

WEBSTER FINANCIAL CORP
Form 10-K
February 27, 2015
Table of Contents

UNITED STATES SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

FORM 10-K

Annual Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934 for the Fiscal Year Ended December 31, 2014
Commission File Number: 001-31486

WEBSTER FINANCIAL CORPORATION
(Exact name of registrant as specified in its charter)

| | |
|--|--------------------------------------|
| Delaware | 06-1187536 |
| (State or other jurisdiction of incorporation or organization) | (I.R.S. Employer Identification No.) |

145 Bank Street, Waterbury, Connecticut 06702
(Address and zip code of principal executive offices)
Registrant's telephone number, including area code: (203) 578-2202

Securities registered pursuant to Section 12(b) of the Act:

| Title of each class | Name of exchange on which registered |
|--|--------------------------------------|
| Common Stock, \$.01 par value | New York Stock Exchange |
| Depository Shares, Each Representing 1/1000th Interest in a Share of 6.40% Series E Non-Cumulative Perpetual Preferred Stock | New York Stock Exchange |
| Warrants (Expiring November 21, 2018) | New York Stock Exchange |

Securities registered pursuant to Section 12(g) of the Act: None

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act of 1933. Yes No

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934. Yes No

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Website, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (Section 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K.

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting

company” in Rule 12b-2 of the Exchange Act.

Large accelerated filer Accelerated filer Non-accelerated filer Smaller reporting company
Indicate by check mark whether the registrant is a shell company (as defined in Exchange Act Rule 12b-2). Yes No

The aggregate market value of common stock held by non-affiliates of Webster Financial Corporation was approximately \$2.8 billion, based on the closing sale price of the common stock on the New York Stock Exchange on June 30, 2014, the last trading day of the registrant's most recently completed second quarter.

The number of shares of common stock, par value \$.01 per share, outstanding as of January 30, 2015 was 90,523,288.
Documents Incorporated by Reference

Part III: Portions of the Definitive Proxy Statement for the Annual Meeting of Shareholders to be held on April 23, 2015.

INDEX

| | Page No. |
|--|------------|
| <u>PART I</u> | |
| Item 1. Business | <u>1</u> |
| Item 1A. Risk Factors | <u>13</u> |
| Item 1B. Unresolved Staff Comments | <u>18</u> |
| Item 2. Properties | <u>18</u> |
| Item 3. Legal Proceedings | <u>18</u> |
| Item 4. Mine Safety Disclosures | <u>18</u> |
| <u>PART II</u> | |
| Item 5. Market for Registrant's Common Equity, Related Stockholder Matters and Issuer Purchases of Equity Securities | <u>19</u> |
| Item 6. Selected Financial Data | <u>22</u> |
| Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations | <u>23</u> |
| Item 7A. Quantitative and Qualitative Disclosures About Market Risk | <u>66</u> |
| Item 8. Financial Statements and Supplementary Data | <u>67</u> |
| Item 9. Changes in and Disagreements with Accountants on Accounting and Financial Disclosure | <u>135</u> |
| Item 9A. Controls and Procedures | <u>135</u> |
| Item 9B. Other Information | <u>138</u> |
| <u>PART III</u> | |
| Item 10. Directors, Executive Officers and Corporate Governance | <u>138</u> |
| Item 11. Executive Compensation | <u>140</u> |
| Item 12. Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters | <u>141</u> |
| Item 13. Certain Relationships and Related Transactions, and Director Independence | <u>141</u> |
| Item 14. Principal Accountant Fees and Services | <u>141</u> |

PART IV

Item 15. Exhibits and Financial Statement Schedules 141

SIGNATURES 142

EXHIBIT INDEX 143

i

Table of Contents

PART 1

ITEM 1. BUSINESS

Forward-Looking Statements

This Annual Report on Form 10-K contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. For a discussion of forward-looking statements, see the section captioned “Forward-Looking Statements” in Item 7, “Management’s Discussion and Analysis of Financial Condition and Results of Operations.”

Company Overview

Webster Financial Corporation (collectively, with its consolidated subsidiaries, “Webster,” the “Company,” our company, we or us), is a bank holding company and financial holding company under the Bank Holding Company Act of 1956, as amended, headquartered in Waterbury, Connecticut and incorporated under the laws of Delaware in 1986. At December 31, 2014, Webster Financial Corporation’s principal asset was all of the outstanding capital stock of Webster Bank, National Association (“Webster Bank”). Webster had assets of \$22.5 billion and shareholders’ equity of \$2.3 billion at December 31, 2014. Webster’s common stock is traded on the New York Stock Exchange under the symbol “WBS.”

Webster, through Webster Bank and non-banking financial services subsidiaries, delivers financial services to individuals, families, and businesses primarily from New York, N.Y. to Boston, Mass. Webster Bank provides commercial, small business, and consumer banking, mortgage lending, financial planning, and trust and investment services through 164 banking centers, 314 ATMs, telephone banking, mobile banking, and online banking through www.websterbank.com. Webster Bank also offers equipment financing, commercial real estate lending, and asset-based lending across the Northeast and offers, through its HSA Bank division, health savings account trustee and administrative services on a nationwide basis.

The core of our company’s value proposition is the service delivery model that comes to life through our brand promise, “Living Up to You,” which encapsulates how our bankers build meaningful relationships with our customers through a deeper understanding of their lives beyond the bank. This value proposition is delivered by our bankers who are knowledgeable, are deeply committed to the communities that we serve, know their markets well, and make decisions at the local level. The Company operates with a local market orientation as a community-focused, values-guided regional bank. Operating objectives include acquiring and developing high value customer relationships through sales specialists, universal bankers, marketing, and cross-sale efforts to fuel organic growth and expand contiguously.

The Commercial Bank, which includes middle market, commercial real estate, equipment financing, asset-based lending, and treasury and payment solutions generated \$2.9 billion in loan originations during the year ended December 31, 2014, an 18.4% increase from the prior year. For 2014, the Commercial Bank grew loans and transaction account balances by 16.5% and 34.0% respectively. The solid year-over-year growth reflects a number of strategic initiatives leveraging a relationship-based community model. Specifically, Webster deploys local decision making through Regional Presidents and capitalizes on the expertise of its Relationship Managers to offer a compelling value proposition to customers and prospects. Webster has successfully deployed this model throughout the footprint. The expansion into Metro New York in 2013 has been highly successful, attracting and developing critical market-facing talent and generating new profitable relationships. The Treasury and Payment Solutions group complements the relationship-based banking offered by the Commercial Bank by combining the cash management services with automated capabilities designed to effectively meet customers’ cash management needs.

During 2014, the Company strategically reconfigured its approach to community banking with the goal of focusing primarily on customer preferences and what matters most to them. This process has brought together our consumer banking and business banking services and products, including deposits, investments, lending, and cash management services, under the umbrella of Community Banking. This strategic transformation incorporates comprehensive changes including increased focus on mass affluent consumers and businesses, banking center network optimization, and a build-out of an integrated omni-channel delivery focused on improving the customer experience. Strategic investments in the distribution infrastructure in response to meeting customers’ changing preferences have lowered our service delivery costs while improving the customer experience as evidenced by receiving ‘Best Online Banking in

New England' recognition from J.D. Power. The Company upgraded its mobile and online banking capabilities during 2014 and upgraded functionalities and service standards for our ATM machines. We believe that the shift to an electronic infrastructure provides customers with more convenience while giving banking center personnel greater opportunity to build broader, deeper relationships with customers across all lines of business. Driven by the investments in these channels, deposit taking through electronic, self-service channels increased by 14%, while transactions processed in banking centers decreased by 7% year over year.

1

Table of Contents

In 2014, Business Banking recorded year-over-year loan growth of 8.7% to \$1.2 billion. Business transaction deposit balances also had year-over-year growth of 5.2% to \$1.4 billion, or 73.9% of total business banking deposits. Personal Banking transaction deposit balances grew by 3.9% to \$2.24 billion. Investment Assets under administration grew by 8.7% to \$2.8 billion. A newly rolled out incentive plan for the banking center network drove increases in sales productivity by 11%, while increasing service productivity by 5% year over year. The relationship sales model resulted in increased point-of-sale and 90-day new customer cross-sale rates, and increased the number of products and services sold and provided across mass affluent households - a critical element of increasing profitability of the business. A focus on non-deposit related fees, such as cash management, interest rate derivative products, and credit cards, drove a 7% increase in Business Banking non-interest income year over year. This will continue to be a key area of ongoing focus.

The Private Bank continued its momentum while completing the strategic transformation of its business model. During 2014, Private Bank loans grew 15.6% and deposits increased by 2.6%, while assets under management declined by 16.5% as the result of asset outflows as a result of our model transformation. The Private Bank also completed its recruiting of experienced senior leadership talent in the areas of investment management, fiduciary services, and relationship management; successfully implemented a global portfolio management offering tailored to the changing needs of its client base; and launched a new initiative to streamline the approval and processing of loans to high net worth customers.

HSA Bank experienced a 19% increase in deposit balances and a 26.2% increase in accounts from the prior year. This growth was primarily driven by increased penetration into larger employer groups and direct relationships with health insurance carriers. Increased focus of these distribution channels resulted in a 25% increase in large employer groups (500+ employees) for 2014. In support of this focus, HSA Bank completed a platform upgrade in 2014 and added new products, such as health reimbursement accounts, flexible spending accounts, and commuter benefits, and capabilities such as mobile banking, bill pay and multi-purse cards. Branding and positioning were refreshed to reflect new capabilities, and resources were added to focus on the new products for insurance carriers and large employers. This work was instrumental in the successful bid to acquire the HSA portfolio of JPMorgan Chase Bank, N.A., which was announced on September 23, 2014 and closed on January 13, 2015. The acquisition adds approximately 785,000 accounts and \$1.3 billion in deposits, further solidifying HSA Bank's position as a national leader in the financial health accounts space and significantly grows penetration with health insurance carriers and large employers. In 2015, HSA Bank will focus on the integration and conversion of the newly acquired portfolio and continued advancement of initiatives to optimize distribution channels and drive future revenue growth.

Segments

Webster's operations are managed along three reportable segments that represent its core businesses: Commercial Banking, Community Banking, and Other. Community Banking consists of the Personal Banking and Business Banking operating segments. Other consists of HSA Bank and the Private Banking operating segments. These segments reflect how executive management responsibilities are assigned by the chief operating decision maker for each of the core businesses, the products and services provided, and the type of customer served, and reflect how discrete financial information is currently evaluated. A description of each of the Company's segments is included in Item 7, "Management's Discussion and Analysis of Financial Condition and Results of Operations," and financial results for each of the Company's segments are included in Note 20 - Segment Reporting in the Notes to Consolidated Financial Statements included elsewhere within this report.

Competition

Webster is subject to strong competition from banks and other financial institutions, including savings and loan associations, finance companies, credit unions, consumer finance companies, and insurance companies. Certain of these competitors are larger financial institutions with substantially greater resources, lending limits, larger branch systems, and a wider array of commercial banking services than Webster. Competition could intensify in the future as a result of industry consolidation, the increasing availability of products and services from non-banks, greater technological developments in the industry, and continued bank regulatory reforms.

Webster faces substantial competition for deposits and loans throughout its market areas. The primary factors in competing for deposits are interest rates, personalized services, the quality and range of financial services,

convenience of office locations, automated services, and office hours. Competition for deposits comes primarily from other commercial banks, savings institutions, credit unions, mutual funds, and other investment alternatives. The primary factors in competing for commercial and business loans are interest rates, loan origination fees, the quality and range of lending services, and personalized service. Competition for origination of mortgage loans comes primarily from savings institutions, mortgage banking firms, mortgage brokers, other commercial banks, and insurance companies. Factors which affect competition include the general and local economic conditions, current interest rate levels, and volatility in the mortgage markets.

2

Table of Contents

Supervision and Regulation

Webster, Webster Bank, and certain of its non-banking subsidiaries are subject to extensive regulation under federal and state laws. The regulatory framework applicable to bank holding companies and their subsidiary banks is intended to protect depositors, federal deposit insurance funds, consumers, and the banking system as a whole, and not necessarily investors in bank holding companies such as Webster.

Set forth below is a description of the significant elements of the laws and regulations applicable to Webster and its subsidiaries. The description that follows is qualified in its entirety by reference to the full text of the statutes, regulations, and policies that are described. Also, such statutes, regulations, and policies are continually under review by Congress and state legislatures and federal and state regulatory agencies. A change in statutes, regulations, or regulatory policies applicable to Webster and its subsidiaries could have a material effect on the results of the Company.

Regulatory Agencies

Webster is a legal entity separate and distinct from Webster Bank and its other subsidiaries. As a bank holding company and a financial holding company, Webster is regulated under the Bank Holding Company Act of 1956, as amended ("BHC Act"), and is subject to inspection, examination, and supervision by the Federal Reserve Board ("FRB"). Webster is also under the jurisdiction of the United States Securities and Exchange Commission ("SEC") and is subject to the disclosure and regulatory requirements of the Securities Act of 1933, as amended, and the Securities Exchange Act of 1934, as amended, as administered by the SEC. Webster's common stock is listed on the New York Stock Exchange ("NYSE") under the trading symbol "WBS" and is subject to the rules of the NYSE for listed companies.

Webster Bank is organized as a national banking association under the National Bank Act. It is subject to broad regulation and examination by the Office of the Comptroller of the Currency ("OCC") as its primary supervisory agency, as well as by the Federal Deposit Insurance Corporation ("FDIC"). As noted below, on July 21, 2011, supervision of compliance with federal consumer financial protection laws for Webster and Webster Bank was transferred to the Bureau of Consumer Financial Protection ("CFPB"). Webster and Webster Bank may also be subject to increased scrutiny and enforcement efforts by state attorneys general in regard to state consumer protection laws. Webster Bank's deposits are insured by the FDIC, subject to FDIC guidelines.

The Company's non-bank subsidiary is also subject to regulation by the FRB and other federal and state agencies. Other non-bank subsidiaries are subject to both federal and state laws and regulations.

Bank Holding Company Regulation

In general, the BHC Act limits the business of bank holding companies to banking, managing or controlling banks, and other activities that the FRB has determined to be so closely related to banking as to be a proper incident thereto. Bank holding companies that are financial holding companies may engage in any activity, or acquire and retain the shares of a company engaged in any activity that is either (i) financial in nature or incidental to such financial activity (as determined by the FRB in consultation with the Secretary of the Treasury) or (ii) complementary to a financial activity, and that does not pose a substantial risk to the safety and soundness of depository institutions or the financial system generally (as solely determined by the FRB). Activities that are financial in nature include securities underwriting and dealing, insurance underwriting, and making merchant banking investments.

If a bank holding company seeks to engage in the broader range of activities that are permitted under the BHC Act for financial holding companies, (i) all of its depository institution subsidiaries, and the holding company must be "well capitalized" and "well managed," as defined in the FRB's Regulation Y, and (ii) it must file a declaration with the FRB that it elects to be a "financial holding company."

In order for a financial holding company to commence any activity that is financial in nature, incidental thereto, or complementary to a financial activity, or to acquire a company engaged in any such activity permitted by the BHC Act, each insured depository institution subsidiary of the financial holding company must have received a rating of at least "satisfactory" in its most recent examination under the Community Reinvestment Act ("CRA"). See the section captioned "Community Reinvestment Act and Fair Lending Laws" included elsewhere in this item.

The BHC Act generally limits acquisitions by bank holding companies that are not qualified as financial holding companies to commercial banks and companies engaged in activities that the FRB has determined to be so closely

related to banking as to be a proper incident thereto. Financial holding companies like Webster are also permitted to acquire control of non-depository institution companies engaged in activities that are financial in nature and in activities that are incidental and complementary to financial activities without prior FRB approval. However, the BHC Act, as amended by the Dodd-Frank Wall Street Reform and Consumer Protection Act (the “Dodd-Frank Act”), requires prior written approval from the Federal Reserve or prior written notice to the Federal Reserve before a financial holding company may acquire control of a company with consolidated assets of \$10 billion or more.

Table of Contents

The BHC Act, the Bank Merger Act, and other federal and state statutes regulate acquisitions of commercial banks. The BHC Act requires the prior approval of the FRB for the direct or indirect acquisition of 5% or more of the voting shares of a commercial bank or its parent holding company. Under the Bank Merger Act, the prior approval of the OCC is required for a national bank to merge with another bank or purchase the assets or assume the deposits of another bank. In reviewing applications seeking approval of merger and acquisition transactions, the federal banking agencies will consider, among other things, the competitive effect and public benefits of the transactions, the capital position of the combined organization, the applicant's performance record under the CRA (see the section captioned "Community Reinvestment Act and Fair Lending Laws" included elsewhere in this item), and the effectiveness of the subject organizations in combating money laundering activities.

Regulatory Reforms

The past four years have resulted in a significant increase in regulation and regulatory oversight for U.S. financial services firms, primarily resulting from the Dodd-Frank Act. The Dodd-Frank Act is extensive, complicated, and comprehensive legislation that impacts practically all aspects of a banking organization and represents a significant overhaul of many aspects of the regulation of the financial services industry. The Dodd-Frank Act implements numerous and far-reaching changes that affect financial companies, including BHCs and banks such as Webster and Webster Bank, by, among other things:

- applying the same leverage and risk-based capital requirements that apply to insured depository institutions to most BHCs, savings and loan holding companies, and systemically important nonbank financial companies;
- centralizing responsibility for consumer financial protection by creating an independent agency, the CFPB, with responsibility for implementing, enforcing, and examining compliance with federal consumer financial laws;
- requiring any interchange transaction fee charged for a debit transaction be "reasonable" and proportional to the cost incurred by the issuer for the transaction, with new regulations that establish such fee standards, eliminate exclusivity arrangements between issuers and networks for debit card transactions, and limit restrictions on merchant discounting for use of certain payment forms and minimum or maximum amount thresholds as a condition for acceptance of credit cards;
- providing for the implementation of certain corporate governance provisions for all public companies concerning executive compensation;
- increasing the FDIC's deposit insurance limits permanently to \$250,000 per depositor, per insured bank, for each account ownership category and changing the assessment base as well as increasing the reserve ratio for the Deposit Insurance Fund ("DIF") to ensure the future strength of the DIF; and
- reforming regulation of credit rating agencies.

Many of the provisions of the Dodd-Frank Act are subject to further rulemaking, guidance, and interpretation by the applicable federal banking agencies. Webster will continue to evaluate the impact of any new regulations so promulgated, including changes in regulatory costs and fees, modifications to consumer products or disclosures required by the CFPB, and the requirements of the enhanced supervision provisions, among others. Certain provisions of the Dodd-Frank Act applicable to Webster are discussed herein.

In July 2013, the FRB, the OCC, and the FDIC approved final rules (the "New Capital Rules") establishing a new comprehensive capital framework for U.S. banking organizations. The New Capital Rules generally implement the Basel Committee on Banking Supervision's (the "Basel Committee") December 2010 final capital framework referred to as "Basel III" for strengthening international capital standards. The New Capital Rules substantially revise the risk-based capital requirements applicable to BHCs and their depository institution subsidiaries, including Webster and the Bank, as compared to the current U.S. general risk-based capital rules. The New Capital Rules revise the definitions and the components of regulatory capital, as well as address other issues affecting the numerator in banking institutions' regulatory capital ratios. The New Capital Rules also address asset risk weights and other matters affecting the denominator in banking institutions' regulatory capital ratios and replace the existing general risk-weighting approach, which was derived from the Basel Committee's 1988 "Basel I" capital accords, with a more risk-sensitive approach based, in part, on the "standardized approach" in the Basel Committee's 2004 "Basel II" capital accords. In addition, the New Capital Rules implement certain provisions of the Dodd-Frank Act, including the

requirements of Section 939A to remove references to credit ratings from the federal banking agencies' rules. In October 2012, the FDIC, the OCC, and the FRB issued separate but similar Dodd-Frank Act-mandated final rules requiring covered banks and bank holding companies with \$10 billion to \$50 billion in total consolidated assets to conduct an annual company-run stress test. The Company and Webster Bank submitted stress test results to the Federal Reserve and OCC in March of 2014 as required by regulation. The Company and Webster Bank are not required to publicly disclose its results for the March 2014 submission. The Company and Webster Bank will submit their second year of stress test results by March 31, 2015. In addition, the Company and Webster Bank will publicly release their results of the Severely Adverse Scenario stress test between June 15, 2015 and June 30, 2015, as required by regulation.

4

Table of Contents

In February 2014, the FRB adopted a final rule on enhanced prudential requirements required by the Dodd-Frank Act. Although most of the enhanced prudential requirements only apply to bank holding companies with more than \$50 billion in assets, the final rule, as directed by the Dodd-Frank Act, contains certain requirements that apply to bank holding companies with more than \$10 billion in assets, including an annual company-run stress test requirement and a requirement to use a risk committee of the Company's board of directors for enterprise-wide risk management practices. Webster meets these requirements.

In June 2011, the FRB approved a final debit card interchange rule pursuant to the Dodd-Frank Act that would cap an issuer's base fee at 21 cents per transaction and allow an additional amount equal to 5 basis points of the transaction's value. The FRB separately issued a final rule in July 2012 that also allows a fraud-prevention adjustment of 1 cent per transaction conditioned upon an issuer developing, implementing, and updating reasonably designed fraud-prevention policies and procedures.

In April 2013, the SEC and the Commodity Futures Trading Commission (together, the "Commissions") jointly issued final rules and guidelines to require certain regulated entities to establish programs to address risks of identity theft. The rules and guidelines implement provisions of the Dodd-Frank Act. These provisions amended Section 615(e) of the Fair Credit Reporting Act and directed the Commissions to adopt rules requiring entities that are subject to the Commissions' jurisdiction to address identity theft in two ways. First, the rules require financial institutions and creditors to develop and implement a written identity theft prevention program that is designed to detect, prevent, and mitigate identity theft in connection with certain existing accounts or the opening of new accounts. The rules include guidelines to assist entities in the formulation and maintenance of programs that would satisfy the requirements of the rules. Second, the rules establish special requirements for any credit and debit card issuers that are subject to the Commissions' jurisdiction, to assess the validity of notifications of changes of address under certain circumstances. Webster implemented an ID Theft Prevention Program, approved on April 25, 2013 by its Board of Directors, to address these requirements.

In December 2013, the federal banking agencies jointly adopted final rules implementing Section 619 of the Dodd-Frank Act, commonly known as the Volcker Rule. The Volcker Rule restricts the ability of banking entities, such as Webster, to engage in proprietary trading or to own, sponsor, or have certain relationships with hedge funds or private equity funds, defined as Covered Funds. The final rule definition of Covered Funds includes certain investments such as collateralized loan obligation ("CLO") and collateralized debt obligation ("CDO") securities. Compliance is generally required by July 21, 2017.

Title VII of the Dodd-Frank Act imposes a new set of requirements related to over-the-counter derivatives. Key provisions of Title VII of the Dodd-Frank Act are being implemented through Commodity Futures Trading Commission ("CFTC") rulemakings with respect to previously unregulated derivatives, including interest rate swaps. Among other things, the CFTC's rules focus on swap dealers, major swap participants and commercial entities that enter into OTC derivatives transactions to hedge or mitigate risk. Under these new rules and CFTC guidance, end users are subject to a wide range of requirements including capital, margining, clearing, documentation, reporting, eligibility and business conduct requirements.

The Company has adopted and complies with all aspects of the Title VII regulation that impact derivative activities including interest rate risk hedges and its customer loan hedge program.

It is difficult to predict at this time the specific impact certain provisions and yet to be finalized rules and regulations will have on the Company, including any regulations promulgated by the CFPB. Financial reform legislation and rules could have adverse implications on the financial industry, the competitive environment, and our ability to conduct business. Management will apply resources to ensure compliance with all applicable provisions of the regulatory reform, including the Dodd-Frank Act and any implementing rules, which may increase our costs of operations and adversely impact our earnings.

Dividends

The principal source of Webster's liquidity is dividends from Webster Bank. The prior approval of the OCC is required if the total of all dividends declared by a national bank in any calendar year would exceed the sum of the bank's net income for that year and its undistributed net income for the preceding two calendar years, less any required transfers to surplus. Federal law also prohibits national banks from paying dividends that would be greater than the

bank's undivided profits after deducting statutory bad debt in excess of the bank's allowance for loan and lease losses. At December 31, 2014, there was \$270.2 million of undistributed net income available for the payment of dividends by Webster Bank to the Company. Webster Bank paid the Company \$100.0 million in dividends during the year ended December 31, 2014.

In addition, Webster and Webster Bank are subject to other regulatory policies and requirements relating to the payment of dividends, including requirements to maintain adequate capital above regulatory minimums. The appropriate federal regulatory authority is authorized to determine, under certain circumstances relating to the financial condition of a bank holding company or a bank, that the payment of dividends would be an unsafe or unsound practice and to prohibit payment thereof. The appropriate banking agency authorities have indicated that paying dividends that deplete a bank's capital base to an inadequate level would be an unsafe and unsound banking practice and that banking organizations should generally pay dividends only out of current operating earnings.

Table of Contents

Federal Reserve System

FRB regulations require depository institutions to maintain reserves against their transaction accounts, primarily interest-bearing and regular checking accounts. Webster Bank's required reserves can be in the form of vault cash and, if vault cash does not fully satisfy the required reserves, in the form of a balance maintained with the Federal Reserve Bank of Boston. FRB regulations currently require that reserves be maintained against aggregate transaction accounts except for transaction accounts which are exempt up to \$14.5 million. Transaction accounts greater than \$14.5 million up to \$103.6 million have a reserve requirement of 3%. A 10% reserve ratio will be assessed on transaction accounts in excess of \$103.6 million. The FRB generally makes annual adjustments to the tiered reserves. Webster Bank is in compliance with these requirements.

As a member of the Federal Reserve System, the Bank is required to hold capital stock of the Federal Reserve Bank of Boston. The required shares may be adjusted up or down based on changes to Webster Bank's common stock and paid-in surplus. Webster Bank was in compliance with these requirements, with a total investment in Federal Reserve Bank of Boston stock of \$50.7 million at December 31, 2014. The FRB paid an annual dividend of 6% in 2014.

Federal Home Loan Bank System

The Federal Home Loan Bank System provides a central credit facility for member institutions. Webster Bank is a member of the Federal Home Loan Bank of Boston ("FHLB"). The Bank is required to purchase and hold shares of capital stock in the FHLB in an amount equal to 0.35% of the aggregate principal amount of its unpaid residential mortgage loans and similar obligations at the beginning of each year, up to a maximum of \$25.0 million. The Bank is also required to hold shares of capital stock in the FHLB in amounts that vary from 3.0% to 4.5% of its advances, depending on the maturities of those advances. At December 31, 2014, the Bank had approximately \$2.9 billion in FHLB advances. Webster Bank was in compliance with these requirements, with a total investment in FHLB stock of \$142.6 million at December 31, 2014. On October 29, 2014, the FHLB declared a quarterly cash dividend equal to an annual yield of 1.49%.

Source of Strength Doctrine

FRB policy, now codified under the Dodd-Frank Act, requires bank holding companies to act as a source of financial strength to their subsidiary banks. As a result, Webster is expected to commit resources to support Webster Bank, including at times when Webster may not be in a financial position to provide such resources. Any capital loans by a bank holding company to any of its subsidiary banks are subordinate in right of payment to deposits and to certain other indebtedness of such subsidiary banks. The Federal bankruptcy code provides that, in the event of a bank holding company's bankruptcy, any commitment by the bank holding company to a federal bank regulatory agency to maintain the capital of a subsidiary bank will be assumed by the bankruptcy trustee and entitled to priority of payment.

In addition, under the National Bank Act, if the capital stock of Webster Bank is impaired by losses or otherwise, the OCC is authorized to require payment of the deficiency by assessment upon Webster. If the assessment is not paid within three months, the OCC could order a sale of the Webster Bank stock held by Webster to make good the deficiency.

Capital Adequacy and Prompt Corrective Action

The New Capital Rules: (i) introduce a new capital measure called "Common Equity Tier 1" ("CET1") and related regulatory capital ratio of CET1 to risk-weighted assets; (ii) specify that Tier 1 capital consists of CET1 and "Additional Tier 1 capital" instruments meeting certain revised requirements; (iii) mandate that most deductions/adjustments to regulatory capital measures be made to CET1 and not to the other components of capital; and (iv) expand the scope of the deductions from and adjustments to capital as compared to existing regulations. Under the New Capital Rules, for most banking organizations, including Webster, the most common form of Additional Tier 1 capital is non-cumulative perpetual preferred stock, and the most common forms of Tier 2 capital are subordinated notes and a portion of the allocation for loan and lease losses, in each case, subject to the New Capital Rules' specific requirements.

Pursuant to the New Capital Rules, the minimum capital ratios effective January 1, 2015 are as follows:

4.5% CET1 to risk-weighted assets;

6.0% Tier 1 capital (that is, CET1 plus Additional Tier 1 capital) to risk-weighted assets;

- 8.0% Total capital (that is, Tier 1 capital plus Tier 2 capital) to risk-weighted assets;
and
- 4.0% Tier 1 capital to average consolidated assets as reported on consolidated financial statements (called “leverage ratio”).

The New Capital Rules also introduce a new “capital conservation buffer,” composed entirely of CET1, on top of these minimum risk-weighted asset ratios. The capital conservation buffer is designed to absorb losses during periods of economic stress. Banking institutions with a ratio of CET1 to risk-weighted assets above the minimum but below the capital conservation buffer will face constraints on dividends, equity, and other capital instrument repurchases and compensation based on the amount of the shortfall.

6

Table of Contents

Thus, when fully phased-in on January 1, 2019, the capital standards applicable to Webster will include an additional capital conservation buffer of 2.5% of CET1, effectively resulting in minimum ratios inclusive of the capital conservation buffer of (i) CET1 to risk-weighted assets of at least 7%, (ii) Tier 1 capital to risk-weighted assets of at least 8.5%, and (iii) Total capital to risk-weighted assets of at least 10.5%.

The New Capital Rules provide for a number of deductions from and adjustments to CET1. These include, for example, the requirement that mortgage servicing assets, deferred tax assets arising from temporary differences that could not be realized through net operating loss carrybacks, and significant investments in non-consolidated financial entities be deducted from CET1 to the extent that any one such category exceeds 10% of CET1 or all such items, in the aggregate, exceed 15% of CET1.

In addition, under the current general risk-based capital rules, the effects of accumulated other comprehensive income or loss items included in shareholders' equity (for example, mark-to-market of securities held in the available-for-sale portfolio) under U.S. generally accepted accounting principles are reversed for the purposes of determining regulatory capital ratios. Pursuant to the New Capital Rules, the effects of certain of these items are not excluded; however, non-advanced approaches banking organizations, including the Company, may make a one-time permanent election to continue to exclude these items. The Company will make the one-time permanent election to continue to exclude these items concurrently with the first filing of certain of Webster's periodic regulatory reports in 2015. This election will not affect Webster's ability to meet all capital adequacy requirements to which it is subject.

The New Capital Rules also preclude certain hybrid securities, such as trust preferred securities, from inclusion in bank holding companies' Tier 1 capital, subject to phase-out in the case of bank holding companies, such as Webster, that had \$15 billion or more in total consolidated assets as of December 31, 2009. As of December 31, 2014, the Company has \$75.0 million of trust preferred securities included in the Tier 1 capital of Webster for regulatory reporting purposes pursuant to the Federal Reserve's capital adequacy guidelines. The New Capital Rules require the Company to phase out trust preferred securities from Tier 1 capital, beginning January 1, 2015. Excluding trust preferred securities from the Tier 1 capital will not affect Webster's ability to meet all capital adequacy requirements to which it is subject.

Implementation of the deductions and other adjustments to CET1 will begin on January 1, 2015 and will be phased in over a 4-year period (beginning at 40% on January 1, 2015 and an additional 20% per year thereafter). The implementation of the capital conservation buffer will begin on January 1, 2016 at the 0.625% level and increase by 0.625% on each subsequent January 1, until it reaches 2.5% on January 1, 2019.

With respect to the Bank, the New Capital Rules revise the "prompt corrective action" ("PCA") regulations adopted pursuant to Section 38 of the Federal Deposit Insurance Act ("FDIA"), by: (i) introducing a CET1 ratio requirement at each PCA category (other than critically under capitalized), with the required CET1 ratio being 6.5% for well-capitalized status; (ii) increasing the minimum Tier 1 capital ratio requirement for each category, with the minimum Tier 1 capital ratio for well-capitalized status being 8% (as compared to the current 6%); and (iii) eliminating the current provision that provides that a bank with a composite supervisory rating of 1 may have a 3% leverage ratio and still be adequately capitalized. The New Capital Rules do not change the total risk-based capital requirement for any PCA category.

The New Capital Rules prescribe a new standardized approach for risk weightings that expand the risk-weighting categories from the current four Basel I-derived categories (0%, 20%, 50% and 100%) to a larger and more risk-sensitive number of categories, depending on the nature of the assets, generally ranging from 0% for U.S. government and agency securities, to 600% for certain equity exposures, and resulting in higher risk weights for a variety of asset classes.

Management believes Webster will be in compliance with the targeted capital ratios upon implementation of the revised requirements, as finalized.

Transactions with Affiliates & Insiders

Under federal law, transactions between depository institutions and their affiliates are governed by Sections 23A and 23B of the Federal Reserve Act ("FRA"). In a holding company context, at a minimum, the parent holding company of a bank, and any companies which are controlled by such parent holding company, are affiliates of the bank. Generally, sections 23A and 23B are intended to protect insured depository institutions from losses arising from transactions with

non-insured affiliates by limiting the extent to which a bank or its subsidiaries may engage in covered transactions with any one affiliate and with all affiliates of the bank in the aggregate, and requiring that such transactions be on terms consistent with safe and sound banking practices.

Further, Section 22(h) of the FRA restricts loans to directors, executive officers, and principal stockholders (“insiders”). Under Section 22(h), loans to insiders and their related interests may not exceed, together with all other outstanding loans to such persons and affiliated entities, the institution's total capital and surplus. Loans to insiders above specified amounts must receive the prior approval of the board of directors. Further, under Section 22(h), loans to directors, executive officers, and principal stockholders

7

Table of Contents

must be made on terms substantially the same as offered in comparable transactions to other persons, except that such insiders may receive preferential loans made under a benefit or compensation program that is widely available to the bank's employees and does not give preference to the insider over the employees. Section 22(g) of the FRA places additional limitations on loans to executive officers.

Consumer Protection and Financial Privacy Laws

The Company is subject to a number of federal and state laws designed to protect borrowers and promote lending to various sectors of the economy and population. These laws include the Equal Credit Opportunity Act, the Fair Credit Reporting Act, the Truth in Lending Act, the Home Mortgage Disclosure Act, the Real Estate Settlement Procedures Act, various state law counterparts, and the Consumer Financial Protection Act of 2010, which constitutes part of the Dodd-Frank Act and establishes the CFPB, as described above.

On January 10, 2013, the CFPB issued a final rule implementing the ability-to-repay and qualified mortgage (QM) provisions of the Truth in Lending Act, as amended by the Dodd-Frank Act (the "QM Rule"). The ability-to-repay provision requires creditors to make reasonable, good faith determinations that borrowers are able to repay their mortgages before extending the credit based on a number of factors and consideration of financial information about the borrower from reasonably reliable third-party documents. Under the Dodd-Frank Act and the QM Rule, loans meeting the definition of "qualified mortgage" are entitled to a presumption that the lender satisfied the ability-to-repay requirements. The presumption is a conclusive presumption/safe harbor for prime loans meeting the QM requirements and a rebuttable presumption for higher-priced/subprime loans meeting the QM requirements. The definition of a "qualified mortgage" incorporates the statutory requirements, such as not allowing negative amortization or terms longer than 30 years. The QM Rule also adds an explicit maximum 43% debt-to-income ratio for borrowers if the loan is to meet the QM definition, though some mortgages that meet GSE, FHA, and VA underwriting guidelines may, for a period not to exceed seven years, meet the QM definition without being subject to the 43% debt-to-income limits. The QM Rule became effective on January 10, 2014.

In addition, federal law and certain state laws currently contain client privacy protection provisions. These provisions limit the ability of banks and other financial institutions to disclose non-public information about consumers to affiliated companies and non-affiliated third parties. These rules require disclosure of privacy policies to clients and, in some circumstances, allow consumers to prevent disclosure of certain personal information to affiliates or non-affiliated third parties by means of "opt out" or "opt in" authorizations. Pursuant to the Gramm-Leach-Bliley Act ("GLBA") and certain state laws, companies are required to notify clients of security breaches resulting in unauthorized access to their personal information.

Depositor Preference

The FDIA provides that, in the event of the "liquidation or other resolution" of an insured depository institution, the claims of depositors of the institution, including the claims of the FDIC as subrogee of insured depositors, and certain claims for administrative expenses of the FDIC as a receiver, will have priority over other general unsecured claims against the institution. If an insured depository institution fails, insured and uninsured depositors, along with the FDIC, will have priority in payment ahead of unsecured, non-deposit creditors, including the parent bank holding company, with respect to any extensions of credit they have made to such insured depository institution.

Deposit Insurance

Substantially all of the deposits of Webster Bank are insured up to applicable limits by the DIF of the FDIC and are subject to deposit insurance assessments to maintain the DIF. The FDIC utilizes a risk-based assessment system that imposes insurance premiums based upon a risk matrix that takes into account a bank's capital level and supervisory rating ("CAMELS rating"). The risk matrix utilizes four risk categories distinguished by capital levels and supervisory ratings.

In February 2011, the FDIC issued rules to implement changes to the deposit insurance assessment base and risk-based assessments mandated by the Dodd-Frank Act. The base for insurance assessments changed from domestic deposits to consolidated average assets less average tangible equity. Assessment rates are calculated using formulas that take into account the risk of the institution being assessed. The rule was effective April 1, 2011. On September 28, 2011, the FDIC issued notification to insured depository institutions that the transition guidance for reporting certain leveraged and subprime loans on the Call Report had been extended from October 1, 2011 to April 1, 2012. On

October 9, 2012, the FDIC finalized the definitions of "higher-risk" consumer and C&I loans and securities used under Large Bank Pricing of deposit insurance assessments adopted February 25, 2011 for banks with \$10 billion or more of assets. The final rule, among other things, renames leveraged loans "higher-risk C&I loans and securities"; renames subprime consumer loans "higher-risk consumer loans"; clarifies when an asset must be identified as higher risk; and clarifies the way securitizations are identified as higher risk.

8

Table of Contents

The Bank's FDIC deposit insurance assessment expense totaled \$22.7 million, \$21.1 million, and \$22.7 million for the years ended December 31, 2014, 2013, and 2012, respectively. FDIC insurance expense includes deposit insurance assessments and Financing Corporation ("FICO") assessments related to outstanding FICO bonds. FICO is a mixed-ownership government corporation established by the Competitive Equality Banking Act of 1987 whose sole purpose was to function as a financing vehicle for the now defunct Federal Savings & Loan Insurance Corporation. Under the FDIA, the FDIC may terminate deposit insurance upon a finding that the institution has engaged in unsafe and unsound practices, is in an unsafe or unsound condition to continue operations, or has violated any applicable law, regulation, rule, order or condition imposed by the FDIC. Webster's management is not aware of any practice, condition, or violation that might lead to the termination of its deposit insurance.

Incentive Compensation

The Dodd-Frank Act requires publicly traded companies to give stockholders a non-binding vote on executive compensation at their first annual meeting taking place six months after the date of enactment and at least every three years thereafter and on so-called "golden parachute" payments in connection with approvals of mergers and acquisitions. At its 2011 Annual Meeting of Shareholders, Webster's shareholders voted on a non-binding, advisory basis to hold a non-binding, advisory vote on the compensation of named executive officers of Webster annually. As a result of the vote, the Board of Directors determined to hold the vote annually.

Community Reinvestment Act and Fair Lending Laws

Webster Bank has a responsibility under the Community Reinvestment Act of 1977 ("CRA") to help meet the credit needs of its communities, including low and moderate-income neighborhoods. The CRA does not establish specific lending requirements or programs for financial institutions nor does it limit an institution's discretion to develop the types of products and services that it believes are best suited to its particular community, consistent with the CRA. In connection with its examination, the OCC assesses Webster Bank's record of compliance with the CRA. In addition, the Equal Credit Opportunity Act and the Fair Housing Act prohibit discrimination in lending practices on the basis of characteristics specified in those statutes. Webster Bank's failure to comply with the provisions of the CRA could, at a minimum, result in regulatory restrictions on its activities and the activities of Webster. Webster Bank's failure to comply with the Equal Credit Opportunity Act and the Fair Housing Act could result in enforcement actions against it by the OCC, as well as other federal regulatory agencies, including the CFPB and the Department of Justice. The Bank's latest OCC CRA rating was "satisfactory."

USA PATRIOT Act

Under Title III of the USA PATRIOT Act, all financial institutions are required to take certain measures to identify their customers, prevent money laundering, monitor customer transactions, and report suspicious activity to U.S. law enforcement agencies. Financial institutions also are required to respond to requests for information from federal banking regulatory authorities and law enforcement agencies. Information sharing among financial institutions for the above purposes is encouraged by an exemption granted to complying financial institutions from the privacy provisions of the GLBA and other privacy laws. Financial institutions that hold correspondent accounts for foreign banks or provide private banking services to foreign individuals are required to take measures to avoid dealing with certain foreign individuals or entities, including foreign banks with profiles that raise money laundering concerns, and are prohibited from dealing with foreign "shell banks" and persons from jurisdictions of particular concern. The primary federal banking regulators and the Secretary of the Treasury have adopted regulations to implement several of these provisions. All financial institutions also are required to establish internal anti-money laundering programs. The effectiveness of a financial institution in combating money laundering activities is a factor to be considered in any application submitted by the financial institution under the Bank Merger Act. Webster has in place a Bank Secrecy Act and USA PATRIOT Act compliance program and engages in very few transactions of any kind with foreign financial institutions or foreign persons.

Office of Foreign Assets Control Regulation

The United States has imposed economic sanctions that affect transactions with designated foreign countries, nationals, and others. These are typically known as the "OFAC" rules based on their administration by the U.S. Treasury Department Office of Foreign Assets Control ("OFAC"). The OFAC-administered sanctions targeting countries take many different forms. Generally, they contain one or more of the following elements: i) restrictions on trade with or

investment in a sanctioned country, including prohibitions against direct or indirect imports from and exports to a sanctioned country and prohibitions on “U.S. persons” engaging in financial transactions relating to making investments in, or providing investment-related advice or assistance to, a sanctioned country; and ii) a blocking of assets in which the government or specially designated nationals of the sanctioned country have an interest, by prohibiting transfers of property subject to U.S. jurisdiction (including property in the possession or control of U.S. persons). Blocked assets (property and bank deposits) cannot be paid out, withdrawn, set off, or transferred in any manner without a license from OFAC. Failure to comply with these sanctions could have serious legal and reputational consequences.

9

Table of Contents

Other Legislative Initiatives

From time to time, various legislative and regulatory initiatives are introduced in Congress and state legislatures, as well as by regulatory agencies. Such initiatives may include proposals to expand or contract the powers of bank holding companies and/or depository institutions or proposals to substantially change the financial institution regulatory system. Such legislation could change banking statutes and the operating environment of the Company in substantial and unpredictable ways. If enacted, such legislation could increase or decrease the cost of doing business, limit or expand permissible activities, or affect the competitive balance among banks, savings associations, credit unions, and other financial institutions. The Company cannot predict whether any such legislation will be enacted, and, if enacted, the effect that it or any implementing regulations would have on the financial condition or results of operations of the Company. A change in statutes, regulations, or regulatory policies applicable to Webster or any of its subsidiaries could have a material effect on the business of the Company.

Risk Management Framework

Webster applies an integrated, forward-looking Enterprise Risk Management ("ERM") approach to identifying, assessing and managing risks across the Company. The ERM framework enables the aggregation of risk across the enterprise and ensures the Company has the tools, programs and processes in place to support informed decision making, anticipate risks before they materialize and maintain Webster's risk profile consistent with its risk strategy and appetite. Webster's risk appetite framework consists of a risk appetite statement supported by board and business-level scorecards for monitoring Webster's risk positions relative to its established risk appetite. Key components of the ERM framework include a culture that promotes proactive risk management by all Webster bankers, a risk appetite framework consisting of a risk appetite statement and board and business-level scorecards for monitoring Webster's risk positions relative to its established risk appetite, and three lines of defense to manage and oversee risk. Bankers in each line of business serve as the first line of defense and have responsibility for identifying, managing and owning the risks in their businesses. Risk and other corporate support functions (e.g., Human Resource and Legal departments) serve as the second line of defense and are responsible for providing guidance, oversight and appropriate challenge to the first line of defense. Internal Audit and Credit Risk Review, both of which are independent of management, serve as the third line of defense.

The Risk Committee of the Board of Directors ("Risk Committee"), comprised of independent directors, oversees all Webster's risk-related matters and provides input and guidance to the Board of Directors and the Executive team, as appropriate. Webster's Enterprise Risk Management Committee ("ERMC"), which reports directly to the Risk Committee, is chaired by the Chief Risk Officer ("CRO") and is comprised of members of Webster's Executive Management Committee and Senior Risk Officers.

The CRO is responsible for establishing and maintaining the Company's ERM framework and overseeing credit risk, operational risk, compliance risk, and loan workout/recovery programs. The Corporate Treasurer, who reports to the Chief Financial Officer ("CFO"), is responsible for overseeing market, liquidity, and capital risk management activities.

Credit Risk

Webster manages and controls credit risk in its loan and investment portfolios through established underwriting practices, adherence to standards, and utilization of various portfolio and transaction monitoring tools and processes. Credit policies and underwriting guidelines provide limits on exposure and establish various other standards as deemed necessary and prudent. Additional approval requirements and reporting are implemented to ensure proper risk identification, decision rationale, risk ratings, and disclosure of policy exceptions.

Credit Risk Management policies and transaction approvals are managed under the supervision of the Chief Credit Officer ("CCO") who reports to the CRO. The CCO and team of credit executives are independent of the loan production and Treasury areas. The credit risk function oversees the underwriting, approval and portfolio management process, establishes and ensures adherence to credit policies, and manages the collections and problem asset resolution activities.

As part of Credit Risk Management governance, Webster established a Credit Risk Management Committee ("CRMC") that meets regularly to review key credit risk topics, issues, and policies. The CRMC reviews Webster's credit risk scorecard, which covers key risk indicators and limits established as part of the Company's risk appetite

framework. The CRMC is chaired by the CCO and includes senior managers responsible for lending as well as senior managers from the Credit Risk Management function. Important findings regarding credit quality and trends within the loan and investment portfolios are regularly reported by the CCO to the ERM and Risk Committee.

10

Table of Contents

In addition to the Credit Risk Management team, there is an independent Credit Risk Review function that assesses risk ratings and credit underwriting process for all areas of the organization that incur credit risk. The head of Credit Risk Review reports directly to the Risk Committee and administratively to the CRO. Credit Risk Review findings are reported to the CRMC, ERM and Risk Committee. Corrective measures are monitored and tested to ensure risk issues are mitigated or resolved.

Market Risk

Market risk refers to the risk of loss arising from adverse changes in interest rates, foreign currency exchange rates, commodity prices, and other relevant market rates and prices, such as equity prices. The risk of loss is assessed from the perspective of adverse changes in fair values, cash flows, and future earnings. Due to the nature of its operations, Webster is primarily exposed to interest rate risk. Webster's interest rate sensitivity is monitored on an ongoing basis by its Asset and Liability Committee ("ALCO"). ALCO's primary goal is to manage interest rate risk to maximize earnings and net economic value in changing interest rate and business environments within risk appetite limits approved by the Board of Directors. ALCO is chaired by Webster's Corporate Treasurer and members include the CEO, CFO and CRO. ALCO activities and findings are regularly reported to the ERM, Risk Committee and Board of Directors.

Liquidity Risk

Liquidity risk refers to the ability of Webster Bank to meet a demand for funds by converting assets into cash or cash equivalents and by increasing liabilities at acceptable costs. Liquidity management involves maintaining the ability to meet day-to-day and longer-term cash flow requirements of customers, whether they are depositors wishing to withdraw funds or borrowers requiring funds to meet their credit needs. Liquidity sources include the amount of unencumbered or "free" investment portfolio securities the Company owns.

The Company requires funds for dividends to shareholders, payment of debt obligations, repurchase of shares, potential acquisitions, and for general corporate purposes. Its sources of funds include dividends from Webster Bank, income from investment securities, the issuance of equity, and debt in the capital markets.

Both Webster Bank and the Company maintain a level of liquidity necessary to achieve their business objectives under both normal and stressed conditions. Liquidity risk is monitored and managed by ALCO and reviewed regularly with the ERM, Risk Committee and Board of Directors.

Capital Risk

Webster aims to maintain adequate capital in both normal and stressed environments to support its business objectives and risk appetite. ALCO monitors regulatory and tangible capital levels according to regulatory requirements and management targets and recommends capital conservation, generation, and/or deployment strategies. ALCO also has responsibility for the annual capital plan, target setting, contingency planning and stress testing, which are all reviewed and approved by the Risk Committee and Board of Directors at least annually.

Operational Risk

Operational risk is the risk of loss resulting from inadequate or failed internal processes, people and systems or from external events, such as fraud, cyber-attacks, or natural disasters.

The Operational Risk function is responsible for establishing processes and tools to identify, manage, and aggregate operational risk across the organization; providing guidance and advice on operational risk matters; and educating the organization on operational risks. Specific programs and functions have been implemented to manage the risks associated with legal and regulatory requirements, suppliers and other third-parties, information security, business disruption, fraud, models, and new products and services.

Webster's Operational Risk Management Committee ("ORMC"), which consists of Senior Risk Officers and senior managers responsible for operational risk management to periodically review the aforementioned programs, key operational risk trends, concerns, and mitigation best practices. The ORMC is co-chaired by the CRO and Director of Operating Risk Management, who is responsible for overseeing Webster's operational risk management framework.

Internal Audit

Internal Audit provides an independent and objective assessment of the design and execution of internal controls for all major business units and operations throughout Webster, including our management systems, risk governance, and policies and procedures. Internal Audit activities are designed to provide reasonable assurance that resources are

safeguarded; that significant financial, managerial and operating information is complete, accurate and reliable; and that employee actions comply with our policies and applicable laws and regulations.

11

Table of Contents

Results of Internal Audit reviews are reported to management and the Audit Committee of the Board of Directors. Corrective measures are monitored to ensure risk issues are mitigated or resolved. The General Auditor reports directly to the Audit Committee and administratively to the Chief Executive Officer. The appointment or replacement of the General Auditor is overseen by the Audit Committee.

Additional information on risks and uncertainties and additional factors that could affect the Company's results of operations can be found in Item 1A and elsewhere within this Form 10-K for the year ended December 31, 2014 and in other reports filed by Webster with the SEC.

Subsidiaries of Webster Financial Corporation

Webster's direct subsidiaries as of December 31, 2014 included Webster Bank, Webster Wealth Advisors, Inc. (formerly, Fleming, Perry & Cox, Inc.), and Webster Licensing, LLC. Webster also owns all of the outstanding common stock of Webster Statutory Trust, an unconsolidated financial vehicle that has issued and may in the future issue trust preferred securities.

Webster Bank's direct subsidiaries include Webster Mortgage Investment Corporation, Webster Business Credit Corporation ("WBCC"), and Webster Capital Finance, Inc. ("WCF"). Webster Bank is the primary source of community banking activity within the consolidated group. Webster Bank provides banking services through 164 banking offices, 314 ATMs, telephone banking, mobile banking, and its Internet website. Residential mortgage origination activity is conducted through Webster Bank. Webster Mortgage Investment Corporation is a passive investment subsidiary whose primary function is to provide servicing on passive investments, such as residential real estate and commercial mortgage real estate loans acquired from Webster Bank. Various commercial lending products are provided through Webster Bank and its subsidiaries to clients within the region from New York, NY to Boston, MA. WBCC provides asset-based lending services. WCF provides equipment financing for end users of equipment. Additionally, Webster Bank has various other subsidiaries that are not significant to the consolidated group.

Employees

At December 31, 2014, Webster had 2,764 employees, including 2,693 full-time and 71 part-time and other employees. None of the employees were represented by a collective bargaining group. Webster maintains a comprehensive employee benefit program providing, among other benefits, group medical and dental insurance, life insurance, disability insurance, and an employee 401(k) retirement savings plan. Management considers relations with its employees to be good. See Note 18 - Pension and Other Postretirement Benefits in the Notes to Consolidated Financial Statements included elsewhere within this report for additional information on certain benefit programs.

Available Information

Webster makes available free of charge on its websites (www.websterbank.com or www.wbst.com) its Annual Report on Form 10-K, quarterly reports on Form 10-Q, current reports on Form 8-K, proxy statements and amendments, if any, to those documents filed or furnished pursuant to Section 13(a) of the Securities Exchange Act of 1934, as soon as practicable after it electronically files such material with, or furnishes it to, the SEC. Information on Webster's website is not incorporated by reference into this report.

Table of Contents

ITEM 1A. RISK FACTORS

Our financial condition and results of operations are subject to various risks inherent in our business. The material risks and uncertainties that management believes affect us are described below. If any of the events or circumstances described in the following risks actually occurs, our business, financial condition or results of operations could suffer. You should consider all of the following risks together with all of the other information in this Annual Report on Form 10-K.

Changes in interest rates and spreads could have an impact on earnings and results of operations which could have a negative impact on the value of our stock.

Our consolidated earnings and financial condition are dependent to a large degree upon net interest income, which is the difference between interest earned from loans and investments and interest paid on deposits and borrowings. The narrowing of interest rate spreads could adversely affect our earnings and financial condition. We cannot predict with certainty or control changes in interest rates. Regional and local economic conditions and the policies of regulatory authorities, including monetary policies of the Federal Reserve Board, affect interest income and interest expense. While we have ongoing policies and procedures designed to manage the risks associated with changes in market interest rates, changes in interest rates still may have an adverse effect on our profitability. For example, high interest rates could affect the amount of loans that we can originate because higher rates could cause customers to apply for fewer mortgages, or cause depositors to shift funds from accounts that have a comparatively lower cost to accounts with a higher cost, or experience customer attrition due to competitor pricing. If the cost of interest-bearing deposits increases at a rate greater than the yields on interest-earning assets increase, net interest income will be negatively affected. Changes in the asset and liability mix may also affect net interest income. Similarly, lower interest rates cause higher yielding assets to prepay and floating or adjustable rate assets to reset to lower rates. If we are not able to reduce our funding costs sufficiently, due to either competitive factors or the maturity schedule of existing liabilities, then our net interest margin will decline.

The possibility of the economy's return to recessionary conditions and the possibility of further turmoil or volatility in the financial markets would likely have an adverse effect on our business, financial position and results of operations. We continue to face risks resulting from the aftermath of the severe recession generally and the moderate pace of the current recovery. A slowing or failure of the economic recovery would likely aggravate the adverse effects of these difficult economic and market conditions on us and on others in the financial services industry.

In particular, we may face the following risks in connection with the current economic and market environment:

- investors may have less confidence in the equity markets in general and in financial services industry stocks in particular, which could place downward pressure on our stock price and resulting market valuation;
- economic and market developments may further affect consumer and business confidence levels and may cause declines in credit usage and adverse changes in payment patterns, causing increases in delinquencies and default rates;
- our ability to assess the creditworthiness of our customers may be impaired if the models and approaches we use to select, manage, and underwrite our customers become less predictive of future behaviors;
- we could suffer decreases in customer desire to do business with us, whether as a result of a decreased demand for loans or other financial products and services or decreased deposits or other investments in accounts with us;
- competition in our industry could intensify as a result of the increasing consolidation of financial services companies in connection with current market conditions, or otherwise;
- we face increased regulation of our industry, and compliance with such regulation may increase our costs and limit our ability to pursue business opportunities; and
- we may be required to pay significantly higher FDIC deposit insurance premiums.

We are subject to extensive government regulation and supervision, which may interfere with our ability to conduct our business and may negatively impact our financial results.

We, primarily through Webster Bank and certain non-bank subsidiaries, are subject to extensive federal and state regulation and supervision. Banking regulations are primarily intended to protect depositors' funds, the Federal Deposit Insurance Fund and the safety and soundness of the banking system as a whole, not shareholders. These regulations affect our lending practices, capital structure, investment practices, dividend policy and growth, among other things. Congress and federal regulatory agencies continually review banking laws, regulations and policies for

possible changes. Changes to statutes, regulations or regulatory policies, including changes in interpretation or implementation of statutes, regulations or policies, could affect us in substantial and unpredictable ways. Such changes could subject us to additional costs, limit the types of financial services and products we may offer, and/or limit the pricing we may charge on certain banking services, among other things. Additionally, the Dodd-Frank Wall Street Reform and Consumer Protection Act (the “Dodd-Frank Act”) has and will continue to change the current bank

13

Table of Contents

regulatory structure and affect the lending, investment, trading and operating activities of financial institutions and their holding companies. In addition to the self-implementing provisions of the statute, the Dodd-Frank Act calls for many administrative rulemakings by various federal agencies to implement various parts of the legislation, some of which have yet to be implemented. We cannot be certain when final rules affecting us will be issued through such rulemakings and what the specific content of such rules will be. The financial reform legislation and any implementing rules that are ultimately issued could have adverse implications on the financial industry, the competitive environment, and our ability to conduct business. We will have to apply resources to ensure that we are in compliance with all applicable provisions of the Dodd-Frank Act and any implementing rules, which may increase our costs of operations and adversely impact our earnings. Additionally, revised capital adequacy guidelines and prompt corrective action rules applicable to us became effective January 1, 2015. Compliance with these rules may impose additional costs on us.

Failure to comply with laws, regulations or policies could result in sanctions by regulatory agencies, civil money penalties and/or reputation damage, which could have a material adverse effect on our business, financial condition and results of operations. While we have policies and procedures designed to prevent any such violations, there can be no assurance that such violations will not occur. See the section captioned "Supervision and Regulation" in Item 1 of this report for further information.

If all or a significant portion of the unrealized losses in our portfolio of investment securities were determined to be other-than-temporarily impaired, we would recognize a material charge to our earnings and our capital ratios would be adversely impacted.

When the fair value of a security declines, management must assess whether that decline is other-than-temporary. When management reviews whether a decline in fair value is other-than-temporary, it considers numerous factors, many of which involve significant judgment. No assurance can be provided that the amount of the unrealized losses will not increase.

To the extent that any portion of the unrealized losses in our portfolio of investment securities is determined to be other-than-temporarily impaired, we will recognize a charge to our earnings in the quarter during which such determination is made and our capital ratios will be adversely impacted. If any such charge is deemed significant, a rating agency might downgrade our credit rating or put us on a credit watch. A downgrade or a significant reduction in our capital ratios might adversely impact our ability to access the capital markets or might increase our cost of capital. Even if we do not determine that the unrealized losses associated with the investment portfolio require an impairment charge, increases in such unrealized losses adversely impact the tangible common equity ratio, which may adversely impact credit rating agency and investor sentiment. Any such negative perception also may adversely impact our ability to access the capital markets or might increase our cost of capital. See Note 2 - Investment Securities in the Notes to Consolidated Financial Statements included elsewhere within this report for additional information.

Our allowance for loan and lease losses may be insufficient.

Our business is subject to periodic fluctuations based on national and local economic conditions. These fluctuations are not predictable, cannot be controlled and may have a material adverse impact on our operations and financial condition. For example, declines in housing activity including declines in building permits, housing starts and home prices, may make it more difficult for our borrowers to sell their homes or refinance their debt. Sales may also slow, which could strain the resources of real estate developers and builders. We may suffer higher loan and lease losses as a result of these factors and the resulting impact on our borrowers. Recent economic uncertainty continues to affect employment levels and impact the ability of our borrowers to service their debt. Bank regulatory agencies also periodically review our allowance for loan and lease losses and may require an increase in the provision for loan and lease losses or the recognition of further loan charge-offs, based on judgments different than those of management. In addition, if charge-offs in future periods exceed the allowance for loan and lease losses, we may need, depending on an analysis of the adequacy of the allowance for loan and lease losses, additional provisions to increase the allowance for loan losses. Any increases in the allowance for loan and lease losses will result in a decrease in net income and, possibly, capital, and may have a material adverse effect on our financial condition and results of operations.

Changes in local economic conditions could adversely affect our business.

A significant percentage of our mortgage loans are secured by real estate in the State of Connecticut. Our success depends in part upon economic conditions in this and our other geographic markets. Adverse changes in such local markets could reduce our growth in loans and deposits, impair our ability to collect our loans, increase problem loans and charges-offs, and otherwise negatively affect our performance and financial condition.

14

Table of Contents

Our stock price can be volatile.

Stock price volatility may negatively impact the price at which our common stock may be sold, and may also negatively impact the timing of any sale. Our stock price can fluctuate widely in response to a variety of factors including, among other things:

- actual or anticipated variations in quarterly operating results;
- recommendations by securities analysts;
- operating and stock price performance of other companies that investors deem comparable to us;
- news reports relating to trends, concerns and other issues in the financial services industry;
- new technology used, or services offered, by competitors;
- perceptions in the marketplace regarding us and/or our competitors;
- significant acquisitions or business combinations, strategic partnerships, joint ventures or capital commitments by or involving us or our competitors;
- failure to integrate acquisitions or realize anticipated benefits from acquisitions;
- additional investments from third parties;
- issuance of additional shares of stock;
- changes in government regulations; or
- geo-political conditions such as acts or threats of terrorism or military conflicts.

General market fluctuations, industry factors and general economic and political conditions and events, such as economic slowdowns or recessions, interest rate changes, credit loss trends or currency fluctuations, could also cause our stock price to decrease regardless of our operating results.

We operate in a highly competitive industry and market area. If we fail to compete effectively, our financial condition and results of operations may be materially adversely affected.

We face substantial competition in all areas of our operations from a variety of different competitors, many of which are larger and may have more financial resources than we do. Such competitors primarily include national, regional, and community banks within the various markets in which we operate. We also face competition from many other types of financial institutions, including, without limitation, savings and loans, credit unions, finance companies, brokerage firms, insurance companies, factoring companies and other financial intermediaries. The financial services industry could become even more competitive as a result of legislative, regulatory and technological changes and continued consolidation. Banks, securities firms and insurance companies can merge under the umbrella of a financial holding company, which can offer virtually any type of financial service, including banking, securities, underwriting, insurance (both agency and underwriting) and merchant banking. Regulations also impose restrictions and/or provide regulatory relief on the basis of asset size providing a potential advantage to smaller banking entities. Technology has lowered barriers to entry and made it possible for non-banks to offer products and services traditionally provided by banks, such as automatic transfer and automatic payment systems. Additionally, due to their size, many competitors may be able to achieve economies of scale and, as a result, may offer a broader range of products and services than we do, as well as better pricing for those products and services.

Our ability to compete successfully depends on a number of factors, including, among other things:

- the ability to develop, maintain and build upon long-term customer relationships based on top quality service, high ethical standards and safe, sound assets;
- the ability to expand market position;
- the scope, relevance and pricing of products and services offered to meet customer needs and demands;
- the rate at which we introduce new products and services relative to our competitors;
- customer satisfaction with our level of service; and
- industry and general economic trends.

Failure to perform in any of these areas could significantly weaken our competitive position, which could adversely affect our growth and profitability, which, in turn, could have a material adverse effect on our financial condition and results of operations.

Table of Contents

The unsoundness of other financial institutions could adversely affect us.

Our ability to engage in routine funding transactions could be adversely affected by the actions and commercial soundness of other financial institutions. Financial services companies are interrelated as a result of trading, clearing, counterparty or other relationships. We have exposure to many different industries and counterparties, and we routinely execute transactions with counterparties in the financial services industry, including brokers and dealers, commercial banks, investment banks, mutual and hedge funds, and other institutional clients. As a result, defaults by, or even rumors or questions about, one or more financial services companies, or the financial services industry generally, have led to market-wide liquidity problems and could lead to losses or defaults by us or by other institutions. Many of these transactions expose us to credit risk in the event of default of our counterparty or client. In addition, our credit risk may be exacerbated if the collateral held by us cannot be realized or is liquidated at prices not sufficient to recover the full amount of the loan or derivative exposure due us. There is no assurance that any such losses would not materially and adversely affect our business, financial condition or results of operations.

If the goodwill that we have recorded in connection with our acquisitions becomes impaired, it could have a negative impact on our profitability.

Applicable accounting standards require that the purchase method of accounting be used for all business combinations. Under purchase accounting, if the purchase price of an acquired company exceeds the fair value of the acquired company's net assets, the excess is carried on the acquirer's balance sheet as goodwill. A significant decline in our expected future cash flows, a continuing period of market disruption, market capitalization to book value deterioration, or slower growth rates may require the Company to record charges in the future related to the impairment of the Company's goodwill. There can be no assurance that future evaluations of goodwill will not result in findings of impairment and related write-downs. If we were to conclude that a future write-down of goodwill is necessary, the Company would record the appropriate charge, which may have a material adverse effect on our financial condition and results of operations. See Note 1 - Summary of Significant Accounting Policies in the Notes to Consolidated Financial Statements for further information.

We may not be able to attract and retain skilled people.

Our success depends, in large part, on our ability to attract and retain key people. Competition for the best people in most activities in which we engage can be intense and we may not be able to hire people or to retain them. Currently, we do not have employment agreements with any of our executive officers. The unexpected loss of services of one or more of our key personnel could have a material adverse impact on the business because we would lose the employees' skills, knowledge of the market, and years of industry experience and may have difficulty promptly finding qualified replacement personnel.

We continually encounter technological change. The failure to understand and adapt to these changes could negatively impact our business.

The financial services industry is continually undergoing rapid technological change with frequent introductions of new technology-driven products and services. The effective use of technology can increase efficiency and enable financial institutions to better serve customers and to reduce costs. However, some new technologies needed to compete effectively result in incremental operating costs. Our future success depends, in part, upon our ability to address the needs of our customers by using technology to provide products and services that will satisfy customer demands, as well as to create additional efficiencies in operations. Many of our competitors, because of their larger size and available capital, have substantially greater resources to invest in technological improvements. We may not be able to effectively implement new technology-driven products and services or be successful in marketing these products and services to our customers. Failure to successfully keep pace with technological change affecting the financial services industry could have a material adverse impact on our business and, in turn, our financial condition and results of operations.

Our controls and procedures may fail or be circumvented, which may result in a material adverse effect on our business.

Management regularly reviews and updates our internal controls, disclosure controls and procedures, and corporate governance policies and procedures. Any system of controls, however well designed and operated, is based in part on certain assumptions and can provide only reasonable, not absolute, assurances that the objectives of the system are

met. Any failure or circumvention of the controls and procedures or failure to comply with regulations related to controls and procedures could have a material adverse effect on our business, results of operations and financial condition.

New lines of business or new products and services may subject us to additional risks. A failure to successfully manage these risks may have a material adverse effect on our business.

From time to time, we may implement new lines of business, offer new products and services within existing lines of business or shift our asset mix. There are substantial risks and uncertainties associated with these efforts, particularly in instances where the markets are not fully developed. In developing and marketing new lines of business and/or new products and services and/or shifting asset mix, we may invest significant time and resources. Initial timetables for the introduction and development of new

Table of Contents

lines of business and/or new products or services may not be achieved and price and profitability targets may not prove attainable. External factors, such as compliance with regulations, competitive alternatives, and shifting market preferences, may also impact the successful implementation of a new line of business or a new product or service. Furthermore, any new line of business and/or new product or service could have a significant impact on the effectiveness of our system of internal controls. Failure to successfully manage these risks in the development and implementation of new lines of business or new products or services could have a material adverse effect on our business, results of operations and financial condition.

A failure or breach of our systems, or those of our third party vendors and other service providers, including as a result of cyber attacks, could disrupt our businesses, result in the misuse of confidential or proprietary information, damage our reputation, increase our costs and cause losses.

As a large financial institution, we depend on our ability to process, record, and monitor a large number of customer transactions, and customer, public and regulatory expectations regarding operational and information security have increased over time. Accordingly, our operational systems and infrastructure must continue to be safeguarded and monitored for potential failures, disruptions and breakdowns. Our business, financial, accounting, data processing systems or other operating systems and facilities may stop operating properly or become disabled as a result of a number of factors that may be wholly or partially beyond our control. For example, there could be sudden increases in customer transaction volume; electrical or telecommunications outages; natural disasters; pandemics; events arising from political or social matters, including terrorist acts; and cyber attacks. Although we have business continuity plans and believe we have robust information security procedures and controls in place, disruptions or failures in the physical infrastructure or operating systems that support our businesses and customers, or cyber attacks or security breaches of the networks, systems or devices on which customers' personal information is stored and that our customers use to access our products and services could result in customer attrition, regulatory fines, penalties or intervention, reputational damage, reimbursement or other compensation costs, and/or additional compliance costs, which could materially adversely affect our results of operations or financial condition.

Third parties with whom we do business or that facilitate our business activities, including exchanges, clearing houses, financial intermediaries or vendors that provide services or security solutions for our operations, could also be sources of operational and information security risk to us, including from breakdowns or failures of their own systems or capacity constraints.

Although to date we have not experienced any material losses relating to cyber attacks or other information security breaches, there can be no assurance that we will not suffer such losses in the future. Our risk and exposure to these matters remains heightened and as a result the continued development and enhancement of our controls, processes and practices designed to protect our systems, computers, software, data and networks from attack, damage or unauthorized access remain a priority for us. As an additional layer of protection, we have purchased network and privacy liability risk insurance coverage which includes digital asset loss, business interruption loss, network security liability, privacy liability, network extortion and data breach coverage. As cyber threats continue to evolve, we may be required to expend significant additional resources to modify our protective measures or to investigate and remediate any information security vulnerabilities.

We may not pay dividends if we are not able to receive dividends from our subsidiary, Webster Bank.

We are a separate and distinct legal entity from our banking and non-banking subsidiaries and depend on the payment of cash dividends from Webster Bank and our existing liquid assets as the principal sources of funds for paying cash dividends on our common stock. Unless we receive dividends from Webster Bank or choose to use our liquid assets, we may not be able to pay dividends. Webster Bank's ability to pay dividends is subject to its ability to earn net income and to meet certain regulatory requirements. See "Supervision and Regulation—Dividends" for a discussion of regulatory and other restrictions on dividend declarations.

We are exposed to risk of environmental liabilities with respect to properties to which we obtain title.

A large portion of our loan portfolio is secured by real estate. In the course of our business, we may foreclose and take title to real estate and could be subject to environmental liabilities with respect to these properties. We may be held liable to a government entity or to third parties for property damage, personal injury, investigation and clean-up costs incurred by these parties in connection with environmental contamination, or may be required to clean up hazardous

or toxic substances, or chemical releases at a property. The costs associated with investigation and remediation activities could be substantial. In addition, if we are the owner or former owner of a contaminated site, we may be subject to common law claims by third parties based on damages and costs resulting from environmental contamination emanating from the property. These costs and claims could adversely affect our business, results of operations and prospects.

17

ITEM 1B. UNRESOLVED STAFF COMMENTS

Webster has no unresolved comments from the SEC staff.

ITEM 2. PROPERTIES

The Company's headquarters is located in Waterbury, CT. This facility houses the Company's executive and primary administrative offices, as well as the principal banking headquarters of Webster Bank.

At December 31, 2014, Webster Bank had 164 banking centers, as follows:

| | Leased | Owned | Total |
|-----------------------|--------|-------|-------|
| Connecticut | 79 | 43 | 122 |
| Massachusetts | 8 | 13 | 21 |
| Rhode Island | 9 | 4 | 13 |
| New York | 8 | — | 8 |
| Total Banking Centers | 104 | 60 | 164 |

Lease expiration dates range from 1 to 73 years with renewal options of 1 to 25 years. For additional information regarding leases and rental payments, see Note 21 - Commitments and Contingencies in the Notes to Consolidated Financial Statements included elsewhere within this report.

The following subsidiaries and divisions maintain the following offices: Webster Private Banking is headquartered in Stamford, Connecticut with offices in Hartford, Connecticut; New Haven, Connecticut; Waterbury, Connecticut; Greenwich, Connecticut; Wilton, Connecticut; White Plains, New York; and Providence, Rhode Island. Webster Capital Finance is headquartered in Kensington, Connecticut. Webster Business Credit Corporation is headquartered in New York, New York with offices in Boston, Massachusetts; Radnor, Pennsylvania; New Milford, Connecticut; and Washington D.C. HSA Bank is headquartered in Sheboygan, Wisconsin with an office in Milwaukee, Wisconsin.

ITEM 3. LEGAL PROCEEDINGS

From time to time, Webster and its subsidiaries are subject to certain legal proceedings and claims in the ordinary course of business. Management presently believes that the ultimate outcome of these proceedings, individually and in the aggregate, will not be material to Webster or its consolidated financial position. Webster establishes reserves for specific legal matters when it determines that the likelihood of an unfavorable outcome is probable and the loss is reasonably estimable. Legal proceedings are subject to inherent uncertainties, and unfavorable rulings could occur that could cause Webster to adjust its litigation reserves or could have, individually or in the aggregate, a material adverse effect on its business, financial condition, or operating results.

ITEM 4. MINE SAFETY DISCLOSURES

None

Table of Contents

PART II

ITEM 5. MARKET FOR REGISTRANT'S COMMON EQUITY, RELATED STOCKHOLDER MATTERS, AND ISSUER PURCHASES OF EQUITY SECURITIES

Market Information

Webster's common shares trade on the New York Stock Exchange under the symbol "WBS."

The following table sets forth, for each quarter of 2014 and 2013, the high and low intra-day sales prices per share of Webster's common stock and the cash dividends declared per share:

| | High | Low | Cash Dividends Declared |
|----------------|---------|---------|-------------------------------|
| 2014 | | | |
| Fourth quarter | \$33.32 | \$26.53 | \$0.20 |
| Third quarter | 32.49 | 27.77 | 0.20 |
| Second quarter | 31.91 | 28.21 | 0.20 |
| First quarter | 32.67 | 28.71 | 0.15 |
| 2013 | | | |
| Fourth quarter | \$31.32 | \$24.64 | \$0.15 |
| Third quarter | 28.29 | 24.53 | 0.15 |
| Second quarter | 25.92 | 22.04 | 0.15 |
| First quarter | 24.67 | 20.81 | 0.10 |

On January 27, 2015, Webster's Board of Directors declared a quarterly dividend of \$0.20 per share.

On January 30, 2015, the closing market price of Webster common stock was \$30.53; there were 7,007 shareholders of record as determined by Broadridge, the Company's transfer agent and registrar; and there were 90,523,288 common shares outstanding.

Dividends

A primary source of liquidity for Webster Financial Corporation is dividend payments from Webster Bank. The Bank paid the Company \$100 million in dividends during the year ended December 31, 2014.

The Bank's ability to make dividend payments to the Company is subject to certain regulatory and other requirements. Under OCC regulations, subject to the Bank meeting applicable regulatory capital requirements before and after payment of dividends, the Bank may declare a dividend, without prior regulatory approval, limited to net income for the current year to date as of the declaration date, plus undistributed net income from the preceding two years. At December 31, 2014, Webster Bank was in compliance with all applicable minimum capital requirements, and there was \$270.2 million of undistributed net income available for the payment of dividends by the Bank to the Company. Under the regulations, the OCC may grant specific approval permitting divergence from the requirements and also has the discretion to prohibit any otherwise permitted capital distribution on general safety and soundness grounds. In addition, the payment of dividends is subject to certain other restrictions, none of which is expected to limit any dividend policy that the Board of Directors may in the future decide to adopt.

If the capital of Webster is diminished by depreciation in the value of its property, by losses, or otherwise, to an amount less than the aggregate amount of the capital represented by the issued and outstanding stock of all classes having a preference upon the distribution of assets, no dividends may be paid out of net profits until the deficiency in the amount of capital represented by the issued and outstanding stock of all classes having a preference upon the distribution of assets has been repaired. See the "Supervision and Regulation" section contained elsewhere within this report for additional information on dividends.

Table of Contents

Exchanges of Registered Securities

Registered securities are exchanged as part of employee and director stock compensation plans.

Recent Sale of Unregistered Securities

No unregistered securities were sold by Webster during the year ended December 31, 2014.

Purchases of Equity Securities by the Issuer and Affiliated Purchasers

The following table provides information with respect to any purchase of equity securities for Webster common stock made by or on behalf of Webster or any "affiliated purchaser," as defined in Rule 10b-18(a)(3) under the Securities Exchange Act of 1934, during the three months ended December 31, 2014:

| Period | Total Number of Shares Purchased (1) | Average Price Paid Per Share | Maximum | Total Number of Warrants Purchased (2) | Average Price Paid Per Warrant |
|---------------------|--|------------------------------------|--|--|--------------------------------------|
| | | | Dollar Amount Available for Repurchase Under the Plans or Programs (1) | | |
| October 1-31, 2014 | — | \$ — | \$39,258,677 | 300 | \$ 9.90 |
| November 1-30, 2014 | 1,209 | \$ 32.08 | \$39,258,677 | — | \$ — |
| December 1-31, 2014 | 2,166 | \$ 31.93 | \$39,258,677 | — | \$ — |
| Total | 3,375 | \$ 31.98 | \$39,258,677 | 300 | \$ 9.90 |

The Company's current stock repurchase program authorized management to repurchase up to a maximum of \$100 million of common stock and will remain in effect until fully utilized or until modified, superseded, or terminated.

(1) All 3,375 shares repurchased during the three months ended December 31, 2014 were purchased outside of the repurchase program, at market prices, to fund equity compensation plans.

(2) Warrants to purchase the Company's common stock at an exercise price of \$18.28 per share, listed on the New York Stock Exchange under the symbol "WBS WS."

Table of Contents

Performance Graph

The performance graph compares Webster's cumulative shareholder return on its common stock over the last five fiscal years to the cumulative total return of the Standard & Poor's 500 Index ("S&P 500 Index") and the Keefe, Bruyette & Woods Regional Banking Index ("KRX"). KRX is used as the industry index because Webster believes it provides a representative comparison and appropriate benchmark against which to measure relative bank stock performance.

Total shareholder return is measured by dividing total dividends (assuming dividend reinvestment) for the measurement period plus share price change for a period by the share price at the beginning of the measurement period. Webster's cumulative shareholder return over a five-year period is based on an initial investment of \$100 on December 31, 2009.

Comparison of Five Year Cumulative Total Return Among Webster, S&P 500 Index, KRX

| Index | Period Ending | | | | | |
|-------------------------------|---------------|------------|------------|------------|------------|------------|
| | 12/31/2009 | 12/31/2010 | 12/31/2011 | 12/31/2012 | 12/31/2013 | 12/31/2014 |
| Webster Financial Corporation | \$ 100 | \$ 166 | \$ 174 | \$ 178 | \$ 276 | \$ 295 |
| S&P 500 Index | \$ 100 | \$ 115 | \$ 117 | \$ 136 | \$ 180 | \$ 205 |
| KRX | \$ 100 | \$ 120 | \$ 114 | \$ 129 | \$ 190 | \$ 195 |

Table of Contents

ITEM 6. SELECTED FINANCIAL DATA

| | At or for the years ended December 31, | | | | |
|---|--|--------------|--------------|--------------|--------------|
| (Dollars in thousands, except per share data) | 2014 | 2013 | 2012 | 2011 | 2010 |
| BALANCE SHEETS | | | | | |
| Total assets | \$22,533,010 | \$20,852,999 | \$20,146,765 | \$18,714,340 | \$18,033,881 |
| Loans and leases, net | 13,740,761 | 12,547,203 | 11,851,567 | 10,991,917 | 10,696,532 |
| Investment securities | 6,666,828 | 6,465,652 | 6,243,689 | 5,848,491 | 5,486,229 |
| Goodwill and other intangible assets, net | 532,553 | 535,238 | 540,157 | 545,577 | 551,164 |
| Deposits | 15,651,605 | 14,854,420 | 14,530,835 | 13,656,025 | 13,608,785 |
| Borrowings | 4,336,424 | 3,612,448 | 3,238,048 | 2,969,904 | 2,442,319 |
| Total equity | 2,322,681 | 2,209,188 | 2,093,530 | 1,845,774 | 1,778,879 |
| STATEMENTS OF INCOME | | | | | |
| Interest income | \$718,941 | \$687,640 | \$693,502 | \$699,723 | \$708,647 |
| Interest expense | 90,500 | 90,912 | 114,594 | 135,955 | 171,376 |
| Net interest income | 628,441 | 596,728 | 578,908 | 563,768 | 537,271 |
| Provision for loan and lease losses | 37,250 | 33,500 | 21,500 | 22,500 | 115,000 |
| Other non-interest income | 197,754 | 197,615 | 189,411 | 175,018 | 185,270 |
| Net impairment losses on securities recognized in earnings | (1,145) | (7,277) | — | — | (5,838) |
| Net unrealized (loss) gain on securities classified as trading | — | — | — | (1,799) | 12,045 |
| Net gain on sale of investment securities | 5,499 | 712 | 3,347 | 3,823 | 9,748 |
| Non-interest expense | 502,138 | 498,059 | 501,804 | 510,976 | 538,974 |
| Income from continuing operations before income tax expense | 291,161 | 256,219 | 248,362 | 207,334 | 84,522 |
| Income tax expense | 91,409 | 76,670 | 74,665 | 57,951 | 12,358 |
| Income from continuing operations | 199,752 | 179,549 | 173,697 | 149,383 | 72,164 |
| Income from discontinued operations, net of tax | — | — | — | 1,995 | 94 |
| Less: Net (loss) income attributable to non controlling interests | — | — | — | (1) | 3 |
| Preferred stock dividends | (10,556) | (10,803) | (2,460) | (3,286) | (18,086) |
| Accretion of preferred stock discount and gain on extinguishment | — | — | — | — | (6,830) |
| Net income available to common shareholders | \$189,196 | \$168,746 | \$171,237 | \$148,093 | \$47,339 |
| Per Share Data | | | | | |
| Weighted-average common shares—diluted | 90,620 | 90,261 | 91,649 | 91,688 | 82,172 |
| Net income per common share from continuing operations—basic | \$2.10 | \$1.90 | \$1.96 | \$1.67 | \$0.60 |
| Net income per common share—basic | 2.10 | 1.90 | 1.96 | 1.69 | 0.60 |
| Net income per common share from continuing operations—diluted | 2.08 | 1.86 | 1.86 | 1.59 | 0.57 |
| Net income per common share—diluted | 2.08 | 1.86 | 1.86 | 1.61 | 0.57 |
| Dividends declared per common share | 0.75 | 0.55 | 0.35 | 0.16 | 0.04 |
| Book value per common share | 23.99 | 22.77 | 22.75 | 20.74 | 19.97 |
| Tangible book value per common share | 18.10 | 16.85 | 16.42 | 14.51 | 13.64 |
| Key Performance Ratios | | | | | |

Edgar Filing: WEBSTER FINANCIAL CORP - Form 10-K

| | | | | | | |
|---|-------|-------|-------|-------|-------|---|
| Return on average assets ⁽¹⁾ | 0.93 | %0.89 | %0.90 | %0.84 | %0.40 | % |
| Return on average common shareholders' equity | 8.85 | 8.45 | 8.97 | 8.19 | 3.05 | |
| Return on average tangible common shareholders' equity | 11.90 | 11.77 | 12.80 | 12.04 | 5.11 | |
| Net interest margin | 3.21 | 3.26 | 3.32 | 3.47 | 3.36 | |
| Efficiency ratio | 59.30 | 60.36 | 62.78 | 65.13 | 66.73 | |
| Tangible common equity ratio | 7.45 | 7.49 | 7.15 | 7.00 | 6.80 | |
| Non-interest income as a percentage of total revenue | 24.33 | 24.25 | 24.98 | 23.90 | 27.25 | |
| Average shareholders' equity to average assets | 10.67 | 10.61 | 10.06 | 10.16 | 10.47 | |
| Dividend payout ratio | 35.71 | 28.95 | 17.86 | 9.47 | 6.67 | |
| Asset Quality Ratios | | | | | | |
| Allowance for loan and lease losses as a percentage of loans and leases | 1.15 | %1.20 | %1.47 | %2.08 | %2.92 | % |
| Net charge-offs as a percentage of average loans and leases | 0.23 | 0.47 | 0.68 | 1.00 | 1.23 | |
| Non-performing loans and leases as a percentage of loans and leases | 0.95 | 1.28 | 1.62 | 1.68 | 2.48 | |
| Non-performing assets as a percentage of loans and leases plus OREO | 1.00 | 1.35 | 1.65 | 1.72 | 2.73 | |

(1) Calculated based on net income before preferred dividends.

Table of Contents

ITEM 7. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

The following discussion should be read in conjunction with the Consolidated Financial Statements of Webster Financial Corporation and the Notes thereto included elsewhere within this report (collectively, the "Consolidated Financial Statements").

Forward-Looking Statements

This Annual Report on Form 10-K contains "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995 (the "Act"). Forward-looking statements can be identified by words such as "believes," "anticipates," "expects," "intends," "targeted," "continue," "remain," "will," "should," "may," "plans," "estimates," and similar future periods; however, such words are not the exclusive means of identifying such statements. Examples of forward-looking statements include, but are not limited to: (i) projections of revenues, expenses, income or loss, earnings or loss per share, and other financial items; (ii) statements of plans, objectives and expectations of Webster or its management or Board of Directors; (iii) statements of future economic performance; and (iv) statements of assumptions underlying such statements. Forward-looking statements are based on Webster's current expectations and assumptions regarding its business, the economy and other future conditions. Because forward-looking statements relate to the future, they are subject to inherent uncertainties, risks and changes in circumstances that are difficult to predict. Webster's actual results may differ materially from those contemplated by the forward-looking statements, which are neither statements of historical fact nor guarantees or assurances of future performance. Factors that could cause actual results to differ from those discussed in the forward-looking statements include, but are not limited to: (i) local, regional, national and international economic conditions and the impact they may have on us and our customers and our assessment of that impact; (ii) volatility and disruption in national and international financial markets; (iii) government intervention in the U.S. financial system; (iv) changes in the level of non-performing assets and charge-offs; (v) changes in estimates of future reserve requirements based upon the periodic review thereof under relevant regulatory and accounting requirements; (vi) adverse conditions in the securities markets that lead to impairment in the value of securities in our investment portfolio; (vii) inflation, interest rate, securities market and monetary fluctuations; (viii) the timely development and acceptance of new products and services and perceived overall value of these products and services by customers; (ix) changes in consumer spending, borrowings and savings habits; (x) technological changes and cyber-security matters; (xi) the ability to increase market share and control expenses; (xii) changes in the competitive environment among banks, financial holding companies and other financial services providers; (xiii) the effect of changes in laws and regulations (including laws and regulations concerning taxes, banking, securities and insurance) with which we and our subsidiaries must comply, including the Dodd-Frank Wall Street Reform and Consumer Protection Act and the New Capital Rules; (xiv) the effect of changes in accounting policies and practices, as may be adopted by the regulatory agencies, as well as the Public Company Accounting Oversight Board, the Financial Accounting Standards Board and other accounting standard setters; (xv) the costs and effects of legal and regulatory developments including the resolution of legal proceedings or regulatory or other governmental inquiries and the results of regulatory examinations or reviews; and (xvi) our success at managing the risks involved in the foregoing items. Any forward-looking statement made by the Company in this Annual Report on Form 10-K speaks only as of the date on which it pursuant to is made. Factors or events that could cause the Company's actual results to differ may emerge from time to time, and it is not possible for the Company to predict all of them. The Company undertakes no obligation to publicly update any forward-looking statement, whether as a result of new information, future developments or otherwise, except as may be required by law.

Critical Accounting Policies and Accounting Estimates

The Company follows accounting and reporting policies and procedures that conform, in all material respects, to U.S. generally accepted accounting principles and to practices generally applicable to the financial services industry, the most significant of which are described in Note 1 - Summary of Significant Accounting Policies in the Notes to Consolidated Financial Statements included elsewhere within this report. The preparation of Consolidated Financial Statements in conformity with U.S. generally accepted accounting principles requires management to make judgments and accounting estimates that affect the amounts reported for assets, liabilities, revenues and expenses in the Consolidated Financial Statements and accompanying notes, and amounts disclosed as contingent assets and

liabilities. While the Company bases estimates on historical experience, current information and other factors deemed to be relevant, actual results could differ from those estimates.

Accounting estimates are necessary in the application of certain accounting policies and procedures that are particularly susceptible to significant change. Critical accounting policies are defined as those that require the most complex or subjective judgment, are reflective of significant uncertainties, and could potentially result in materially different results under different assumptions and conditions. Management has identified the Company's most critical accounting policies and accounting estimates, which have been discussed with the appropriate committees of the Board of Directors, as follows:

23

Table of Contents

Allowance for Loan and Lease Losses

The allowance for loan and lease losses is a reserve established through a provision for credit losses charged to expense, which represents management's best estimation of probable losses that are inherent within the Company's portfolio of loans and leases as of the balance sheet date. The allowance for loan and lease losses is based on guidance provided in SEC Staff Accounting Bulletin No. 102, "Selected Loan Loss Allowance Methodology and Documentation Issues" and includes amounts calculated in accordance with Accounting Standards Codification ("ASC") Topic 310, "Receivables" and allowance allocation calculated in accordance with ASC Topic 450, "Contingencies."

The level of the allowance for loan and lease losses reflects management's judgment based on continuing evaluation of industry concentrations, specific credit risks, loss experience, current portfolio quality, present economic, political, and regulatory conditions and inherent risks not captured in quantitative modeling and methodologies, as well as trends therein. This allowance balance may be allocated for specific portfolio credits; however, the entire allowance balance is available for any credit that, in management's judgment, should be charged off. While management utilizes its best judgment and information available, the ultimate adequacy of the allowance for loan and lease losses is dependent upon a variety of factors beyond the Company's control, including performance of the Company's loan portfolio, the economy, changes in interest rates, and regulatory authorities altering their loan classification guidance.

Fair Value Measurements

The Company records certain assets and liabilities at fair value in the Consolidated Financial Statements. Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date, as defined by applicable accounting guidance.

To increase consistency and comparability in fair value measures, management adheres to the three-level hierarchy established to prioritize the inputs used in valuation techniques, which consists of (i) quoted prices (unadjusted) in active markets for identical assets or liabilities that the reporting entity can access at the measurement date, (ii) inputs other than quoted prices included in Level 1 that are observable for the asset or liability, either directly or indirectly, and (iii) unobservable data such as the Company's own data or single dealer non-binding pricing quotes. All assets and liabilities recorded at fair value are categorized both on a recurring and nonrecurring basis into the above three levels. At the end of each quarter, management assesses the valuation hierarchy for each asset or liability and, as a result, assets or liabilities may be transferred between hierarchy levels due to changes in availability of observable market inputs used to measure fair value at that measurement date.

When observable market prices are not available, fair value is estimated using modeling techniques such as discounted cash flow analysis. These modeling techniques utilize assumptions that market participants would use in pricing the asset or liability, including assumptions about the risk inherent in a particular valuation technique, the effect of a restriction on the sale or use of an asset, and the risk of nonperformance. Depending on the nature of the asset or liability, the Company uses various valuation techniques and assumptions when estimating the instrument's fair value. In addition, changes in legislation or regulatory environment could further impact these assumptions.

Table of Contents

The hierarchy level and valuation methodology for financial instruments measured at fair value on a recurring basis is at December 31, 2014:

| Financial Instrument | Hierarchy | Valuation Methodology |
|---------------------------------|-----------|--|
| Available for sale securities | Level 1 | Consists of U.S. Treasury securities and equity securities which have quoted prices. |
| | Level 2 | Consists of Agency CMOs, Agency MBS, Agency CMBS, Non-Agency CMBS, CLOs, corporate debt, single-issuer trust preferred securities, for which quoted market prices are not available. Management employs an independent pricing service that utilizes matrix pricing to calculate fair value. This fair value measurement considers observable data such as dealer quotes, dealer price indications, market spreads, credit information, and the respective terms and conditions for debt instruments. Procedures are in place to monitor assumptions and establish processes to challenge valuations received from pricing services that appear unusual or unexpected. |
| Derivative instruments | Level 1 | Consists of Fed Funds futures contracts which have quoted prices. |
| | Level 2 | Consists of interest rate swaps and mortgage banking derivatives. Management uses readily observable market parameters to value these contracts. Further, for interest rate swaps, Bloomberg models and third-party consultants are utilized. |
| Investments held in Rabbi Trust | Level 1 | Consists primarily of mutual funds that invest in equity and fixed income securities. Shares of mutual funds are valued based on net asset value, which represents quoted market prices for the underlying shares held in the mutual fund. Webster records investments in private equity funds at cost or fair value based on ownership percentage in the fund. Ownership in investments less than 3% are recorded at cost and are subject to impairment testing. Equity investments that do not have a readily determinable fair value are recorded at cost and subject to impairment testing. Investment ownership in private equity funds greater than 3% are accounted for at fair value using a Net Asset Value (NAV) as a practical expedient to calculate fair value. |
| Alternative investments | Level 3 | |

Credit-driven OTTI is monitored for pooled trust preferred securities due to the continued inactive market and illiquid nature in the entire capital structure of these CDO securities. An internal cash flow model is used to value these securities on a quarterly basis. The Company employs an internal CDO model for projection of future cash flows and discounting those cash flows to a net present value. Each underlying issuer in the pool is rated internally using the latest financial data on each institution, and future deferrals, defaults and losses are then estimated on the basis of continued stress in the financial markets. Further, all current and projected deferrals are not assumed to cure, and all current and projected defaults are assumed to have no recovery value. The resulting net cash flows are then discounted at current market levels for similar types of products that are actively trading. Management compares the amortized cost to the present value of expected cash flows adjusted for deferrals and defaults using the discount margin at the time of purchase to determine potential OTTI due to credit losses, which would be charged against earnings. Other factors that management considers include an analysis of excess subordination and temporary interest shortfall coverage. Additional interest deferrals, defaults, or ratings changes could result in further OTTI due to credit losses. On December 10, 2013, Federal banking agencies jointly adopted final regulations to implement Section 619 of the Dodd-Frank Act, commonly known as the Volcker Rule. The Volcker Rule restricts the ability of banking entities to engage in proprietary trading or have an ownership interest in Covered Funds. The final rule definition of a Covered Fund includes investments such as certain CLO and CDO securities, in the available-for-sale portfolio, and alternative investments. The company will divest its Covered Fund investments in accordance with the conformance period defined in the Final Rule. As a result, OTTI is immediately triggered since it becomes more likely than not that the company would be required to divest of a security with a current unrealized loss before achieving full recovery of its

cost. Unlike credit-driven OTTI, when only the credit portion of the impairment is charged against earnings, a required divestiture situation results in a full write-down to market value in the current period. Therefore, the Company recognized OTTI of \$1.1 million related to the CLO securities for the year ended December 31, 2014. Information regarding the fair value hierarchy levels and Volcker Rule impact are more fully described, along with additional information regarding fair value measurements, in Note 17 - Fair Value Measurements and Note 2 - Investment Securities in the Notes to Consolidated Financial Statements included elsewhere within this report.

25

Table of Contents

Goodwill Valuation

Goodwill represents the excess purchase price of businesses acquired over the fair value, at acquisition, of the identifiable net assets acquired and is assigned to specific reporting units. Goodwill is evaluated for impairment, at least annually, in accordance with ASC Topic 350, "Intangibles - Goodwill and Other." Quarterly, an assessment of potential triggering events is performed and should events or circumstances be present that, more likely than not, would reduce the fair value of a reporting unit below its carrying value, the Company would then evaluate: periods of market disruption; market capitalization to book value erosion; financial services industry-wide factors; geo-economic factors, and internally developed forecasts to determine if its recorded goodwill may be impaired. Goodwill is evaluated for impairment by either performing a qualitative evaluation or a two-step quantitative test. The qualitative evaluation is an assessment of factors to determine whether it is more likely than not that the fair value of a reporting unit is less than its carrying amount, including goodwill. Discounted cash flow estimates, which include significant management assumptions relating to revenue growth rates, net interest margins, weighted-average cost of capital, and future economic and market conditions, are used to determine fair value under the two-step quantitative test. In "Step 1," the fair value of a reporting unit is compared to its carrying amount, including goodwill. If the fair value of the reporting unit exceeds its carrying amount, goodwill of the reporting unit is not considered impaired, and it is not necessary to continue to "Step 2" of the impairment process. Otherwise, Step 2 is performed where the implied fair value of goodwill is compared to the carrying value of goodwill in the reporting unit. If a reporting unit's carrying value exceeds fair value, the difference is charged to non-interest expense.

During 2014, Webster performed its annual impairment test under Step 1 as of its elected measurement date of August 31. Subsequently, Webster elected to change prospectively the measurement date for its annual goodwill impairment test from August 31 to November 30 of each fiscal year beginning in 2015. In conjunction with this change, Webster performed a Step 1 impairment test at December 31, 2014. This change is not expected to result in the delay, acceleration, or avoidance of an impairment charge. Webster believes this timing is preferable as it better aligns the goodwill impairment test with the Company's strategic business planning process, which is a key component of the goodwill impairment test.

The valuation of goodwill involves estimates which require significant management judgment. Determining the fair value of a reporting unit involves several management estimates, including developing a discounted cash flow valuation model which utilizes variables such as revenue growth rates, expense trends, discount rates, and terminal values. Based upon an evaluation of key data and market factors, management selects from a range, the specific variables to be incorporated into the valuation model. Projected future cash flows are discounted using estimated rates based on the Capital Asset Pricing Model, which considers the risk-free interest rate, market risk premium, beta, and unsystematic risk and size premium adjustments specific to the reporting unit. The Company utilizes both an income approach and a market approach to arrive at an indicated fair value range for the reporting unit. The comparable company method is used to corroborate the income approach, giving an indication of the fair value of equity of the reporting units, by including small to mid-sized banks based in the Northeast with significant geographic or product line overlap to Webster and its reporting units.

At December 31, 2014, Webster calculated the following multiples for the selected comparable companies, as appropriate for each reporting unit: core deposit premium, equity value-to-tangible book value, equity value-to-revenue and price-to-earnings per share. The selected multiple ranges were based on a range of 90% to 110% of the median multiples, subject to an adjustment factor and a global factor calculated based on the quantitative and qualitative differences between the comparable companies and the reporting units. In this income approach used, the discount rate used for each reporting unit ranged from 8.5% to 11.3%. The long-term growth rate used in determining the terminal value of the reporting unit's cash flows was estimated at 4% and is based on management's assessment of the minimum expected growth rate of each reporting unit as well as broader economic and regulatory considerations. In estimating the carrying value of each reporting unit, Webster also uses a methodology that is based upon Basel III asset risk weightings and fully allocates book capital to all assets and liabilities of each reporting unit. Capital is allocated to assets based on risk weightings and to funding liabilities based on an assessment of operational risk, collateral needs and residual leverage capital as appropriate.

There was no impairment indicated as a result of the Step 1 test performed as of December 31, 2014. The fair value of the Consumer Deposits, Business Banking, and Other reporting units where goodwill resides exceeded carrying value by 52.4%, 15.8%, and 910.2%, respectively.

With respect to sensitivity analysis related to the Business Banking unit, by which the fair value exceeded the carrying amount by approximately 16%, stressing (i) the discount rate up approximately 100 basis points or (ii) the projection of net income downward by approximately 10%, assuming no changes in any other variable, would result in the Company having to perform additional analysis under step 2.

Table of Contents

Calculations around sensitivity are hypothetical and should not be considered to be predictive of future performance. Impacts to implied fair value based on adverse changes in assumptions should not be extrapolated as the relationship of change in assumption to the change in fair value may not be linear.

Income Taxes

In accordance with ASC Topic 740, "Income Taxes," certain aspects of accounting for income taxes require significant management judgment, including assessing the realizability of deferred tax assets and the resolution of uncertain tax positions. Such judgments are subjective and involve estimates and assumptions about matters that are inherently uncertain. Should actual factors and conditions differ materially from those used by management, the actual realization of deferred tax assets and resolution of uncertain tax positions could differ materially from the amounts recorded in the Consolidated Financial Statements.

Deferred tax assets generally represent items that can be used as a tax deduction or credit in future income tax returns and for which a financial statement tax benefit has been recognized. The realization of deferred tax assets depends upon future sources of taxable income and the existence of prior years' taxable income to which carry back refund claims could be made. Valuation allowances are established for those deferred tax assets determined not likely to be realized based on management's judgment.

Tax positions that are uncertain but meet a more likely than not recognition threshold are measured as the largest amount of tax benefit that has a greater than 50% likelihood of being realized upon settlement with a taxing authority that has full knowledge of all relevant information. The determination of whether or not a tax position meets the more likely than not recognition threshold considers the facts, circumstances and information available at the reporting date and is subject to management's judgment.

Income taxes are more fully described in Note 7 - Income Taxes in the Notes to Consolidated Financial Statements included elsewhere within this report.

Defined Benefit Pension and Postretirement Benefits Plans

The determination of the obligation and expense for the defined benefit pension and postretirement benefits plans is dependent upon certain key assumptions used in calculating such amounts. Key assumptions used in the actuarial valuations include the discount rate, expected long-term rate of return on plan assets, and rates of increase in health care costs. Effective December 31, 2014, the mortality assumptions used in the pension liability assessment was updated to the RP-2014 table with the Mercer MMP-2007 mortality improvement projection scale applied generationally. Market-driven rates may fluctuate unexpectedly, and actual results would differ from the assumptions utilized for actuarial valuations. Significant differences in actual experience or significant changes in the key assumptions may materially affect the future defined benefit pension and postretirement benefits obligations and expense. The Company has a retirement plans committee which evaluates the key assumptions for the benefit plans annually. The discount rates used in the actuarial valuation of the defined benefit pension and postretirement benefits plans were calculated using the CitiGroup yield curve as of each measurement date. Trends in the key assumptions used in the actuarial valuations are more fully described in Note 18 - Pension and Other Postretirement Benefits in the Notes to Consolidated Financial Statements included elsewhere within this report.

Accounting Standards Updates

See Note 1 - Summary of Significant Accounting Policies in the Notes to Consolidated Financial Statements included elsewhere within this report for details of recently issued accounting pronouncements and their expected impact on the Company's financial statements.

Table of Contents

Results of Operations

Financial Performance

The Company achieved a record level of net income available to common shareholders of \$189.2 million for the year ended December 31, 2014. The Company's operating efficiency continued to improve as evidenced by a decrease of 106 basis points in the efficiency ratio, record high levels of low cost deposits, continued total loan growth, steady improvement in credit quality, and continued strong capital ratios.

Income before income tax expense was \$291.2 million for the year ended December 31, 2014, an increase of \$34.9 million from \$256.2 million for the year ended December 31, 2013.

The primary factors positively impacting income before tax expense include:

- interest income increased \$31.3 million;
- impairment losses on securities decreased by \$6.1 million;
- net gain on sale of investment securities increased \$4.8 million;
- deposit service fees increased \$4.5 million;
- loan related fees increased \$1.4 million;
- interest expense decreased \$0.4 million; and
- wealth and investment service fees increased \$0.2 million.

The primary factors negatively impacting income from continuing operations include:

- income from mortgage banking activities decreased \$12.3 million;
- non-interest expense increased \$4.1 million; and
- provision for loan and lease losses increased \$3.8 million.

The impact of the items outlined above, and the effect from income taxes of \$91.4 million and \$76.7 million, and preferred stock dividends of \$10.6 million and \$10.8 million for the years ended December 31, 2014 and 2013, respectively, resulted in net income available to common shareholders of \$189.2 million for the year ended December 31, 2014 compared to \$168.7 million for the year ended December 31, 2013. Diluted net income available to common shareholders was \$2.08 and \$1.86 per share for the years ended December 31, 2014 and 2013, respectively.

Net interest income increased \$31.7 million to \$628.4 million for the year ended December 31, 2014. Average total interest-earning assets increased by \$1.2 billion, while the average yield decreased by 7 basis points in 2014 compared to 2013. Average total interest-bearing liabilities increased \$1.1 billion, while the average cost decreased by 3 basis points in 2014 compared to 2013.

Credit quality improved as evidenced by improvement in asset quality ratios. Net charge-offs as a percentage of average loans and leases decreased to 0.23% for the year ended December 31, 2014 from 0.47% for the year ended December 31, 2013, and non-performing assets as a percentage of loans, leases and other real estate owned decreased to 1.00% at December 31, 2014 from 1.35% at December 31, 2013. The continued improvement in credit quality in 2014 resulted in a reduction in total past due and non-accrual loans at December 31, 2014 compared to December 31, 2013.

On April 21, 2014, the Company increased its quarterly cash dividend to common shareholders to \$0.20 per common share from \$0.15 per common share.

Table of Contents

Selected financial highlights are presented in the following table:

| (In thousands, except per share and ratio data) | At or for the years ended December 31, | | | |
|--|--|-----------|-----------|---|
| | 2014 | 2013 | 2012 | |
| Statement of Income: | | | | |
| Net interest income | \$628,441 | \$596,728 | \$578,908 | |
| Provision for loan and lease losses | 37,250 | 33,500 | 21,500 | |
| Total non-interest income | 202,108 | 191,050 | 192,758 | |
| Total non-interest expense | 502,138 | 498,059 | 501,804 | |
| Net income | 199,752 | 179,549 | 173,697 | |
| Net income available to common shareholders | 189,196 | 168,746 | 171,237 | |
| Per Share Data: | | | | |
| Weighted-average common shares - diluted ⁽¹⁾ | 90,620 | 90,261 | 91,649 | |
| Net income available to common shareholders per common share - diluted | \$2.08 | \$1.86 | \$1.86 | |
| Dividends declared per common share | 0.75 | 0.55 | 0.35 | |
| Dividends declared per Series A preferred share | 85.00 | 85.00 | 85.00 | |
| Dividends declared per Series E preferred share | 1,600.00 | 1,648.89 | — | |
| Book value per common share | 23.99 | 22.77 | 22.75 | |
| Tangible book value per common share ⁽³⁾ | 18.10 | 16.85 | 16.42 | |
| Selected Ratios: | | | | |
| Tangible common equity ratio ⁽³⁾ | 7.45 | % 7.49 | % 7.15 | % |
| Tier 1 common equity to risk-weighted assets ⁽³⁾ | 11.43 | 11.43 | 10.78 | |
| Net interest margin | 3.21 | 3.26 | 3.32 | |
| Return on average assets ⁽²⁾ | 0.93 | 0.89 | 0.90 | |
| Return on average common shareholders' equity | 8.85 | 8.45 | 8.97 | |
| Return on average tangible common shareholders' equity ⁽³⁾ | 11.90 | 11.77 | 12.80 | |
| Efficiency ratio ⁽³⁾ | 59.30 | 60.36 | 62.78 | |

For the years ended December 31, 2014, 2013, and 2012, the effect of the Series A Preferred Stock on the (1) computation of diluted earnings per share was anti-dilutive; therefore, the effect of this security was not included in the determination of diluted average shares.

(2) Based on net income before preferred dividend.

(3) The Company evaluates its business based on certain ratios that utilize tangible equity, a non-GAAP financial measure.

The efficiency ratio, which measures the costs expended to generate a dollar of revenue, is calculated excluding foreclosed property expense, amortization of intangibles, gain or loss on securities, and other non-recurring items. Accordingly, this is also a non-GAAP financial measure.

The Company believes the use of these non-GAAP financial measures provides additional clarity in assessing the results of the Company. Other companies may define or calculate supplemental financial data differently.

Table of Contents

The following table reconciles the non-GAAP financial measures with financial measures defined by GAAP:

| | At December 31, | | |
|--|----------------------------------|--------------|--------------|
| (Dollars and shares in thousands, except per share data) | 2014 | 2013 | 2012 |
| Tangible book value per common share (non-GAAP): | | | |
| Shareholders' equity (GAAP) | \$2,322,681 | \$2,209,188 | \$2,093,530 |
| Less: Preferred equity (GAAP) | 151,649 | 151,649 | 151,649 |
| Goodwill and other intangible assets (GAAP) | 532,553 | 535,238 | 540,157 |
| Tangible common equity (non-GAAP) | \$1,638,479 | \$1,522,301 | \$1,401,724 |
| Common shares outstanding | 90,512 | 90,367 | 85,341 |
| Tangible book value per common share (non-GAAP) | \$18.10 | \$16.85 | \$16.42 |
| Tangible common equity ratio (non-GAAP): | | | |
| Shareholders' equity (GAAP) | \$2,322,681 | \$2,209,188 | \$2,093,530 |
| Less: Preferred stock (GAAP) | 151,649 | 151,649 | 151,649 |
| Goodwill and other intangible assets (GAAP) | 532,553 | 535,238 | 540,157 |
| Tangible common shareholders' equity (non-GAAP) | \$1,638,479 | \$1,522,301 | \$1,401,724 |
| Total Assets (GAAP) | \$22,533,010 | \$20,852,999 | \$20,146,765 |
| Less: Goodwill and other intangible assets (GAAP) | 532,553 | 535,238 | 540,157 |
| Tangible assets (non-GAAP) | \$22,000,457 | \$20,317,761 | \$19,606,608 |
| Tangible common equity ratio (non-GAAP) | 7.45 | % 7.49 | % 7.15 |
| Tier 1 common equity to risk-weighted assets (non-GAAP): | | | |
| Shareholders' equity (GAAP) | \$2,322,681 | \$2,209,188 | \$2,093,530 |
| Less: Preferred equity (GAAP) | 151,649 | 151,649 | 151,649 |
| Goodwill and other intangible assets (GAAP) | 532,553 | 535,238 | 540,157 |
| Accumulated other comprehensive loss (GAAP) | (56,261) | (48,549) | (32,266) |
| Add back: DTL related to goodwill and other intangibles (regulatory) | 9,886 | 10,145 | 11,380 |
| Tier 1 common equity (regulatory) | \$1,704,626 | \$1,580,995 | \$1,445,370 |
| Risk-weighted assets (regulatory) | \$14,908,139 | \$13,827,535 | \$13,409,363 |
| Tier 1 common equity to risk-weighted assets (non-GAAP) | 11.43 | % 11.43 | % 10.78 |
| | | | |
| | For the years ended December 31, | | |
| (Dollars in thousands) | 2014 | 2013 | 2012 |
| Return on average tangible common shareholders' equity (non-GAAP): | | | |
| Net income available to common shareholders (GAAP) | \$189,196 | \$168,746 | \$171,237 |
| Intangible assets amortization, tax-affected at 35% (GAAP) | 1,745 | 3,197 | 3,523 |
| Net income adjusted for amortization of intangibles (non-GAAP) | \$190,941 | \$171,943 | \$174,760 |
| Average shareholders' equity (non-GAAP) | \$2,289,565 | \$2,149,713 | \$1,946,580 |
| Less: Average Preferred stock (non-GAAP) | 151,649 | 151,649 | 38,335 |
| Average Goodwill and other intangible assets (non-GAAP) | 533,549 | 537,650 | 542,782 |
| Average tangible common equity (non-GAAP) | \$1,604,367 | \$1,460,414 | \$1,365,463 |
| Return on average tangible common shareholders' equity (non-GAAP) | 11.90 | % 11.77 | % 12.80 |
| Efficiency ratio (non-GAAP): | | | |
| Non-interest expense (GAAP) | \$502,138 | \$498,059 | \$501,804 |
| Less: Foreclosed property expense (GAAP) | 1,223 | 1,338 | 1,028 |
| Intangible assets amortization (GAAP) | 2,685 | 4,919 | 5,420 |

Edgar Filing: WEBSTER FINANCIAL CORP - Form 10-K

| | | | | |
|--|-----------|-----------|-----------|---|
| Other expense (non-GAAP) | 1,732 | 4,354 | 3,762 | |
| Non-interest expense (non-GAAP) | \$496,498 | \$487,448 | \$491,594 | |
| Net interest income (GAAP) | \$628,441 | \$596,728 | \$578,908 | |
| Add back: FTE adjustment (non-GAAP) | 11,124 | 13,221 | 14,751 | |
| Non-interest income (GAAP) | 202,108 | 191,050 | 192,758 | |
| Less: Net gain on sale of investment securities (GAAP) | 5,499 | 712 | 3,347 | |
| Impairment loss recognized in earnings (GAAP) | (1,145) |) (7,277 |) — | |
| Income (non-GAAP) | \$837,319 | \$807,564 | \$783,070 | |
| Efficiency ratio (non-GAAP) | 59.30 | % 60.36 | % 62.78 | % |

30

Table of Contents

The following table summarizes the Company's daily average balances, interest, average yields and net interest margin on a fully tax-equivalent basis:

| (Dollars in thousands) | Years ended December 31, | | | | | | | | |
|---|----------------------------|-------------------|-------------------|----------------------------|-------------------|-------------------|----------------------------|-------------------|-------------------|
| | 2014 Average Balance | Interest | Average Yields | 2013 Average Balance | Interest | Average Yields | 2012 Average Balance | Interest | Average Yields |
| Assets | | | | | | | | | |
| Interest-earning assets: | | | | | | | | | |
| Loans and leases | \$ 13,275,340 | \$ 513,705 | 3.87 % | \$ 12,235,821 | \$ 490,985 | 4.01 % | \$ 11,525,233 | \$ 485,666 | 4.21 % |
| Securities ⁽¹⁾ | 6,446,799 | 210,721 | 3.28 | 6,268,889 | 204,287 | 3.28 | 6,100,219 | 216,513 | 3.58 |
| Federal Home Loan and Federal Reserve Bank stock | 168,036 | 4,719 | 2.81 | 158,233 | 3,437 | 2.17 | 143,074 | 3,508 | 2.45 |
| Interest-bearing deposits | 24,376 | 63 | 0.26 | 21,800 | 84 | 0.39 | 77,265 | 141 | 0.18 |
| Loans held for sale | 22,642 | 857 | 3.78 | 63,870 | 2,068 | 3.24 | 73,156 | 2,425 | 3.31 |
| Total interest-earning assets | 19,937,193 | \$ 730,065 | 3.67 % | 18,748,613 | \$ 700,861 | 3.74 % | 17,918,947 | \$ 708,253 | 3.96 % |
| Non-interest-earning assets | 1,523,606 | | | 1,513,906 | | | 1,427,824 | | |
| Total assets | \$ 21,460,799 | | | \$ 20,262,519 | | | \$ 19,346,771 | | |
| Liabilities and equity | | | | | | | | | |
| Interest-bearing liabilities: | | | | | | | | | |
| Demand deposits | \$ 3,216,777 | \$ — | — % | \$ 2,939,324 | \$ — | — % | \$ 2,638,025 | \$ — | — % |
| Savings, checking, & money market deposits | 9,863,703 | 17,800 | 0.18 | 9,511,386 | 18,376 | 0.19 | 8,824,581 | 21,061 | 0.24 |
| Time deposits | 2,280,668 | 26,362 | 1.16 | 2,357,321 | 28,206 | 1.20 | 2,703,414 | 38,525 | 1.43 |
| Total deposits | 15,361,148 | 44,162 | 0.29 | 14,808,031 | 46,582 | 0.31 | 14,166,020 | 59,586 | 0.42 |
| Securities sold under agreements to repurchase and other borrowings | 1,353,308 | 19,388 | 1.43 | 1,228,002 | 20,800 | 1.69 | 1,207,623 | 21,034 | 1.74 |
| Federal Home Loan Bank advances | 2,038,749 | 16,909 | 0.83 | 1,652,471 | 16,229 | 0.98 | 1,389,999 | 16,943 | 1.22 |
| Long-term debt | 252,368 | 10,041 | 3.98 | 233,850 | 7,301 | 3.12 | 418,896 | 17,031 | 4.07 |
| Total borrowings | 3,644,425 | 46,338 | 1.27 | 3,114,323 | 44,330 | 1.42 | 3,016,518 | 55,008 | 1.82 |
| Total interest-bearing liabilities | 19,005,573 | \$ 90,500 | 0.48 % | 17,922,354 | \$ 90,912 | 0.51 % | 17,182,538 | \$ 114,594 | 0.67 % |
| Non-interest-bearing liabilities | 165,661 | | | 190,452 | | | 217,653 | | |
| Total liabilities | 19,171,234 | | | 18,112,806 | | | 17,400,191 | | |
| Preferred stock | 151,649 | | | 151,649 | | | 38,335 | | |
| | 2,137,916 | | | 1,998,064 | | | 1,908,245 | | |

| | | | | |
|------------------------------------|--------------|--------|--------------|--------------|
| Common shareholders' equity | | | | |
| Webster Financial Corporation | 2,289,565 | | 2,149,713 | 1,946,580 |
| shareholders' equity | | | | |
| Total liabilities and equity | \$21,460,799 | | \$20,262,519 | \$19,346,771 |
| Tax-equivalent net interest income | 639,565 | | 609,949 | 593,659 |
| Less: tax equivalent adjustments | (11,124) | | (13,221) | (14,751) |
| Net interest income | \$628,441 | | \$596,728 | \$578,908 |
| Net interest margin | | 3.21 % | | 3.26 % |
| | | | | 3.32 % |

(1) Daily average balances and yields of securities available for sale are based upon amortized cost.

Table of Contents

Net Interest Income

Net interest income is the difference between interest income on earning assets, such as loans and securities, and interest expense on liabilities, such as deposits and borrowings, which are used to fund those assets. Net interest income is the Company's largest source of revenue, representing 75.7% of total revenue for the year ended December 31, 2014. Net interest margin is the ratio of tax-equivalent net interest income to average earning assets for the period. The level of interest rates and the volume and mix of interest-earning assets and interest-bearing liabilities impact net interest income and net interest margin. Net interest income is affected by changes in interest rates, loan and deposit pricing strategies, competitive conditions, the volume and mix of interest-earning assets and interest-bearing liabilities, as well as the level of non-performing assets. Webster manages the risk of changes in interest rates on its net interest income through an Asset/Liability Management Committee ("ALCO") and through related interest rate risk monitoring and management policies. Four main tools are used for managing interest rate risk: (i) the size and duration and credit risk of the investment portfolio, (ii) the size and duration of the wholesale funding portfolio, (iii) off-balance sheet interest rate contracts, and (iv) the pricing and structure of loans and deposits. ALCO meets at least monthly to make decisions on the investment and funding portfolios based on the economic outlook, the Committee's interest rate expectations, the risk position, and other factors. See the "Asset/Liability Management and Market Risk" section for further discussion of Webster's interest rate risk position.

The table below describes the extent to which changes in interest rates and changes in the volume of interest-earning assets and interest-bearing liabilities have impacted interest income and interest expense during the periods indicated. Information is provided in each category with respect to the impact attributable to changes in volume (change in volume multiplied by prior rate), changes attributable to rates (change in rates multiplied by prior volume), and the total net change. The change attributable to the combined impact of volume and rate has been allocated proportionately to the change due to volume and the change due to rate.

The following rate volume table is based upon reported net interest income:

| (In thousands) | Years ended December 31, 2014 vs. 2013 | | | Years ended December 31, 2013 vs. 2012 | | |
|---|---|----------|------------|---|----------|-------------|
| | Increase (decrease) due to | | | Increase (decrease) due to | | |
| | Rate | Volume | Total | Rate | Volume | Total |
| Interest on interest-earning assets: | | | | | | |
| Loans and leases | \$(17,804) | \$40,044 | \$22,240 | \$(23,819) | \$29,138 | \$5,319 |
| Loans held for sale | 300 | (1,511) | (1,211) | (55) | (302) | (357) |
| Investments ⁽¹⁾ | 4,409 | 5,863 | 10,272 | (15,118) | 4,294 | (10,824) |
| Total interest income | \$(13,095) | \$44,396 | \$31,301 | \$(38,992) | \$33,130 | \$(5,862) |
| Interest on interest-bearing liabilities: | | | | | | |
| Deposits | \$(3,705) | \$1,285 | \$(2,420) | \$(15,601) | \$2,597 | \$(13,004) |
| Borrowings | (4,996) | 7,004 | 2,008 | (12,411) | 1,733 | (10,678) |
| Total interest expense | \$(8,701) | \$8,289 | \$(412) | \$(28,012) | \$4,330 | \$(23,682) |
| Net change in net interest income | \$(4,394) | \$36,107 | \$31,713 | \$(10,980) | \$28,800 | \$17,820 |

(1) Investments include; Securities, Federal Home Loan and Federal Reserve Bank stock, and Interest-bearing deposits

Net interest income totaled \$628.4 million for the year ended December 31, 2014 compared to \$596.7 million for the year ended December 31, 2013, an increase of \$31.7 million. The increase in net interest income during the year was primarily related to an increase in average interest-earning assets, partially offset by an overall decline in reinvestment spreads on earning assets. Average interest-earning assets during the year ended December 31, 2014 increased \$1.2 billion compared to the year ended December 31, 2013. The average yield on interest-earning assets decreased 7 basis points to 3.67% for the year ended December 31, 2014 from 3.74% for the year ended December 31, 2013. The average yield on interest-earning assets is primarily impacted by changes in market interest rates as well as changes in the volume and relative mix of interest-earning assets. The net interest margin decreased 5 basis points to 3.21% during the year ended December 31, 2014 from 3.26% for the year ended December 31, 2013. The decrease in net interest margin is due primarily to reinvestment of interest-earning assets at reduced spreads, partially offset by less

premium amortization on mortgage-backed securities. Market interest rates remained at historically low levels during the periods reported.

32

Table of Contents

Average loans and leases increased \$1.0 billion during the year ended December 31, 2014 as compared to the year ended December 31, 2013. The loan and lease portfolio comprised 66.6% of the average interest-earning assets at December 31, 2014 as compared to 65.3% of the average interest-earning assets at December 31, 2013. The loan and lease portfolio yield decreased 14 basis points to 3.87% for the year ended December 31, 2014, compared to the loan and lease portfolio yield of 4.01% for the year ended December 31, 2013. The decrease in the yield on average loans and leases is due to the repayment of higher yielding loans and leases and the addition of lower yielding loans and leases in the current low interest rate environment.

Average investments increased \$190.3 million during the year ended December 31, 2014 as compared to the year ended December 31, 2013. The investments portfolio comprised 33.3% of the average interest-earning assets at December 31, 2014 as compared to 34.4% of the average interest-earnings assets at December 31, 2013. The investments portfolio yield increased 7 basis points to 3.11% for the year ended December 31, 2014 compared to the investments portfolio yield of 3.04% for the year ended December 31, 2013. The yield on average investments increased primarily due to larger Federal Home Loan Bank ("FHLB") holdings, paying an increased dividend rate.

Average total deposits increased \$553.1 million during the year ended December 31, 2014 compared to the year ended December 31, 2013. The increase is due to a \$277.4 million increase in non-interest-bearing deposits and an increase of \$275.7 million in interest-bearing deposits. The average cost of deposits decreased 2 basis points to 0.29% for the year ended December 31, 2014 from 0.31% for the year ended December 31, 2013. The decrease in the average cost of deposits is the result of improved pricing on certain deposit products and product mix, as the proportion of higher costing certificates of deposit to total interest-bearing deposits decreased to 18.8% for the year ended December 31, 2014 from 19.9% for the year ended December 31, 2013.

Average total borrowings increased \$530.1 million during the year ended December 31, 2014 compared to the year ended December 31, 2013. Borrowings increased as growth in loans and securities exceeded the growth in deposits and operating cash flows. Average securities sold under agreements to repurchase and other borrowings increased \$125.3 million, and average FHLB advances increased \$386.3 million. The \$18.5 million increase in average long-term debt is due to the issuance of \$150 million aggregate principal amount of senior notes in February 2014, ahead of a prior issuance that matured in April 2014. The average cost of borrowings decreased 15 basis points to 1.27% for the year ended December 31, 2014 from 1.42% for the year ended December 31, 2013. The decrease in average cost of borrowings is a result of a larger percentage of total borrowings for securities sold under agreements to repurchase and FHLB advances at lower rates.

Provision for Loan and Lease Losses

Management performs a quarterly review of the loan and lease portfolio to determine the adequacy of the allowance for loan and lease losses. At December 31, 2014, the allowance for loan and lease losses totaled \$159.3 million, or 1.15% of total loans and leases, compared to \$152.6 million, or 1.20% of total loans and leases, at December 31, 2013.

Several factors are considered when determining the level of the allowance for loan and lease losses, including loan growth, portfolio composition, portfolio risk profile, credit performance, changes in the levels of non-performing loans and leases and changes in the economic environment. These factors, coupled with net charge-offs during the period, impact the required level of the provision for loan and lease losses. For the year ended December 31, 2014, total net charge-offs were \$30.6 million compared to \$58.1 million for the year ended December 31, 2013.

The provision for loan and lease losses was \$37.3 million for the year ended December 31, 2014 an increase of \$3.8 million compared to the year ended December 31, 2013. The increase in provision for loan and lease losses was due primarily to the increase in loan balances, partially offset by improved credit quality.

See the "Loan and Lease Portfolio" through "Allowance for Loan and Lease Losses Methodology" sections for further details.

Table of Contents

Non-Interest Income

Non-interest income comparison of 2014 to 2013:

| (Dollars in thousands) | Years ended December 31, | | Increase (decrease) | | |
|---|--------------------------|-----------|---------------------|---------|---|
| | 2014 | 2013 | Amount | Percent | |
| Non-Interest Income: | | | | | |
| Deposit service fees | \$103,431 | \$98,968 | \$4,463 | 4.5 | % |
| Loan related fees | 23,212 | 21,860 | 1,352 | 6.2 | |
| Wealth and investment services | 34,946 | 34,771 | 175 | 0.5 | |
| Mortgage banking activities | 4,070 | 16,359 | (12,289) | (75.1) |) |
| Increase in cash surrender value of life insurance policies | 13,178 | 13,770 | (592) | (4.3) |) |
| Net gain on sale of investment securities | 5,499 | 712 | 4,787 | 672.3 | |
| Impairment loss on securities recognized in earnings | (1,145) | (7,277) | 6,132 | (84.3) |) |
| Other income | 18,917 | 11,887 | 7,030 | 59.1 | |
| Total non-interest income | \$202,108 | \$191,050 | \$11,058 | 5.8 | % |

Total non-interest income was \$202.1 million for the year ended December 31, 2014, an increase of \$11.1 million from the year ended December 31, 2013. The increase is primarily attributable to an increase in other income, a lower impairment loss on securities, an increased gain on sale of securities, and increased deposit service fees due to account growth primarily at the Company's HSA Bank division, offset by a decrease in mortgage banking activities.

Other income increased \$7.0 million, or 59.1%, due to increased commercial customer interest rate derivative activity, a private equity fund distribution, death benefit proceeds from bank owned life insurance policies, and miscellaneous rebate income.

The decrease in impairment loss on securities recognized in earnings of \$6.1 million, or 84.3%, is due to the requirement to divest certain CLO and CDO securities that were subject to the Volcker Rule. The required divestiture situation resulted in the full write-down of unrealized market losses of certain CLO and CDO securities to market value in December 2013. The additional impairment loss recognized in 2014 represents the continued write-down of market losses related to the CLO securities as required until the conformance date in July 2017.

Net gain on sale of investment securities increased \$4.8 million primarily due to the sale of four non Volcker Rule compliant pooled trust preferred positions during the year.

Deposit service fees increased \$4.5 million, or 4.5%, due to volume driven debit card interchange revenue and checking account services charges from the Company's HSA Bank division, cash management fees, and ATM and other account surcharges, offset by a reduction in NSF charges.

The decrease in mortgage banking activities of \$12.3 million, or 75.1%, is due to increased residential mortgage loan interest rates resulting in lower refinancing volumes. Originations of loans held for sale were \$297 million for the twelve months ended December 31, 2014 compared to \$687 million for the twelve months ended December 31, 2013.

Table of Contents

Non-Interest Expense

Non-interest expense comparison of 2014 to 2013:

| (Dollars in thousands) | Years ended December 31, | | Increase (decrease) | | |
|-----------------------------------|--------------------------|-----------|---------------------|---------|---|
| | 2014 | 2013 | Amount | Percent | |
| Non-Interest Expense: | | | | | |
| Compensation and benefits | \$270,151 | \$264,835 | \$5,316 | 2.0 | % |
| Occupancy | 47,325 | 48,794 | (1,469) | (3.0) |) |
| Technology and equipment | 61,993 | 60,326 | 1,667 | 2.8 | |
| Intangible assets amortization | 2,685 | 4,919 | (2,234) | (45.4) |) |
| Marketing | 15,379 | 15,502 | (123) | (0.8) |) |
| Professional and outside services | 8,296 | 9,532 | (1,236) | (13.0) |) |
| Deposit insurance | 22,670 | 21,114 | 1,556 | 7.4 | |
| Other expense | 73,639 | 73,037 | 602 | 0.8 | |
| Total non-interest expense | \$502,138 | \$498,059 | \$4,079 | 0.8 | % |

Total non-interest expense was \$502.1 million for the year ended December 31, 2014, an increase of \$4.1 million from the year ended December 31, 2013. The increase for the year ended December 31, 2014 is primarily attributable to higher compensation and benefits, technology and equipment expense, and deposit insurance, offset by lower intangible asset amortization, occupancy, and professional and outside services.

Compensation and benefits increased \$5.3 million, or 2%, due to additional staffing within the commercial, business banking, HSA Bank, and compliance areas, an increase in incentive related expense, and annual merit increases, offset by lower expenses in pension, stock based compensation, and 401(k) match.

Technology and equipment expense increased \$1.7 million, or 2.8%, primarily due to infrastructure investments at the Company's HSA Bank division.

Deposit insurance increased \$1.6 million, or 7.4%, due primarily to an increase in overall assets and the addition of high risk weighted assets.

Intangible assets amortization decreased \$2.2 million, or 45.4%, due to the completion of core deposit intangibles amortization related a 2004 acquisition.

Occupancy costs decreased \$1.5 million, or 3%, due to lower depreciation on buildings and leasehold improvements and lower occupancy related maintenance costs.

Professional and outside services decreased \$1.2 million, or 13%, due to lower consulting costs.

Income Taxes

Webster recognized income tax expense of \$91.4 million in 2014 and \$76.7 million in 2013. The effective tax rates were 31.4% and 29.9%, respectively. The increase in the effective rate principally reflects the effects of the increased pre-tax income in 2014; the \$1.7 million benefit recognized in 2013 to correct the immaterial errors in prior periods; decreased benefits from tax-exempt interest income in 2014; and increased state tax expense in 2014, which also included a \$2.0 million benefit recognized in the first quarter.

For additional information on Webster's income taxes, including its deferred tax assets and uncertain tax positions, see Note 7 - Income Taxes in the Notes to Consolidated Financial Statements included elsewhere within this report.

Table of Contents

Comparison of 2013 and 2012 Years

Financial Performance

For the year ended December 31, 2013, Webster's income from continuing operations, before income tax expense and preferred stock dividends, was \$256.2 million, an increase of \$7.8 million from \$248.4 million for the year ended December 31, 2012. The primary factors which led to this increase are outlined below:

The factors positively impacting income from continuing operations include:

- interest expense decreased \$23.7 million;
- wealth and investment service fees increased \$5.3 million;
- loan related fees increased \$3.8 million;
- non-interest expense decreased \$3.7 million; and
- deposit service fees increased \$2.3 million.

The factors negatively impacting income from continuing operations include:

- provision for loan and lease losses increased \$12.0 million;
- impairment loss recognized in earnings of \$7.3 million in 2013 for investment securities;
- income from mortgage banking activities decreased \$6.7 million; and
- interest income decreased \$5.9 million.

A discussion of the significant components of income from continuing operations follows,

Net Interest Income

Net interest income totaled \$596.7 million for the year ended December 31, 2013 compared to \$578.9 million for the year ended December 31, 2012, an increase of \$17.8 million. The increase in net interest income during the year ended December 31, 2013 was primarily related to an increase in average interest-earning assets, partially offset by declining reinvestment spreads on earning assets. Average interest-earning assets for the year ended December 31, 2013 increased \$829.7 million from the year ended December 31, 2012. The net interest margin decreased 6 basis points to 3.26% during the year ended December 31, 2013 from 3.32% during the year ended December 31, 2012. The decrease in net interest margin is due to a greater decline in the yield of interest-earning assets than the decline in cost of interest-bearing liabilities, primarily due to growth in the average investment portfolio at lower yields and lower yields in the loan portfolio, partially offset by a decline in the cost of deposits and borrowings. The average yield on interest-earning assets decreased 22 basis points to 3.74% during the year ended December 31, 2013 from 3.96% during the year ended December 31, 2012. The average yield on interest-earning assets is primarily impacted by changes in market interest rates as well as changes in the volume and relative mix of interest-earning assets. Market interest rates have remained at historically low levels during the reported periods.

Average loans increased \$710.6 million for the year ended December 31, 2013 compared to the year ended December 31, 2012. The loan portfolio yield decreased 20 basis points to 4.01% for the year ended December 31, 2013 and comprised 65.3% of the average interest-earning assets at December 31, 2013, compared to the loan portfolio yield of 4.21% for the year ended December 31, 2012 which comprised 64.3% of the average interest-earning assets at December 31, 2012. The decrease in the yield on the average loan portfolio is due to the repayment of higher yielding loans and the origination of lower yielding loans in a low interest rate environment. Average securities increased \$168.7 million for the year ended December 31, 2013 compared to the year ended December 31, 2012. The yield on investment securities decreased 30 basis points to 3.28% for the year ended December 31, 2013 and comprised 33.4% of average interest-earning assets at December 31, 2013, compared to the yield on investment securities of 3.58% for the year ended December 31, 2012, which comprised 34.0% of the average interest-earning assets at December 31, 2012. The decrease in the yield on securities is due to principal repayments and lower reinvestment rates. The growth in the securities portfolio is part of the Company's strategy to protect earnings in a protracted low rate environment.

Average total deposits increased \$642.0 million for the year ended December 31, 2013 compared to the year ended December 31, 2012. The increase is due to a \$301.3 million increase in non-interest bearing deposits and a \$340.7 million increase in interest-bearing deposits. The average cost of deposits decreased 11 basis points to 0.31% for the year ended December 31, 2013 from 0.42% for the year ended December 31, 2012. The decrease in the average cost of deposits is the result of rate adjustments on certain deposit products and product mix changes as the proportion of

higher costing certificates of deposit to total interest-bearing deposits decreased from 23.5% for the year ended December 31, 2012 to 19.9% for the year ended December 31, 2013.

36

Table of Contents

Average total borrowings increased \$97.8 million for the year ended December 31, 2013 compared to the year ended December 31, 2012. This increase is due to a \$262.5 million increase in average FHLB advances, a \$20.4 million increase in average securities sold under agreements to repurchase and other borrowings, partially offset by decreases of \$185.0 million in average long-term debt. The increase in FHLB advances is due to the replacement of long-term funding with short-term, lower cost. The decrease in average long-term debt is due to the repayment of all the \$102.6 million outstanding principal amount of Subordinated Notes on January 15, 2013, and, to a lesser extent, the redemption of \$136.1 million of Capital Trust Securities on July 18, 2012.

Provision for Loan and Lease Losses

Management performs a quarterly review of the loan and lease portfolio to determine the adequacy of the allowance for loan and lease losses. At December 31, 2013, the allowance for loan and lease losses totaled \$152.6 million, or 1.20% of loans and leases, compared to \$177.1 million, or 1.47% of loans and leases, at December 31, 2012.

Several factors are considered when determining the level of the allowance for loan and lease losses, including loan growth, portfolio composition, portfolio risk profile, credit performance, changes in the levels of non-performing loans and leases and changes in the general economic environment. These factors, coupled with net charge-offs during the period, impact the required level of the provision for loan and lease losses. For the year ended December 31, 2013, total net charge-offs were \$58.1 million compared to \$77.9 million for the year ended December 31, 2012.

The provision for loan and lease losses was \$33.5 million for the year ended December 31, 2013 an increase of \$12.0 million compared to the year ended December 31, 2012. The increase in the provision includes an increased provision for the commercial real estate portfolio and a reduction in net benefit for the commercial portfolio offset by reduced provisions in the consumer and residential portfolios.

See the "Loans and Leases" through "Allowance for Loan and Lease Losses Methodology" sections for further details.

Non-Interest Income

Total non-interest income was \$191.1 million for the year ended December 31, 2013, a decrease of \$1.7 million from the year ended December 31, 2012. The decrease for the year ended December 31, 2013 is primarily attributable to an impairment loss recognized in earnings, plus declines in mortgage banking activities and gain on sale of investment securities, partially offset by increases in wealth and investment services, cash surrender value of life insurance policies, loan related fees, and deposit service fees.

Non-interest income comparison of 2013 to 2012:

| (Dollars in thousands) | Years ended December 31, | | Increase (decrease) | | |
|---|--------------------------|------------------|---------------------|--------------|-----------|
| | 2013 | 2012 | Amount | Percent | |
| Non-Interest Income: | | | | | |
| Deposit service fees | \$98,968 | \$96,633 | \$2,335 | 2.4 | % |
| Loan related fees | 21,860 | 18,043 | 3,817 | 21.2 | |
| Wealth and investment services | 34,771 | 29,515 | 5,256 | 17.8 | |
| Mortgage banking activities | 16,359 | 23,037 | (6,678) | (29.0) |) |
| Increase in cash surrender value of life insurance policies | 13,770 | 11,254 | 2,516 | 22.4 | |
| Net gain on sale of investment securities | 712 | 3,347 | (2,635) | (78.7) |) |
| Impairment loss recognized in earnings | (7,277) |)— | (7,277) | (100.0) |) |
| Other income | 11,887 | 10,929 | 958 | 8.8 | |
| Total non-interest income | \$191,050 | \$192,758 | \$(1,708) | (0.9) |)% |

Deposit Service Fees. Deposit service fees were \$99.0 million for the year ended December 31, 2013, an increase of \$2.3 million from the comparable period in 2012 due to an increase in check card interchange fees and monthly service charges primarily related to health savings accounts, and cash management fee growth attributable to the cross sell of new products to existing customers as well as new sales to core commercial government and business banking. The increase is slightly offset by a decline in fees from overdraft activities.

Loan Related Fees. Loan related fees were \$21.9 million for the year ended December 31, 2013, an increase of \$3.8 million from the comparable period in 2012 primarily due to an increase in loan service fee income, origination fee income, and prepayment penalties.

Table of Contents

Wealth and Investment Services. Wealth and investment services income was \$34.8 million for the year ended December 31, 2013, an increase of \$5.3 million from the comparable period in 2012 primarily due to an increase in income from the Webster Investment Services unit as well as an increase in trust fees from private banking activities. Webster Investment Services income has increased as a result of continued account growth and strong incremental production.

Mortgage Banking Activities. Mortgage banking activities net revenue was \$16.4 million for the year ended December 31, 2013, a decrease of \$6.7 million from the comparable period in 2012. The decrease is primarily related to a rise in interest rates beginning late in the second quarter of 2013 which contributed to lower volumes of settlements of, and spreads on, loans sold, as well as a lower pipeline of loan applications to be funded. Loans originated for sale were \$687.1 million in 2013 compared to \$759.1 million in 2012, due in part to an increase in mortgage interest rates.

Increase in Cash Surrender Value of Life Insurance Policies. The increase in cash surrender value of life insurance policies was \$13.8 million for the year ended December 31, 2013, an increase of \$2.5 million from the comparable period in 2012, due primarily to realizing a full year of earnings on \$100 million of additional purchases of life insurance policies in September 2012.

Impairment Loss Recognized in Earnings. The impairment loss recognized in earnings of \$7.3 million for the year ended December 31, 2013 represents an other-than-temporary impairment loss on certain CLO and CDO investment securities that are subject to the Volcker Rule.

Other. Other non-interest income was \$11.9 million and \$10.9 million for the years ended December 31, 2013 and 2012, respectively. The increase of \$1.0 million for the year ended December 31, 2013 compared to the year ended December 31, 2012 is primarily due to mark-to-market adjustments on treasury derivatives related to client swap activity and fair value adjustments to the Company's alternative investments having a more favorable impact in 2013 compared to 2012.

Non-Interest Expense

Total non-interest expense was \$498.1 million for the year ended December 31, 2013, a decrease of \$3.7 million from the year ended December 31, 2012. The decrease for the year ended December 31, 2013 is primarily attributable to reductions in technology and equipment, professional and outside services, deposit insurance, occupancy, and marketing.

Non-interest expense comparison of 2013 to 2012:

| | Years ended December | | Increase (decrease) | | |
|-----------------------------------|----------------------|-----------|---------------------|---------|----|
| | 2013 | 2012 | Amount | Percent | |
| (Dollars in thousands) | | | | | |
| Non-Interest Expense: | | | | | |
| Compensation and benefits | \$264,835 | \$264,101 | \$734 | 0.3 | % |
| Occupancy | 48,794 | 50,131 | (1,337) | (2.7) |) |
| Technology and equipment | 60,326 | 62,210 | (1,884) | (3.0) |) |
| Intangible assets amortization | 4,919 | 5,420 | (501) | (9.2) |) |
| Marketing | 15,502 | 16,827 | (1,325) | (7.9) |) |
| Professional and outside services | 9,532 | 11,348 | (1,816) | (16.0) |) |
| Deposit insurance | 21,114 | 22,749 | (1,635) | (7.2) |) |
| Other expense | 73,037 | 69,018 | 4,019 | 5.8 |) |
| Total non-interest expense | \$498,059 | \$501,804 | \$(3,745) | (0.7) |)% |

Compensation and Benefits. Compensation and benefits expense was \$264.8 million for the year ended December 31, 2013 an increase of \$0.7 million from the comparable period in 2012. The increase is attributable to additional expense from deferred compensation programs, largely in connection with Webster's share price increase throughout the year, as well as increases in commission expense driven by higher sales of HSA accounts and an increase in investment services sales. The increase was slightly offset by declines in other incentive related and pension expense.

Occupancy. Occupancy expense was \$48.8 million for the year ended December 31, 2013, a decrease of \$1.3 million from the comparable period in 2012, due to lower depreciation and occupancy related maintenance costs.

Technology and Equipment. Technology and equipment expense was \$60.3 million for the year ended December 31, 2013, a decrease of \$1.9 million from the comparable period in 2012. The decrease is primarily due to a reduction in depreciation.

38

Table of Contents

Marketing. Marketing expense was \$15.5 million for the year ended December 31, 2013, a decrease of \$1.3 million from the comparable period in 2012, primarily due to utilizing more cost effective marketing channels.

Professional and outside services. Professional and outside service expense was \$9.5 million for the year ended December 31, 2013, a decrease of \$1.8 million from the comparable period in 2012, primarily due to lower consulting fees.

Deposit Insurance. Deposit insurance was \$21.1 million for the year ended December 31, 2013, a decrease of \$1.6 million from the comparable period in 2012. The reduction of underperforming assets supported by an increase in Tier 1 capital during 2013, compared to 2012 levels, resulted in a decrease to the FDIC insurance expense.

Other. Other non-interest expense was \$73.0 million for the year ended December 31, 2013, an increase of \$4.0 million from the comparable period in 2012, primarily attributable to an increase in check card expenses, service contract costs, and lower net gains from the sale of OREO properties. The increase was slightly offset by a decrease in loan workout costs as asset quality improved.

Income Taxes

Webster recognized income tax expense of \$76.7 million in 2013 and \$74.7 million in 2012. The effective tax rates were 29.9% and 30.1%, respectively. The decrease in the effective rate principally reflects the benefit recognized in the three months ended September 30, 2013 related to the correction of an immaterial error applicable to prior periods, partially offset by increased state tax expense.

As discussed above, in the three months ended September 30, 2013, the Company recognized a \$1.7 million benefit to correct an error applicable to income taxes in prior periods. The error related to the November 2008 to December 2010 period when provisions for non deductible executive compensation associated with the U.S. Treasury's Capital Purchase Program were applicable to Webster and unintentionally overstated. The correction of the error had the effect of reducing the Company's effective tax rate by 0.7 percentage points for the twelve months ended December 31, 2013.

Table of Contents

Segment Results

Webster's operations are organized into three reportable segments that represent its core businesses – Commercial Banking, Community Banking, and Other. Community Banking includes the Personal Bank and Business Banking operating segments, and Other includes HSA Bank and Private Banking. The factors considered in determining whether individual operating segments could be aggregated include that the operating segments: (i) offer the same products and services, (ii) offer services to the same types of clients, (iii) provide services in the same manner and (iv) operate in the same regulatory environments. These segments reflect how executive management responsibilities are assigned by the chief operating decision maker for each of the core businesses, the products and services provided, and the type of customer served and reflect how discrete financial information is currently evaluated. The Company's Treasury unit and consumer liquidating portfolio are included in the Corporate and Reconciling category along with the amounts required to reconcile profitability metrics to GAAP reported amounts. In light of the acquisition by Webster Bank of JPMorgan Chase Bank, N.A.'s health savings account business on January 13, 2015 (see Note 24 - Subsequent Event for additional information), the Company intends to evaluate its reportable segment structure as of the end of the first quarter of 2015 in order to ensure that the segments remain aligned with the way the business is managed. If the evaluation results in a change in segment reporting, the Company expects that it would conform historical information to the new presentation.

Webster's segment results are intended to reflect each segment as if it were a stand-alone business. Webster uses an internal profitability reporting system to generate information by operating segment, which is based on a series of management estimates and allocations regarding funds transfer pricing, provision for loan and lease losses, non-interest expense, income taxes, and equity capital. These estimates and allocations, certain of which are subjective in nature, are continually being reviewed and refined. Changes in estimates and allocations that affect the reported results of any operating segment do not affect the consolidated financial position or results of operations of Webster as a whole. The full profitability measurement reports prepared for each operating segment reflect non-GAAP reporting methodologies. The differences between the full profitability and GAAP measures are reconciled in Corporate and Reconciling.

The following tables present the performance summary of net income (loss) and balance sheet information:

| (In thousands) | Years ended December 31, | | |
|---------------------------|--------------------------|------------|------------|
| | 2014 | 2013 | 2012 |
| Net income (loss): | | | |
| Commercial Banking | \$ 110,080 | \$ 91,097 | \$ 88,659 |
| Community Banking | 74,130 | 74,147 | 64,462 |
| Other | 18,128 | 16,875 | 12,602 |
| Total Reportable Segments | 202,338 | 182,119 | 165,723 |
| Corporate and Reconciling | (2,586) |) (2,570) |) 7,974 |
| Net income | \$ 199,752 | \$ 179,549 | \$ 173,697 |

Table of Contents

| (In thousands) | At December 31, 2014 | | | | | |
|--|----------------------|-------------------|-----------|----------------|---------------------------|--------------------|
| | Commercial Banking | Community Banking | Other | Segment Totals | Corporate and Reconciling | Consolidated Total |
| Total assets | \$6,550,868 | \$8,198,115 | \$425,573 | \$15,174,556 | \$7,358,454 | \$22,533,010 |
| Total loans and leases | 6,559,020 | 6,927,302 | 395,833 | 13,882,155 | 17,870 | 13,900,025 |
| Total deposits | 3,203,344 | 10,103,698 | 2,036,097 | 15,343,139 | 308,466 | 15,651,605 |
| Total assets under management and administration | — | 2,754,775 | 2,423,944 | 5,178,719 | — | 5,178,719 |
| (In thousands) | At December 31, 2013 | | | | | |
| | Commercial Banking | Community Banking | Other | Segment Totals | Corporate and Reconciling | Consolidated Total |
| Total assets | \$5,682,129 | \$7,809,343 | \$365,863 | \$13,857,335 | \$6,995,664 | \$20,852,999 |
| Total loans and leases | 5,628,303 | 6,693,493 | 343,823 | 12,665,619 | 34,157 | 12,699,776 |
| Total deposits | 2,948,072 | 10,014,509 | 1,739,345 | 14,701,926 | 152,494 | 14,854,420 |
| Total assets under management and administration | — | 2,534,819 | 2,552,237 | 5,087,056 | — | 5,087,056 |
| (In thousands) | At December 31, 2012 | | | | | |
| | Commercial Banking | Community Banking | Other | Segment Totals | Corporate and Reconciling | Consolidated Total |
| Total assets | \$5,113,898 | \$7,708,159 | \$282,414 | \$13,104,471 | \$7,042,294 | \$20,146,765 |
| Total loans and leases | 5,037,307 | 6,668,712 | 259,835 | 11,965,854 | 62,842 | 12,028,696 |
| Total deposits | 2,695,911 | 10,188,750 | 1,454,129 | 14,338,790 | 192,045 | 14,530,835 |
| Total assets under management and administration | — | 2,314,052 | 2,326,660 | 4,640,712 | — | 4,640,712 |

The Company uses a matched maturity funding concept, also known as coterminous funds transfer pricing (“FTP”), to allocate interest income and interest expense to each business while also transferring the primary interest rate risk exposures to the Corporate and Reconciling category. The allocation process considers the specific interest rate risk and liquidity risk of financial instruments and other assets and liabilities in each line of business. The “matched maturity funding concept” considers the origination date and the earlier of the expected principal repayment date or the repricing date of a financial instrument to assign an FTP rate for loans and deposits originated each day. Loans are assigned an FTP rate for funds “used,” and deposits are assigned an FTP rate for funds “provided.” This process is executed by the Company’s Financial Planning and Analysis division and is overseen by the Company’s Asset/Liability Management Committee.

The provision for loan and lease losses allocated to each segment is based on management’s estimate of the inherent loss content in each of the specific loan and lease portfolios. Provision expense or benefit for certain elements of risk that are not deemed specifically attributable to a business segment, such as environmental factors and the provision for the consumer liquidating portfolio, is shown as other reconciling. For the years ended December 31, 2014, 2013, and 2012, 103.8%, 115.4%, and 83.7%, respectively, of the provision expense is specifically attributable to segments. Webster allocates a majority of non-interest expense to each segment using a full-absorption costing process. Costs, including corporate overhead, are analyzed, pooled by process, and assigned to the appropriate segment. Income tax expense or benefit is allocated to each segment based on the effective income tax rate for the period shown.

Table of Contents

Commercial Banking

The Commercial Banking segment includes middle market, asset-based lending, commercial real estate, equipment finance, and treasury and payment solutions, which includes government and institutional banking. Webster's Commercial Banking group takes a relationship approach to providing lending, deposit, and cash management services to middle market companies in its franchise territory. Additionally, it serves as a referral source to Private Banking and Community Banking.

Commercial Banking Results:

| (In thousands) | Years ended December 31, | | |
|---|--------------------------|-------------|-------------|
| | 2014 | 2013 | 2012 |
| Net interest income | \$238,186 | \$217,582 | \$188,666 |
| Provision (benefit) for loan and lease losses | 12,629 | 18,581 | (7,498) |
| Net interest income after provision | 225,557 | 199,001 | 196,164 |
| Non-interest income | 37,270 | 30,797 | 29,324 |
| Non-interest expense | 102,374 | 99,801 | 98,718 |
| Income before income taxes | 160,453 | 129,997 | 126,770 |
| Income tax expense | 50,373 | 38,900 | 38,111 |
| Net income | \$110,080 | \$91,097 | \$88,659 |
| | At December 31, | | |
| (In thousands) | 2014 | 2013 | 2012 |
| Total assets | \$6,550,868 | \$5,682,129 | \$5,113,898 |
| Total loans and leases | 6,559,020 | 5,628,303 | 5,037,307 |
| Total deposits | 3,203,344 | 2,948,072 | 2,695,911 |

Net interest income increased \$20.6 million in 2014 compared to 2013. The increase is primarily due to greater loan and deposit volumes and lower cost of funds. The provision for loan and lease losses decreased \$6.0 million in 2014 compared to 2013. The decline is due in part to Commercial Banking realizing continued improvement in asset quality, including declines in charge-offs and substandard loans, partially offset by loan growth. Management believes the reserve level adequate to cover inherent losses in the Commercial Banking portfolio as of December 31, 2014.

Non-interest income increased \$6.5 million in 2014 compared to 2013. The increase is due to fees generated from loan related activities and interest rate derivative products. Non-interest expense increased \$2.6 million in 2014 compared to 2013. The increase is primarily due to compensation and benefit costs related to strategic new hires.

Net interest income increased \$28.9 million in 2013 compared to 2012. The increase is primarily due to greater loan and deposit volumes, greater deferred loan fees, and the continuing lower cost of funds. The provision for loan and lease losses increased \$26.1 million in 2013 compared to 2012. The change in provision is due to management's evaluation of the level of inherent losses in this segment's existing book of business and management's belief in the adequacy of the overall reserve levels. Commercial Banking has realized continued improvement in asset quality, including declines in charge-offs and substandard loans, which reduced the overall loan loss coverage. Non-interest income increased \$1.5 million in 2013 compared to 2012, primarily due to fees generated from agent led transactions and other loan related fees. Non-interest expense increased \$1.1 million in 2013 compared to 2012. The increase relates to the allocation of corporate expenses.

Total loans were \$6.6 billion, \$5.6 billion, and \$5.0 billion at December 31, 2014, 2013, and 2012, respectively. Loans increased \$930.7 million for the year ending December 31, 2014 compared to the year ending December 31, 2013, due to continued growth in new originations. Loans increased \$591.0 million for the year ending December 31, 2013 compared to the year ending December 31, 2012, primarily due to new originations. Loan originations in 2014 were \$2.9 billion compared to \$2.4 billion and \$2.3 billion in 2013 and 2012, respectively. The increase of \$449.6 million in originations for the year ended December 31, 2014 is due to an expansion of our Commercial Banking activities across all business lines within the segment.

Total deposits were \$3.2 billion, \$2.9 billion, and \$2.7 billion at December 31, 2014, 2013, and 2012, respectively. Deposits increased \$255.3 million for the year ended December 31, 2014 compared to December 31, 2013. Deposits increased \$252.2 million for the year ended December 31, 2013 compared to December 31, 2012. The increase in both

years is a result of new business development and operating funds maintained for cash management services.

42

Table of Contents

Community Banking

Community Banking serves consumer and business banking customers primarily throughout southern New England and into Westchester County, New York. This segment is comprised of Personal Banking and Business Banking supported by a distribution network consisting of 164 banking centers and 314 ATMs, a Customer Care Center, telephone banking, and a full range of web and mobile-based banking services.

Personal Banking includes the following consumer products: deposit and fee-based services, residential mortgages, home equity lines/loans, unsecured consumer loans, and credit cards. In addition, Webster Investment Services offers investment and securities-related services, including brokerage and investment advice through a strategic partnership with LPL Financial (“LPL”). Webster has employees who are LPL registered representatives located throughout its branch network, offering customers insurance and investment products, including stocks and bonds, mutual funds, annuities, and managed accounts. Brokerage and online investing services are available for customers.

At December 31, 2014, Webster Investment Services had \$2.8 billion of assets under administration in its strategic partnership with LPL compared to \$2.5 billion at December 31, 2013 and \$2.3 billion at December 31, 2012. These assets are not included in the Consolidated Balance Sheets. LPL, a provider of investment and insurance programs for financial institutions, is a broker dealer registered with the Securities and Exchange Commission, a registered investment advisor under federal and applicable state laws, a member of the Financial Industry Regulatory Authority (“FINRA”), and a member of the Securities Investor Protection Corporation (“SIPC”).

Business Banking offers credit, deposit, and cash flow management products to businesses and professional service firms with annual revenues of up to \$20 million. This unit works to build full customer relationships through business bankers and business certified banking center managers supported by a team of customer care center bankers and industry and product specialists.

Community Banking Results:

| (In thousands) | Years ended December 31, | | |
|-------------------------------------|--------------------------|-------------|-------------|
| | 2014 | 2013 | 2012 |
| Net interest income | \$354,781 | \$347,395 | \$342,268 |
| Provision for loan and lease losses | 25,960 | 19,973 | 26,167 |
| Net interest income after provision | 328,821 | 327,422 | 316,101 |
| Non-interest income | 103,543 | 116,182 | 116,978 |
| Non-interest expense | 324,312 | 337,795 | 340,907 |
| Income before income taxes | 108,052 | 105,809 | 92,172 |
| Income tax expense | 33,922 | 31,662 | 27,710 |
| Net income | \$74,130 | \$74,147 | \$64,462 |
| | At December 31, | | |
| (In thousands) | 2014 | 2013 | 2012 |
| Total assets | \$8,198,115 | \$7,809,343 | \$7,708,159 |
| Total loans | 6,927,302 | 6,693,493 | 6,668,712 |
| Total deposits | 10,103,698 | 10,014,509 | 10,188,750 |
| Total assets under administration | 2,754,775 | 2,534,819 | 2,314,052 |

Net income was flat in 2014 compared to 2013. Net interest income grew by \$7.4 million driven by increases in loan and deposit balances and wider deposit spreads. The provision for loan and lease losses increased by \$6.0 million due to loan growth and an increase in specific reserves on impaired loans, partially offset by improving asset quality and loss rate improvement. Management believes the reserve level is adequate to cover inherent losses in the Community Banking portfolio. Non-interest income decreased \$12.6 million in 2014 compared to 2013, primarily due to a \$12.3 million decline in gains from the sales of mortgage loans resulting from lower transaction volumes. Other fee revenues were essentially flat, as increases in investment services and debit card revenue were offset by a reduction in NSF charges. Non-interest expense decreased \$13.5 million in 2014 compared to 2013. The decrease is reflective of the improvement in costs related to debit card processing, loan workout, variable compensation, and shared services. Compensation was down modestly, as continued reductions in Banking Center staffing were offset by increased selling staff in the form of Universal Bankers, Business Bankers and WIS financial consultants.

Table of Contents

Net income increased by \$9.7 million in 2013 compared to 2012. Net interest income increased \$5.1 million in 2013 compared to 2012. The increase in net interest income was driven by a lower cost of funds on deposits and a reduction in non-earning assets. The provision for loan and lease losses decreased \$6.2 million in 2013 compared to 2012. The change in provision is primarily due to management's evaluation of the level of inherent losses in this segment's existing book of business and management's belief in the adequacy of the overall reserve levels. The consumer loan portfolio charge-offs continue to decline year over year, while the housing market and unemployment continue to improve gradually in the footprint. Non-interest income decreased \$0.8 million in 2013 compared to 2012. The decrease in non-interest income was driven by a reduction in the gains on the sales of mortgage loans sold into the secondary market and a decline in deposit related fees partially offset by an increase in fee income from Webster Investment Services. The decreased level of mortgage loan sales was directly linked to a reduction in mortgage refinance activity in the second half of 2013. The increase in investment fees was driven by higher sales activity and an increase in asset values. Non-interest expense decreased \$3.1 million in 2013 compared to 2012. The decrease is associated with reduced banking center staff and occupancy expenses that are linked to our strategy to reduce the cost of physical distribution channels while migrating customer transactions to self-service channels such as ATMs and On-line and Mobile Banking.

Total loans were \$6.9 billion at December 31, 2014 and \$6.7 billion at December 31, 2013 and 2012. Loans increased \$233.8 million for the year ended December 31, 2014 compared to December 31, 2013, due to \$92.4 million of growth in the Business Banking portfolio, with the remainder driven by growth in residential mortgages, home equity lines, and personal loans. Loans increased \$24.8 million for the year ended December 31, 2013 compared to December 31, 2012. The net increase was driven by growth in the Business Banking portfolio that was partially offset by a decrease in consumer loans. Total originations for the year ended 2014 were \$1.7 billion. For the years ended 2013 and 2012, total originations were \$2.2 billion.

Total deposits were \$10.1 billion, \$10.0 billion, and \$10.2 billion, for the years ended December 31, 2014, 2013, and 2012, respectively. Deposits increased \$89.2 million for the year ended December 31, 2014 compared to December 31, 2013, due to continued growth in both business and consumer transaction deposit balances. Deposits decreased \$174.2 million for the year ended December 31, 2013 compared to December 31, 2012 due to a steady reduction in CD balances throughout the year that was augmented by an elevated level of run-off of high-cost maturing CDs during June and July of 2013.

Table of Contents

Other:

Other includes HSA Bank and Private Banking.

HSA Bank, a division of Webster Bank, is a bank custodian of health savings accounts. These accounts are used in conjunction with high deductible health plans and are offered through employers or directly to consumers.

Additionally, during the second quarter of 2014, HSA Bank expanded its product suite to include health reimbursement arrangement accounts and flexible spending accounts.

On January 13, 2015, Webster Bank completed its acquisition of JPMorgan Chase Bank, N.A.'s health savings account business, which was announced on September 23, 2014. The acquisition of approximately 785,000 accounts, including approximately \$1.3 billion in deposits and \$185 million in assets under administration, solidifies the HSA Bank division as a leading administrator and depository of health savings accounts. In light of the acquisition by Webster Bank of JPMorgan Chase Bank, N.A.'s health savings account business on January 13, 2015 the Company intends to evaluate its reportable segment structure as of the end of the first quarter of 2015.

Private Banking provides local full relationship banking that serves high net worth clients, not-for-profit organizations, and business clients for asset management, trust, loan, and deposit products and financial planning services.

Other Results:

| (In thousands) | Years ended December 31, | | |
|--|--------------------------|-----------|-----------|
| | 2014 | 2013 | 2012 |
| Net interest income | \$47,699 | \$40,992 | \$33,308 |
| Provision (benefit) for loan and lease losses | 81 | 93 | (680) |
| Net interest income after provision | 47,618 | 40,899 | 33,988 |
| Non-interest income | 38,396 | 32,926 | 28,680 |
| Non-interest expense | 59,591 | 49,745 | 44,649 |
| Income before income taxes | 26,423 | 24,080 | 18,019 |
| Income tax expense | 8,295 | 7,205 | 5,417 |
| Net income | \$18,128 | \$16,875 | \$12,602 |
| | At December 31, | | |
| (In thousands) | 2014 | 2013 | 2012 |
| Total assets | \$425,573 | \$365,863 | \$282,414 |
| Total loans | 395,833 | 343,823 | 259,835 |
| Total deposits | 2,036,097 | 1,739,345 | 1,454,129 |
| Total assets under management and administration | 2,423,944 | 2,552,237 | 2,326,660 |

Net interest income of \$47.7 million, in 2014, is comprised of \$38.8 million related to HSA Bank and \$8.9 million related to Private Banking. Non-interest income of \$38.4 million, in 2014, is comprised of \$28.6 million related to HSA Bank and \$9.8 million related to Private Banking. Non-interest expense of \$59.6 million, in 2014, is comprised of \$40.9 million related to HSA Bank and \$18.7 million related to Private Banking.

In 2014, HSA Bank's net interest income, non-interest income, and non-interest expense increased \$6.0 million, \$6.6 million, and \$10.9 million respectively, primarily due to deposit balance and account growth.

Private Banking's net interest income increased \$0.7 million in 2014. The increase was due to Private Banking's \$52.0 million growth in loan balances for the year ended December 31, 2014. Private Banking's non-interest income decreased \$1.1 million in 2014. The decrease was primarily due to the disposition of non-strategic portfolio assets in the third quarter of 2013 and revenue reductions tied to the outflow of assets under management related to a strategic shift in the Private Banking investment model in 2014. Private Banking's non-interest expense decreased \$1.1 million in 2014 due to the disposition of non-strategic portfolio assets in the third quarter of 2013 and lower expense associated with staff vacancies in 2014.

Table of Contents

Net interest income increased \$7.7 million in 2013 compared to 2012. Of this amount, deposit growth, account growth and pricing initiatives at HSA Bank resulted in an increase of \$6.6 million, while higher loan and deposit balances in Private Banking resulted in growth of \$1.1 million for the year ended December 31, 2013. Non-interest income increased \$4.2 million in 2013. Of this amount \$3.7 million is related to HSA Bank primarily driven by account growth and transaction volume, while \$0.5 million is related to fees generated from Private Banking investment accounts and balances under management. Non-interest expense increased \$5.1 million in 2013. Of this amount, \$3.7 million is related to HSA Bank's processing costs due to account growth, while \$1.4 million is related to Private Banking and was primarily driven by higher compensation, tied to the hiring of key fiduciary services and investment management personnel along with the full year impact of private bankers added during 2012.

HSA Bank had \$2.6 billion, \$2.1 billion and \$1.6 billion in combined deposits and linked brokerage account balances at December 31, 2014, 2013, and 2012, respectively. Total deposits were \$1.8 billion, \$1.5 billion and \$1.3 billion at December 31, 2014, 2013, and 2012, respectively. Deposits increased \$291.5 million for the year ended December 31, 2014 and \$263.6 million for the year ended December 31, 2013. HSA Bank had \$747.0 million, \$571.8 million, and \$378.7 million in linked brokerage account balances at December 31, 2014, 2013, and 2012, respectively.

Private Banking had total loans of \$397.2 million, \$343.7 million, and \$259.7 million at December 31, 2014, 2013, and 2012, respectively. Private Banking loans increased \$52.0 million for the year ended December 31, 2014 and \$84.0 million for the year ended December 31, 2013 due to continued loan origination activity coupled with lower loan repayments. Loan originations were \$103.4 million, \$156.2 million, and \$85.1 million for the years ended December 31, 2014, 2013, and 2012, respectively. Total deposits were \$211.3 million, \$206.0 million, and \$184.4 million at December 31, 2014, 2013, and 2012, respectively.

Private Banking had \$1.5 billion, \$1.8 billion, and \$1.7 billion in assets under management at December 31, 2014, 2013, and 2012, respectively, and \$214.7 million, \$228.4 million, and \$284.1 million in assets under administration at December 31, 2014, 2013, and 2012, respectively. The decrease in assets under management in 2014 from December 31, 2013 resulted from outflows related to personnel departures triggered by a strategic business model shift. December 31, 2012 includes \$172.5 million in assets under management and administration tied to a non-strategic business divested in 2013.

Table of Contents

Financial Condition

Webster had total assets of \$22.5 billion at December 31, 2014 compared to \$20.9 billion at December 31, 2013, an increase of \$1.7 billion, or 8.06%, primarily due to the increase in loan balances driven by strong levels of loan originations. In addition, the Company utilized deposit growth to increase its holdings of held-to-maturity securities. Total loans and leases, net of allowance for loan and lease losses of \$159.3 million, were \$13.7 billion at December 31, 2014, an increase of \$1.2 billion compared to \$12.5 billion, at December 31, 2013. Total deposits of \$15.7 billion at December 31, 2014 increased \$797.2 million compared to \$14.9 billion at December 31, 2013. Non-interest-bearing deposits increased 15.0%, and interest-bearing deposits increased 2.8% during the the year ended December 31, 2014 due to the Company's strategic focus to increase transaction accounts and overall pricing discipline. Webster's loan-to-deposit ratio was 88.8% at December 31, 2014 compared to 85.5% at December 31, 2013.

At December 31, 2014, total shareholders' equity was \$2.3 billion compared to \$2.2 billion at December 31, 2013, an increase of \$113.5 million or, 5.14%. Changes in shareholders' equity for the year ended December 31, 2014 consisted of an increase of \$199.8 million for net income and a decrease of \$7.7 million for other comprehensive loss, primarily related to pension plan and derivative instrument losses, offset by net unrealized gains on securities available for sale, and \$67.7 million of dividends paid to common shareholders and \$10.6 million of dividends paid to preferred shareholders. Quarterly cash dividend to common shareholders increased to \$0.20 per common share on April 21, 2014 from \$0.15 per common share. See the section captioned "Selected Financial Highlights" included elsewhere in this item and Note 14 - Regulatory Matters in the Notes to Consolidated Financial Statements included elsewhere within this report for information on Webster's regulatory capital levels and ratios.

Investment Securities Portfolio

Webster Bank's investment securities portfolio is managed within regulatory guidelines and corporate policy, which include limitations on aspects such as concentrations in and types of investments as well as minimum risk ratings per type of security. The Office of the Comptroller of the Currency may establish additional individual limits on a certain type of investment if the concentration in such investment presents a safety and soundness concern. The holding company also may hold investment securities directly.

Webster Bank maintains, through the Corporate Treasury Unit of the Company, an investment securities portfolio that is primarily structured to provide a source of liquidity for operating needs, to generate interest income, and as a means to manage interest rate risk. The portfolio is classified into two major categories, available-for-sale and held-to-maturity. The available-for-sale portfolio consists primarily of agency collateralized mortgage obligations ("agency CMOs"), agency mortgage-backed securities ("agency MBS"), non-agency commercial mortgage-backed securities ("non-agency CMBS") and collateralized loan obligations ("CLOs"). The held-to-maturity portfolio consists primarily of agency CMOs, agency MBS, agency commercial mortgage-backed securities ("agency CMBS"), non-agency CMBS, and municipal bonds. The Company's combined carrying value of investment securities totaled \$6.7 billion and \$6.5 billion at December 31, 2014 and December 31, 2013, respectively. Available-for-sale securities decreased by \$313.1 million, primarily due to principal payments and net purchase and sale activity. Held-to-maturity securities increased by \$514.2 million, primarily due to the purchases of agency MBS and agency CMBS exceeding the portfolio paydowns and calls. On a tax-equivalent basis, the yield in the securities portfolio was 3.28% for each of the years ended December 31, 2014 and 2013.

For the year ended December 31, 2014, the Company recorded OTTI of \$1.1 million on its available-for-sale CLOs which qualify as Covered Fund investments as defined in Section 619 of the Dodd-Frank, commonly known as the Volcker Rule. The final rule definition of Covered Funds includes certain investments such as CLOs and collateralized debt obligation ("CDO"). Compliance is generally required by July 21, 2017. All pooled trust preferred securities, including the securities which did not meet the qualifications for retention under the January 14, 2014 joint regulatory agencies press release, were subsequently sold during the year ended December 31, 2014.

The Company held \$2.1 billion in investment securities that are in an unrealized loss position at December 31, 2014. Approximately \$0.7 billion of this total has been in an unrealized loss position for less than twelve months, while the remainder, \$1.4 billion, has been in an unrealized loss position for twelve months or longer. The total unrealized loss was \$33.0 million at December 31, 2014. These investment securities were evaluated by management and were

determined not to be other-than-temporarily impaired. The Company does not have the intent to sell these investment securities, and it is more likely than not that it will not have to sell these securities before the recovery of their cost basis. To the extent that credit movements and other related factors influence the fair value of investments, the Company may be required to record impairment charges for OTTI in future periods.

47

Table of Contents

A summary of the amortized cost, carrying value, and fair value of Webster's investment securities is presented below:
At December 31, 2014

| (In thousands) | Amortized Cost | Recognized in OCI | | | Not Recognized in OCI | | Fair Value |
|--|----------------|------------------------|-------------------------|----------------|------------------------|-------------------------|-------------|
| | | Gross Unrealized Gains | Gross Unrealized Losses | Carrying Value | Gross Unrealized Gains | Gross Unrealized Losses | |
| Available for sale: | | | | | | | |
| U.S. Treasury Bills | \$525 | \$— | \$— | \$525 | \$— | \$— | \$525 |
| Agency CMO | 543,417 | 8,636 | (1,065) | 550,988 | — | — | 550,988 |
| Agency MBS | 1,030,724 | 10,462 | (12,668) | 1,028,518 | — | — | 1,028,518 |
| Agency CMBS | 80,400 | — | (134) | 80,266 | — | — | 80,266 |
| Non-agency CMBS | 534,631 | 18,885 | (123) | 553,393 | — | — | 553,393 |
| CLO ⁽¹⁾ | 426,269 | 482 | (1,017) | 425,734 | — | — | 425,734 |
| Pooled trust preferred securities | — | — | — | — | — | — | — |
| Single issuer trust preferred securities | 41,981 | — | (3,736) | 38,245 | — | — | 38,245 |
| Corporate debt | 106,520 | 3,781 | — | 110,301 | — | — | 110,301 |
| Equity securities-financial institutions | 3,500 | 2,403 | — | 5,903 | — | — | 5,903 |
| Total available for sale | \$2,767,967 | \$44,649 | \$(18,743) | \$2,793,873 | \$— | \$— | \$2,793,873 |
| Held-to-maturity: | | | | | | | |
| Agency CMO | \$442,129 | \$— | \$— | \$442,129 | \$6,584 | \$(739) | \$447,974 |
| Agency MBS | 2,134,319 | — | — | 2,134,319 | 57,196 | (11,340) | 2,180,175 |
| Agency CMBS | 578,687 | — | — | 578,687 | 1,597 | (1,143) | 579,141 |
| Municipal bonds and notes | 373,211 | — | — | 373,211 | 15,138 | (55) | 388,294 |
| Non-agency CMBS | 338,723 | — | — | 338,723 | 9,428 | (1,015) | 347,136 |
| Private Label MBS | 5,886 | — | — | 5,886 | 100 | — | 5,986 |
| Total held-to-maturity | \$3,872,955 | \$— | \$— | \$3,872,955 | \$90,043 | \$(14,292) | \$3,948,706 |

At December 31, 2013

| (In thousands) | Amortized Cost | Recognized in OCI | | | Not Recognized in OCI | | Fair Value |
|--|----------------|------------------------|-------------------------|----------------|------------------------|-------------------------|------------|
| | | Gross Unrealized Gains | Gross Unrealized Losses | Carrying Value | Gross Unrealized Gains | Gross Unrealized Losses | |
| Available for sale: | | | | | | | |
| U.S. Treasury Bills | \$325 | \$— | \$— | \$325 | \$— | \$— | \$325 |
| Agency CMO | 794,397 | 14,383 | (1,868) | 806,912 | — | — | 806,912 |
| Agency MBS | 1,265,276 | 9,124 | (47,698) | 1,226,702 | — | — | 1,226,702 |
| Agency CMBS | 71,759 | — | (782) | 70,977 | — | — | 70,977 |
| Non-agency CMBS | 436,872 | 28,398 | (996) | 464,274 | — | — | 464,274 |
| CLO ⁽¹⁾ | 357,326 | 315 | — | 357,641 | — | — | 357,641 |
| Pooled trust preferred securities ⁽²⁾ | 31,900 | — | (3,410) | 28,490 | — | — | 28,490 |
| Single issuer trust preferred securities | 41,807 | — | (6,872) | 34,935 | — | — | 34,935 |
| Corporate Debt | 108,936 | 4,155 | — | 113,091 | — | — | 113,091 |
| | 2,314 | 1,270 | — | 3,584 | — | — | 3,584 |

Equity securities-financial institutions ⁽³⁾

| | | | | | | | |
|--------------------------|-------------|----------|------------|-------------|-----|-----|-------------|
| Total available for sale | \$3,110,912 | \$57,645 | \$(61,626) | \$3,106,931 | \$— | \$— | \$3,106,931 |
|--------------------------|-------------|----------|------------|-------------|-----|-----|-------------|

Held-to-maturity:

| | | | | | | | |
|---------------------------|-------------|-----|-----|-------------|----------|------------|-------------|
| Agency CMO | \$365,081 | \$— | \$— | \$365,081 | \$10,135 | \$(1,009) | \$374,207 |
| Agency MBS | 2,130,685 | — | — | 2,130,685 | 43,315 | (53,188) | 2,120,812 |
| Agency CMBS | 115,995 | — | — | 115,995 | 44 | (818) | 115,221 |
| Municipal bonds and notes | 448,405 | — | — | 448,405 | 11,104 | (1,228) | 458,281 |
| Non-agency CMBS | 290,057 | — | — | 290,057 | 8,635 | (4,975) | 293,717 |
| Private Label MBS | 8,498 | — | — | 8,498 | 176 | — | 8,674 |
| Total held-to-maturity | \$3,358,721 | \$— | \$— | \$3,358,721 | \$73,409 | \$(61,218) | \$3,370,912 |

(1) Amortized cost is net of \$3.7 million and \$2.6 million of OTTI at December 31, 2014 and December 31, 2013, respectively.

(2) Amortized cost is net of \$14.0 million of OTTI at December 31, 2013.

(3) Amortized cost is net of \$20.4 million of OTTI at December 31, 2013.

Table of Contents

For the year ended December 31, 2014, the Federal Reserve maintained the federal funds rate flat, at, or below 0.25% in response to the economic environment. Credit spreads generally tightened given the prospects for a sustained low interest rate environment. The benchmark 10-year US Treasury rate declined to 2.17% on December 31, 2014 from 3.03% on December 31, 2013. This decline in interest rates was generally positive for longer duration investments in the portfolio. Webster Bank has the ability to use the investment portfolio, as well as interest-rate financial instruments within internal policy guidelines, to hedge and manage interest rate risk as part of its asset/liability strategy. See Note 16 - Derivative Financial Instruments in the Notes to Consolidated Financial Statements contained elsewhere in this report for additional information concerning derivative financial instruments.

A summary of the composition and maturity of Webster's debt securities at December 31, 2014 follows:

| (Dollars in thousands) | Within 1 Year | | 1 - 5 Years | | 5 - 10 Years | | After 10 Years | | Total | |
|--|---------------|------------------------|-------------|------------------------|--------------|------------------------|----------------|------------------------|-------------|------------------------|
| | Amount | Weighted Average Yield | Amount | Weighted Average Yield | Amount | Weighted Average Yield | Amount | Weighted Average Yield | Amount | Weighted Average Yield |
| Available for sale: | | | | | | | | | | |
| U.S. Treasury Bills | \$525 | 0.05 % | \$— | — % | \$— | — % | \$— | — % | \$525 | 0.05 % |
| Agency CMO | — | — | — | — | 7,777 | 3.00 | 543,211 | 2.76 | 550,988 | 2.76 |
| Agency MBS | — | — | — | — | — | — | 1,028,518 | 2.73 | 1,028,518 | 2.73 |
| Agency CMBS | — | — | — | — | — | — | 80,266 | 2.59 | 80,266 | 2.59 |
| Non-agency CMBS | 15,008 | 1.91 | 20,006 | 2.00 | 65,166 | 1.85 | 453,213 | 4.22 | 553,393 | 3.78 |
| CLO | — | — | — | — | 225,399 | 2.07 | 200,335 | 2.25 | 425,734 | 2.16 |
| Pooled trust preferred securities | — | — | — | — | — | — | — | — | — | — |
| Single issuer trust preferred securities | — | — | — | — | — | — | 38,245 | 1.71 | 38,245 | 1.71 |
| Corporate debt securities | — | — | 110,301 | 3.11 | — | — | — | — | 110,301 | 3.11 |
| Total available for sale | \$15,533 | 1.85 % | \$130,307 | 2.94 % | \$298,342 | 2.05 % | \$2,343,788 | 2.95 % | \$2,787,970 | 2.85 % |
| Held-to-maturity: | | | | | | | | | | |
| Agency CMO | \$— | — | \$— | — | \$10,495 | 2.91 | \$431,634 | 2.89 | \$442,129 | 2.89 |
| Agency MBS | — | — | 40,340 | 4.24 | 30,804 | 4.17 | 2,063,175 | 2.99 | 2,134,319 | 3.03 |
| Agency CMBS | — | — | — | — | — | — | 578,687 | 2.76 | 578,687 | 2.76 |
| Municipal bonds and notes | 15 | 7.25 | 17,193 | 6.16 | 24,210 | 6.53 | 331,793 | 6.51 | 373,211 | 6.50 |
| Non-agency CMBS | — | — | — | — | — | — | 338,723 | 3.35 | 338,723 | 3.35 |
| Private Label MBS | — | — | 5,886 | 4.61 | — | — | — | — | 5,886 | 4.61 |
| Total held-to-maturity | \$15 | 7.25 % | \$63,419 | 4.79 % | \$65,509 | 4.84 % | \$3,744,012 | 3.29 % | \$3,872,955 | 3.40 % |
| Total debt securities | \$15,548 | 1.85 % | \$193,726 | 3.58 % | \$363,851 | 2.57 % | \$6,087,800 | 3.19 % | \$6,660,925 | 3.17 % |

Alternative Investments
Investments in Private Equity Funds - The Company has investments in private equity funds. These investments, which totaled \$10.2 million at December 31, 2014 and \$10.4 million at December 31, 2013, are included in other assets in the accompanying Consolidated Balance Sheets. The majority of these funds are held at cost based on ownership percentage in the fund, while some are accounted for at fair value using a net asset value. See a further discussion of fair value in Note 17 - Fair Value Measurements. The Company recognized a net gain of \$733 thousand and net losses of \$392 thousand and \$720 thousand for the years ended December 31, 2014, 2013, and 2012, respectively. These amounts are included in other non-interest income in the accompanying Consolidated Statements of Income.

Other Non-Marketable Investments - The Company holds certain non-marketable investments, which include preferred share ownership in other equity ventures. These investments, which totaled \$6.8 million at December 31, 2014 and December 31, 2013, are included in other assets in the accompanying Consolidated Balance Sheets. These funds are held at cost and subject to impairment testing. The Company recognized net gains of \$110 thousand and \$3 thousand for the years ended December 31, 2014 and 2013, respectively, and a net loss of \$263 thousand for the year ended December 31, 2012. These amounts are included in other non-interest income in the accompanying Consolidated Statements of Income.

Section 619 of the Dodd-Frank Act, commonly known as the Volcker Rule, prohibits investments in private equity funds and non-public funds that qualify as Covered Funds. Conformance with the final rule is required by July 21, 2017 for certain non-compliant Covered Funds. The Company does not expect any material impact to the financial statements related to its compliance with the Volcker Rule on alternative investments.

Table of Contents

Loan and Lease Portfolio

The following table provides the portfolio composition of Webster's loans and leases:

| | At December 31, | | | | | | | | | |
|---|-----------------|-------|--------------|-------|--------------|-------|--------------|-------|--------------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| (Dollars in thousands) | Amount | % | Amount | % | Amount | % | Amount | % | Amount | % |
| Residential Consumer: | \$3,498,675 | 25.2 | \$3,353,967 | 26.5 | \$3,285,945 | 27.2 | \$3,213,814 | 28.7 | \$3,140,699 | 28.5 |
| Home equity | 2,367,402 | 17.0 | 2,355,257 | 18.5 | 2,448,207 | 20.4 | 2,554,879 | 22.8 | 2,627,233 | 23.8 |
| Liquidating - home equity | 92,056 | 0.7 | 104,902 | 0.8 | 121,875 | 1.0 | 147,553 | 1.3 | 176,576 | 1.6 |
| Other consumer | 75,307 | 0.5 | 60,681 | 0.5 | 43,672 | 0.4 | 37,506 | 0.3 | 31,468 | 0.3 |
| Total consumer | 2,534,765 | 18.2 | 2,520,840 | 19.8 | 2,613,754 | 21.8 | 2,739,938 | 24.4 | 2,835,277 | 25.7 |
| Commercial: | | | | | | | | | | |
| Commercial non-mortgage | 3,098,892 | 22.3 | 2,734,025 | 21.5 | 2,409,816 | 20.0 | 1,939,629 | 17.3 | 1,653,733 | 15.0 |
| Asset-based | 662,615 | 4.8 | 560,666 | 4.4 | 505,425 | 4.2 | 454,078 | 4.0 | 455,290 | 4.1 |
| Total commercial | 3,761,507 | 27.1 | 3,294,691 | 25.9 | 2,915,241 | 24.2 | 2,393,707 | 21.3 | 2,109,023 | 19.1 |
| Commercial real estate: | | | | | | | | | | |
| Commercial real estate | 3,326,906 | 23.9 | 2,856,110 | 22.5 | 2,644,229 | 22.0 | 2,274,110 | 20.3 | 2,064,603 | 18.7 |
| Commercial construction | 235,449 | 1.7 | 205,397 | 1.6 | 142,070 | 1.2 | 113,534 | 0.9 | 134,528 | 1.2 |
| Total commercial real estate | 3,562,355 | 25.6 | 3,061,507 | 24.1 | 2,786,299 | 23.2 | 2,387,644 | 21.2 | 2,199,131 | 19.9 |
| Equipment financing | 532,117 | 3.8 | 455,434 | 3.6 | 414,783 | 3.4 | 469,679 | 4.2 | 702,233 | 6.4 |
| Net unamortized premiums | 2,580 | — | 5,466 | — | 6,254 | 0.1 | 8,132 | 0.1 | 10,064 | 0.1 |
| Net deferred fees | 8,026 | 0.1 | 7,871 | 0.1 | 6,420 | 0.1 | 12,490 | 0.1 | 21,770 | 0.3 |
| Total loans and leases | 13,900,025 | 100.0 | 12,699,776 | 100.0 | 12,028,696 | 100.0 | 11,225,404 | 100.0 | 11,018,197 | 100.0 |
| Accrued interest receivable | 38,397 | | 36,433 | | 35,360 | | 33,540 | | 32,801 | |
| Total recorded investment in loans and leases | \$13,938,422 | | \$12,736,209 | | \$12,064,056 | | \$11,258,944 | | \$11,050,998 | |

Total residential loans were \$3.5 billion at December 31, 2014, a net increase of \$144.7 million from December 31, 2013, primarily the result of originations of \$485.2 million during the year ended December 31, 2014, offset by loan payments.

Total consumer loans were \$2.5 billion at December 31, 2014, a net increase of \$13.9 million from December 31, 2013.

Total commercial loans were \$3.8 billion at December 31, 2014, a net increase of \$466.8 million from December 31, 2013. The growth in commercial loans is primarily related to new originations of \$1.4 billion in commercial non-mortgage loans for the year ended December 31, 2014. Asset-based loans increased \$101.9 million from December 31, 2013, reflective of \$349.3 million in originations and line usage during the year ended December 31, 2014.

Total commercial real estate loans were \$3.6 billion at December 31, 2014, a net increase of \$500.8 million from December 31, 2013 as a result of originations of \$1.2 billion during the year ended December 31, 2014, offset by loan payments.

Equipment financing loans and leases were \$532.1 million at December 31, 2014, a net increase of \$76.7 million from December 31, 2013, primarily the result of \$252.3 million in originations during the year ended December 31, 2014, offset by loan payments.

Table of Contents

The following table provides contractual maturity and interest-rate sensitivity information for Webster's loans and leases at December 31, 2014:

| (In thousands) | Contractual Maturity | | | Total |
|--------------------------------------|----------------------|-----------------------------|----------------------|---------------|
| | One Year Or Less | More Than One To Five Years | More Than Five Years | |
| Residential | \$ 1,176 | \$ 49,763 | \$ 3,447,736 | \$ 3,498,675 |
| Consumer: | | | | |
| Home equity | 1,450 | 39,405 | 2,326,547 | 2,367,402 |
| Liquidating - home equity | — | 1,060 | 90,996 | 92,056 |
| Other consumer | 2,016 | 55,595 | 17,696 | 75,307 |
| Total consumer | 3,466 | 96,060 | 2,435,239 | 2,534,765 |
| Commercial: | | | | |
| Commercial non-mortgage | 376,930 | 2,306,238 | 415,724 | 3,098,892 |
| Asset-based | 61,957 | 597,218 | 3,440 | 662,615 |
| Total commercial | 438,887 | 2,903,456 | 419,164 | 3,761,507 |
| Commercial real estate: | | | | |
| Commercial real estate | 334,183 | 1,272,846 | 1,719,877 | 3,326,906 |
| Commercial construction | 56,272 | 88,382 | 90,795 | 235,449 |
| Total commercial real estate | 390,455 | 1,361,228 | 1,810,672 | 3,562,355 |
| Equipment financing loans and leases | 23,159 | 435,724 | 73,234 | 532,117 |
| Total contractual maturities | \$ 857,143 | \$ 4,846,231 | \$ 8,186,045 | \$ 13,889,419 |
| Net unamortized premiums | | | | 2,580 |
| Net deferred fees | | | | 8,026 |
| Loans and leases | | | | \$ 13,900,025 |

| (In thousands) | Interest-Rate Sensitivity | | | Total |
|------------------------------|---------------------------|-----------------------------|----------------------|---------------|
| | One Year Or Less | More Than One To Five Years | More Than Five Years | |
| Fixed rate | \$ 169,068 | \$ 760,952 | \$ 3,495,178 | \$ 4,425,198 |
| Variable rate | 688,075 | 4,085,279 | 4,690,867 | 9,464,221 |
| Total contractual maturities | \$ 857,143 | \$ 4,846,231 | \$ 8,186,045 | \$ 13,889,419 |

Asset Quality

Management maintains asset quality within established risk tolerance levels through its underwriting standards, servicing, and management of loans and leases. Non-performing assets, loan and lease delinquency, and credit loss levels are considered to be key measures of asset quality.

The following table provides key asset quality ratios:

| | At or for the years ended December 31, | | | | | |
|---|--|--------|--------|--------|--------|---|
| | 2014 | 2013 | 2012 | 2011 | 2010 | |
| Non-performing loans and leases as a percentage of loans and leases | 0.95 | % 1.28 | % 1.62 | % 1.68 | % 2.48 | % |
| Non-performing assets as a percentage of total assets | 0.61 | 0.82 | 0.98 | 1.03 | 1.67 | |
| Non-performing assets as a percentage of loans and leases plus OREO | 1.00 | 1.35 | 1.65 | 1.72 | 2.73 | |
| Net charge-offs as a percentage of average loans and leases | 0.23 | 0.47 | 0.68 | 1.00 | 1.23 | |
| Allowance for loan and lease losses as a percentage of loans and leases | 1.15 | 1.20 | 1.47 | 2.08 | 2.92 | |

Edgar Filing: WEBSTER FINANCIAL CORP - Form 10-K

| | | | | | |
|--|--------|-------|-------|--------|--------|
| Allowance for loan and lease losses as a percentage of non-performing loans and leases | 120.73 | 93.65 | 90.93 | 124.14 | 117.58 |
| Ratio of allowance for loan and lease losses to net charge-offs | 5.21x | 2.63x | 2.28x | 2.11x | 2.39x |

51

Table of Contents

Non-performing Assets

The following table provides information regarding Webster's lending-related non-performing assets:

| (Dollars in thousands) | At December 31, | | | | | | | | | |
|--|-----------------|-------|---------------|-------|---------------|-------|---------------|-------|---------------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | Amount (1) | % (2) | Amount (1) | % (2) | Amount (1) | % (2) | Amount (1) | % (2) | Amount (1) | % (2) |
| Residential ⁽³⁾ | \$66,061 | 1.89 | \$81,370 | 2.43 | \$95,540 | 2.91 | \$82,052 | 2.54 | \$99,129 | 3.16 |
| Consumer: | | | | | | | | | | |
| Home equity ⁽³⁾ | 35,490 | 1.50 | 45,434 | 1.93 | 49,402 | 2.02 | 24,943 | 0.98 | 34,456 | 1.31 |
| Liquidating - home equity | 4,460 | 4.84 | 6,245 | 5.95 | 8,133 | 6.67 | 5,091 | 3.45 | 9,722 | 5.51 |
| Other consumer | 280 | 0.37 | 139 | 0.23 | 135 | 0.31 | 116 | 0.31 | 119 | 0.38 |
| Total consumer | 40,230 | 1.59 | 51,818 | 2.06 | 57,670 | 2.21 | 30,150 | 1.10 | 44,297 | 1.56 |
| Commercial: | | | | | | | | | | |
| Commercial non-mortgage | 6,436 | 0.21 | 10,933 | 0.40 | 17,538 | 0.73 | 27,884 | 1.44 | 34,365 | 2.08 |
| Asset-based loans | — | — | — | — | — | — | 1,880 | 0.41 | 7,832 | 1.72 |
| Total commercial | 6,436 | 0.17 | 10,933 | 0.33 | 17,538 | 0.60 | 29,764 | 1.24 | 42,197 | 2.00 |
| Commercial real estate: | | | | | | | | | | |
| Commercial real estate | 15,016 | 0.45 | 13,428 | 0.47 | 15,634 | 0.59 | 32,197 | 1.42 | 41,134 | 1.99 |
| Commercial construction | 3,659 | 1.55 | 4,235 | 2.06 | 5,092 | 3.58 | 6,762 | 17.01 | 26,334 | 19.60 |
| Total commercial real estate | 18,675 | 0.52 | 17,663 | 0.58 | 20,726 | 0.74 | 38,959 | 1.63 | 67,468 | 3.07 |
| Equipment financing | 518 | 0.10 | 1,141 | 0.25 | 3,325 | 0.80 | 7,154 | 1.52 | 20,482 | 2.92 |
| Total non-performing loans and leases ⁽⁴⁾ | 131,920 | 0.95 | 162,925 | 1.28 | 194,799 | 1.62 | 188,079 | 1.68 | 273,573 | 2.49 |
| Deferred costs and unamortized premiums | 266 | | 303 | | 351 | | 163 | | 1,183 | |
| Total recorded investment in non-performing loans and leases | \$132,186 | | \$163,228 | | \$195,150 | | \$188,242 | | \$274,756 | |
| Total non-performing loans and leases ⁽⁴⁾ | \$131,920 | | \$162,925 | | \$194,799 | | \$188,079 | | \$273,573 | |
| Foreclosed and repossessed assets: | | | | | | | | | | |
| Residential and consumer ⁽³⁾ | 3,517 | | 4,930 | | 2,659 | | 2,884 | | 7,175 | |
| Commercial | 2,999 | | 3,752 | | 723 | | 2,084 | | 21,056 | |
| Total foreclosed and repossessed assets | \$6,516 | | \$8,682 | | \$3,382 | | \$4,968 | | \$28,231 | |
| Total non-performing assets ⁽⁵⁾ | \$138,436 | | \$171,607 | | \$198,181 | | \$193,047 | | \$301,804 | |

(1) Balances by class exclude the impact of net deferred costs and unamortized premiums.

Represents the principal balance of non-performing loans and leases as a percentage of the outstanding principal

(2) balance within the comparable loan and lease category. The percentage excludes the impact of deferred costs and unamortized premiums.

(3) A total of \$17.6 million in residential and consumer loans was reclassified from non-accrual to accrual status in the year ended December 31, 2014 as a result of updated regulatory guidance issued in the first quarter of 2014.

(4) Includes non-accrual restructured loans and leases of \$76.9 million at December 31, 2014 and \$102.9 million at December 31, 2013.

(5) Excludes one non-accrual available-for-sale security of \$5.2 million at December 31, 2013 and \$3.1 million at December 31, 2012.

Webster policy requires residential and consumer loans 90 or more days past due to be placed on non-accrual status. Residential and consumer loans for which the borrower has been discharged under Chapter 7 bankruptcy are considered collateral dependent TDRs and, thus, impaired at the date of discharge and placed on non-accrual status. As a result of updated regulatory guidance issued in the first quarter of 2014, performing Chapter 7 loans are reclassified to accrual status. Commercial and commercial real estate loans and equipment financing leases are subject to a detailed review by the Company's credit risk team when payment is uncertain, and a specific determination is made to put a loan or lease on non-accrual status. There are, on occasion, circumstances that cause commercial loans to be placed in the 90 days past due and accruing category, for example, loans that are considered to be well secured and in the process of collection or renewal. See "Delinquent Loans" contained elsewhere within this section for further information concerning loans past due 90 days and still accruing. See Note 1-Summary of Significant Accounting Policies in the Notes to Consolidated Financial Statements contained elsewhere in this report for information on the Company's non-accrual policy.

Table of Contents

The following table provides detail of non-performing loan and lease activity:

| (In thousands) | Years ended December 31, | |
|---|--------------------------|-----------|
| | 2014 | 2013 |
| Non-performing loans and leases, beginning of period | \$162,925 | \$194,799 |
| Additions | 106,525 | 158,177 |
| Paydowns/draws on existing non-performing loans and leases, net | (81,116) | (120,230) |
| Reclassification of Chapter 7 Loans to accrual status | (17,601) | — |
| Charge-offs | (34,000) | (57,204) |
| Other reductions | (4,813) | (12,617) |
| Non-performing loans and leases, end of period | \$131,920 | \$162,925 |

Impaired Loans and Leases

Loans are considered impaired when, based on current information and events, it is probable the Company will be unable to collect all amounts due in accordance with the original contractual terms of the loan agreement, including scheduled principal and interest payments. Impairment is evaluated on a pooled basis for smaller-balance loans of a similar nature. Consumer and residential loans for which the borrower has been discharged in Chapter 7 bankruptcy are considered collateral dependent impaired loans at the date of discharge. Commercial, commercial real estate, and equipment financing loans and leases over a specific dollar amount, risk rated substandard or worse and non-accruing, and all troubled debt restructurings are evaluated individually for impairment. Impairment may be evaluated at the present value of estimated future cash flows using the original interest rate of the loan or at the fair value of collateral, less estimated selling costs. To the extent that an impaired loan or lease balance is collateral dependent, the Company determines the fair value of the collateral.

For residential and consumer collateral dependent loans, a third-party appraisal is obtained upon loan default. Fair value of the collateral for residential and consumer collateral dependent loans is reevaluated every six months, by either a new appraisal or other internal valuation methods. Fair value is also reassessed, with any excess amount charged off, for consumer loans that reach 180 days past due per Federal Financial Institutions Examination Council guidelines. For commercial, commercial real estate, and equipment financing collateral dependent loans and leases, Webster's impairment process requires the Company to determine the fair value of the collateral by obtaining a third-party appraisal or asset valuation, an interim valuation analysis, blue book reference, or other internal methods. Fair value of the collateral for commercial loans is reevaluated quarterly. Whenever the Company has a third-party real estate appraisal performed by independent licensed appraisers, a licensed in-house appraisal officer or qualified reviewer reviews these appraisals for compliance with the Financial Institutions Reform Recovery and Enforcement Act and the Uniform Standards of Professional Appraisal Practice.

A fair value shortfall is recorded as an impairment reserve against the allowance for loan and lease losses. Subsequent to an appraisal or other fair value estimate, should reliable information come to management's attention that the value has declined further, additional impairment may be recorded to reflect the particular situation, thereby increasing the allowance for loan and lease losses. Any impaired loan for which no specific valuation allowance was necessary at December 31, 2014 and December 31, 2013 is the result of either sufficient cash flow or sufficient collateral coverage of the book balance.

At December 31, 2014, there were 1,828 impaired loans and leases with a recorded investment balance of \$332.2 million, which included loans and leases of \$218.8 million with an impairment allowance of \$25.3 million.

Troubled Debt Restructurings

A modified loan is considered a TDR when two conditions are met: (i) the borrower is experiencing financial difficulties and (ii) the modification constitutes a concession. Modified terms are dependent upon the financial position and needs of the individual borrower. The Company considers all aspects of the restructuring in determining whether a concession has been granted, including the debtor's ability to access market rate funds. In general, a concession exists when the modified terms of the loan are more attractive to the borrower than standard market terms. The most common types of modifications include covenant modifications, forbearance, and/or other concessions. If the modification agreement is violated, the loan is reevaluated to determine if it should be handled by the Company's

Restructuring and Recovery group for resolution, which may result in foreclosure. Loans for which the borrowers have been discharged under Chapter 7 bankruptcy are considered collateral dependent TDRs and, thus, impaired at the date of discharge and charged down to the fair value of collateral, less cost to sell.

53

Table of Contents

The Company's policy is to place consumer loan TDRs, except those that were performing prior to TDR status, on non-accrual status for a minimum period of 6 months. Commercial TDRs are evaluated on a case-by-case basis for determination of whether or not to place them on non-accrual status. Loans qualify for return to accrual status once they have demonstrated performance with the restructured terms of the loan agreement for a minimum of 6 months. Initially, all TDRs are reported as impaired. Generally, TDRs are classified as impaired loans and reported as TDRs for the remaining life of the loan. Impaired and TDR classification may be removed if the borrower demonstrates compliance with the modified terms for a minimum of 6 months and through one fiscal year-end, and the restructuring agreement specifies a market rate of interest equal to that which would be provided to a borrower with similar credit at the time of restructuring. In the limited circumstance that a loan is removed from TDR classification, it is the Company's policy to continue to base its measure of loan impairment on the contractual terms specified by the loan agreement.

The following table provides detail for loans and leases that have been restructured as TDRs:

| (In thousands) | At December 31, | | | | |
|----------------|-----------------|-----------|-----------|-----------|-----------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Residential | \$142,435 | \$142,871 | \$146,944 | \$135,311 | \$122,514 |
| Consumer | 50,374 | 52,179 | 54,793 | 36,629 | 32,157 |
| Commercial | 127,361 | 146,848 | 202,424 | 272,372 | 295,480 |
| Total | \$320,170 | \$341,898 | \$404,161 | \$444,312 | \$450,151 |

The following table provides additional information for TDRs:

| (In thousands) | At December 31, | | | |
|---|-----------------|-----------|---|--|
| | 2014 | 2013 | | |
| Recorded investment of TDRs: | | | | |
| Accrual status ⁽¹⁾ | \$243,231 | \$238,926 | | |
| Non-accrual status ⁽¹⁾ | 76,939 | 102,972 | | |
| Total recorded investment of TDRs | \$320,170 | \$341,898 | | |
| Accruing TDRs performing under modified terms more than one year | 67.6 | % 58.2 | % | |
| Specific reserves for TDRs included in the balance of allowance for loan and lease losses | \$23,785 | \$20,360 | | |
| Additional funds committed to borrowers in TDR status | 552 | 1,262 | | |

⁽¹⁾ A total of \$17.6 million in residential and consumer loans was reclassified from non-accrual to accrual status in the year ended December 31, 2014 as a result of updated regulatory guidance issued in the first quarter of 2014.

The following table provides detail of TDR activity:

| (In thousands) | Years ended December 31, | |
|--------------------------------------|--------------------------|-----------|
| | 2014 | 2013 |
| TDRs, beginning of period | \$341,898 | \$404,161 |
| Additions | 37,802 | 49,744 |
| Paydowns/draws on existing TDRs, net | (43,820) | (84,276) |
| Charge-offs post modification | (13,456) | (24,374) |
| Transfers to OREO | (2,254) | (3,357) |
| TDRs, end of period | \$320,170 | \$341,898 |

See Note 3 - Loans and Leases in the Notes to Consolidated Financial Statements contained elsewhere in this report for a discussion of the amount of modified loans, modified loan characteristics, and Webster's evaluation of the success of its modification efforts.

Table of Contents

Delinquent loans and leases

The following table provides information regarding loans and leases past due 30 days or more and accruing income:

| (Dollars in thousands) | At December 31, | | | | | | | | | |
|--|-----------------|-------|---------------|-------|---------------|-------|---------------|-------|---------------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | Amount (1) | % (2) | Amount (1) | % (2) | Amount (1) | % (2) | Amount (1) | % (2) | Amount (1) | % (2) |
| Residential | \$17,216 | 0.49 | \$18,285 | 0.55 | \$25,182 | 0.77 | \$24,361 | 0.76 | \$21,513 | 0.68 |
| Consumer: | | | | | | | | | | |
| Home equity | 14,757 | 0.62 | 18,290 | 0.78 | 24,344 | 0.99 | 20,394 | 0.80 | 21,141 | 0.80 |
| Liquidating - home equity | 1,658 | 1.80 | 1,806 | 1.72 | 3,588 | 2.94 | 4,538 | 3.12 | 6,128 | 3.47 |
| Other consumer | 1,110 | 1.47 | 636 | 1.05 | 516 | 1.18 | 453 | 1.21 | 398 | 1.26 |
| Commercial: | | | | | | | | | | |
| Commercial non-mortgage | 2,099 | 0.07 | 4,100 | 0.15 | 2,769 | 0.11 | 4,619 | 0.24 | 5,201 | 0.31 |
| Asset-based loans | — | — | — | — | — | — | — | — | — | — |
| Commercial real estate: | | | | | | | | | | |
| Commercial real estate | 2,714 | 0.08 | 4,897 | 0.17 | 14,710 | 0.56 | 1,766 | 0.08 | 11,006 | 0.53 |
| Commercial construction | — | — | — | — | — | — | — | — | 194 | 0.32 |
| Equipment financing | 701 | 0.13 | 362 | 0.08 | 1,926 | 0.46 | 4,800 | 1.02 | 7,937 | 1.13 |
| Total loans and leases past due 30-89 days | 40,255 | 0.29 | 48,376 | 0.38 | 73,035 | 0.61 | 60,931 | 0.54 | 73,518 | 0.67 |
| Past due 90 days or more accruing: | | | | | | | | | | |
| Commercial non-mortgage | 48 | — | 4,269 | 0.16 | 346 | 0.01 | 161 | 0.01 | 91 | 0.01 |
| Commercial real estate | — | — | 232 | 0.01 | 891 | 0.03 | 428 | 0.02 | — | — |
| Commercial construction | — | — | — | — | — | — | 135 | 0.34 | — | — |
| Total loans and leases past due 90 days and accruing | 48 | — | 4,501 | 0.04 | 1,237 | 0.01 | 724 | 0.01 | 91 | — |
| Total loans and leases over 30 days delinquent | 40,303 | 0.29 | 52,877 | 0.42 | 74,272 | 0.62 | 61,655 | 0.55 | 73,609 | 0.67 |
| Deferred costs and unamortized premiums | 96 | | 189 | | 214 | | 194 | | 245 | |
| Accrued interest | 498 | | 669 | | 887 | | 720 | | 884 | |
| Total recorded investment over 30 day delinquent loans | \$40,897 | | \$53,735 | | \$75,373 | | \$62,569 | | \$74,738 | |

(1) Past due loan and lease balances exclude non-accrual loans and leases.

Represents the principal balance of past due loans and leases as a percentage of the outstanding principal balance

(2) within the comparable loan and lease category. The percentage excludes the impact of deferred costs and unamortized premiums.

Table of Contents

Allowance for Loan and Lease Losses Methodology

The allowance for loan and lease losses ("ALLL") and the reserve for unfunded credit commitments are maintained at a level estimated by management to provide for probable losses inherent within the loan and lease portfolio. Webster Bank's Credit Risk Management Committee reviews and advises on the adequacy of these reserves. The ALLL policy is considered a critical accounting policy.

The determination of the adequacy of the ALLL is subject to considerable assumptions and judgment used in its determination. The assumptions and judgment could be influenced by conditions such as portfolio size, historical loss trends, nature and performance, and by economic factors, nationally or specific to Webster Bank's market, as well as application of policies and procedures. The quarterly process for determining estimated probable losses is based upon financial loss models, combined with the review of the loan and lease portfolio and other relevant factors. While actual conditions or factors could differ significantly from the assumptions utilized, resulting in materially different losses, management believes the ALLL is adequate as of December 31, 2014.

Webster's methodology for assessing an appropriate level of the ALLL includes three key elements:

- (i) Problem loans and leases are analyzed and assessed for specific reserves based on collateral, cash flow, and probability of re-default specific to each loan or lease,
- (ii) Loans and leases with similar type and risk characteristics are segmented into homogeneous pools and modeled using quantitative models. The homogeneous commercial portfolio loss estimate is calculated based on internal risk rating, the historic probability of default and loss given default. Changes in risk ratings and other risk factors, for both performing and non-performing loans and leases, will affect the calculation of the allowance. The formula for both homogeneous residential and consumer portfolio allowance is calculated by applying loss factors based on historic delinquency, defaults, and net losses. Webster Bank considers other quantitative contributing factors for risks associated with the homogeneous loan portfolio not reflected in the quantitative modeling and adjusts its estimate based on the analysis. Some examples of contributing factors include the potential impact of policy exceptions, collateral values, unemployment, and changes in economic activity,
- (iii) Webster Bank also considers qualitative factors that are not specifically driven by defined metrics but can have an incremental or regressive impact on losses incurred in the current loan and lease portfolio. Examples include staffing, concentrations, and macro-economic trends. The quantitative and qualitative contributing factors are consistent with interagency guidance.

The Company has credit policies and procedures in place designed to maximize loan income within an acceptable level of risk. Management reviews and approves these policies and procedures on a regular basis. To assist management with their review, reports related to loan production, loan quality, concentrations of credit, loan delinquencies, and non-performing and potential problem loans are generated by loan reporting systems.

Commercial loans are underwritten after evaluating and understanding the borrower's ability to operate profitably. Underwriting standards are designed to promote relationships rather than transactional banking. Once it is determined that the borrower's management possesses sound ethics and solid business acumen, the Company's management examines current and projected cash flows to determine the ability of the borrower to repay obligations as agreed.

Commercial and industrial loans are primarily made based on the identified cash flows of the borrower and secondarily on the underlying collateral provided by the borrower. The cash flows of borrowers, however, may not be as expected, and the collateral securing these loans may fluctuate in value. Most commercial and industrial loans are secured by the assets being financed and may incorporate personal guarantees of the principals.

Commercial real estate loans are subject to underwriting standards and processes similar to commercial and industrial loans, in addition to those specific to real estate loans. These loans are viewed primarily as cash flow loans and secondarily as loans secured by real estate. Repayment of these loans is largely dependent on the successful operation of the property securing the loan, the market in which the property is located, and the tenants of the property securing the loan. The properties securing the Company's commercial real estate portfolio are diverse in terms of type and geographic location, which reduces the Company's exposure to adverse economic events that may affect a particular market. Management monitors and evaluates commercial real estate loans based on collateral, geography, and risk grade criteria. Commercial real estate loans may be adversely affected by conditions in the real estate markets or in the general economy. The Company also utilizes third-party experts to provide insight and guidance about economic

conditions and trends affecting its commercial real estate loan portfolio.

56

Table of Contents

Commercial construction loans have unique risk characteristics and are provided to experienced developers/sponsors with strong track records of successful completion and sound financial condition and are underwritten utilizing feasibility studies, independent appraisals, sensitivity analysis of absorption and lease rates, and financial analysis of the developers and property owners. Commercial construction loans are generally based upon estimates of costs and value associated with the complete project. These estimates may be subject to change as the construction project proceeds. Sources of repayment for these types of loans may be pre-committed permanent loans from approved long-term lenders, sales of developed property, or an interim loan commitment from the Company until permanent financing is obtained. These loans are closely monitored by on-site inspections by third-party professionals and the Company's internal staff.

Policies and procedures are in place to manage consumer loan risk and are developed and modified, as needed. Policies and procedures, coupled with relatively small loan amounts, and predominately collateralized structures spread across many individual borrowers, minimize risk. Trend and outlook reports are reviewed by management on a regular basis. Underwriting factors for mortgage and home equity loans include the borrower's FICO score, the loan amount relative to property value, and the borrower's debt to income level and are also influenced by regulatory requirements. Additionally, Webster Bank originates both qualified mortgage (QM) and non-QM loans as defined by the Consumer Financial Protection Bureau rules that went into effect on January 10, 2014, with appropriate policies, procedures, and underwriting guidelines that include ability-to-repay standards.

The ALLL methodology for groups of loans collectively evaluated for impairment is comprised of both a quantitative and qualitative analysis. A key assumption in the quantitative component of the reserve is the loss emergence period ("LEP"). The LEP is an estimate of the average amount of time from an event signaling the potential inability of a borrower to continue to pay as agreed to the point at which a loss on that loan is confirmed. In general, the LEP is expected to be shorter in an economic slowdown or recession and longer during times of economic stability or growth as customers are better able to delay loss confirmation after a potential loss event has occurred. In conjunction with our annual review of ALLL assumptions, we have performed an analysis of the LEP for both commercial and consumer loans, using charge-off data, servicing data and behavioral data. Our analysis determined that for all commercial loan segments and for consumer real estate secured segments, the LEP lengthened to 24 months, and for other consumer loans the LEP lengthened to 18 months. Previously, we assumed an LEP of 12 months for all loan portfolios based on industry averages and standards. The longer LEP yields an increase in the quantitative component of the ALLL. Since more of the inherent losses that exist with the loan portfolio are now captured by the quantitative component of the ALLL, there is an associated decrease in the qualitative component. Another key ALLL assumption is the look back period ("LBP"), which represents the historical period of time over which data is used to estimate loss rates. Our commercial loss models continue to use an LBP that goes back to 2006, with more recent years (2010-2014) weighted more heavily than prior years (2006-2009). The updates to the LEP estimate and the LBP estimate, coupled with the update of the qualitative factors, did not have a material impact on the overall ALLL. At December 31, 2014, the allowance for loan and lease losses was \$159.3 million, which was 1.15% of the total loan and lease portfolio and 120.73% of total non-performing loans and leases. This compares with an allowance of \$152.6 million at December 31, 2013, which was 1.20% of the total loan and lease portfolio and 93.65% of total non-performing loans and leases.

The following table provides an allocation of the allowance for loan and lease losses by portfolio segment:

| | At December 31, | | | | | | | | | |
|------------------------|-----------------|------------------|-----------|------------------|-----------|------------------|-----------|------------------|-----------|------------------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| (Dollars in thousands) | Amount | % ⁽¹⁾ | Amount | % ⁽¹⁾ | Amount | % ⁽¹⁾ | Amount | % ⁽¹⁾ | Amount | % ⁽¹⁾ |
| Residential | \$23,596 | 0.67 | \$20,580 | 0.61 | \$29,474 | 0.90 | \$34,565 | 1.07 | \$30,792 | 0.98 |
| Consumer | 40,006 | 1.57 | 39,551 | 1.56 | 54,254 | 2.06 | 67,785 | 2.46 | 95,071 | 3.33 |
| Commercial | 48,333 | 1.29 | 47,706 | 1.45 | 46,566 | 1.60 | 60,681 | 2.54 | 74,470 | 3.54 |
| Commercial real estate | 29,240 | 0.82 | 29,883 | 0.98 | 30,834 | 1.11 | 45,013 | 1.89 | 77,695 | 3.54 |
| Equipment financing | 5,620 | 1.05 | 3,912 | 0.85 | 4,001 | 0.95 | 8,943 | 1.88 | 21,637 | 3.04 |
| Unallocated | 12,469 | — | 10,941 | — | 12,000 | — | 16,500 | — | 22,000 | — |
| Total ALLL | \$159,264 | 1.15 | \$152,573 | 1.20 | \$177,129 | 1.47 | \$233,487 | 2.08 | \$321,665 | 2.92 |

Percentage represents allocated allowance for loan and lease losses to total loans and leases within the comparable (1) category. However, the allocation of a portion of the allowance to one category of loans and leases does not preclude its availability to absorb losses in other categories.

The ALLL reserve associated with loans and leases individually evaluated for impairment at December 31, 2014, increased \$4.8 million compared to December 31, 2013. The increase in the reserve is primarily due to the results of collateral and cash flow evaluations of impaired loans.

Table of Contents

As of December 31, 2014, the ALLL reserve allocated to the residential loan portfolio increased \$3.0 million compared to December 31, 2013. The increase is due primarily due to the specific reserves calculated related to individually impaired loans coupled with loan growth.

The ALLL reserve allocated to the consumer portfolio at December 31, 2014 increased \$0.5 million compared to December 31, 2013 which is due to an increase in the loan balance, partially offset by reduced levels of delinquent and non-performing loans.

The ALLL reserve allocated to the commercial portfolio at December 31, 2014 increased \$0.6 million compared to December 31, 2013, which is due to the increase in the qualitative factors related to loan growth, partially offset by improving asset quality metrics.

The ALLL reserve allocated to the commercial real estate portfolio at December 31, 2014 decreased \$0.6 million compared to December 31, 2013 due to continued improvement in the asset quality, partially offset by an increase in the qualitative factors related to loan growth.

As of December 31, 2014, the ALLL reserve allocated to the equipment financing portfolio increased \$1.7 million compared to December 31, 2013. The increase is attributed to loan growth, partially offset by the reductions in non-accruals during 2014.

The portion of the ALLL reserve at December 31, 2014 attributed to environmental factors are qualitative assessments of broader economic trends and other factors or dynamics specific to Webster. The reserve attributed to environmental factors has increased \$1.5 million compared to December 31, 2013, primarily due to modest loan growth coupled with uncertainty related to maturing lines of credit.

The following tables provide detail of activity in the allowance for loan and lease losses and the reserve for unfunded credit commitments:

| (In thousands) | At or for the years ended December 31, | | | | |
|-------------------------|--|-----------|------------|------------|------------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| ALLL, beginning balance | \$152,573 | \$177,129 | \$233,487 | \$321,665 | \$341,184 |
| Provision | 37,250 | 33,500 | 21,500 | 22,500 | 115,000 |
| Charge-offs: | | | | | |
| Residential | (6,214) | (11,592) | (12,927) | (11,524) | (16,991) |
| Consumer | (20,712) | (29,037) | (43,920) | (52,997) | (66,215) |
| Commercial | (13,668) | (19,126) | (35,793) | (39,933) | (31,570) |
| Commercial real estate | (3,237) | (15,425) | (9,894) | (22,721) | (19,139) |
| Equipment financing | (595) | (279) | (1,668) | (2,154) | (16,760) |
| Total charge-offs | (44,426) | (75,459) | (104,202) | (129,329) | (150,675) |
| Recoveries: | | | | | |
| Residential | 1,324 | 1,402 | 803 | 933 | 1,671 |
| Consumer | 5,055 | 6,185 | 7,040 | 5,449 | 4,637 |
| Commercial | 4,369 | 5,123 | 6,817 | 5,276 | 4,285 |
| Commercial real estate | 885 | 1,648 | 2,210 | 544 | 996 |
| Equipment financing | 2,234 | 3,045 | 9,474 | 6,449 | 4,567 |
| Total recoveries | 13,867 | 17,403 | 26,344 | 18,651 | 16,156 |
| Net charge-offs | (30,559) | (58,056) | (77,858) | (110,678) | (134,519) |
| ALLL, ending balance | \$159,264 | \$152,573 | \$177,129 | \$233,487 | \$321,665 |

Reserve for unfunded credit commitments: ⁽¹⁾

| | | | | | |
|--|---------|----------|---------|----------|----------|
| Reserve for unfunded credit commitments, beginning balance | \$4,384 | \$5,662 | \$5,449 | \$9,378 | \$10,105 |
| Provision (benefit) | 767 | (1,278) | 213 | (3,929) | (727) |
| Reserve for unfunded credit commitments, ending balance | \$5,151 | \$4,384 | \$5,662 | \$5,449 | \$9,378 |

(1) The reserve for unfunded credit commitments is reported as a component of accrued expenses and other liabilities in the accompanying Consolidated Balance Sheets.

Table of Contents

Net charge-offs for the years ended December 31, 2014 and 2013 were \$30.6 million and \$58.1 million, respectively, consisting of \$4.9 million and \$10.2 million, respectively, in net charges for residential loans, \$15.7 million and \$22.9 million, respectively, in net charges for consumer loans, \$9.3 million and \$14.0 million, respectively, in net charges for commercial loans, \$2.4 million and \$13.8 million, respectively, in net charges for commercial real estate loans, and net recoveries of \$1.6 million and \$2.8 million, respectively, for equipment financing loans and leases. Net charge-offs decreased by \$27.5 million during the year ended December 31, 2014 compared to the year ended December 31, 2013. The decrease in net charge-off activity reflects lower levels of losses, offset somewhat by lower levels of recoveries, coupled with improved portfolio performance and loan quality metrics for the year ended December 31, 2014.

The following table provides a summary of net charge-offs (recoveries) to average loans and leases by category:

| | Years ended December 31, | | | | | |
|---|--------------------------|---------|---------|---------|--------|---|
| | 2014 | 2013 | 2012 | 2011 | 2010 | |
| Net charge-offs (recoveries): | | | | | | |
| Residential | 0.14 | % 0.31 | % 0.37 | % 0.34 | % 0.51 | % |
| Consumer | 0.61 | 0.74 | 1.37 | 1.70 | 2.10 | |
| Commercial | 0.26 | 0.55 | 1.12 | 1.53 | 1.34 | |
| Commercial real estate | 0.07 | 0.48 | 0.30 | 0.99 | 0.85 | |
| Equipment financing | (0.34 |) (0.67 |) (1.84 |) (0.73 |) 1.52 | |
| Total net charge-offs to total average loans and leases | 0.23 | % 0.47 | % 0.68 | % 1.00 | % 1.23 | % |

Table of Contents

Sources of Funds

Deposits are the primary source of Webster Bank's cash flows for use in lending and meeting its general operational needs. Additional sources of funds include Federal Home Loan Bank advances and other borrowings, loan and mortgage-backed securities repayments, securities sale proceeds and maturities, and operating activities. While scheduled loan and security repayments are a relatively stable source of funds, loan and investment security prepayments and deposit inflows are influenced by prevailing interest rates and local economic conditions and are inherently uncertain.

Deposits

Webster Bank offers a wide variety of deposit products for checking and savings (including: ATM and debit card use, direct deposit, ACH payments, combined statements, mobile banking services, internet-based banking, bank by mail, as well as overdraft protection via line of credit or transfer from another deposit account) designed to meet the transactional, savings, and investment needs of our consumer and business customers throughout 164 banking centers within our primary market area.

Daily average balances of deposits by type and weighted-average rates paid thereon for the periods indicated:

| (Dollars in thousands) | Years ended December 31, | | | | | |
|-------------------------|--------------------------|--------------|-----------------|--------------|-----------------|--------------|
| | 2014 | | 2013 | | 2012 | |
| | Average Balance | Average Rate | Average Balance | Average Rate | Average Balance | Average Rate |
| Non-interest-bearing: | | | | | | |
| Demand | \$3,216,777 | | \$2,939,324 | | \$2,638,025 | |
| Interest-bearing: | | | | | | |
| Checking | 2,054,318 | 0.05 % | 1,873,337 | 0.05 % | 1,635,857 | 0.06 % |
| Health savings accounts | 1,738,368 | 0.30 | 1,454,558 | 0.41 | 1,201,992 | 0.54 |
| Money market | 2,171,469 | 0.19 | 2,341,568 | 0.20 | 2,190,266 | 0.22 |
| Savings | 3,899,548 | 0.19 | 3,841,923 | 0.18 | 3,796,466 | 0.23 |
| Time deposits | 2,280,668 | 1.16 | 2,357,321 | 1.20 | 2,703,414 | 1.43 |
| Total interest-bearing | 12,144,371 | 0.36 | 11,868,707 | 0.39 | 11,527,995 | 0.52 |
| Total average deposits | \$15,361,148 | 0.29 % | \$14,808,031 | 0.31 % | \$14,166,020 | 0.42 % |

Total average deposits increased \$553.1 million, or 3.7%, in 2014 compared to 2013 and increased \$642.0 million, or 4.5%, in 2013 compared to 2012. There has been steady growth in deposits, most significantly for health savings accounts and non-interest bearing classifications, partially offset by declining time deposits. As a result, the average cost of deposits has been decreasing.

Webster Bank manages the flow of funds in its deposit accounts and provides a variety of accounts and rates consistent with Federal Deposit Insurance Corporation ("FDIC") regulations. Webster Bank's Retail Pricing Committee and its Commercial and Institutional Liability Pricing Committee meet regularly to determine pricing and marketing initiatives. Total deposits were \$15.7 billion at December 31, 2014 compared to \$14.9 billion at December 31, 2013. Deposit growth has been steady, led by increased demand and health savings accounts. See Note 8 - Deposits in the Notes to Consolidated Financial Statements contained elsewhere in this report for additional information.

On September 23, 2014, Webster Bank signed a definitive agreement to acquire the health savings accounts business from JPMorgan Chase Bank, N.A. The acquisition closed on January 13, 2015, after previously receiving regulatory approval. The transaction solidifies the Company as a leading administrator of health savings accounts and will provide Webster with an additional estimated \$1.4 billion in deposits. See Note 24 - Subsequent Event in the Notes to Consolidated Financial Statements contained elsewhere in this report for additional information.

Time deposits with a denomination of \$100 thousand or more amounted to \$1.0 billion, \$0.9 billion, and \$0.9 billion and represented approximately 6.6%, 5.8%, and 6.4% of total deposits at December 31, 2014, 2013, and 2012, respectively.

Table of Contents

The following table presents maturity periods for time deposits with a denomination of \$100 thousand or more, at December 31, 2014, as indicated:

(In thousands)

| | |
|---|-------------|
| Due within 3 months | \$158,785 |
| Due after 3 months and within 6 months | 139,061 |
| Due after 6 months and within 12 months | 173,915 |
| Due after 12 months | 563,761 |
| Time deposits with a denomination of \$100 thousand or more | \$1,035,522 |

Federal Home Loan Bank and Federal Reserve Bank Stock

Webster Bank is a member of the Federal Home Loan Bank System, which consists of twelve district Federal Home Loan Banks, each subject to the supervision and regulation of the Federal Housing Finance Agency. An activity-based FHLB capital stock investment is required in order for Webster Bank to access advances and other extensions of credit for liquidity and funding purposes. The FHLB capital stock investment is restricted in that there is no market for it, and it can only be redeemed by the FHLB. Webster Bank held \$142.6 million of FHLB capital stock as of December 31, 2014 and \$108.2 million as of December 31, 2013 for its membership and for outstanding advances and other extensions of credit. Webster Bank received \$1.7 million in dividends from the FHLB in 2014.

Additionally, Webster Bank is required to hold Federal Reserve Bank of Boston ("FRB") stock equal to 6% of its capital and surplus of which 50% is paid. The remaining 50% is subject to call when deemed necessary by the Board of Governors of the Federal Reserve System. The FRB capital stock investment is restricted in that there is no market for it, and it can only be redeemed by the FRB. At both December 31, 2014 and December 31, 2013, Webster Bank held \$50.7 million of FRB capital stock. Webster Bank received \$3.0 million in dividends from the FRB in 2014.

Borrowings

Borrowings, utilized as a source of funding for liquidity and interest rate risk management purposes, primarily consist of FHLB advances and securities sold under agreements to repurchase, whereby the Company delivers securities to counterparties under an agreement to repurchase the securities at a fixed price in the future. In addition, Webster Bank may utilize term and overnight Federal funds to meet short-term liquidity needs.

The Company's long-term debt consists of senior fixed-rate notes maturing in 2024 and junior subordinated notes maturing in 2033. On February 11, 2014, Webster completed an underwritten public offering for 4.375% senior fixed-rate notes maturing in 2024, then used cash-on-hand to pay off the 5.125% senior fixed-rate notes which matured on April 15, 2014.

Daily average balances of borrowings by type and weighted-average rates paid thereon for the periods indicated:

| (Dollars in thousands) | Years ended December 31, | | | | | |
|--|--------------------------|--------------|-----------------|--------------|-----------------|--------------|
| | 2014 | | 2013 | | 2012 | |
| | Average Balance | Average Rate | Average Balance | Average Rate | Average Balance | Average Rate |
| FHLB advances | \$2,038,749 | 0.83 % | \$1,652,471 | 0.98 % | \$1,389,999 | 1.22 % |
| Securities sold under agreements to repurchase | 966,304 | 1.93 | 972,313 | 2.09 | 1,033,933 | 2.01 |
| Federal funds | 387,004 | 0.20 | 255,689 | 0.18 | 173,690 | 0.17 |
| Long-term debt | 252,368 | 3.98 | 233,850 | 3.12 | 418,896 | 4.07 |
| Total average borrowings | \$3,644,425 | 1.27 % | \$3,114,323 | 1.42 % | \$3,016,518 | 1.82 % |

Total average borrowings increased \$530.1 million, or 17.0%, in 2014 compared to 2013 and increased \$97.8 million, or 3.2%, in 2013 compared to 2012. The increase in 2014 compared to 2013 was primarily due to greater utilization of FHLB advances at lower interest rates. The increase in 2013 compared to 2012 was due to greater FHLB advances utilization, somewhat offset by prepayments of long-term debt with higher interest rates. As a result, the average cost of borrowings has been decreasing. Average borrowings represented 17.0%, 15.4%, and 15.6% of average total assets for December 31, 2014, 2013, and 2012, respectively.

Total borrowed funds were \$4.3 billion at December 31, 2014 as compared to \$3.6 billion at December 31, 2013.

Borrowings represented 19.2% and 17.3% of total assets at December 31, 2014 and December 31, 2013, respectively.

For additional information, see Note 9 - Securities Sold Under Agreements To Repurchase and Other Borrowings, Note 10 - Federal Home Loan Bank Advances, and Note 11 - Long-Term Debt in the Notes to Consolidated Financial Statements contained elsewhere in this report.

61

Table of Contents

The following table summarizes the Company's contractual obligations to make future payments as of December 31, 2014:

| (In thousands) | Payments Due by Period ⁽¹⁾ | | | | |
|--|---------------------------------------|--------------------|-----------|-------------|---------------|
| | Total | Less than one year | 1-3 years | 3-5 years | After 5 years |
| Contractual Obligations: | | | | | |
| Senior notes | \$150,000 | \$— | \$— | \$— | \$150,000 |
| Junior subordinated debt | 77,320 | — | — | — | 77,320 |
| FHLB advances | 2,859,394 | 2,275,000 | 146,434 | 278,026 | 159,934 |
| Securities sold under agreements to repurchase | 959,756 | 459,756 | 200,000 | 300,000 | — |
| Deposits with stated maturity dates | 2,271,587 | 1,260,472 | 486,958 | 523,431 | 726 |
| Operating leases | 152,438 | 21,347 | 38,308 | 28,025 | 64,758 |
| Purchase obligations | 184,387 | 41,525 | 70,910 | 52,364 | 19,588 |
| Total contractual obligations | \$6,654,882 | \$4,058,100 | \$942,610 | \$1,181,846 | \$472,326 |

(1) Payments for borrowings do not include interest. Payments related to leases are reflected as specified in the underlying contracts.

As of December 31, 2014, the Company has unrecognized tax benefits that, if recognized, would impact the effective tax rate in future periods. Due to the uncertainty of the amounts to be ultimately paid, as well as the timing of such payments, all uncertain tax liabilities that have not been paid have been excluded from the table above. Further detail on the impact of income taxes is located in Note 7 - Income Taxes in the Notes to Consolidated Financial Statements included elsewhere within this report.

The Company has investments in private equity funds which are included in other assets in the accompanying Consolidated Balance Sheets. The Company has \$6.5 million in unfunded commitments remaining for these investments as of December 31, 2014.

Loan commitments and standby letters of credit are presented at contractual amounts; however, since many of these commitments are expected to expire unused or only partially used, the total amounts of these commitments do not necessarily reflect future cash requirements. The Company has \$4.5 billion in other commitments, including unused commitments to extend credit, standby letters of credit, and commercial letters of credit as of December 31, 2014.

Liquidity

Webster meets its cash flow requirements at an efficient cost under various operating environments through proactive liquidity management at both the Company and Webster Bank. Liquidity comes from a variety of cash flow sources such as operating activities, including principal and interest payments on loans and investments, or financing activities, including unpledged securities which can be utilized to secure funding or sold, and new deposits. Webster is committed to maintaining a strong, increasing base of core deposits to support growth in its loan and lease portfolio. Liquidity is reviewed and managed in order to maintain stable, cost effective funding to promote overall balance sheet strength.

Holding Company Liquidity

Webster's primary source of liquidity at the holding company level is dividends from Webster Bank. On occasion, investment income, net proceeds from investment sales, borrowings, and public offerings may provide additional liquidity. The main uses of liquidity are the payment of principal and interest to holders of senior notes and capital securities, the payment of dividends to preferred and common shareholders, repurchases of Webster's common stock, and purchases of available-for-sale securities. There are certain restrictions on the payment of dividends by Webster Bank to the holding company, which are described in Item 1 "Supervision and Regulation." At December 31, 2014, there were \$270.2 million of retained earnings available for the payment of dividends by Webster Bank to the holding company. Webster Bank paid \$100.0 million in dividends to the holding company during the year ended December 31, 2014.

Webster periodically repurchases common shares to fund employee compensation plans. In addition, the Company has a common stock repurchase program authorized by the Board of Directors. The Company records the repurchase of shares of common stock at cost based on the settlement date for these transactions. During the year ended

December 31, 2014, a total of 427,185 shares of common stock were repurchased at a cost of approximately \$13.1 million, of which 77,185 shares were purchased to fund employee compensation plans at a cost of approximately \$2.3 million, and 350,000 shares were purchased under the common stock repurchase program at a cost of approximately \$10.7 million. At December 31, 2014, \$39.3 million of repurchase authority remained under the common stock repurchase program.

62

Table of Contents

Webster Bank Liquidity

Webster Bank's primary source of funding is core deposits, consisting of demand, checking, savings, health savings accounts, money market, and time deposits. The primary use of this funding is for loan portfolio growth. Webster Bank had a loan to total deposit ratio of 88.8% and 85.5% at December 31, 2014 and December 31, 2013, respectively.

At December 31, 2014 and December 31, 2013, FHLB advances totaled \$2.9 billion and \$2.1 billion, respectively. Webster Bank had additional borrowing capacity from the FHLB of approximately \$0.7 billion and \$1.0 billion at December 31, 2014 and December 31, 2013, respectively. Webster Bank also had additional borrowing capacity at the FRB of \$0.8 billion at both December 31, 2014 and December 31, 2013. In addition, unpledged securities of \$3.6 billion could have been used to increase borrowing capacity, by \$3.3 billion at either the FHLB or the FRB, or alternatively used to collateralize other borrowings such as repurchase agreements, at December 31, 2014.

Webster Bank is required by regulations adopted by the Office of the Comptroller of the Currency ("OCC") to maintain liquidity sufficient to ensure safe and sound operations. Adequate liquidity, as assessed by the OCC, considers such factors as the overall asset/liability structure, market conditions, competition, and the nature of the institution's deposit and loan customers. Webster Bank exceeded all regulatory liquidity requirements as of December 31, 2014. Webster has a detailed liquidity contingency plan designed to respond to liquidity concerns in a prompt and comprehensive manner. It is designed to provide early detection of potential problems and details specific actions required to address liquidity stress scenarios.

Applicable OCC regulations require Webster Bank, as a commercial bank, to satisfy certain minimum leverage and risk-based capital requirements. As an OCC regulated commercial institution, it is also subject to a minimum tangible capital requirement. As of December 31, 2014, Webster Bank was in compliance with all applicable capital requirements and exceeded the FDIC requirements for a "well capitalized" institution. See Note 14 - Regulatory Matters in the Notes to Consolidated Financial Statements contained elsewhere in this report for a further discussion of regulatory requirements applicable to Webster and Webster Bank.

The liquidity position of the Company is continuously monitored, and adjustments are made to the balance between sources and uses of funds as deemed appropriate. Management is not aware of any events that are reasonably likely to have a material adverse effect on the Company's liquidity, capital resources, or operations. In addition, management is not aware of any regulatory recommendations regarding liquidity, which, if implemented, would have a material adverse effect on the Company.

Off-Balance Sheet Arrangements

In the normal course of operations, Webster engages in a variety of financial transactions that, in accordance with GAAP, are not recorded in the financial statements, or are recorded in amounts that differ from the notional amounts. These transactions involve, to varying degrees, elements of credit, interest rate, and liquidity risks. Such transactions are used for general corporate purposes or for customer needs. Corporate purpose transactions are used to help manage credit, interest rate, and liquidity risks, or to optimize capital. Customer transactions are used to manage customers' funding requests. For the year ended December 31, 2014, Webster did not engage in any off-balance sheet transactions that would have a material effect on its financial condition.

Asset/Liability Management and Market Risk

An effective asset/liability management process must balance the risks and rewards from both short and long-term interest rate risks in determining management strategy and action. To facilitate and manage this process, Webster has an ALCO Committee. The primary goal of ALCO is to manage interest rate risk to maximize net income and net economic value over time in changing interest rate environments subject to Board approved risk limits. The Board sets limits for earnings at risk for parallel ramps in interest rates over twelve months of plus and minus 100 and 200 basis points. Economic value or "equity at risk" limits are set for parallel shocks in interest rates of plus and minus 100 and 200 basis points. Based on the historic lows in short-term interest rates as of December 31, 2014 and 2013, the declining interest rate scenarios for both the earnings at risk for parallel ramps and the equity at risk for parallel shocks have been temporarily suspended per ALCO policy. ALCO also regularly reviews earnings at risk scenarios for non-parallel changes in rates, as well as longer-term earnings at risk for up to four years in the future.

Management measures interest rate risk using simulation analysis to calculate earnings and equity at risk. These risk measures are quantified using simulation software from one of the leading firms in the field of asset/liability modeling. Key assumptions relate to the behavior of interest rates and spreads, prepayment speeds and the run-off of deposits. From such simulations, interest rate risk is quantified, and appropriate strategies are formulated and implemented.

63

Table of Contents

Earnings at risk is defined as the change in earnings (excluding provision for loan and lease losses and income tax expense) due to changes in interest rates. Interest rates are assumed to change up or down in a parallel fashion, and earnings results are compared to a flat rate scenario as a base. The flat rate scenario holds the end of the period yield curve constant over the twelve month forecast horizon. Earnings simulation analysis incorporates assumptions about balance sheet changes such as asset and liability growth, loan and deposit pricing, and changes to the mix of assets and liabilities. It is a measure of short-term interest rate risk. Equity at risk is defined as the change in the net economic value of assets and liabilities due to changes in interest rates compared to a base net economic value. Equity at risk analyzes sensitivity in the present value of cash flows over the expected life of existing assets, liabilities and off-balance sheet contracts. It is a measure of the long-term interest rate risk to future earnings streams embedded in the current balance sheet.

Asset sensitivity is defined as earnings or net economic value increasing compared to a base scenario when interest rates rise and decreasing when interest rates fall. In other words, assets are more sensitive to changing interest rates than liabilities and, therefore, re-price faster. Likewise, liability sensitivity is defined as earnings or net economic value decreasing compared to a base scenario when interest rates rise and increasing when interest rates fall.

Key assumptions underlying the present value of cash flows include the behavior of interest rates and spreads, asset prepayment speeds, and attrition rates on deposits. Cash flow projections from the model are compared to market expectations for similar collateral types and adjusted based on experience with Webster Bank's own portfolio. The model's valuation results are compared to observable market prices for similar instruments whenever possible. The behavior of deposit and loan customers is studied using historical time series analysis to model future customer behavior under varying interest rate environments.

The equity at risk simulation process uses multiple interest rate paths generated by an arbitrage-free trinomial lattice term structure model. The Base Case rate scenario, against which all others are compared, uses the month-end LIBOR/Swap yield curve as a starting point to derive forward rates for future months. Using interest rate swap option volatilities as inputs, the model creates multiple rate paths for this scenario with forward rates as the mean. In shock scenarios, the starting yield curve is shocked up or down in a parallel fashion. Future rate paths are then constructed in a similar manner to the Base Case.

Cash flows for all instruments are generated using product specific prepayment models and account specific system data for properties such as maturity date, amortization type, coupon rate, repricing frequency, and repricing date. The asset/liability simulation software is enhanced with a mortgage prepayment model and a Collateralized Mortgage Obligation database. Instruments with explicit options such as caps, floors, puts and calls, and implicit options such as prepayment and early withdrawal ability require such a rate and cash flow modeling approach to more accurately quantify value and risk. On the asset side, risk is impacted the most by mortgage loans and mortgage-backed securities, which can typically prepay at any time without penalty and may have embedded caps and floors. In the loan portfolio, floors are a benefit to interest income in this low rate environment. Floating rate loans at floors pay a higher interest rate than a loan at a fully indexed rate without a floor, as with a floor there is a limit on how low the interest rate can fall. As market rates rise, however, the interest rate paid on these loans does not rise until the fully indexed rate rises through the contractual floor. On the liability side, there is a large concentration of customers with indeterminate maturity deposits who have options to add or withdraw funds from their accounts at any time. Webster Bank also has the option to change the interest rate paid on these deposits at any time.

Webster's earnings at risk model incorporates net interest income and non-interest income and expense items, some of which vary with interest rates. These items include mortgage banking income, servicing rights, cash management fees, and derivative mark-to-market adjustments.

Four main tools are used for managing interest rate risk: (i) the size and duration of the investment portfolio, (ii) the size and duration of the wholesale funding portfolio, (iii) off-balance sheet interest rate contracts, and (iv) the pricing and structure of loans and deposits. ALCO meets at least monthly to make decisions on the investment and funding portfolios based on the economic outlook, the Committee's interest rate expectations, the risk position, and other factors. ALCO delegates pricing and product design responsibilities to individuals and sub-committees but monitors and influences their actions on a regular basis.

Various interest rate contracts, including futures and options, interest rate swaps, and interest rate caps and floors can be used to manage interest rate risk. These interest rate contracts involve, to varying degrees, credit risk and interest rate risk. Credit risk is the possibility that a loss may occur if a counterparty to a transaction fails to perform according to the terms of the contract. The notional amount of interest rate contracts is the amount upon which interest and other payments are based. The notional amount is not exchanged; therefore, the notional amounts should not be taken as a measure of credit risk. See Note 1 - Summary of Significant Accounting Policies and Note 16 - Derivative Financial Instruments in the Notes to Consolidated Financial Statements contained elsewhere in this report for additional information.

Certain derivative instruments, primarily forward sales of mortgage-backed securities, are utilized by Webster Bank in its efforts to manage risk of loss associated with its mortgage banking activities. Prior to closing and funds disbursement, an interest-rate lock commitment is generally extended to the borrower. During such time, Webster Bank is subject to risk that market rates of interest may change impacting pricing on loan sales. In an effort to mitigate this risk, forward delivery sales commitments are established, thereby setting the sales price.

Table of Contents

The following table summarizes the estimated impact that gradual parallel changes in income of 100 and 200 basis points, over a twelve month period starting December 31, 2014 and December 31, 2013, might have on Webster's net interest income ("NII") for the subsequent twelve month period compared to NII assuming no change in interest rates:

| NII | -200bp | -100bp | +100bp | +200bp |
|-------------------|--------|--------|--------|--------|
| December 31, 2014 | N/A | N/A | 1.8% | 3.7% |
| December 31, 2013 | N/A | N/A | 0.1% | 0.6% |

The following table summarizes the estimated impact that gradual parallel changes in interest rates of 100 and 200 basis points, over a twelve month period starting December 31, 2014 and December 31, 2013, might have on Webster's pre-tax, pre-provision earnings ("PPNR") for the subsequent twelve month period, compared to PPNR assuming no change in interest rates:

| PPNR | -200bp | -100bp | +100bp | +200bp |
|-------------------|--------|--------|--------|--------|
| December 31, 2014 | N/A | N/A | 2.7% | 5.7% |
| December 31, 2013 | N/A | N/A | 0.7% | 2.0% |

Interest rates are assumed to change up or down in a parallel fashion, and NII and PPNR results in each scenario are compared to a flat rate scenario as a base. The flat rate scenario holds the end of period yield curve constant over a twelve month forecast horizon. Webster is within policy limits for all scenarios. The flat rate scenario as of December 31, 2014 and December 31, 2013 assumed a federal funds rate of 0.25%. NII and PPNR results as of December 31, 2014 are more asset sensitive since December 31, 2013 due primarily to forecast increases in health savings account balances, as well as increases in the amount of floating-rate investments in the securities portfolio. Additionally, loans at floors on December 31, 2014 totaled \$1.7 billion and were, on average, 60 bps above their fully indexed rate or "in the money". This is \$200 million and 8 bps less than on December 31, 2013, contributing to the improved performance in a rising rate scenario. As loans at floors continue to roll off the balance sheet, earnings in scenarios that include rising short term rates will continue to improve. As the federal funds rate was at 0.25% on December 31, 2014, the -100 and -200 basis point scenarios have been excluded.

Webster can also hold futures, options, and forward foreign currency contracts to minimize the price volatility of certain assets and liabilities. Changes in the market value of these positions are recognized in earnings.

The following table summarizes the estimated impact that immediate non-parallel changes in income might have on Webster's NII for the subsequent twelve month period starting December 31, 2014 and December 31, 2013:

| NII | Short End of the Yield Curve | | | | Long End of the Yield Curve | | | |
|-------------------|------------------------------|-------|--------|--------|-----------------------------|--------|-------|--------|
| | -100bp | -50bp | +50bp | +100bp | -100bp | -50bp | +50bp | +100bp |
| December 31, 2014 | N/A | N/A | (0.1)% | 0.2% | (5.5)% | (2.4)% | 2.0% | 3.8% |
| December 31, 2013 | N/A | N/A | (1.1)% | (2.0)% | (2.8)% | (1.4)% | 1.3% | 2.6% |

The following table summarizes the estimated impact that immediate non-parallel changes in interest rates might have on Webster's PPNR for the subsequent twelve month period starting December 31, 2014 and December 31, 2013:

| PPNR | Short End of the Yield Curve | | | | Long End of the Yield Curve | | | |
|-------------------|------------------------------|-------|--------|--------|-----------------------------|--------|-------|--------|
| | -100bp | -50bp | +50bp | +100bp | -100bp | -50bp | +50bp | +100bp |
| December 31, 2014 | N/A | N/A | (0.3)% | (0.1)% | (9.8)% | (4.1)% | 3.6% | 6.8% |
| December 31, 2013 | N/A | N/A | (1.4)% | (2.6)% | (4.5)% | (2.1)% | 2.1% | 4.3% |

The non-parallel scenarios are modeled with the short end of the yield curve moving up or down 50 and 100 basis points, while the long end of the yield curve remains unchanged and vice versa. The short end of the yield curve is defined as terms less than eighteen months, and the long end as terms of greater than eighteen months. The results above reflect the annualized impact of immediate rate changes. The actual impact can be uneven during the year especially in the short end scenarios where asset yields tied to Prime or LIBOR change immediately, while certain deposit rate changes take more time.

Sensitivity to the short end of the yield curve at December 31, 2014 is more asset sensitive than at December 31, 2013 due to increases in health savings account balances along with increases in the amount of floating-rate investments in the securities portfolio for both NII and PPNR. As mentioned above, the \$200 million decrease in loans at floors on December 31, 2014 as compared to December 31, 2013 also contributed to the improved performance due to a rise in short end rates.

Sensitivity to both increases and decreases in the long end of the yield curve were more pronounced than at December 31, 2013 in both NII and PPNR due to faster forecast prepayment speeds in the MBS portfolio.

65

Table of Contents

The following table summarizes the estimated economic value of assets, liabilities, and off-balance sheet contracts at December 31, 2014 and December 31, 2013 and the projected change to economic values if interest rates instantaneously increase or decrease by 100 basis points:

| (Dollars in thousands) | Book Value | Estimated Economic Value | Estimated Economic Value Change | |
|---|--------------|--------------------------|---------------------------------|--------------|
| | | | -100 bp | +100 bp |
| December 31, 2014 | | | | |
| Assets | \$22,533,010 | \$22,388,119 | N/A | \$(423,429) |
| Liabilities | 20,210,329 | 19,799,495 | N/A | (455,452) |
| Total | \$2,322,681 | \$2,588,624 | N/A | \$32,023 |
| Net change as % base net economic value | | | | 1.2 % |
| December 31, 2013 | | | | |
| Assets | \$20,852,999 | \$20,589,480 | N/A | \$(571,146) |
| Liabilities | 18,643,811 | 18,108,291 | N/A | (374,071) |
| Total | \$2,209,188 | \$2,481,189 | N/A | \$(197,075) |
| Net change as % base net economic value | | | | (7.9)% |

Changes in economic value can be best described using duration. Duration is a measure of the price sensitivity of financial instruments for small changes in interest rates. For fixed rate instruments, it can also be thought of as the weighted-average expected time to receive future cash flows. For floating rate instruments, it can be thought of as the weighted-average expected time until the next rate reset. The longer the duration, the greater the price sensitivity for given changes in interest rates. Floating rate instruments may have durations as short as one day and, therefore, have very little price sensitivity due to changes in interest rates. Increases in interest rates typically reduce the value of fixed-rate assets as future discounted cash flows are worth less at higher discount rates. A liability's value decreases for the same reason in a rising rate environment. A reduction in value of a liability is a benefit, however, as this is an obligation of Webster.

Duration gap is the difference between the duration of assets and the duration of liabilities. A duration gap near zero implies that the balance sheet is matched and would exhibit no change in estimated economic value for a small change in interest rates. Webster's duration gap was negative 0.8 years at December 31, 2014. At December 31, 2013, the duration gap was a positive 0.5 years. A negative duration gap implies that liabilities are longer than assets and; therefore, they have more price sensitivity than assets and will reset their interest rates slower than assets.

Consequently, Webster's net estimated economic value would generally be expected to increase when interest rates rise, as the increased value of liabilities would more than offset the decreased value of assets. The opposite would generally be expected to occur when interest rates fall. Earnings would also generally be expected to increase when interest rates rise and decrease when rates fall over the longer term absent the effects of new business booked in the future. The change in Webster's duration gap is due to decreased asset duration at December 31, 2014 driven primarily by the decreased duration of the securities portfolio and increased liability duration at December 31, 2014 driven primarily by the issuance of \$150 million aggregate principal amount of senior fixed-rate notes on February 11, 2014. These estimates assume that management does not take any action to mitigate any positive or negative effects from changing interest rates. Estimated earnings and economic values are subject to factors that could cause actual results to differ. Management believes that Webster's interest rate risk position at December 31, 2014 represents a reasonable level of risk given the current interest rate outlook. Management, as always, is prepared to act in the event that interest rates do change rapidly.

Impact of Inflation and Changing Prices

The Consolidated Financial Statements and related data presented herein have been prepared in accordance with U.S. generally accepted accounting principles, which require the measurement of financial position and operating results in terms of historical dollars without considering changes in the relative purchasing power of money over time due to inflation.

Unlike most industrial companies, substantially all of the assets and liabilities of a banking institution are monetary in nature. As a result, interest rates have a more significant impact on Webster's performance than the effects of general levels of inflation. Interest rates do not necessarily move in the same direction or in the same magnitude as the price of goods and services.

ITEM 7A. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

Information regarding quantitative and qualitative disclosures about market risk appears under Item 7, "Management's Discussion and Analysis of Financial Condition and Results of Operations," under the caption "Asset/Liability Management and Market Risk."

Table of Contents

ITEM 8. FINANCIAL STATEMENTS AND SUPPLEMENTARY DATA

Index to Consolidated Financial Statements

| | Page No. |
|---|-----------|
| Reports of Independent Registered Public Accounting Firms | <u>68</u> |
| Consolidated Balance Sheets | <u>70</u> |
| Consolidated Statements of Income | <u>71</u> |
| Consolidated Statements of Comprehensive Income | <u>72</u> |
| Consolidated Statements of Shareholders' Equity | <u>73</u> |
| Consolidated Statements of Cash Flows | <u>74</u> |
| Notes to Consolidated Financial Statements | <u>76</u> |

Table of Contents

Report of Independent Registered Public Accounting Firm

The Board of Directors and Shareholders

Webster Financial Corporation and subsidiaries:

We have audited the accompanying consolidated balance sheets of Webster Financial Corporation and subsidiaries (the Company) as of December 31, 2014 and 2013, and the related consolidated statements of income, comprehensive income, shareholders' equity, and cash flows for the years then ended. These consolidated financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these consolidated financial statements based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of Webster Financial Corporation and subsidiaries as of December 31, 2014 and 2013, and the results of their operations and their cash flows for the years then ended, in conformity with U.S. generally accepted accounting principles.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), Webster Financial Corporation's internal control over financial reporting as of December 31, 2014, based on criteria established in Internal Control - Integrated Framework (2013) issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO), and our report dated February 27, 2015 expressed an unqualified opinion on the effectiveness of the Company's internal control over financial reporting.

/s/ KPMG LLP
Hartford, Connecticut
February 27, 2015

Table of Contents

Report of Independent Registered Public Accounting Firm

The Board of Directors and Shareholders of
Webster Financial Corporation and subsidiaries:

We have audited the accompanying consolidated statements of income, comprehensive income, shareholders' equity and cash flows of Webster Financial Corporation and subsidiaries (the "Company") for the year ended December 31, 2012. These financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these financial statements based on our audit.

We conducted our audit in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audit provides a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, with respect to Webster Financial Corporation and subsidiaries, the consolidated results of their operations and their cash flows for the year ended December 31, 2012, in conformity with U.S. generally accepted accounting principles.

/s/ Ernst & Young LLP
Boston, Massachusetts
February 28, 2013

Table of ContentsWEBSTER FINANCIAL CORPORATION AND SUBSIDIARIES
CONSOLIDATED BALANCE SHEETS

| (In thousands, except share data) | December 31, | |
|---|--------------|--------------|
| | 2014 | 2013 |
| Assets: | | |
| Cash and due from banks | \$261,544 | \$223,616 |
| Interest-bearing deposits | 132,695 | 23,674 |
| Securities available-for-sale, at fair value | 2,793,873 | 3,106,931 |
| Securities held-to-maturity (fair value of \$3,948,706 and \$3,370,912) | 3,872,955 | 3,358,721 |
| Federal Home Loan Bank and Federal Reserve Bank stock | 193,290 | 158,878 |
| Loans held for sale | 67,952 | 20,802 |
| Loans and leases | 13,900,025 | 12,699,776 |
| Allowance for loan and lease losses | (159,264) | (152,573) |
| Loans and leases, net | 13,740,761 | 12,547,203 |
| Deferred tax asset, net | 74,077 | 65,109 |
| Premises and equipment, net | 121,933 | 121,605 |
| Goodwill | 529,887 | 529,887 |
| Other intangible assets, net | 2,666 | 5,351 |
| Cash surrender value of life insurance policies | 440,073 | 430,535 |
| Accrued interest receivable and other assets | 301,304 | 260,687 |
| Total assets | \$22,533,010 | \$20,852,999 |
| Liabilities and shareholders' equity: | | |
| Deposits: | | |
| Non-interest-bearing | \$3,598,872 | \$3,128,152 |
| Interest-bearing | 12,052,733 | 11,726,268 |
| Total deposits | 15,651,605 | 14,854,420 |
| Securities sold under agreements to repurchase and other borrowings | 1,250,756 | 1,331,662 |
| Federal Home Loan Bank advances | 2,859,431 | 2,052,421 |
| Long-term debt | 226,237 | 228,365 |
| Accrued expenses and other liabilities | 222,300 | 176,943 |
| Total liabilities | 20,210,329 | 18,643,811 |
| Shareholders' equity: | | |
| Preferred stock, \$.01 par value; Authorized - 3,000,000 shares: | | |
| Series A issued and outstanding - 28,939 shares | 28,939 | 28,939 |
| Series E issued and outstanding - 5,060 shares | 122,710 | 122,710 |
| Common stock, \$.01 par value; Authorized - 200,000,000 shares: | | |
| Issued - 93,623,090 and 93,366,673 shares | 936 | 934 |
| Paid-in capital | 1,127,534 | 1,125,584 |
| Retained earnings | 1,202,117 | 1,080,488 |
| Treasury stock, at cost (3,241,555 and 3,407,256 shares) | (103,294) | (100,918) |
| Accumulated other comprehensive loss | (56,261) | (48,549) |
| Total shareholders' equity | 2,322,681 | 2,209,188 |
| Total liabilities and shareholders' equity | \$22,533,010 | \$20,852,999 |
| See accompanying Notes to Consolidated Financial Statements. | | |

Table of ContentsWEBSTER FINANCIAL CORPORATION AND SUBSIDIARIES
CONSOLIDATED STATEMENTS OF INCOME

| (In thousands, except per share data) | Years ended December 31, | | |
|---|--------------------------|-----------|-----------|
| | 2014 | 2013 | 2012 |
| Interest Income: | | | |
| Interest and fees on loans and leases | \$511,612 | \$489,372 | \$484,957 |
| Taxable interest and dividends on securities | 189,408 | 174,579 | 179,664 |
| Non-taxable interest on securities | 17,064 | 21,621 | 26,456 |
| Loans held for sale | 857 | 2,068 | 2,425 |
| Total interest income | 718,941 | 687,640 | 693,502 |
| Interest Expense: | | | |
| Deposits | 44,162 | 46,582 | 59,586 |
| Securities sold under agreements to repurchase and other borrowings | 19,388 | 20,800 | 21,034 |
| Federal Home Loan Bank advances | 16,909 | 16,229 | 16,943 |
| Long-term debt | 10,041 | 7,301 | 17,031 |
| Total interest expense | 90,500 | 90,912 | 114,594 |
| Net interest income | 628,441 | 596,728 | 578,908 |
| Provision for loan and lease losses | 37,250 | 33,500 | 21,500 |
| Net interest income after provision for loan and lease losses | 591,191 | 563,228 | 557,408 |
| Non-interest Income: | | | |
| Deposit service fees | 103,431 | 98,968 | 96,633 |
| Loan related fees | 23,212 | 21,860 | 18,043 |
| Wealth and investment services | 34,946 | 34,771 | 29,515 |
| Mortgage banking activities | 4,070 | 16,359 | 23,037 |
| Increase in cash surrender value of life insurance policies | 13,178 | 13,770 | 11,254 |
| Net gain on sale of investment securities | 5,499 | 712 | 3,347 |
| Impairment loss on securities recognized in earnings | (1,145) |) (7,277 |) — |
| Other income | 18,917 | 11,887 | 10,929 |
| Total non-interest income | 202,108 | 191,050 | 192,758 |
| Non-interest Expense: | | | |
| Compensation and benefits | 270,151 | 264,835 | 264,101 |
| Occupancy | 47,325 | 48,794 | 50,131 |
| Technology and equipment | 61,993 | 60,326 | 62,210 |
| Intangible assets amortization | 2,685 | 4,919 | 5,420 |
| Marketing | 15,379 | 15,502 | 16,827 |
| Professional and outside services | 8,296 | 9,532 | 11,348 |
| Deposit insurance | 22,670 | 21,114 | 22,749 |
| Other expense | 73,639 | 73,037 | 69,018 |
| Total non-interest expense | 502,138 | 498,059 | 501,804 |
| Income before income tax expense | 291,161 | 256,219 | 248,362 |
| Income tax expense | 91,409 | 76,670 | 74,665 |
| Net income | 199,752 | 179,549 | 173,697 |
| Preferred stock dividends | (10,556) |) (10,803 |) (2,460 |
| Net income available to common shareholders | \$189,196 | \$168,746 | \$171,237 |
| Net income per common share: | | | |
| Basic | \$2.10 | \$1.90 | \$1.96 |
| Diluted | 2.08 | 1.86 | 1.86 |

See accompanying Notes to Consolidated Financial Statements.

Table of ContentsWEBSTER FINANCIAL CORPORATION AND SUBSIDIARIES
CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME

| (In thousands) | Years ended December 31, | | |
|--|--------------------------|-----------|-----------|
| | 2014 | 2013 | 2012 |
| Net income | \$199,752 | \$179,549 | \$173,697 |
| Other comprehensive income, net of taxes: | | | |
| Total available-for-sale and transferred securities | 19,038 | (45,358 |) 26,774 |
| Total derivative instruments | (7,324 |) 9,696 | 982 |
| Total defined benefit pension and postretirement benefit plans | (19,426 |) 19,379 | 182 |
| Other comprehensive (loss) income | (7,712 |) (16,283 |) 27,938 |
| Comprehensive income | \$192,040 | \$163,266 | \$201,635 |

See accompanying Notes to Consolidated Financial Statements.

Table of ContentsWEBSTER FINANCIAL CORPORATION AND SUBSIDIARIES
CONSOLIDATED STATEMENTS OF SHAREHOLDERS' EQUITY

| (In thousands, except per share data) | Preferred Stock | Common Stock | Paid-In Capital | Retained Earnings | Treasury Stock | Accumulated Other Comprehensive Loss | Total Shareholders' Equity |
|--|-----------------|--------------|-----------------|-------------------|----------------|--------------------------------------|----------------------------|
| Balance at December 31, 2011 | \$28,939 | \$ 907 | \$1,145,346 | \$865,427 | \$(134,641) | \$(60,204) | \$ 1,845,774 |
| Net income | — | — | — | 173,697 | — | — | 173,697 |
| Other comprehensive income, net of taxes | — | — | — | — | — | 27,938 | 27,938 |
| Dividends on common stock and dividend equivalents declared \$0.35 per share | — | — | — | (30,685) | — | — | (30,685) |
| Dividends on Series A preferred stock \$85.00 per share | — | — | — | (2,460) | — | — | (2,460) |
| Common stock issued | — | — | 560 | — | — | — | 560 |
| Stock-based compensation, net of tax impact | — | — | 2,090 | (5,552) | 12,093 | — | 8,631 |
| Exercise of stock options | — | — | (1,988) | — | 2,984 | — | 996 |
| Shares acquired related to employee share-based compensation plans | — | — | — | — | (3,243) | — | (3,243) |
| Common stock repurchased | — | — | — | — | (50,000) | — | (50,000) |
| Common stock warrants repurchased | — | — | (388) | — | — | — | (388) |
| Series E preferred stock issued | 122,710 | — | — | — | — | — | 122,710 |
| Balance at December 31, 2012 | 151,649 | 907 | 1,145,620 | 1,000,427 | (172,807) | (32,266) | 2,093,530 |
| Net income | — | — | — | 179,549 | — | — | 179,549 |
| Other comprehensive loss, net of taxes | — | — | — | — | — | (16,283) | (16,283) |
| Dividends on common stock and dividend equivalents declared \$0.55 per share | — | — | 19 | (49,164) | — | — | (49,145) |
| Dividends on Series A preferred stock \$85.00 per share | — | — | — | (2,460) | — | — | (2,460) |
| Dividends on Series E preferred stock \$1,648.89 per share | — | — | — | (8,343) | — | — | (8,343) |
| Common stock issued | — | 27 | (20,737) | (36,256) | 57,697 | — | 731 |
| Stock-based compensation, net of tax impact | — | — | 2,813 | (3,265) | 10,027 | — | 9,575 |
| Exercise of stock options | — | — | (2,101) | — | 4,837 | — | 2,736 |
| Shares acquired related to employee share-based compensation plans | — | — | — | — | (672) | — | (672) |
| Common stock warrants repurchased | — | — | (30) | — | — | — | (30) |
| Balance at December 31, 2013 | 151,649 | 934 | 1,125,584 | 1,080,488 | (100,918) | (48,549) | 2,209,188 |
| Net income | — | — | — | 199,752 | — | — | 199,752 |

Edgar Filing: WEBSTER FINANCIAL CORP - Form 10-K

| | | | | | | | |
|--|------------|--------|--------------|--------------|--------------|-------------|--------------|
| Other comprehensive loss, net of taxes | — | — | — | — | — | (7,712) | (7,712) |
| Dividends on common stock and dividend equivalents declared \$0.75 per share | — | — | 57 | (67,747) | — | — | (67,690) |
| Dividends on Series A preferred stock \$85.00 per share | — | — | — | (2,460) | — | — | (2,460) |
| Dividends on Series E preferred stock \$1,600.00 per share | — | — | — | (8,096) | — | — | (8,096) |
| Common stock issued | — | 2 | 433 | — | — | — | 435 |
| Stock-based compensation, net of tax impact | — | — | 3,223 | 180 | 6,710 | — | 10,113 |
| Exercise of stock options | — | — | (1,760) | — | 3,981 | — | 2,221 |
| Shares acquired related to employee share-based compensation plans | — | — | — | — | (2,326) | — | (2,326) |
| Common stock repurchased | — | — | — | — | (10,741) | — | (10,741) |
| Common stock warrants repurchased | — | — | (3) | — | — | — | (3) |
| Balance at December 31, 2014 | \$ 151,649 | \$ 936 | \$ 1,127,534 | \$ 1,202,117 | \$ (103,294) | \$ (56,261) | \$ 2,322,681 |

See accompanying Notes to Consolidated Financial Statements.

Table of ContentsWEBSTER FINANCIAL CORPORATION AND SUBSIDIARIES
CONSOLIDATED STATEMENTS OF CASH FLOWS

| (In thousands) | Years ended December 31, | | |
|---|--------------------------|-------------|-------------|
| | 2014 | 2013 | 2012 |
| Operating Activities: | | | |
| Net income | \$ 199,752 | \$ 179,549 | \$ 173,697 |
| Adjustments to reconcile net income to net cash provided by operating activities: | | | |
| Provision for loan and lease losses | 37,250 | 33,500 | 21,500 |
| Deferred tax (benefit) expense | (5,150) | 11,427 | 20,992 |
| Depreciation and amortization | 30,585 | 36,019 | 39,504 |
| Amortization of earning assets and funding premium/discount, net | 50,758 | 61,395 | 69,035 |
| Stock-based compensation | 10,223 | 10,664 | 8,955 |
| Gain on sale, net of write-down, on foreclosed and repossessed assets | (1,297) | (1,295) | (2,344) |
| (Gain) loss on sale, net of write-down, on premises and equipment | (292) | 1,287 | 745 |
| Impairment loss on securities recognized in earnings | 1,145 | 7,277 | — |
| (Gain) loss on alternative investments | (784) | 389 | 720 |
| Loss on fair value adjustment of futures contracts derivatives | 595 | 438 | 48 |
| Net gain on the sale of investment securities | (5,499) | (712) | (3,347) |
| Increase in cash surrender value of life insurance policies | (13,178) | (13,770) | (11,254) |
| Gain from life insurance policies | (2,229) | (1,070) | — |
| Gain, net on sale of loans held for sale | (4,070) | (16,359) | (23,037) |
| Proceeds from sale of loans held for sale | 287,132 | 786,658 | 750,470 |
| Originations of loans held for sale | (296,996) | (687,090) | (759,355) |
| Net (increase) decrease in accrued interest receivable and other assets | (23,932) | 83,152 | (8,659) |
| Net increase (decrease) in accrued expenses and other liabilities | 8,802 | (14,735) | (20,588) |
| Net cash provided by operating activities | 272,815 | 476,724 | 257,082 |
| Investing Activities: | | | |
| Net (increase) decrease in interest-bearing deposits | (109,021) | 31,761 | (2,143) |
| Purchases of available-for-sale securities | (217,920) | (952,995) | (1,204,079) |
| Proceeds from maturities and principal payments of available-for-sale securities | 416,821 | 741,467 | 854,747 |
| Proceeds from sales of available-for-sale securities | 98,402 | 57,804 | 148,222 |
| Purchases of held-to-maturity securities | (1,113,958) | (989,397) | (946,996) |
| Proceeds from maturities and principal payments of held-to-maturity securities | 575,009 | 717,601 | 796,481 |
| Net purchase of Federal Home Loan Bank stock | (34,412) | (3,248) | (11,756) |
| Net increase in loans | (1,269,264) | (741,856) | (915,572) |
| Purchase of life insurance policies | — | — | (100,000) |
| Proceeds from life insurance policies | 2,178 | 1,768 | — |
| Proceeds from the sale of foreclosed properties and repossessed assets | 8,995 | 7,745 | 11,469 |
| Proceeds from the sale of premises and equipment | 3,565 | 1,304 | 1,381 |
| Purchases of premises and equipment | (30,039) | (21,886) | (21,983) |
| Net cash used for investing activities | (1,669,644) | (1,149,932) | (1,390,229) |
| See accompanying Notes to Consolidated Financial Statements. | | | |

Table of ContentsWEBSTER FINANCIAL CORPORATION AND SUBSIDIARIES
CONSOLIDATED STATEMENTS OF CASH FLOWS, continued

| (In thousands) | Years ended December 31, | | |
|--|--------------------------|--------------|--------------|
| | 2014 | 2013 | 2012 |
| Financing Activities: | | | |
| Net increase in deposits | 797,218 | 323,386 | 874,947 |
| Proceeds from Federal Home Loan Bank advances | 10,372,226 | 4,928,120 | 6,919,849 |
| Repayments of Federal Home Loan Bank advances | (9,565,192) | (4,703,287) | (6,344,126) |
| Net (decrease) increase in securities sold under agreements to repurchase and other borrowings | (80,906) | 255,502 | (88,546) |
| Issuance of long-term debt | 150,000 | — | — |
| Repayment of long-term debt | (150,000) | (102,579) | (210,971) |
| Debt issuance costs | (1,349) | — | — |
| Issuance of preferred stock | — | — | 122,710 |
| Dividends paid to common shareholders | (67,431) | (48,952) | (30,667) |
| Dividends paid to preferred shareholders | (10,556) | (10,803) | (2,460) |
| Exercise of stock options | 2,221 | 2,736 | 996 |
| Excess tax benefits from stock-based compensation | 1,161 | 389 | 812 |
| Common stock issued | 435 | 731 | 560 |
| Common stock repurchased | (10,741) | — | (50,000) |
| Shares acquired related to employee share-based compensation plans | (2,326) | (672) | (3,243) |
| Common stock warrants repurchased | (3) | (30) | (388) |
| Net cash provided by financing activities | 1,434,757 | 644,541 | 1,189,473 |
| Net increase (decrease) in cash and due from banks | 37,928 | (28,667) | 56,326 |
| Cash and due from banks at beginning of period | 223,616 | 252,283 | 195,957 |
| Cash and due from banks at end of period | \$261,544 | \$223,616 | \$252,283 |
| Supplemental disclosure of cash flow information: | | | |
| Interest paid | \$89,942 | \$88,388 | \$116,412 |
| Income taxes paid | 102,973 | 62,926 | 56,491 |
| Noncash investing and financing activities: | | | |
| Transfer of loans and leases to foreclosed properties and repossessed assets | \$5,532 | \$11,750 | \$7,539 |
| Transfer of loans from portfolio to loans held for sale | — | 106 | 22,670 |
| See accompanying Notes to Consolidated Financial Statements. | | | |

Table of Contents

NOTE 1: Summary of Significant Accounting Policies

Nature of Operations. Webster Financial Corporation (collectively, with its consolidated subsidiaries, “Webster” or the “Company”) is a bank holding company and financial holding company under the Bank Holding Company Act of 1956, as amended, incorporated under the laws of Delaware in 1986 and headquartered in Waterbury, Connecticut. At December 31, 2014, Webster Financial Corporation's principal asset is all of the outstanding capital stock of Webster Bank, National Association (“Webster Bank”).

Webster, through Webster Bank and various non-banking financial services subsidiaries, delivers financial services to individuals, families, and businesses throughout southern New England and into Westchester County, New York.

Webster provides business and consumer banking, mortgage lending, financial planning, trust and investment services through banking offices, ATMs, telephone banking, mobile banking and its Internet website (www.websterbank.com).

Webster also offers equipment financing, commercial real estate lending, and asset-based lending across the Northeast. Webster Bank offers, through its HSA Bank division, health savings accounts on a nationwide basis.

Basis of Presentation. The consolidated financial statements include the accounts of Webster Financial Corporation and all other entities in which it has a controlling financial interest. All significant intercompany balances and transactions have been eliminated in consolidation. Webster's accounting and financial reporting policies conform, in all material respects, to U.S. Generally Accepted Accounting Principles (“GAAP”) and to general practices within the financial services industry.

Certain prior period amounts have been reclassified to conform to the current year's presentation. These reclassifications had no impact on the Company's consolidated financial position, results of operations or net change in cash equivalents.

Variable Interest Entities: The Company determines whether it has a controlling financial interest in an entity by first evaluating whether the entity is a voting interest entity or a Variable Interest Entity (“VIE”) under GAAP. Voting interest entities are entities in which the total equity investment at risk is sufficient to enable the entity to finance itself independently and provides the equity holder with the obligation to absorb losses, the right to receive residual returns and the right to make decisions about the entity’s activities. The Company consolidates VIEs in which it has at least a majority of the voting interest. VIEs are entities that lack one or more of the characteristics of a voting interest entity. A controlling financial interest in a VIE is present when the Company has both the power and ability to direct the activities of the VIE that most significantly impact the VIE's economic performance and an obligation to absorb losses or the right to receive benefits that could potentially be significant to the VIE.

The Company owns the common stock of a trust which has issued trust preferred securities. The trust is a VIE in which the Company is not the primary beneficiary and, therefore, is not consolidated. The trust's only assets are junior subordinated debentures issued by the Company, which were acquired by the trust using the proceeds from the issuance of the trust preferred securities and common stock. The junior subordinated debentures are included in long-term debt and the Company’s equity interest in the trust is included in other assets in the accompanying Consolidated Balance Sheets. Interest expense on the junior subordinated debentures is reported in interest expense on long-term debt in the accompanying Consolidated Statements of Income.

Investment Services: Assets that the Company holds in a fiduciary or agency capacity for customers, typically referred to as assets under administration, are not included in the accompanying Consolidated Balance Sheets since those assets are not Webster's, and the Company is not the primary beneficiary.

Use of Estimates. The preparation of consolidated financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of these consolidated financial statements. Actual results could differ from those estimates. The allowance for loan and lease losses, the fair value measurements of financial instruments, the valuation of investments for other-than-temporary impairment, the goodwill valuation, income taxes, the pension and other postretirement benefits, as well as the status of contingencies, are particularly subject to change.

Cash Equivalents. Cash equivalents have a maturity of three months or less.

Cash and due from banks: Cash equivalents, including cash on hand, certain cash due from banks, and deposits at the Federal Reserve Banks, are referenced as cash and due from banks in the accompanying Consolidated Balance Sheets and Consolidated Statements of Cash Flows.

Interest-bearing deposits: Cash equivalents, primarily representing deposits at the Federal Reserve Banks in excess of reserve requirements, and federal funds sold, which essentially represent uncollateralized loans to other financial institutions, are referenced as interest-bearing deposits in the accompanying Consolidated Balance Sheets and Consolidated Statements of Cash Flows. The Company regularly evaluates the credit risk associated with those financial institutions to assess that Webster is not exposed to any significant credit risk on cash equivalents.

76

Table of Contents

Investment Securities. Investment securities are classified as available-for-sale ("AFS") or held-to-maturity ("HTM") at the time of purchase. Any subsequent change to classification is reviewed for compliance with corporate objectives and accounting policy. Debt securities classified as HTM are those which Webster has the ability and intent to hold to maturity. Securities classified as HTM are recorded at amortized cost net of unamortized premiums and discounts. Discount accretion income and premium amortization expense are recognized as interest income according to a constant yield methodology, with consideration given to prepayment assumptions on mortgage backed securities. Securities classified as AFS are recorded at fair value with unrealized gains and losses recorded as a component of other comprehensive income ("OCI"). Securities transferred from AFS to HTM are recorded at fair value at the time of transfer, and the respective gain or loss is recorded as a separate component of OCI and amortized as an adjustment to interest income over the remaining life of the security.

All securities classified as AFS or HTM that are in an unrealized loss position are evaluated for other-than-temporary impairment ("OTTI") on a quarterly basis. The evaluation considers several qualitative factors, including the period of time the security has been in a loss position, in addition to the amount of the unrealized loss. If the Company intends to sell the security or it is more than likely the Company will be required to sell the security prior to recovery of its amortized cost basis, the security is written down to fair value, and the loss is recognized in non-interest income in the accompanying Consolidated Statements of Income. If the Company does not intend to sell the security and it is more likely than not that the Company will not be required to sell the security prior to recovery of its amortized cost basis, only the credit component of any impairment charge to a debt security would be recognized as a loss. The remaining loss component would be recorded to accumulated other comprehensive income in the accompanying Consolidated Balance Sheets. A decline in the value of an equity security that is considered OTTI is recorded as a loss in non-interest income in the accompanying Consolidated Statements of Income.

The specific identification method is used to determine realized gains and losses on sales of securities.

Federal Home Loan Bank and Federal Reserve Bank Stock. Webster Bank is a member of the Federal Home Loan Bank ("FHLB") of Boston and the Federal Reserve Bank ("FRB") system and is required to maintain an investment in capital stock of the FHLB and FRB. Based on redemption provisions, the stock of both the FHLB and the FRB has no quoted market value and is carried at cost. Management evaluates the ultimate recoverability of the cost basis of these investments for impairment on a quarterly basis.

Loans Held for Sale. A majority of loans held for sale are residential mortgage loans. Residential mortgage loans typically are classified as held for sale upon origination based on management's intent to sell such loans. For loans not previously held for sale, once a decision has been made to sell loans, such loans shall be transferred into the loans held for sale classification. Loans held for sale are carried at the lower of cost or fair value and are valued on an individual asset basis. Any cost amount in excess of fair value is recorded as a valuation allowance and recognized as a reduction of other income in the Consolidated Statements of Income. Gains or losses on the sale of loans held for sale are recorded as non-interest income. Direct loan origination costs and fees are deferred and recognized as part of the gain or loss at the time of sale. Cash flows from sale of loans made by the Company that were acquired specifically for resale are presented as operating cash flows. All other cash flows from sale of loans are presented as investing cash flows.

Loans and Leases. Loans and leases are stated at the principal amount outstanding, net of amounts charged off, unamortized premiums and discounts, and deferred loan and lease fees/costs which are recognized as yield adjustments using the interest method. These yield adjustments are amortized over the contractual life of the related loans and leases adjusted for estimated prepayments when applicable. Interest on loans and leases is credited to interest income as earned based on the interest rate applied to principal amounts outstanding. Cash flows from loans and leases are presented as investing cash flows.

Loans and leases are placed on non-accrual status when collection of principal and interest in accordance with contractual terms is doubtful, generally when principal or interest payments become 90 days delinquent, unless the loan or lease is well secured and in process of collection, or sooner if management concludes circumstances indicate that the borrower may be unable to meet contractual principal or interest payments. Residential real estate and consumer loans are placed on non-accrual status at 90 days past due, or at the date when the Company is notified that the borrower is discharged in bankruptcy. A charge-off is recorded at 180 days if the loan balance exceeds the fair

value of the collateral less costs to sell. Commercial, commercial real estate loans, and equipment finance loans or leases are subject to a detailed review when 90 days past due to determine accrual status, or when payment is uncertain and a specific consideration is made to put a loan or lease on non-accrual status.

When loans and leases are placed on non-accrual status, the accrual of interest is discontinued, and any unpaid accrued interest is reversed and charged against interest income. If ultimate repayment of a non-accrual loan or lease is expected, any payments received are applied in accordance with contractual terms. If ultimate repayment is not expected on commercial, commercial real estate, and equipment finance loans and leases, any payment received on a non-accrual loan or lease is applied to principal until the unpaid balance has been fully recovered. Any excess is then credited to interest income when received. If the Company determines, through a current valuation analysis, that principal can be repaid on residential real estate and consumer loans, interest payments may be taken into income as received on a cash basis. Except for loans discharged under Chapter 7 of the Bankruptcy Code, loans are removed from non-accrual status when they become current as to principal and interest or demonstrate a period

Table of Contents

of performance under contractual terms and, in the opinion of management, are fully collectible as to principal and interest. Pursuant to regulatory guidance, a Chapter 7 discharged bankruptcy loan is removed from non-accrual status when the bank expects full repayment of the remaining pre-discharged contractual principal and interest, the loan is a closed-end amortizing loan, it is fully collateralized, and post-discharge the loan had at least six consecutive months of current payments.

Allowance for Loan and Lease Losses. The allowance for loan and lease losses ("ALLL") is a reserve established through a provision for loan and lease losses charged to expense and represents management's best estimate of probable losses that may be incurred within the existing loan and lease portfolio as of the balance sheet date. The level of the allowance reflects management's view of trends in losses, current portfolio quality, and present economic, political, and regulatory conditions. Portions of the allowance may be allocated for specific loans and leases; however, the entire allowance is available for any loan or lease that is charged off. A charge-off is recorded on a case-by-case basis when all or a portion of the loan or lease is deemed to be uncollectible. Back-testing is performed to compare original estimated losses and actual observed losses, resulting in ongoing refinements. While management utilizes its best judgment based on the information available at the time, the ultimate adequacy of the allowance is dependent upon a variety of factors that are beyond the Company's control, which include the performance of the Company's portfolio, economic conditions, interest rate sensitivity, and the view of the regulatory authorities regarding loan classifications.

The ALLL consists of the following three elements: (i) specific valuation allowances established for probable losses on impaired loans and leases; (ii) quantitative valuation allowances calculated using loss experience for like loans and leases with similar characteristics and trends, adjusted, as necessary, to reflect the impact of current conditions; and (iii) qualitative factors determined based on general economic conditions and other factors that may be internal or external to the Company.

Loans and leases are considered impaired when, based on current information and events, it is probable the Company will be unable to collect all amounts due in accordance with the original contractual terms of the loan agreement, including scheduled principal and interest payments. Impairment is evaluated on a pooled basis for smaller-balance homogeneous residential and consumer loans. Commercial, commercial real estate, and equipment financing loans and leases over a specific dollar amount and all troubled debt restructurings ("TDR") are evaluated individually for impairment. A loan identified as a TDR is considered an impaired loan for the entire term of the loan, with few exceptions. If a loan is impaired, a specific valuation allowance may be established, and the loan is reported net, at the present value of estimated future cash flows using the loan's original interest rate or at the fair value of collateral less cost to sell if repayment is expected from collateral liquidation. Interest payments on non-accruing impaired loans are typically applied to principal unless collectability of the principal amount is reasonably assured, in which case interest is recognized on a cash basis. Impaired loans, or portions thereof, are charged off when deemed uncollectible. Factors considered by management in determining impairment include payment status, collateral value, discharged bankruptcy, and the likelihood of collecting scheduled principal and interest payments. Consumer modified loans are analyzed for re-default probability, which is considered when determining the impaired reserve for ALLL. The current or weighted-average (for multiple notes within a commercial borrowing arrangement) interest rate of the loan is used as the discount rate when the interest rate floats with a specified index. A change in terms or payments would be included in the impairment calculation.

Reserve for Unfunded Commitments. The reserve for unfunded commitments provides for probable losses inherent with funding the unused portion of legal commitments available to lend. The unfunded reserve calculation includes factors that are consistent with ALLL methodology for funded loans using the loss given default, probability of default, and a draw down factor applied to the underlying borrower risk and facility grades. Changes in the reserve for unfunded credit commitments, included within other liabilities, are reported as a component of other expense in the accompanying Consolidated Statements of Income.

Troubled Debt Restructurings. A modified loan is considered a TDR when the following two conditions are met: (i) the borrower is experiencing financial difficulties and (ii) the modification constitutes a concession. The Company considers all aspects of the restructuring in determining whether a concession has been granted, including the debtor's ability to access funds at a market rate. In general, a concession exists when the modified terms of the loan are more

attractive to the borrower than standard market terms. Modified terms are dependent upon the financial position and needs of the individual borrower. The most common types of modifications include covenant modifications and forbearance. Loans for which the borrower has been discharged under Chapter 7 bankruptcy are considered collateral dependent TDRs, impaired at the date of discharge, and charged down to the fair value of collateral less cost to sell, if management considers that loss potential likely exists.

The Company's policy is to place consumer loan TDRs, except those that were performing prior to TDR status, on non-accrual status for a minimum period of six months. Commercial TDRs are evaluated on a case-by-case basis for determination of whether or not to place them on non-accrual status. Loans qualify for return to accrual status once they have demonstrated performance with the restructured terms of the loan agreement for a minimum of six months. Initially, all TDRs are reported as impaired. Generally, TDRs are classified as impaired loans and reported as TDRs for the remaining life of the loan. Impaired and TDR classification may be removed if the borrower demonstrates compliance with the modified terms for a minimum of six months and through one fiscal year-end and the restructuring agreement specifies a market rate of interest equal to that which would be provided to a borrower with similar credit at the time of restructuring. In the limited circumstance that a loan is removed from

Table of Contents

TDR classification, it is the Company's policy to continue to base its measure of loan impairment on the contractual terms specified by the loan agreement.

Foreclosed and Repossessed Assets. Real estate acquired through foreclosure ("OREO") or other assets acquired through repossession are carried at the lower of cost or market value less estimated selling costs and are included within other assets in the accompanying Consolidated Balance Sheets. Independent appraisals generally are obtained to substantiate fair value and may be subject to adjustment based upon historical experience or specific geographic trends impacting the property. Within 90 days of a loan being foreclosed upon, the excess of loan balance over fair value less cost to sell is charged off against the allowance for loan and lease losses. Subsequent write-downs in value, maintenance costs as incurred, and gains or losses upon sale are charged to non-interest expense in the accompanying Consolidated Statements of Income.

Transfers and Servicing of Financial Assets. Transfers of financial assets are accounted for as sales when control over the assets has been surrendered. Control over transferred assets is generally considered to have been surrendered when (i) the transferred assets are legally isolated from the Company or its consolidated affiliates, even in bankruptcy or other receivership, (ii) the transferee has the right to pledge or exchange the assets with no conditions that constrain the transferee and provide more than a trivial benefit to the Company, and (iii) the Company does not maintain the obligation or unilateral ability to reclaim or repurchase the assets.

The Company sells financial assets in the normal course of business, the majority of which are residential mortgage loan sales primarily to government-sponsored enterprises through established programs, commercial loan sales through participation agreements, and other individual or portfolio loan and securities sales. In accordance with accounting guidance for asset transfers, the Company considers any ongoing involvement with transferred assets in determining whether the assets can be derecognized from the balance sheet. With the exception of servicing and certain performance-based guarantees, the Company's continuing involvement with financial assets sold is minimal and generally limited to market customary representation and warranty clauses.

When the Company sells financial assets, it may retain servicing rights and/or other interests in the financial assets. The gain or loss on sale depends on the previous carrying amount of the transferred financial assets and the consideration received and any liabilities incurred in exchange for the transferred assets. Upon transfer, any servicing assets and other interests held by the Company are carried at the lower of cost or fair value.

Cash Surrender Value of Life Insurance. The investment in life insurance represents the cash surrender value of life insurance policies on certain current and former officers of Webster. Increases in the cash surrender value are recorded as non-interest income. Decreases are the result of collection on the policies due to the death of an insured. Death benefit proceeds in excess of cash surrender value are recorded in other non-interest income when realized.

Premises and Equipment. Premises and equipment are carried at cost, less accumulated depreciation. Depreciation of premises and equipment is computed on a straight-line basis over the estimated useful lives of the assets, as follows:

| | |
|------------------------------|---|
| Building and Improvements | 5-40 years |
| Leasehold improvements | 5-20 years (or term or lease, if shorter) |
| Fixtures and equipment | 5-10 years |
| Data processing and software | 3-5 years |

Repairs and maintenance costs are charged to non-interest expense as incurred. Premises and equipment being actively marketed for sale are reclassified as assets held for disposition. The cost and accumulated depreciation relating to premises and equipment retired or otherwise disposed of are eliminated, and any resulting losses are charged to non-interest expense.

Goodwill. During 2014, Webster performed its annual impairment test under Step 1 as of its elected measurement date of August 31. Subsequently, Webster elected to change prospectively the measurement date for its annual goodwill impairment test from August 31 to November 30 of each fiscal year beginning in 2015. In conjunction with this change, Webster performed a Step 1 impairment test at December 31, 2014. This change is not expected to result in the delay, acceleration, or avoidance of an impairment charge. Webster believes this timing is preferable as it better aligns the goodwill impairment test with the Company's strategic business planning process, which is a key component of the goodwill impairment test.

Goodwill represents the excess purchase price of businesses acquired over the fair value of the identifiable net assets acquired and is assigned to specific reporting units. Goodwill is not subject to amortization but rather is evaluated for impairment annually, or more frequently in interim periods if events occur or circumstances change indicating it would more likely than not result in a reduction of the fair value of a reporting unit below its carrying value.

Goodwill is evaluated for impairment by either performing a qualitative evaluation or a two-step quantitative test. The qualitative evaluation is an assessment of factors to determine whether it is more likely than not that the fair value of a reporting unit is less than its carrying amount, including goodwill. Discounted cash flow estimates, which include significant management assumptions

Table of Contents

relating to revenue growth rates, net interest margins, weighted-average cost of capital, and future economic and market conditions, are used to determine fair value under the two-step quantitative test. In “Step 1,” the fair value of a reporting unit is compared to its carrying amount, including goodwill, to ascertain if a goodwill impairment exists. If the fair value of the reporting unit exceeds its carrying amount, goodwill of the reporting unit is not considered impaired, and it is not necessary to continue to “Step 2” of the impairment process. Otherwise, Step 2 is performed where the implied fair value of goodwill is compared to the carrying value of goodwill in the reporting unit. If a reporting unit's carrying value exceeds fair value, the difference is charged to non-interest expense.

Other Intangible Assets. Other intangible assets represent purchased assets that lack physical substance but can be distinguished from goodwill because of contractual or other legal rights, or because the asset is capable of being sold or exchanged either separately or in combination with a related contract, asset, or liability. Other intangible assets with finite useful lives are amortized to non-interest expense over their estimated useful lives and are evaluated for impairment whenever events occur or circumstances change indicating the carrying amount of the asset may not be recoverable. The Company's core deposit intangible assets are amortized on a straight line basis over a period of ten years.

Securities Sold Under Agreements to Repurchase. These agreements are accounted for as secured financing transactions since Webster maintains effective control over the transferred securities and the transfer meets the other criteria for such accounting. Obligations to repurchase securities sold are reflected as a liability in the accompanying Consolidated Balance Sheets. The securities underlying the agreements are delivered to a custodial account for the benefit of the dealer or bank with whom each transaction is executed. The dealers or banks, who may sell, loan, or otherwise dispose of such securities to other parties in the normal course of their operations, agree to resell to Webster the same securities at the maturities of the agreements. The securities underlying the agreements with Bank customers are pledged; however, the customer does not have ability to re-hypothecate the underlying securities.

Stock-based Compensation. Webster maintains several equity incentive plans under which non-qualified stock options, incentive stock options, restricted stock, restricted stock units, or stock appreciation rights may be granted to employees and directors. Share awards are issued from available treasury shares. Stock-based compensation cost is recognized over the requisite service period for the awards, based on the grant-date fair value, net of estimated forfeitures, and is included as a component of compensation and benefits expense. Awards to retirement eligible employees are subject to a one-year service vesting period. For stock option awards the Black-Scholes Option-Pricing Model is used to measure fair value at the date of grant. For time-based restricted stock and restricted stock unit awards, fair value is measured using the Company's common stock closing price at the date of grant.

The Company grants performance-based restricted stock awards that vest after three years. Awards granted in 2014 vest in a range from zero to 150% while previous awards vest in a range from zero to 200% of the target number of shares under the grant. The Company records compensation expense over the vesting period, based on a fair value. Compensation expense is subject to adjustment based on management's assessment of Webster's return on equity performance relative to the target number of shares condition. Dividends are accrued on the performance-based shares and paid when the performance target is met. See Note 19 - Stock-Based Compensation Plans for further information regarding stock based compensation.

Excess tax benefits result when tax return deductions exceed recognized compensation cost determined using the grant-date fair value approach for financial statement purposes. Excess tax benefits are presented as a cash inflow from financing activities and a cash outflow from operating activities.

Income Taxes. Income tax expense, or benefit, is comprised of two components: current and deferred. Current income taxes reflect taxes to be paid or refundable for the current period by applying the provisions of enacted tax laws to the Company's income or loss. Deferred income taxes are determined using the liability (or balance sheet) method. Under this method, the net deferred tax asset or liability reflects the tax effects of the differences between the book and tax bases of assets and liabilities, and the effects of enacted changes in tax rates and laws are recognized in the period in which they occur. Deferred income tax expense or benefit results from changes in deferred tax assets and liabilities between periods. Deferred tax assets are recognized if it is more likely than not that the assets will be realized, and they are reduced by a valuation allowance if, based on the weight of evidence available, it is more likely than not that all or some portion will not be realized.

Tax positions that are uncertain but meet a more likely than not recognition threshold are initially and subsequently measured as the largest amount of tax benefit that has a greater than 50% likelihood of being realized upon settlement with a taxing authority that has full knowledge of all relevant information. The determination of whether or not a tax position meets the more likely than not recognition threshold considers the facts, circumstances, and information available at the reporting date and is subject to management's judgment. Webster recognizes interest expense and penalties on uncertain tax positions as a component of income tax expense and recognizes interest income on refundable income taxes as a component of other non-interest income.

80

Table of Contents

Earnings Per Common Share. Earnings per common share is computed under the two-class method. Basic earnings per common share is computed by dividing net earnings allocated to common shareholders by the weighted-average number of common shares outstanding during the applicable period, excluding outstanding participating securities. Non-vested restricted stock awards are participating securities as they have non-forfeitable rights to dividends or dividend equivalents. Diluted earnings per common share is computed using the weighted-average number of shares determined for the basic earnings per common share computation plus the dilutive effect of stock compensation and warrants for common stock using the treasury stock method. A reconciliation of the weighted-average shares used in calculating basic earnings per common share and the weighted-average common shares used in calculating diluted earnings per common share is provided in Note 15 - Earnings Per Common Share.

Comprehensive Income. Comprehensive income includes all changes in shareholders' equity during a period, except those resulting from transactions with shareholders. In addition to net income, Webster's components of other comprehensive income consists of the after-tax effect of changes in net unrealized gain/loss on securities available for sale, changes in net unrealized gain/loss on derivative instruments, and changes in net actuarial gain/loss and prior service cost for defined benefit pension and other postretirement benefit plans. Comprehensive income is reported in the accompanying Consolidated Statements of Shareholders' Equity and Consolidated Statements of Comprehensive Income.

Derivative Instruments and Hedging Activities. Derivatives are recognized as assets and liabilities in the accompanying Consolidated Balance Sheets and measured at fair value. For exchange-traded contracts, fair value is based on quoted market prices. For non-exchange traded contracts, fair value is based on dealer quotes, pricing models, discounted cash flow methodologies, or similar techniques for which the determination of fair value may require management judgment or estimation, relating to future rates and credit activities.

Interest Rate Swap Agreements. For asset/liability management purposes, the Company uses interest rate swap agreements to hedge various exposures or to modify interest rate characteristics of various balance sheet accounts. Interest rate swaps are contracts in which a series of interest rate flows are exchanged over a prescribed period. The notional amount on which the interest payments are based is not exchanged. These swap agreements are derivative instruments and generally convert a portion of the Company's variable-rate debt to a fixed-rate (cash flow hedge), and convert a portion of its fixed-rate debt to a variable-rate (fair value hedge).

Webster uses forward-settle interest rate swaps to protect the Company against adverse fluctuations in interest rates by reducing its exposure to variability in cash flows relating to interest payments on forecasted debt issuances.

Forward-settle swaps typically have a future effective date that coincides with the expected debt issuance date. The forward-settle swaps are typically terminated and cash settled upon hedge debt issuance date.

The gain or loss on a derivative designated and qualifying as a fair value hedging instrument, as well as the offsetting gain or loss on the hedged item attributable to the risk being hedged, is recognized currently in earnings in the same accounting period. The effective portion of the gain or loss on a derivative designated and qualifying as a cash flow hedging instrument is initially reported as a component of other comprehensive income and subsequently reclassified into earnings in the same period or periods during which the hedged transaction affects earnings. The ineffective portion of the gain or loss on the derivative instrument, if any, is recognized in non-interest income.

Interest rate derivative financial instruments receive hedge accounting treatment only if they are qualified and properly designated as hedges and are expected to be, and are, effective in substantially reducing interest rate risk arising from specifically identified assets and liabilities. A hedging instrument is expected at inception to be highly effective at offsetting changes in the hedged transactions attributable to the changes in the hedged risk. The Company expects that the hedging relationship will be highly effective however it does not assume there is no ineffectiveness. The Company performs quarterly prospective and retrospective assessments of the hedge effectiveness to ensure the hedging relationship continues to be highly effective and that hedge accounting can continue to be applied. Those derivative financial instruments that do not meet specified hedging criteria are recorded at fair value with changes in fair value recorded in income.

Cash flows from derivative financial instruments designated for hedge accounting are classified in the cash flow statement in the same category as the cash flows of the asset or liability being hedged.

Derivative Loan Commitments. Mortgage loan commitments related to the origination of mortgages that will be held for sale upon funding are considered derivative instruments. Loan commitments that are derivatives are recognized at fair value on the Consolidated Balance Sheets in other assets and other liabilities with changes in their fair values recorded in non-interest income.

Counterparty Credit Risk. The Company's exposures with the majority of its approved financial institution counterparties are fully cash collateralized. In accordance with Webster policies, institutional counterparties must be fully underwritten and approved through the Company's credit approval process. The Company's credit exposure on interest rate swaps is limited to the net favorable value and interest payments of all swaps by each of the counterparties for the amounts up to the established threshold for collateralization. Credit exposure may be reduced by the amount of collateral pledged by the counterparty. The Company evaluates the credit risk of its counterparties, taking into account such factors as the likelihood of default, its net exposures, and remaining contractual life, among other things, in determining if any adjustments related to credit risk are required.

Table of Contents

Fair Value Measurements. The Company measures many of its assets and liabilities on a fair value basis, in accordance with ASC Topic 820, "Fair Value Measurement." Fair value is used on a recurring basis for certain assets and liabilities in which fair value is the primary basis of accounting. Examples of these include derivative instruments and available-for-sale securities. Additionally, fair value is used on a non-recurring basis to evaluate assets or liabilities for impairment. Examples of these include impaired loans, long-lived assets, goodwill, and loans held for sale, which are accounted for at the lower of cost or fair value. Further information regarding the Company's policies and methodology used to measure fair value is presented in Note 17 - Fair Value Measurements.

Employee Retirement Benefit Plan. Webster Bank maintains a noncontributory defined benefit pension plan covering all employees that were participants on or before December 31, 2007. Costs related to this qualified plan, based upon actuarial computations of current and future benefits for eligible employees, are charged to non-interest expense and are funded in accordance with the requirements of the Employee Retirement Income Security Act. A supplemental retirement plan is also maintained for select executive level employees that were participants on or before December 31, 2007. Webster also provides postretirement healthcare benefits to certain retired employees.

Fee Revenue. Generally, fee revenue from deposit service charges and loans is recognized when earned, except where ultimate collection is uncertain, in which case revenue is recognized when received. Trust revenue is recognized as earned on individual accounts based upon a percentage of asset value. Fee income on managed institutional accounts is accrued as earned and collected quarterly based on the value of assets managed at quarter end.

Marketing Costs. Marketing costs are expensed as incurred.

Recently Adopted Accounting Standards Updates

ASU No. 2013-11 - Income Taxes (Topic 740) - "Presentation of an Unrecognized Tax Benefit When a Net Operating Loss Carryforward, a Similar Tax Loss, or a Tax Credit Carryforward Exists (a consensus of the FASB Emerging Issues Task Force)." The ASU requires an entity to present an unrecognized tax benefit, or a portion of an unrecognized tax benefit, in the financial statements as a reduction to a deferred tax asset for a net operating loss carryforward, a similar tax loss, or a tax credit carryforward, as applicable. To the extent a net operating loss carryforward, a similar tax loss, or a tax credit carryforward is not available at the reporting date under the tax law of the applicable jurisdiction to settle any additional income taxes that would result from the dis-allowance of a tax position or the tax law of the applicable jurisdiction does not require the entity to use, and the entity does not intend to use, the deferred tax asset for such purpose, the unrecognized tax benefit shall be presented in the financial statements as a liability and shall not be combined with deferred tax assets. This update was adopted effective January 1, 2014 and will be applied prospectively; however, its netting provisions are consistent with the Company's previous presentation, as applicable, and as a result do not require additional disclosures.

Recently Issued Accounting Standards Updates

ASU No. 2014-01 - Investments - Equity Method and Joint Ventures (Topic 323) - "Accounting for Investments in Qualified Affordable Housing Projects (a consensus of the FASB Emerging Issues Task Force)." The ASU permits an entity to make an accounting policy election to account for its investment in qualified affordable housing projects using the proportional amortization method if certain conditions are met. Under the proportionate amortization method, an entity amortizes the initial cost of the investment in proportion to the tax credits and other tax benefits received and recognizes the net investment performance in the income statement as a component of income tax expense or benefit. The decision to apply the proportionate amortization method of accounting should be applied consistently to all qualifying affordable housing project investments. A reporting entity that uses the effective yield or other method to account for its investments in qualified affordable housing projects before the date of adoption may continue to apply such method to those preexisting investments. The amendments are effective for annual and interim periods, beginning after December 15, 2014. The Company intends to adopt the accounting standard during the first quarter of 2015, with no material impact on its financial statements anticipated.

ASU No. 2014-04, Receivables - Troubled Debt Restructurings by Creditors (Subtopic 310-40) - "Reclassification of Residential Real Estate Collateralized Consumer Mortgage Loans upon Foreclosure (a consensus of the FASB Emerging Issues Task Force)." The ASU clarifies that an in substance repossession or foreclosure occurs, and a creditor is considered to have received physical possession of residential real estate property collateralizing a consumer mortgage loan, upon either (i) the creditor obtaining legal title to the residential real estate property upon

completion of a foreclosure or (ii) the borrower conveying all interest in the residential real estate property to the creditor to satisfy that loan through completion of a deed in lieu of foreclosure or through a similar agreement. In addition, the amendments require disclosure of both the amount of foreclosed residential real estate property held by the creditor and the recorded investment in consumer mortgage loans collateralized by residential real estate property that are in the process of foreclosure in accordance with local requirements of the applicable jurisdiction. An entity can elect to adopt the amendments using either a modified retrospective method or a prospective transition method. The amendments are effective for annual and interim periods beginning after December 15, 2014. The Company intends to adopt the accounting standard during the first quarter of 2015, with no material impact on its financial statements anticipated.

82

Table of Contents

ASU No. 2014-09 - Revenue from Contracts with Customers (Topic 606). The ASU establishes a single comprehensive model for an entity to recognize revenue when it transfers promised goods or services to customers in an amount that reflects the consideration to which the entity expects to be entitled, and will supersede nearly all existing revenue recognition guidance, to clarify and converge revenue recognition principles under US GAAP and IFRS. The update outlines five steps to recognizing revenue: (i) identify the contracts with the customer; (ii) identify the separate performance obligations in the contract; (iii) determine the transaction price; (iv) allocate the transaction price to the separate performance obligations; (v) recognize revenue when each performance obligation is satisfied. The update requires more comprehensive disclosures, relating to quantitative and qualitative information for amounts, timing, the nature and uncertainty of revenue, and cash flows arising from contracts with customers, which will mainly impact construction and high-tech industries. The most significant potential impact to banking entities relates to less prescriptive derecognition requirements on the sale of OREO property. An entity may elect either a full retrospective or a modified retrospective application. The amendments are effective for annual and interim periods beginning after December 15, 2016. The Company intends to adopt the accounting standard during the first quarter of 2017, with no material impact on its financial statements anticipated.

ASU No. 2014-11 - Transfers and Servicing (Topic 860) - "Repurchase-to-Maturity Transactions, Repurchase Financings, and Disclosures." The ASU requires two accounting changes: (i) the accounting for repurchase-to-maturity transactions are to be accounted for as secured borrowings; (ii) repurchase financing arrangements, separate accounting is required for a transfer of a financial asset executed contemporaneously with a repurchase agreement with the same counterparty, which will result in secured borrowing accounting for the repurchase agreement. Additionally, disclosure requirements have been expanded to include a disaggregation of collateral used for secured borrowings, and contractual maturity disclosure has been expanded to interim periods. The amendments are effective for annual and interim periods beginning after December 15, 2014. The Company intends to adopt the accounting standard during the first quarter of 2015, with no material impact on its financial statements anticipated.

ASU No. 2014-12, Compensation-Stock Compensation (Topic 718) - "Accounting for Share-Based Payments When the Terms of an Award Provide That a Performance Target Could Be Achieved after the Requisite Service Period (a consensus of the FASB Emerging Issues Task Force)." The ASU provides explicit guidance to account for a performance target that could be achieved after the requisite service period as a performance condition. For awards within the scope of this Update, the Task Force decided that an entity should apply existing guidance in Topic 718 as it relates to share-based payments with performance conditions that affect vesting. Consistent with that guidance, performance conditions that affect vesting should not be reflected in estimating the fair value of an award at the grant date. Compensation cost should be recognized when it is probable that the performance target will be achieved and should represent the compensation cost attributable to the period for which the requisite service has already been rendered. If the performance target becomes probable of being achieved before the end of the requisite service period, the remaining unrecognized compensation cost should be recognized prospectively over the remaining requisite service period. The total amount of compensation cost recognized during and after the requisite service period should reflect the number of awards that are expected to vest and should be adjusted to reflect those awards that ultimately vest. The amendments are effective for annual and interim periods beginning after December 15, 2015. The Company intends to adopt the accounting standard during the first quarter of 2016, with no material impact on its financial statements anticipated.

ASU No. 2014-14, Receivables-Troubled Debt Restructurings by Creditors (Subtopic 310-40) - "Classification of Certain Government-Guaranteed Residential Mortgage Loans upon Foreclosure (a consensus of the FASB Emerging Issues Task Force)." The ASU has been issued to reduce diversity in practice in the classification of foreclosed residential mortgage loans held by creditors that are fully guaranteed under certain government programs, including the Federal Housing Administration guarantees. A residential mortgage loan would be derecognized, and a separate other receivable would be recognized upon foreclosure if the loan has both of the following characteristics: (i) the loan has a government guarantee that is not separable from the loan before foreclosure entitling the creditor to the full unpaid principal balance of the loan; and (ii) at the time of foreclosure, the creditor has the intent to make a claim on the guarantee and the ability to recover the full unpaid principal balance of the loan through the guarantee. Notably, upon foreclosure, the separate other receivable would be measured based on the current amount of the loan balance

expected to be recovered under the guarantee. The amendments are effective for annual and interim periods beginning after December, 15 2014. The Company intends to adopt the accounting standard during the first quarter of 2015, with no material impact on its financial statements anticipated.

ASU No. 2014-15, Presentation of Financial Statements - Going Concern (Subtopic 205-40) - "Disclosure of Uncertainties About an Entity's Ability to Continue as a Going Concern." The ASU has been issued to require an entity to evaluate going concern uncertainties by assessing information about conditions and events that exist at the date the financial statements are issued and provide footnote disclosures when it is either (i) more likely than not that the entity will be unable to meet its obligations within twelve months after the financial statement date without taking actions outside the ordinary course of business, or (ii) known or probable that the entity will be unable to meet its obligations within twenty-four months after the financial statement date without taking actions outside the ordinary course of business. The amendments are effective for annual periods ending after December 15, 2016 and also for interim periods thereafter. The Company does not expect the application of this guidance to have a material impact on its financial statements.

Table of Contents

NOTE 2: Investment Securities

Summaries of the amortized cost, carrying value, and fair value of Webster's investment securities are presented below:

| (In thousands) | At December 31, 2014 | | | | | | |
|--|----------------------|-------------------------|------------|------------------------|----------------|-------------------------|-------------|
| | Amortized Cost | Recognized in OCI | | | Carrying Value | Not Recognized in OCI | |
| Gross Unrealized Gains | | Gross Unrealized Losses | | Gross Unrealized Gains | | Gross Unrealized Losses | |
| Available-for-sale: | | | | | | | |
| U.S. Treasury Bills | \$525 | \$— | \$— | \$525 | \$— | \$— | \$525 |
| Agency collateralized mortgage obligations ("agency CMO") | 543,417 | 8,636 | (1,065) | 550,988 | — | — | 550,988 |
| Agency mortgage-backed securities ("agency MBS") | 1,030,724 | 10,462 | (12,668) | 1,028,518 | — | — | 1,028,518 |
| Agency commercial mortgage-backed securities ("agency CMBS") | 80,400 | — | (134) | 80,266 | — | — | 80,266 |
| Non-agency commercial mortgage-backed securities ("non-agency CMBS") | 534,631 | 18,885 | (123) | 553,393 | — | — | 553,393 |
| Collateralized loan obligations ("CLO") ⁽¹⁾ | 426,269 | 482 | (1,017) | 425,734 | — | — | 425,734 |
| Pooled trust preferred securities | — | — | — | — | — | — | — |
| Single issuer trust preferred securities | 41,981 | — | (3,736) | 38,245 | — | — | 38,245 |
| Corporate debt securities | 106,520 | 3,781 | — | 110,301 | — | — | 110,301 |
| Equity securities - financial institutions | 3,500 | 2,403 | — | 5,903 | — | — | 5,903 |
| Total available-for-sale | \$2,767,967 | \$44,649 | \$(18,743) | \$2,793,873 | \$— | \$— | \$2,793,873 |
| Held-to-maturity: | | | | | | | |
| Agency CMO | \$442,129 | \$— | \$— | \$442,129 | \$6,584 | \$(739) | \$447,974 |
| Agency MBS | 2,134,319 | — | — | 2,134,319 | 57,196 | (11,340) | 2,180,175 |
| Agency CMBS | 578,687 | — | — | 578,687 | 1,597 | (1,143) | 579,141 |
| Municipal bonds and notes | 373,211 | — | — | 373,211 | 15,138 | (55) | 388,294 |
| Non-agency CMBS | 338,723 | — | — | 338,723 | 9,428 | (1,015) | 347,136 |
| Private Label MBS | 5,886 | — | — | 5,886 | 100 | — | 5,986 |
| Total held-to-maturity | \$3,872,955 | \$— | \$— | \$3,872,955 | \$90,043 | \$(14,292) | \$3,948,706 |

(1) Amortized cost is net of \$3.7 million of other-than-temporary impairments at December 31, 2014.

Table of Contents

At December 31, 2013

| (In thousands) | Amortized Cost | Recognized in OCI | | | Not Recognized in OCI | | Fair Value |
|---|--------------------|------------------------|-------------------------|--------------------|------------------------|-------------------------|--------------------|
| | | Gross Unrealized Gains | Gross Unrealized Losses | Carrying Value | Gross Unrealized Gains | Gross Unrealized Losses | |
| Available-for-sale: | | | | | | | |
| U.S. Treasury Bills | \$325 | \$— | \$— | \$325 | \$— | \$— | \$325 |
| Agency CMO | 794,397 | 14,383 | (1,868) | 806,912 | — | — | 806,912 |
| Agency MBS | 1,265,276 | 9,124 | (47,698) | 1,226,702 | — | — | 1,226,702 |
| Agency CMBS | 71,759 | — | (782) | 70,977 | — | — | 70,977 |
| Non-agency CMBS | 436,872 | 28,398 | (996) | 464,274 | — | — | 464,274 |
| CLO ⁽¹⁾ | 357,326 | 315 | — | 357,641 | — | — | 357,641 |
| Pooled trust preferred securities ⁽²⁾ | 31,900 | — | (3,410) | 28,490 | — | — | 28,490 |
| Single issuer trust preferred securities | 41,807 | — | (6,872) | 34,935 | — | — | 34,935 |
| Corporate debt securities | 108,936 | 4,155 | — | 113,091 | — | — | 113,091 |
| Equity securities - financial institutions ⁽³⁾ | 2,314 | 1,270 | — | 3,584 | — | — | 3,584 |
| Total available-for-sale | \$3,110,912 | \$57,645 | \$(61,626) | \$3,106,931 | \$— | \$— | \$3,106,931 |
| Held-to-maturity: | | | | | | | |
| Agency CMO | \$365,081 | \$— | \$— | \$365,081 | \$10,135 | \$(1,009) | \$374,207 |
| Agency MBS | 2,130,685 | — | — | 2,130,685 | 43,315 | (53,188) | 2,120,812 |
| Agency CMBS | 115,995 | — | — | 115,995 | 44 | (818) | 115,221 |
| Municipal bonds and notes | 448,405 | — | — | 448,405 | 11,104 | (1,228) | 458,281 |
| Non-agency CMBS | 290,057 | — | — | 290,057 | 8,635 | (4,975) | 293,717 |
| Private Label MBS | 8,498 | — | — | 8,498 | 176 | — | 8,674 |
| Total held-to-maturity | \$3,358,721 | \$— | \$— | \$3,358,721 | \$73,409 | \$(61,218) | \$3,370,912 |

(1) Amortized cost is net of \$2.6 million of other-than-temporary impairments at December 31, 2013.

(2) Amortized cost is net of \$14.0 million of other-than-temporary impairments at December 31, 2013.

(3) Amortized cost is net of \$20.4 million of other-than-temporary impairments at December 31, 2013.

Contractual Maturities

The amortized cost and fair value of debt securities at December 31, 2014, by contractual maturity, are set forth below:

| (In thousands) | Available-for-Sale | | Held-to-Maturity | |
|---------------------------------------|--------------------|--------------------|--------------------|--------------------|
| | Amortized Cost | Fair Value | Amortized Cost | Fair Value |
| Due in one year or less | \$15,522 | \$15,533 | \$15 | \$15 |
| Due after one year through five years | 126,521 | 130,307 | 63,419 | 65,863 |
| Due after five through ten years | 297,718 | 298,342 | 65,509 | 68,037 |
| Due after ten years | 2,324,706 | 2,343,788 | 3,744,012 | 3,814,791 |
| Total debt securities | \$2,764,467 | \$2,787,970 | \$3,872,955 | \$3,948,706 |

For the maturity schedule above, mortgage-backed securities and collateralized loan obligations, which are not due at a single maturity date, have been categorized based on the maturity date of the underlying collateral. Actual principal cash flows may differ from this maturity date presentation because borrowers have the right to prepay obligations with or without prepayment penalties. At December 31, 2014, the Company had a carrying value of \$882.1 million in callable securities in its CMBS, CLO, and municipal bond portfolios. The Company considers these factors in the evaluation of its interest rate risk profile and effective duration. These maturities do not reflect actual duration which is impacted by prepayment assumptions.

Securities with a carrying value totaling \$2.9 billion at December 31, 2014 and \$2.7 billion at December 31, 2013 were pledged to secure public funds, trust deposits, repurchase agreements, and for other purposes, as required or permitted by law. At December 31, 2014 and December 31, 2013, the Company had no investments in obligations of individual states, counties, or municipalities which exceeded 10% of consolidated shareholders' equity.

85

Table of Contents

Gross Unrealized Losses and Fair Value

The following tables provide information on the gross unrealized losses and fair value of the Company's investment securities with unrealized losses that are not deemed to be other-than-temporarily impaired, aggregated by investment security type and length of time that individual investment securities have been in a continuous unrealized loss position:

| (Dollars in thousands) | At December 31, 2014 | | | | | | |
|---|-------------------------|-------------------|-------------------------|-------------------|---------------|-------------|-------------------|
| | Less Than Twelve Months | | Twelve Months or Longer | | # of Holdings | Fair Value | Unrealized Losses |
| | Fair Value | Unrealized Losses | Fair Value | Unrealized Losses | | | |
| Available-for-sale: | | | | | | | |
| Agency CMO | \$47,217 | \$(240) | \$ 35,968 | \$(825) | 8 | \$83,185 | \$(1,065) |
| Agency MBS | 3,691 | (18) | 641,355 | (12,650) | 64 | 645,046 | (12,668) |
| Agency CMBS | 80,266 | (134) | — | — | 4 | 80,266 | (134) |
| Non-agency CMBS | 24,932 | (117) | 9,396 | (6) | 4 | 34,328 | (123) |
| CLO | 99,221 | (1,017) | — | — | 6 | 99,221 | (1,017) |
| Pooled trust preferred securities | — | — | — | — | — | — | — |
| Single issuer trust preferred securities | 4,150 | (36) | 34,095 | (3,700) | 8 | 38,245 | (3,736) |
| Total available-for-sale in an unrealized loss position | \$259,477 | \$(1,562) | \$ 720,814 | \$(17,181) | 94 | \$980,291 | \$(18,743) |
| Held-to-maturity: | | | | | | | |
| Agency CMO | \$52,172 | \$(187) | \$ 24,942 | \$(552) | 6 | \$77,114 | \$(739) |
| Agency MBS | 20,791 | (86) | 608,568 | (11,254) | 44 | 629,359 | (11,340) |
| Agency CMBS | 324,394 | (1,143) | — | — | 17 | 324,394 | (1,143) |
| Municipal bonds and notes | 5,341 | (23) | 3,074 | (32) | 15 | 8,415 | (55) |
| Non-agency CMBS | 13,003 | (30) | 65,913 | (985) | 7 | 78,916 | (1,015) |
| Total held-to-maturity in an unrealized loss position | \$415,701 | \$(1,469) | \$ 702,497 | \$(12,823) | 89 | \$1,118,198 | \$(14,292) |

| (Dollars in thousands) | At December 31, 2013 | | | | | | |
|---|-------------------------|-------------------|-------------------------|-------------------|---------------|-------------|-------------------|
| | Less Than Twelve Months | | Twelve Months or Longer | | # of Holdings | Fair Value | Unrealized Losses |
| | Fair Value | Unrealized Losses | Fair Value | Unrealized Losses | | | |
| Available-for-sale: | | | | | | | |
| Agency CMO | \$149,894 | \$(1,713) | \$ 9,011 | \$(155) | 15 | \$158,905 | \$(1,868) |
| Agency MBS | 616,286 | (29,537) | 279,680 | (18,161) | 88 | 895,966 | (47,698) |
| Agency CMBS | 70,977 | (782) | — | — | 3 | 70,977 | (782) |
| Non-agency CMBS | 52,340 | (996) | — | — | 7 | 52,340 | (996) |
| CLO | — | — | — | — | — | — | — |
| Pooled trust preferred securities | — | — | 11,141 | (3,410) | 2 | 11,141 | (3,410) |
| Single issuer trust preferred securities | 3,777 | (381) | 31,158 | (6,491) | 8 | 34,935 | (6,872) |
| Total available-for-sale in an unrealized loss position | \$893,274 | \$(33,409) | \$ 330,990 | \$(28,217) | 123 | \$1,224,264 | \$(61,626) |
| Held-to-maturity: | | | | | | | |
| Agency CMO | \$53,789 | \$(1,009) | \$ — | \$ — | 4 | \$53,789 | \$(1,009) |
| Agency MBS | 1,045,693 | (42,181) | 170,780 | (11,007) | 94 | 1,216,473 | (53,188) |
| Agency CMBS | 90,218 | (818) | — | — | 4 | 90,218 | (818) |
| Municipal bonds and notes | 46,587 | (1,193) | 2,166 | (35) | 51 | 48,753 | (1,228) |

Edgar Filing: WEBSTER FINANCIAL CORP - Form 10-K

| | | | | | | | |
|--|-------------|-------------|------------|-------------|-----|-------------|-------------|
| Non-agency CMBS | 106,527 | (4,059) | 14,832 | (916) | 11 | 121,359 | (4,975) |
| Total held-to-maturity in an unrealized loss position | \$1,342,814 | \$(49,260) | \$ 187,778 | \$(11,958) | 164 | \$1,530,592 | \$(61,218) |

86

Table of Contents

Available-for-Sale Impairment Analysis

The following discussion summarizes, by investment security type, the basis for evaluating if the applicable investment securities within the Company's available-for-sale portfolio were other-than-temporarily impaired at December 31, 2014. Unless otherwise noted for an investment security type, management does not intend to sell these investments and has determined, based upon available evidence, that it is more likely than not the Company will not be required to sell these securities before the recovery of its amortized cost.

Agency collateralized mortgage obligations ("agency CMO") – There were unrealized losses of \$1.1 million on the Company's investment in agency CMO at December 31, 2014, compared to \$1.9 million at December 31, 2013. Unrealized losses decreased due to lower market rates which resulted in higher security prices since December 31, 2013. The contractual cash flows for these investments are performing as expected, and there has been no change in the underlying credit quality. As such, the Company does not consider these securities to be other-than-temporarily impaired at December 31, 2014.

Agency mortgage-backed securities ("agency MBS") – There were unrealized losses of \$12.7 million on the Company's investment in residential mortgage-backed securities issued by government agencies at December 31, 2014, compared to \$47.7 million at December 31, 2013. Unrealized losses decreased due to lower market rates which resulted in higher security prices since December 31, 2013. These investments are issued by a government or a government sponsored agency and, therefore, are backed by certain government guarantees, either direct or indirect. There has been no change in the credit quality, and the contractual cash flows are performing as expected. The Company does not consider these securities to be other-than-temporarily impaired at December 31, 2014.

Agency commercial mortgage-backed securities ("agency CMBS") - There were unrealized losses of \$134 thousand on the Company's investment in commercial mortgage-backed securities issued by government agencies at December 31, 2014, compared to \$0.8 million at December 31, 2013. Unrealized losses decreased due to lower market rates which resulted in higher security prices since December 31, 2013. The Company does not consider these securities to be other-than-temporarily impaired at December 31, 2014.

Non-agency commercial mortgage-backed securities ("non-agency CMBS") – There were unrealized losses of \$123 thousand on the Company's investment in non-agency commercial mortgage-backed securities at December 31, 2014, compared to \$1.0 million at December 31, 2013. Unrealized losses decreased due to lower market rates which resulted in higher security prices since December 31, 2013. Internal and external metrics are considered when evaluating potential OTTI. Internal stress tests are performed on individual bonds to monitor potential losses under stress scenarios. In addition, market analytics are performed to validate internal results. Contractual cash flows for the bonds continue to perform as expected. The Company does not consider these securities to be other-than-temporarily impaired at December 31, 2014.

Collateralized loan obligations ("CLO") – There were unrealized losses of \$1.0 million on the Company's investment in Volcker compliant collateralized loan obligations at December 31, 2014 compared to no unrealized losses at December 31, 2013. The unrealized loss is due to increased CLO spreads on Volcker compliant holdings during the period. The Company does not consider these securities to be other-than-temporarily impaired at December 31, 2014. The Company continues to recognize the full write-down of CLO positions to market value if they meet the definition of a Covered Fund under the Volcker Rule effective December 10, 2013.

Pooled trust preferred securities – There were no unrealized losses on the Company's investment in pooled trust preferred securities at December 31, 2014, compared to \$3.4 million at December 31, 2013. The decrease in unrealized loss is due to the sale of the remaining two non-investment grade pooled trust preferred securities during the third quarter of 2014. The Company does not hold investments in pooled trust preferred securities at December 31, 2014.

Single issuer trust preferred securities - There were unrealized losses of \$3.7 million on the Company's investment in single issuer trust preferred securities at December 31, 2014, compared to \$6.9 million at December 31, 2013. Unrealized losses decreased due to lower market spreads which resulted in higher security prices since December 31, 2013. The single issuer portfolio consists of four investments issued by three large capitalization money center financial institutions, which continue to service the debt. The Company performs periodic credit reviews of the issuer and as a result does not consider these securities to be other-than-temporarily impaired at December 31, 2014.

Corporate debt securities – There were no unrealized losses on the Company’s investment in corporate debt securities at December 31, 2014 and December 31, 2013. These securities are currently performing as expected at December 31, 2014.

Equity securities - financial institutions – There were no unrealized losses on the Company’s investment in equity securities at December 31, 2014 and December 31, 2013.

87

Table of Contents

Held-to-Maturity Impairment Analysis

The following discussion summarizes, by investment type, the basis for the conclusion that the applicable investment securities within the Company's held-to-maturity portfolio were not other-than-temporarily impaired at December 31, 2014. Unless otherwise noted under an investment security type, management does not intend to sell these investments and has determined, based upon available evidence, that it is more likely than not that the Company will not be required to sell these securities before the recovery of its amortized cost.

Agency CMO – There were unrealized losses of \$0.7 million on the Company's investment in agency CMO at December 31, 2014, compared to \$1.0 million at December 31, 2013. Unrealized losses decreased due to lower market rates which resulted in higher security prices since December 31, 2013. The contractual cash flows for these investments are performing as expected, and there has been no change in the underlying credit quality. The Company does not consider these securities to be other-than-temporarily impaired at December 31, 2014.

Agency MBS – There were unrealized losses of \$11.3 million on the Company's investment in residential mortgage-backed securities issued by government agencies at December 31, 2014, compared to \$53.2 million at December 31, 2013. Unrealized losses decreased due to lower market rates which resulted in higher security prices since December 31, 2013. These investments are issued by a government or a government sponsored agency and, therefore, are backed by certain government guarantees, either direct or indirect. There has been no change in the credit quality, and the contractual cash flows are performing as expected. The Company does not consider these securities to be other-than-temporarily impaired at December 31, 2014.

Agency CMBS - There were unrealized losses of \$1.1 million on the Company's investment in commercial mortgage-backed securities issued by government agencies at December 31, 2014, compared to \$0.8 million at December 31, 2013. Unrealized losses increased due to wider spreads on certain securities which resulted in lower security prices since December 31, 2013. The Company does not consider these securities to be other-than-temporarily impaired at December 31, 2014.

Municipal bonds and notes – There were unrealized losses of \$55 thousand on the Company's investment in municipal bonds and notes at December 31, 2014, compared to \$1.2 million at December 31, 2013. Unrealized losses decreased due to lower market rates which resulted in higher security prices since December 31, 2013. The municipal portfolio is primarily comprised of bank qualified bonds, over 99.3% with credit ratings of A or better. In addition, the portfolio is comprised of 88.3% general obligation bonds, 11.1% revenue bonds, and 0.6% other bonds. The Company does not consider these securities to be other-than-temporarily impaired at December 31, 2014.

Non-agency CMBS – There were unrealized losses of \$1.0 million on the Company's investment in non-agency commercial mortgage-backed securities at December 31, 2014, compared to \$5.0 million unrealized losses at December 31, 2013. Unrealized losses decreased due to lower market rates which resulted in higher security prices since December 31, 2013. Internal and external metrics are considered when evaluating potential OTTI. Internal stress tests are performed on individual bonds to monitor potential losses under stress scenarios. In addition, market analytics are performed to validate internal results. The contractual cash flows for these investments are performing as expected. The Company does not consider these securities to be other-than-temporarily impaired at December 31, 2014.

Private Label MBS - There were no unrealized losses on the Company's investment in private label residential mortgage-backed securities issued by entities other than government agencies at December 31, 2014 and December 31, 2013. These securities are currently performing as expected at December 31, 2014.

Other-Than-Temporary Impairment

There were additions to OTTI of \$1.1 million and \$7.3 million for the years ended December 31, 2014 and 2013, respectively. The cumulative OTTI related to previously impaired securities was reduced due to the sale of four trust preferred securities during the first quarter of 2014, the sale of two trust preferred securities, and two CLOs were called during the third quarter of 2014. CLO positions carried at an unrealized loss are Volcker compliant and the losses are considered to be temporary. To the extent that changes in interest rates, credit movements, and other factors that influence the fair value of investments occur, the Company may be required to record impairment charges for OTTI in future periods.

Table of Contents

The following is a roll forward of the amount of OTTI related to debt securities:

| (In thousands) | Years ended December 31, | | |
|--|--------------------------|----------|----------|
| | 2014 | 2013 | 2012 |
| Balance of OTTI, beginning of period | \$16,633 | \$10,460 | \$10,460 |
| Reduction for securities sold, called | (14,082) | (1,104) | — |
| Additions for OTTI not previously recognized | 1,145 | 7,277 | — |
| Balance of OTTI, end of period | \$3,696 | \$16,633 | \$10,460 |

Realized Gains and Losses

The following table summarizes proceeds from available-for-sale securities, the gross realized gains and losses from those sales, and the impact of the recognition of other-than-temporary impairments for the periods presented:

| (In thousands) | Years ended December 31, | | |
|--|--------------------------|------------|-----------|
| | 2014 | 2013 | 2012 |
| Proceeds from sales ⁽¹⁾ | \$98,402 | \$57,804 | \$148,222 |
| Gross realized gains | \$7,268 | \$2,847 | \$3,347 |
| Gross realized losses | (1,769) | (2,135) | — |
| OTTI write-down | (1,145) | (7,277) | — |
| Net realized gains (losses) from investment securities | \$4,354 | \$(6,565) | \$3,347 |

Proceeds from sales, for the year ended December 31, 2014, do not include \$28.2 million of unsettled sales

(1) transactions at December 31, 2014. The gross realized gains and gross realized losses for the year ended December 31, 2014 reflect the unsettled sales transactions.

NOTE 3: Loans and Leases

Recorded Investment in Loans and Leases. The following tables summarize the recorded investment in loans and leases by portfolio segment:

| (In thousands) | At December 31, 2014 | | | | | |
|---|----------------------|-------------|-------------|---------------------------------------|---------------------|----------------------|
| | Residential | Consumer | Commercial | Commercial Real Estate ⁽¹⁾ | Equipment Financing | Total ⁽²⁾ |
| Recorded Investment: | | | | | | |
| Individually evaluated for impairment | \$142,435 | \$50,374 | \$36,454 | \$103,045 | \$632 | \$332,940 |
| Collectively evaluated for impairment | 3,377,196 | 2,507,060 | 3,723,991 | 3,460,116 | 537,119 | 13,605,482 |
| Recorded investment in loans and leases | 3,519,631 | 2,557,434 | 3,760,445 | 3,563,161 | 537,751 | 13,938,422 |
| Less: Accrued interest | 10,456 | 8,033 | 11,175 | 8,733 | — | 38,397 |
| Loans and leases | \$3,509,175 | \$2,549,401 | \$3,749,270 | \$3,554,428 | \$537,751 | \$13,900,025 |

| (In thousands) | At December 31, 2013 | | | | | |
|---|----------------------|-------------|-------------|---------------------------------------|---------------------|----------------------|
| | Residential | Consumer | Commercial | Commercial Real Estate ⁽¹⁾ | Equipment Financing | Total ⁽²⁾ |
| Recorded Investment: | | | | | | |
| Individually evaluated for impairment | \$142,871 | \$52,179 | \$52,199 | \$105,046 | \$210 | \$352,505 |
| Collectively evaluated for impairment | 3,228,688 | 2,492,353 | 3,241,045 | 2,961,378 | 460,240 | 12,383,704 |
| Recorded investment in loans and leases | 3,371,559 | 2,544,532 | 3,293,244 | 3,066,424 | 460,450 | 12,736,209 |
| Less: Accrued interest | 10,134 | 7,844 | 10,393 | 8,062 | — | 36,433 |
| Loans and leases | \$3,361,425 | \$2,536,688 | \$3,282,851 | \$3,058,362 | \$460,450 | \$12,699,776 |

(1) Includes certain loans individually evaluated for impairment under the Company's loan policy that were deemed not to be impaired at both December 31, 2014 and December 31, 2013.

(2) Loans and leases include net deferred fees and unamortized premiums of \$10.6 million and \$13.3 million at December 31, 2014 and December 31, 2013, respectively.

89

Table of Contents

At December 31, 2014, the Company had pledged \$5.7 billion of eligible loan collateral to support available borrowing capacity at the Federal Home Loan Bank of Boston ("FHLB") and the Federal Reserve Bank of Boston. Loans and Leases Portfolio Aging. The following tables summarize the aging of the recorded investment in loans and leases by portfolio class:

| (In thousands) | At December 31, 2014 | | | | | | Total Loans and Leases |
|----------------------------|----------------------------------|----------------------------------|---------------------------------|-------------|--------------------------------|--------------|------------------------|
| | 30-59 Days Past Due and Accruing | 60-89 Days Past Due and Accruing | > 90 Days Past Due and Accruing | Non-accrual | Total Past Due and Non-accrual | Current | |
| Residential ⁽¹⁾ | \$11,521 | \$ 5,931 | \$— | \$ 66,156 | \$ 83,608 | \$3,436,023 | \$3,519,631 |
| Consumer: | | | | | | | |
| Home equity ⁽¹⁾ | 11,516 | 5,161 | — | 40,025 | 56,702 | 2,424,584 | 2,481,286 |
| Other consumer | 720 | 425 | — | 281 | 1,426 | 74,722 | 76,148 |
| Commercial: | | | | | | | |
| Commercial non-mortgage | 1,971 | 156 | 50 | 6,449 | 8,626 | 3,088,656 | 3,097,282 |
| Asset-based | — | — | — | — | — | 663,163 | 663,163 |
| Commercial real estate: | | | | | | | |
| Commercial real estate | 2,348 | 397 | — | 15,038 | 17,783 | 3,310,765 | 3,328,548 |
| Commercial construction | — | — | — | 3,659 | 3,659 | 230,954 | 234,613 |
| Equipment financing | 551 | 150 | — | 578 | 1,279 | 536,472 | 537,751 |
| Total | \$28,627 | \$ 12,220 | \$ 50 | \$ 132,186 | \$ 173,083 | \$13,765,339 | \$13,938,422 |

(1) A total of \$17.6 million residential and consumer loans was reclassified from non-accrual to accrual status as a result of updated regulatory guidance issued in the first quarter of 2014.

| (In thousands) | At December 31, 2013 | | | | | | Total Loans and Leases |
|-------------------------|----------------------------------|----------------------------------|---------------------------------|-------------|--------------------------------|--------------|------------------------|
| | 30-59 Days Past Due and Accruing | 60-89 Days Past Due and Accruing | > 90 Days Past Due and Accruing | Non-accrual | Total Past Due and Non-accrual | Current | |
| Residential | \$11,721 | \$ 6,839 | \$— | \$ 81,520 | \$ 100,080 | \$3,271,479 | \$3,371,559 |
| Consumer: | | | | | | | |
| Home equity | 15,332 | 5,120 | — | 51,788 | \$ 72,240 | 2,410,953 | \$2,483,193 |
| Other consumer | 462 | 193 | — | 140 | 795 | 60,543 | 61,338 |
| Commercial: | | | | | | | |
| Commercial non-mortgage | 3,208 | 984 | 4,305 | 10,946 | 19,443 | 2,712,870 | 2,732,313 |
| Asset-based | — | — | — | — | — | 560,931 | 560,931 |
| Commercial real estate: | | | | | | | |
| Commercial real estate | 4,387 | 587 | 235 | 13,456 | 18,665 | 2,842,637 | 2,861,302 |
| Commercial construction | — | — | — | 4,237 | 4,237 | 200,886 | 205,123 |
| Equipment financing | 299 | 63 | — | 1,141 | 1,503 | 458,947 | 460,450 |
| Total | \$35,409 | \$ 13,786 | \$ 4,540 | \$ 163,228 | \$ 216,963 | \$12,519,246 | \$12,736,209 |

Interest on non-accrual loans and leases that would have been recorded as additional interest income for the years ended December 31, 2014, 2013, and 2012, had the loans and leases been current in accordance with their original terms, totaled \$9.3 million, \$11.4 million, and \$12.2 million, respectively.

Table of Contents

Allowance for Loan and Lease Losses. The following tables summarize the ALLL by portfolio segment:

At or for the twelve months ended December 31, 2014

| (In thousands) | Residential | Consumer | Commercial | Commercial Real Estate | Equipment Financing | Unallocated | Total |
|---------------------------------------|-------------|----------|------------|---------------------------|------------------------|-------------|-----------|
| Allowance for loan and lease losses: | | | | | | | |
| Balance, beginning of period | \$20,580 | \$39,551 | \$47,706 | \$29,883 | \$3,912 | \$10,941 | \$152,573 |
| Provision charged to expense | 7,906 | 16,112 | 9,926 | 1,709 | 69 | 1,528 | 37,250 |
| Losses charged off | (6,214) | (20,712) | (13,668) | (3,237) | (595) | — | (44,426) |
| Recoveries | 1,324 | 5,055 | 4,369 | 885 | 2,234 | — | 13,867 |
| Balance, end of period | \$23,596 | \$40,006 | \$48,333 | \$29,240 | \$5,620 | \$12,469 | \$159,264 |
| Individually evaluated for impairment | \$12,094 | \$4,237 | \$2,710 | \$6,232 | \$28 | \$— | \$25,301 |
| Collectively evaluated for impairment | \$11,502 | \$35,769 | \$45,623 | \$23,008 | \$5,592 | \$12,469 | \$133,963 |

At or for the twelve months ended December 31, 2013

| (In thousands) | Residential | Consumer | Commercial | Commercial Real Estate | Equipment Financing | Unallocated | Total |
|--|-------------|----------|------------|---------------------------|------------------------|-------------|-----------|
| Allowance for loan and lease losses: | | | | | | | |
| Balance, beginning of period | \$29,474 | \$54,254 | \$46,566 | \$30,834 | \$4,001 | \$12,000 | \$177,129 |
| Provision (benefit) charged to expense | 1,296 | 8,149 | 15,143 | 12,826 | (2,855) | (1,059) | 33,500 |
| Losses charged off | (11,592) | (29,037) | (19,126) | (15,425) | (279) | — | (75,459) |
| Recoveries | 1,402 | 6,185 | 5,123 | 1,648 | 3,045 | — | 17,403 |
| Balance, end of period | \$20,580 | \$39,551 | \$47,706 | \$29,883 | \$3,912 | \$10,941 | \$152,573 |
| Individually evaluated for impairment | \$10,535 | \$4,595 | \$1,878 | \$3,445 | \$— | \$— | \$20,453 |
| Collectively evaluated for impairment | \$10,045 | \$34,956 | \$45,828 | \$26,438 | \$3,912 | \$10,941 | \$132,120 |

At or for the year ended December 31, 2012

| (In thousands) | Residential | Consumer | Commercial | Commercial Real Estate | Equipment Financing | Unallocated | Total |
|--|-------------|----------|------------|---------------------------|------------------------|-------------|-----------|
| Allowance for loan and lease losses: | | | | | | | |
| Balance, beginning of period | \$34,565 | \$67,785 | \$60,681 | \$45,013 | \$8,943 | \$16,500 | \$233,487 |
| Provision (benefit) charged to expense | 7,033 | 23,349 | 14,861 | (6,495) | (12,748) | (4,500) | 21,500 |
| Losses charged off | (12,927) | (43,920) | (35,793) | (9,894) | (1,668) | — | (104,202) |
| Recoveries | 803 | 7,040 | 6,817 | 2,210 | 9,474 | — | 26,344 |
| Balance, end of period | \$29,474 | \$54,254 | \$46,566 | \$30,834 | \$4,001 | \$12,000 | \$177,129 |
| Individually evaluated for impairment | \$14,731 | \$3,611 | \$6,423 | \$2,683 | \$1 | \$— | \$27,449 |
| Collectively evaluated for impairment | \$14,743 | \$50,643 | \$40,143 | \$28,151 | \$4,000 | \$12,000 | \$149,680 |

Table of Contents

Impaired Loans and Leases. The following tables summarize impaired loans and leases by portfolio class:

| (In thousands) | At December 31, 2014 | | | | |
|-------------------------|--------------------------|---------------------------|----------------------------------|------------------------------------|-----------------------------|
| | Unpaid Principal Balance | Total Recorded Investment | Recorded Investment No Allowance | Recorded Investment With Allowance | Related Valuation Allowance |
| Residential: | | | | | |
| 1-4 family | \$ 157,152 | \$ 142,435 | \$ 24,388 | \$ 118,047 | \$ 12,094 |
| Consumer: | | | | | |
| Home equity | 60,424 | 50,374 | 26,464 | 23,910 | 4,237 |
| Commercial: | | | | | |
| Commercial non-mortgage | 41,019 | 36,454 | 16,064 | 20,390 | 2,710 |
| Commercial real estate: | | | | | |
| Commercial real estate | 99,687 | 96,160 | 40,575 | 55,585 | 6,222 |
| Commercial construction | 7,218 | 6,177 | 5,956 | 221 | 10 |
| Equipment financing | 629 | 632 | — | 632 | 28 |
| Totals: | | | | | |
| Residential | 157,152 | 142,435 | 24,388 | 118,047 | 12,094 |
| Consumer | 60,424 | 50,374 | 26,464 | 23,910 | 4,237 |
| Commercial | 41,019 | 36,454 | 16,064 | 20,390 | 2,710 |
| Commercial real estate | 106,905 | 102,337 | 46,531 | 55,806 | 6,232 |
| Equipment financing | 629 | 632 | — | 632 | 28 |
| Total | \$366,129 | \$332,232 | \$ 113,447 | \$ 218,785 | \$25,301 |
| | At December 31, 2013 | | | | |
| (In thousands) | Unpaid Principal Balance | Total Recorded Investment | Recorded Investment No Allowance | Recorded Investment With Allowance | Related Valuation Allowance |
| Residential: | | | | | |
| 1-4 family | \$ 158,361 | \$ 142,871 | \$ 23,988 | \$ 118,883 | \$ 10,534 |
| Consumer: | | | | | |
| Home equity | 63,886 | 52,179 | 27,323 | 24,856 | 4,595 |
| Commercial: | | | | | |
| Commercial non-mortgage | 59,279 | 52,199 | 23,138 | 29,061 | 1,878 |
| Commercial real estate: | | | | | |
| Commercial real estate | 95,013 | 90,976 | 42,774 | 48,202 | 3,444 |
| Commercial construction | 11,725 | 10,625 | 10,625 | — | — |
| Equipment financing | 249 | 210 | 210 | — | — |
| Totals: | | | | | |
| Residential | 158,361 | 142,871 | 23,988 | 118,883 | 10,534 |
| Consumer | 63,886 | 52,179 | 27,323 | 24,856 | 4,595 |
| Commercial | 59,279 | 52,199 | 23,138 | 29,061 | 1,878 |
| Commercial real estate | 106,738 | 101,601 | 53,399 | 48,202 | 3,444 |
| Equipment financing | 249 | 210 | 210 | — | — |
| Total | \$388,513 | \$349,060 | \$ 128,058 | \$ 221,002 | \$20,451 |

Table of Contents

The following table summarizes the average recorded investment and interest income recognized for impaired loans and leases by portfolio class:

| (In thousands) | Years ended December 31, 2014 | | | 2013 | | | 2012 | | |
|-------------------------|----------------------------------|-------------------------|----------------------------|-----------------------------|-------------------------|----------------------------|-----------------------------|-------------------------|----------------------------|
| | Average Recorded Investment | Accrued Interest Income | Cash Basis Interest Income | Average Recorded Investment | Accrued Interest Income | Cash Basis Interest Income | Average Recorded Investment | Accrued Interest Income | Cash Basis Interest Income |
| Residential: | | | | | | | | | |
| 1-4 family | \$ 142,653 | \$ 4,644 | \$ 1,221 | \$ 144,908 | \$ 4,119 | \$ 1,954 | \$ 141,128 | \$ 4,494 | \$ 1,150 |
| Consumer: | | | | | | | | | |
| Home equity | 51,277 | 1,484 | 1,203 | 53,486 | 1,003 | 1,724 | 45,707 | 1,621 | 547 |
| Other consumer | — | — | — | — | — | — | 4 | — | — |
| Commercial: | | | | | | | | | |
| Commercial non-mortgage | 44,327 | 2,326 | — | 60,813 | 2,889 | — | 87,393 | 3,852 | — |
| Asset-based | — | — | — | — | — | — | 929 | — | — |
| Commercial real estate: | | | | | | | | | |
| Commercial real estate | 93,568 | 3,429 | — | 106,085 | 4,476 | — | 155,384 | 4,847 | — |
| Commercial construction | 8,401 | 269 | — | 15,291 | 620 | — | 21,615 | 630 | — |
| Equipment financing | 421 | 28 | — | 1,095 | 22 | — | 2,624 | 45 | — |
| Totals: | | | | | | | | | |
| Residential | 142,653 | 4,644 | 1,221 | 144,908 | 4,119 | 1,954 | 141,128 | 4,494 | 1,150 |
| Consumer | 51,277 | 1,484 | 1,203 | 53,486 | 1,003 | 1,724 | 45,711 | 1,621 | 547 |
| Commercial | 44,327 | 2,326 | — | 60,813 | 2,889 | — | 88,322 | 3,852 | — |
| Commercial real estate | 101,969 | 3,698 | — | 121,376 | 5,096 | — | 176,999 | 5,477 | — |
| Equipment financing | 421 | 28 | — | 1,095 | 22 | — | 2,624 | 45 | — |
| Total | \$ 340,647 | \$ 12,180 | \$ 2,424 | \$ 381,678 | \$ 13,129 | \$ 3,678 | \$ 454,784 | \$ 15,489 | \$ 1,697 |

Credit Quality Indicators. To measure credit risk for the commercial, commercial real estate, and equipment financing portfolios, the Company employs a dual grade credit risk grading system for estimating the probability of borrower default and the loss given default. The credit risk grade system assigns a rating to each borrower and to the facility, which together form a Composite Credit Risk Profile (“CCRP”). The credit risk grade system categorizes borrowers by common financial characteristics that measure the credit strength of borrowers and facilities by common structural characteristics. The CCRP has 10 grades, with each grade corresponding to a progressively greater risk of default. Grades 1 through 6 are considered pass ratings, and 7 through 10 are criticized as defined by the regulatory agencies. Risk ratings, assigned to differentiate risk within the portfolio, are reviewed on an ongoing basis and revised to reflect changes in the borrowers’ current financial positions and outlooks, risk profiles, and the related collateral and structural positions. Loan officers review updated financial information on at least an annual basis for all pass rated loans to assess the accuracy of the risk grade. Criticized loans undergo more frequent reviews and enhanced monitoring. A “Special Mention” (7) credit has the potential weakness that, if left uncorrected, may result in deterioration of the repayment prospects for the asset. “Substandard” (8) assets have a well defined weakness that jeopardizes the full repayment of the debt. An asset rated “Doubtful” (9) has all of the same weaknesses as a substandard credit with the added characteristic that the weakness makes collection or liquidation in full, given current facts, conditions, and

values, improbable. Assets classified as “Loss” (10) in accordance with regulatory guidelines are considered uncollectible and charged off.

93

Table of Contents

The recorded investment in commercial and commercial real estate loans and equipment financing leases segregated by risk rating exposure is as follows:

| (In thousands) | Commercial | | Commercial Real Estate | | Equipment Financing | |
|---------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| | At December 31, 2014 | At December 31, 2013 | At December 31, 2014 | At December 31, 2013 | At December 31, 2014 | At December 31, 2013 |
| (1) - (6) Pass | \$3,555,559 | \$3,091,154 | \$3,416,214 | \$2,947,116 | \$516,115 | \$437,033 |
| (7) Special Mention | 89,064 | 87,451 | 33,580 | 20,901 | 4,364 | 7,979 |
| (8) Substandard | 115,653 | 114,199 | 112,874 | 97,822 | 17,272 | 15,438 |
| (9) Doubtful | 169 | 440 | 493 | 585 | — | — |
| (10) Loss | — | — | — | — | — | — |
| Total | \$3,760,445 | \$3,293,244 | \$3,563,161 | \$3,066,424 | \$537,751 | \$460,450 |

For residential and consumer loans, the Company considers factors such as updated FICO scores, employment status, home prices, loan to value, geography, loans discharged in bankruptcy, and the status of first lien position loans on second lien position loans as credit quality indicators. On an ongoing basis for portfolio monitoring purposes, the Company estimates the current value of property secured as collateral for both home equity and residential first mortgage lending products. The estimate is based on home price indices compiled by the S&P/Case-Shiller Home Price Indices. The Case-Shiller data indicates trends for Metropolitan Statistical Areas. The trend data is applied to the loan portfolios taking into account the age of the most recent valuation and geographic area.

Troubled Debt Restructurings. The following table summarizes information for TDRs:

| (Dollars in thousands) | At December 31, | |
|---|-----------------|-----------|
| | 2014 | 2013 |
| Recorded investment of TDRs: | | |
| Accrual status ⁽¹⁾ | \$243,231 | \$238,926 |
| Non-accrual status ⁽¹⁾ | 76,939 | 102,972 |
| Total recorded investment of TDRs | \$320,170 | \$341,898 |
| Accruing TDRs performing under modified terms more than one year | 67.6 | % 58.2 |
| Specific reserves for TDRs included in the balance of allowance for loan and lease losses | \$23,785 | \$20,360 |
| Additional funds committed to borrowers in TDR status | 552 | 1,262 |

A total of \$17.6 million in residential and consumer loans was reclassified from non-accrual to accrual status in the (1)twelve months ended December 31, 2014 as a result of updated regulatory guidance issued in the first quarter of 2014.

For years ended December 31, 2014, 2013, and 2012, Webster charged off \$13.5 million, \$24.4 million, and \$45.2 million, respectively, for the portion of TDRs deemed to be uncollectible.

TDRs may be modified by means of extended maturity, below market adjusted interest rates, a combination of rate and maturity, or other means, including covenant modifications, forbearance, loans discharged under Chapter 7 bankruptcy, or other concessions.

Table of Contents

The following table provides information on the type of concession for loans and leases modified as TDRs:

| (Dollars in thousands) | Years ended December 31, | | | | | |
|--------------------------------|----------------------------------|--|----------------------------------|--|----------------------------------|--|
| | 2014 | | 2013 | | 2012 | |
| | Number of Loans and Leases | Post- Modification Recorded Investment ⁽¹⁾ | Number of Loans and Leases | Post- Modification Recorded Investment ⁽¹⁾ | Number of Loans and Leases | Post- Modification Recorded Investment ⁽¹⁾ |
| Residential: | | | | | | |
| Extended Maturity | 27 | \$3,547 | 27 | \$5,238 | 12 | \$2,067 |
| Adjusted Interest rates | 3 | 448 | 8 | 2,776 | 7 | 2,707 |
| Combination Rate and Maturity | 22 | 4,239 | 45 | 8,302 | 42 | 7,913 |
| Other ⁽²⁾ | 55 | 11,792 | 44 | 9,517 | 138 | 20,550 |
| Consumer: | | | | | | |
| Extended Maturity | 19 | 944 | 24 | 1,163 | 15 | 1,113 |
| Adjusted Interest rates | 1 | 51 | 4 | 154 | 2 | 224 |
| Combination Rate and Maturity | 6 | 412 | 14 | 1,507 | 21 | 1,380 |
| Other ⁽²⁾ | 90 | 4,934 | 100 | 4,249 | 611 | 29,545 |
| Commercial: | | | | | | |
| Extended Maturity | 7 | 423 | 3 | 7,527 | 4 | 816 |
| Adjusted Interest rates | 1 | 25 | — | — | — | — |
| Combination Rate and Maturity | 22 | 1,217 | 22 | 1,122 | 5 | 1,162 |
| Other ⁽²⁾ | 6 | 7,457 | 4 | 4,616 | 28 | 20,721 |
| Commercial real estate: | | | | | | |
| Extended Maturity | — | — | 3 | 227 | 5 | 2,431 |
| Combination Rate and Maturity | 2 | 11,146 | 6 | 15,588 | 5 | 2,369 |
| Other ⁽²⁾ | — | — | 1 | 68 | 6 | 21,951 |
| Equipment Financing | | | | | | |
| Extended Maturity | 1 | 492 | — | — | 4 | 142 |
| Combination Rate and Maturity | — | — | — | — | 2 | 288 |
| Other ⁽²⁾ | — | — | — | — | 2 | 160 |
| TOTAL TDRs | 262 | \$47,127 | 305 | \$62,054 | 909 | \$115,539 |

(1) Post-modification balances approximate pre-modification balances. The aggregate amount of charge-offs as a result of the restructurings was not significant.

(2) Other includes covenant modifications, forbearance, loans discharged under Chapter 7 bankruptcy, and/or other concessions.

The Company's loan and lease portfolio at December 31, 2014 included loans with A-Note/B-Note structures. The loans were restructured into A-Note/B-Note structures as a result of evaluating the cash flow of the borrowers to support repayment. Webster immediately charged off the balances of the B-Notes. The restructuring agreements specify a market interest rate equal to that which would be provided to a borrower with similar credit at the time of restructuring.

The following table provides information on loans and leases modified as TDRs within the previous 12 months and for which there was a payment default during the periods presented:

| (Dollars in thousands) | Years ended December 31, | | | | | |
|------------------------|----------------------------------|------------------------|----------------------------------|------------------------|----------------------------------|------------------------|
| | 2014 | | 2013 | | 2012 | |
| | Number of Loans and Leases | Recorded Investment | Number of Loans and Leases | Recorded Investment | Number of Loans and Leases | Recorded Investment |
| Residential: | | | | | | |
| 1-4 family | 7 | \$1,497 | 9 | \$1,202 | 2 | \$847 |

Edgar Filing: WEBSTER FINANCIAL CORP - Form 10-K

| | | | | | | |
|-------------------------|---|---------|----|---------|---|-------|
| Consumer: | | | | | | |
| Home equity | 2 | 24 | 4 | 339 | — | — |
| Commercial: | | | | | | |
| Commercial non-mortgage | — | — | 1 | 47 | — | — |
| Total | 9 | \$1,521 | 14 | \$1,588 | 2 | \$847 |

95

Table of Contents

The recorded investment in commercial, commercial real estate, and equipment financing TDRs segregated by risk rating exposure is as follows:

| (In thousands) | At December 31, | |
|---------------------|-----------------|-----------|
| | 2014 | 2013 |
| (1) - (6) Pass | \$40,943 | \$55,973 |
| (7) Special Mention | 8,304 | — |
| (8) Substandard | 77,771 | 90,461 |
| (9) Doubtful | 343 | 414 |
| (10) Loss | — | — |
| Total | \$127,361 | \$146,848 |

Table of Contents

NOTE 4: Transfers of Financial Assets and Mortgage Servicing Assets

Transfers of Financial Assets

The Company sells financial assets in the normal course of business, the majority of which are residential mortgage loans primarily to government-sponsored enterprises through established programs, commercial loans through participation agreements, and other individual or portfolio loans and securities. In accordance with the accounting guidance for asset transfers, the Company considers any ongoing involvement with transferred assets in determining whether the assets can be derecognized from the balance sheet. For loans sold under participation agreements, the Company also considers the terms of the loan participation agreement and whether they meet the definition of a participating interest and, thus, qualify for derecognition. The gain or loss on loans sold depends on the previous carrying amounts of the transferred financial assets, the consideration received, and any liabilities incurred in exchange for the transferred assets, and is included as mortgage banking activities in the accompanying Consolidated Statements of Income.

With the exception of servicing rights and certain performance-based guarantees, the Company's continuing involvement with financial assets sold is minimal and limited to customary market representations and warranties covering certain characteristics of the mortgage loans sold and the Company's origination process, which the Company makes in the sale agreements. The Company may be required to repurchase a loan in the event of certain breaches of these representations and warranties or in the event of default of the borrower within 90 days of sale. A reserve provides for estimated losses associated with the repurchase of loans sold in connection with the Company's mortgage banking operations. The reserve for loan repurchases reflects management's monthly evaluation of counterparty, the vintage of the loans sold, the amount of open repurchase requests, specific loss estimates for each open request, current level of loan losses in similar vintages held in the residential loan portfolio, and estimated recoveries on the underlying collateral. This reserve also reflects management's expectation of losses from repurchase requests for which the Company has not yet been notified. While management uses its best judgment and information available, the adequacy of the reserve is dependent upon factors outside the Company's control including the performance of loans sold and the quality of the servicing provided by the acquirer. The provision recorded at the time of loan sale is netted from the gain or loss recorded in mortgage banking activities, while any incremental provision, post loan sale, is recorded in other non-interest expense in the accompanying Consolidated Statements of Income. The following table provides a summary of activity in the reserve for loan repurchases:

| (In thousands) | Years ended December 31, | | |
|---|--------------------------|----------|----------|
| | 2014 | 2013 | 2012 |
| Beginning balance | \$2,254 | \$2,617 | \$2,269 |
| (Benefit) provision | (493) | 1,209 | 1,621 |
| Loss on repurchased loans and settlements | (702) | (1,572) | (1,273) |
| Ending balance | \$1,059 | \$2,254 | \$2,617 |

The following table provides detail of activity related to loan sales:

| (In thousands) | Years ended December 31, | | |
|---|--------------------------|-----------|-----------|
| | 2014 | 2013 | 2012 |
| Residential mortgage loans: | | | |
| Proceeds from the sale of loans held for sale | \$287,132 | \$773,887 | \$746,243 |
| Net gain on sale included as mortgage banking activities | 4,070 | 16,588 | 22,530 |
| Loans sold with servicing rights retained | 264,292 | 690,300 | 618,500 |
| Commercial loans: | | | |
| Proceeds from the sale of loans held for sale | — | 12,771 | 4,227 |
| Net loss (gain) on sale included as mortgage banking activities | — | (229) | 507 |

Mortgage Servicing Assets

The Company has retained servicing rights on consumer loans totaling \$2.4 billion at December 31, 2014 and December 31, 2013, resulting in mortgage servicing assets of \$19.4 million and \$21.0 million at December 31, 2014 and 2013, respectively, which are carried at the lower of cost or fair value. See Note 17 - Fair Value Measurements for

a further discussion on the fair value of mortgage servicing assets.

Loan servicing fees, net of mortgage servicing rights amortization, were \$1.5 million, \$3.0 million, and \$1.9 million, for the years ended December 31, 2014, 2013, and 2012, respectively, and are included as a component of loan related fees in the accompanying Consolidated Statements of Income.

97

Table of Contents

NOTE 5: Premises and Equipment

A summary of premises and equipment follows:

| (In thousands) | At December 31, | |
|---|-----------------|------------|
| | 2014 | 2013 |
| Land | \$12,987 | \$13,777 |
| Buildings and improvements | 95,843 | 97,586 |
| Leasehold improvements | 78,029 | 74,127 |
| Fixtures and equipment | 73,180 | 70,819 |
| Data processing and software | 175,887 | 162,693 |
| Total premises and equipment | 435,926 | 419,002 |
| Less: Accumulated depreciation and amortization | (313,993) | (297,397) |
| Premises and equipment, net | \$121,933 | \$121,605 |

Depreciation and amortization of premises and equipment was \$27.9 million, \$31.1 million, and \$34.1 million for the years ended December 31, 2014, 2013, and 2012, respectively.

The following table provides a summary of activity for assets held for disposition:

| (In thousands) | Years ended December 31, | |
|--|--------------------------|----------|
| | 2014 | 2013 |
| Assets held for disposition, beginning of period | \$1,567 | \$415 |
| Assets added | 1,061 | 3,231 |
| Asset write-downs | (432) | (1,002) |
| Assets sold | (1,437) | (1,077) |
| Assets held for disposition, end of period | \$759 | \$1,567 |

Table of Contents

NOTE 6: Goodwill and Other Intangible Assets

The following table presents the carrying value for goodwill allocated to the reportable segments:

| (In thousands) | At December 31, | | | |
|--------------------------------------|-----------------|--------------------------|-----------|--------------------------|
| | 2014 | 2013 | 2014 | 2013 |
| | Goodwill | Core Deposit Intangibles | Goodwill | Core Deposit Intangibles |
| Reporting Units/ Reportable Segments | | | | |
| Consumer Deposits | \$377,605 | \$2,666 | \$377,605 | \$5,351 |
| Business Banking | 138,955 | — | 138,955 | — |
| Community Banking | 516,560 | 2,666 | 516,560 | 5,351 |
| Other (HSA Bank) | 13,327 | — | 13,327 | — |
| Total | \$529,887 | \$2,666 | \$529,887 | \$5,351 |

The gross carrying amount and accumulated amortization of other intangible assets (core deposits) allocated to the business segments are as follows:

| (In thousands) | At December 31, 2014 | | | At December 31, 2013 | | |
|-------------------|-----------------------|--------------------------|---------------------|-----------------------|--------------------------|---------------------|
| | Gross Carrying Amount | Accumulated Amortization | Net Carrying Amount | Gross Carrying Amount | Accumulated Amortization | Net Carrying Amount |
| Community Banking | \$49,420 | \$(46,754) | \$2,666 | \$49,420 | \$(44,069) | \$5,351 |

Amortization of intangible assets for the years ended December 31, 2014, 2013, and 2012 totaled \$2.7 million, \$4.9 million, and \$5.4 million, respectively.

Future estimated annual amortization expense is summarized below:

| (In thousands) | |
|--------------------------|---------|
| Years ended December 31, | |
| 2015 | \$1,523 |
| 2016 | 1,143 |

Table of Contents

NOTE 7: Income Taxes

Income tax expense is comprised of the following:

| (In thousands) | Years ended December 31, | | |
|-----------------|--------------------------|----------|----------|
| | 2014 | 2013 | 2012 |
| Current: | | | |
| Federal | \$89,977 | \$61,666 | \$52,391 |
| State and local | 6,582 | 3,577 | 1,282 |
| | 96,559 | 65,243 | 53,673 |
| Deferred: | | | |
| Federal | (3,780) | 10,693 | 20,012 |
| State and local | (1,370) | 734 | 980 |
| | (5,150) | 11,427 | 20,992 |
| Total: | | | |
| Federal | 86,197 | 72,359 | 72,403 |
| State and local | 5,212 | 4,311 | 2,262 |
| | \$91,409 | \$76,670 | \$74,665 |

The following is a reconciliation of Webster's reported income tax expense to the amount that would result from applying the federal statutory rate of 35.0%:

| (Dollars in thousands) | Years ended December 31, | | | | | |
|--|--------------------------|---------|----------|---------|----------|---------|
| | 2014 | | 2013 | | 2012 | |
| | Amount | Percent | Amount | Percent | Amount | Percent |
| Income tax expense at federal statutory rate | \$101,906 | 35.0 | \$89,677 | 35.0 | \$86,927 | 35.0 |
| Reconciliation to reported income tax expense: | | | | | | |
| State and local taxes, net of federal benefit | 3,388 | 1.2 | 2,802 | 1.1 | 1,470 | 0.6 |
| Tax-exempt interest income, net | (7,335) | (2.5) | (8,517) | (3.3) | (9,577) | (3.8) |
| Increase in cash surrender value of life insurance | (4,612) | (1.6) | (4,819) | (1.9) | (3,939) | (1.6) |
| Other, net | (1,938) | (0.7) | (2,473) | (1.0) | (216) | (0.1) |
| Reported income tax expense | \$91,409 | | \$76,670 | | \$74,665 | |
| Effective tax rate | | 31.4 | | 29.9 | | 30.1 |

Refundable income taxes totaling \$56.7 million and \$56.0 million at December 31, 2014 and 2013, respectively, are reported as a component of accrued interest receivable and other assets in the accompanying Consolidated Balance Sheets. The refunds are largely attributable to Federal carryback claims applicable to 2008 and 2009 losses, and the timing of their receipt is subject to the completion of an ongoing examination by the Internal Revenue Service and subsequent review and approval by the U.S. Congressional Joint Committee on Taxation. Refundable income taxes include \$1.0 million and \$0.8 million attributable to estimated non-contingent accrued interest income on those refunds at December 31, 2014 and 2013, respectively.

Table of Contents

The significant components of the Company's deferred tax asset, net ("DTA") are reflected below:

| (In thousands) | At December 31, | |
|---|-----------------|-----------|
| | 2014 | 2013 |
| Deferred tax assets: | | |
| Allowance for loan and lease losses | \$65,288 | \$62,080 |
| Net operating loss and credit carry forwards | 64,561 | 66,709 |
| Compensation and employee benefit plans | 47,748 | 34,562 |
| Net losses on derivative instruments | 12,637 | 12,804 |
| Net unrealized loss on securities available for sale | — | 1,532 |
| Other | 27,300 | 20,993 |
| Gross deferred tax assets | 217,534 | 198,680 |
| Valuation allowance | (80,722) | (82,747) |
| Total deferred tax assets, net of valuation allowance | \$136,812 | \$115,933 |
| Deferred tax liabilities: | | |
| Net unrealized gain on securities available for sale | \$10,288 | \$— |
| Equipment-financing leases | 21,930 | 13,751 |
| Deferred income on repurchase of debt | 8,502 | 10,627 |
| Intangible assets | 9,242 | 8,239 |
| Mortgage servicing assets | 7,230 | 7,765 |
| Other | 5,543 | 10,442 |
| Gross deferred tax liabilities | 62,735 | 50,824 |
| Deferred tax asset, net | \$74,077 | \$65,109 |

The Company's DTA increased by \$9.0 million during 2014, reflecting primarily a \$5.2 million deferred tax benefit and a \$4.1 million benefit recognized as an increase in shareholders equity.

Webster's \$80.7 million valuation allowance at December 31, 2014 consists of \$74.4 million attributable to net state DTAs and \$6.4 million attributable to capital losses deductible only to the extent of capital gains for U.S. tax purposes. During 2014, the valuation allowance decreased by \$2.0 million and was attributable to a \$0.9 million decrease applicable to capital losses and a \$1.1 million decrease applicable to changes in net state DTAs, for which a full valuation allowance had been established at both the beginning and end of the year.

Management believes it is "more likely than not" that Webster will realize its DTAs net of the valuation allowance. Significant "positive evidence" exists in support of management's conclusion regarding the realization of Webster's DTAs, including: book-taxable income levels in recent years and projected future years; recoverable taxes paid in 2014 and 2013; and future reversals of existing taxable temporary differences. There can, however, be no assurance that any specific level of future income will be generated or that the Company's DTAs will ultimately be realized. Connecticut net operating losses approximating \$1.3 billion at December 31, 2014 are scheduled to expire in varying amounts during tax years 2020 through 2032. Connecticut income tax credits, totaling \$3.2 million at December 31, 2014, have a five-year carryover period with excess credits expiring annually. A full valuation allowance of \$64.6 million, net, has been established for these Connecticut tax net operating losses and credits, and is included in Webster's \$74.4 million valuation allowance attributable to net state DTAs noted above.

A deferred tax liability of \$21.1 million has not been recognized for certain "thrift bad-debt" reserves, established before 1988, that would become taxable upon the occurrence of certain events: distributions by Webster Bank in excess of certain earnings and profits; the redemption of Webster Bank's stock; or liquidation. Webster does not expect any of those events to occur. At December 31, 2014 and 2013 the cumulative taxable temporary differences applicable to those reserves amounted to approximately \$58.0 million.

Table of Contents

The following is a reconciliation of the beginning and ending balances of Webster's unrecognized tax benefits ("UTBs"):

| (In thousands) | Years ended December 31, | | |
|--|--------------------------|---------|---------|
| | 2014 | 2013 | 2012 |
| Balance at beginning of year | \$3,109 | \$3,119 | \$4,436 |
| Additions as a result of tax positions taken during the current year | 956 | 528 | 858 |
| Additions as a result of tax positions taken during prior years | 1,031 | 442 | 283 |
| Reductions as a result of tax positions taken during prior years | — | (460) | (575) |
| Reductions relating to settlements with taxing authorities | — | — | (1,342) |
| Reductions as a result of lapse of statute of limitations | (503) | (520) | (541) |
| Balance at end of year | \$4,593 | \$3,109 | \$3,119 |

If recognized, \$3.0 million of the \$4.6 million of UTBs at December 31, 2014 would affect the effective tax rate, compared to \$2.0 million of the \$3.1 million at December 31, 2013.

Webster recognizes accrued interest and penalties related to UTBs, where applicable, in income tax expense. During the years ended December 31, 2014, 2013, and 2012, Webster recognized interest and penalties of \$0.5 million, \$0.3 million, and \$0.3 million, respectively. At December 31, 2014 and 2013, the Company had accrued interest and penalties related to UTBs of \$1.6 million and \$1.2 million, respectively.

Webster has determined it is reasonably possible that its total UTBs could decrease by an amount in the range of \$1.0 million to \$3.0 million by the end of 2015 as a result of potential settlements with state and local taxing authorities concerning tax-base and apportionment determinations and/or lapses in statute-of-limitations periods.

Webster is currently under, or subject to, examination by various taxing authorities. Federal tax returns for all years subsequent to 2007 are either under or remain open to examination. For Webster's principal state tax jurisdictions, Connecticut and Massachusetts tax returns for years subsequent to 2010 remain open to examination while New York and Rhode Island tax returns for years subsequent to 2006 or 2007 are either under or remain open to examination.

Table of Contents

NOTE 8: Deposits

A summary of deposits by type follows:

| (In thousands) | At December 31, | |
|-------------------------|-----------------|--------------|
| | 2014 | 2013 |
| Non-interest-bearing: | | |
| Demand | \$3,598,872 | \$3,128,152 |
| Interest-bearing: | | |
| Checking | 2,155,047 | 1,934,291 |
| Health savings accounts | 1,824,799 | 1,533,310 |
| Money market | 1,908,522 | 2,167,593 |
| Savings | 3,892,778 | 3,863,930 |
| Time deposits | 2,271,587 | 2,227,144 |
| Total interest-bearing | 12,052,733 | 11,726,268 |
| Total deposits | \$15,651,605 | \$14,854,420 |

| | | |
|---|-----------|-----------|
| Time deposits and interest-bearing checking obtained through brokers included in above balances | \$357,629 | \$205,934 |
| Time deposits with a denomination of \$100 thousand or more | 1,035,522 | 867,867 |
| Demand deposit overdrafts reclassified as loan balances | 1,488 | 1,455 |

At December 31, 2014, the scheduled maturities of time deposits are as follows:

| (In thousands) | Years ending December 31, |
|----------------|------------------------------|
| 2015 | \$1,260,472 |
| 2016 | 349,674 |
| 2017 | 137,284 |
| 2018 | 148,777 |
| 2019 | 374,654 |
| Thereafter | 726 |
| Time deposits | \$2,271,587 |

Table of Contents

NOTE 9: Securities Sold Under Agreements to Repurchase and Other Borrowings

The following table summarizes securities sold under agreements to repurchase and other borrowings:

| (In thousands) | At December 31, | |
|---|-----------------|-------------|
| | 2014 | 2013 |
| Securities sold under agreements to repurchase: | | |
| Original maturity of one year or less | \$409,756 | \$359,662 |
| Original maturity of greater than one year, non-callable | 550,000 | 550,000 |
| Callable at the option of the counterparty ⁽¹⁾ | — | 100,000 |
| | 959,756 | 1,009,662 |
| Other borrowings: | | |
| Federal funds purchased | 291,000 | 322,000 |
| Securities sold under agreements to repurchase and other borrowings | \$1,250,756 | \$1,331,662 |

There were \$100 million of securities sold under agreements to repurchase that had callable options for June 23, 2014 and were classified as callable at the option of the counterparty at December 31, 2013. The callable options ⁽¹⁾ were not exercised as of the call date and were reclassified as original maturity of greater than one year, non-callable during the quarter ended September 30, 2014.

Repurchase agreements are used as a source of borrowed funds and are collateralized by U.S. Government agency mortgage-backed securities which are delivered to broker/dealers. Repurchase agreements with counterparties are limited to primary dealers in government securities or commercial and municipal customers through Webster's Treasury Sales desk. Dealer counterparties have the right to pledge, transfer, or hypothecate purchased securities during the term of the transaction. The Company has right of offset with respect to repurchase agreement assets and liabilities where there are netting agreements in place. At December 31, 2014, the Company has a gross repurchase agreement liability of \$1.0 billion.

Information concerning repurchase agreements outstanding at December 31, 2014 is presented below:

| (Dollars in thousands) | Balance | Fair Value of Collateral | Weighted-Average Rate | Weighted-Average Remaining Maturity | |
|------------------------|-----------|-----------------------------|--------------------------|--|--------|
| Maturity: | | | | | |
| Up to 30 days | \$409,556 | \$418,504 | 0.15 | % 2.76 | days |
| 31 to 90 days | 200 | 208 | 0.15 | 2.63 | months |
| Over 90 days | 550,000 | 592,659 | 2.73 | 2.82 | years |
| Totals | \$959,756 | \$1,011,371 | 1.63 | % 1.71 | years |

The following table sets forth additional information for short-term borrowings:

| (Dollars in thousands) | At or for the years ended December 31, | | | | | | | |
|---|--|------|-----------|------|-----------|------|---|---|
| | 2014 | | 2013 | | 2012 | | | |
| | Amount | Rate | Amount | Rate | Amount | Rate | | |
| Securities sold under agreements to repurchase: | | | | | | | | |
| At end of year | \$409,756 | 0.15 | \$359,662 | 0.16 | \$326,160 | 0.15 | % | % |
| Average during year | 374,935 | 0.16 | 316,560 | 0.15 | 306,294 | 0.18 | | |
| Highest month-end balance during year | 459,259 | — | 372,922 | — | 357,396 | — | | |
| Federal funds purchased: | | | | | | | | |
| At end of year | 291,000 | 0.17 | 322,000 | 0.20 | — | — | | |
| Average during year | 387,004 | 0.20 | 255,689 | 0.18 | 173,690 | 0.17 | | |
| Highest month-end balance during year | 457,000 | — | 398,000 | — | 255,200 | — | | |

Table of Contents

NOTE 10: Federal Home Loan Bank Advances

The following table summarizes Federal Home Loan Bank advances:

| (Dollars in thousands) | At December 31, 2014 | | 2013 | |
|---------------------------------|-------------------------|---|----------------------|---|
| | Total Outstanding | Weighted- Average Contractual Coupon Rate | Total Outstanding | Weighted- Average Contractual Coupon Rate |
| FHLB advances maturing: | | | | |
| Within 1 year | \$2,275,000 | 0.23 % | \$1,550,000 | 0.25 % |
| After 1 but within 2 years | 145,934 | 1.80 | — | — |
| After 2 but within 3 years | 500 | 5.66 | 145,934 | 1.80 |
| After 3 but within 4 years | 200,000 | 1.36 | 500 | 5.66 |
| After 4 but within 5 years | 78,026 | 1.95 | 200,000 | 1.36 |
| After 5 years | 159,934 | 1.27 | 155,926 | 1.25 |
| | 2,859,394 | 0.50 % | 2,052,360 | 0.54 % |
| Unamortized premiums | 37 | | 61 | |
| Federal Home Loan Bank advances | \$2,859,431 | | \$2,052,421 | |

At December 31, 2014, Webster Bank had pledged loans with an aggregate carrying value of \$5.2 billion as collateral for borrowings and had additional borrowing capacity from the FHLB of approximately \$0.7 billion, as well as an unused line of credit of approximately \$5.0 million. At December 31, 2013, Webster Bank had pledged loans with an aggregate carrying value of \$4.8 billion as collateral for borrowings and had additional borrowing capacity from the FHLB of approximately \$1.0 billion, as well as an unused line of credit of approximately \$5.0 million. At December 31, 2014 and December 31, 2013, Webster Bank was in compliance with FHLB collateral requirements.

NOTE 11: Long-Term Debt

The following table summarizes long-term debt:

| (Dollars in thousands) | At December 31, | |
|--|-----------------|-----------|
| | 2014 | 2013 |
| 4.375% Senior fixed-rate notes due February 15, 2024 | \$150,000 | \$— |
| 5.125% Senior fixed-rate notes due April 15, 2014 | — | 150,000 |
| Junior subordinated debt Webster Statutory Trust I floating-rate notes due September 17, 2033 ⁽¹⁾ | 77,320 | 77,320 |
| Total notes and subordinated debt | 227,320 | 227,320 |
| Unamortized discount, net ⁽²⁾ | (1,083) | (21) |
| Hedge accounting adjustments ⁽²⁾ | — | 1,066 |
| Long-term debt | \$226,237 | \$228,365 |

⁽¹⁾ The interest rate on Webster Statutory Trust I floating-rate notes, which varies quarterly based on 3-month LIBOR plus 2.95%, was 3.193% at December 31, 2014 and 3.194% at December 31, 2013

⁽²⁾ Related to senior fixed-rate notes due 2024 at December 31, 2014 and senior fixed-rate notes due 2014 at December 31, 2013

NOTE 12: Shareholders' Equity

Common Stock

On June 8, 2011, the U.S. Treasury closed an underwritten public offering of 3,282,276 warrants issued in connection with the Company's participation in the Capital Purchase Program, each representing the right to purchase one share of Webster common stock, \$0.01 par value per share. The warrants have an exercise price of \$18.28, expire on November 21, 2018, and are listed on the New York Stock Exchange under the symbol "WBS WS." The Company did not receive any of the proceeds of the warrant offering; however, the Company paid \$14.4 million to purchase 2,282,276 warrants at auction, which were subsequently canceled. In addition, the Company has purchased 320,379 warrants from the open market have been exercised since the warrant offering. In the fourth quarter of 2014, 556,702

warrants were exercised, resulting in the issuance of 241,821 shares of common stock. At December 31, 2014, there are 122,919 warrants outstanding and exercisable.

105

Table of Contents

On December 7, 2012, Warburg Pincus Private Equity and one of its affiliates ("Warburg Pincus") offered for sale in an underwritten secondary offering 10,000,000 shares of Webster's common stock at a price to the public of \$20.10 per share. Warburg Pincus received all of the net proceeds from this offering. No shares of common stock were sold by Webster. Immediately following the completion of the offering, Warburg Pincus continued to own 4,179,920 shares of common stock and had the right to acquire, pursuant to the exercise of warrants, 8,625,000 shares of Webster common stock. In connection with the common stock repurchase program, Webster purchased 2,518,891 shares of its common stock in the Warburg Pincus offering at a price per share equal to that being paid by the underwriter to Warburg Pincus in the offering, or \$19.85 per share. On March 22, 2013, the Company exchanged 4,564,930 shares of its common stock with Warburg Pincus for all their outstanding Series A1 and A2 warrants in a cashless exercise based on an exercise price of \$11.50 per share. On May 13, 2013, Warburg Pincus completed a public offering of 8,744,850 shares of Webster common stock, which constituted all of its holdings of Webster common stock at such time.

On December 6, 2012, Webster announced that its Board of Directors had authorized a \$100 million common stock repurchase program under which shares may be repurchased from time to time in open market or privately negotiated transactions, subject to market conditions and other factors. A total of 427,185 and 26,819 shares of common stock were repurchased during 2014 and 2013, respectively, at an average cost of \$30.59 and \$25.03 per common share, respectively. Of the shares repurchased during 2014 and 2013, 77,185 and 26,819, respectively, were for employee compensation plans. Webster's common stock repurchase program has \$39.3 million of remaining repurchase authority at December 31, 2014.

Preferred Stock

On December 4, 2012, Webster closed on a public offering of 5,060,000 depository shares, each representing 1/1000th ownership interest in a share of Webster's 6.40% Series E Non-Cumulative Perpetual Preferred Stock, par value \$0.01 per share, with a liquidation preference of \$25,000 per share (equivalent to \$25 per depository share) (the "Series E Preferred Stock"). Webster will pay dividends as declared by the Board of Directors or a duly authorized committee of the Board. Dividends are payable at a rate of 6.40% per annum, quarterly in arrears, on the fifteenth day of each March, June, September, and December. Dividends on the Series E Preferred Stock will not be cumulative and will not be mandatory. If for any reason the Board of Directors or a duly authorized committee of the Board does not declare a dividend on the Series E Preferred Stock for any dividend period, such dividend will not accrue or be payable, and Webster will have no obligation to pay dividends for such dividend period, whether or not dividends are declared for any future dividend periods.

The Company may redeem the Series E Preferred Stock at its option, in whole or in part, on December 15, 2017, or any dividend payment date thereafter, at a redemption price equal to \$25,000 per share (equivalent to \$25 per depository share), plus any declared and unpaid dividends, without accumulation of any undeclared dividends. The Series E Preferred Stock also may be redeemed at the Company's option, in whole or in part, upon the occurrence of a regulatory capital treatment event at a redemption price equal to \$25,000 per share (equivalent to \$25 per depository share), plus any declared and unpaid dividends, without accumulation of any undeclared dividends. The Series E Preferred Stock does not have any voting rights except with respect to authorizing or increasing the authorized amount of senior stock, certain changes to the terms of the Series E Preferred Stock, or in the case of certain dividend nonpayments.

As of December 31, 2014, Webster has 28,939 shares of 8.50% Series A Non-Cumulative Perpetual Convertible Preferred Stock, par value \$0.01 per share (Series A Preferred Stock) outstanding. Dividends on the Series A Preferred Stock are non-cumulative and payable quarterly in arrears, on the fifteenth day of each March, June, September, and December, when, as, and if authorized and declared by Webster's board of directors, at an annual rate of 8.50% on the liquidation preference of \$1,000 per share.

The shares of Series A Preferred Stock are not subject to the operation of a sinking fund and have no participation rights. The holders of this series have no general voting rights. If any quarterly dividend payable on this series is in arrears for six or more dividend periods (whether consecutive or not), the holders of this series, voting together as a single class with holders of any and all other series of voting preferred stock then outstanding ranking equally as for payment of dividends and upon which equivalent voting rights have been conferred and are exercisable, will be

entitled to vote for the election of two additional members of Webster's board of directors subject to certain limitations. These voting rights and the terms of any preferred stock directors terminate when Webster has paid in full dividends on this series for at least four consecutive dividend periods following the dividend arrearage.

Each share of Series A Preferred Stock may be converted at any time, at the option of the holder, into 36.8046 shares of Webster's common stock plus cash in lieu of fractional shares, subject to adjustment under certain circumstances. Since June 15, 2013, if the closing price of Webster's common stock exceeds 130% of the then-applicable conversion price for 20 trading days during any 30 consecutive trading day period, including the last trading day of such period, ending on the trading day preceding the date Webster gives notice of conversion, Webster may at its option cause some or all of the Series A Preferred Stock to be automatically converted into Webster common stock at the then prevailing conversion rate.

106

Table of Contents

NOTE 13: Accumulated Other Comprehensive Loss

The following table summarizes the changes in accumulated other comprehensive loss by component:

| (In thousands) | Available For Sale and Transferred Securities | Derivative Instruments | Defined Benefit Pension and Postretirement Benefit Plans | Total |
|---|---|---------------------------|--|--------------|
| Balance at December 31, 2011 | \$ 15,967 | \$ (28,884) | \$ (47,287) | \$ (60,204) |
| Other comprehensive income (loss) before reclassifications | 28,950 | (3,243) | (2,462) | 23,245 |
| Amounts reclassified from accumulated other comprehensive income (loss) | (2,176) | 4,225 | 2,644 | 4,693 |
| Net current-period other comprehensive income, net of tax | 26,774 | 982 | 182 | 27,938 |
| Balance at December 31, 2012 | 42,741 | (27,902) | (47,105) | (32,266) |
| Other comprehensive (loss) income before reclassifications | (49,572) | 3,744 | 17,298 | (28,530) |
| Amounts reclassified from accumulated other comprehensive income (loss) | 4,214 | 5,952 | 2,081 | 12,247 |
| Net current-period other comprehensive (loss) income, net of tax | (45,358) | 9,696 | 19,379 | (16,283) |
| Balance at December 31, 2013 | (2,617) | (18,206) | (27,726) | (48,549) |
| Other comprehensive income (loss) before reclassifications | 21,811 | (12,506) | (19,496) | (10,191) |
| Amounts reclassified from accumulated other comprehensive income (loss) | (2,773) | 5,182 | 70 | 2,479 |
| Net current-period other comprehensive income (loss), net of tax | 19,038 | (7,324) | (19,426) | (7,712) |
| Balance at December 31, 2014 | \$ 16,421 | \$ (25,530) | \$ (47,152) | \$ (56,261) |

The following table summarizes the reclassifications out of accumulated other comprehensive loss:

| (In thousands) | Years ended December 31, | | | Associated Line Item in the Consolidated Statements Of Income |
|---|---|---|---|---|
| | 2014 Amount Reclassified From Accumulated Other Comprehensive Loss | 2013 Amount Reclassified From Accumulated Other Comprehensive Loss | 2012 Amount Reclassified From Accumulated Other Comprehensive Loss | |
| Available-for-sale and transferred securities: | | | | |
| Unrealized gains (losses) on investments | \$ 5,499 | \$ 712 | \$ 3,347 | Net gain on sale of investment securities |
| Unrealized gains (losses) on investments | (1,145) | (7,277) | — | Impairment loss recognized in earnings |
| Tax (expense) benefit | (1,581) | 2,351 | (1,171) | Income tax expense |
| Net of tax | \$ 2,773 | \$ (4,214) | \$ 2,176 | |
| Derivative instruments: | | | | |
| Cash flow hedges | \$ (8,100) | \$ (9,272) | \$ (6,575) | Total interest expense |
| Tax benefit | 2,918 | 3,320 | 2,350 | Income tax expense |
| Net of tax | \$ (5,182) | \$ (5,952) | \$ (4,225) | |
| Defined benefit pension and postretirement benefit plans: | | | | |
| Amortization of net loss | \$ (37) | \$ (3,169) | \$ (4,042) | Compensation and benefits |

Edgar Filing: WEBSTER FINANCIAL CORP - Form 10-K

| | | | | | | | |
|---------------------|-------|---|-----------|---|-----------|---|---------------------------|
| Prior service costs | (73 |) | (73 |) | (73 |) | Compensation and benefits |
| Tax benefit | 40 | | 1,161 | | 1,471 | | Income tax expense |
| Net of tax | \$(70 |) | \$ (2,081 |) | \$ (2,644 |) | |

107

Table of Contents

The following tables summarize the tax effects for each component of other comprehensive income (loss):

| (In thousands) | Year ended December 31, 2014 | | |
|---|------------------------------|-----------------------|-------------------|
| | Pre-Tax Amount | Tax Benefit (Expense) | Net of Tax Amount |
| Available-for-sale and transferred securities: | | | |
| Net unrealized loss during the period | \$34,242 | \$(12,469) |)\$21,773 |
| Reclassification for net gain included in net income | (5,499) |)1,999 | (3,500) |
| Net non-credit other than temporary impairment | 1,145 | (418) |)727 |
| Amortization of unrealized loss on securities transferred to held-to-maturity | 60 | (22) |)38 |
| Total available-for-sale and transferred securities | 29,948 | (10,910) |)19,038 |
| Derivative instruments: | | | |
| Net unrealized gain during the period | (19,589) |)7,083 | (12,506) |
| Reclassification adjustment for items included in net income | 8,100 | (2,918) |)5,182 |
| Total derivative instruments | (11,489) |)4,165 | (7,324) |
| Defined benefit pension and postretirement benefit plans: | | | |
| Current year actuarial gain | (30,683) |)11,187 | (19,496) |
| Reclassification adjustment for amortization of net loss included in net income | 37 | (14) |)23 |
| Reclassification adjustment for prior service cost included in net income | 73 | (26) |)47 |
| Total defined benefit pension and postretirement benefit plans | (30,573) |)11,147 | (19,426) |
| Other comprehensive income (loss) | \$(12,114) |)\$4,402 | \$(7,712) |
| | Year ended December 31, 2013 | | |
| (In thousands) | Pre-Tax Amount | Tax Benefit (Expense) | Net of Tax Amount |
| Available-for-sale and transferred securities: | | | |
| Net unrealized loss during the period | \$(77,524) |)\$27,762 | \$(49,762) |
| Reclassification for net gain included in net income | (712) |)255 | (457) |
| Net non-credit other than temporary impairment | 7,277 | (2,606) |)4,671 |
| Amortization of unrealized loss on securities transferred to held-to-maturity | 296 | (106) |)190 |
| Total available-for-sale and transferred securities | (70,663) |)25,305 | (45,358) |
| Derivative instruments: | | | |
| Net unrealized gain during the period | 5,826 | (2,082) |)3,744 |
| Reclassification adjustment for items included in net income | 9,272 | (3,320) |)5,952 |
| Total derivative instruments | 15,098 | (5,402) |)9,696 |
| Defined benefit pension and postretirement benefit plans: | | | |
| Current year actuarial gain | 26,949 | (9,651) |)17,298 |
| Reclassification adjustment for amortization of net loss included in net income | 3,169 | (1,135) |)2,034 |
| Reclassification adjustment for prior service cost included in net income | 73 | (26) |)47 |
| Total defined benefit pension and postretirement benefit plans | 30,191 | (10,812) |)19,379 |
| Other comprehensive income (loss) | \$(25,374) |)\$9,091 | \$(16,283) |
| | Year ended December 31, 2012 | | |
| (In thousands) | Pre-Tax Amount | Tax Benefit (Expense) | Net of Tax Amount |
| Available-for-sale and transferred securities: | | | |
| Net unrealized loss during the period | \$45,024 | \$(16,096) |)\$28,928 |
| Reclassification for net gain included in net income | (3,347) |)1,171 | (2,176) |

Edgar Filing: WEBSTER FINANCIAL CORP - Form 10-K

| | | | |
|---|----------|-----------|-----------|
| Net non-credit other than temporary impairment | — | — | — |
| Amortization of unrealized loss on securities transferred to held-to-maturity | 35 | (13 |)22 |
| Total available-for-sale and transferred securities | 41,712 | (14,938 |)26,774 |
| Derivative instruments: | | | |
| Net unrealized gain during the period | (5,047 |)1,804 | (3,243) |
| Reclassification adjustment for items included in net income | 6,575 | (2,350 |)4,225 |
| Total derivative instruments | 1,528 | (546 |)982 |
| Defined benefit pension and postretirement benefit plans: | | | |
| Current year actuarial gain | (3,832 |)1,370 | (2,462) |
| Reclassification adjustment for amortization of net loss included in net income | 4,042 | (1,445 |)2,597 |
| Reclassification adjustment for prior service cost included in net income | 73 | (26 |)47 |
| Total defined benefit pension and postretirement benefit plans | 283 | (101 |)182 |
| Other comprehensive income (loss) | \$43,523 | \$(15,585 |)\$27,938 |

108

Table of Contents

NOTE 14: Regulatory Matters

Regulatory Capital Requirements. Banks and bank holding companies are subject to various regulatory capital requirements administered by federal banking agencies. Capital adequacy guidelines and, additionally for banks, prompt corrective action regulations involve quantitative measures of assets, liabilities, and certain off-balance sheet items calculated under regulatory accounting practices. These quantitative measures, to ensure capital adequacy, require minimum amounts and ratios.

As defined in the regulations, the Total risk-based and Tier 1 capital ratios are calculated by dividing the respective capital amounts by risk-weighted assets. Risk-weighted assets are calculated based on regulatory requirements and include total assets, excluding goodwill and other intangible assets, allocated by risk-weight category, and certain off-balance sheet items, primarily loan commitments. As defined in the regulations, the Tier 1 leverage capital ratio is calculated by dividing Tier 1 capital by adjusted quarterly average total assets. Capital amounts and classifications are also subject to qualitative judgments by regulators about components, risk-weighting, and other factors.

The following table provides information on capital and capital ratios of Webster Financial Corporation and Webster Bank, N.A.:

| (Dollars in thousands) | Capital | | Capital Requirements | | | |
|-------------------------------|-------------|--------|----------------------|-------|-------------------------|--------|
| | Amount | Ratio | Minimum Amount | Ratio | Well Capitalized Amount | Ratio |
| At December 31, 2014 | | | | | | |
| Webster Financial Corporation | | | | | | |
| Total risk-based capital | \$2,096,772 | 14.1 % | \$1,192,651 | 8.0 % | \$1,490,706 | 10.0 % |
| Tier 1 capital | 1,931,276 | 13.0 | 596,326 | 4.0 | 894,423 | 6.0 |
| Tier 1 leverage capital | 1,931,276 | 9.0 | 859,241 | 4.0 | 1,074,051 | 5.0 |
| Webster Bank, N.A. | | | | | | |
| Total risk-based capital | \$1,939,229 | 13.0 % | \$1,190,242 | 8.0 % | \$1,487,803 | 10.0 % |
| Tier 1 capital | 1,774,814 | 11.9 | 595,121 | 4.0 | 892,682 | 6.0 |
| Tier 1 leverage capital | 1,774,814 | 8.3 | 858,197 | 4.0 | 1,072,746 | 5.0 |
| At December 31, 2013 | | | | | | |
| Webster Financial Corporation | | | | | | |
| Total risk-based capital | \$1,965,171 | 14.2 % | \$1,106,203 | 8.0 % | \$1,382,754 | 10.0 % |
| Tier 1 capital | 1,807,642 | 13.1 | 553,101 | 4.0 | 829,652 | 6.0 |
| Tier 1 leverage capital | 1,807,642 | 9.0 | 801,535 | 4.0 | 1,001,919 | 5.0 |
| Webster Bank, N.A. | | | | | | |
| Total risk-based capital | \$1,815,423 | 13.2 % | \$1,104,200 | 8.0 % | \$1,380,250 | 10.0 % |
| Tier 1 capital | 1,658,466 | 12.0 | 552,100 | 4.0 | 828,150 | 6.0 |
| Tier 1 leverage capital | 1,658,466 | 8.3 | 800,063 | 4.0 | 1,000,079 | 5.0 |

Webster is subject to regulatory capital requirements administered by the Federal Reserve Bank ("FRB"), while Webster Bank is subject to regulatory capital requirements administered by the Office of the Comptroller of the Currency ("OCC"). Regulatory authorities can initiate certain mandatory actions if Webster or Webster Bank fail to meet minimum capital requirements, which could have a direct material effect on the Company's financial statements. Dividend Restrictions. In the ordinary course of business, Webster is dependent upon dividends from Webster Bank to provide funds for its cash requirements, including payments of dividends to shareholders. Banking regulations may limit the amount of dividends that may be paid. Approval by regulatory authorities is required if the effect of dividends declared would cause the regulatory capital of Webster Bank to fall below specified minimum levels, or if dividends declared exceed the net income for that year combined with the undistributed net income for the preceding two years. In addition, the OCC has discretion to prohibit any otherwise permitted capital distribution on general safety and soundness grounds. Dividends paid by Webster Bank to Webster totaled \$100.0 million and \$90.0 million during the years ended December 31, 2014 and 2013, respectively.

Cash Restrictions. Webster Bank is required by FRB regulations to hold cash reserve balances on hand or with the Federal Reserve Banks. Pursuant to this requirement, the Bank held \$38.3 million and \$41.8 million at December 31,

2014 and 2013, respectively.

Trust Preferred Securities. The Company holds an unconsolidated VIE trust that has issued trust preferred securities totaling \$75.0 million at December 31, 2014 and 2013, which have been included in the Tier 1 capital of Webster for regulatory reporting purposes pursuant to the Federal Reserve's capital adequacy guidelines. Certain provisions of the Basel III capital framework require the Company to phase out trust preferred securities from Tier 1 capital beginning January 1, 2015. Excluding trust preferred securities from the Tier 1 capital will not affect Webster's ability to meet all capital adequacy requirements to which it is subject.

109

Table of Contents

NOTE 15: Earnings Per Common Share

The calculation of basic and diluted earnings per common share follows:

| (In thousands, except per share data) | Years ended December 31, | | |
|---|--------------------------|-----------|-----------|
| | 2014 | 2013 | 2012 |
| Earnings for basic and diluted earnings per common share: | | | |
| Net income available to common shareholders | \$189,196 | \$168,746 | \$171,237 |
| Less: Earnings allocated to participating securities | 674 | 617 | 748 |
| Net income allocated to common shareholders | \$188,522 | \$168,129 | \$170,489 |
| Shares: | | | |
| Weighted-average common shares outstanding - basic | 89,899 | 88,713 | 87,211 |
| Effect of dilutive securities: | | | |
| Stock options and restricted stock | 466 | 436 | 281 |
| Warrants - Series A1 and A2 | — | 922 | 4,048 |
| Warrants - other | 255 | 190 | 109 |
| Weighted-average common shares outstanding - diluted | 90,620 | 90,261 | 91,649 |
| Earnings per common share: | | | |
| Basic | \$2.10 | \$1.90 | \$1.96 |
| Diluted | 2.08 | 1.86 | 1.86 |

Stock Options

Options to purchase 0.6 million, 0.8 million, and 1.7 million common shares for the years ended December 31, 2014, 2013, and 2012, respectively, were excluded from the calculation of diluted earnings per share because the options' exercise prices were greater than the average market price of Webster's common stock for the respective periods presented.

Restricted Stock

Non-participating restricted stock awards of 170,647, 201,366, and 138,332 shares for the years ended December 31, 2014, 2013, and 2012, respectively, whose issuance is contingent upon the satisfaction of certain performance conditions, were deemed to be anti-dilutive and, therefore, are excluded from the calculation of diluted earnings per share for the respective periods presented.

Warrants

Series A1 and A2 warrants issued in connection with the Warburg investment were exchanged in a cashless exercise on March 22, 2013. The weighted-average dilutive effect of these warrants prior to the exchange is included in the calculation of diluted earnings per share for the years ended December 31, 2013 and 2012 because the exercise price of the warrants was less than the average market price of Webster's common stock for those periods.

Other warrants initially issued to the U.S. Treasury and sold in a secondary public offering on June 8, 2011 represent 0.1 million potential issuable shares of common stock at December 31, 2014, and 0.7 million at December 31, 2013 and 2012. The weighted-average dilutive effect of these warrants is included in the calculation of diluted earnings per share for the years ended December 31, 2014, 2013 and 2012, because the exercise price of the warrants was less than the average market price of Webster's common stock for the respective periods presented.

Series A Preferred Stock

Series A Preferred Stock represents potential issuable common stock at December 31, 2014, 2013, and 2012. The weighted-average effect of 1.1 million shares of common stock associated with the Series A Preferred Stock was deemed to be anti-dilutive and, therefore, is excluded from the calculation of diluted earnings per share for the years ended December 31, 2014, 2013, and 2012.

Table of Contents

NOTE 16: Derivative Financial Instruments

Risk Management Objective of Using Derivatives

Webster manages economic risks, including interest rate, liquidity, and credit risk, primarily by managing the amount, sources, and duration of its debt funding and the use of derivative financial instruments. Specifically, Webster enters into derivative financial instruments to manage exposure that arises from business activities, that result in the receipt or payment of future known and uncertain cash amounts, the values of which are determined by interest rates. Cash flow or fair value hedge designation, for accounting, depends on the specific risk being hedged. Webster uses cash flow hedges to reduce or eliminate changes in cash flows due to variable rates and may use fair value hedges to mitigate changes in fair value due to fixed rates or prices.

Cash Flow Hedges of Interest Rate Risk

Webster's primary objectives in using interest rate derivatives are to add stability to interest expense and to manage its exposure to interest rate movements. To accomplish these objectives, Webster uses interest rate swaps and caps as part of its interest rate risk management strategy. Interest rate swaps and caps designated as cash flow hedges are designed to manage the risk associated with a forecasted event or an uncertain variable rate cash flow. The change in fair value of interest rate swaps and caps is recorded in Accumulated Other Comprehensive Income ("AOCI") during the term of the cash flow hedge.

Webster uses forward-settle interest rate swaps to protect the Company against adverse fluctuations in interest rates by reducing its exposure to variability in cash flows relating to interest payments on forecasted debt issuances. The current forward-settle interest rate swaps are structured as pay fixed-receive 1-month LIBOR. Forward-settle swaps are typically terminated and cash settled to coincide with a debt issuance. Upon the swap termination and debt issuance, the gain or loss that has been recorded in AOCI is amortized into interest expense over the life of the debt. The table below presents information for Webster's forward-settle interest rate swaps outstanding at December 31, 2014:

(Dollars in thousands)

| Number of Instruments | Total Notional Amount | Trade Date | Effective Date | Maturity Date | Debt Issuance Expected |
|-----------------------|-----------------------|---------------------------|----------------|---------------|----------------------------|
| 2 | \$50,000 | October and November 2013 | November 2014 | November 2019 | At or before May 2015 |
| 2 | \$50,000 | January 2014 | January 2015 | January 2020 | October 2014 - July 2015 |
| 2 | \$50,000 | April and May 2014 | June 2015 | June 2020 | March 2015 - December 2015 |

Webster uses interest rate swaps and caps to protect the Company from exposure to variability in cash flows relating to interest payments on floating-rate funding instruments. The swaps and caps are structured to offset fluctuations in interest rates on floating-rate debt during the life of the funding instrument.

The table below presents information for Webster's interest rate swaps and caps outstanding at December 31, 2014:

(Dollars in thousands)

| Number of Instruments | Total Notional Amount | Instrument Type | Index Rate | Hedged Debt | Maturity Date |
|-----------------------|-----------------------|-----------------|---------------|--|--|
| 6 | \$150,000 | Cap | 3.0% strike | \$150 million 3-month LIBOR indexed floating-rate FHLB advance | December 2021 |
| 4 | \$100,000 | Swap | 1 Month Libor | \$100 million 28 day rolling FHLB advance for a 5-year term | July 2019, August 2019, September 2019 |

The table below presents the notional amounts and fair values for Webster's interest rate derivatives designated as cash flow hedges as well as their classification in the accompanying Consolidated Balance Sheets:

| | |
|----------------------|----------------------|
| At December 31, 2014 | At December 31, 2013 |
|----------------------|----------------------|

Edgar Filing: WEBSTER FINANCIAL CORP - Form 10-K

| (Dollars in thousands) | Balance Sheet Classification | # of Instruments | Notional Amount | Fair Value | # of Instruments | Notional Amount | Fair Value |
|------------------------|------------------------------|------------------|-----------------|------------|------------------|-----------------|------------|
| Interest rate swap | Other assets | — | \$— | \$— | 8 | \$200,000 | \$3,027 |
| Interest rate swap | Other liabilities | 10 | 250,000 | (4,598) | 5 | 125,000 | (622) |
| Interest rate cap | Other assets | 6 | 150,000 | 4,481 | 2 | 50,000 | 3,554 |

111

Table of Contents

AOCI related to cash flow hedges

The changes in fair value of derivatives designated as cash flow hedges are recorded in AOCI. These amounts are reclassified to interest expense as interest payments are made on the Company's variable-rate debt. The remaining unamortized interest rate cap premium balance of \$8.0 million will be reclassified to interest expense over the term of the cap transactions according to a predetermined cap value schedule. Over the next twelve months, the Company estimates that \$2.3 million will be reclassified from AOCI as an increase to interest expense.

Webster records gains and losses related to forward-settle swap terminations in AOCI and amortizes the balance into earnings over the respective term of the hedged debt instruments. A loss of \$143 thousand was recognized in non-interest expense for hedge ineffectiveness due to the timing of swap terminations for the year ended December 31, 2014, and there was no hedge ineffectiveness for the year ended December 31, 2013. At December 31, 2014, the remaining unamortized loss on the termination of cash flow hedges is \$31.6 million. Over the next twelve months, the Company estimates that \$8.0 million will be reclassified from AOCI as an increase to interest expense.

The increase/(reduction) to interest expense on borrowings related to cash flow hedges is presented below:

| (In thousands) | Years ended December 31, | | | | | |
|---|--------------------------|-------------------------------|------------------|-------------------------------|------------------|-------------------------------|
| | 2014 | | 2013 | | 2012 | |
| | Interest Expense | Amount Reclassified From AOCI | Interest Expense | Amount Reclassified From AOCI | Interest Expense | Amount Reclassified From AOCI |
| Interest rate swaps on FHLB advances | \$585 | \$ 5,458 | \$498 | \$ 5,956 | \$1,393 | \$ 4,754 |
| Interest rate swaps on senior fixed-rate notes | — | 267 | — | — | — | — |
| Interest rate swaps on junior subordinated debt | — | — | — | (3) | — | (92) |
| Interest rate swaps on repurchase agreements | — | 2,224 | — | 3,319 | — | 2,959 |
| Interest rate swaps on trust preferred securities | — | 151 | — | — | — | (105) |
| Net increase to interest expense on borrowings | \$585 | \$ 8,100 | \$498 | \$ 9,272 | \$1,393 | \$ 7,516 |

Fair Value Hedges of Interest Rate Risk

Webster is exposed to changes in the fair value of certain of its fixed-rate obligations due to changes in benchmark interest rates. Webster, on occasion, uses interest rate swaps to manage its exposure to changes in fair value on these obligations attributable to changes in the benchmark interest rates. Interest rate swaps designated as fair value hedges involve the receipt of fixed-rate amounts from a counterparty in exchange for Webster making variable-rate payments over the life of the agreements without the exchange of the underlying notional amount. Webster did not have any derivative financial instruments designated as fair value hedges as of December 31, 2014 and December 31, 2013.

For a qualifying derivative designated as a fair value hedge, the gain or loss on the derivative, as well as the offsetting gain or loss on the hedged item attributable to the hedged risk, is recognized in interest expense. Webster includes the gain or loss from the period end mark-to-market ("MTM") adjustments on the hedged items in the same line item as the offsetting gain or loss on the related derivatives. The impact of derivative net settlements, hedge ineffectiveness, basis amortization adjustments, and amortization of deferred hedge terminations are also recognized in interest expense.

The reduction to interest expense on borrowings related to fair value hedges is presented below:

| (In thousands) | Years ended December 31, | | |
|---|--------------------------|------------|------------|
| | 2014 | 2013 | 2012 |
| Interest rate swaps on senior fixed-rate notes | \$(1,066) | \$(3,197) | \$(3,197) |
| Interest rate swaps on junior subordinated debt | — | (207) | (2,648) |
| Net reduction to interest expense on borrowings | \$(1,066) | \$(3,404) | \$(5,845) |

Table of Contents

Non-Hedge Accounting Derivatives / Non-designated Hedges

Webster has derivatives that do not meet hedge accounting requirements and are accounted for as free-standing derivatives with changes in fair value recorded in non-interest income. The Company's risk management strategy includes the use of derivatives to modify the repricing risk of assets and liabilities. As part of this strategy, the Company uses futures contracts to hedge certain loans. Other derivative instruments include interest rate swap and cap contracts sold to commercial and other customers who wish to modify interest rate sensitivity. These contracts are offset with dealer counterparty transactions structured with matching terms. As a result, there is minimal impact on earnings.

Webster had the following derivative positions that were not designated for hedge accounting:

At December 31, 2014

| (Dollars in thousands) | Balance Sheet Classification | # of Instruments | Notional Amount | Fair Value | | |
|---|------------------------------|------------------|-----------------|------------|-----------|----------|
| | | | | Gain | Loss | Net |
| Webster with customer position: | | | | | | |
| Commercial loan interest rate derivatives | Other assets | 224 | \$1,537,395 | \$48,209 | \$— | \$48,209 |
| Commercial loan interest rate derivatives | Other liabilities | 61 | 581,299 | — | (2,539) | (2,539) |
| Total customer position | | 285 | \$2,118,694 | \$48,209 | \$(2,539) | \$45,670 |

Webster with counterparty position:

| | | | | | | |
|---|-------------------|-----|-------------|---------|------------|------------|
| Commercial loan interest rate derivatives | Other assets | — | \$— | \$— | \$— | \$— |
| Commercial loan interest rate derivatives | Other liabilities | 276 | 2,118,631 | 5,408 | (34,491) | (29,083) |
| Futures contracts | Other liabilities | 7 | 5,600,000 | — | (293) | (293) |
| Total counterparty position | | 283 | \$7,718,631 | \$5,408 | \$(34,784) | \$(29,376) |

At December 31, 2013

| (Dollars in thousands) | Balance Sheet Classification | # of Instruments | Notional Amount | Fair Value | | |
|---|------------------------------|------------------|-----------------|------------|------------|----------|
| | | | | Gain | Loss | Net |
| Webster with customer position: | | | | | | |
| Commercial loan interest rate derivatives | Other assets | 159 | \$915,272 | \$29,004 | \$— | \$29,004 |
| Commercial loan interest rate derivatives | Other liabilities | 76 | 648,456 | — | (11,175) | (11,175) |
| Total customer position | | 235 | \$1,563,728 | \$29,004 | \$(11,175) | \$17,829 |

Webster with counterparty position:

| | | | | | | |
|---|-------------------|-----|--------------|----------|------------|-----------|
| Commercial loan interest rate derivatives | Other assets | 111 | \$914,044 | \$8,944 | \$(2,766) | \$6,178 |
| Commercial loan interest rate derivatives | Other liabilities | 118 | 649,623 | 8,118 | (20,094) | (11,976) |
| Futures contracts | Other liabilities | 14 | 11,200,000 | 32 | (259) | (227) |
| Total counterparty position | | 243 | \$12,763,667 | \$17,094 | \$(23,119) | \$(6,025) |

Webster reported the changes in the fair value of non-hedge accounting derivatives as a component of other non-interest income in the accompanying Consolidated Statements of Income as follows:

| (In thousands) | Years ended December 31, | | |
|---|--------------------------|---------|---------|
| | 2014 | 2013 | 2012 |
| Non-hedge derivatives, net | \$8,001 | \$5,770 | \$5,572 |
| Futures contracts | (595) | (438) | 48 |
| Net increase to other non-interest income | \$7,406 | \$5,332 | \$5,620 |

Offsetting Derivatives

Webster has entered into transactions with counterparties that are subject to a master netting agreement. Hedge accounting positions are recorded on a gross basis in other assets for a gain position and in other liabilities for a loss position, while non-hedge accounting net positions are recorded in other assets for a net gain or in other liabilities for a net loss position in the accompanying Consolidated Balance Sheets.

Table of Contents

The tables below present the financial assets and liabilities for non-customer derivative positions, including futures contracts, summarized by dealer counterparty or Derivative Clearing Organization ("DCO"):

At December 31, 2014

| (In thousands) | Notional Amount | Hedge Accounting Positions | | Non-Hedge Accounting Positions | | Total MTM(Loss) Gain | Cash Collateral Posted (Received) | Net Exposure (1) |
|----------------|--------------------|-------------------------------|-----------|-----------------------------------|------------|----------------------------|--|------------------------|
| | | MTM Gain | MTM Loss | MTM Gain | MTM Loss | | | |
| Dealer A | \$427,430 | \$— | \$(739) | \$1,861 | \$(6,576) | \$(5,454) | \$5,300 | \$— |
| Dealer B | 319,663 | 1,494 | — | 978 | (6,420) | (3,948) | 3,610 | — |
| Dealer C | 11,538 | — | — | — | (834) | (834) | — | — |
| Dealer D | 303,663 | 747 | — | 1,147 | (1,627) | 267 | (400) | — |
| Dealer E | 424,401 | 2,240 | — | 867 | (1,698) | 1,409 | (1,420) | — |
| Dealer F (2) | 6,631,936 | — | (3,858) | 555 | (17,629) | (20,932) | 39,037 | 18,105 |
| Total | \$8,118,631 | \$4,481 | \$(4,597) | \$5,408 | \$(34,784) | \$(29,492) | \$46,127 | |

At December 31, 2013

| (In thousands) | Notional Amount | Hedge Accounting Positions | | Non-Hedge Accounting Positions | | Total MTM (Loss) Gain | Cash Collateral Posted (Received) | Net Exposure (1) |
|----------------|--------------------|-------------------------------|----------|-----------------------------------|------------|--------------------------------|--|------------------------|
| | | MTM Gain | MTM Loss | MTM Gain | MTM Loss | | | |
| Dealer A | \$387,258 | \$730 | \$— | \$4,643 | \$(9,647) | \$(4,274) | \$4,300 | \$26 |
| Dealer B | 322,888 | 615 | — | 3,475 | (9,100) | (5,010) | 4,940 | — |
| Dealer C | 14,477 | — | — | — | (1,348) | (1,348) | — | — |
| Dealer D | 291,627 | 1,734 | — | 4,108 | (592) | 5,250 | (5,300) | — |
| Dealer E | 372,771 | 2,290 | (15) | 3,017 | (1,743) | 3,549 | (3,310) | — |
| Dealer F (2) | 11,749,646 | 1,212 | (607) | 1,819 | (657) | 1,767 | 7,485 | 9,252 |
| Total | \$13,138,667 | \$6,581 | \$(622) | \$17,062 | \$(23,087) | \$(66) | \$8,115 | |

(1) Net positive exposure represents over-collateralized loss positions which can be the result of DCO initial margin requirements posted in compliance with the Dodd-Frank Wall Street Reform and Consumer Protection Act.

(2) Dealer F represents Chicago Mercantile Exchange, our designated DCO.

Counterparty Credit Risk. Derivative contracts involve the risk of dealing with both bank customers and institutional derivative counterparties and their ability to meet contractual terms. The Company has International Swap Derivative Association ("ISDA") Master agreements, including a Credit Support Annex ("CSA"), with all derivative counterparties for non-cleared trades. The ISDA Master agreements provide that on each payment date, all amounts otherwise owing the same currency under the same transaction are netted so that only a single amount is owed in that currency. The ISDA provides, if the parties so elect, for such netting of amounts in the same currency among all transactions identified as being subject to such election that have common payment dates and booking offices. Under the CSA, daily net exposure in excess of a negotiated threshold is secured by posted cash collateral. The Company has negotiated a zero threshold with the majority of its approved financial institution counterparties. In accordance with Webster policies, institutional counterparties must be analyzed and approved through the Company's credit approval process.

The Company's credit exposure on interest rate derivatives with non-dealer counterparties is limited to the net favorable value, including accrued interest, reduced by the amount of collateral pledged by the counterparty. The Company's credit exposure related to derivatives with dealer counterparties is zero unless cash collateral exceeds the unfavorable market value.

In accordance with counterparty credit agreements and derivative clearing rules, the Company had approximately \$46.1 million in net margin collateral posted with financial counterparties at December 31, 2014 which was comprised of approximately \$47.9 million of margin collateral posted to financial counterparties or DCO and approximately \$1.8 million received from financial counterparties. Collateral levels for approved financial institution counterparties are

monitored daily and adjusted as necessary. In the event of default, should the collateral not be returned, the exposure would be offset by terminating the transaction.

The Company regularly evaluates the credit risk of its counterparties, taking into account likelihood of default, net exposures, and remaining contractual life, among other related factors. The Company's net current credit exposure relating to interest rate derivatives with Webster Bank customers was \$48.2 million at December 31, 2014. In addition, the Company monitors potential future exposure, representing its best estimate of exposure to remaining contractual maturity. The potential future exposure relating to interest rate derivatives with Webster Bank customers totaled \$16.5 million at December 31, 2014. The credit exposure is mitigated as transactions with customers are generally secured by the same collateral of the underlying transactions being hedged.

Table of Contents

Futures Contracts Derivatives. Webster holds a notional \$800 million short-sale of a one year strip of Fed funds futures contracts and continues to roll the maturities of these contracts. This transaction is designed to work in conjunction with floating rate assets with interest rate floors, which would not generate a benefit from an increase in short-term interest rates. Therefore, as the probability for rising short-term rates increases, the notional amount would be increased, and as the probability for rising short-term rates decreases, the notional amount would be reduced. The fair value of these contracts is a net loss of \$293 thousand and is reflected in other liabilities in the accompanying Consolidated Balance Sheets.

Mortgage Banking Derivatives. Forward sales of mortgage loans and MBS are utilized by Webster in its efforts to manage risk of loss associated with its mortgage loan commitments and mortgage loans held for sale. Prior to closing and funding certain single-family residential mortgage loans, interest rate lock commitments are generally extended to the borrowers. During the period from commitment date to closing date, Webster is subject to the risk that market rates of interest may change. If market rates rise, investors generally will pay less to purchase such loans causing a reduction in the anticipated gain on sale of the loans and possibly resulting in a loss. In an effort to mitigate such risk, forward delivery sales commitments are established, under which Webster agrees to deliver whole mortgage loans to various investors or issue MBS. At December 31, 2014, outstanding rate locks totaled approximately \$36.8 million and the outstanding commitments to sell residential mortgage loans totaled approximately \$58.4 million. Forward sales, which include mandatory forward commitments of approximately \$57.4 million at December 31, 2014, establish the price to be received upon the sale of the related mortgage loan, thereby mitigating certain interest rate risk. There is, however, still certain execution risk specifically related to Webster's ability to close and deliver to its investors the mortgage loans it has committed to sell. The interest rate locked loan commitments and forward sales commitments are recorded at fair value, with changes in fair value recorded as non-interest income in the accompanying Consolidated Statements of Income. At December 31, 2014 and December 31, 2013, the fair value of interest rate locked loan commitments and forward sales commitments totaled gains of \$18 thousand and \$540 thousand, respectively, and were recorded as a component of other assets in the accompanying Consolidated Balance Sheets.

Foreign Currency Derivatives. The Company enters into foreign currency forward contracts that are not designated for hedge accounting to minimize fluctuations of currency exchange rates on certain lending arrangements. The carrying amount and fair value of foreign currency forward contracts is immaterial at December 31, 2014 and December 31, 2013.

Risk Participation Agreements. The Company enters into financial guarantees of performance on interest rate swap derivatives. The purchased (asset) or sold (liability) guarantee allows the Company to participate-in (for a fee received) or participate-out (for a fee paid), the risk associated with certain derivative positions executed with the borrower by a lead bank. The risk participation agreement guarantee is recorded on the balance sheet at fair value, with changes in fair value recognized in earnings each period. The notional amount and fair value of risk participation agreements is immaterial at December 31, 2014 and December 31, 2013.

NOTE 17: Fair Value Measurements

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. Fair value is best determined using quoted market prices. However, in many instances, quoted market prices are not available. In such instances, fair values are determined using appropriate valuation techniques. Various assumptions and observable inputs must be relied upon in applying these techniques. Accordingly, the fair value estimates may not be realized in an immediate transfer of the respective asset or liability.

Fair Value Hierarchy

The three levels within the fair value hierarchy are as follows:

- **Level 1:** Valuation is based upon unadjusted quoted prices in active markets for identical assets or liabilities that the reporting entity has the ability to access at the measurement date.
- **Level 2:** Fair value is calculated using inputs other than quoted market prices that are directly or indirectly observable for the asset or liability. The valuation may rely on quoted prices for similar assets or liabilities in active markets, quoted prices for identical or similar assets or liabilities in inactive markets, inputs other than quoted prices that are

observable for the asset or liability (such as interest rates, volatilities, prepayment speeds, credit ratings, etc.), or inputs that are derived principally or corroborated by market data, by correlation, or other means.

Level 3: Inputs for determining the fair value of the respective assets or liabilities are not observable. Level 3 valuations are reliant upon pricing models and techniques that require significant management judgment or estimation.

Categorization within the valuation hierarchy is based upon the lowest level of input that is significant to the fair value measurement.

115

Table of Contents

Assets and Liabilities Measured at Fair Value on a Recurring Basis

Available-for-Sale Investment Securities

When quoted prices are available in an active market, the Company classifies securities within Level 1 of the valuation hierarchy. Level 1 securities include equity securities in financial institutions, U.S. Treasury Bills, and interest rate futures contracts.

If quoted market prices are not available, the Company employs an independent pricing service that utilizes matrix pricing to calculate fair value. Such fair value measurements consider observable data such as dealer quotes, market spreads, cash flows, yield curves, live trading levels, trade execution data, market consensus prepayments speeds, credit information, and respective terms and conditions for debt instruments. Management maintains procedures to monitor the pricing service's assumptions and establishes processes to challenge the pricing service's valuations that appear unusual or unexpected. Level 2 securities include agency CMO, agency MBS, agency CMBS, CLO, corporate debt, single-issuer trust preferred securities, and non-agency CMBS.

When a market is illiquid or there is a lack of transparency around the inputs to valuation, the securities are classified as Level 3, and reliance is placed upon internally developed models and management judgment for valuation.

Derivative Instruments

Fed funds futures contracts are valued based on unadjusted quoted prices in active markets and are classified within Level 1 of the fair value hierarchy. The Company's other derivative instruments are valued using third-party valuation software, which considers the present value of cash flows discounted using observable forward rate assumptions. Resulting fair values are validated against valuations performed by independent third parties and are classified within Level 2 of the fair value hierarchy. In determining if any fair value adjustments related to credit risk are required, Webster evaluates the credit risk of its counterparties by considering factors such as the likelihood of default by the counterparties, its net exposures, the remaining contractual life, as well as the amount of collateral securing the position. Webster reviews its counterparty exposure on a regular basis, and, when necessary, appropriate business actions are taken to adjust the exposure. When determining fair value, Webster applies the portfolio exception with respect to measuring counterparty credit risk for all of its derivative transactions subject to a master netting arrangement. The change in value of derivative assets and liabilities attributable to credit risk was not significant during the reported periods.

Mortgage Banking Derivatives

Mortgage-backed securities are utilized by the Company in its efforts to manage risk of loss associated with its mortgage loan commitments and mortgage loans held for sale. Prior to closing and funding certain single-family residential mortgage loans, an interest rate lock commitment is generally extended to the borrower. During the period from commitment date to closing date, the Company is subject to the risk that market rates of interest may change. If market rates rise, investors generally will pay less to purchase such loans resulting in a reduction in the gain on sale of the loans or, possibly, a loss. In an effort to mitigate such risk, forward delivery sales commitments are established, under which the Company agrees to deliver whole mortgage loans to various investors or issue mortgage-backed securities. The fair value of mortgage banking derivatives is determined based on current market prices for similar assets in the secondary market and, therefore, classified within Level 2 of the fair value hierarchy.

Investments Held in Rabbi Trust

Investments held in Rabbi Trust primarily include mutual funds that invest in equity and fixed income securities. Shares of mutual funds are valued based on net asset value, which represents quoted market prices for the underlying shares held in the mutual funds. Therefore, investments held in the Rabbi Trust are classified within Level 1 of the fair value hierarchy. Webster has elected to measure the investments held in the Rabbi Trust at fair value. The Company consolidates the invested assets of the trust along with the total deferred compensation obligations and includes them in other assets and other liabilities, respectively, in the accompanying Consolidated Balance Sheets. Earnings in the Rabbi Trust, including appreciation or depreciation, are reflected as other non-interest income, and changes in the corresponding liability are reflected as compensation and benefits in the accompanying Consolidated Statements of Income. The cost basis of the investments held in Rabbi Trust is \$4.5 million at December 31, 2014.

Alternative Investments

The Company generally records alternative investments at cost, subject to impairment testing. Certain funds, for which the ownership percentage is greater than 3%, are recorded at fair value on a recurring basis based upon the net asset value of the respective fund. At December 31, 2014, alternative investments consisted of \$475 thousand recorded at fair value and \$16.5 million recorded at cost. These are non-public investments that cannot be redeemed since the Company's investment is distributed as the underlying investments are liquidated. The alternative investments included at fair value are classified within Level 3 of the fair value hierarchy. The alternative investments that are carried at cost are considered to be measured at fair value on a non-recurring basis when there is impairment. The Company has \$6.5 million in unfunded commitments remaining for its alternative investments as of December 31, 2014. See Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations, Investment Securities Portfolio section for additional discussion of the Company's alternative investments.

Table of Contents

Summaries of the fair values of assets and liabilities measured at fair value on a recurring basis are as follows:

| At December 31, 2014 | | | | |
|--|-------------|---|--|---|
| (In thousands) | Total | Quoted Prices in Active Markets for Identical Assets (Level 1) | Significant Observable Inputs (Level 2) | Other Significant Unobservable Inputs (Level 3) |
| Financial assets held at fair value: | | | | |
| Available-for-sale investment securities: | | | | |
| U.S. Treasury Bills | \$ 525 | \$ 525 | \$— | \$— |
| Agency CMO | 550,988 | — | 550,988 | — |
| Agency MBS | 1,028,518 | — | 1,028,518 | — |
| Agency CMBS | 80,266 | — | 80,266 | — |
| Non-agency CMBS | 553,393 | — | 553,393 | — |
| CLO | 425,734 | — | 425,734 | — |
| Pooled trust preferred securities | — | — | — | — |
| Single issuer trust preferred securities | 38,245 | — | 38,245 | — |
| Corporate debt | 110,301 | — | 110,301 | — |
| Equity securities | 5,903 | 5,903 | — | — |
| Total available-for-sale investment securities | 2,793,873 | 6,428 | 2,787,445 | — |
| Derivative instruments | 52,872 | — | 52,872 | — |
| Mortgage banking derivatives | 18 | — | 18 | — |
| Investments held in Rabbi Trust | 5,901 | 5,901 | — | — |
| Alternative investments | 475 | — | — | 475 |
| Total financial assets held at fair value | \$2,853,139 | \$ 12,329 | \$ 2,840,335 | \$475 |
| Financial liabilities held at fair value: | | | | |
| Derivative instruments | \$36,777 | \$ 293 | \$ 36,484 | \$— |
| Total financial liabilities held at fair value | \$36,777 | \$ 293 | \$ 36,484 | \$— |
| At December 31, 2013 | | | | |
| (In thousands) | Total | Quoted Prices in Active Markets for Identical Assets (Level 1) | Significant Observable Inputs (Level 2) | Other Significant Unobservable Inputs (Level 3) |
| Financial assets held at fair value: | | | | |
| Available-for-sale investment securities: | | | | |
| U.S. Treasury Bills | \$325 | \$ 325 | \$— | \$— |
| Agency CMO | 806,912 | — | 806,912 | — |
| Agency MBS | 1,226,702 | — | 1,226,702 | — |
| Agency CMBS | 70,977 | — | 70,977 | — |
| Non-agency CMBS | 464,274 | — | 464,274 | — |
| CLO | 357,641 | — | 357,641 | — |
| Pooled trust preferred securities | 28,490 | — | — | 28,490 |
| Single issuer trust preferred securities | 34,935 | — | 34,935 | — |
| Corporate debt | 113,091 | — | 113,091 | — |
| Equity securities | 3,584 | 3,309 | 275 | — |
| Total available-for-sale investment securities | 3,106,931 | 3,634 | 3,074,807 | 28,490 |
| Derivative instruments | 41,795 | 32 | 41,763 | — |
| Mortgage banking derivatives | 540 | — | 540 | — |
| Investments held in Rabbi Trust | 6,097 | 6,097 | — | — |
| Alternative investments | 565 | — | — | 565 |

Edgar Filing: WEBSTER FINANCIAL CORP - Form 10-K

| | | | | |
|--|-------------|----------|--------------|----------|
| Total financial assets held at fair value | \$3,155,928 | \$ 9,763 | \$ 3,117,110 | \$29,055 |
| Financial liabilities held at fair value: | | | | |
| Derivative instruments | \$24,038 | \$ 259 | \$ 23,779 | \$— |
| Total financial liabilities held at fair value | \$24,038 | \$ 259 | \$ 23,779 | \$— |

117

Table of Contents

The following table presents the changes in Level 3 assets that are measured at fair value on a recurring basis:

| (In thousands) | Years ended December 31, | |
|--|--------------------------|------------|
| | 2014 | 2013 |
| Level 3, beginning of period | \$29,055 | \$116,280 |
| Transfers out of Level 3 ⁽¹⁾ | — | (249,844) |
| Change in unrealized loss included in other comprehensive income | 3,410 | 17,401 |
| Unrealized loss included in net income | (263 |) (392) |
| Realized gain on sale of available for sale securities | 2,656 | 269 |
| Purchases/capital calls | 173 | 160,412 |
| Sales/proceeds | (34,576 |) (7,740) |
| Accretion/amortization | 62 | 243 |
| Calls/paydowns | (42 |) (2,908) |
| Level 3, end of period | \$475 | \$29,055 |

As of April 1, 2013, the CLO portfolio was transferred from Level 3 to Level 2 based on having more observable inputs in determining fair value. In prior quarters, the CLO portfolio was priced using average non-binding broker quotes. During the second quarter of 2013, the Company engaged a third-party pricing vendor to provide monthly (1) fair value measurements. This methodology used is a combination of matrix pricing, observed market activity and metrics. Pricing inputs such as credit spreads are observable and market corroborated and, therefore, the CLO portfolio qualifies for Level 2 categorization. The market for CLO is an active market, and there is ample price transparency.

Assets Measured at Fair Value on a Non-Recurring Basis

Certain assets are measured at fair value on a non-recurring basis; that is, the assets are not measured at fair value on an ongoing basis but are subject to fair value adjustments in certain circumstances, for example, when there is evidence of impairment. The following is a description of valuation methodologies used for assets measured on a non-recurring basis.

Loans Held for Sale

Loans held for sale are accounted for at the lower of cost or market and are considered to be recognized at fair value when they are recorded at below cost. The fair value of residential mortgage loans held for sale is based on quoted market prices of similar loans sold in conjunction with securitization transactions. Accordingly, such loans are classified as Level 2 measurements. On occasion, the loans held-for-sale portfolio includes commercial loans which require adjustments for changes in loan characteristics. When observable data is unavailable, such loans are classified within Level 3. At December 31, 2013, the Company transferred loans held for sale from Level 3 to Level 2 as the secondary market for securities backed by similar loan types is actively traded, providing readily observable market pricing to be used as inputs for the estimated fair value of these loans.

Impaired Loans and Leases

Impaired loans and leases for which repayment is expected to be provided solely by the value of the underlying collateral are considered collateral dependent and are valued based on the estimated fair value of such collateral using Level 3 inputs based on customized discounting criteria.

Other Real Estate Owned (OREO) and Repossessed Assets

The total book value of OREO and repossessed assets was \$6.5 million at December 31, 2014. OREO and repossessed assets are accounted for at the lower of cost or market and are considered to be recognized at fair value when they are recorded at below cost. The fair value of OREO is based on independent appraisals or internal valuation methods, less estimated selling costs. The valuation may consider available pricing guides, auction results, and price opinions. Certain assets require assumptions about factors that are not observable in an active market in the determination of fair value and are classified as Level 3.

Mortgage Servicing Assets

Mortgage servicing assets are accounted for at cost, subject to impairment testing. When the carrying cost exceeds fair value, a valuation allowance is established to reduce the carrying cost to fair value. Fair value is calculated as the present value of estimated future net servicing income and relies on market based assumptions for loan prepayment

speeds, servicing costs, discount rates, and other economic factors. As such, mortgage servicing assets are classified within Level 3 of the fair value hierarchy.

118

Table of Contents

The table below presents the valuation methodology and unobservable inputs for Level 3 assets measured at fair value on a non-recurring basis at December 31, 2014:

(Dollars in thousands)

| Asset | Fair Value | Valuation Methodology | Unobservable Inputs | Range of Inputs |
|---------------------------|------------|------------------------|-----------------------------|-----------------|
| Impaired loans and leases | \$50,978 | Real Estate Appraisals | Discount for appraisal type | 2% - 15% |
| | | | Discount for costs to sell | 0% - 8% |
| Other real estate owned | \$2,641 | Real Estate Appraisals | Discount for appraisal type | 0% - 20% |
| | | | Discount for costs to sell | 8% |
| Mortgage servicing assets | \$28,690 | Discounted cash flow | Constant prepayment rate | 7.6% - 24.9% |
| | | | Discount rates | 1.5% - 3.0% |

Fair Value of Financial Instruments

The Company is required to disclose the estimated fair value of financial instruments, both assets and liabilities, for which it is practicable to estimate fair value. The following is a description of valuation methodologies used for those assets and liabilities.

Cash, Due from Banks, and Interest-bearing Deposits

The carrying amount of cash, due from banks, and interest-bearing deposits is used to approximate fair value, given the short time frame to maturity and, as such, assets do not present unanticipated credit concerns. Cash, due from banks, and interest-bearing deposits are classified within Level 1 of the fair value hierarchy.

Held-to-Maturity Investment Securities

When quoted market prices are not available, the Company employs an independent pricing service to calculate fair value. Such fair value measurements consider observable data such as dealer quotes, market spreads, cash flows, yield curves, live trading levels, trade execution data, market consensus prepayments speeds, credit information, and respective terms and conditions for debt instruments. Webster has procedures to monitor the pricing service's assumptions and establishes processes to challenge the pricing service's valuations that appear unusual or unexpected. Held-to-maturity investments, which include agency CMO, agency MBS, agency CMBS, municipal, non-agency CMBS, and private label MBS securities, are classified within Level 2 of the fair value hierarchy.

Loans and Leases

The estimated fair value of loans and leases held for investment is based on discounted cash flow analysis, using future prepayments and market interest rates inclusive of an illiquidity premium for comparable loans and leases. The associated cash flows are adjusted for credit and other potential losses. Fair value for impaired loans and leases is estimated using the net present value of the expected cash flows. Loans and leases are classified within Level 3 of the fair value hierarchy.

Deposit Liabilities

The fair value of demand deposits, savings accounts, and certain money market deposits is the amount payable on demand at the reporting date. The fair value of fixed-maturity certificates of deposit is estimated using the rates currently offered for deposits of similar remaining maturities. Deposit liabilities are classified within Level 2 of the fair value hierarchy.

Securities Sold Under Agreements to Repurchase and Other Borrowings

Carrying value is an estimate of fair value for those securities sold under agreements to repurchase and other borrowings that mature within 90 days. The fair values of all other borrowings are estimated using discounted cash flow analysis based on current market rates adjusted, as appropriate, for associated credit risks. Securities sold under agreements to repurchase and other borrowings are classified within Level 2 of the fair value hierarchy.

Federal Home Loan Bank Advances and Long-Term Debt

The fair value of Federal Home Loan Bank advances and long-term debt is estimated using a discounted cash flow technique. Discount rates are matched with the time period of the expected cash flow and are adjusted, as appropriate, to reflect credit risk. Federal Home Loan Bank advances and long-term debt are classified within Level 2 of the fair value hierarchy.

Table of Contents

The estimated fair values of selected financial instruments are as follows:

| (In thousands) | At December 31, 2014 | | At December 31, 2013 | |
|---|----------------------|--------------|----------------------|--------------|
| | Carrying Amount | Fair Value | Carrying Amount | Fair Value |
| Financial Assets | | | | |
| Level 2 inputs: | | | | |
| Held-to-maturity investment securities | \$3,872,955 | \$3,948,706 | \$3,358,721 | \$3,370,912 |
| Loans held for sale | 67,952 | 68,705 | 20,802 | 20,903 |
| Level 3 inputs: | | | | |
| Loans and leases | 13,740,761 | 13,775,850 | 12,547,203 | 12,515,714 |
| Mortgage servicing assets ⁽¹⁾ | 19,379 | 28,690 | 20,983 | 29,150 |
| Alternative investments | 16,524 | 18,046 | 16,582 | 17,047 |
| Financial Liabilities | | | | |
| Level 2 inputs: | | | | |
| Deposit liabilities, other than time deposits | \$13,380,018 | \$13,380,018 | \$12,627,276 | \$12,627,276 |
| Time deposits | 2,271,587 | 2,288,760 | 2,227,144 | 2,250,141 |
| Securities sold under agreements to repurchase and other borrowings | 1,250,756 | 1,271,596 | 1,331,662 | 1,365,427 |
| Federal Home Loan Bank advances ⁽²⁾ | 2,859,431 | 2,872,515 | 2,052,421 | 2,063,312 |
| Long-term debt ⁽³⁾ | 226,237 | 227,751 | 228,365 | 221,613 |

The carrying amount of mortgage servicing assets is net of \$23 thousand and \$156 thousand reserves at (1)December 31, 2014 and December 31, 2013, respectively. The estimated fair value does not include such adjustments.

The carrying amount of FHLB advances is net of \$37 thousand and \$61 thousand in hedge accounting adjustments (2)and discounts at December 31, 2014 and December 31, 2013, respectively. The estimated fair value does not include such adjustments.

The carrying amount of long-term debt is net of \$1.1 million in discount at December 31, 2014 and \$1.0 million in (3)discount and hedge accounting adjustments, net at December 31, 2013. The estimated fair value does not include such adjustments.

Fair value estimates are made at a specific point in time, based on relevant market information and information about the financial instrument. These estimates do not reflect any premium or discount that could result from offering for sale at one time the entire holdings or any part of a particular financial instrument. Because no active market exists for a significant portion of Webster's financial instruments, fair value estimates are based on judgments regarding future expected loss experience, current economic conditions, risk characteristics of various financial instruments, and other factors. These factors are subjective in nature and involve uncertainties and matters of significant judgment and, therefore, cannot be determined with precision. Changes in assumptions could significantly affect the estimates.

Table of Contents

NOTE 18: Pension and Other Postretirement Benefits

Webster Bank offered a defined benefit noncontributory pension plan through December 31, 2007 for eligible employees who met certain minimum service and age requirements. Pension plan benefits were based upon employee earnings during the period of credited service. A supplemental defined benefit retirement plan was also offered to certain employees who were at the Executive Vice President level or above through December 31, 2007. The supplemental defined benefit retirement plan provides eligible participants with additional pension benefits. Webster also provides postretirement healthcare benefits to certain retired employees (“Other Benefits”).

The Webster Bank Pension Plan and the supplemental defined benefit retirement plan were frozen as of December 31, 2007. Employees hired on or after January 1, 2007 receive no qualified or supplemental retirement income under the plans. All other employees accrue no additional qualified supplemental retirement income after January 1, 2008, and the amount of their qualified and supplemental retirement income will not exceed the amount of benefits determined as of December 31, 2007. There were \$143 thousand and \$114 thousand in Company contributions to the supplemental defined benefit retirement plan for the years ended December 31, 2014 and 2013, respectively.

Effective December 31, 2014, the mortality assumptions used in the pension liability assessment was updated to the RP-2014 table with the Mercer MMP-2007 mortality improvement projection scale applied generationally.

December 31st is the measurement date used for the pension, supplemental pension, and postretirement benefit plans.

The following table sets forth changes in benefit obligation, changes in plan assets, and the funded status of the pension plans and other postretirement benefit plans at December 31:

| (In thousands) | Webster Pension | | Webster SERP | | Other Benefits | |
|--|-----------------|-------------|--------------|-------------|----------------|-------------|
| | 2014 | 2013 | 2014 | 2013 | 2014 | 2013 |
| Change in benefit obligation: | | | | | | |
| Benefit obligation at beginning of year | \$ 171,189 | \$ 187,145 | \$ 8,675 | \$ 8,660 | \$ 3,821 | \$ 4,229 |
| Service cost | 40 | 40 | — | — | — | — |
| Interest cost | 8,068 | 7,365 | 364 | 289 | 139 | 109 |
| Actuarial loss (gain) | 38,472 | (17,909) | 1,145 | (160) | 470 | (239) |
| Benefits paid and administrative expenses | (7,221) | (5,452) | (143) | (114) | (297) | (278) |
| Benefit obligation at end of year | 210,548 | 171,189 | 10,041 | 8,675 | 4,133 | 3,821 |
| Change in plan assets: | | | | | | |
| Fair value of plan assets at beginning of year | 162,182 | 151,191 | — | — | — | — |
| Actual return on plan assets | 18,015 | 16,443 | — | — | — | — |
| Employer contributions | — | — | 143 | 114 | 297 | 278 |
| Benefits paid and administrative expenses | (7,221) | (5,452) | (143) | (114) | (297) | (278) |
| Fair value of plan assets at end of year | 172,976 | 162,182 | — | — | — | — |
| Funded status of the plan at year end | \$ (37,572) | \$ (9,007) | \$ (10,041) | \$ (8,675) | \$ (4,133) | \$ (3,821) |
| accrued liability recognized | | | | | | |

The accumulated benefit obligation for the pension plans and the postretirement benefit plan was \$224.7 million and \$183.7 million at the years ended December 31, 2014 and 2013, respectively.

The funded status of the pension and other postretirement benefit plans has been recognized as follows in the accompanying Consolidated Balance Sheets at December 31, 2014 and 2013. An asset is recognized for an overfunded plan, and a liability is recognized for an underfunded plan.

| (In thousands) | 2014 | | | 2013 | | |
|--|-----------------|--------------|----------------|-----------------|--------------|----------------|
| | Webster Pension | Webster SERP | Other Benefits | Webster Pension | Webster SERP | Other Benefits |
| Accrued expenses and other liabilities | \$ (37,572) | \$ (10,041) | \$ (4,133) | \$ (9,007) | \$ (8,675) | \$ (3,821) |
| Funded status of the plan | \$ (37,572) | \$ (10,041) | \$ (4,133) | \$ (9,007) | \$ (8,675) | \$ (3,821) |

Table of Contents

Webster expects that \$6.1 million in net actuarial loss and \$73 thousand in prior service cost will be recognized as components of net periodic benefit cost in 2015. The components of accumulated other comprehensive loss related to pensions and other postretirement benefits at December 31, 2014 and 2013 are summarized below:

| (In thousands) | 2014 | | | 2013 | | |
|--|-----------------|--------------|----------------|-----------------|--------------|----------------|
| | Webster Pension | Webster SERP | Other Benefits | Webster Pension | Webster SERP | Other Benefits |
| Net actuarial loss | \$70,437 | \$2,430 | \$816 | \$41,267 | \$1,419 | \$351 |
| Prior service cost | — | — | 87 | — | — | 159 |
| Total pre-tax amounts included in accumulated other comprehensive loss | \$70,437 | \$2,430 | \$903 | \$41,267 | \$1,419 | \$510 |
| Deferred tax benefit | 25,415 | 877 | 326 | 14,779 | 508 | 183 |
| Amounts included in accumulated other comprehensive loss, net of tax | \$45,022 | \$1,553 | \$577 | \$26,488 | \$911 | \$327 |

Expected future benefit payments for the pension plans and other postretirement benefit plans are presented below:

| (In thousands) | Webster Pension | Webster SERP | Other Benefits |
|----------------|-----------------|--------------|----------------|
| 2015 | \$7,327 | \$4,208 | \$390 |
| 2016 | 7,088 | 993 | 388 |
| 2017 | 8,040 | 828 | 383 |
| 2018 | 8,329 | 888 | 372 |
| 2019 | 8,681 | 1,764 | 357 |
| 2020-2024 | 49,390 | 714 | 1,516 |

The components of the net periodic benefit cost (benefit) for the Company's defined benefit pension plans were as follows:

| (In thousands) | Years ended December 31, | | | | | | | | |
|--------------------------------------|--------------------------|----------|----------|--------------|-------|-------|----------------|-------|-------|
| | Webster Pension | | | Webster SERP | | | Other Benefits | | |
| | 2014 | 2013 | 2012 | 2014 | 2013 | 2012 | 2014 | 2013 | 2012 |
| Service cost | \$40 | \$40 | \$30 | \$— | \$— | \$— | \$— | \$— | \$— |
| Interest cost on benefit obligations | 8,068 | 7,365 | 7,307 | 364 | 289 | 316 | 139 | 109 | 177 |
| Expected return on plan assets | (11,495) | (11,114) | (10,069) | — | — | — | — | — | — |
| Amortization of prior service cost | — | — | — | — | — | — | 73 | 73 | 73 |
| Recognized net loss | 2,781 | 6,355 | 6,103 | 135 | 125 | 71 | 5 | — | 107 |
| Net periodic benefit cost (benefit) | \$(606) | \$2,646 | \$3,371 | \$499 | \$414 | \$387 | \$217 | \$182 | \$357 |

The Webster Bank Pension Plan and the supplemental pension plans were frozen effective December 31, 2007. No additional benefits have been accrued since that time. Additional contributions to the Webster Bank Pension Plan will be made as deemed appropriate by management in conjunction with information provided by the Plan's actuaries. Amounts related to the Company's defined benefit pension plans recognized as a component of other comprehensive income were as follows:

| (In thousands) | Webster Pension | | | Webster SERP | | | Other Benefits | | |
|---|-----------------|------------|---------|--------------|---------|-------|----------------|---------|---------|
| | 2014 | 2013 | 2012 | 2014 | 2013 | 2012 | 2014 | 2013 | 2012 |
| Changes in Funded Status | | | | | | | | | |
| Recognized in Other Comprehensive Income: | | | | | | | | | |
| Net loss (gain) | \$31,951 | \$(23,238) | \$6,416 | \$1,145 | \$(160) | \$353 | \$470 | \$(239) | \$(698) |
| Amounts reclassified from accumulated other comprehensive | (2,781) | (6,355) | (6,103) | (134) | (125) | (71) | (5) | — | (107) |

income

| | | | | | | | | | |
|---|----------|------------|-------|---------|----------|-------|-------|----------|----------|
| Amortization of prior service cost | — | — | — | — | — | — | (73) | (73) | (73) |
| Total loss (gain) recognized in other comprehensive income (loss) | \$29,170 | \$(29,593) | \$313 | \$1,011 | \$(285) | \$282 | \$392 | \$(312) | \$(878) |

122

Table of Contents

Fair Value Measurements: The following is a description of the valuation methodologies used for the pension plan assets measured at fair value, including the general classification of such instruments pursuant to the valuation hierarchy:

Registered investment companies: Exchange traded funds are quoted at market prices in an exchange and active market, which represent the net asset values of shares held by the plan at year end. Money market funds are shown at cost, which approximates fair value. The exchange traded fund is benchmarked against the S&P 500 Index.

Common collective trusts: The net asset value (NAV), as provided by the trustee, is used as a practical expedient to estimate fair value. The NAV is based on the fair value of the underlying investments held by the fund less its liabilities. This practical expedient is not used when it is determined to be probable that the fund will sell the investment for an amount different than the reported NAV. Plan transactions (purchases and sales) may occur daily. Were the Plan to initiate a full redemption of the collective trust, the investment adviser reserves the right to temporarily delay withdrawal from the trust in order to ensure that securities liquidations will be carried out in an orderly business manner. The common collective trust funds performance are benchmarked against the Standard and Poor's 500 Stock Index, the S&P 400 Mid Cap Index, the Russell 2000 Index, the MSCI ACWI ex U.S. Index, and the Barclays Capital U.S. Long Credit Index.

Investment contract with insurance company: These investments are valued at fair value by discounting the related cash flows based on current yields of similar instruments with comparable durations considering the credit-worthiness of the issuer. Holdings of insurance company investment contracts are classified as Level 3 investments.

A summary of fair values of the pension plan assets measured at fair value, including the classification of such instruments pursuant to the valuation hierarchy follows:

| | December 31, 2014 | | | | December 31, 2013 | | | |
|---|-------------------|--|---|--|-------------------|--|---|--|
| | Total | Quoted Prices In Active Markets for Identical Assets (Level 1) | Significant Other Observable Inputs (Level 2) | Significant Unobservable Inputs (Level 3) | Total | Quoted Prices In Active Markets for Identical Assets (Level 1) | Significant Other Observable Inputs (Level 2) | Significant Unobservable Inputs (Level 3) |
| Fair value of financial assets of the Plan: | | | | | | | | |
| Registered investment companies: | | | | | | | | |
| Exchange traded funds | \$28,287 | \$ 28,287 | \$ — | \$ — | \$29,831 | \$ 29,831 | \$ — | \$ — |
| Cash and cash equivalents | 871 | 871 | — | — | 269 | 269 | — | — |
| Common collective funds | | | | | | | | |
| Fixed Income funds | 94,928 | — | 94,928 | — | 79,800 | — | 79,800 | — |
| Equity Funds | 47,813 | — | 47,813 | — | 51,086 | — | 51,086 | — |
| Insurance company investment contract | 1,077 | — | — | 1,077 | 1,196 | — | — | 1,196 |
| Total | \$172,976 | \$ 29,158 | \$ 142,741 | \$ 1,077 | \$162,182 | \$ 30,100 | \$ 130,886 | \$ 1,196 |

The following table sets forth a summary of changes in the fair value of the plan's Level 3 assets for the years ended December 31, 2014 and 2013:

| (In thousands) | 2014 | 2013 |
|----------------|------|------|
|----------------|------|------|

Edgar Filing: WEBSTER FINANCIAL CORP - Form 10-K

| | | |
|---|---------|---------|
| Level 3—pension assets, beginning of period | \$1,196 | \$1,336 |
| Unrealized gains relating to instruments still held at the reporting date | (2 |) (39 |
| Benefit payments, administrative expenses, and interest income, net | (117 |) (101 |
| Balance, end of year | \$1,077 | \$1,196 |

The allocation of the fair value of the pension plan's assets at the December 31 measurement date is shown in the following table:

| | 2014 | 2013 | | |
|--------------------------|------|-------|---|--|
| Assets Category: | | | | |
| Fixed income investments | 56 | % 50 | % | |
| Equity investments | 44 | 50 | | |
| Total | 100 | % 100 | % | |

123

Table of Contents

The Retirement Plan Committee (the “Committee”) is a fiduciary under ERISA and is charged with the responsibility for directing and monitoring the investment management of the pension plan. To assist the Committee in this function, it engages the services of investment managers and advisors who possess the necessary expertise to manage the pension plan assets within the established investment policy guidelines and objectives. The statement of investment policy guidelines and objectives is reviewed no less often than annually by the Committee.

The investment policy guidelines in effect as of December 31, 2014 set the following asset allocation targets:

| Assets Category: | Target | |
|--------------------------|--------|---|
| Fixed income investments | 55 | % |
| Equity investments | 45 | |
| Total | 100 | % |

The primary objective of the pension plan investment strategy is to provide long-term total return through capital appreciation and dividend and interest income. The Plan invests in registered investment companies and bank collective trusts. The performance benchmarks for the plan include a composite of the Standard and Poor’s 500 Stock Index, the S&P 400 Mid Cap Index, the Russell 2000 Index, the MSCI ACWI ex U.S. Index, and the Barclays Capital U.S. Long Credit Index. The volatility, as measured by standard deviation, of the pension plan’s assets should not exceed that of the Composite Index. The investment policy guidelines allow the plan assets to be invested in certain types of cash equivalents, fixed income securities, equity securities, mutual funds, and collective trusts. Investments in mutual funds and collective trust funds are substantially limited to funds with the securities characteristic of their assigned benchmarks.

The basis for Webster’s 2014 assumption for the expected long-term rate of return on assets is as follows:

| Asset Category: | Portfolio | Return |
|----------------------------------|-----------|--------|
| Fixed income investments | 55 | %5.4 % |
| U.S. equity investments | 32 | 8.9 |
| International equity investments | 13 | 9.3 |

The investment strategy for the pension plan assets is to maintain a diversified portfolio designed to achieve our target rate of an average long-term rate of 7.25%. While we believe we can achieve a long-term average rate of return of 7.25%, we cannot be certain that portfolio will perform to our expectations. Actual asset allocations are monitored monthly, and rebalancing actions are executed at least quarterly, if needed.

Weighted-average assumptions used to determine benefit obligations at December 31 are as follows:

| | Webster Pension | | Webster SERP | | Other Benefits | | |
|-------------------------------|-----------------|-------|--------------|-------|----------------|-------|---|
| | 2014 | 2013 | 2014 | 2013 | 2014 | 2013 | |
| Discount rate | 3.85 | %4.80 | % 3.50 | %4.25 | % 3.15 | %3.75 | % |
| Rate of compensation increase | n/a | n/a | n/a | n/a | n/a | n/a | |

Weighted-average assumptions used to determine net periodic benefit cost for the years ended December 31 are as follows:

| | Webster Pension | | | Webster SERP | | | Other Benefits | | | |
|-------------------------------------|-----------------|-------|-------|--------------|-------|-------|----------------|-------|-------|---|
| | 2014 | 2013 | 2012 | 2014 | 2013 | 2012 | 2014 | 2013 | 2012 | |
| Discount rate | 4.80 | %3.90 | %4.35 | % 4.25 | %3.40 | %4.00 | % 3.75 | %2.85 | %3.60 | % |
| Expected long-term return on assets | 7.25 | %7.50 | %7.50 | % n/a | n/a | n/a | n/a | n/a | n/a | |
| Rate of compensation increase | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | |
| Assumed healthcare cost trend | n/a | n/a | n/a | n/a | n/a | n/a | 8.0 | %8.0 | %8.0 | % |

The assumed healthcare cost-trend rate is 8.0% for 2014 and 2015, declining 1.0% each year after until 2018 when the rate will be 5.0%. An increase of 1.0% in the assumed healthcare cost trend rate for 2014 would have increased the net periodic postretirement benefit cost by \$6.8 thousand and increased the accumulated benefit obligation by \$239.2

thousand. A decrease of 1.0% in the assumed healthcare cost trend rate for 2014 would have decreased the net periodic postretirement benefit cost by \$6 thousand and decreased the accumulated benefit obligation by \$214 thousand.

124

Table of Contents

Multiple-employer plan

Webster Bank is a sponsor of a multiple-employer pension plan administered by Pentegra (the "Fund") for the benefit of former employees of a bank acquired by Webster. The Fund does not segregate the assets or liabilities of its participating employers in the ongoing administration of this plan. According to the Fund's administrators, as of July 1, 2014, the date of the latest actuarial valuation, Webster's portion of the plan was over-funded by \$0.3 million.

The following table sets forth contributions and funding status of the Fund:

| (In thousands) EIN/Pension Plan Number | Contributions by Webster Bank period ended December 31, | | | Funded Status of Plan | |
|---|--|-------|---------|------------------------|------------------------|
| | 2014 | 2013 | 2012 | 2014 | 2013 |
| 13-5645888/333 | \$765 | \$870 | \$1,230 | At least 80 percent | At least 80 percent |

Multi-employer accounting is applied to the Fund. As a multiple-employer plan, there are no collective bargained contracts affecting the Fund's contribution or benefit provisions. All shortfall amortization bases are being amortized over seven years, as required by the Pension Protection Act. All benefit accruals were frozen as of September 1, 2004. The Company's contributions to the Fund did not exceed more than 5 percent of total Fund contributions for the years ended December 31, 2014, 2013, and 2012.

Webster Bank Retirement Savings Plan

Webster provides an employee retirement savings plan governed by section 401(k) of the Internal Revenue Code (the "Code"). For the period March 1, 2009 through February 1, 2012, Webster matched 100% of a participant's pre-tax contributions to the extent the pre-tax contributions did not exceed 5% of compensation. If a participant fails to make a pre-tax contribution election within 90 days of his or her date of hire, automatic pre-tax contributions will commence 90 days after his or her date of hire at a rate equal to 3% of compensation. The 2% non-elective contribution has been eliminated; however, Webster continues to contribute the special transition credits.

Effective February 1, 2012, Webster matches 100% of the first 2% and 50% of the next 6% of employees' pre-tax contributions based on annual compensation. Webster continues to contribute the special transition credits under the employee retirement savings plan.

Compensation and benefit expense included \$10.6 million, \$11.2 million, and \$11.4 million for the years ended December 31, 2014, 2013, and 2012, respectively, for employer contributions.

Webster Financial Corporation Employee Stock Purchase Plan

The Webster Financial Corporation Employee Stock Purchase Plan ("ESPP") is a shareholder approved plan governed by section 423 of the Code under which eligible employees may elect to purchase the Company's common stock through payroll deductions, of between 1% and 10%, up to a maximum \$25,000 during any calendar year. Effective April 1, 2013, participants are able to purchase shares at a price equal to 95% of the fair market value of the stock as of the end of each three-month offering period.

Table of Contents

NOTE 19: Stock-Based Compensation Plans

Webster maintains stock-based compensation plans (collectively, the "Plans") under which non-qualified stock options, incentive stock options, restricted stock, restricted stock units, or stock appreciation rights may be granted to employees and directors. The Company believes these share awards better align the interests of its employees with those of its shareholders. Stock-based compensation cost is recognized over the required service vesting period for the awards, based on the grant-date fair value, net of estimated forfeitures, and is included as a component of compensation and benefits reflected in non-interest expense. The Plans have shareholder approval for up to 10.9 million shares of common stock. At December 31, 2014, there were 2.0 million common shares remaining available for grant, while no stock appreciation rights have been granted.

The following table provides a summary of stock-based compensation expense, and the related income tax benefit, recognized in the accompanying Consolidated Statements of Income:

| (In thousands) | Years ended December 31, | | |
|--------------------------|--------------------------|----------|---------|
| | 2014 | 2013 | 2012 |
| Stock options | \$1,175 | \$3,902 | \$2,405 |
| Restricted stock | 9,048 | 6,762 | 6,550 |
| Stock-based compensation | \$10,223 | \$10,664 | \$8,955 |
| Income tax benefit | \$3,553 | \$5,344 | \$2,841 |

The following table provides a summary of unrecognized stock-based compensation expense:

| (Dollars in thousands) | At December 31, 2014 | |
|------------------------|-----------------------------------|--|
| | Unrecognized Compensation Expense | Weighted-Average Period To Be Recognized |
| Stock options | \$422 | 1.1 years |
| Restricted stock | \$9,406 | 1.9 years |

The following table provides a summary of the activity under the Plans for the year ended December 31, 2014:

| | Restricted Stock Awards Outstanding | | | | Stock Options Outstanding | | | |
|--|-------------------------------------|--|-------------------|--|---------------------------|--|-------------------|---------------------------------|
| | Time-Based | | Performance-Based | | Time-Based | | Performance-Based | |
| | Number of Shares | Weighted-Average Grant Date Fair Value | Number of Units | Weighted-Average Grant Date Fair Value | Number of Shares | Weighted-Average Grant Date Fair Value | Number of Shares | Weighted-Average Exercise Price |
| Outstanding, at January 1, 2014 | 267,119 | \$ 22.96 | 1,705 | \$ 22.75 | 138,450 | \$ 24.43 | 2,325,797 | \$ 26.97 |
| Granted | 218,894 | 29.68 | 13,678 | 29.34 | 146,248 | 29.94 | — | — |
| Exercised options | — | — | — | — | — | — | (132,862) | 16.72 |
| Vested restricted stock awards ⁽¹⁾ | (219,224) | 24.87 | (13,104) | 28.48 | (137,597) | 26.09 | — | — |
| Forfeited | (23,774) | 25.35 | — | — | (16,908) | 26.47 | (292,791) | 44.72 |
| Outstanding, at December 31, 2014 | 243,015 | \$ 27.03 | 2,279 | \$ 29.34 | 130,193 | \$ 28.61 | 1,900,144 | \$ 24.95 |
| Options exercisable, at December 31, 2014 | | | | | | | 1,591,862 | \$ 25.28 |
| Options expected to vest, at December 31, 2014 | | | | | | | 299,172 | \$ 23.24 |

(1) Vested for purposes of recording compensation expense.

Time-based restricted stock awards vest over the applicable service period ranging from one to five years. The Plans limit the number of time-based awards that may be granted to an eligible individual in a calendar year to 100,000

shares. Compensation expense is recorded over the vesting period based on fair value, which is measured using the Company's common stock closing price at the date of grant. During 2012, certain time-based restricted shares were converted into time-based restricted units, and there was no additional compensation expense recognized as a result of the modification.

Performance-based restricted stock awards vest after a three year performance period, with share quantity dependent on that performance. Awards granted in 2014 vest in a range from zero to 150% while previous awards vest in a range from zero to 200% of the target number of shares under the grant. The performance-based shares granted in 2014 vest, based 50% upon Webster's ranking for total shareholder return versus Webster's compensation peer group companies and 50% upon Webster's average of return on equity for each year during the three year vesting period. The compensation peer group companies are utilized because

126

Table of Contents

they represent the mix of size and type of financial institutions that best compare with Webster. The Company records compensation expense over the vesting period, based on a fair value calculated using the Monte-Carlo simulation model, which allows for the incorporation of the performance condition for the 50% of the performance-based shares tied to total shareholder return versus the compensation peer group, and based on a fair value of the market price on the date of grant for the remaining 50% of the performance-based shares tied to Webster's return on equity.

Compensation expense is subject to adjustment based on management's assessment of Webster's return on equity performance relative to the target number of shares condition.

The total fair value of restricted stock awards vested during the years ended December 31, 2014, 2013, and 2012 was \$6.7 million, \$2.0 million, and \$9.1 million, respectively.

Stock option awards have an exercise price equal to the market price of Webster's stock on the date of grant and vest over periods ranging from three to four years. Each option grants the holder the right to acquire a share of Webster common stock over a contractual life of up to ten years.

The fair value of each option award is estimated on the date of grant using the Black-Scholes Option-Pricing Model with the following weighted-average assumptions:

| | | | | |
|------------------------------------|---------------------|-----------|-----------|---|
| | 2014 ⁽¹⁾ | 2013 | 2012 | |
| Expected term | — | 6.9 years | 6.6 years | |
| Expected dividend yield | — | 1.80 | % 1.00 | % |
| Expected forfeiture rate | — | 10.00 | % 9.00 | % |
| Expected volatility | — | 58.97 | % 61.03 | % |
| Risk-free interest rate | — | 1.36 | % 1.30 | % |
| Fair value of option at grant date | — | \$10.96 | \$11.71 | |

(1) There were no stock options granted in 2014.

These assumptions can be highly subjective and, therefore, Webster uses historical data within the valuation model. The expected term of options granted is derived from actual option exercise and employee termination tendencies. The expected dividend yield is based on the current annual dividend on a current stock price. The expected forfeiture rate is calculated based on actual forfeiture activity trends. The expected volatility is derived from historical returns of the daily closing stock price over periods of time equal to the duration of the expected term of options granted. The risk-free interest rate is based on the U.S. Treasury yield curve in effect at the date of grant for periods that coincide with the contractual life of the option. The weighted-average remaining contractual term for options expected to vest at December 31, 2014 was 7.8 years.

Aggregate intrinsic value represents the total pretax intrinsic value (the difference between Webster's closing stock price on the last trading day of the year and the weighted-average exercise price, multiplied by the number of shares) that would have been received by the option holders had all option holders exercised their options at that time. At December 31, 2014, the aggregate intrinsic value of options outstanding, options exercisable, and options expected to vest was \$19.6 million, \$16.7 million, and \$2.8 million, respectively. The total intrinsic value of options exercised during the years ended December 31, 2014, 2013, and 2012 was \$1.9 million, \$1.8 million, and \$771.1 thousand, respectively.

There were 1,726,226 non-qualified stock options and 173,918 incentive stock options outstanding at December 31, 2014.

The following table summarizes information about options outstanding and options exercisable at December 31, 2014:

| Range of Exercise Prices | Options Outstanding | | | Options Exercisable | | |
|--------------------------|---------------------|---|---------------------------------|---------------------|---|---------------------------------|
| | Number of Shares | Weighted-Average Remaining Contractual Life (years) | Weighted-Average Exercise Price | Number of Shares | Weighted-Average Remaining Contractual Life (years) | Weighted-Average Exercise Price |
| \$ 5.14 - 20.00 | 582,053 | 4.1 | \$ 10.40 | 582,053 | 4.1 | \$ 10.40 |
| \$ 20.01 - 30.00 | 731,145 | 6.9 | 23.48 | 422,863 | 6.3 | 23.67 |
| \$ 30.01 - 40.00 | 232,939 | 2.8 | 32.18 | 232,939 | 2.8 | 32.18 |
| \$ 40.01 - 48.88 | 354,007 | 1.5 | 47.16 | 354,007 | 1.5 | 47.16 |

| | | | | | |
|-----------|-----|----------|-----------|-----|----------|
| 1,900,144 | 4.5 | \$ 24.95 | 1,591,862 | 3.9 | \$ 25.28 |
|-----------|-----|----------|-----------|-----|----------|

Table of Contents

NOTE 20: Segment Reporting

Webster's operations are divided into three reportable segments that represent its core businesses – Commercial Banking, Community Banking, and Other. Community Banking includes the operating segments of Webster's Personal Bank and Business Banking, and Other includes HSA Bank and Private Banking. These segments reflect how executive management responsibilities are assigned by the chief operating decision maker for each of the core businesses, the products and services provided, and the type of customer served and reflect how discrete financial information is currently evaluated. The Company's Treasury unit and consumer liquidating portfolio are included in the Corporate and Reconciling category along with the amounts required to reconcile profitability metrics to GAAP reported amounts.

Webster's business segment results are intended to reflect each segment as if it were a stand-alone business. Webster uses an internal profitability reporting system to generate information by operating segment, which is based on a series of management estimates and allocations regarding funds transfer pricing, the provision for loan and lease losses, non-interest expense, income taxes, and equity capital. These estimates and allocations, certain of which are subjective in nature, are continually being reviewed and refined. Changes in estimates and allocations that affect the reported results of any operating segment do not affect the consolidated financial position or results of operations of Webster as a whole. The full profitability measurement reports, which are prepared for each operating segment, reflect non-GAAP reporting methodologies. The differences between the full profitability and GAAP measures are reconciled in the Corporate and Reconciling category.

The Company uses a matched maturity funding concept, called funds transfer pricing ("FTP"), to allocate interest income and interest expense to each business while also transferring the primary interest rate risk exposures to the Corporate and Reconciling category. The allocation process considers the specific interest rate risk and liquidity risk of financial instruments and other assets and liabilities in each line of business. The "matched maturity funding concept" considers the origination date and the earlier of the maturity date or the repricing date of a financial instrument to assign an FTP rate for loans and deposits originated each day. Loans are assigned an FTP rate for funds "used," and deposits are assigned an FTP rate for funds "provided." This process is executed by the Company's Financial Planning and Analysis division and is overseen by the Company's Asset/Liability Committee ("ALCO").

Webster attributes the provision for loan and lease losses to each segment based on management's estimate of the inherent loss content in each of the specific loan and lease portfolios. Provision expense for certain elements of risk that are not deemed specifically attributable to a business segment, such as environmental factors and provision for the consumer liquidating portfolio, is shown as part of the Corporate and Reconciling category. For the years ended December 31, 2014, 2013, and 2012, 103.8%, 115.4%, and 83.7%, respectively, of the provision for loan and lease losses is specifically attributable to business segments and reported accordingly.

Webster allocates a majority of non-interest expense to each business segment using a full-absorption costing process. Costs, including corporate overhead, are analyzed, pooled by process, and assigned to the appropriate business segment. Income tax expense is allocated to each business segment based on the effective income tax rate for the period shown.

The following tables present the results for Webster's business segments and incorporate the allocation of the provision for loan and lease losses and income tax expense to each of Webster's business segments for the periods presented:

| (In thousands) | Year ended December 31, 2014 | | | Segment Totals | Corporate and Consolidated | |
|--|------------------------------|----------------------|----------|-------------------|-------------------------------|-----------|
| | Commercial Banking | Community Banking | Other | | Reconciling | Total |
| Net interest income (loss) | \$238,186 | \$354,781 | \$47,699 | \$640,666 | \$(12,225) | \$628,441 |
| Provision (benefit) for loan and lease losses | 12,629 | 25,960 | 81 | 38,670 | (1,420) | 37,250 |
| Net interest income (loss) after provision for loan and lease losses | 225,557 | 328,821 | 47,618 | 601,996 | (10,805) | 591,191 |
| Non-interest income | 37,270 | 103,543 | 38,396 | 179,209 | 22,899 | 202,108 |
| Non-interest expense | 102,374 | 324,312 | 59,591 | 486,277 | 15,861 | 502,138 |
| Income (loss) before income tax expense | 160,453 | 108,052 | 26,423 | 294,928 | (3,767) | 291,161 |

Edgar Filing: WEBSTER FINANCIAL CORP - Form 10-K

| | | | | | | |
|------------------------------|------------|-----------|-----------|------------|-----------|--------------|
| Income tax expense (benefit) | 50,373 | 33,922 | 8,295 | 92,590 | (1,181 |) 91,409 |
| Net income (loss) | \$ 110,080 | \$ 74,130 | \$ 18,128 | \$ 202,338 | \$ (2,586 |) \$ 199,752 |

128

Table of Contents

| (In thousands) | Year ended December 31, 2013 | | | Segment Totals | Corporate and Reconciling | Consolidated Total |
|--|------------------------------|----------------------|-----------|-------------------|------------------------------|-----------------------|
| | Commercial Banking | Community Banking | Other | | | |
| Net interest income (loss) | \$217,582 | \$347,395 | \$40,992 | \$605,969 | \$(9,241) |) \$596,728 |
| Provision (benefit) for loan and lease losses | 18,581 | 19,973 | 93 | 38,647 | (5,147) |) 33,500 |
| Net interest income (loss) after provision for loan and lease losses | 199,001 | 327,422 | 40,899 | 567,322 | (4,094) |) 563,228 |
| Non-interest income | 30,797 | 116,182 | 32,926 | 179,905 | 11,145 | 191,050 |
| Non-interest expense | 99,801 | 337,795 | 49,745 | 487,341 | 10,718 | 498,059 |
| Income (loss) before income tax expense | 129,997 | 105,809 | 24,080 | 259,886 | (3,667) |) 256,219 |
| Income tax expense (benefit) | 38,900 | 31,662 | 7,205 | 77,767 | (1,097) |) 76,670 |
| Net income (loss) | \$91,097 | \$74,147 | \$16,875 | \$182,119 | \$(2,570) |) \$179,549 |
| (In thousands) | Year ended December 31, 2012 | | | Segment Totals | Corporate and Reconciling | Consolidated Total |
| | Commercial Banking | Community Banking | Other | | | |
| Net interest income | \$188,666 | \$342,268 | \$33,308 | \$564,242 | \$14,666 | \$578,908 |
| Provision (benefit) for loan and lease losses | (7,498) |)26,167 | (680) |)17,989 | 3,511 | 21,500 |
| Net interest income after provision for loan and lease losses | 196,164 | 316,101 | 33,988 | 546,253 | 11,155 | 557,408 |
| Non-interest income | 29,324 | 116,978 | 28,680 | 174,982 | 17,776 | 192,758 |
| Non-interest expense | 98,718 | 340,907 | 44,649 | 484,274 | 17,530 | 501,804 |
| Income before income tax expense | 126,770 | 92,172 | 18,019 | 236,961 | 11,401 | 248,362 |
| Income tax expense | 38,111 | 27,710 | 5,417 | 71,238 | 3,427 | 74,665 |
| Net income | \$88,659 | \$64,462 | \$12,602 | \$165,723 | \$7,974 | \$173,697 |
| (In thousands) | Total Assets | | | Segment Totals | Corporate and Reconciling | Consolidated Total |
| | Commercial Banking | Community Banking | Other | | | |
| At December 31, 2014 | \$6,550,868 | \$8,198,115 | \$425,573 | \$15,174,556 | \$7,358,454 | \$22,533,010 |
| At December 31, 2013 | 5,682,129 | 7,809,343 | 365,863 | 13,857,335 | 6,995,664 | 20,852,999 |
| At December 31, 2012 | 5,113,898 | 7,708,159 | 282,414 | 13,104,471 | 7,042,294 | 20,146,765 |

Table of Contents

NOTE 21: Commitments and Contingencies

Lease Commitments. At December 31, 2014, Webster was obligated under various non-cancelable operating leases for properties used as banking and other office facilities. The leases contain renewal options and escalation clauses, which provide for increased rental expense or equipment replaced with new leased equipment, as the leases expire. Rental expense under leases was \$20.5 million, \$20.3 million, and \$20.0 million for the years ended December 31, 2014, 2013, and 2012, respectively, and is recorded as a component of occupancy expense in the accompanying Consolidated Statements of Income. Rental income from sub-leases on certain of these properties is also recorded as a component of occupancy expense, while rental income under various non-cancelable operating leases for properties owned is recorded as a component of other non-interest income in the accompanying Consolidated Statements of Income. Rental income was \$0.8 million, \$0.9 million, and \$1.0 million for the years ended December 31, 2014, 2013, and 2012, respectively.

The following is a schedule of future minimum rental payments and receipts required under these leases as of December 31, 2014:

| (In thousands) | Rental Payments | Rental Receipts |
|-------------------------------|--------------------|--------------------|
| For years ending December 31, | | |
| 2015 | \$21,347 | \$759 |
| 2016 | 20,370 | 692 |
| 2017 | 17,938 | 446 |
| 2018 | 14,970 | 258 |
| 2019 | 13,055 | 159 |
| Thereafter | 64,758 | 442 |
| Total | \$152,438 | \$2,756 |

Credit-Related Financial Instruments. The Company is a party to credit-related financial instruments with off-balance sheet risk in the normal course of business to meet the financing needs of its customers. These financial instruments include commitments to extend credit, standby letters of credit, and commercial letters of credit. Such commitments involve, to varying degrees, elements of credit and interest rate risk in excess of the amount recognized in the balance sheet. The Company's exposure to credit loss is represented by the contractual amounts of these commitments as it is for on-balance sheet instruments.

The following table summarizes outstanding contract amounts for off-balance sheet instruments that represent credit risk:

| (In thousands) | At December 31, | |
|---|-----------------|-------------|
| | 2014 | 2013 |
| Unused commitments to extend credit | \$4,376,733 | \$4,127,089 |
| Standby letters of credit | 142,964 | 135,761 |
| Commercial letters of credit | 27,787 | 13,621 |
| Total financial instruments with off-balance sheet risk | \$4,547,484 | \$4,276,471 |

Unused commitments to extend credit. The Company makes commitments under various terms to lend funds to customers. These commitments include revolving credit arrangements, term loan commitments, and short-term borrowing agreements. Many of these loans have fixed expiration dates or other termination clauses where a fee may be required. Since commitments are expected to expire without being funded, the total commitment amounts do not necessarily represent future liquidity requirements.

Standby letters of credit. Standby letters of credit commit the Company to make payments on behalf of customers if certain specified future events occur. The Company has recourse against the customer for any amount required to be paid to a third party under a standby letter of credit. Historically, a large percentage of standby letters of credit expire without being funded. The contractual amounts of standby letters of credit represent the maximum potential amount of future payments the Company could be required to make and represents the Company's maximum credit risk.

Commercial letters of credit. Commercial letters of credit are issued to facilitate domestic or foreign trade transactions for customers. As a general rule, drafts will be drawn when the goods underlying the transaction are in transit.

Table of Contents

The reserve for unfunded credit commitments is reported as a component of accrued expenses and other liabilities in the accompanying Consolidated Balance Sheets. The following table provides activity details for the Company's reserve for unfunded credit commitments:

| (In thousands) | At or for the twelve months ended | | |
|------------------------------|-----------------------------------|----------|---------|
| | December 31, | | |
| | 2014 | 2013 | 2012 |
| Balance, beginning of period | \$4,384 | \$5,662 | \$5,449 |
| Provision (benefit) | 767 | (1,278) | 213 |
| Balance, end of period | \$5,151 | \$4,384 | \$5,662 |

Litigation Reserves. Webster is involved in routine legal proceedings occurring in the ordinary course of business and is subject to loss contingencies related to such litigation and claims arising therefrom. Webster evaluates these contingencies based on information currently available, including advice of counsel and assessment of available insurance coverage. Webster establishes accruals for litigation and claims when a loss contingency is considered probable and the related amount is reasonably estimable. These accruals are periodically reviewed and may be adjusted as circumstances change. Webster also estimates certain loss contingencies for possible litigation and claims, whether or not there is an accrued probable loss. Webster believes it has defenses to all the claims asserted against it in existing litigation matters and intends to defend itself in all matters.

Based upon its current knowledge, after consultation with counsel and after taking into consideration its current litigation accruals, Webster believes that as of December 31, 2014 any reasonably possible losses, in addition to amounts accrued, are not material to Webster's consolidated financial condition. However, in light of the uncertainties involved in such actions and proceedings, there is no assurance that the ultimate resolution of these matters will not significantly exceed the reserves currently accrued by Webster or that the Company's litigation reserves will not need to be adjusted in future periods. Such an outcome could be material to the Company's operating results in a particular period, depending on, among other factors, the size of the loss or liability imposed and the level of the Company's income for that period.

Table of Contents

NOTE 22: Parent Company Information

Financial information for the Parent Company only is presented in the following tables:
Condensed Balance Sheets

| (In thousands) | December 31, | |
|--|--------------|--------------|
| | 2014 | 2013 |
| Assets: | | |
| Cash and due from banks | \$ 11,357 | \$ 12,452 |
| Interest-bearing deposits | 261,135 | 261,121 |
| Securities available for sale, at fair value | 5,902 | 3,584 |
| Investment in subsidiaries | 2,249,776 | 2,142,222 |
| Due (to) from subsidiaries | (165 |) 37 |
| Alternative investments | 10,046 | 11,016 |
| Other assets | 14,356 | 11,859 |
| Total assets | \$ 2,552,407 | \$ 2,442,291 |
| Liabilities and shareholders' equity: | | |
| Senior notes | \$ 148,917 | \$ 151,045 |
| Junior subordinated debt | 77,320 | 77,320 |
| Accrued interest payable | 2,582 | 1,732 |
| Other liabilities | 907 | 3,006 |
| Total liabilities | 229,726 | 233,103 |
| Shareholders' equity | 2,322,681 | 2,209,188 |
| Total liabilities and shareholders' equity | \$ 2,552,407 | \$ 2,442,291 |

Condensed Statements of Income

| (In thousands) | Years ended December 31, | | |
|--|--------------------------|------------|------------|
| | 2014 | 2013 | 2012 |
| Operating Income: | | | |
| Dividend income from bank subsidiary | \$ 100,000 | \$ 90,000 | \$ 140,000 |
| Interest on securities and interest-bearing deposits | 613 | 1,025 | 634 |
| Net gain on sale of investment securities | 1,185 | 1,273 | 409 |
| Alternative investments income (loss) | 804 | (392 |) (720) |
| Other non-interest income | 151 | 152 | 157 |
| Total operating income | 102,753 | 92,058 | 140,480 |
| Operating Expense: | | | |
| Interest expense on borrowings | 10,041 | 7,273 | 13,186 |
| Compensation and benefits | 10,290 | 10,787 | 10,245 |
| Other non-interest expense | 4,562 | 5,966 | 5,746 |
| Total operating expense | 24,893 | 24,026 | 29,177 |
| Income before income tax benefit and equity in undistributed earnings of subsidiaries and associated companies | 77,860 | 68,032 | 111,303 |
| Income tax benefit | 8,798 | 9,742 | 10,107 |
| Equity in undistributed earnings of subsidiaries and associated companies | 113,094 | 101,775 | 52,287 |
| Net income | \$ 199,752 | \$ 179,549 | \$ 173,697 |

Table of Contents

Condensed Statements of Comprehensive Income

| (In thousands) | Years ended December 31, | | |
|--|--------------------------|------------|------------|
| | 2014 | 2013 | 2012 |
| Net income | \$ 199,752 | \$ 179,549 | \$ 173,697 |
| Other comprehensive income, net of taxes: | | | |
| Net unrealized losses (gains) on available for sale securities | 725 | (616 |)(525) |
| Net unrealized (gains) losses on derivative instruments | (2,932 |)1,152 | (632) |
| Other comprehensive (loss) income of subsidiaries and associated companies | (5,505 |)(16,819 |)29,095 |
| Other comprehensive (loss) income | (7,712 |)(16,283 |)27,938 |
| Comprehensive income | \$ 192,040 | \$ 163,266 | \$ 201,635 |

Condensed Statements of Cash Flows

| (In thousands) | Years ended December 31, | | |
|--|--------------------------|------------|------------|
| | 2014 | 2013 | 2012 |
| Operating activities: | | | |
| Net income | \$ 199,752 | \$ 179,549 | \$ 173,697 |
| Adjustments to reconcile income from continuing operations to net cash provided by operating activities: | | | |
| Equity in undistributed earnings of subsidiaries and associated companies | (113,094 |)(101,775 |)(52,287) |
| Stock-based compensation | 10,223 | 10,664 | 8,955 |
| Other, net | (10,721 |)(1,934 |)(7,422) |
| Net cash provided by operating activities | 86,160 | 86,504 | 122,943 |
| Investing activities: | | | |
| Increase in interest-bearing deposits | (14 |)(41,011 |)(24,081) |
| Purchases of available for sale securities | (3,500 |)(75 |)(8,272) |
| Proceeds from maturities and principal payments of available for sale securities | — | — | 775 |
| Proceeds from sale of available for sale securities | 3,499 | 13,544 | 1,073 |
| Net cash used for investing activities | (15 |)(27,542 |)(30,505) |
| Financing activities: | | | |
| Issuance of long-term debt | 150,000 | — | — |
| Repayment of long-term debt | (150,000 |)— | (136,070) |
| Preferred stock issued | — | — | 122,710 |
| Cash dividends paid to common shareholders | (67,431 |)(48,952 |)(30,667) |
| Cash dividends paid to preferred shareholders | (10,556 |)(10,803 |)(2,460) |
| Exercise of stock options | 2,221 | 2,736 | 996 |
| Excess tax benefits from stock-based compensation | 1,161 | 389 | 812 |
| Common stock issued | 435 | 731 | 560 |
| Common stock repurchased | (13,067 |)(672 |)(53,243) |
| Common stock warrants repurchased | (3 |)(30 |)(388) |
| Net cash used for financing activities | (87,240 |)(56,601 |)(97,750) |
| (Decrease) increase in cash and due from banks | (1,095 |)2,361 | (5,312) |
| Cash and due from banks at beginning of year | 12,452 | 10,091 | 15,403 |
| Cash and due from banks at end of year | \$ 11,357 | \$ 12,452 | \$ 10,091 |

Table of Contents

NOTE 23: Selected Quarterly Consolidated Financial Information (Unaudited)

| | 2014 | | | |
|---|---------------|----------------|---------------|----------------|
| (In thousands, except per share data) | First Quarter | Second Quarter | Third Quarter | Fourth Quarter |
| Interest income | \$177,779 | \$177,497 | \$179,914 | \$183,751 |
| Interest expense | 22,478 | 22,375 | 22,544 | 23,103 |
| Net interest income | 155,301 | 155,122 | 157,370 | 160,648 |
| Provision for loan and lease losses | 9,000 | 9,250 | 9,500 | 9,500 |
| Net gain on sale of investment securities | 4,336 | — | 42 | 1,121 |
| Impairment loss recognized in earnings | (88) | (73) | (85) | (899) |
| Other non-interest income | 45,580 | 47,669 | 50,952 | 53,553 |
| Non-interest expense | 124,617 | 122,585 | 124,642 | 130,294 |
| Income before income tax expense | 71,512 | 70,883 | 74,137 | 74,629 |
| Income tax expense | 21,089 | 23,027 | 23,679 | 23,614 |
| Net income | 50,423 | 47,856 | 50,458 | 51,015 |
| Preferred stock dividends | (2,639) | (2,639) | (2,639) | (2,639) |
| Net income available to common shareholders | \$47,784 | \$45,217 | \$47,819 | \$48,376 |
| Net income per common share: | | | | |
| Basic | \$0.53 | \$0.50 | \$0.53 | \$0.54 |
| Diluted | 0.53 | 0.50 | 0.53 | 0.53 |
| | 2013 | | | |
| (In thousands, except per share data) | First Quarter | Second Quarter | Third Quarter | Fourth Quarter |
| Interest income | \$170,083 | \$170,093 | \$171,753 | \$175,711 |
| Interest expense | 24,287 | 23,032 | 21,766 | 21,827 |
| Net interest income | 145,796 | 147,061 | 149,987 | 153,884 |
| Provision for loan and lease losses | 7,500 | 8,500 | 8,500 | 9,000 |
| Net gain on sale of investment securities | 106 | 333 | 269 | 4 |
| Impairment loss recognized in earnings | — | — | — | (7,277) |
| Other non-interest income | 48,172 | 51,918 | 45,988 | 51,537 |
| Non-interest expense | 125,535 | 123,604 | 122,281 | 126,639 |
| Income before income tax expense | 61,039 | 67,208 | 65,463 | 62,509 |
| Income tax expense | 18,922 | 20,835 | 18,158 | 18,755 |
| Net income | 42,117 | 46,373 | 47,305 | 43,754 |
| Preferred stock dividends | (2,886) | (2,639) | (2,639) | (2,639) |
| Net income available to common shareholders | \$39,231 | \$43,734 | \$44,666 | \$41,115 |
| Net income per common share: | | | | |
| Basic | \$0.46 | \$0.49 | \$0.50 | \$0.46 |
| Diluted | 0.44 | 0.48 | 0.49 | 0.45 |

NOTE 24: Subsequent Event

On January 13, 2015, the Company, having previously received regulatory approval, completed its acquisition of the health savings account business of JPMorgan Chase Bank, N.A., for a cash purchase price of \$50.5 million. Webster received approximately \$1.4 billion in deposit liabilities and a corresponding amount of cash. The estimated fair values of identifiable intangible assets acquired, as well as any goodwill to be recognized, are presently being evaluated and are yet to be determined.

Table of Contents

Cash and due from banks 1,400,000

ITEM 9. CHANGES IN AND DISAGREEMENTS WITH ACCOUNTANTS ON ACCOUNTING AND FINANCIAL DISCLOSURE

None.

ITEM 9A. CONTROLS AND PROCEDURES

Disclosure Controls and Procedures

Webster's management, including the Chief Executive Officer and Chief Financial Officer, evaluated the effectiveness of the design and operation of Webster's disclosure controls and procedures (as defined in Rule 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as amended) (the "Exchange Act") as of the end of the period covered by this report. Based upon that evaluation, management, including the Chief Executive Officer and Chief Financial Officer, concluded that Webster's disclosure controls and procedures were effective as of the end of the period covered by this report for recording, processing, summarizing and reporting the information Webster is required to disclose in the reports it files under the Exchange Act within the time periods specified in the SEC's rules and forms.

Internal Control Over Financial Reporting

Webster's management has issued a report on its assessment of the effectiveness of Webster's internal control over financial reporting as of December 31, 2014.

Webster's independent registered public accounting firm has issued a report on the effectiveness of Webster's internal control over financial reporting as of December 31, 2014. The report expresses an unqualified opinion on the effectiveness of the Company's internal control over financial reporting as of December 31, 2014.

There were no changes made in Webster's internal control over financial reporting that occurred during the most recent fiscal quarter that have materially affected, or are reasonably likely to materially affect, the Company's internal control over financial reporting. The reports of Webster's management and of Webster's independent registered public accounting firm follow.

Table of Contents

MANAGEMENT REPORT ON INTERNAL CONTROL

We, as management of Webster Financial Corporation and its Subsidiaries (“Webster” or the “Company”), are responsible for establishing and maintaining effective internal control over financial reporting. Pursuant to the rules and regulations of the Securities and Exchange Commission, internal control over financial reporting is a process designed by, or under the supervision of, the Company’s principal executive and principal financial officers, or persons performing similar functions, and effected by the Company’s board of directors, management and other personnel, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with U.S. generally accepted accounting principles, and includes those policies and procedures that:

Pertain to the maintenance of records that in reasonable detail accurately and fairly reflect the transactions and dispositions of the assets of the Company;

Provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with U.S. generally accepted accounting principles, and that receipts and expenditures of the Company are being made only in accordance with authorizations of management and directors of the Company; and

Provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use or disposition of the Company’s assets that could have a material effect on the financial statements.

Management has evaluated the effectiveness of Webster’s internal control over financial reporting as of December 31, 2014 based on the control criteria established in a report entitled Internal Control – Integrated Framework (2013), issued by the Committee of Sponsoring Organizations of the Treadway Commission. Based on such evaluation, we have concluded that Webster’s internal control over financial reporting is effective as of December 31, 2014.

The independent registered public accounting firm of KPMG LLP, as auditor of Webster’s financial statements, has issued an opinion on Webster’s internal control over financial reporting as of December 31, 2014.

/s/ James C. Smith
James C. Smith
Chairman and Chief Executive Officer
February 27, 2015

/s/ Glenn I. MacInnes
Glenn I. MacInnes
Executive Vice President and Chief Financial
Officer

Table of Contents

REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

The Board of Directors and Shareholders

Webster Financial Corporation:

We have audited Webster Financial Corporation's internal control over financial reporting as of December 31, 2014, based on criteria established in Internal Control - Integrated Framework (2013) issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO). Webster Financial Corporation's management is responsible for maintaining effective internal control over financial reporting and for its assessment of the effectiveness of internal control over financial reporting, included in the accompanying Management Report on Internal Control. Our responsibility is to express an opinion on the Company's internal control over financial reporting based on our audit.

We conducted our audit in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective internal control over financial reporting was maintained in all material respects. Our audit included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. Our audit also included performing such other procedures as we considered necessary in the circumstances. We believe that our audit provides a reasonable basis for our opinion.

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with U.S. generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with U.S. generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

In our opinion, Webster Financial Corporation maintained, in all material respects, effective internal control over financial reporting as of December 31, 2014, based on criteria established in Internal Control - Integrated Framework (2013) issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO).

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheets of Webster Financial Corporation and subsidiaries as of December 31, 2014 and 2013, and the related consolidated statements of income, comprehensive income, shareholders' equity, and cash flows for the years then ended, and our report dated February 27, 2015 expressed an unqualified opinion on those consolidated financial statements.

/s/ KPMG LLP

Hartford, Connecticut
February 27, 2015

Table of Contents

ITEM 9B. OTHER INFORMATION

The annual meeting of shareholders will be held on Thursday, April 23, 2015 at 4:00 P.M. at the Webster Bank Resource Center, 436 Slater Road, New Britain, Connecticut.

PART III

ITEM 10. DIRECTORS, EXECUTIVE OFFICERS AND CORPORATE GOVERNANCE

The following table sets forth certain information for Webster's executive officers, each of whom is appointed to serve for a one-year period.

| Name | Age at December 31, 2014 | Positions Held |
|-----------------------|-----------------------------|--|
| James C. Smith | 65 | Chairman, Chief Executive Officer and Director |
| Joseph J. Savage | 62 | President and Director of Webster Bank |
| Glenn I. MacInnes | 53 | Executive Vice President and Chief Financial Officer |
| Daniel H. Bley | 46 | Executive Vice President and Chief Risk Officer |
| John R. Ciulla | 49 | Executive Vice President, Commercial Banking |
| Colin D. Eccles | 56 | Executive Vice President and Chief Information Officer |
| Daniel M. FitzPatrick | 56 | Executive Vice President, Private Banking |
| Bernard M. Garrigues | 56 | Executive Vice President and Chief Human Resources Officer |
| Nitin J. Mhatre | 44 | Executive Vice President, Community Banking |
| Dawn C. Morris | 47 | Executive Vice President and Chief Marketing Officer |
| Charles L. Wilkins | 53 | Executive Vice President, HSA Bank |
| Harriet Munrett Wolfe | 61 | Executive Vice President, General Counsel and Secretary |
| Gregory S. Madar | 52 | Senior Vice President and Chief Accounting Officer |

Information concerning the principal occupation of these executive officers of Webster Financial Corporation and Webster Bank during at least the last five years is set forth below.

James C. Smith is Chairman and Chief Executive Officer of Webster Financial Corporation and Webster Bank. Mr. Smith joined Webster Bank in 1975 and was appointed CEO of the bank and the holding company in 1987 and Chairman in 1995. He was elected President, Chief Operating Officer and a director of Webster Bank in 1982 and of the holding company at its inception in 1986. He served as President of Webster and Webster Bank until 2000, and again from 2008 through 2011. Mr. Smith is past member of the board of directors of the American Bankers Association and served until recently as co-chairman of the ABA's American Bankers Council for midsize banks. He is actively involved in the Midsize Banks Coalition of America. He is a past member of the board of directors of the Financial Services Roundtable. He served on the board of directors of the Federal Reserve Bank of Boston and on the board of directors of the Federal Home Loan Bank of Boston. He is a past member of the Federal Advisory Council, which advises the deliberations of the Federal Reserve Board of Governors. Mr. Smith served on the executive committee of the Connecticut Bankers Association. He is actively engaged in community service and serves on the board of Saint Mary's Health System in Waterbury, Connecticut.

Joseph J. Savage is President of Webster Bank and Webster Financial Corporation. He joined Webster in April 2002 as Executive Vice President, Commercial Banking and was promoted to President of Webster Bank and elected to the board of directors of Webster Bank in January of 2014. Prior to this, Mr. Savage was Executive Vice President of the Communications and Energy Banking Group for CoBank in Denver, Colorado from 1996 to April 2002. Mr. Savage serves as a director of the MetroHartford Alliance and the Travelers Championship Committee. He serves on the board of the Bushnell and CBA. He was also the chair of the 2013-14 United Way Campaign for United Way of Central and Northeastern Connecticut.

Glenn I. MacInnes is Executive Vice President and Chief Financial Officer of Webster Bank and Webster Financial Corporation. He joined Webster in 2011. Prior to that, Mr. MacInnes was Chief Financial Officer at New Alliance Bancshares for two years and was employed for 11 years at Citigroup in a series of positions, including deputy CFO for Citibank North America and CFO of Citibank (West) FSB. Mr. MacInnes serves on the Board of Wellmore

Behavioral Health, Inc.

138

Table of Contents

Daniel H. Bley is Executive Vice President and Chief Risk Officer of Webster Bank and Webster Financial Corporation since 2010. Prior to joining Webster, Mr. Bley worked at ABN Amro and Royal Bank of Scotland from 1990 to 2010, having served as Managing Director of the Financial Institutions Credit Group and Group Senior Vice President, Head of Financial Institutions and Trading Credit Risk Management at ABN Amro North America. Mr. Bley currently serves on the Board of Directors of Junior Achievement of Western Connecticut.

John R. Ciulla is Executive Vice President, Commercial Banking of Webster Bank and Webster Financial Corporation. Mr. Ciulla joined Webster in 2004 and has served in a variety of management positions at the company, including chief credit risk officer and senior vice president, commercial banking, where he was responsible for several business units. He was promoted from executive vice president and head of Middle market banking to lead Commercial Banking in January 2014. Prior to joining Webster, Mr. Ciulla was managing director of The Bank of New York, where he worked from 1997 to 2004. He practiced law in New York as an associate with McDermott Will & Emery from 1996 to 1997 and with Hughes Hubbard & Reed from 1994 to 1996. He serves on the boards of the Connecticut Business & Industry Association and the Stamford Partnership.

Colin D. Eccles is Executive Vice President and Chief Information Officer of Webster Bank and Webster Financial Corporation. He joined Webster in January of 2013. Prior to this, Mr. Eccles served as CIO for Umpqua Holdings in Portland, Ore. A native of South Africa, he worked for the First National Bank of South Africa before joining Hogan System in Dallas, Texas. He also worked for Washington Mutual Bank and was the CIO for the Retail Bank prior to joining Umpqua holdings.

Daniel M. FitzPatrick is Executive Vice President, Private Banking of Webster Financial Corporation and Webster Bank. He joined Webster in October 2012. Prior to this, Mr. FitzPatrick was Regional Managing Director for the BNY Mellon Wealth Management business in Fairfield and Westchester counties. Before that, he held the positions of Managing Director, Goldman Sachs and CEO at The Goldman Sachs Trust Company, N.A.; Managing Director at Citigroup and CEO of its Citi Trust division; Managing Director of Samoset Capital Group LLC and CEO of Samoset Financial Services LLC; and Managing Director and head of Fiduciary Management at J.P. Morgan. Prior to that, he practiced law as an attorney at Davis Polk & Wardwell. Mr. FitzPatrick serves as a Board Member for Greenwich Emergency Medical Services, Inc.

Bernard M. Garrigues is Executive Vice President and Chief Human Resources Officer of Webster Financial Corporation and Webster Bank. Mr. Garrigues joined Webster in 2014. Prior to that, Mr. Garrigues was with TIMEX Group in Middlebury, Connecticut, where he was the Chief Human Resources Officer providing comprehensive global HR responsibility for several thousand employees in 22 countries. Earlier in his career, he worked 21 years for General Electric, where he served in senior HR leadership roles with a number of GE businesses, including commercial finance, capital real estate, healthcare, and capital IT solutions in both the United States and Europe. Mr. Garrigues is Six Sigma, Greenbelt certified, a published author, and a seasoned guest lecturer.

Nitin J. Mhatre is Executive Vice President, Community Banking of Webster Financial Corporation and Webster Bank. He joined Webster in October 2008 as Executive Vice President, Consumer Lending of Webster Bank and was appointed Executive Vice President, Consumer Finance in January 2009. He was promoted to his current position in August of 2013. Prior to this, Mr. Mhatre worked at Citigroup in St. Louis, Missouri and Stamford, Connecticut in various capacities. In his most recent position, he was the Managing Director for the Home Equity Retail business for CitiMortgage based in Stamford, Connecticut. Prior to that, he was Director, Cards Cross-Sell and Portfolio Management for CitiMortgage based in St. Louis, Missouri, Marketing Director for Citibank Guam, Product management head for Mass affluent & Diners Club Cards for Citibank, India based in Chennai, India and Cards Sales Manager for Citibank India based in Mumbai, India. Mr. Mhatre is a board member of Consumer Bankers Association headquartered in Washington, D.C. and also serves on the board of Junior Achievement of Southwest New England.

Dawn C. Morris is Executive Vice President, Chief Marketing Officer of Webster Financial Corporation and Webster Bank. She joined Webster in 2014. Prior to that, Ms. Morris was with Citizens Bank in Dedham, Mass., where she served in a variety of roles, including head of customer segment management, product and segment marketing, and business banking product management. Earlier in her career, Ms. Morris worked in a number of business line and marketing roles at RBC Bank in North Carolina. Ms. Morris serves on the boards of Marketing EDGE and the Girl Scouts of Eastern Massachusetts. She is also co-chair with Connecticut Governor Dannel Malloy of the Governor's

Prevention Partnership.

Charles L. Wilkins is Executive Vice President, and Head of HSA Bank for Webster Financial Corporation and Webster Bank. He joined Webster in 2014, bringing more than 25 years of banking and health insurance industry experience. He was most recently president of his own consulting practice specializing in healthcare and financial services. Prior to that, Mr. Wilkins was general manager and chief executive officer of OptumHealth Financial Services, a division of UnitedHealth Group in Minnesota. He is an active volunteer with the United Way, Special Olympics, and Crossroad Career Network.

139

Table of Contents

Harriet Munrett Wolfe is Executive Vice President, General Counsel and Corporate Secretary of Webster Financial Corporation and Webster Bank. She joined Webster in March 1997 as Senior Vice President and Counsel, was appointed Secretary in June 1997, and General Counsel in September 1999. In January 2003, she was appointed Executive Vice President. Prior to this, Ms. Wolfe was in private practice. From November 1990 to January 1996, she was Vice President and Senior Counsel of Shawmut Bank Connecticut, N.A., in Hartford, Connecticut. Ms. Wolfe serves as a board member of the University of Connecticut Foundation, Inc., and as a member of the Foundation's Executive Committee, Audit Committee, and Chair of the Real Estate Committee.

Gregory S. Madar is Senior Vice President and Chief Accounting Officer of Webster Financial Corporation and Webster Bank. He was promoted to this position in February 2011 and previously served as Senior Vice President and Controller of Webster and Webster Bank since February 2002, and has been employed by Webster since January 3, 1995. Mr. Madar is a Certified Public Accountant and previously worked for KPMG LLP.

Webster has adopted a Code of Business Conduct and Ethics that applies to all directors, officers and employees, including the principal executive officers, principal financial officer and principal accounting officer. It has also adopted Corporate Governance Guidelines ("Guidelines") and charters for the Audit, Compensation, Nominating and Corporate Governance, Executive and Risk Committees of the Board of Directors. The Guidelines and the charters of the Audit, Compensation, and Nominating and Corporate Governance Committees can be found on Webster's website (www.websterbank.com).

You can also obtain a printed copy of any of these documents without charge by contacting Webster at the following address:

Webster Financial Corporation
145 Bank Street
Waterbury, Connecticut 06702
Attn: Investor Relations
Telephone: (203) 578-2202

Additional information required under this item may be found under the sections captioned "Information as to Nominees" and "Section 16(a) Beneficial Ownership Reporting Compliance" in Webster's Proxy Statement ("the Proxy Statement"), which will be filed with the Securities and Exchange Commission no later than 120 days after the close of the fiscal year ended December 31, 2014, and is incorporated herein by reference.

ITEM 11. EXECUTIVE COMPENSATION

Information regarding compensation of executive officers and directors is omitted from this report and may be found in the Company's 2015 Proxy Statement (Schedule 14A) under the sections captioned "Compensation Discussion and Analysis" and "Compensation of Directors", and the information included therein is incorporated herein by reference.

Table of Contents**ITEM 12. SECURITY OWNERSHIP OF CERTAIN BENEFICIAL OWNERS AND MANAGEMENT AND RELATED STOCKHOLDER MATTERS****Stock-Based Compensation Plans**

Information regarding stock-based compensation awards outstanding and available for future grants as of December 31, 2014, represents stock-based compensation plans approved by shareholders and is presented in the table below. There are no plans that have not been approved by shareholders. Additional information is presented in Note 19 - Stock-Based Compensation Plans in the Notes to Consolidated Financial Statements included elsewhere within this report.

| Plan Category | Number of Shares to be Issued Upon Exercise of Outstanding Awards | Weighted-Average Price of Outstanding Awards | Number of Shares Available for Future Grants |
|------------------------------------|---|--|--|
| Plans approved by shareholders | 1,900,144 | \$24.95 | 1,957,089 |
| Plans not approved by shareholders | — | — | — |
| Total | 1,900,144 | \$24.95 | 1,957,089 |

Additional information required by this Item is omitted from this report and may be found under the sections captioned “Stock Owned by Management” and “Principal Holders of Voting Securities of Webster” in the Proxy Statement and the information included therein is incorporated herein by reference.

ITEM 13. CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS, AND DIRECTOR INDEPENDENCE

Information regarding certain relationships and related transactions, and director independence is omitted from this report and may be found under the sections captioned “Certain Relationships”, “Compensation Committee Interlocks and Insider Participation” and “Corporate Governance” in the Proxy Statement and the information included therein is incorporated herein by reference.

ITEM 14. PRINCIPAL ACCOUNTANT FEES AND SERVICES

Information regarding principal accounting fees and services is omitted from this report and may be found under the section captioned “Auditor Fee Information” in the Proxy Statement and the information included therein is incorporated herein by reference.

PART IV**ITEM 15. EXHIBITS AND FINANCIAL STATEMENT SCHEDULES**

- (a)
- (1) Consolidated Financial Statements of Registrant and its subsidiaries are included within Item 8 of Part II of this report.
Consolidated Financial Statement schedules for which provision is made in the applicable accounting regulations of the Securities and Exchange Commission have been omitted because they are not applicable or the required information is included in the Consolidated Financial Statements or Notes thereto included within Item 8.
 - (2) The exhibits to this Annual Report on Form 10-K are set forth on the Exhibit Index immediately preceding such exhibits and is incorporated herein by reference.
 - (3) Exhibits to this Form 10-K are attached or incorporated herein by reference as stated above.
- (b) Exhibits to this Form 10-K are attached or incorporated herein by reference as stated above.
- (c) Not applicable.

Table of Contents

SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized, on February 27, 2015.

WEBSTER FINANCIAL CORPORATION

By

/s/ James C. Smith
James C. Smith
Chairman and Chief Executive Officer

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed below by the following persons on behalf of the registrant and in the capacities indicated on February 27, 2015.

Signature:

Title:

/s/ James C. Smith
James C. Smith

Chairman and Chief Executive Officer
(Principal Executive Officer)

/s/ Glenn I. MacInnes
Glenn I. MacInnes

Executive Vice President and Chief Financial Officer
(Principal Financial Officer)

/s/ Gregory S. Madar
Gregory S. Madar

Senior Vice President – Chief Accounting Officer
(Principal Accounting Officer)

/s/ William L. Atwell
William L. Atwell

Director

/s/ Joel S. Becker
Joel S. Becker

Director

/s/ John J. Crawford
John J. Crawford

Director

/s/ Robert A. Finkenzeller
Robert A. Finkenzeller

Director

/s/ Elizabeth E. Flynn
Elizabeth E. Flynn

Director

/s/ C. Michael Jacobi
C. Michael Jacobi

Director

/s/ Laurence C. Morse
Laurence C. Morse

Director

/s/ Karen R. Osar
Karen R. Osar

Director

/s/ Mark Pettie
Mark Pettie

Director

/s/ Charles W. Shivery
Charles W. Shivery

Director

142

Table of Contents

WEBSTER FINANCIAL CORPORATION

EXHIBIT INDEX

| Exhibit No. | Exhibit Description |
|-------------|--|
| 3 | Certificate of Incorporation and Bylaws. |
| 3.1 | Third Amended and Restated Certificate of Incorporation (filed as Exhibit 3.1 to the Company's Quarterly Report on Form 10-Q for the quarter ended March 31, 2012 filed with the SEC on May 2, 2012 and incorporated herein by reference). |
| 3.2 | Certificate of Designations establishing the rights of the Company's 8.50% Series A Non Cumulative Perpetual Convertible Preferred Stock (filed as Exhibit 3.1 to the Company's Current Report on Form 8-K filed with the SEC on June 11, 2008 and incorporated herein by reference). |
| 3.3 | Certificate of Designations establishing the rights of the Company's Fixed Rate Cumulative Perpetual Preferred Stock, Series B (filed as Exhibit 3.1 to the Company's Current Report on Form 8-K filed with the SEC on November 24, 2008 and incorporated herein by reference). |
| 3.4 | Certificate of Designations establishing the rights of the Company's Perpetual Participating Preferred Stock, Series C (filed as Exhibit 3.1 to the Company's Current Report on Form 8-K filed with the SEC on July 31, 2009 and incorporated herein by reference). |
| 3.5 | Certificate of Designations establishing the rights of the Company's Non-Voting Perpetual Participating Preferred Stock, Series D (filed as Exhibit 3.2 to the Company's Current Report on Form 8-K filed with the SEC on July 31, 2009 and incorporated herein by reference). |
| 3.6 | Certificate of Designations establishing the rights of the Company's 6.40% Series E Non-Cumulative Perpetual Preferred Stock (filed as Exhibit 3.3 to the Company's Registration Statement on Form 8-A filed with the SEC on December 4, 2012 and incorporated herein by reference). |
| 3.7 | Bylaws, as amended effective June 9, 2014 (filed as Exhibit 3.1 to the Company's Current Report on Form 8-K filed with the SEC on June 12, 2014 and incorporated herein by reference). |
| 4 | Instruments Defining the Rights of Security Holders. |
| 4.1 | Specimen common stock certificate (filed as Exhibit 4.1 to the Company's Annual Report on Form 10-K for the year ended December 31, 2005 filed with the SEC on March 10, 2006 and incorporated herein by reference). |
| 4.2 | Specimen stock certificate for the Company's 8.50% Series A Non-Cumulative Perpetual Convertible Preferred Stock filed as Exhibit 4.1 to the Company's Current Report on Form 8-K filed with the SEC on June 11, 2008 and incorporated herein by reference). |
| 4.3 | Form of specimen stock certificate for the Company's 6.40% Series E Non-Cumulative Perpetual Preferred Stock (filed as Exhibit 4.3 to the Company's Current Report on Form 8-K filed with the SEC on December 4, 2012 and incorporated herein by reference). |
| 4.4 | Junior Subordinated Indenture, dated as of January 29, 1997, between the Company and The Bank of New York, as trustee, relating to the Company's Junior Subordinated Deferrable Interest Debentures (filed as Exhibit 10.41 to the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 1996 and incorporated herein by reference). |
| 4.5 | Warrant to purchase shares of Corporation common stock (filed as Exhibit 4.2 to the Company's Current Report on Form 8-K filed with the SEC on November 24, 2008 and incorporated herein by reference). |
| 4.6 | Deposit Agreement, dated as of December 4, 2012, by and among the Company, Computershare Shareowner Services LLC, as Depositary, and the Holders of Depositary Receipts described therein (filed as Exhibit 4.1 to the Company's Current Report on Form 8-K filed with the SEC on December 4, 2012 and incorporated herein by reference). |
| 4.7 | Senior Debt Indenture, dated as of February 11, 2014, between the Company and The Bank of New York Mellon, as trustee (filed as Exhibit 4.1 to the Company's Current Report on Form 8-K filed with the SEC on February 11, 2014, and incorporated herein by reference). |

- 4.8 Supplemental Indenture, dated as of February 11, 2014, between the Company and The Bank of New York Mellon, as trustee, relating to the Company's 4.375% Senior Notes due February 15, 2024 (filed as Exhibit 4.2 to the Company's Current Report on Form 8-K filed with the SEC on February 11, 2014, and incorporated herein by reference).
- 10 Material Contracts
- 10.1 Mechanics Savings Bank 1996 Officer Stock Plan (filed as Exhibit 10.1 of MECH Financial, Inc.'s Annual Report on Form 10-K for the year ended December 31, 1997 and incorporated herein by reference).
- 10.2 Amendment No. 1 to Mechanics Savings Bank 1996 Officer Stock Option Plan (filed as Exhibit 4.1 (b) of MECH Financial Inc.'s Registration Statement on Form S-8 as filed with the SEC on April 2, 1998 and incorporated herein by reference).
- 10.3 Mechanics Savings Bank 1996 Director Stock Option Plan (filed as Exhibit 10.2 of MECH Financial, Inc.'s Annual Report on Form 10-K filed with the SEC on March 30, 1998 and incorporated herein by reference).

143

Table of Contents

| Exhibit No. | Exhibit Description |
|-------------|---|
| 10.4 | Amendment No. 1 to Mechanics Savings Bank 1996 Director Stock Option Plan (filed as Exhibit 4.2 (b) of MECH Financial, Inc.'s Registration Statement on Form S-8 as filed with the SEC on April 2, 1998 and incorporated herein by reference). |
| 10.5 | Amended and Restated 1992 Stock Option Plan (filed as Exhibit 10.1 to the Company's Quarterly Report on Form 10-Q for the quarter ended March 31, 2012 as filed with the SEC on May 2, 2012 and incorporated herein by reference). |
| 10.6 | Amended and Restated Deferred Compensation Plan for Directors and Officers of Webster Bank effective January 1, 2005 (filed as Exhibit 10.2 to the Company's Current Report on Form 8-K filed with the SEC on December 21, 2007 and incorporated herein by reference). |
| 10.7 | Supplemental Retirement Plan for Employees of Webster Bank, as amended and restated effective January 1, 2005 (filed as Exhibit 10.1 to the Company's Current Report on Form 8-K with the SEC on December 21, 2007 and incorporated herein by reference). |
| 10.8 | Qualified Performance-Based Compensation Plan (filed as Exhibit A to the Company's definitive proxy materials for the Company's 2008 Annual Meeting of Shareholders and incorporated herein by reference). |
| 10.9 | Employee Stock Purchase Plan (filed as Appendix A to Webster's Definitive Proxy Statement filed with the SEC on March 23, 2000 and incorporated herein by reference). |
| 10.10 | Form of Change in Control Agreement, effective as of December 31, 2012, by and between Webster Financial Corporation and James C. Smith, Glenn I. MacInnes and Joseph J. Savage (filed as Exhibit 10.1 to the Company's Current Report on Form 8-K filed with the SEC on December 27, 2012 and incorporated herein by reference). |
| 10.11 | Form of Change in Control Agreement, effective as of February 1, 2013, by and between Webster Financial Corporation and Daniel H. Bley, Jennifer Buchholz, Michelle M. Crecca, Colin D. Eccles, Daniel M. FitzPatrick, Nitin J. Mhatre and Harriet Munrett Wolfe (filed as Exhibit 10.13 to the Company's Annual Report on Form 10-K filed with the SEC on February 28, 2013 and incorporated herein by reference). |
| 10.12 | Change in Control Agreement, effective as of January 3, 2014, by and between Webster Financial Corporation and Charles L. Wilkins (filed as Exhibit 10.13 to the Company's Annual Report on Form 10-K for the year ended December 31, 2013 as filed with the SEC on February 28, 2014 and incorporated herein by reference). |
| 10.13 | Form of Non-Competition Agreement, effective as of December 31, 2012, between Webster Financial Corporation and each of James C. Smith, Glenn I. MacInnes and Joseph J. Savage (filed as Exhibit 10.2 to the Company's Current Report on Form 8-K filed with the SEC on December 27, 2012 and incorporated herein by reference). |
| 10.14 | Letter Agreement, dated as of November 21, 2008, between Webster Financial Corporation and the United States Department of the Treasury, and the Securities Purchase Agreement - Standard Terms attached thereto (filed as Exhibit 10.1 to the Company's Current Report on Form 8-K filed with SEC on November 24, 2008 and incorporated herein by reference). |
| 10.15 | Description of Arrangement for Directors Fees. |
| 10.16 | Form of Non-Solicitation Agreement, effective as of February 1, 2013, by and between Webster Financial Corporation and Daniel H. Bley, Jennifer Buchholz, Michelle M. Crecca, Colin D. Eccles, Daniel M. FitzPatrick, Nitin J. Mhatre and Harriet Munrett Wolfe (filed as Exhibit 10.22 to the Company's Annual Report on Form 10-K filed with the SEC on February 28, 2013 and incorporated herein by reference). |
| 10.17 | Non-Solicitation Agreement, effective as of January 3, 2014, by and between Webster Financial Corporation and Charles L. Wilkins (filed as Exhibit 10.18 to the Company's Annual Report on Form 10-K for the year ended December 31, 2013 as filed with the SEC on February 28, 2014 and |

incorporated herein by reference).

10.18 Change in Control Agreement, dated as of March 10, 2014, by and between Webster Financial Corporation and Dawn C. Morris (filed as Exhibit 10.3 to the Company's Quarterly Report on Form 10-Q for the quarter ended March 31, 2014 as filed with the SEC on May 7, 2014 and incorporated herein by reference).

10.19 Non-Solicitation Agreement, dated as of March 10, 2014, by and between Webster Financial Corporation and Dawn C. Morris (filed as Exhibit 10.4 to the Company's Quarterly Report on Form 10-Q for the quarter ended March 31, 2014 as filed with the SEC on May 7, 2014 and incorporated herein by reference).

10.20 Change in Control Agreement, dated as of April 28, 2014, by and between Webster Financial Corporation and Bernard Garrigues (filed as Exhibit 10.1 to the Company's Quarterly Report on Form 10-Q for the quarter ended June 30, 2014 as filed with the SEC on August 6, 2014 and incorporated herein by reference).

10.21 Non-Solicitation Agreement, dated as of April 28, 2014, by and between Webster Financial Corporation and Bernard Garrigues (filed as Exhibit 10.2 to the Company's Quarterly Report on Form 10-Q for the quarter ended June 30, 2014 as filed with the SEC on August 6, 2014 and incorporated herein by reference).

10.22 Non-Competition Agreement, dated as of November 13, 2014, between Webster Bank, N.A., acting through its division, HSA Bank, and Charles L. Wilkins.

Table of Contents

| Exhibit No. | Exhibit Description |
|-------------|---|
| 21 | Subsidiaries. |
| 23.1 | Consent of KPMG LLP. |
| 23.2 | Consent of Ernst & Young LLP. |
| 31.1 | Certification pursuant to Section 302 of the Sarbanes-Oxley Act of 2002, signed by the Chief Executive Officer. |
| 31.2 | Certification pursuant to Section 302 of the Sarbanes-Oxley Act of 2002, signed by the Chief Financial Officer. |
| 32.1 | Written statement pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, signed by the Chief Executive Officer. |
| 32.2 | Written statement pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, signed by the Chief Financial Officer. |
| 101.INS | XBRL Instance Document. |
| 101.SCH | XBRL Taxonomy Extension Schema Document. |
| 101.CAL | XBRL Taxonomy Extension Calculation Linkbase Document. |
| 101.DEF | XBRL Taxonomy Extension Definitions Linkbase Document. |
| 101.LAB | XBRL Taxonomy Extension Label Linkbase Document. |
| 101.PRE | XBRL Taxonomy Extension Presentation Linkbase Document. |

Note: Exhibit numbers 10.1 – 10.13 and 10.15 – 10.22 are management contracts or compensatory plans or arrangements in which directors or executive officers are eligible to participate.