% of the shares present and entitled to vote on |
| | | |

5. Proposal 5--approval of the performance goals under Bank One's Planning Group Annual Incentive Plan--received votes as follows:

| FOR: | 914,622,135 | (92.723% of the shares present and entitled to vote o |
|----------|-------------|---|
| AGAINST: | 60,086,566 | (6.091% of the shares present and entitled to vote on |
| ABSTAIN: | 11,694,716 | (1.186% of the shares present and entitled to vote on |

ITEM 5. Other Information

None

ITEM 6. Exhibits and Reports on Form 8-K

- (a) Exhibit 12 Statement re computation of ratio.
- (b) The Registrant filed the following Current Reports on Form 8-K during the quarter ended June 30, 2001.

| Date | Item Reported |
|--------|--|
| | |
| 4/9/01 | The Registrant's press release announcing the purchase of Wachovia Corporation's consumer credit card portfolio. |

4/17/01 The Registrant's press release announcing 2001 first quarter earnings. 6/6/01 The Registrant's June 5 press release commenting on 2001 second quarter earnings. -61-SIGNATURES Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized. BANK ONE CORPORATION Date August 14, 2001 /s/ James Dimon _____ _____ James Dimon Principal Executive Officer /s/ Charles W. Scharf August 14, 2001 Charles W. Scharf Principal Financial Officer August 14, 2001 /s/ William J. Roberts _____ ______ William J. Roberts Principal Accounting Officer -62-BANK ONE CORPORATION EXHIBIT INDEX Exhibit Number Description of Exhibit 12 - Statement re computation of ratio.

Date

Date

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Tuesday, May 15, 2001.

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- Minutes of Bank One Corporation Annual Meeting of Stockholders,